

HAMP Application Activity by Servicer¹

As of March 2012

Servicer Name	Monthly			
	# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵
American Home Mortgage Servicing, Inc.	2,951	1,616	597	1,019
Aurora Loan Services LLC	492	341	339	2
Bank of America, NA ⁶	29,159	9,023	2,433	6,590
BankUnited	372	122	65	57
Bayview Loan Servicing, LLC	532	366	24	342
Carrington Mortgage Services, LLC	1,293	619	266	353
CCO Mortgage, a division of RBS Citizens NA	324	121	31	90
CitiMortgage Inc	432	432	432	-
GMAC Mortgage, LLC	6,409	6,416	1,279	5,137
Green Tree Servicing LLC	4,467	3,340	1,038	2,302
HomeEq ⁷	-	-	-	-
iServe Residential Lending, LLC	-	-	-	-
iServe Servicing, Inc.	-	-	-	-
JPMorgan Chase Bank, NA ⁸	22,834	10,335	3,633	6,702
Marix Servicing LLC	30	23	10	13
Midland Mortgage Co.	5,580	2,707	338	2,369
MorEquity ⁷	-	-	-	-
National City Bank	236	144	106	38
Nationstar Mortgage LLC	1,264	1,819	625	1,194
Navy Federal Credit Union	387	144	44	100
Ocwen Loan Servicing, LLC ⁹	13,289	10,798	787	10,011
OneWest Bank	3,379	2,178	910	1,268
ORNL Federal Credit Union	10	3	-	3
PennyMac Loan Services, LLC	187	210	70	140
PNC Bank, National Association	12	6	1	5

Program-to-Date			
# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵
127,674	75,366	44,381	30,985
76,475	74,387	54,897	19,490
1,031,867	810,219	536,811	273,408
15,890	4,545	3,783	762
12,933	10,952	6,113	4,839
33,878	18,455	6,405	12,050
9,880	5,358	2,945	2,413
254,266	254,091	202,066	52,025
251,545	238,869	85,916	152,953
54,533	41,165	18,991	22,174
1,339	1,339	1,339	-
4	3	1	2
70	29	13	16
990,659	560,311	358,587	201,724
1,879	1,096	459	637
70,105	30,085	3,230	26,855
3,473	3,221	1,820	1,401
29,947	26,715	25,794	921
112,040	108,060	40,325	67,735
3,579	1,738	968	770
303,603	212,744	97,173	115,571
149,160	106,282	78,138	28,144
449	135	25	110
4,911	4,532	1,948	2,584
1,201	420	22	398



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Quantum Servicing Corporation	9	6	-	6	1,427	678	85	593
Residential Credit Solutions, Inc.	157	117	36	81	8,988	7,706	1,820	5,886
RG Mortgage Corporation ⁷	-	-	-	-	489	489	489	-
Saxon Mortgage Services, Inc.	2,151	1,300	230	1,070	85,146	70,349	45,058	25,291
Select Portfolio Servicing, Inc.	2,062	649	391	258	99,480	75,528	70,709	4,819
Specialized Loan Servicing LLC	1,334	43	13	30	11,919	3,438	1,363	2,075
U.S. Bank National Association	1,718	586	263	323	78,755	40,896	18,323	22,573
Wells Fargo Bank, NA ¹⁰	21,667	9,993	3,491	6,502	739,004	423,067	296,568	126,499
Other Servicers ⁷	-	-	-	-	1,281	1,281	1,281	-
TOTAL	122,737	63,457	17,452	46,005	4,567,849	3,213,549	2,007,846	1,205,703

¹ This report is sourced from the Monthly Servicer Survey of select servicers participating in MHA under a Servicer Participation Agreement through March 31, 2012. This report only contains data for servicers that provide this survey. This survey is a cumulative survey, therefore, an estimate of monthly activity was calculated by taking the latest monthly survey and subtracting it from the previous month's survey. This calculation may at times result in negative numbers due to servicing transfers or servicer corrections to prior reporting. Note that Requests Processed, Requests Approved, and Requests Denied in any given month may be related to Requests Received in prior months.

² "Requests Received" is the total number of HAMP mortgage modification requests received, calculated as the sum of the following from the Monthly Servicer Survey: Initial Packages Received and Being Evaluated; Packages Evaluated, Incomplete and Notice Sent; Packages Evaluated, Complete and Borrower Ineligible; and Packages Evaluated, Complete and Trial Offers Sent.

³ "Requests Processed" is the total number of the HAMP mortgage modifications approved or denied and communicated to the Borrower by the Servicer, calculated as the sum of the following from the Monthly Servicer Survey: Packages Evaluated, Complete and Borrower Ineligible; and Packages Evaluated, Complete and Trial Offers Sent.

⁴ "Requests Approved" is the total number of HAMP mortgage modification requests approved, calculated as Packages Evaluated, Complete, and Trial Offers Sent. Note that all "Requests Approved" do not become Active Trials because some borrowers do not accept the trial or fail to make the first trial payment.

⁵ "Requests Denied" is the total number of HAMP mortgage modification requests denied, calculated as Packages Evaluated, Complete and Borrower Ineligible.

⁶ Bank of America, NA includes Home Loan Services, Wilshire Credit Corporation and BAC Home Loans Servicing, LP.

⁷ Includes servicers that are no longer actively participating in the survey process or whose Servicer Participation Agreement has been terminated. These servicers no longer submit a survey, and their results only reflect previous periods when the survey questions were not as extensive as current surveys (e.g. # Requests Denied was not a component of earlier surveys).

⁸ JP Morgan Chase Bank, NA includes EMC Mortgage Company.

⁹ Ocwen Loan Servicing, LLC includes Litton Loan Servicing LP.

¹⁰ Wells Fargo Bank, NA includes Wachovia Mortgage FSB.