



Lake County, IL

2022 Recovery Plan



LakeCounty

Lake County, IL 2022 Recovery Plan

NOTE: This document will be updated as additional decisions and allocations are provided by the Lake County Board.

Updated: July 31, 2022

TABLE OF CONTENTS

EXECUTIVE SUMMARY	6
USE OF FUNDS	7
COMMUNITY ENGAGEMENT.....	10
LABOR PRACTICES	11
PROJECT INVENTORY	14
COMMUNITY & HOUSEHOLD ASSISTANCE PROJECTS	15
PROJECTS » Creation and Preservation of Affordable Housing in Lake County	15
PROJECT [210002] » Food Distribution to Homeless	17
PROJECT [210001] » Food Distribution	18
PROJECT [210016] » Non-Congregate Shelter for Domestic Violence Survivors	21
PROJECT [210016] » Non-Congregate Shelter for Homeless.....	23
PROJECT [210003] » Services to Unhoused Persons	24
PROJECT [210015] » Support for Lake County’s Emergency Rental Assistance Program ...	26
PROJECT [220003] » PADS Lake County – Fixed-Site Shelter	28
PROJECT [210007] » Eviction Mediation Program	29
INFRASTRUCTURE PROJECTS	30
PROJECT [220020] » Ultraviolet Disinfection – Des Plaines River Water Reclamation Facility	30
PROJECT [220018] » Pekara Water System – Lake Michigan Interconnect	31
PROJECT [220017] » Disc Filter Installation – Des Plaines River Water Reclamation Facility	32
PROJECT [220016] » Highland Lake Water System	33
PROJECT [220019] » Oak Terrace Water System Replacement	35
PROJECT [220008] » Ultraviolet Disinfection – Mill Creek Water Reclamation Facility	37
PROJECT [220007] » Blowers – Des Plaines River Water Reclamation Facility	38
ECONOMIC & BUSINESS PROJECTS.....	40
PROJECT [220010] » Business Incentive Fund - Hospitality Organizations	40
PROJECT [220009] » Marketing campaign to support Lake County hospitality business	41
PROJECT [220021] » Workforce Development - Expanding Access to Jobs and Talent	42
PUBLIC HEALTH PROJECTS	44
PROJECT [220011] » Hybrid Meeting Architecture for LCHD Facilities	44

PROJECT [210008] » Vaccination Orchestration Suite Software Licenses	45
PROJECT [210009] » COVID Call Center (Staffing and software).....	46
PROJECT [210005] » Lake County Children’s Advocacy Center – Mental Health ARPA Funding	48
PROJECT [210019] » Pandemic Health Navigator Technology Licensing.....	51
INVESTMENT IN COUNTY OPERATIONS PROJECTS	53
PROJECT [220015] » Central Permit Facility (CPF) Large Conference Room Audio Visual (AV) Upgrade Project.....	53
PROJECT [210010] » County Clerk Vote by Mail (VBM) Room Renovation	54
PROJECT [210013] » SAO Violent Crimes Unit	55
PROJECT [220023] » SAO Video Conversion and Storage	56
PROJECT [220006] » Regional Operations and Communications Facility (ROC).....	57
PROJECT [220022] » SAO Document Scanning Digitization for ICMS	58
PROJECT [220012] » SAO Gun Violence Prevention Initiative	59
PROJECT [220024] » Technology Upgrades to Host Hybrid Public Meetings in Lake County’s 10th Floor Assembly Room	62
PROJECT [220013] » ePollbook Upgrade	63
PROJECT [210010] » Vote by Mail Automation Equipment	64
PROJECT [220025] » Microsoft Teams Voice Sustainment	65
PROJECT [220026] » Integrated Case Management System	66
PROJECT [210006] » Consulting for Administration of ARPA.....	67
PROJECT [210018] » Grant Recipient Tracker Database	67
PROJECT [220014] » Coroner Storage & Saw	68
PROJECT [220027] » Public Engagement Related Costs	69
PROJECT [210004] » PPE Storage & Distribution	69
PROJECTS RELATED TO THE PROVISION OF GOVERNMENT SERVICES	73

The American Rescue Plan Act (ARPA) provided \$135.2 million in direct local recovery assistance to Lake County. Per the US Treasury, ARPA funds must be allocated prior to December 31, 2024 and all ARPA expenditures must be completed by December 31, 2026, as required by federal law. There are eligibility requirements that have been provided by the Treasury that our team is closely reviewing and following.

The Lake County Board is committed to addressing both immediate response needs to the COVID-19 public health emergency and long-term recovery initiatives using these one-time resources.

We are cognizant of the immediate response needs of our communities. We applied for and received Federal Emergency Rental Assistance Program funds directly from the US Treasury and have been working with partners on the distribution of funds. The Lake County Board initially approved ARPA funds to continue food programs and personal protective equipment (PPE) storage and distribution that were initiated with CARES Act funds received in 2020. The County Board will continue using ARPA funding to address these immediate needs in our communities.

Given the allowable time for use of funds, the availability and use of other funding sources, and the rapidly changing environment from the pandemic, Lake County is continuing to develop a long-term, community-driven spending plan to help Lake County fully recover from the pandemic and become a stronger county against future challenges.

The comprehensive and equitable spending plan will prioritize investing in services, projects and infrastructure aligning with the Lake County strategic plan to provide public safety, enhance economic opportunities, improve infrastructure, promote a sustainable environment and build healthy, inclusive, and resilient communities.

Garnering input is a critical part of Lake County's long-term strategy. We're excited to engage residents, businesses, and community partners to help determine how Lake County should prioritize ARPA funds.

With the help of our communities, we can effectively invest in services, programs and infrastructure that will benefit everyone who lives, works and visits Lake County for decades to come.

Regards,



Sandy Hart
Lake County Board Chair



Paul Frank
Lake County Finance and Administrative
Committee Chair

EXECUTIVE SUMMARY

In 2021, Lake County was allocated approximately \$135.2 million in State and Local Fiscal Recovery Funds through the American Rescue Plan Act (ARPA). The County is committed to using the funds in alignment with guidance put forth by the United States Treasury through the establishment of a special committee dedicated to the use of these federal funds in response and recovery to the COVID-19 public health emergency. Lake County's Strategic Plan, and committee-established guiding tenets direct the use of the funding in Lake County and are prioritized based on a number of scoring criteria.

Approximately \$78 million to has been allocated to date towards numerous programs and projects that support response and recovery in the areas of: (1) Community & Household Assistance, (2) Public Health, (3) Business & Economic Development, (4) Infrastructure, and (5) Improvement of County Operations.

USE OF FUNDS

In 2020, Lake County received approximately \$120 million of CARES Act Coronavirus Relief Funds. Programs were quickly implemented in immediate response to the COVID-19 Public Health Emergency. A number of projects were implemented across a variety of programmatic areas. This included CARES funding allocations for use in:

1. Rental Support and Assistance
2. Business and Economic Assistance
3. Municipal and Local Essential Service
4. Public Health Support
5. PPE Stockpile & Distribution
6. County-wide Essential Services

These CARES Act funds were exhausted in early 2021. The County subsequently received approximately \$136 million of State and Local Fiscal Recovery Funds through the American Rescue Plan Act (ARPA Funds) and initially allocated portions of these funds to continue direct response-related programs that were initiated with CARES Act funds. This includes programs related to Food Insecurity, Homeless Food Support, and PPE Storage & Distribution related costs.

To guide the use of the funds, the Lake County Board established a special committee on COVID-19 Pandemic Recovery and Investment that works with staff on planning and executing programs and projects to support the response and recovery from the public health emergency.

Given the allowable time for use of funds, the availability and use of other funding sources, and the rapidly changing environment with respect to the pandemic, Lake County has begun allocating funds for numerous projects that align with the County's Strategic Plan and will ensure long-term recovery from the pandemic. Multiple presentations have been provided to the County's Finance & Administrative Committee with background on the fund, eligible use of funds, and how the County will align our fund use with the County's Strategic Plan. At present, the Finance & Administrative Committee has provided consensus on Guiding Tenets regarding the use of the funds:

1. Investments will align with the County's Strategic Plan.
2. The County will evaluate use of ARPA against all other funding sources and target ARPA funds on investments that are not eligible for other funding.
3. The County will focus on regional investments, especially in critical infrastructure, which are non-recurring, targeted, and provide long term benefits.
4. Uses of ARPA funds should take into consideration operation costs for future years, post-ARPA, to ensure sustainability for any new programs or services.
5. The County will coordinate with, and be cognizant of, other partner local governments in and surrounding Lake County in order to develop plans and use funds most effectively.
6. County Administration will be the central point of contact and coordinator for requests and discussions related to proposed projects and planning.
7. Projects selected will consider:
 - a) Equitable outcomes and underserved communities
 - b) Community input
 - c) Labor requirements established in the compliance documents
 - d) Appropriate internal controls for responsible implementation

Similar to a structure employed with CARES Funding, the County established a number of task forces charged with providing needed recommendations and overseeing funded projects and programs. Task forces included (1) Community & Household Assistance, (2) Public Health, (3) Infrastructure, (4) Economic & Business Investment, and (5) County Operations.

Task forces compiled and submitted requests based on determined needs to the County Administrator's Office. The requests were reviewed and prioritized for funding recommendation based on several criteria that ensures alignment with the County's guiding tenets and US Treasury eligibility guidance. Scoring criteria that established priorities and recommendations included (1) Equity, (2) Evidence Basis, (3) Level of impact vs. effort, (4) Fiscal Sustainability, and (5) Level of Risk.

What follows is a broad overview of how ARPA funds are being used to foster an equitable recovery from the pandemic and economic downturn throughout the county.

a. Public Health (Eligibility Category 1)

The use of ARPA funds to support Public Health has been primarily focused on improving the ability of local emergency responders to deliver services and providing specific communities across the county with improved access to affordable mental health services.

b. Negative Economic Impacts (Eligibility Category 2)

The use of ARPA funds to relieve negative economic impacts has been focused in large part on developing the programs and facilities needed to offer jobs training programs that will grow talent pools for local employers and increase the economic resiliency of many Lake County households. A strong emphasis was also placed on providing support to the socioeconomically disadvantaged through affordable housing projects, digital literacy programs, and food banks.

c. Public Health-Negative Economic Impact: Public Sector Capacity (Eligibility Category 3)

The use of ARPA funds to improve Public Sector Capacity has been focused on providing government entities (Lake County Public Health Department and the County Board) with the tools necessary to improve service delivery.

d. Premium Pay (Eligibility Category 4)

To date no funds have been allocated for any premium pay related program.

e. Water, sewer, and broadband infrastructure (Eligibility Category 5)

A number of water improvement and waste treatment update projects have been funded at our treatment plants to support a number of communities in the County. The construction of a County-wide supported Emergency Operations Center is also being funded.

A summary of projects and programs is included in the project inventory section of this report.

Lake County launched the Federal Emergency Rental Assistance (FERA) Program on April 5, 2021. The FERA program provides low-income renters who experienced a financial hardship due to the COVID-19 pandemic with up to 12 months of assistance for both rent and utilities, including internet. Applicants worked with one of 15 providers, comprised of Townships and Community Non-Profits, to approve and processes applications. Lake County stopped accepting FERA applications on June 30, 2022. At the same time the Lake County Eviction Prevention Program (LCEPP) was launched, allowing residents currently in court with a pending eviction to apply to receive assistance. Lake County received \$20,646,762.50 in ERA1 funding under the Consolidated Appropriations Act, 2021, which was enacted on December 27, 2020 and \$16,336,816.90 in ERA2 funding under the American Rescue Plan Act of 2021, which was enacted on March 11, 2021. In response to the success of the program and the continued need in the community, Lake County was recently awarded an additional \$425,767.74 in reallocated ERA1 funds.

PROMOTING EQUITABLE OUTCOMES

Lake County puts strong value on promoting equitable outcomes and serving economically disadvantaged communities. The strategic tenets that guide the development and selection of projects and programs funded with ARPA dollars include a requirement that all applications include a consideration of equity.

Each investment is evaluated on an individual basis and is a scored criteria in the County's rubric. Applications are assessed to measure the strength of equitable program design, user accommodations, geographic location, and other indicators of inclusivity and intentional support of disadvantaged community. Ten percent of the overall scoring is dedicated to equity.

In the program inventory section of this report, each project or program (if applicable) has a section related to equity with a summary of how said project or program includes equity components and goals, and what indicators will be used to track performance.

The County has also strived to achieve equitable access for our residents to provide input during our community engagement events. We are holding two in-person events and one virtual with all materials available in spanish and english, with translators present. The events are being held within community and cultural centers.

COMMUNITY ENGAGEMENT

The County launched its community engagement plan in June 2022. Public input will be collected through various means over the course of two months. The public will have opportunities to provide input via an online survey that will be available for the entirety of the engagement period, comment cards drafted and provided to County staff at 2 in-person events, and in the form of verbal discussion at the County's two in-person events.

The online survey was released and communicated to the public via various means that included press releases, and social media bursts. The survey requests feedback on prioritization of future uses of ARPA funds, and requests program or project ideas and priority needs in the community in which the individual resides. The survey will be closed, and results compiled at the end of the public engagement period in August 2022.

The County is hosting two in-person public engagements outside of government facilities on opposite ends of the County. One will be held in July 2022 in Waukegan, IL, and the other will be held in Round Lake, IL at community and cultural centers. A preliminary welcome presentation will be provided to all attendees with background on current allocations, ARPA background, and information as to what the County is looking for with next steps. The engagements will be station based – each task force will be represented at the event with a summary of some projects already funded to answer questions and discuss community needs with attendees. Comment cards will be available to all attendees to leave with feedback, input, and ideas. All presentations, materials, comment cards, and handouts will be available in English and Spanish. Interpreters will be on hand to support all discussions.

One virtual townhall-type session will also be held that will function as a listening session to community members and organizations. Similar to the in-person events, a welcome presentation with educational information and next steps will be provided followed by question/answer session and opportunity to place feedback and input in the chat function of the virtual environment.

Following the in-person and virtual engagements, the online survey will be closed. All input in the various forms will be compiled and presented to the ARPA special committee and communicated to the public.

An external project and program solicitation process will begin shortly thereafter – requesting fleshed out projects from local governments, community organizations, and non-profits that meet the needs of the communities in Lake County. An educational session will be provided to assist prospective applicants in filling out the application form and materials. After the solicitation period, each application will be scored against specific criteria that will be developed in alignment with the compiled input from the public engagement period. The scoring will be completed by an outside consultant.

A prioritized, recommended list of externally requested projects and programs will be presented to the ARPA special committee for review. The Committee will have an opportunity to potentially use some of the County's remaining funds to fund some of these programs and projects.

LABOR PRACTICES

Lake County launched a **Buy Local. Build Local. Work Local.** initiative in 2013 to increase the outreach and procurement opportunities for businesses located within Lake County, including women-owned businesses and minority-owned business enterprises (L/W/MBE). The overarching objective is to maximize participation from these businesses in the County's procurement process, in accordance with applicable law. The County will take all necessary and reasonable steps to assure that business enterprises defined as L/W/MBE shall have a fair opportunity to participate in County contracts. As part of its Economic Opportunity Program (EOP) commitment the County will make every effort to achieve the following objectives:

1. To ensure nondiscrimination in the award and administration of contracts;
2. To create a level playing field on which L/W/MBEs can compete fairly for contracts by providing any necessary training and assistance in bid preparation;
3. To ensure that the County's EOP is narrowly tailored in accordance with applicable law;
4. To establish a means for firms identifying themselves as L/W/MBEs to register for procurement opportunities and work cooperatively with contracted firms to report on measures that demonstrates the County's commitment to its EOP; and,
5. To help remove barriers to the participation of L/W/MBEs through notification of contract opportunities.

Illinois state law mandates an open and competitive bidding process and requires that publicly procured contracts be awarded to the lowest responsible and responsive bidder with no demonstrated preference based on the bidder's location, race and gender. All public works construction for contractors and subcontractors is subject to the Wage of Employees on Public Works (Prevailing Wage) Act (Illinois Revised Statutes, Chapter 48, Section 39s, et. seq.). Not less than the minimum wage rates as established by Lake County or State of Illinois Department of Labor shall be paid.

All infrastructure projects will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

USE OF EVIDENCE

The strategic tenets that guide the development and selection of projects and programs funded with ARPA dollars include a requirement that all applications include a consideration of evidence basis.

Each investment is evaluated on an individual basis and is a scored criteria in the County's rubric. Applications are assessed based on the evidence basis being used to implement the requested project or program.

Lake County recognizes that the U.S. Department of Treasury requires that subrecipients whose projects are categorized in certain Expenditure Categories report whether their project is evidence based and how much of the project budget is being used to execute those evidence-based interventions. All Lake County SLFRF funded projects classified in expenditure categories that require reporting on the use of evidence are evidence based; the basis for those interventions is included in the "Use of Evidence" section of each relevant project, and the full funding amount for each intervention is devoted to evidence-based practices.



PERFORMANCE REPORT

Every project or program request considered for funding requires specific key performance indicators (KPI's) to be proposed. The KPI's are required to be tracked quarterly and should be able to demonstrate the success of the program.

Lake County has invested in a performance report tracking software that all team members will use to enter their program KPIs on a quarterly basis for reporting purposes.

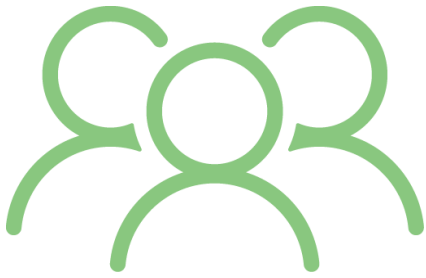
Lake County recognizes that the U.S. Department of Treasury requires that subrecipients whose projects are categorized in certain Expenditure Categories track and report on specific key project indicators ("KPIs"). As of June 30, 2022, none of the projects that would need to track and report these KPIs have begun, making the outcome for each "0." The County is aware of all projects with required KPIs for annual and quarterly reporting and is tracking all required and additional KPIs as enumerated and described in the Performance Report section of this document.



The background of the page is a faded, orange-tinted photograph of a construction site. It shows a large concrete structure, possibly a bridge or a dam, with a worker wearing a hard hat visible in the lower center. The overall tone is professional and industrial.

PROJECT INVENTORY

Lake County has allocated approximately \$78 million of projects and programs with the ARPA funds received. The following is a summary of the initiatives that have been allocated funding with a description, and additional information based on project type.



Community & Household Asst.

PROJECTS »

Creation and Preservation of Affordable Housing in Lake County

Overview of Projects

- » Project [220001]: Community Partners for Affordable Housing (CPAH) – Eve B. Lee Place
 - Funding Allocated: \$1,500,000
 - Expenditure Category: 2.15 Long-term Housing Security: Affordable Housing
 - The proposed project consists of the construction of a 3-story, 31,855 square foot building in the Village of Libertyville, IL. The mixed-use building will serve as the headquarters for Community Partners for Affordable Housing (CPAH) while also providing 32-units of affordable senior rental housing. The units mix will consist of (28) 1-bedroom and (4) 2-bedroom units. All of the rental units will be limited to households earning less than sixty percent of the area median income, including 8-units less than thirty percent of the area median income. The office space will be occupied by CPAH and utilized to run affordable housing programming such as housing and financial counseling, down payments assistance and foreclosure prevention.

- » Project [220002]: Full Circle Communities (FCC) – CCHI Highwood
 - Funding Allocated: \$1,400,000
 - Expenditure Category: 2.15 Long-term Housing Security: Affordable Housing
 - The proposed affordable housing development consists of the construction of a 5-story building containing 44-units of rental housing in the City of Highwood, IL. Full Circle Communities (FCC) is partnering with Community Collaborative Housing Initiative (CCHI), a coalition of concerned Lake County residents dedicated to creating supportive housing for persons with physical, intellectual and developmental disabilities. The development would include approximately 4,000 square feet of commercial space on the first floor and (20) 1-bedroom, (12) 2-bedroom, and (12) 3-bedroom units above. A total of 40 of the units will be reserved for households earning less than sixty percent of the area median income, 7 units will be set aside for persons with disabilities. The remaining 4 units will be market rate.

- » Project [220005]: Community Partners for Affordable Housing (CPAH) – Highland Park Townhomes
 - Funding Allocated: \$500,000

- Expenditure Category: 2.15 Long-term Housing Security: Affordable Housing
- The proposed affordable housing project consists of the new construction of 8 units. The units will be townhome style structures and are to be located at 925-937 Deerfield Rd. in the City of Highland Park on an approximate 0.5-acre property. All eight townhome units will be 3-bedrooms, 2.5 bathrooms and approximately 1,600 square feet. Three of the units will be sold to households earning less than eighty percent of the area median income. Three of the units are to be sold via the Community Land Trust (CLT) model to households earning less than one hundred twenty percent of the area median income. The remaining 2 units will be rented to households earning less than sixty percent of the area median income.



» Project [220004]: Housing Opportunity Development Corporation (HODC) – Scattered Site Rental

- Funding Allocated: \$1,050,000
- Expenditure Category: 2.15 Long-term Housing Security: Affordable Housing
- The proposed project consists of the acquisition of seven (7) single family homes to be rehabilitated and rented to income qualified households. All of the homes will be purchased from the Lake County Housing Authority (LCHA) and rented to households earning less than sixty percent of the area median income.

Use of Evidence

- » The goal of the projects is to provide affordable housing units to low-income households. Providing housing that is affordable (less than 30% of their income) is recognized by the CDC as a Social Determinant of Health. "When families have to spend a large part of their income on housing, they may not have enough money to pay for things like healthy food or health care. This is linked to increased stress, mental health problems, and an increased risk of disease."¹

Equity and Support to Disproportionately Impacted Communities

- » The creation of quality income restricted units brings opportunities to lower income households who would otherwise be unable to find housing. The lack of affordable housing furthers geographic disparity and prevents equal access for low-income households
- » The project will serve low-income households.

Performance Report

- » The KPIs for the projects includes
- CPAH - Eve. B. Lee Place - construction of 32 affordable housing units.

¹ Healthy People 2030. U.S. Department of Health and Human Services.

- FCC - CCHI Highwood - construction of 40 affordable housing units.
- CPAH - Highland Park Townhomes – construction of 8 affordable housing units.
- HODC - Scattered Site Rental – acquisition and rehabilitation of 7 affordable housing units.

» Construction on the housing units has not yet begun.

PROJECT [210002] » Food Distribution to Homeless

Funding Allocated: \$ 150,000

Expenditure Category: 2.1 Household Assistance: Food Programs

Project Overview

In Lake County, over 80% of the homeless emergency shelter beds are provided through PADS Lake County in partnership with different host churches. When churches closed their doors in March 2020, in response to the COVID-19 pandemic, PADS moved homeless families into hotel rooms to provide non-congregate shelter in accordance with the U.S Department of Housing and Urban Development's (HUD) stated recommendations and best practice.² Additionally, A Safe Place, Lake County's largest domestic violence shelter, decompressed and moved households with children into hotels in accordance with HUD guidance.³ This shift created a new need. While meals were provided at the church sites and at the site based DV shelter, there was no ability to provide hot meals at the hotels. Community Action Partnership (CAP) is a nonprofit, human services organization providing an array of services and financial assistance to low-income residents.⁴ Since 2005, CAP has operated a CAP Catering, a social enterprise providing employment and culinary career opportunities.⁵ In 2020, CAP agreed to leverage their catering capacity to deliver hot meals to households sheltered in hotels. Over time, CAP developed a system for meal ordering and a schedule that minimizes food waste. This activity was funded through public and private funds.

Use of Evidence

- » Providing meals in shelter reduces food insecurity and improves shelter services. People who are food insecure have adverse health outcomes. For children, food insecurity impacts school achievement, physical health and causes behavioral problems.⁶

² <https://files.hudexchange.info/resources/documents/Non-Congregate-Approaches-to-Sheltering-for-COVID-19-Homeless-Response.pdf>

³ <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

⁴ <https://www.caplakecounty.org/Childhood-Education.html>

⁵ <https://www.capcateringservices.com/>

⁶ <https://www.feedingamerica.org/hunger-in-america/child-hunger-facts>

Equity and Support to Disproportionately Impacted Communities

This activity supports a vulnerable population with a racial equity lens, as outlined in Treasury guidance. Households experiencing homelessness during the COVID-19 pandemic are vulnerable due to their unhoused status, with increased risk of illness from COVID-19. Black and Latinx communities are disproportionately represented in the homeless population in Lake County. While 18% of Lake County residents living in poverty are Black, 39% of people experiencing homelessness are black.⁷ Providing food assistance to those sheltering in motels would provide food assistance to those in disproportionate need and help counter the disparity of food insecurity. CAP's program is directly targeted to allow clients using shelters across Lake County to receive sufficient nutrition while they storm the current economic crisis. Shelter residents are then less likely to result in nutrition-related illnesses which could be a threat to their future economic stability.

- » A program or service for which the eligibility criteria are such that the primary intended beneficiaries earn less than 60 percent of the median income for the relevant jurisdiction (e.g., State, county, metropolitan area, or other jurisdiction); or
 - Through each shelter operator's intake process, all CAP's clients are certified as homeless and low-income, below the 60 percent area median income.

Performance Report

<u>Agency/Partner</u>		<u>Product Type</u>	<u>Amount Distributed</u>
Community Action Partners	CRF2101	Shelter Meals	16,866 Meals



PROJECT [210001] » Food Distribution

Funding Allocated: \$ 800,000

Expenditure Category: 2.1 Household Assistance: Food Programs

Project Overview

Northern Illinois Food Bank's 60-member food pantries in Lake County distribute 77% of the total meals the Food bank provides in the county. The food pantries depend on the food bank for the majority of the food they provide to neighbors coming to them for assistance. The food bank is committed to having a robust variety of nutritious food available for member agencies, including fresh produce, protein and dairy as well as shelf-stable foods with high nutritional content to ensure families can receive food to make healthy meals. We have 25 core items that

⁷ <https://www.hudexchange.info/resource/5787/coc-analysis-tool-race-and-ethnicity/>

we strive to make sure are always available for member agencies ordering through our online shopping list.

We are continuing monthly mobile Markets at the College of Lake County, Grayslake and Cristo Rey, Waukegan, serving an average of 500 households at each distribution. Between eight and ten other community Mobile Markets are held each month at churches, schools and community locations, serving up to 250 households.

Although we have seen a decrease in numbers of neighbors requesting food assistance, the economic climate is still fragile and jobs and work hours are unpredictable for many of our neighbors working in the restaurant and service industries, due to the continued threat of COVID. Supply chain disruptions are also impacting manufacturing and retail jobs and rising prices for housing, food and gas are impacting low-income families. We continue to increase our marketing to neighbors to ensure everyone knows they are welcome to receive food assistance at no cost.



Last year we were fortunate to receive donated food through the federal Coronavirus Farmers Assistance Program (CF AP) that accounted for 25% of our overall food distribution. This program has now ended and although we continue to receive federal commodities through The Emergency Food Assistance Program (TEF AP) these are limited to distribution through 15 eligible food pantries in Lake County.

The Food Bank and our network of food pantries and direct distribution programs need to continue to be available for families to acquire food at no cost so they can use their limited income to pay other essential bills. The Food Bank's expense for purchasing staple foods have increased in cost by 20% or more (e.g. peanut butter prices are up 23% and ground turkey is 44% more expensive now than pre-COVID). Because of supply chain constraints, including staffing shortages, higher retail demand, transportation costs and lack of over the road drivers, donations have decreased from all sources by about 10%. Pre-COVID, purchased food made up approximately 10-12% of our total distributions. We are currently seeing purchased foods make up more than 20% of distributed food. Grants like this help us offset the lack of donation volume while helping us provide consistent supply of essential foods in an affordable way for our network.

Funding will be used to acquire protein, dairy, eggs and oil that will be made available to member agencies on our on-line shopping list for delivery and for pick up at our North Suburban Center and through our Mobile Markets (formerly Mobile Pantries and Pop-Up Markets).

Use of Evidence

For a period of seven months from October 1, 2021 to April 30, 2022, we anticipate serving a monthly average of 45,000 individuals with over 20 million meals (3M / month for 7 months).

Generally, people who are food insecure have adverse health outcomes. For children, food insecurity impacts school achievement, physical health and behavioral problems.⁸ The Food

⁸ <https://www.feedingamerica.org/hunger-in-america/impact-of-hunger>

Bank sources fresh produce and protein where possible, which studies have shown increase better health outcomes in the long-term.⁹

Equity and Support to Disproportionately Impacted Communities

- » Northern Illinois Food Bank's strategic goal is serving 90% of food insecure neighbors in every community across our service area. Food distribution operations target different communities by partnering with public institutions (townships, schools, and libraries) and private institutions (faith-based organizations, healthcare providers, and human service agencies) to provide convenient access to food across our service area and our agency, programs, and food sourcing teams work together to source a variety of food and to offer variety of distribution models to serve neighbors the ways they prefer (traditional food pantries, online food pantry, mobile markets). The Food Bank and agency network are engaged in training and development to reduce unconscious bias and increase cultural competency.
- » Partnering with community-based organizations, faith-based organizations, human service agencies, local townships, libraries, schools and other public-facing entities to maximize local presence and accessibility of events across Lake County. Providing food at no cost to those who are unable to afford all the nutritious food their households need helps avoid the worst consequences of food insecurity for individuals and communities. The charitable food network improves our neighbors' ability to meet nutritional needs and focus on their individual goals and dreams in the way that food insecure neighbors often take for granted. We know from our research within our Build Healthy Communities programming that when patients screened as food insecurity receive nutritious food regularly, it improves their self-efficacy for preparing healthy meals and that health outcomes improve.
- » Food distribution network partners typically serve people who fall below the Federal poverty guidelines and are primarily located in areas of Lake County with greater historical poverty and food insecurity. Current safety protocols allow beneficiaries to self attest by acknowledging their use of food assistance is due to COVID-19 induced hardship.

Performance Report

Northern Illinois Food Bank	CRF2100	Food Assistance	Meals	524,599
Northern Illinois Food Bank	CRF2100	Food Assistance	Individuals Fed	312,103
Northern Illinois Food Bank	CRF2100	Food Assistance	Individuals Fed (Undup)	54,675
Northern Illinois Food Bank	CRF2100	Food Assistance	Pounds of Food	629,520



⁹ <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6765436/>

PROJECT [210016] »

Non-Congregate Shelter for Domestic Violence Survivors

Funding Allocated: \$ 420,000

Expenditure Category: 2.16 Long-term Housing Security: Services for Unhoused Persons

Project Overview

- » Lake County is the third largest county in Illinois, and home to 714,342 residents (U.S. Census 2020). The National Coalition Against Domestic Violence (2021) predicts that one out of every three women and one out of every seven men will be a victim of domestic violence in their lifetime and one out of every three children will witness it. In a January 2022 speech, the Lake County IL State's Attorney stated that domestic violence has tripled in the county over the past 3 years. For the past two years, the County has experienced numbers of victims much higher now, as shelter has been provided to up to four times more victims and children on any given day as compared to pre-pandemic numbers of people served.
- » A Safe Place has operated a congregate shelter since 1978, used hotels for overflow shelter for over a decade, but during the pandemic the virus and the increased demand for shelter required A Safe Place to adapt. Just last July, 4 times more survivors/children were sheltered with basic needs addressed than pre-pandemic (from 23 to 108 people, the most ever sheltered at once in the County). Currently an average of 70-90 individuals are sheltered on any given day. Congregate sheltering was approved for 33 people, but adaption is necessary. Eight individuals are now sheltered, each in their own bedroom at the congregate shelter and use hotels (primarily extended stay suites & some traditional hotel rooms). This allows the sheltering of more people and meeting the greatly increased demand, while still following CDC, DHS, and Lake County Health Department social distancing guidelines. Hotel shelter is socially distanced communal living, with each household in their own room. Hotel sheltered clients and children can receive the same services as clients at our congregate shelter. A Safe Place has staff on-site at the hotels 6 days/week and staff are on-call 24 hours/day. ASP has a room as a staff office at each hotel, with Housing, Shelter (advocates/case managers), and Human Trafficking program located there. Staffed office hours include an "open-door policy". Clients can walk to these offices, meet with staff, and pick up basic needs (toiletries, clothing, etc.). Moreover, services provided at the hotels include: therapy, counseling, case management, art therapy, daily groups, and childcare. They can also receive legal advocacy and transportation services. Hot meals are delivered 4 days/week, with enough food given to each household to last 6 days. For the 7th day, clients are given a grocery store gift card for a store near the hotel. Shelter residents are COVID-19 tested as they rotate into and out of shelter and temperatures each shift. A Safe Place's staff are also trained COVID-19 ambassadors and have been educating shelter residents about the COVID-19 vaccine.

Use of Evidence

- » We anticipate serving an estimated 152 households or 228 individuals. A Safe Place has developed relationships with an extended stay hotel chain and a "regular" hotel in Lake County, IL to shelter victims of domestic violence and their minor children. The remaining \$352,380 will be used to allow A Safe Place to increase the number of rooms we have available from the current 16 rooms to 35 rooms (an increase of 19 rooms),

allowing us to shelter 29 more victims and children each month during the coming 8 months. These funds will be used to shelter clients and their children in hotels who are fleeing domestic violence.

- » Sheltering services incorporate a Coordinated Entry and assessment system that improve client outcomes through referrals to appropriate program interventions¹⁰. Providing shelter services in low-capacity and non-congregate settings is in accordance with the U.S. Centers for Disease Control's Guidance for Homeless Service Providers¹¹.

Equity and Support to Disproportionately Impacted Communities

This activity supports a vulnerable population with a racial equity lens, as outlined in Treasury guidance. Households experiencing homelessness during the COVID-19 pandemic are vulnerable due to their unhoused status, with increased risk of illness from COVID-19. Black and Latinx communities are disproportionately represented in the homeless population in Lake County. While 18% of Lake County residents living in poverty are Black, 39% of people experiencing homelessness are black.¹² Providing shelter assistance to those disproportionately impacted will help counter the disparity of housing insecurity.

A Safe Place reflects the diversity of the communities we serve as:

- » 78% of clients, our CEO and 67% of the executive staff and 58% of the Board of Directors identify as female;
- » 32% of clients, our CEO and 63% of executive staff identify as Latinx;
- » 58% of clients identify as Latinx or Black and 68% of our staff identify as Latinx or Black; as well as 17% of Board members
- » 3% of clients and 13% of Board members identify as Asian/Pacific Islander
- » Before we accept people into the shelter program they must qualify for services. They must have experienced domestic violence within the past 12 months and be fleeing domestic violence with nowhere else to go to qualify for emergency shelter. The households accepted into the shelter program are, according to the McKinney Vento Act, homeless. They are low-income since the abuser typically controlled the household finances and many do not have jobs since the abuser did not allow them to earn an income.

Performance Report

A Safe Place	CRF2103	Non-congregate Shelter	Individuals Sheltered	N/A Contract has not been executed
A Safe Place	CRF2103	Non-congregate Shelter	Hotel/motel stays	N/A Contract has not been executed



¹⁰ <http://www.evidenceonhomelessness.com/wp-content/uploads/2018/04/evidence-page-chronic-homelessness-April-2018.pdf>

¹¹ <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

¹² <https://www.hudexchange.info/resource/5787/coc-analysis-tool-race-and-ethnicity/>

PROJECT [210016] »

Non-Congregate Shelter for Homeless

Funding Allocated: \$420,000

Expenditure Category: 2.16 Long-term Housing Security: Services for Unhoused Persons

Project Overview

PADS traditional model of shelter presents an unsafe situation in light of the pandemic, especially for particularly vulnerable individuals. The model includes having clients board busses and vans each evening and morning and having those same individuals eat and sleep in common areas of church buildings. This exposes individuals to a high likelihood of virus transmission while hotel shelter, which would be provided by these funds, create a situation that is much less likely to result in virus transmission and includes several ancillary benefits. Since clients have a consistent place to sleep nightly, they are more able to navigate back to housing, maintain hygiene (access to shower), and live with greater dignity. PADS has been providing emergency shelter in lake County for decades. Our primary shelter model involved transporting individuals to area churches during the fall/winter months. Since March 2020, PADS has primarily provided shelter in area hotels. This program includes the distribution of food, laundry supplies, mail, PPE and the provision of case management.

PAD Lake County serves exclusively people experiencing homelessness in our hotel shelter program. Each household is screened before entry into our shelter program to verify their homeless status and determine the most appropriate interventions for the individual(s).

Use of Evidence

- » Sheltering services incorporate a Coordinated Entry and assessment system that improve client outcomes through referrals to appropriate program interventions¹³. Providing shelter services in low-capacity and non-congregate settings is in accordance with the U.S. Centers for Disease Control's Guidance for Homeless Service Providers¹⁴.
- » Sheltering services incorporate a Coordinated Entry and assessment system that improve client outcomes through referrals to appropriate program interventions¹⁵. Providing shelter services in low-capacity and non-congregate settings is in accordance with the U.S. Centers for Disease Control's Guidance for Homeless Service Providers¹⁶.

Equity and Support to Disproportionately Impacted Communities

This activity supports a vulnerable population with a racial equity lens, as outlined in Treasury guidance. Households experiencing homelessness during the COVID-19 pandemic are

¹³ <http://www.evidenceonhomelessness.com/wp-content/uploads/2018/04/evidence-page-chronic-homelessness-April-2018.pdf>

¹⁴ <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

¹⁵ <http://www.evidenceonhomelessness.com/wp-content/uploads/2018/04/evidence-page-chronic-homelessness-April-2018.pdf>

¹⁶ <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

vulnerable due to their unhoused status, with increased risk of illness from COVID-19. Black and Latinx communities are disproportionately represented in the homeless population in Lake County. While 18% of Lake County residents living in poverty are Black, 39% of people experiencing homelessness are black¹⁷. Providing shelter assistance to those disproportionately impacted will help counter the disparity of housing insecurity. Shelter programs allow homeless clients from across Lake County to receive temporary housing assistance while they storm the current economic crisis. Shelter residents are then referred to permanent housing which is the most effective tool to reduce a return to homelessness in the future and provides the best condition for future economic stability.

The individuals we serve are presumed low/moderate income because they are experiencing homelessness. This is confirmed at intake prior to placement in the shelter program. Confirmation of homelessness is done via 3rd party confirmation if possible. Otherwise, case manager interviews and the client self-attestation are used to verify homelessness.

Performance Report

PADS Lake County	CRF2104	Non-congregate Shelter	Individuals Sheltered (Undup)	Contract just began July 1, 2022
PADS Lake County	CRF2104	Non-congregate Shelter	Hotel/motel stays	Contract just began July 1, 2022



PROJECT [21 0003] »

Services to Unhoused Persons

Funding Allocated: \$50,000

Expenditure Category: 2.16 Long-term Housing Security: Services for Unhoused Persons

Project Overview

- » The population being served are homeless clients, meaning they are in shelter or living in a place not meant for human habitation. They have access to housing resources, but limited eligible costs to eliminate the last barriers to moving (e.g., security deposit, application fees, and utility arrears). This fund provides a critical intervention during the final steps prior to move-in for clients without the means to pay for these costs themselves. In 2021, 44 clients were served and 65 requests were processed. The average request amount was \$650 and the most common request was a security deposit followed by an application fee. This program is a vehicle to permanently house homeless families and promote a virtuous cycle where housing insecurity is reduced in Lake County.
- » The Finish Line Funds exists to remove one-time barriers to housing for homeless clients in the Lake County Coordinated Entry System. This fund is operated by Catholic Charities in partnership with Lake County Community Development. Catholic Charities

¹⁷ <https://www.hudexchange.info/resource/5787/coc-analysis-tool-race-and-ethnicity/>

provides financial management of this fund while the Lake County Community Development provides assistance and communication with housing and shelter providers when creating applications. Housing providers supply fundamental housing resources necessary before seeking additional Finish Line Funds to eliminate clients' barriers to housing. Shelter providers are a vital partner in working on Finish Line Fund applications for clients that do not need a subsidy to exit shelter and can sustain rent on their own with the security deposit paid for by the Finish Line Funds. Catholic Charities processes requests that are created by housing and shelter providers with the assistance of the Lake County Community Development.

Use of Evidence

- » We anticipate serving 41 clients from Jan 1st, 2022 to November 30th, 2022. Catholic Charities will process applications and distribute funds directly to landlords, utility companies, and other vendors partnering to housing literally homeless clients. Applications are monitored by Lake County Community Development to ensure clients are eligible before funds are distributed. Program efficacy is monitored by Lake County Community Development.
- » The Finish Line Fund model implemented with Catholic Charities, Lake County Coalition for the Homeless and Lake County Community Development combines case management and immediate short-term housing assistance. Studies have shown that subsidies that assist with move-in costs help people leave homelessness quickly ¹⁸.

Equity and Support to Disproportionately Impacted Communities

- » Catholic Charities' partnership with the Lake County Coalition for the Homeless leads with equity and understands housing challenges disproportionately affect low-income, residents of color. Providing assistance to clients will promote equity by reducing the risk of homelessness among low-income people of color.
- » Catholic Charities participates in a unified cloud-based referral network facilitated by Lake County Community Development that also engages agencies serving various locations across the county with different constituencies. This process ensures a diverse pool of clients are considered and agencies targeting underserved communities have greater success in connecting clients with eligible needs to available assistance.
- » The Finish Line Fund reaches an underserved population that has been living in shelter and living in a place not meant for habitation. This program fills a crucial gap identified in our homeless services system. Clients that have access to subsidies or have the ability to maintain housing on their own, no longer face the barrier of a security deposit or application fees.
- » Lake County's population of literally homeless clients has increased due to the economic impacts of COVID-19. With these funds eliminating barriers to move-in, we are able to continue housing some of the most vulnerable residents of Lake County that do not have access to a security deposit through their own means.

¹⁸ Khadduri, Jill. *Rental Housing Subsidies and Homelessness*. Center for Evidence-based Solutions to Homelessness. <http://www.evidenceonhomelessness.com/wp-content/uploads/2017/12/evidence-page-rental-housing-subsidies-December-2017.pdf>. Dec 2017.

Performance Report

Catholic Charities	CRF2102	Services for Unhoused Persons - Emergency Assistance Program	Individuals Assisted (Undup)	44
Catholic Charities	CRF2102	Services for Unhoused Persons - Emergency Assistance Program	Individuals Housed	20



PROJECT [210015] »

Support for Lake County's Emergency Rental Assistance Program

Funding Allocated: \$6,300,000

Expenditure Category: 2.2 Household Assistance: Rent, Mortgage, and Utility Aid

Project Overview

At the start of 2021 Lake County received \$36 million in funding to assist low-income renters and landlords. Community Development added two full time employees and six staff sourced through staffing agencies to support this administration of the Federal Emergency Rental Assistance Program (FERA) funded through the U.S. Treasury's Emergency Rental Assistance (ERA) funding. The FERA program provided low-income renters effected by COVID with up to 12 months of assistance for both rent and utilities, including internet. Beginning April 5, 2021 renters were able to complete an application at www.lakecountyil.gov/renthelp and worked with one of 15 community partners to approve and processes their application. Lake County stopped accepting application on June 30, 2022.

Lake County Community Development also staffed the Eviction Court Help Desk twice a week, both in person and virtually. Staff were able to assist tenants and landlords with how to access both the FERA application as well as the state's Court Based Rental Assistance Program (CBRAP) application. For tenants that did not have legal representation, they were directed to reach out to Prairie State Legal or North Suburban Legal Aid Clinic to seek legal representation.

Learning from the success of FERA, Lake County will be transitioning to two new programs; Lake County Eviction Prevention Program (LCEPP) to assist renters currently in court facing eviction for non-payment of rent and the Lake County Rental Assistance (LCRA) Program which will providers low income renters with up to six months or rental assistance. ARPA funds provided additional resources to support these programs.

Use of Evidence

The goal of the Federal Emergency Rental Assistance (FERA) Program was to keep families in their homes. The Emergency Rental Assistance (ERA) program was developed to assist households that were unable to pay their rent or utilities due to the impact of the COVID-19 pandemic. Lake County Community Development worked to direct funds to those families that were hardest hit by the pandemic; families living at or below 80% of the Area Median Income

and families with at least one household member that was unemployed in the 90 days preceding the application.

Equity and Support to Disproportionately Impacted Communities

As of 6/30/2022, 32% of those served by the FERA program are Hispanic or Latinx and 43% are African American. Additionally, 72% of the heads of household served are female. To best serve the diverse needs of the community, Lake County Community Development partnered with 15 trusted community partners:

- » Avon Township
- » Catholic Charities
- » Community Action Partnership of Lake County (CAP)
- » Community Partners for Affordable Housing (CPAH)
- » Cuba Township
- » Lake County Housing Authority (LCHA)
- » Lake Villa Township
- » Mano a Mano Family Resource Center
- » Moraine Township
- » Shields Township
- » Vernon Township
- » Waukegan Township
- » West Deerfield Township
- » YWCA
- » Zion Township

This model allows residents to be served by a trusted partner in their community. In many cases these are agencies that residents have accessed before for previous services and trust the staff to guide them through the process of accessing these services.

The FERA Application was available in both English and Spanish and all community partners and some townships have bilingual staff to support these applications.

Performance Report

The Federal Emergency Rental Assistance (FERA) program has tracked success of the program with the total amount of funds distributed. As of June 30, 2022 FERA has provided over \$28 million in assistance for rent and utilities on behalf of over 3,600 Lake County households. Of those households 63% are living at or below 30% of the Average Median Income, which is approximately \$28,000 annual income for a family of four. Additionally, 43% of households are Black or African American and 32% are Hispanic or Latinx.

With the launch of the Lake County Eviction Prevention Program (LCEPP), Community Development will be tracking eviction cases that apply for rental assistance and how many cases are able to avoid eviction with the assistance.



PROJECT [220003] »

PADS Lake County – Fixed-Site Shelter

Funding Allocated: \$ 7,060,000

Expenditure Category: 2.16 Long-term Housing Security: Services for Unhoused Persons

Project Overview

- » PADS Lake County – Fixed Site Shelter - The project includes the construction of an approximately 25,000 sq. ft. building to serve both as a homeless shelter and a central resource center, providing housing, food and case management services for individuals and families in need. The ongoing community need for a dedicated fixed-site shelter has deepened as a result of the COVID-19 pandemic. The reliance on volunteers and non-dedicated buildings (i.e. churches, community centers) has limited access for those unhoused, lacks control over health concerns relating to social distancing/ventilation, and restricts PADS from having control over best locations and practices. Lake County and PADS need a location in which health and safety can more easily be guaranteed, especially as the pandemic has restricted spaces to use.

Use of Evidence

- » The goal for this development is to construct a shelter. Achieving this goal will reduce the length of time individuals and families experience homelessness, increase the quality of services to those experiencing homelessness, create a better living situation for families, provide better health and social outcomes, and increase each person's ability to efficiently move to stable housing options. The proposed facility will serve approximately 1750 people experiencing housing crisis annually. Services being offered under one roof will enable even more resources to be deployed, thus potentially serving more clients with a deeper impact. The development of a fixed-site shelter is cited as the first recommendation in the Lake County Gaps Analysis of the Homeless Crisis Response System (CSH, 2019).

Equity and Support to Disproportionately Impacted Communities

- » PADS conducts outreach presentations to community providers, groups and police departments. Their services are listed in the 211 database to assure that people calling, texting or searching for shelter will be referred. PADS also distributes materials to library, service providers and government offices and attend community resource fairs.
- » The Lake County Coalition for the Homeless also assists in PADS outreach to reach people experiencing homelessness through referrals and community presentations
- » The project will serve individuals and families experiencing and at-risk of homelessness. Homelessness disproportionally affects communities of color. Most, if not all, are low income.

Performance Report

- » The KPI for the projects includes
 - Construction of one (1) fixed site shelter.
- » Construction on the shelter has not yet begun.



PROJECT [210007] »

Eviction Mediation Program

Funding Allocated: \$20,000

Expenditure Category: 2.18 Housing Support: Other Housing Assistance

Project Overview

- » Use of mediation to help resolve matters and provide for better outcomes for those involved have been greatly encourage by the Courts, federal and state governments.
- » The 19th Judicial Circuit Court Eviction Mediation program has been in place for in place for several years and has a consistently high resolution/success rate. However, the mediators were volunteer attorneys that would previously come in person on days when Self-Represented Litigant (SRL) cases (both the plaintiff and defendant) were scheduled to conduct mediation between the parties in a conference room. One mediator typically completed two or three mediations per court session. Oftentimes, the mediation would result in a payment plan allowing the tenant to remain in the unit. With the expected increase of eviction cases to be filed when the pandemic subsides and the Governor's Moratorium ended on October 2021, two or three mediations per court session will not suffice. Further, the Court needs to add additional mediators so they can also accept cases where only one party may be an SRL and the other is represented by an attorney.
- » After the Eviction case is filed in court, the Judge will continue the case for 30 days, which allows the parties to contact a mediator and to schedule a mediation prior to their next court date. This system will allow the mediators to conduct far more mediations. Consequently, the volunteer attorney mediator's workload will be vastly increased. With this assistance, we hope to be able to offer a small monetary compensation to the mediator per mediation session (ideally \$50.00). This amount would provide for 400 separate mediation sessions within the first year

Performance Report

- » From October 2021 to June 2022, from the 334 cases referred to Eviction Mediation, 258 separate mediation sessions were held. From the 258 mediations sessions held, 193 reached an agreement, avoiding any further need for court activities. That is a 75% Agreement, which meets the goal of between a 70-80% Agreement Rate.



Infrastructure Projects

PROJECT [220020] »

Ultraviolet Disinfection – Des Plaines River Water Reclamation Facility

Funding Allocated: \$5,500,000

Expenditure Category: 5.1 Clean Water: Centralized Wastewater Treatment

Project Overview

- » Construction of an ultraviolet (UV) disinfection system at the Des Plaines River Water Reclamation Facility (WRF). Disinfection is used to reduce the concentration of fecal coliform and or E.coli entering the receiving steam. Chemicals are currently in use at the plant for disinfection.
- » Construction of an UV disinfection system to enhance permit compliance with the Illinois Environmental Protection Agency (IEPA) and reduce chemicals used in the wastewater treatment process. An UV disinfection system would also eliminate secondary testing equipment, testing labor, and reduces chemicals to the receiving stream. The project also contains resiliency components by providing a different treatment process. LCPW would keep chlorine tanks as a back-up to the UV treatment process, therefore providing crucial redundancy to the treatment operation.
- » The project improves the removal of pollutants from the plant's effluent thus reducing some of the impairments to the Des Plaines River. This is a high priority pursuant to section 303(d) of the Clean Water Act (CWA).

Labor Practices

This project will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

Project has not yet commenced.

KPIs

- 1) Effluent Quality
- 2) Impact on Receiving Stream
- 3) Operational Cost
- 4) System Reliability & Support
- 5) Energy Efficiency

Data Tracking

Monitor effluent quality per NPDES permit.

Continue to monitor receiving stream – Des Plaines River. Compare and contrast micronutrients and metal concentration.

Monitor and compare operational cost with UV System in use vs Chemical Disinfection.

The replaced UV system will provide reliability and support for growth and continued economic development in the service areas. Monitor new service connections and accounts

Monitor the electrical use of the UV system.



PROJECT [220018] »

Pekara Water System – Lake Michigan Interconnect

Funding Allocated: \$ 1,100,000

Expenditure Category: 5.13 Drinking Water: Source

Project Overview

- » To transition the Pekara service area from ground water (wells) to the more sustainable, Lake Michigan Water. The service area has over 1,000 total connections.
- » The existing ~250,000 Gallon Per Day Pekara water system is supplied with well water which is not a sustainable long-term solution. This project will provide Lake Michigan water to the area through an interconnect by way of a local Village. A transmission main and delivery structure will be constructed.
- » The project will result in compliance with secondary maximum contaminant levels as set forth in 40 CFR 143.3 (2018) by reducing water hardness, sulfur, and iron for 1k+ connections. The project contains resiliency components, LCPW will keep existing wells as a back-up water supply for system redundancy.

Labor Practices

This project will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

Project has not yet commenced.

KPIs

- 1) Water Quality
- 2) System Maintenance
- 3) Customer Support
- 4) System Reliability
- 5) System Management

Data Tracking

Develop lead/copper, minerals, and bacteriological monitoring for the new water system. Provide customers with a copy of updated Consumer Confidence Report.

Monitor the frequency of system disruption caused by main breaks and other potential failures.

Monitor volume of calls/complaints from this new system and response time. Need to reduce customer complaints (per population served) to 75th percentile level of industry reporting in AWWA survey

Monthly monitoring of water storage and appurtenances at delivery structure/throughout system.

Track reporting and IEPA compliance.



PROJECT [220017] »
Disc Filter Installation – Des Plaines River Water Reclamation Facility

Funding Allocated: \$4,500,000
Expenditure Category: 5.1 Clean Water: Centralized Wastewater Treatment

Project Overview

- » Replacement of sand filters with disc filters at the Des Plaines River Water Reclamation Facility. Both sand and disc filters are used for tertiary treatment. Tertiary treatment is the next wastewater treatment process after secondary treatment and is intended to meet specific discharge requirements. This step removes stubborn contaminants that secondary treatment was not able to clean up. Disc filters are new technology and use a smaller footprint to treat a larger volume of secondary effluent.
- » Replacement of sand filters with new modern disc filters to enhance permit compliance with the Illinois Environmental Protection Agency (IEPA) and streamline an aging process that currently requires significant staff time. LCPW uses 2 existing disc filters as a part of the treatment process and the 2 additional filters will provide resiliency for

peak flow events (which are currently handled by the sand filters). The sand filters have been in place since the plant went online and require constant maintenance.

- » The project improves impairment to the Des Plaines River. This is identified as a high priority pursuant to section 303(d) of the Clean Water Act (CWA). The project will result in a reduction of phosphorous and nitrogen in the receiving water body and will reduce the use of internal plant water.

Labor Practices

This project will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

Project has not yet commenced.

KPIs

1) Effluent Quality

2) Impact on Receiving Stream

3) Operational Cost

4) System Reliability & Support

5) Energy Efficiency & Water Use

Data Tracking

Monitor effluent quality per NPDES permit. Compare the effectiveness of tertiary treatment with the use of a full complement of disc filters.

Continue to monitor receiving stream – Des Plaines River. Compare and contrast micronutrients and metal concentration.

Monitor and compare operational cost with the disc filters in use vs old filters. Examine the buyback to staff time with the reduced maintenance.

The new disc filters will provide reliability and support for growth and continued economic development in these areas. Monitor new service connections and accounts

Monitor the electrical and water use in the filter building.



PROJECT [220016] »

Highland Lake Water System

Funding Allocated: \$ 2,500,000

Project Overview

- » The Highland Lake Water System long-term improvements will consist of replacing water mains and providing a resilient long-term water source by bringing Lake Michigan water to the overall system. The short-term improvements will seek to improve water supply land storage and consolidate the County's Highland Lake Water System with the Highland Lake Water Company. This does align with the County's strategic plan.
- » The County's Highland Lake Water System is currently supplied with ground water and has an underground tank that needs repair. In addition, the system is not able to sustain operation due to disruptions like a water main break. The long-term project will provide Lake Michigan water to the existing Highland Lake Water System, which currently serves 116 homes.
- » The Highland Lake Water Company is privately owned and serves approximately 18 customers. This system has a single well and a storage tank. Recently, it was served with a Compliance Commitment Agreement from the IEPA. Under this agreement, the water system will have to do the following:
 - Secure the services of a certified Water Operator to manage the system
 - Construct a second well
 - Develop monitoring plans
 - Start monthly, quarterly, and or annual sampling
 - Bring the system into full compliance to meet current IEPA standards
- » The Highland Lake Water Company has indicated that they cannot meet the new demands placed on them by the IEPA. To that end, they are seeking the County's assistance. The County water system is adjacent to this private system.
- » The project contains resiliency components as LCPW will keep existing wells as a back-up water supply for system redundancy. The project will consolidate water systems and provide a sustainable water source for area residents.

Labor Practices

This project will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

Project has not yet commenced.

KPIs

- 1) Water Quality

Data Tracking

Develop lead/copper, minerals, and bacteriological monitoring for the new water system. Provide customers with a copy of updated Consumer Confidence Report.

2) System Maintenance	Monitor the frequency of system disruption caused by main breaks and other potential failures.
3) Customer Support	Monitor volume of calls/complaints from this new system and response time. Need to reduce customer complaints (per population served) to 75th percentile level of industry reporting in AWWA survey
4) System Reliability	Monthly monitoring of water storage and appurtenances at delivery structure/throughout system.
5) System Management	Track reporting and IEPA compliance.



PROJECT [220019] »

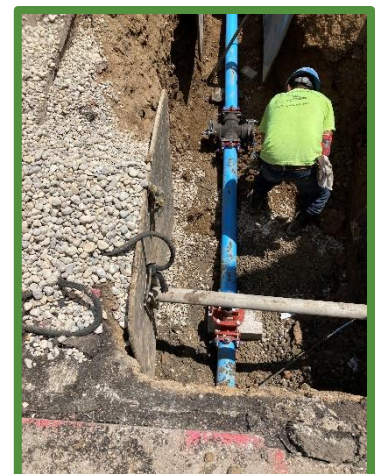
Oak Terrace Water System Replacement

Funding Allocated: \$2,500,000

Expenditure Category: 5.11 Drinking Water: Transmission & Distribution

Project Overview

- » The Oak Terrace Water System replacement project will consolidate two water systems into a single community water supply and replace aging water main infrastructure.
- » The County owns, operates, and maintains two limited water systems – (a) Oak Terrace and (b) West Oak Middle School. The Oak Terrace Water system serves 15 residences. It has two wells that are aged and in need of repair as well as two storage tanks that are beneath the ground. These storage tanks should be replaced and placed above ground with modern treatment technology. The West Oak Middle School has the capacity to serve approximately 400 students. It has a single well and a storage tank. There is no back-up support for this system and the storage tank and treatment system should be upgraded. Given the proximity of these two systems, it makes sense to consolidate and reconcile the outstanding treatment and operational issues.
- » The existing water systems for the subdivision and the school are decades old and is being replaced with new water main pipe creating a more resilient system to meet modern water standards and provide a safeguard against public health issues. A new well system will also be constructed to provide water for



West Oak Middle School and residents in the neighborhood.

- » The project consolidates two community water supplies into a single water supply. The homes in the area are modest in comparison to others in the area and we are concerned that the homeowners' income may not be able to meet the financial long-term obligations related to system improvements, such as connection to the main and the installation of water meters, without added financial support. The project will consolidate water systems and provide a sustainable water source for area residents and the school. The project contains resiliency components as it will result in 2 LCPW wells with the potential to build another well in the future for additional redundancy.

Labor Practices

This project will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

Project has not yet commenced.

KPIs

1) Water Quality

2) System Maintenance

3) Customer Support

4) System Reliability

5) System Management

Data Tracking

Develop lead/copper, minerals, and bacteriological monitoring for the new water system. Provide customers with a copy of updated Consumer Confidence Report.

Monitor the frequency of system disruption caused by main breaks and other potential failures.

Monitor volume of calls/complaints from this new system and response time. Need to reduce customer complaints (per population served) to 75th percentile level of industry reporting in AWWA survey

Monthly monitoring of water storage and appurtenances at delivery structure/throughout system.

Track reporting and IEPA compliance.



PROJECT [220008] »

Ultraviolet Disinfection – Mill Creek Water Reclamation Facility

Funding Allocated: \$1,000,000

Expenditure Category: 5.1 Clean Water: Centralized Wastewater Treatment

Project Overview

- » Replacement of the aging ultraviolet (UV) disinfection system at the Mill Creek Water Reclamation Facility. The current equipment has reached the end of its useful life and requires replacement.
- » Replacement of an UV disinfection system to maintain permit compliance with the Illinois Environmental Protection Agency (IEPA). The existing UV treatment system is original to the plant and replacement parts are no longer readily available.
- » The project improves the removal of pollutants from the plant's effluent thus reducing some of the impairments to the Des Plaines River. This is a high priority pursuant to section 303(d) of the Clean Water Act (CWA).

Labor Practices

This project will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

Project has not yet commenced.

KPIs

1) Effluent Quality

2) Impact on Receiving Stream

3) Operational Cost

4) System Reliability
& Support

Data Tracking

Monitor effluent quality per NPDES permit.

Continue to monitor receiving stream – Des Plaines River. Compare and contrast micronutrients and metal concentration.

Monitor and compare operational cost with UV System in use vs Chemical Disinfection. Examine buyback of staff time with the reduced Maintenance and testing

The replaced UV system will provide reliability and support for growth and continued economic development in the service areas. Monitor new service connections and accounts



PROJECT [220007] »

Blowers – Des Plaines River Water Reclamation Facility

Funding Allocated: \$1,500,000

Expenditure Category: 5.7 Clean Water: Energy Conservation

Project Overview

- » This project will replace end of life blowers at the Des Plaines facility with High Efficiency Blowers. Technological advancements in aeration blowers are providing new options for reducing energy consumption. Energy consumption and cost have been the key drivers behind the development of more efficient aeration blower systems. These systems can account for as much as 60 percent of the total energy consumption of a wastewater treatment plant. Therefore, the payback on greater energy efficiency is significant.
- » The project improves the removal of pollutants from the plant's effluent thus reducing some of the impairments to the Des Plaines River. This is a high priority pursuant to section 303(d) of the Clean Water Act (CWA). The project will result in a reduction of phosphorous and nitrogen in the receiving water body and will reduce energy use. Additionally, the project contains resiliency components by providing additional blowers.
- » The older blowers currently provide this support. However, they use over 30% more energy. This project will replace the older blowers with high efficiency blowers.

Labor Practices

This project will be constructed using Federal, State, and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

Project has not yet commenced.

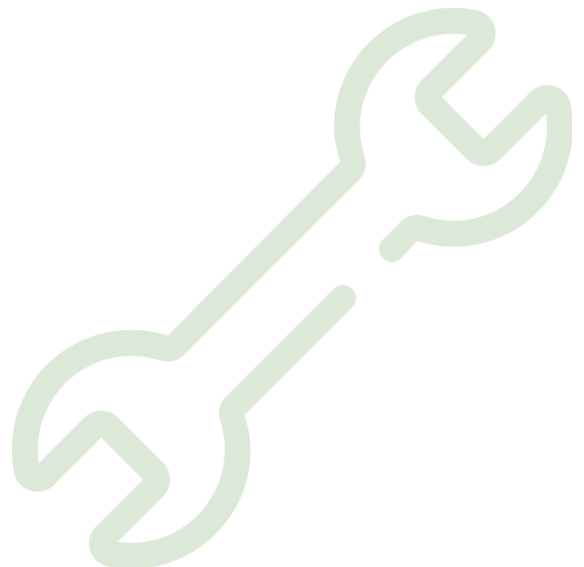
KPIs

1) Effluent Quality

Data Tracking

Monitor effluent quality per NPDES permit.
Compare the effectiveness of tertiary treatment with the use of additional blowers.

- | | |
|---------------------------------|---|
| 2) Impact on Receiving Stream | Continue to monitor receiving stream – Des Plaines River. Compare and contrast micronutrients and metal concentration. |
| 3) Operational Cost | Monitor and compare operational cost with the new blowers in use vs old blowers. |
| 4) System Reliability & Support | The new blowers will provide reliability and support for growth and continued economic development in the service areas. Monitor new service connections and accounts |
| 5) Energy Efficiency | Monitor the electrical use in the blower building. |





Economic & Business

PROJECT [220010] »

Business Incentive Fund - Hospitality Organizations

Funding Allocated: \$250,000

Expenditure Category: 2.35 Aid to Tourism, Travel, or Hospitality

Project Overview

The Business Incentive program is designed to attract new meetings and events to Lake County. The program will be administered by Visit Lake County (VLC) and is intended to directly benefit hospitality-related businesses impacted by the pandemic by securing events that will utilize hotel rooms and attract new visitors who will also support other pandemic-impacted hospitality businesses such as neighborhood restaurants and stores. VLC will target corporate and association meetings, sports tournaments, reunions and tour groups. The program is based on recruiting future groups who meet established criteria for using hotel rooms. Local hotels/venues will receive reimbursement after a pre-qualified event has taken place at their property and the number of hotel rooms used is verified by VLC.

The program is open to all customers who meet the criteria for minimum number of guest rooms used at Lake County hotels (i.e. 100 rooms minimum for meetings). Groups will be pre-approved by VLC, and after the event is held, the client will be required to submit a copy of the final master bill. Upon verification, VLC will issue payment to the Lake County hotel/venue using a formula of \$20 per hotel room generated - with a maximum payment \$10,000 per group. The VLC sales team will promote the program during their sales recruitment process at tradeshow and through their sales sourcing platform.

VLC will maintain records of all transactions and submit reports. The program run from summer, 2022 until the end in December, 2024 or earlier if all program funds are obligated and expended.

Equity and Support to Disproportionately Impacted Communities

Our intent is to use the Business Incentive Program to attract new meetings and sports tournaments which will impact diverse hospitality businesses in underserved communities like Waukegan which has an attractive sports complex that can host large soccer and softball tournaments. Families will attend the tournaments and stay in nearby hotels in Waukegan and

Zion and eat at local restaurants. Clients will make the decision on which facilities to use based on their event requirements, however, VLC will work to ensure the funds are distributed across the county.

Performance Report

Visit Lake County will document the total revenue performance of each meeting/event.

The KPIs are 1) # hotel rooms generated. 2) Visitor Attendance 3) Visitor spending in Lake County.

PROJECT [220009] »

Marketing campaign to support Lake County hospitality business

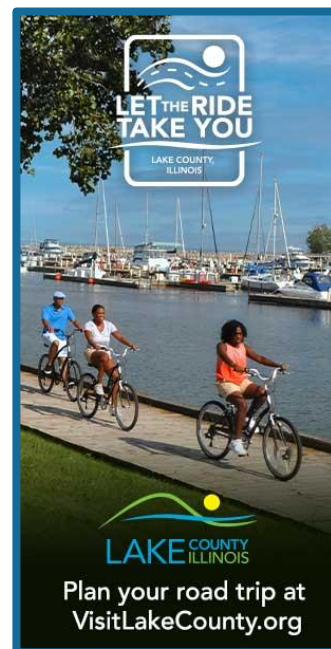
Funding Allocated: \$150,000

Expenditure Category: 2.35 Aid to Tourism, Travel, or Hospitality

Project Overview

The Marketing Campaign will support Lake County hospitality businesses by promoting community events and attractions throughout the county. Visit Lake County (VLC) will design the campaign to capitalize on people's interest in taking shorter trips, closer to home, and will feature seasonal events to inspire travel across Lake County. VLC will use an integrated media mix including digital marketing with Facebook and Instagram ads and videos, and radio and print ads with a call-to-action to go to the website, VisitLakeCounty.org for information on experiences and activities in Lake County.

The campaign will run from late summer, 2022 through December, 2022.



Equity and Support to Disproportionately Impacted Communities

VLC has a vast network of stakeholders and hospitality businesses across Lake County and is committed to marketing the diversity, ethnicity and many multi-cultural activities throughout the county. Events and attractions in disproportionately impacted communities such as Waukegan, Zion and the Round Lake area will be promoted on the website VisitLakeCounty.org and through social media posts and blogs to encourage visitations and increase the economic impact of tourism in underserved communities.

Performance Report

Visit Lake County will provide a recap at the end of the campaign with the results of the following goals:

- » Increase visits to website and pageviews during the campaign by 8-10% - using Google Analytics.
- » Measure visitations and hotel occupancies with a goal to build occupancies back up to pre-COVID levels of 68-70%.
- » Evaluate number of hospitality-related jobs in Lake County based on data provided by Illinois Office of Tourism.



PROJECT [220021] »

Workforce Development - Expanding Access to Jobs and Talent

Funding Allocated: \$3,600,000

Expenditure Category: 2.10 Assistance to Unemployed or Underemployed Workers (e.g., job training, subsidized employment, employment supports, or incentives)

Project Overview

Lake County's ARPA funding for Workforce Development Expanding Access to Jobs and Talent through an innovative hiring, training, & retention Program will connect COVID-impacted unemployed and underemployed job seekers to small businesses with a hiring need through an innovative, subsidized internship and training program that addresses near and long-term talent needs and increases economic stability.

Workforce Development administers a high-quality work-based learning program that effectively advances employment opportunities for unemployed and underemployed job seekers as well as assists small businesses with near term vacancy needs and long-term employee training and development plans. Through this multifaceted program, Workforce Development successfully engages with both the individual job seeker and the small business connecting the two through a subsidized 'internship' model that has proven to be effective and productive - individuals learn the technical and interpersonal skills needed in the workplace and small businesses attract a more broad and diverse pool of candidates.

Workforce Development maximizes partnerships and grant funding to help businesses address skill shortages and hiring needs while ensuring the unemployed and underemployed are prepared to re-enter and transition in the labor force with the right skills and along a career pathway. Workforce Development is leveraging and enhancing existing programs and systems to focus the service delivery to a greater number of job seekers from historically marginalized communities and intentionally engage with small businesses across key industry sectors to deliver best practices with cost-saving and time-saving measures.

Use of Evidence

Small businesses are transitioning into post-pandemic with some of the greatest pain points around employee recruitment and retention. According to the MetLife and U.S. Chamber of

Commerce Small Business Index Q1202219 –A majority of small businesses are concerned about improving employee retention (57%) and recruiting enough employees to fill open positions (56%) at their business. Almost half (46%) of small businesses say their business is facing a worker shortage and the competition for talent shows no signs of letting up.

Workforce Development will deliver a successful work-based learning program that will address the recruitment concerns for small businesses, while increasing diversity with their hiring practices. Workforce Development will make available pools of candidates recruited at the community level, through existing programs, and in collaboration with local and state workforce development agencies. WDD will work alongside the small business setting up training plans, paying wages during the training period, as well as providing case management and coaching to further assist the individual on the job. As a high-performing workforce solution, work-based learning programs integrate education and training institutions, community and workplace training to bring the 'intern' up to speed quickly through a concrete training plan and while helping the small business save money. Work-based learning is the core component of this project – connecting small businesses that have an immediate hiring need to active job seekers and setting up a subsidized work experience and training plan to address skills gaps – technical and interpersonal. WDD plans on setting up 150 work-experiences with 80+ small businesses and accessing the ARPA funds to pay the negotiated hourly wage. WDD will develop a customized training plan with the business and individual and monitor the hours and success.

Equity and Support to Disproportionately Impacted Communities

Workforce Development has a strong commitment and agenda for ensuring that economic prosperity reaches underserved communities and creates opportunities across the County for residents by working to remove barriers for the economically disadvantaged populations. Workforce Development is implementing a mobile/remote job center – Job Center on the Move.

The project plans for WDD to recruit 200 individuals whose household experienced unemployment, increase food or housing insecurity, are low or moderate income, or experienced a negative economic impact from the pandemic or experienced a workforce disruption.

Performance Report

Key performance indicators include the total business outreach connections and visits, total numbers that enrolled an intern in the program, total participant enrollment numbers, successful completions and employment including wages and retention. A program evaluation survey will be conducted with businesses that used the program to capture the percentage that hired through the program as well as percentage that reported the program helped increased diversity and quality of candidates.

- » Small Business Outreach - identify women and minority owned, green jobs, industry codes, zip codes
- » Job Seeker Outreach – identify zip codes, demographics
- » Participant enrollments – assist with occupational skills training, transportation assistance, technology purchases.
- » Number of workers enrolled in sectoral job training programs
- » Number of workers completing sectoral job training programs
- » Number of people participating in summer youth employment programs

¹⁹ U.S. Chamber of Commerce Small Business Index Q1 2022
<https://www.uschamber.com/sbindex/summary>





Public Health

PROJECT [220011] »

Hybrid Meeting Architecture for LCHD Facilities

Funding Allocated: \$142,000

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

- » The COVID-19 pandemic required the Health Department to migrate in part to a remote workforce. The transition included the mass adoption of the Microsoft Teams collaboration suite and several other digital components to support remote work. At the same time, the Health Department workforce has experienced incredible growth. Due to distancing requirements, this increase in the workforce would strain the Health Department's already limited physical space. This space requirement is also true of direct treatment services, specifically in behavioral healthcare, where there is a significant need to support the provision of these services in a hybrid approach.
- » As both an infection control and fiscal control measure, the Health Department has also determined that a hybrid workforce model will continue in the foreseeable future. A hybrid work environment enables the Health Department to continue to meet its obligations to the community, provide excellent service, protect its staff from the further spread of COVID-19, and significantly reduces the need for additional capital investment in physical space. This project will equip each of the Health Department's sites with at least one hybrid meeting space to enable effective meetings between onsite and offsite workers and effective group behavioral health treatment sessions.
- » The project was set to begin in July of 2022, but will get under way in August, with the scoping and securing of equipment and is expected to be completed in December of 2022.

Performance Report

- » The KPI target is to monitor and track usage to assure the equipment is used at least weekly at all locations.



PROJECT [21 0008] »

Vaccination Orchestration Suite Software Licenses

Funding Allocated: \$172,269

Expenditure Category: 1.1 COVID-19 Vaccination

Project Overview

- » In its continued response to the COVID-19 Pandemic, the Health Department has provided around 120,000 doses of the COVID-19 vaccine to Lake County community members. This vaccination orchestration project included direct administration of vaccine doses to community members and distributing vaccines to other partners in the medical community. Both of these processes continue in 2022, albeit at a significantly reduced scale. Utilizing the orchestration system over other alternatives continues to reduce the risk of medical error during vaccination operations. It also reduces the risk of lost vaccines using the VacVision inventory and delivery orchestration.
- » AllVax Portal: https://allvax.lakecohealth.org/s/?language=en_US

Equity and Support to Disproportionately Impacted Communities

- » The AllVax portal also has a feature that allows for the entire site to be displayed in either English or Spanish.
- » Because this method for registration and scheduling vaccinations in Lake County was via an on-line portal (AllVax), we also implemented a call center to serve as a bridge to allow people in disadvantaged communities to phone in to register and schedule appointments for vaccinations.

Performance Report

- » The singular KPI is the percentage of Lake County residents vaccinated.
- » The goal set at the beginning of the project was to have 80% of the residents of Lake County vaccinated.
- » As of this date:
 - 89.5% of residents have had at least one vaccine dose
 - 79.2% of residents are fully vaccinated
 - 53.4% of residents are fully vaccinated with a first booster dose
- » 2022 Q1 data from LCHD's vaccination sites indicate that:
 - 82.8% of the people vaccinated at LCHD PODs between January 1, 2022 and March 31, 2022, were in the 50% of zip codes with the lowest overall vaccination rates in Lake County
 - 88.2% of the people vaccinated at LCHD PODs between January 1, 2022 and March 31, 2022, were in the 50% of zip codes with the highest COVID-19 prevalence rate in Lake County
 - Approximately 33% of the people vaccinated were <18 years of age
 - Of the people vaccinated where ethnicity was reported, 55.3% were Hispanic or Latino

- Of the people vaccinated where race was reported, 6.6% were Black or African American
- » 2022 Q2 data from LCHD's vaccination sites indicate that:
 - 82% of the people vaccinated at LCHD PODs between April 1, 2022 and June 30, 2022, were in the 50% of zip codes with the lowest overall vaccination rates in Lake County for the time period
 - 24% of the people vaccinated at LCHD PODs between April 1, 2022 and June 30, 2022, were in the 50% of zip codes with the highest COVID-19 prevalence rate in Lake County for the time period
 - Approximately 24% of the people vaccinated were ≤18 years of age
 - Approximately 51% of the people vaccinated were ≥50 years of age
 - Of the people vaccinated where ethnicity was reported, 67% were Hispanic or Latino
 - Of the people vaccinated where race was reported, 18% were Black or African American
 - Lake County also has one of the lowest rates of cases per 100,000 residents in the State of Illinois



PROJECT [210009] »

COVID Call Center (Staffing and software)

Funding Allocated: \$628,000

Expenditure Category: 1.7 Other COVID-19 Public Health Expenses (e.g., Communications, Enforcement, Quarantine)

Project Overview

- » The COVID-19 Call Center was initiated in 2020 in response to the large volume of COVID-19 related calls we were getting at the Health Department. It was initially funded by CARES Act dollars in early 2021, but when that funding ended there was still the need to continue to provide this service.
- » The funds cover the cost of contractual staff and the software they need to perform their work. The project is headed up and coordinated by managers in the Health Department's Prevention services.

- » The operation of the call center improves the health of the community by providing information and by connecting people to vaccinations.
- » Operations are daily and ongoing and will continue as the need for information and vaccinations remains.
- » The current scheduled end date for the project, pending a current request for extended funding, is December 31, 2022.
- » Staffing is scaled in response to the demand/need.
- » The overall goal of the project is to directly answer as close to 100% of incoming calls as possible, schedule as many people for vaccinations as possible and provide vital information to the community.



Equity and Support to Disproportionately Impacted Communities

- » As the main method for registration and scheduling vaccinations in Lake County is via an on-line portal (AllVax), it presented potential obstacles for people in disadvantaged communities who may not have access.
- » The call center provides a valuable bridge in that it allows people in disadvantaged communities to phone in to register and schedule appointments for vaccinations.
- » Call center staff also assisted in outgoing vaccination scheduling calls to patients at Lake County Health Department's Federally Qualified Health Center in an effort to increase vaccinations among this population.
- » The overwhelming majority of these patients are from disadvantaged and disproportionately affected communities.

Performance Report

- » Number of incoming calls taken daily.
- » Number of outgoing calls daily.
- » Assure that requested services are provided to 100% of callers.
- » Assure that vaccination appointments are scheduled for 100% of people seeking that service.
- » Increase the percentage of people in disadvantaged communities who are vaccinated.



PROJECT [21 0005] »

Lake County Children's Advocacy Center – Mental Health ARPA Funding

Funding Allocated: \$184,269

Expenditure Category: 1.12 Mental Health Services

Project Overview

The Lake County Children's Advocacy Center (LCCAC) is where children are brought for a forensic interview when there has been an allegation of sexual abuse, physical abuse or a child has been a witness to a major crime. In addition, the LCCAC serves as a source for mental health support and advocacy for all children in Lake County. Through mandatory accreditation, the National Children's Alliance (NCA) requires that the LCCAC coordinates the investigation of these cases with a multi-disciplinary team (MDT) approach.

The mental health team is an integral part of the MDT process offering guidance throughout the process when addressing the clients served. Data reflects that their ability to be actively involved in the process and on-site to address traumatic issues has been effective. Beginning 11/1/2021 to present date, both therapists started full-time at the LCCAC with funding provided by ARPA. During this period, 612 interviews were scheduled which allowed the mental health team to meet with the child and family after the interview when they were experiencing distress which has been an effective immediate intervention. The mental health team has been able to navigate extremely delicate and dangerous situations related to the child's best care. In addition, they assisted the families in the crisis process by answering their questions and providing education and resources in a timely manner. The therapists are present on-site to offer immediate assistance in a very traumatic and difficult phase during a child's disclosure.

In addition to assisting with the immediate trauma response, the therapists work with the families and offer support groups which includes; teen art group, coping skills group, and individual trauma therapy and care to the families we are serving. The mental health team builds the relationship from the onset of disclosure, throughout the entire process of navigating a road towards healing. This is key when building trust with clients and families, especially when the community is lacking proper resources to address their mental health needs. It is largely beneficial that the client can build trust and come to one location to address their needs and concerns.

For more information on the work completed at the LCCAC, please visit www.friendsoflccac.org.

Equity and Support to Disproportionately Impacted Communities

The mental health team works with the LCCAC Executive Director and the MDT to provide culturally responsive services to all LCCAC clients throughout the duration of each case. Cultural responsiveness is a fundamental component to the work and philosophy of the LCCAC and is central to the work in addressing the needs of the community.

The mental health team ensures that a proactive approach is at the forefront and works to adhere to the philosophy by:

- » Providing parent groups in both English and Spanish to support a county/community that is largely Spanish speaking.
- » Clients are not required to have insurance as we currently offer individual services that are not billed. This allows for more options for clients to receive services. As a result, the waitlist increased, and the mental health team worked to assess each client for the best-fit services.
- » Both mental health staff members are fluent in Spanish so that they can ensure adequate services are provided to those who prefer Spanish as a language. In addition, the team has immediate access to other languages and dialects based on need through utilizing Heartland Alliance language services.
- » When transportation needs are an issue for families, virtual sessions are offered. We are currently working with a funding source to create a fully equipped virtual/tele-health mental health room.
- » The mental health team has presented to the LCCAC Board of Directors to address the strategic planning of the needs of the community and strategies to address underserved populations. The mental health team is also working with donors to get clients access to items needed to be able to get proper services. Examples include providing a family with an iPad so they can receive the virtual sessions, providing gas cards to get to the LCCAC, and meeting clients at other CAC's throughout the State to ensure needs are met when transportation is an issue.
- » The team has sought advice and assistance from Lake Forest College students who are engaged in addressing community needs, taking part in group sessions, and making initial contact with families to establish care.
- » All materials in the LCCAC parent resource folder are provided in English and in Spanish.
- » Case management and Case Review are completed monthly with select cases to ensure that the client received the best care and to address any needs that may have been missed.
- » Outcome Performance Measures (OMS) data is obtained and offered to all clients who come to the Center. After each visit, the client receives the survey in their language to address if those needs were met. This information is sent to the National Children's Alliance and together, it is evaluated to determine how the team can be effective or seek improvement.

It should be noted that the children served by the LCCAC come from all cities and areas of the County. There is no area spared and the needs of the client are addressed individually with input from the MDT. All clients are diverse in economic and racial background. All children and families that come to the LCCAC are provided the option for services and the LCCAC strives to make the services available in the best option to meet the family's individual needs. Evening appointments are also consistently offered as an option to clients.

In addition, the mental health team meets with the team of advocates monthly to address the issues related to clients' needs. The provided parent folder which is distributed to every family that comes to the LCCAC is also discussed and evaluated for the most up-to-date and effective tools for the CAC process. The Lake County Children's Advocacy Center is required by the National Children's Alliance Accreditation to develop policies, procedures, and best practices for all MDT members to reduce disparities in any access to services that are offered. The mental health team adheres to these policies and consistently follows best practice when working with each client.

Performance Report

Data has been maintained throughout the course of this funding to reflect the need and success of the current program and services offered to the children of Lake County. Below are the initial performance indicators with current data to reflect the goals that have been met and have been successful.

- » 100% of families/children serviced by the LCCAC will have access to Mental Health Services

The total number of forensic interviews scheduled were 612.

The mental health team observed and participated in 189 of the interviews and met with the child and the family after each interview offering counseling and support. This process went from 0% to 31% in the funding year.

In addition, the mental health team provided 69 unique clients for ongoing therapy. The primary modality used is Trauma Focused Cognitive Behavioral Therapy which typically takes about 4-6 months to complete, resulting in hundreds of individual sessions.

All clients are offered services and provided information on the individual sessions; however, many will prefer to attend either a group session or individual sessions.

Total number of therapy sessions: 672

Individual Sessions: 591

Groups Sessions: 81

469 total therapy hours

Total clients seen in groups were:

Art Expression Group: 24 unique clients

Coping Skills Group: 18 unique clients

Parent Support Group: 15 unique parents

Yoga and Mindfulness Group: 4 unique clients

Each group runs on 4 weekly sessions

- » 100% of these services will be accessible to all underserved Lake County populations

All services are offered to all Lake County residents who come to the LCCAC to disclose abuse. All Lake County cities were served, and all populations were offered support upon request and need.

The mental health team served approximately:

Hispanic: 55%

White: 38%

Black: 1%

Other: 6 %

Communities where most clients reside:

Round Lake Area: 27%

Waukegan: 16%

Zion: 11%

- » 100% of the children served will be given information and availability of counseling sessions, and groups

All LCCAC clients were provided information on groups and individual counseling sessions. All parents were provided a "Parent Folder" in English or Spanish that consisted of group times, resource information, and other materials to assist their child in the healing process. Counseling was offered throughout the days and evening and groups were conducted at various times to accommodate clients. In addition, several groups were held virtually to accommodate the surge during the COVID-19 Pandemic and many clients requested sessions be continued virtually to accommodate financial needs.

- » 100% of the services would be offered free of charge to the clients

All services were offered free of charge.

During the last 6 months of these ARPA funded positions, the potential revenue generated from billable therapy is approximately \$67,000 with a projected yearly amount in excess of \$90,000. This measure indicates that this is a sustainable program with the potential to produce additional revenue.

- » 100% of the children served would have access to evidence support mental health treatment

Despite a waitlist that grew in November and December due to the high demand of mental health services, the team was able to reduce the list greatly. All children have access to group sessions and will often attend groups while they await availability for individual therapy. The need is great, but especially the desire for the families and children to come back to the place they felt supported and comfortable in. The fundamental purpose of a Children's Advocacy center is for the child to get all needs met under one roof. It allows for significant trust building and a support system unlike all others.

The UCLA PTSD index measure allows the therapists to evaluate the client from the moment they meet to their reevaluation following their individual sessions over a period of anywhere from 4-6 months. Looking at this period of time, approximately 72% of the clients served showed a reduction in symptoms. This itself is evidence to support that the LCCAC Mental Health Program is an effective and great success.



PROJECT [210019] »»

Pandemic Health Navigator Technology Licensing

Funding Allocated: \$169,959

Expenditure Category: 1.7 Other COVID-19 Public Health Expenses (e.g., Communications, Enforcement, Quarantine) ^

Project Overview

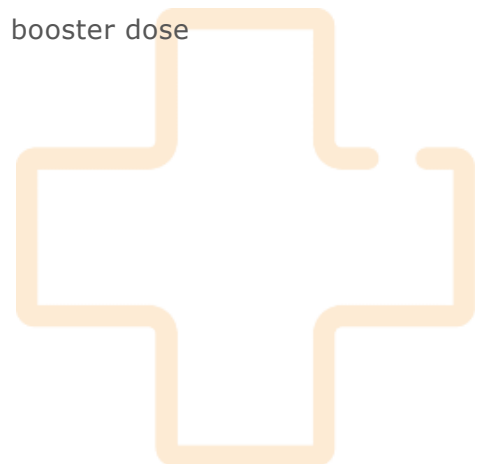
- » The Lake County Health Department (LCHD) received a grant from the Illinois Department of Public Health (IDPH) for the year 2021. Per IDPH, the "COVID-19 Pandemic Health Navigator Program (PHNP) is an integral part of the State's response to COVID-19. This Program utilizes Pandemic Health Navigators (PHNs) to:
 - help prevent transmission of COVID-19 through education and outreach to vulnerable communities
 - coordinate resources for those infected or exposed
 - provide contact tracing support to the Illinois Contact Tracing Collaborative.
- » Part of the outreach and coordination of services is working in vulnerable communities to register and schedule people for COVID-19 vaccinations.

Equity and Support to Disproportionately Impacted Communities

- » Underserved communities have had lower vaccination rates and poorer health outcomes from COVID-19. The overwhelming majority of the efforts of the PHNs are in these communities.
- » The PHN program is specifically designed and implemented to serve the underserved, marginalized, or adversely affected population groups in the County. These are primarily people of color in the economically disadvantaged areas of the County.
- » The goal of facilitating vaccinations is to close the gap in vaccination rates that exists for disadvantaged populations. Vaccines reduces risk for the vaccinated of becoming infected, infecting others and also of hospitalization and serious health problems up to and including death, especially in the most vulnerable communities. PHN staff continue to register and schedule people in vulnerable communities for COVID-19 vaccinations.
- » With the expansion of booster shots, there is more need and demand moving forward, plus there is still some degree of hesitancy and lower vaccination rates in vulnerable communities.

Performance Report

- » The singular KPI is the percentage of Lake County residents vaccinated.
- » The goal set at the beginning of the project was to have 80% of the residents of Lake County vaccinated.
- » As of this date:
 - 89.5% of residents have had at least one vaccine dose
 - 79.2% of residents are fully vaccinated
 - 53.4% of residents are fully vaccinated with a first booster dose





Investment in County Operations

PROJECT [220015] »

Central Permit Facility (CPF) Large Conference Room Audio Visual (AV) Upgrade Project

Funding Allocated: \$122,124

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

The Central Permit Facility (CPF) Large Conference Room is frequently used by several Lake County departments for workshops, training, meetings, and administrative adjudication. The current technology running the audio-visual (A/V) system in the large conference room was installed in April 2010. The system is outdated, and meeting facilitators frequently need assistance starting the A/V system and troubleshooting issues. The CPF Large Conference Room (capacity 120) is a strategically positioned meeting room at the Libertyville Government Campus CPF, as well as being centrally located within Lake County. Upgrading the current technology infrastructure to an up-to-date user-friendly system adapted for in-person/virtual hybrid meetings would help ensure this room remains a cornerstone meeting location for all Lake County departments and will support all departments in holding meetings during the pandemic. Recent experience with hybrid in-person meetings with virtual attendance has not worked with the current technologies. User-friendly technology infrastructure improvements will enable efficient and more productive use of limited staffing capacity to effectively hold in-person/hybrid meetings, allowing for ease of use during the pandemic.

Equipment is planned to be ordered in late 2022.

Expected operational improvements include a user-friendly system that will be technologically current, fully functional, and easy to operate, eliminating the need to constantly troubleshoot which pulls staff from other departments and causes meeting inefficiencies and delays.

CPF building tenants will not have to travel to an alternate meeting location. Lake County residents and other stakeholders can choose to attend meetings virtually, eliminating the need to travel to site, reducing traffic and emissions, and lessening exposure risks to the COVID-19 pandemic.

Community Engagement

Although not specifically a community identified need, the upgrade to the AV system in the CPF Large Conference Room will serve the public through a variety of publicly help on-person, virtual, or hybrid “in-person/virtual” meetings. We have seen public meeting attendance increase through virtual meetings. Lake County citizens who normally wouldn’t attend because of challenges/conflicts/the pandemic getting to the facility have been attending meetings they normally wouldn’t attend if the meetings were in-person only.

Equitable Outcomes

Underserved, marginalized, or adversely affected groups will have better access to publicly held meetings through collaboration technologies such as Zoom, Teams, GoToWebinar, etc. Upgrading the equipment will allow better facilitation of meetings, especially with in-person/virtual attendance.

Performance Report

The project has not yet been initiated with ARPA funds.



PROJECT [210010] »

County Clerk Vote by Mail (VBM) Room Renovation

Funding Allocated: \$ 1,105,000

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

- » The 2020 General Election yielded a record number of VBM ballots with 168,000 applications issued and 138,000 ballots returned in Lake County, Illinois. Due to the pandemic, legislation was passed to offer more options for residents to vote safely and securely. Recent legislation was passed to notify every registered voter within the County. Enrollment in this program will allow voters to automatically receive a ballot in subsequent elections without applying each time. Mailing to an additional 200,000 registered voters is expected to yield an even higher return of applications and an automated VBM machine solution will help ensure transparency for constituents, accurate ballot tracking and significantly reduce manual labor costs associated with ballot printing, inserting, and sorting the returns.
- » Allowing for increased vote-by-mail options and volume reduces in-person voting scenarios where risk of transmission of the virus is higher, but still allows voters the ability to vote in all elections.

- » Facilities improvement is necessary to support the VBM equipment to ensure appropriate spacing and social distancing in the room. The initial portion of the work consisted of upgrading existing electrical and data infrastructure to house the VBM equipment. The next portion of the renovation will provide a secure, modernized, and professional space for the County Clerk staff to effectively manage, operate, and provide observation for the VBM equipment.

Labor Practices

- » The VBM room renovation project will be constructed using Federal and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

The project has not yet been initiated with ARPA funds.



PROJECT [210013 & 210014] » SAO Violent Crimes Unit & Victim Witness Coordinator

Funding Allocated: \$251,357 + \$91,194

Expenditure Category: 1.11 Community Violence Interventions

Project Overview

Role and Mission of the Violent Crimes Unit:

Recognizing the seriousness and complexity of violent crime investigations and prosecutions, the Lake County State's Attorney's Office has created the Violent Crimes Unit (VCU) to provide the necessary assistance to law enforcement during violent crime investigations.

VCU shall consist of the VCU division chief, a legal assistant, a victim witness counselor and two felony assistant state's attorneys (ASA). The cases initiated by and/or assigned to VCU ASAs will be prosecuted vertically. This means that ASAs are assigned cases during an investigation or if not involved in the investigation, immediately after a police agency requests felony charges and those charges are approved. The VCU ASA will be the assigned trial ASA and is responsible for that assigned case from arraignment through the final disposition (whether by plea or trial) and will remain assigned through any post-trial filings, appellate review and/or post-conviction petitions.

Performance Report (KPIs)

- » Number of (February 2022 thru June 2022):
 - Police investigations reviewed for criminal charges by violent crime unit assistant state's attorneys – 25+ (non-major crash investigations)
 - Search warrants drafted and reviewed - dozens
 - Subpoena requests reviewed and issued - dozens
 - Trainings conducted - 1
 - Advice provided to law enforcement during criminal investigations - daily
 - Cases charged, indicted and prosecuted by VCU ASAs – 10 (non-major crash investigations)



PROJECT [220023] »

SAO Video Conversion and Storage

Funding Allocated: \$266,000

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

During the pandemic, the State's Attorney's Office was prepared in many ways to become remote as needed; however, the pandemic did expose processes that anchored employees to the office. One of the main impediments to allow remote work is physical media which the office relies upon particularly video from law enforcement. Video evidence from body cameras, squad cameras, interview rooms, security cameras, etc. can be created in thousands of different formats of video, both proprietary and non-proprietary, and each format requires a unique player to view that specific video format. Input-Ace and Evidence.com are vendors that offer a solution that allow for proprietary video to be converted to a non-proprietary format that can be viewed without the need for specialized video players, and then stored in the cloud for access from anywhere. Cloud storage will enable a continuity of operations should any emergency, event, or circumstances restrict physical access of SAO work sites.

- » Start Date: July 2022
- » End Date: October 2022
- » July 2022: Purchase/Installation of software
- » August 2022: Training of users
- » August 2022-August 2023: storage of video

Performance Report

- » Reduction of proprietary players – project not yet implemented
- » Number of videos converted – project not yet implemented
- » Amount of storage used – project not yet implemented



PROJECT [220006] »

Regional Operations and Communications Facility (ROC)

Funding Allocated: \$9,900,000

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

- » Lake County intends to construct a Regional Operations and Communications Facility (ROC) for the consolidated 911 and Emergency Operations Center in support of the 911 Dispatch Center, Emergency Management Agency (EMA), Emergency Telephone Systems Board (ETSB), Shared Staff Support Areas, and Shared Facility Support area. The project site will be on the west side of Lake County's Libertyville Campus in compliance with the 2012 Lake County Planned Unit Development. Lake County's existing Emergency Operations Center and 911 Facility will remain operational until the new facility is complete, at which point services will be cut over. The need for this type of facility, which will allow coordinated emergency training and response operations across Lake County, was emphasized even more strongly by the 2020-22 COVID-19 pandemic. The construction of this facility will strengthen the County's ability to respond to public health and disaster-related emergencies, including the ongoing pandemic and future events of similar impact and scale. Lake County and the municipalities within it will be better equipped and resilient against future emergencies and public health crises as a result of this investment.
- » Lake County has established goals for the new building to be LEED Gold certified and, if possible, to achieve a Net Zero Energy Building. The Design Team has begun initial analysis of strategies related to both goals. Specifically, related to the Net Zero Energy Building objective, potential pursuit of available grant funds has been identified as an opportunity. To achieve the highest levels of energy efficiency, the building's exterior envelope will be insulated and weather-sealed to exceed the requirements of the energy code.

Labor Practices

- » The ROC facility will be constructed using Federal and Lake County procurement law, ordinances, and procedures, which include the use of the Department of Labor Davis-Bacon Act prevailing wage requirements. Perspective contractors will be encouraged to maximize the use of local subcontractors and labors.

Performance Report

The project has not yet been initiated with ARPA funds.



PROJECT [220022] »

SAO Document Scanning Digitization for ICMS

Funding Allocated: \$344,221

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

- » During the pandemic, the State's Attorney's Office was prepared in many ways to become remote as needed; however, the pandemic did expose processes that anchored employees to the office. One of the main impediments to allow remote work were physical paper files. With the implementation of ICMS, there is a chance to eliminate this barrier to remote work when needed. The problem is there are still many physical files with papers. To facilitate the transition from paper to paperless, current files, more specifically the paper within them, need to be scanned and uploaded to the new case management system.
- » The overall goals are: 1) enable a continuity of operations should any emergency, event, or circumstances restrict physical access to SAO work sites, and 2) eliminate the need for paper files, thus reducing our paper consumption and physical file storage per year to near zero.
- ✓ June 2022: Work with existing Lake County vendor, Excela, on Statement of Work (SOW)
- ✓ June 2022: Test run of scanning to determine if both SAO and the vendor can handle the volume of files and timeline specified in the SOW.
- ✓ Finalize SOW with Excela
- ✓ July 2022: Make sure Excela and ICMS vendor (JTI) have the technology in place to store and receive the scans.
- ✓ August: Test run of a subset of the case types to see if the process works from beginning to end.
- ✓ October 2022 (or ICMS go live): Start the digitization/scanning of files.
- ✓ October 2022-January 2023: Scan active files in increments determined by the testing (approximately 50-75 boxes per week).

Performance Report

- » Scanning of 50-75 boxes per week for each week of the project – project not yet implemented
- » Check to make sure the scans end up in the ICMS – project not yet implemented
- » In 2023, there should be a reduction in boxes sent to storage – project not yet implemented



PROJECT [22001 2] »

SAO Gun Violence Prevention Initiative

Funding Allocated: \$559,809

Expenditure Category: 1.11 Community Violence Interventions

Project Overview

The purpose of the Gun Violence Prevention Initiative (GVPI) is to work with community-based organizations to identify and hire violence interrupters who will work to reduce gun violence, specifically in Waukegan, North Chicago, and Zion, as well as, to help provide opportunities for those most at risk in our communities so they do not engage in any illegal activities. The GVPI will also integrate its comprehensive approach to addressing the short-term and long-term causes of gun violence with the State's Attorney's Office's restorative justice programs.

The GVPI will operate under an adaptation of the Cure Violence Model (CVM). The philosophy of CVM maintains that violence is a learned behavior that can be prevented using disease control methods. The program will work primarily with high-risk youth aged 14 to 25. It will include regular individual interactions, conflict mediation, and community mobilization. Using proven public health techniques, the model strives to prevent violence through a three-prong approach:

1. Identification & Detection. Violence interruption is a data-driven model. Through a combination of statistical information and street knowledge, staff identify where to concentrate efforts, focus resources, and intervene to prevent or reduce violence. Data guides staff to communities most impacted by violence.
2. Interruption, Intervention & Risk Reduction. Trained violence interruption staff to intervene in crises, mediate disputes, and intercede in group disputes to prevent acts of violence. Staff are experienced and well-trained professionals from the communities they represent. These individuals must have credibility, connections, and strong reputations in the area where they are working. Often, they have similar lived experiences to the individuals they work with. As a result, the staff understands who influences communities and who they need to engage in de-escalating situations before an act of violence occurs. In addition, staff will connect at-risk youth with social services, job training, and youth mentoring.
3. Change Behaviors & Norms. Violence interruption staff work to change attitudes around when violence is acceptable at both the community and societal levels. In some disproportionately impacted communities, violence has come to be seen as an acceptable – even expected – way to solve conflicts. Violence interruption staff provide tools at the street level to resolve conflicts in alternative ways.

The long-term and short-term key to reducing violence is through aggressive, evidence-based techniques that rely upon intense and sustained engagement with at-risk individuals over several years. The long-term and short-term key to reducing violence is through aggressive, evidence-based techniques that rely upon intense and sustained engagement with at-risk individuals over several years. The Lake County State's Attorney's Gun Violence Prevention

Initiative (“GVPI”) will coordinate government and community programming that is directed at reducing violence in the short-term and the long run.

More specifically, GVPI Street outreach workers will be hired for their credibility, relationships, and influence within targeted neighborhoods and trained to resolve conflicts. They will engage with the community and high-risk youth to learn about brewing conflicts and resolve them peacefully before they erupt in violence. If a shooting does occur, they will work with those affected by the incident to prevent retaliation.

Street-outreach professionals will meet with high-risk individuals several times a week to implement individualized risk reduction plans. They will connect participants with needed services, such as housing, counseling, and employment assistance, and develop action plans for a positive future. One of the top criteria in looking at which CBO is selected to receive funding will be how they plan to provide or make referrals for these needed services.

The GVPI will engage residents, community leaders, local businesses, faith leaders, service providers, and high-risk individuals to build coalitions and develop strategies to reduce violence. The Initiative will work with partners to organize forums and public events where residents can gather and interact safely without fear of conflict and violence. The GVPI will also organize rallies or vigils when shootings occur to ensure that violence is not normalized.

Task	Staff Position Responsible	Date Due
Release RFP seeking CBO Partner	GVPI Grant Team	Done
Select CBO Partner(s)	GVPI Grant Team	July 23, 2022
Finalize Contract with CBO Partner(s)	GVPI Grant Team	July 28, 2022
Hire Director of GVPI	SAO & GVPI Team	August 1, 2022
Hire Program Manager	CBO Hiring Panel	August 1, 2022
Identify Violence Interrupter Supervisors	CBO Hiring Panel	August 8, 2022
Hire Violence Interrupters	CBO Hiring Panel	August 15, 2022
Train Supervisor Staff & Interrupters	TTA Consultant	By August 22, 2022
Public Outreach Events Informing Public	GVPI Director & Program Manager	September 1, 2022
Violence Reduction Plan for 3 cities	GVPI Director & Program Manager	October 1, 2022
Hire Additional Violence Interrupter Staff	CBO Hiring Panel	October 1, 2022
30 Mediations Completed	VI Supervisors/VIs	January 1, 2023
30 Participants Offered Services	VI Supervisors/VIs	January 1, 2023
500 High Risk Contacts Made	VI Supervisors/VIs	February 1, 2023
Secure Other Sustainable Funding	GVPI Director	March 1, 2023
50 Total Mediations Completed	VI Supervisors/VIs	July 30, 2023
GVPI helps 75 total participants	VI Supervisors/VIs	July 30, 2023
1000 Total High Risk Contacts Made	VI Supervisors/VIs	July 30, 2023

There is no current available website for the program but the SAO is in the process of finalizing an updated SAO website which will include information about the GVPI

Use of Evidence

Other successful national programs were analyzed during the development of the program. The GVPI will operate under an adaptation of the Cure Violence Model (CVM). The philosophy of CVM maintains that violence is a learned behavior that can be prevented using disease control methods.

Equity and Support to Disproportionately Impacted Communities

- » The GVPI will call upon the principles of restorative justice. Restorative justice encourages outcomes that promote responsibility, reparation, and healing for all. The GVPI will recognize that the causes of crime in these impacted areas stem from systemic and long-standing failures of the educational, economic, and legal systems. Indeed, racially disparate sentences from the courthouse have disproportionately separated too many families from under-served communities. Family separation caused by unequal incarceration (and the systemic failures listed above) has destabilized the psychology and coherence of communities and individuals.
- » This project primarily serves the Waukegan, Zion, and North Chicago which are the most disproportionately impacted communities in the county and racially diverse. They also are the most underserved communities in Lake County. Bringing the focus of these efforts to these particular communities will build trust in the community and help to achieve our set KPIs.

Performance Report

Key Performance Indicators for GVPI

- » Within the first year of operations, we have set a goal of 75 program participants that interrupters are directing services to.
- » Lake County experienced 21 shooting murders last year and many more incidents where victims were either shot or shot at, to that end we have set an initial goal of 50 mediations led by GVPI interrupters.
- » Nearly all shooting incidents are non-domestic incidents, therefore we expect to have approximately 75% of shootings resulting in death or injury in Lake County have community responses organized by the GVPI.
- » Separate but not exclusive from program participants we expect interrupters to engage in conversations/interactions with 1,000 individuals.
- » 6 law enforcement trainings will be planned in the first year of operation for the GVPI, specifically to inform the Waukegan, North Chicago, and Zion Police Departments about the program and how to interact with the interrupters.
- » Lake County experienced 21 unjustified gun-related murders in 2021, the GVPI goal is to reduce that number to 15 in the first year of implementation.
- » The number of gun-related injuries has not previously been tracked countywide, but it will be the goal of the GVPI to reduce gun-related injuries by 25% in the targeted areas the GVPI will be targeting.
- » Shots fired have also not previously been tracked countywide, but we seek to reduce incidents of shots fired by 25% in the targeted areas the GVPI will be targeting.

All these data points will be reported out at least on a quarterly basis and with the cooperation of law enforcement that compiles data on shooting incidents.

- » Program is still in implementation phase but staff should be hired and trained in August for program launch before the end of August and tracking of KPIs quarterly from that point on.



PROJECT [220024] »

Technology Upgrades to Host Hybrid Public Meetings in Lake County's 10th Floor Assembly Room

Funding Allocated: \$100,000

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

This project provides Lake County the ability to host large hybrid meetings in the 10th Floor Assembly Room located at 18 N. County St., Waukegan. Hybrid meetings allow people to attend a meeting in-person or remotely.

The Lake County Board holds monthly committee meetings that are available to the public in the 10th Floor Assembly Room. During the COVID-19 pandemic, these committee meetings were held remotely allowing the public to watch meetings live and provide public comment from the comfort of their own home for the first time. This capability led to increased public meeting participation and ensured the public's health and safety.

While committee members must have a quorum in-person to conduct a committee meeting, Lake County desires to make these meetings as accessible to the public as possible. For this reason, Lake County has transitioned to host meetings in the Assembly Room that offer similar experiences if you attend in-person or remotely.

In addition to the public, staff that present at meetings can also attend remotely. This saves a significant amount of time especially for departments that aren't located on the Waukegan campus that had to travel to attend meetings.

The room is setup to host more than just Lake County Board Committee meetings, as other Lake County departments can use the technology in the room for their large meetings too.

As part of the project, two video cameras, four display monitors, 12 microphones and an electronic interface that controls the AV technology in the room were purchased. A new desk was purchased and installed to be used for the control equipment and staff to support the running of meetings in the Assembly Room in a hybrid format.

The Facilities and Construction Services (FCS) Department used job order contracting to work on electrical work that supports and protects the new equipment for the Assembly Room.

Project planning and the acquisition of necessary equipment started in August 2021. The project was substantially complete at the end of June 2022. The installation of the new

microphones will be forthcoming but is currently delayed due to supply chain shortages. Lake County is currently using backup microphones to use in the short-term.

Performance Report

Lake County is tracking the number of live virtual attendees that view Lake County Board committee meetings. Since the project was substantially complete at the end of June, there have been 138 live virtual attendees at a total of four Lake County Board Committee meetings.



PROJECT [220013] »

ePollbook Upgrade

Funding Allocated: \$425,500

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Program

The Program Goal is to upgrade Election equipment to integrate new software which will increase processing time for voters at a polling site and mitigate the spread of COVID for all our polling sites. Election security software will also be updated within this process as well.

Program Summary

Elections administration is designated critical federal infrastructure. Our ePollbooks are a key component ensuring election security and integrity within the Lake County election process. Our current units, purchased in 2015, are moved around often and do sustain damage over time.

The new models will have improved security software, and will create a faster environment for our voters to allow decreased time in areas with numerous people, lessening risk of the pandemic.

Community Engagement & Equitable Outcomes

The new models will be utilized across Lake County in all communities, providing consistent access to all voters.

Program Performance

Performance metrics are in the process of development and will be provided once finalized in the next quarterly program report.



PROJECT [210010] »

Vote by Mail Automation Equipment

Funding Allocated: \$2,000,000

Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Program Goal

On June 17, 2021, Governor JB Pritzker signed SB 825 into law expanding access to voting through a variety of avenues. One of the significant expansions was establishing permanent vote by mail registries, allowing voters who enroll to automatically receive a ballot by mail for all upcoming elections. This legislation built on the administration's previous actions, which expanded the state's vote by mail option during the pandemic. As a result, the option to Vote by Mail has grown exponentially. Its intention was to offer a more convenient and safer option to vote if one did not want to appear in person during the pandemic and in preparation for future pandemics.

Program Summary

Multiple automation possibilities were researched as the demand for voting by mail would increase, and the allowance provides a safe environment for residents to still vote. The automation would include the creation, assembly, and receipt of returned ballots required by legal deadlines and the ability to process high volumes. After consulting with other election officials, it was evident that the acquisition of a solution with multiple software and hardware components was necessary to meet these needs. These components include six specialized functions: Ballot Management Software, Ballot on Demand Printer, Automated Outbound Ballot Mailing, Outbound Ballot Sorting, Inbound Ballot Envelope Processing, and a Mail Tracking Solution. Accuracy and accountability are expected components in this process.

The automation system was acquired after a thorough and competitive RFP process which was completed in December 2021. Communications, interactions, and dependencies are required between these six critical components.

Program Performance

The new Vote by Mail automation equipment located in the new Vote by Mail Center will combine the six essential functions with accuracy, transparency, and accountability. It will process increased volumes as needed and demonstrate reduced production costs through time. Performance metrics are in the process of development and will be provided ongoing.



PROJECT [220025] »

Microsoft Teams Voice Sustainment

Funding Allocated: \$900,000

Expenditure Category: 3.5 Public Sector Capacity: Administrative Needs

Project Overview

Due to the COVID-19 pandemic, Lake County had to quickly adapt to a remote work-capable environment. As part of that effort and building off an existing relationship and reliance on Microsoft products, Enterprise Technology successfully partnered with CDW-G to implement Teams Voice, a modern calling solution that allows users to make and receive voice and video calls directly in Microsoft Teams. Teams Voice is a full-featured phone system that gives remote employees the communication support they need and ensures that customers receive a consistent calling experience. In large part because of the transition to Teams Voice, Lake County was able to allow remote work and limit onsite staff to a safe distance because staff was effectively able to make and receive calls remotely, either on their mobile device, tablet, or computer.

Teams Voice replaced the existing phone system with the ability to place and receive voice and video calls. It includes voicemail capability as well as caller identification. In addition, Teams Voice has advanced features that enhanced usability and efficiency, especially during the pandemic, such as auto attendants (creating menus for callers to be routed to the right department/division) and call queues (putting the caller on hold while searching for the next available call agent to handle the call). Further, Teams Voice has artificial intelligence (AI) functionality, that can auto-generate live captions during a call. This functionality of Teams Voice aided in making Lake County more accessible and inclusive. In summary, this technology allowed Lake County to continue to provide services and timely communication despite having staff that were working remotely during the pandemic.

Teams Voice has resulted in internal and external collaboration that simply was not possible prior to the pandemic. This solution has the ability to turn a one-on-one call into a group call or move from voice to video with screensharing, all in a user-friendly, familiar environment. Having all of the County's communications in one platform has led to greater productivity.

ARPA funding was applied to Year 2 licenses for this solution.

» Timeline for Teams Voice: December 1, 2021 thru November 30, 2022

Performance Report

As depicted below, since migrating to Teams Voice, we have successfully placed and received 2,890,904 calls, from both County sites and remote locations. The graph also depicts the consistency of utilization each month. Teams Voice enabled this functionality as well as expanded our phone service into a full-fledged collaboration tool, with video conferencing, chat and file/screen sharing that seamlessly integrates with the Microsoft suite of products. Using

Teams Voice, departments are able to answer their main lines and call queues to field requests from the public and continue operations safely.

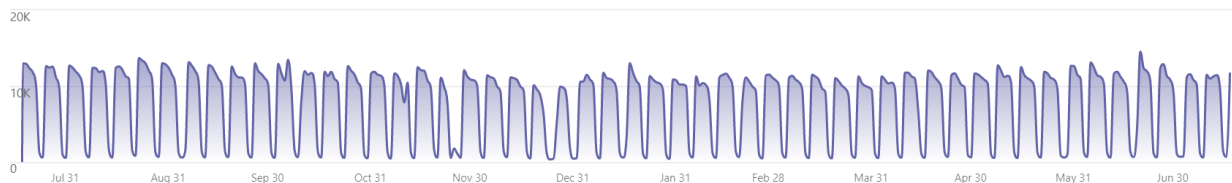
PSTN & SMS (preview) usage

Jul 19, 2022 5:08:27 PM UTC | Date range: Jul 19, 2021 - Jul 19, 2022



Calling plans/SMS (preview)

Direct Routing



2,890,904
Total calls/SMS units

PROJECT [220026] » Integrated Case Management System

Funding Allocated: \$2,220,000

Expenditure Category: 3.5 Public Sector Capacity: Administrative Needs

Project Overview

Journal Technologies is the vendor for "eCourt" an integrated case management system (ICMS) that was approved by the County Board in 2019 to replace CRIMS, which was originally implemented in 1998. The CRIMS system is outdated technology that requires on premise hardware and constant configuration by a single third-party vendor for updates. The new ICMS will not only benefit Lake County's 19th Judicial Circuit, Circuit Clerk's Office and all county justice partners by helping to manage court cases and keeping the court records, but also benefit all municipal police departments, private attorneys and the public users through the efficiency and interoperability of the cloud-based system that will provide for increased electronic information exchanges between all entities and make more information available in real-time 24/7, lessening in-person interactions.

This system specifically addresses needs and issues that were evident during the COVID-19 pandemic, including the ability to file and access records without onsite visits to the County Courts, automatically communicate with participants to keep them updated of schedules and changes, and reduce the handling of paper documents.

The new ICMS is anticipated to come online in the Fall of 2022.

Performance Report

Once the new ICMS is operational, KPIs will be developed to track on the Public Access functionalities that moves in person transactions to virtual activity, reducing in-person activity and carbon footprint.



PROJECT [210006] »

Consulting for Administration of ARPA

Funding Allocated: \$152,775

Expenditure Category: 7.1 Administrative Expenses

Project Overview

Lake County engaged Bronner Group to assist with the administration of its ARPA funding. Bronner's knowledge of Lake County coupled with its expertise in the federal grant field make it uniquely qualified to assist the County with ARPA reporting, compliance, and program review. In addition, Bronner will assist the County in establishing a process and conducting evaluations for non-Lake County government applications for funding.

Performance Report

	Target	Actual to Date
Number of non-compliance findings	0	0



PROJECT [210018] »

Grant Recipient Tracker Database

Funding Allocated: \$100,000

Expenditure Category: 7.1 Administrative Expenses

Project Overview

Lake County has a responsibility to report its use of the ARPA funds according to US Treasury guidelines. Crowe has developed a Grant Recipient Tracker to consolidate and report the appropriate level of detail, including financial information AND project activities and results. The Crowe Grant Recipient Tracker provides a secure, hosted, web-based system to manage ARPA reporting activity and compliance. The system will streamline the application, review, approval, and reporting processes. It has the ability for internal and external entry of submissions by third parties and offers workload management and workflows to ensure timely

processing of all requests. The system provides dashboard presentations for at-a-glance status updates as well as the ability to export information for reporting purposes..

Performance Report

The goals of the system are to aid in the timely reporting to US Treasury, educate applicants and provide a user-friendly system to report metrics and outcomes, track expenditures and to aid in compliance with U.S. Treasury guidelines, Uniform Grant Guidance, and ARPA regulations and guidelines. The system reduces risk of human error by consolidating information in the reporting format that the US Treasury requires. The tool will be of most benefit to those tasked with reviewing and approving ARPA requests and especially for those tasked with reporting to the US Treasury on a quarterly basis.

Performance Measure	Current Output/Outcome	Expected Output/Outcome
Timely ARPA Reporting	Manual	On time (within 30 days)
Timely County Board Reporting	Manual	Routine



PROJECT [220014] »
Coroner Storage

Funding Allocated: \$31,000

Expenditure Category: 1.6 Medical Expenses (including Alternative Care Facilities)

Project Overview

The Lake County Coroner’s Office has been at risk of exceeding decedant storage capacity throughout the public health emergency due to separation of decedents that had or are at risk of having had COVID-19. Additional space in the County’s main morgue is required to ensure capacity is available and separation of COVID-19 positive decedents can be completed. Additional shelving [(3) 5 tier shelves] will be purchased with these ARPA funds for the Coroner’s Office.

Equity and Support to Disproportionately Impacted Communities

The Lake County Coroner’s Office serves all of Lake County.

Performance Report

Times in which capacity is exceeded in the County’s morgue will be tracked.
Times in which separation of COVID-19 decedants will be tracked.

PROJECT [220027] »

Public Engagement Related Costs

Funding Allocated: \$40,000

Expenditure Category: 7.1 Administrative Expenses

Project Overview

Costs associated with holding (2) in-person public engagements will be purchased with ARPA funding. The following is a non-exclusive list of items purchased with ARPA funding:

1. Venue rental fees
2. Wireless microphones
3. Interpreters and interpretation services
4. Materials for the event – signage, comment cards, brochures
5. Survey Monkey
6. Name badges
7. Easels

Equity and Support to Disproportionately Impacted Communities

The in-person events were held in 2 areas on opposite sides of the County. Translation of all materials was presented in Spanish. Translators were present at the events. A virtual session was held to ensure access for all.

Performance Report

Number of survey responses and comment cards received will be reported.

PROJECT [210004] »

PPE Storage & Distribution

Funding Allocated: \$200,000

Expenditure Category: 1.5 Personal Protective Equipment



Program Goal and Intention:

The goal of this project is to distribute Personal Protective Equipment (PPE) and supplies to partners in need in the community in response to the COVID-19 pandemic, and to ensure the storage of a stockpile of PPE and supplies in preparation for potential increased community spread.

The current allocation was provided to ensure that the program, started with CARES Act funds, is able to continue and be supported with ARPA funds due to exhaustion of CARES Funds. Current funding is for the storage of the PPE stockpile that the County purchased and assembled in the height of the COVID-19 Public Health Emergency.

The current intention is to ensure this program is supported and continues with the use of ARPA funds, which may require additional allocations of funding due to the rapidly changing environment with the COVID-19 Public Health Emergency as it relates to shifts in transmission rates due to variants.

Program Summary:

PPE and other emergency supplies to combat COVID-19 were in high demand starting March 2020 nationwide, and this was no different in Lake County. PPE was acquired from the Illinois Emergency Management Agency (IEMA) warehouse, the Strategic National Stockpile (SNS), donations, and purchased internally via CARES Funding. Those items have been distributed to over 400 Lake County entities. Funding ensures the safe storage and housing of the stockpile created under CARES so the County can continue to distribute to those most in need as the COVID-19 public health emergency continues.

As of August 12, 2021, over 4.1 million PPE and supplies items have been distributed to Lake County entities to prevent the spread of COVID-19.

Entities receiving PPE include:

- » Long term care facilities (LTCF), skilled care, home health, senior retirement facilities
- » Hospitals
- » Mass vaccination clinics, mobile points of dispensing (POD) units, pop-up vaccine clinics, and COVID-19 testing centers
- » Group homes, rehabilitation centers, health clinics, and behavioral health homes
- » Police and Fire departments
- » Schools, school districts, colleges, and universities
- » Local community-based partners such as CERT, Mano a Mano, NAACP, HACES, and PADS
- » Faith based groups
- » Warming/cooling centers
- » Townships and municipalities
- » Doctors and dentists' offices
- » Internal County department
- » Public libraries

Over 40 donors nationwide have donated approximately 443,000 items to Lake County's Emergency Management Agency (LCEMA) for distribution to the above listed groups. Items were distributed on a tier system according to the Illinois Department of Public Health (IDPH) and the CDC's Emergency Use Authorization (EUA) since supply was very low at the start of the pandemic response. Facilities were classified into the following tiers for PPE distribution:

- » Tier 1- Hospitals, Health Department, LTCFs, etc.
- » Tier 2 - First Responders and Counties

- » Tier 2 – Departments of Corrections, Children & Family Services, and Homeland Security
- » Tier 3- Private ambulance companies and congregate care
- » Tier 4 – Schools and all others

This process and the Tier breakdown continue to evolve as many factors in the acquisition of PPE and distribution changes. At present, in order to continue to distribute PPE to needed entities in accordance with current methods, ARPA funds are being used for the storage and other related costs.

Community Engagement and Equitable Outcomes:

The efforts and intended outcomes directly promote equity as PPE and supplies were distributed for emergency use authorization during high demand based on the IDPH Tiers. Hospitals, nursing homes, health clinics, and anyone with direct patient contact were affected the most at the start of the pandemic. Therefore, Tier 1 groups were the first to receive supplies. The Lake County Health Department (LCHD) provided a list of LTCFs with active COVID cases and calls were placed to each facility. At first, outreach efforts were conducted a few times a week and facilities also reached out to obtain PPE from Lake County as they were not able to procure items on their own. As supply increased, PPE was offered to other public entities and community-based groups, based on municipal call volume and the burn rate for each facility or if they had an active COVID-19 outbreak. Overstocked items were offered to hospitals and LTCFs, first responders, community-based organizations, churches, municipalities, and any other Lake County public entity. LCEMA collaborated with LCHD's LTCFs and home health liaisons to offer surplus items to entities in congregate settings and agencies that have daily patient contact across the County.

There was a large PPE push to schools in the summer of 2020 to mitigate the spread of COVID-19 in the schools during in-person learning. LCHD provided a tiered list of schools that were lacking the most resources obtained from the Illinois School Board of Education (ISBE). ISBE categorizes Tier 1 schools as schools with less adequacy based on calculations from Evidence-Based Funding (EBF) formulas. Some of the Tier 1 schools included schools in Zion, Fox Lake, Round Lake, Waukegan, and North Chicago. Outreach efforts were concentrated on the Tier 1 schools, then followed with Tier 2 and Tier 3 schools. After 1, 2, 3 were exhausted, PPE was offered to all remaining schools. Schools with special needs students, functional needs students, and schools in partnership with mental health, behavioral health, special education student needs were also offered PPE from the stockpile. Day care facilities across the county were offered PPE as well, but they did not accept the PPE offer from LCEMA.

LCEMA worked with LCHD Community Ambassadors contacts to offer PPE to community-based organizations throughout the county. Community groups that were going door-to-door to help patients register in LCHD's AllVax, vaccine registration and management program, attending community events such as fairs, farmers' markets and smaller pop-up vaccine clinics were also offered PPE. The following is a list of community-based organizations that obtained PPE from LCEMA:

- » Providing Advocacy, Dignity, and Shelter (PADS)
- » Mano a Mano
- » Hispanic American Community Education Services (HACES)
- » National Association for the Advancement of Colored People (NAACP)
- » Community Emergency Response Teams (CERTs)
- » Salvation Army
- » Townships

- » Municipal Public Works
- » Municipal Park Districts
- » Young Men's Christian Association (YWCA)
- » Collaborative Community Housing
- » African American churches
- » Synagogues and temples
- » Mosques
- » A Safe Place
- » Reach Rescue
- » Chicago Worker's Collaborative
- » Roberti Community House
- » Center for Immigrant Progress
- » FOCUS (Waukegan community-based group – For Our Children's Undistracted Success)
- » Community Action Partners (CAP)
- » Public libraries
- » Radio Amateur Civil Emergency Services (RACES)
- » United Way of Lake County/211

Performance of Program:

- » Key Milestones in PPE & Supply Distribution:

1 Million Items Distributed - 05/08/2020
 2 Million Items Distributed - 03/11/2021
 3 Million Items Distributed - 06/16/2021
 4 Million Items Distributed - 01/12/2022
 5 Million Items Distributed - 05/12/2022



Projects Related to the Provision of Government Services

Lake County has elected to use some of the received ARPA funds to replace revenue lost due to the COVID-19 public health emergency. The following is a list of projects that have been allocated funds using an expenditure category of 6.1 – Provision of Government Services:

1. County-wide Enterprise Resource Planning System Replacement
 - a. Project #220028
 - b. \$15,000,000 in funds allocated
2. Criminal Investigations Surveillance Van
 - a. Project #210011
 - b. \$75,000 in funds allocated
3. Mobile Command Center
 - a. Project #210012
 - b. \$525,000 in funds allocated
4. Fire Fighting Foam Replacement
 - a. Project#210017
 - b. \$45,000 in funds allocated



Lake County, IL 2022 Recovery Plan

NOTE: This document will be updated as additional decisions and allocations are provided by the Lake County Board.

Updated: July 31, 2022

