Q&A: Payroll Support Program Compliance Obligations
Updated October 16, 2020

GENERAL QUESTIONS

1. Are filing extensions granted if recipients are unable to meet the quarterly compliance reporting deadline?

No. the Payroll Support Program (PSP) agreement provides specific dates for recipient reporting; therefore, filing extensions will not be granted. Under the PSP agreement entered into by every participant, the recipient is required to file compliance reports with Treasury on a quarterly basis not later than 45 days after the end of each of the first three calendar quarters of each calendar year and 90 days after the end of each calendar or fiscal year. For information about reporting deadlines, see "Q&A: Payroll Support Program Compliance Obligations Updated June 30, 2020," available at https://home.treasury.gov/system/files/136/4112-Compliance-FAQs.pdf.

2. Are recipients allowed to utilize Payroll Support Program funds for wages, salaries and benefits prior to the signed date of the agreement?

No. The Payroll Support Program agreement does not allow recipients to utilize PSP funds for expenditures incurred prior to the date of the PSP agreement.

3. How can a recipient have a live conversation with Treasury?

Recipients should send all questions regarding the Payroll Support Program, via email, to CaresActCompliance@Treasury.gov. A request for a live conversation may be included, along with the recipient's phone number. Where feasible, Treasury will call the recipient directly or schedule a time to speak.

CARES ADMINISTRATION HUB

4. Can recipients edit and remove documentation uploaded or submitted in the CARES Administration Hub (CARES Hub)?

Yes, but only for the current quarter for which information is being collected. Recipients can modify current report information until the specified compliance reporting and certification deadline date. Information provided in prior quarters cannot be modified.

5. How do recipients add points of contact to assist with compliance reporting requirements in the CARES Hub?

The primary point of contact for the PSP agreement can add additional points of contact (POC) in the CARES Hub for reporting purposes. Please follow below instructions to add additional contacts:

1. Login into https://portal.treasury.gov/cares
2. Click on "Provide Information" under Required Action Items
3. Click on "New" under PSP Compliance Contacts

4. Enter the additional contact information and Click on “Save”
5. An email will be sent to the contact with a link to https://portal.treasury.gov/cares with instructions to register
6. The additional contact will be able to login after they register with ID.me

Once added, each additional POC will be required to register in ID.me in order to access the CARES Hub Portal. For information about establishing an ID.me account, see “Creating a Certified Digital Identity Updated July 9, 2020” available at https://home.treasury.gov/system/files/136/4112CompliancePortalRegDetailedInstructions.pdf.