

# MARICOPA COUNTY ARIZONA RECOVERY PLAN

2022 REPORT STATE & LOCAL FISCAL RECOVERY FUNDS

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#### EXECUTIVE SUMMARY



MARICOPA COUNTY has been the fastest-growing county in the nation for the past four years for a reason: a high quality of life. In many ways, we remain unique with a friendly business environment, low unemployment, a strong health care industry, an efficient transportation system, diverse educational opportunities, and space to grow.

However, the effects of the COVID-19 pandemic, a limited availability of affordable housing, and inflation levels the U.S. hasn't seen in 40 years pose a threat to the wellbeing of individuals and families. The Board of Supervisors identified many of these challenges in early 2020 and began putting into place programs and processes to address community needs, using county tax dollars. With the influx of federal recovery funds—first through the CARES Act and now through the American Rescue Plan Act—our ability to help those who truly need it is greater than ever. But money alone doesn't solve problems; governments need to have effective systems in place so that services reach those they are intended to help. This is where Maricopa County has excelled over the past year. As Chairman of the Board, I am thrilled to share some of our successes in hopes that they might be emulated in other parts of the country to help improve quality of life.

## HOUSING

For many people in Maricopa County, finding and paying for housing is the #1 challenge right now. Prior to the pandemic, we funded programs along a continuum of housing solutions from the life-disrupting crisis of homelessness through the journey to permanent housing and even home ownership. But with our allocation of ARPA dollars, we see how impactful an expansion of these efforts can be.

Using ARPA funds, we've added emergency shelter beds and other support services for people experiencing homelessness; we've turned hotels into temporary housing; we've engaged property owners and landlords in the effort to prevent evictions; and we've had, arguably, one of the most successful emergency rental and utility assistance programs in the nation.

From March 2021 to June 2022, the emergency rental and utility assistance program has assisted more than 8,700 unique households with 51,555 months of rental payments and 55,913 months of utility payments. Our program was so efficient at getting money out the door and directly to tenants or landlords that the U.S. Department of Treasury *twice* redirected funding from grantees who did not use their full allocation to Maricopa County. In total, we have put over \$80 million back into the community to prevent evictions and utility disconnections.

We also know that applying for government assistance isn't always intuitive, so we established a program to help residents who had trouble completing applications. Our staff reached out to 13,348 people with incomplete rental/ utility assistance applications, and as a result, 4,011 people who otherwise would not have received assistance, did.

All told, we've invested \$83.3 million in federal funds to address homelessness and have committed another \$65 million to address the shortage of affordable housing because a six-figure salary shouldn't be the only path to a clean home in a safe neighborhood. These are investments that will pay long-term dividends in Maricopa County.



8,700+ unique households assisted

51,555 months of rental payment assistance

55,913 months of utility payment assistance



\$83.3M IN FEDERAL FUNDS TO ADDRESS HOMELESSNESS

\$65M to address the

SHORTAGE OF AFFORDABLE HOUSING

## SMALL BUSINESS SUPPORT

Small businesses are the backbone of any community, but they are often the most vulnerable to changing economic circumstances. To help owners survive and thrive, Maricopa County established several small business assistance programs during the pandemic. Using ARPA funds, the small business resilience program administered more than \$30 million in grants to 1,354 small or micro-sized businesses. These businesses were diverse geographically and demographically, aligning with our overall goal of equitable distribution of ARPA funds.



332,443 individuals received life-enhancing services

# 40,413

PEOPLE SUPPORTED WITH 2.4 MILLION POUNDS OF NUTRITIOUS FOOD

\$2.2M to cover funding gaps for trauma-informed domestic violence shelters

## NONPROFIT SUPPORT

In a crisis, nonprofits provide vital services that governments simply can't. But who helps the helpers? Using ARPA funds, Maricopa County established a nonprofit assistance program to give social service providers additional resources to meet the growing needs of the community. These programs included assistance for children, seniors, individuals with disabilities, domestic violence survivors, people experiencing homelessness, and more. In all, 332,443 individuals received life-enhancing services as a result of the county's nonprofit assistance program.

Maricopa County also recognized a substantial increase in food insecurity in the region. To address this challenge, the Board allocated \$1.3 million in ARPA funds to local food banks which provided 2.4 million pounds of nutritious food to support 40,413 people who didn't know where they would get their next meal.

During the pandemic, reports of domestic violence increased. Many domestic violence shelters found themselves short of the funding they needed to fully support survivors. Maricopa County has spent \$2.2 million to cover funding gaps for trauma-informed domestic violence shelters, ensuring survivors have a safe place to go.

## JOB TRAINING & PLACEMENT

Maricopa County is a great place to build a career and it's why we've been ranked #1 for attracting skilled workers two years in a row. Using ARPA funding, we've been able to expand our workforce development efforts significantly. By partnering with local organizations with proven track records of success in job training and coaching, we're giving individuals and families upward mobility and helping in-demand industries get the skilled workers they need. Partnerships include specific resources for:

- Justice-involved women
- Entry-level health care staff

- High school graduates or GED recipients
- Low income or disadvantaged individuals

## COVID-19 RESPONSE

In direct response to the COVID-19 public health emergency, Maricopa County continues to direct federal dollars toward vaccines, testing, and personal protective equipment with a focus on traditionally underserved populations. As an example, from July 2021 through June 2022, we opened and operated a hotel that provided 15,450 people in Maricopa County a safe place to isolate after testing positive for COVID-19. This program successfully helped mitigate the spread of COVID-19 as 98.7% of guests completed their CDC-required isolation period. Hotel staff provided additional support with necessities such as daily meals, hygiene, over the counter medication, formula, diapers, and transportation for those in need. Many people served by this program were disproportionately impacted by COVID-19, including more than 13,400 refugees who were largely referred by the Phoenix International Rescue Committee (IRC).



15,450 people were provided a safe place to isolate after testing postitive for covid-19

# 98.7%

OF GUESTS COMPLETED THEIR CDC-REQUIRED ISOLATION PERIOD

> 13,400+ Refugees served

## PUBLIC HEALTH INFRASTRUCTURE

Understanding the need for improved access to healthcare for residents with low income, who are medically underserved or who may be uninsured, Maricopa County allocated more than \$45 million to improve the region's healthcare infrastructure. The funds will be used to develop new and renovated community health centers, replace outdated equipment, and provide capital improvements that will help the County meet current and future public health crises, as well as daily health care needs.

Additionally, through ARPA funding, we have been able to reopen 10 adult day care centers and 18 senior centers across the region to support the health of these populations.

# highlights 10 \$45M to improve the region's healthcare infrastructure \$18 Senior centers reopened

I am proud of the work we have done and the way we have communicated these investments to the public. People in need can visit <u>Maricopa.gov/Rescue</u> to view a list of assistance programs or <u>Maricopa.gov/RescueFunds</u> for an up-to-date look at how taxpayer dollars are being spent. More details about ongoing projects supported by ARPA funding can be found below.



CHAIRMAN BILL GATES, BOARD OF SUPERVISORS, DISTRICT 3

# USES OF FUNDS PUBLIC HEALTH (EC 1)

Maricopa County, being one of the largest Counties in the United States, faced some of the greatest public health impacts from the pandemic. To respond to these impacts the County is devoting a substantial portion of SLFRF funds to address various public health impacts. For example, in addition to the substantial funding for increasing COVID-19 vaccinations and personal protective equipment, the County is devoting more than \$20 million to research public health equity and behavioral health consequences of the pandemic and plans to implement evidence-based practices to address these issues. Additionally, the County recognizes that aside from the direct public health impact of the pandemic, there are multiple underlying County-wide issues which increase COVID's impact on various populations. The County is devoting substantial SLFRF monies for multiple projects aimed at addressing these underlying and contributing factors such as lack of Home Care service workers and lack of available care facilities.

## NEGATIVE ECONOMIC IMPACTS (EC 2)

Maricopa County established multiple projects to assist low-income persons using these funds; all of which are meant to address the negative economic impacts from the pandemic. Specifically, the County established projects to assist low-income persons through eviction prevention, workforce assistance, food assistance, burial assistance, and nonprofit provider assistance. To prevent evictions the County projects using nearly \$30 million for projects such as direct payments to landlords with assurance of no eviction, legal services to prevent evictions, navigation and application assistance for Emergency Rental Assistance, and longerterm case management. To address the increasing issues of unemployment and underemployment, the County set aside \$25 million dollars for workforce assistance solutions and is currently in the process of researching, defining, and developing a set of comprehensive best-practice workforce assistance projects targeted to those most impacted by the pandemic which will complement existing programs; allowing for a more robust workforce support system County-wide. To address the County's rising food insecurity the County is providing \$3 million to food banks County-wide to provide foods to low-income persons. Finally, the County recognizes the important impact of various nonprofit providers in addressing local negative economic impacts and plans to provide monies to various providers including adult day health services and domestic violence providers to support the need for increased services and address the increase cost to provide such services as a result of the pandemic.

## PUBLIC HEALTH-NEGATIVE ECONOMIC IMPACT: PUBLIC SECTOR CAPACITY (EC 3)

Maricopa County is providing a variety of services to disproportionately impacted communities maximize the recovery form the COVID-19 pandemic. The County has authorized and plans to begin work on several key issues: housing, homelessness, care and support for seniors and adults with disabilities, early education, and domestic violence. To address housing issues such as lack of affordable housing and housing costs the County is in the process of contracting for new affordable housing units and has begun housing support projects such as County-wide landlord engagement and home emergency repairs for low-income persons. To address the increase in homelessness the County is using monies for several projects including increasing homeless shelter beds, rapid rehousing services, and continued COVID-19 isolation and housing programs. To improve care for seniors and vulnerable adults the County is investing in more case managers and providing monies to reopen senior centers that closed as a result of the pandemic. To improve early education, the County is expanding the hours it can provide Head Start and Early Head Start services at more than 25 locations County-wide. Finally, to address the disproportionate impact the pandemic had on domestic violence services the County is providing monies to expand domestic violence services County-wide including shelter beds, financial and legal assistance, and community-based services.

## PREMIUM PAY (EC 4)

Maricopa County has allocated monies to cover the cost of premium pay for County frontline employees. Premium pay was provided for certain County Public Health and Safety positions working within the jail and court systems where services must be provided regardless of the pandemic.

## **INFRASTRUCTURE (EC 5)**

Maricopa County will repair and maintain wastewater infrastructure and drinking water infrastructure within the parks, recreation areas and County islands within urban and suburban areas. With the overuse of parks and outdoor recreational areas, drinking water and wastewater facilities have been overrun. Maintaining trails, updating drinking water pumps and storage tanks, and adding new wastewater evapo-transpiration beds will help provide additional upkeep needed for these areas within Maricopa County.

On June 22nd, 2022 the Board of Supervisors also authorized \$35.1 million to be used to help deliver and/or enhance broadband coverage in the County.

## **REVENUE REPLACEMENT (EC 6)**

Maricopa County will take advantage of the standard allowance of \$10 million authorized in the SLFRF Final Rule. The County intends to apply these resources to County Construction in Process (CIP) Projects within the county government system.

## PROMOTING EQUITABLE OUTCOMES

Maricopa County is dedicated to ensuring all SLFRF funds promote equitable outcomes. Specifically, various projects such as human services projects for eviction assistance, housing assistance, domestic violence reduction, and public health initiatives such as community health equity, behavioral health, mobile vaccinations and the isolation hotel are designed to address equity gaps. All the projects mentioned are geared towards populations that have been historically marginalized, underserved, or otherwise adversely affected by the pandemic in some way (e.g. low-income populations, homeless populations, people of color and domestic violence survivors). To ensure the monies are used in an equitable manner the County used robust data and internal reports to determine areas where significant numbers of people are underserved and impacted by the pandemic.

To promote awareness of the services funded by the SLFRF the County is leveraging a variety of existing partners including private businesses, nonprofit service providers, local government agencies, and coalitions of providers such as food bank networks. These groups and organizations have unique ties to the communities and residents they serve and will act as the County's primary mechanism to promote the services administered under SLFRF. Further, these organizations will help ensure the greatest number of residents impacted by the pandemic make use of these services.

To ensure the greatest access and distribution of services across Maricopa County, the County is actively reducing the number of administrative barriers to obtaining services. This includes implementing such practices as fact-based proxies, including Qualified Census Tracts, and other governmental assistance program documentation, to ensure qualified persons obtain the services that they are eligible for in the most efficient manner. Additionally, the County is requiring its contractors provide services County-wide and in a way that places the least possible administrative burden on residents allowing for the quickest access to necessary services.

The end result of these services is to create outcomes that close gaps in service and serve those most disproportionately impacted by the pandemic including the low-income and marginalized members of the County. These include measures such as provide housing to homeless populations, vaccinating and protecting those most vulnerable to COVID-19, and preventing further negative economic impacts from the pandemic.

## PROMOTING EQUITY

Much of the work that Maricopa County has started and plans to conduct are primarily targeted to promote economic equity. Some examples include providing nearly \$40 million for housing projects including affordable housing construction, emergency home repair, and landlord engagement for low-income persons. Similarly, the County is dedicating nearly \$20 million for eviction prevention projects and \$3 million for direct food assistance to low-income households which are primarily geared to address economic equity gaps that have occurred or worsened by the pandemic. Further, Maricopa County is helping to sustain equity initiatives by providing more than \$13 million in direct assistance to more than 80 nonprofit and community partners that serve diverse groups and addressing inequities by assisting many groups of disproportionately impacted persons.

## SERVICES FOR DISPROPORTIONATELY IMPACTED COMMUNITIES

The County, using various indicators, data, and internal reports determined multiple groups were disproportionately impacted by the pandemic including seniors and adults with disabilities, domestic violence survivors, and low-income parents who need childcare assistance. Through SLFRF funding the County plans to take multiple actions to reduce the negative impact on these communities such as by reopening senior centers and adult day health care centers, increasing funding for domestic violence service providers County-wide, and increasing childcare service hours at more than 25 Head Start and Early Head Start locations County-wide.

## DESCRIPTION OF INTENDED OUTCOMES

Although many of the SLFRF funded projects are just starting, the County is dedicating a significant amount of funding to promote equity. Intended outcomes range and are specific to the project and include outcomes such as additional homeless persons housed, low-income persons provided affordable housing, low-income persons able to avoid eviction, and food insecure persons provided food support. Each of the projects will regularly collect and track quantitative data on the impact of each project in terms of persons served with a focus on disproportionately impacted persons served. More specifically, contracted services and

internally provided services will be required to collect and track quantitative outputs and outcomes of the work it performs to provide meaningful representations of the work conducted. This data and information will be further targeted to ensure the projects and programs promote equitable outcomes.

## DESCRIPTION OF GEOGRAPHIC AND DEMOGRAPHIC DISTRIBUTION OF FUNDING

SLFRF funds will be used to provide services County-wide, primarily to the most underserved and marginalized Maricopa County residents. Specifically, the County is focusing its efforts on vulnerable populations such as seniors, domestic violence survivors, and youth as well as lowincome populations who have been disproportionately impacted by the COVID-19 pandemic. For each of the marginalized populations the County collects evidence that these populations have been marginalized and/or disproportionately impacted by the pandemic before establishing projects to assist them. Additionally, the County uses many different methods to determine whether persons are low-income including the U.S. Department of Housing and Urban Development's (HUD) designated Qualified Census Tract method. The County recognizes that both marginalized and low-income persons have been significantly impacted by the pandemic and consistently strives to target SLFRF funds to assist those specific populations.

## COMMUNITY ENGAGEMENT

The County has used multiple forms of feedback and data to determine the projects it intends to conduct. For example, the County used three comprehensive and detailed community assessments to inform the key issues around housing and homelessness and inform how the County should address them. These assessments (each required by agencies such as the Department of Health and Human Services, Office of Head Start and HUD) use multiple data/information sources including U.S. federal data, local community resident surveys, and community partner surveys such as from Community Action Programs and local cities. The County compiled this information and further researched best and promising practices to address the key issues identified. Additionally, the County has taken various steps for project planning to reach out to large stakeholders and groups such as coalitions to ensure the actions taken by the County meets the needs of the community and serves those who are traditionally underserved. Finally, the County is continuing to reach out to community stakeholders and collect data from many local sources to inform its public health approaches.

## LABOR PRACTICES

The County ensures staff and contractors comply with Federal and State of Arizona labor standards. Further, Maricopa County has a documented history of ensuring the best treatment of workers and encourages prevailing wage requirements on its capital investment projects. Maricopa County also encourages local hiring of workers to the greatest possible extent, and ensures its contractors adhere to existing labor standards.

## USE OF EVIDENCE

Maricopa County has a broad strategy to ensure SLFRF funds are used for well established, defined, evidence-based interventions/programs that have a documented history of effectively addressing issues they aim to solve. In many cases the projects and programs funded through SLFRF funds directly impact and address the issue it aims to solve such as COVID-19 vaccinations or additional homeless shelter capacity and these projects provide immediate results showing their impact and effectiveness. In other circumstances where projects are funded based on model programs or strategies, such as domestic violence interventions, the County conducts research on effective evidence-based approaches as well as consulting with subject matter experts who have robust knowledge of the field to determine how and where to use SLFRF funds. Finally, for all other cases that the County does not have research, expertise, or direct evidence to show project success, the County is requiring projects to collect data on a variety of outcomes which will inform and help build evidence for various approaches. The County's overall approach is to ensure evidence is used to inform project selection and use data from the projects to build evidence of a project/program's effectiveness.

## PERFORMANCE REPORT

Maricopa County committed quickly to providing reasonable output and outcome measures for many of our projects funded in whole, or in part, with SLFRF funds. The County has over seventy projects now in our inventory. Along with mandatory performance indicators, many projects have, or are designing, key performance indicators intended to show the efficacy of public health and economic support investments. While recognizing the applicability of various mandatory performance indicators, it's important to also recognize not all eligible uses fit cleanly into these. Data gathering and analysis is ongoing. By applying continuous improvement practices to performance, the County can Plan, Do, Check and Act.

## PROJECT INVENTORY

## PUBLIC HEALTH COVID-19 MITIGATION & PREVENTION COVID-19 VACCINATION

#### <u>PROJECT</u>

86ARPAVACC: COVID-19 Vaccination – ARPA

## FUNDING AMOUNT

\$4,344,854

## FUNDING EXPENDITURE CATEGORY 1.1 COVID-19 VACCINATION

## PROJECT OVERVIEW

- Supplement ongoing COVID-19 vaccination services for residents of Maricopa County with continued targeted outreach to high-risk and hard to reach populations.
- Maricopa County is using monies to support COVID-19 vaccination services in the community through MCDPH staff, multiple contracted vendors, and Medical Reserve Corps (MRC) volunteer strike teams. Funds will be used to cover maintenance and storage of vaccines, medical supplies, mobile vaccine clinic fuel, and temporary staff to perform data entry, vaccine transport, and logistical support.
- Certain expenditures for vaccinations originally posted to CARES resources were moved to this project.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Historically underserved communities face increased barriers to accessing quality healthcare, which includes vaccinations. Maricopa County residents who face racial inequities and poverty are high-risk to the disastrous consequences of COVID-19. Maricopa County will continue to perform regular gap analyses and monitor current outbreak trends as well as demographic data to determine geographical areas that need targeted outreach.

## USE OF EVIDENCE

It is well-documented that vaccination strategies targeted for hard-to-reach and high-risk populations increase access to vaccinations. CDC produced guidance documents on best practices and key operational considerations for vaccination services. These operational guidelines, which include guidance on site selection, community outreach and forming critical partnerships will be used to optimize and maximize vaccination efforts in Maricopa County.

## PERFORMANCE REPORT

Output:

• Vaccine doses.

Outcome:

• Reduced numbers of infections and severity of symptoms.

## COVID-19 TESTING

PROJECT 26ARPATEST: ARPA COVID Testing

FUNDING AMOUNT \$35,038,942

## PROJECT EXPENDITURE CATEGORY

1.2 COVID-19 Testing

## PROJECT OVERVIEW

- Provide testing services for COVID-19 as required for public health investigation and protection from COVID-19.
- Maricopa County Correctional Health COVID testing specifically in the County Jails.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Disproportionately Impacted other households or populations that experienced a disproportionate negative economic impact of the pandemic.
- General Public

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

Output:

• Testing provided to help ensure inmates are given proper treatment if tested positive with COVID-19.

Outcome:

• Number of inmates in the County Jail tested for COVID-19.

## COVID-19 CONTACT TRACING

PROJECT 86ARPACT: Contact Tracing

FUNDING AMOUNT \$2,750,000

## PROJECT EXPENDITURE CATEGORY

1.3 COVID-19 Contact Tracing

## PROJECT OVERVIEW

The Contact Tracing program will continue supporting disease investigations of positive COVID-19 case reports in Maricopa County. This includes the determination of close contacts as well as isolation and quarantine guidance to cases and contacts.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- The service and activity are based on notification of a laboratory confirmed positive test and not on demographics. However, demographic data are collected on those testing positive to determine if groups or subsets of the community are more at risk or are being affected more often.

## USE OF EVIDENCE

No specific evidence-based interventions are used for this program. Infected individuals and contacts are identified and provided information to help prevent further spread of the disease. This information drives the modification and/or addition of mitigation strategies.

## PERFORMANCE REPORT

This program has not yet started under ARPA funding. Below are the performance major measures that will be collected for the program:

## Output:

• Number of positive case notifications completed.

Outcome:

• Percentage of positive cases (with contact information) notified within one (1) business day.

## PERSONAL PROTECTIVE EQUIPMENT

PROJECT 86ARPAPPE: ARPA PPE

FUNDING AMOUNT \$8,993.279

## PROJECT EXPENDITURE CATEGORY

**1.5 Personal Protective Equipment** 

## PROJECT OVERVIEW

As part of ongoing COVID-19 response, Maricopa County is using funds to store and distribute personal protective equipment. This includes maintaining logistics, warehousing staff and services to support the maintenance, provision and processing requests of COVID-19 PPE and disease mitigation supplies for the ongoing pandemic response. MCDPH has established an inventory of the five most typically used PPE items (masks, gloves, goggles, gowns, face shields) to assist facilities that are unable to meet their own resupply needs and are in an outbreak status.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- This project provides PPE to different facilities across Maricopa County, including those serving disproportionately impacted populations such as Long-Term Care Facilities (LTCF) and homeless shelters. These groups have seen 23% of all COVID related deaths in Maricopa County and this service directly impacts higher risk groups: congregate care settings and older adults.

## USE OF EVIDENCE

No evidence-based interventions are required for this program. However, the need for universal masking in congregate settings and use of other appropriate PPE has been demonstrated in studies as the most highly effective disease mitigation strategy.

## PERFORMANCE REPORT

- The logistics response program has been successful in the deployment of millions of items of PPE across the county since the start of the response. Through partnerships within Public Health and the community, a user-friendly ordering system was implemented. This system allowed for easy ordering from the requestor as well as the ability to provide a prompt follow up to the requestor from Public Health. The Logistics Team overseeing PPE distribution has created a strong foundation for communicating within the community to better understand PPE needs. This allows for a better handle on the current incident as well as prevention of future PPE shortages.
- During the period of July 1, 2021 to June 30, 2022, MCDPH processed 2,228 orders across 549 facilities. 28 different types of facilities were reached such as schools and behavioral health facilities, including 551 orders processed for long term care facilities and 105 orders for assisted living facilities. Distribution to these facilities directly impacted older adults in congregate settings, who were high risk and disproportionately impacted by COVID-19. Overall, the process for managing and fulfilling PPE needs in the community has proven successful with 97.7% of requests completed.

Output:

- Number of orders processed: 2,228
- Number and type of facilities served: 549 facilities and 28 different types

Outcome:

• Percent of requests completed: **97.7%** 

## MEDICAL EXPENSES (INCLUDING ALTERNATIVE CARE FACILITIES)

<u>PROJECT</u>

47ARPACCR: County COVID Response

FUNDING AMOUNT

\$1,085,020

## PROJECT EXPENDITURE CATEGORY

1.6 Medical Expenses (Including Alternative Care Facilities)

## PROJECT OVERVIEW

Provide medical expenses for COVID treatment and hospitalization.

## PROJECT DEMOGRAPHIC DISTRIBUTION

General Public

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

Output:

- Number of staff hired and trained for this project.
- Number of reports submitted for subject grants.

Outcome:

• Percent of grant billings reimbursed within 45 days of billing submission.

## <u>PROJECT</u> 86ARPADEMC: Dementia Caregiver

## FUNDING AMOUNT

\$380,000

## PROJECT EXPENDITURE CATEGORY

1.6 Medical Expenses (Including Alternative Care Facilities)

## PROJECT OVERVIEW

- Support dementia caregivers through a multifaceted approach with community-based partnerships by increasing opportunities for education, support, respite and socialization.
- This program involves educational workshops, support groups, mentor programs, trainings, respite vouchers and staffing assistance for ongoing specialized activities.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Arizona ranks among the highest on the list for new incidences of Alzheimer's and dementia cases in the country. The rapid trajectory of new dementia cases places substantial physical, emotional, and financial burdens on family caregivers in Maricopa County. Burdens for family caregivers have increased during the COVID-19 pandemic, with disproportionate impacts on families due to social determinants of health. Partnering with well-known, community-based agencies that already coordinate dementia caregiver services will allow a large-scale program that can better serve hardto-reach populations more efficiently.

## USE OF EVIDENCE

Many of the programs, focus areas and trainings are built from resources and guidance in the Best Practice Caregiver database, which guides organizations to dementia programs for family caregivers.

## PERFORMANCE REPORT

To date, MCDPH has overseen three grants with Duet Caregiver Services, the Arizona Caregiver Coalition (ACC) and Banner Alzheimer's Institute.

- Duet Caregiver Services held 21 support groups serving 187 attendees as well as reactivated a caregiver peer mentor program that matched 12 new, struggling caregivers with a Duet-trained caregiver. Duet was also able to create virtual educational webinars on topics such as nutrition and resiliency with 305 participants. Additionally, they developed a 10-session discussion series in English and Spanish for dementia caregivers, *Finding Meaning and Hope*, with 161 participants including 44 in Spanish. 95% of survey respondents reported that *Finding Meaning and Hope* reduced their level of stress and 100% reported that group discussions were helpful.
- The Arizona Caregiver Coalition used funds for reimbursement payments for family caregivers needing respite. Family caregiving is an important contribution to the care of older adults and persons with disabilities, and respite can reduce caregiver burden and help ensure continuation in their role. Success for the program is measured in two ways: making a payment to the caregiver is the first success indicator and then client satisfaction is measured. 23 clients were served and 54 respite vouchers were provided. All survey respondents reported high levels of satisfaction with the service, indicating that being able to use respite improved their lives and ability to care for a loved one.
- The Banner Alzheimer's Institute (BAI) used funds to expand their Dementia Friendly • efforts to raise awareness and lower stigma of dementia through creating Dementia Friends, Dementia Champions and establishing Memory Cafes. The Dementia Caregiver Alliance (DCA) mini grant contributed to the overall expansion of the BAI Dementia Friends, Dementia Champions and virtual Memory Café which saw cumulative participation beyond solely the scope of this grant over the last year of 1045 new Friends, 101 trained Champions and 152 participants hosted in the virtual Café. Cumulative participant pre and post confidence ratings scale (N=85) yielded a 29% improvement in confidence in knowledge and understanding of dementia after the Dementia Friends programs. Caregiver and participant satisfaction surveys remain high at 95%. Due to the Memory Café virtual participation, it has been difficult to adequately assess caregiver stress and burden. N-75 participants were surveyed and 94% reported an elevated awareness of resources in their community for those living with Dementia from participating in the program. Some caregivers have described the program as a "life saver." Overall, these programs have made a huge impact on people and families living with dementia as they have been exponentially more isolated in pandemic conditions. With a specific focus in this grant on reaching Hispanic, Native American, and Black

caregivers, two new podcasts episodes were launched earlier this year: The Hispanic Perspective and Alzheimer's disease with 652 plays and Cultural Awareness: The Black Perspective with 360 plays.

Output:

• Number of caregivers served: variable measures, see above.

Outcome:

• Percentage of caregivers reporting improvements at least two of four key areas: stress, resiliency, health and awareness: All 3 programs (100%) reported improvements in at least 2 areas.

## OTHER COVID-19 PUBLIC HEALTH EXPENSES (INCLUDING COMMUNICATIONS, ENFORCEMENT, ISOLATION/QUARANTINE)

PROJECT 86ARPAISO: Isolation Hotel

FUNDING AMOUNT \$15,661,141

## PROJECT EXPENDITURE CATEGORY

1.7 Other COVID-19 Public Health Expenses (Including Communications, Enforcement, Isolation/Quarantine)

## PROJECT OVERVIEW

- Provided isolation or quarantine housing and wrap-around services for persons testing positive or exposed to COVID-19.
- Maricopa County has used monies as part of ongoing COVID-19 response to continue isolation hotel services in the community. Contracted services through multiple vendors include site management, housing, food, cleaning, laundry, security, and transportation services for persons testing positive for COVID-19 and/or for persons exposed to a person testing positive for COVID-19.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Individuals and families from low socioeconomic, underserved and marginalized communities often face barriers to isolating from others when testing positive for COVID-19. Examples of barriers include inadequate space in the home to isolate from other family members and the inability to afford food delivery. This project addressed

these inequities by providing a safe space to isolate or quarantine for those testing positive for or exposed to COVID-19 until they were no longer contagious per CDC guidelines.

## USE OF EVIDENCE

CDC guidelines recommend that those positive for COVID-19 and their close contacts isolate or quarantine from others during their infectious period. Those who are homeless and those living in crowded conditions are often unable to isolate per guidelines and are thus more likely to spread COVID-19. By providing isolation housing and services, these individuals had access to a place to isolate or quarantine properly and avoid spreading COVID-19 in their homes and communities.

## PERFORMANCE REPORT

During the operational period of July 1, 2021 to June 30, 2022, the Isolation Hotel served over 15,450 people in Maricopa County and provided a safe place for individuals and families who tested positive for COVID-19. This program successfully helped mitigate the spread of COVID-19 as 98.7% of guests completed their CDC-required isolation period. The hotel staff provided additional support with necessities such as daily meals, hygiene, over the counter medication, formula, diapers and transportation for those in need. Many people served by this program were disproportionately impacted by COVID-19. This included serving over 13,400 refugees who were largely referred by the Phoenix International Rescue Committee (IRC).

Output:

• Number of individuals served: 15,450

Outcome:

 Percent of individuals who complete their CDC-required isolation period at the hotel: 98.7%

## COMMUNITY VIOLENCE INTERVENTIONS

## PROJECT

19ARPADVPG: Diversion Programming

FUNDING AMOUNT \$3,530,000

## PROJECT EXPENDITURE CATEGORY

1.11 Community Violence Interventions

## PROJECT OVERVIEW

- Maricopa County Attorney's Office diversion programs are defendant self-pay. This is a barrier for defendants, even more so with economic impact of COVID, and resulting joblessness in this population. ARPA is used to offset eligible defendants' diversion assessment, treatment and drug testing costs.
- The negative economic impact of COVID has impacted defendants' ability to pay for services. The Diversion Strategies Group (DSG) has developed a Sliding Scale of how providers will be reimbursed for assessment and treatment costs based upon defendant's family size and income. Defendants who are enrolled in Medicaid, known as the Arizona Health Care Cost Containment System (AHCCCS), or who have a family income greater than 232% of the federal poverty level will not be eligible for ARPA funding. The treatment providers will work with the respective defendants to determine if they are eligible for AHCCCS or for ARPA reimbursement and which ARPA discount category (ranging from 25% to 75%) is appropriate.
- Eligibility requirements are based upon 2022 Federal Poverty Guidelines, offering discounts of 25-75% for treatment costs using Sliding Scale, thereby reducing financial barriers to diversion completion.
- The approximate timeline is March 2022 through June 2023.
- The DSG contracts with three community-based behavioral health providers: La Frontera Empact, SAGE Counseling Inc. and Southwest Behavioral and Health Services for assessment and treatment services, and two drug testing providers: Averhealth and Genotox.
- The DSG has established intended outcomes by provider. These outcomes include:
  - the number of Animal Cruelty, Domestic Violence Excessive Response and Felony Diversion Program defendants who received ARPA funds for assessment and/or treatment services;
  - the number of Developmental Disability and Serious Mental Illness-Felony Diversion Program defendants who received ARPA funds for assessment and/or treatment services;
  - the number of Parenting Skills and Veterans Diversion program defendants who received ARPA funds for assessment and/or treatment services;
  - the total number of Diversion program defendants who received ARPA funds for assessment and/or treatment services;
  - the total number of Felony Diversion Program and Veterans Diversion Program defendants who received ARPA funds for drug testing;
  - the total number of Justice Court Diversion program defendants who received ARPA funding.
- View the website of the project.

## PROJECT DEMOGRAPHIC DISTRIBUTION

• General Public

## USES OF EVIDENCE

- This project has two goals to assist financially challenged defendants who have been offered diversion first, to offset their assessment costs, and second, to pay their ongoing treatment and drug testing (if required) costs, thus increasing defendant participation and diversion success rates.
- All the diversion programs are based upon research evidence. Furthermore, the largest diversion program (Felony Diversion Program) is undergoing two program evaluations in 2022: one evaluation effort involves the Correctional Program Checklist, and another involves the use Propensity Score Matching by two outside academic evaluators to compare the outcomes associated with defendants who successfully and unsuccessfully completed that program in 2021.

## PERFORMANCE REPORT

Output:

- 1. The number of months when the Felony Diversion Program successful completions met or exceeded the Target value.
- 2. The number of months when the Justice Court successful completions met or exceeded the Target value.
- 3. The number of months when the Serious Mental Illness-Felony Diversion Program successful completions met or exceeded the Target value.
- 4. The number of months when the Domestic Violence Excessive Response successful completions met or exceeded the Target value.
- 5. The number of months when the percentage of Animal Cruelty successful completions met or exceeded the Target value.

Outcome:

• Defendants will no longer be required to fully self-pay for diversion treatment services. These services address the defendant's unlawful conduct and lessen the significant consequences of a criminal conviction, such as barriers to employment and housing.

## **PROJECT**

22HSARPADA: Legal and Counseling Services, Community-based Services, and Financial Assistance to Domestic Violence Survivors

FUNDING AMOUNT \$10,000,000

## PROJECT EXPENDITURE CATEGORY

## 1.11 Community Violence Interventions

## PROJECT OVERVIEW

Maricopa County has provided monies for domestic violence service providers County-wide to conduct a variety of domestic violence intervention services. Domestic violence service providers in the State have reported a significant increase in need for domestic violence services as a result of the COVID-19 pandemic. Additionally, more recent research and federal guidance indicates domestic violence interventions should be based on trauma-informed approaches. As a result, the County will provide monies to service providers using trauma-informed approaches to domestic violence interventions including legal and counseling services, community-based services, and financial assistance to domestic violence survivors. Further, the County will provide additional monies to support domestic violence shelter services, for which demand has grown as a result of the pandemic.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Disproportionately Impacted other households or populations that experienced a disproportionate negative economic impact of the pandemic.
- This project primarily serves disadvantaged communities. Specifically, this project will focus on providing services to a disproportionately impacted group (domestic violence survivors). Substantial data indicates these individuals lack the resources to obtain shelter, legal, counseling, and other assistance necessary to address their domestic violence situations.

## USE OF EVIDENCE

The goals of this project are to improve direct service to domestic violence survivors by increasing the availability of funding providers can use for financial assistance, legal assistance, shelter services, and trauma-informed community-based practices. The federal agency, Substance Abuse and Mental Health Services, has more recently been promoting and publishing resources for using a trauma informed approach which includes community-based interventions. Further, Phillips, Lyon, Fabri, and Warshaw (2015) National Center on Domestic Violence, Trauma, and Mental Health published a report <u>Promising Practices and Model Programs: Trauma-Informed Approaches to Working with Survivors of Domestic and Sexual Violence and Other Trauma</u> detailing best practices for trauma-informed domestic violence services such as home visitation, which shall be used for this project.

## PERFORMANCE REPORT

Output:

- Hours of service provided by service type (36,621 total)
  - Community-based services: 3,834

- Shelter services: 31,240
- Legal services: 1,034
- Counseling services: 216
- Financial assistance hours: 50
- Other services: 247

## Outcome:

- Number of unique clients (survivors and household members) served by service type (45,486 total)
  - DV Hotline/Helpline: 2,072
  - Community-based services: 43,928
  - Shelter services: 946
  - Legal services: 313
  - Counseling services: 167
  - Financial assistance hours: 50,132

## BEHAVIORAL HEALTH

## MENTAL HEALTH SERVICES

PROJECT 86ARPASCNA: Mental Health Services

<u>FUNDING AMOUNT</u> \$19,700,000

## PROJECT EXPENDITURE CATEGORY

1.12 Mental Health Services

## PROJECT OVERVIEW

- The negative impacts of COVID-19 pandemic have led to an increased need for additional behavioral health facilities and services in Maricopa County. MCDPH is distributing funds to Valleywise Health, a direct provider of inpatient and outpatient behavioral health services to residents across Maricopa County, including in medically underserved areas. Valleywise Health is using ARPA funds to create additional capacity for serving SMI individuals in the West and East Valley.
- In the West Valley, an SMI Direct Care outpatient clinic and Assertive Community Treatment program will be established within vacant space of the Maryvale Hospital. An additional court room space will also be built at the Valleywise Behavioral Health Center

- Maryvale to conduct proceedings for court-ordered evaluations related to treatment of persons with mental illness and other behavioral health services.

 In the East Valley, the Mesa (Desert Vista) Behavioral Health Center will be expanded. This will require 1) relocating the existing SMI clinic from the Mesa Comprehensive Health Center to the Mesa (Desert Vista) Behavioral Health Center once remodeling is complete and 2) opening an East Valley First Episode Center within the Mesa Comprehensive Health Center in space formerly occupied by the SMI Specialty Clinic.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- SMI care clinics provide services to people designated at severely mentally ill, who are
  often low-income, marginalized and disproportionately impacted by COVID-19.
  Unemployment, housing instability and food insecurity are just a few of the risk factors
  worsened by the COVID-19 pandemic that increase poor outcomes for people
  experiencing mental and behavioral health issues. This goal of this project is to increase
  capacity in different geographical locations across Maricopa County to better serve
  communities in need of behavioral health services in Maricopa County.

## **USE OF EVIDENCE**

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

- As of July 2022, 4 projects under Valleywise have been approved by Maricopa County Special Health Care District Board of Directors. Contract negotiations with design and construction vendors are in progress for the Mesa and Maryvale projects. Construction cost will include cost for 0.5 FTE for a project manager who would manage projects at Mesa and Maryvale sites. Purchase orders have been issued, but no funds have been invoiced at this time. Please see below for site-specific project status:
- Mesa: Project began in May 2022. Site walk was conducted with the architect and engineers for preliminary review of utility requirements for the new facility. Design to start as soon as contract is established. Tentative projected construction completion by October 2023. The licensing and activation will happen at close of construction.
- Maryvale: The SMI Direct Care outpatient clinic project is expected to start in September 2023 with a tentative completion date in February 2024. The licensing and activation will happen at close of construction. The Maryvale Court project was approved in March 2022 and is currently in progress with a projected completion date in Sept. 2022.

Output:

- Number and type of projects: 4 medical facilities capital projects
- Timeline for each capital project: See above

#### Outcome:

• Description for improved services: TBD

## **PROJECT**

86ARPASMT: Substance Use and Mental Health Data Trend Analysis

## FUNDING AMOUNT

\$830,000

## PROJECT EXPENDITURE CATEGORY

1.13 Substance Use Services

## PROJECT OVERVIEW

The COVID-19 pandemic exacerbated the pre-existing opioid epidemic and likely had longlasting impact to our collective mental health. A group of MCDPH epidemiologists and disease investigators will continue to monitor trends of substance use and mental health within Maricopa County. They will continue to support data requests from partners, develop up-todate community dashboards, and maintain situational awareness of conditions of concern (e.g., deaths by suicide). They have established processes to interview those who have experienced a non-fatal overdose and connect them to resources. They are currently working on developing a plan to support the MC Suicide Mortality Review Board.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Health response to disproportionately impacted populations.

## USE OF EVIDENCE

No funds allocated to evidence-based interventions.

## PERFORMANCE REPORT

This is a newly established program and the key performance indicators are in the process of being established.

Output:

• TBD

Outcome:

• TBD

## SUBSTANCE USE SERVICES

<u>PROJECT</u>

11ARPASAT: Substance Abuse Testing

FUNDING AMOUNT

\$1,100,000

## PROJECT EXPENDITURE CATEGORY

1.13 Substance Use Services

## PROJECT OVERVIEW

- This project is mitigating the cost of required substance use testing for individuals on probation or those with a Family Court matter.
- Individuals struggling with substance use disorder often face financial instability. Reducing or eliminating the cost of testing allows the individual to focus on recovery and other socially supportive services.
- The County has partnered with Averhealth, an industry leader in substance us disorder monitoring.
- The project is expected to run through December 2024.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Other households or populations that experienced a negative economic impact of the pandemic

## USE OF EVIDENCE

The County's required substance abuse testing is evaluated for efficacy, but this specific allocation does not directly fund any changes to our evaluation practices. None of the money allocated to this project are specifically dedicated to evidence-based interventions.

## PERFORMANCE REPORT

Output:

• Substance use monitoring

Outcome:

• The cost of 8,383 tests administered to 3,919 clients has been covered.

## OTHER PUBLIC HEALTH SERVICES

## PROJECT

22SDARPAAC: Support recruitment and retention of Home Care Agency Caregivers

## FUNDING AMOUNT

\$4,000,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

## PROJECT OVERVIEW

Maricopa County is using monies to support a two-year project for improving the recruitment and retention of Home Care Agencies' caregivers. The County is accomplishing this by creating and implementing strategies (as evidence by research and best practice) to provide monies to at least 15 of the 27 licensed Home Care Agencies in Maricopa County to improve the recruitment and retention of their caregivers. During the pandemic there was a significant decrease in caregivers (direct service providers) who provide critical services to the elderly and adults with disabilities. The pandemic coupled with the low wages many caregivers receive further decreased the number of caregivers available in the County, increasing the health risks of many vulnerable adults. From approximately September until April 2022, the County will fund research into evidence-based (feasible) recruitment and retention strategies for Home Agency direct service workers. After April 2022, the County will begin funding efforts to increase the recruitment and retention of these caregivers. By increasing the number of caregivers within the County there will be expected improvements in the health and quality of life for many vulnerable County residents.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Non-Profits that experienced a negative economic impact of the pandemic.
- This project will focus on improving the health and well-being of seniors and adults with disabilities who have been severely disadvantaged by the pandemic. Although, the goal is to improve recruitment and retention of direct service workers, the end result is that there will be much greater care for seniors allowing for better health and quality of life.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

#### **PROJECT INVENTORY**

Output:

- Research-based programs for improving recruitment and retention that the County funds: None. Project was put on hold due to contractor staffing problems. To be resumed in FY23.
- Amount of monies provided to increase recruitment and retention of home care agency caregivers. **\$105,300 to date**.

Outcome:

- Outcome: Number of new caregivers hired within Maricopa County. Outcome tracking put on hold because of database and staffing issues, to resume in FY23.
- Outcome: Improved caregiver retention as measured by additional months working at current caregiver agency. Project put on hold. See above.

## **PROJECT**

22SDARPABC: Biohazard Cleaning for Vulnerable Adults

## FUNDING AMOUNT

\$600,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

## PROJECT OVERVIEW

Maricopa County will provide monies for the purpose of coordinating and administering (providing) biohazard cleans for vulnerable adults including the elderly and adults with disabilities. The program is expected to conduct at least 12 biohazard cleans annually across the County for these vulnerable adults. Biohazard cleans vary in size and scope and can involve a range of activities including removing waste, mold, and other dangerous substances which pose health risks to homeowners. Due to the individualized scope, each biohazard clean may vary significantly. The County will continuously track expenditures and performance to ensure monies are used efficiently and equitably. Finally, this project will coordinate services with the State of Arizona's Adult Protective Services program to ensure that those adults suffering from abuse or neglect are prioritized.

## PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted low-or-moderate income households or populations.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### **PROJECT INVENTORY**

## PERFORMANCE REPORT

Output:

- Number of biohazard cleaning projects completed. 2
- Average cost per Biohazard clean. **\$4,435**

Outcome:

• Number of seniors and adults with disabilities that are provided with biohazard cleaning services allowing improving their safety and quality of life. **4** 

## **PROJECT**

86ARPAHRC: Building Healthy and Resilient Communities

#### FUNDING AMOUNT

\$1,000,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

#### PROJECT OVERVIEW

This program will support the development of strategies and interventions that address systemic barriers and potentially discriminatory practices during the COVID pandemic that increased the disparity gap for vulnerable and underserved populations.

## PROJECT DEMOGRAPHIC DISTRIBUTION

**General Public** 

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

This is a newly established program and the key performance indicators are in the process of being established.

Output:

• TBD

Outcome:

• TBD

PROJECT 22HDARPAWR: Weather Relief

## FUNDING AMOUNT

\$2,500,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

## PROJECT OVERVIEW

Funding will provide weather relief emergency shelter for individuals who are unsheltered and/or experiencing homeless during the summer and winter months.

## PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted households that experienced increased food or housing insecurity.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

This program has not started. Performance measures are in development.

## Output:

• TBD

Outcome:

• Number of individuals served

PROJECT 86ARPAEST: Enhanced Syphilis Treatment Services

FUNDING AMOUNT \$405,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

## PROJECT OVERVIEW

MCDPH has been the treatment provider for most outside community organizations in Maricopa County that offer STD testing. This is because most community organizations offering STD testing do not have a provider on staff and the treatment for Syphilis (Bicillin) is cost prohibitive for most community organizations. During the pandemic, many community organizations were closed during lock down and, since reopening, there has been an increase of 32% in treatments provided by the Public Health Clinic. These treatment encounters have limited the number of patients that the PH Clinic can see for testing and treatment as the demand for services continues to increase (patients presenting for services has increased 14%). This program will increase capacity to meet the rising demand for STD treatments at MCDPH Public Health Clinics.

## PROJECT DEMOGRAPHIC DISTRIBUTION

General Public

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

This is a newly established program and the key performance indicators are in the process of being established.

Output:

• TBD

Outcome:

• TBD

<u>PROJECT</u> 86ARPARSTD: Rapid STD Test Kits (Mobile Testing)

<u>FUNDING AMOUNT</u> \$150,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

## PROJECT OVERVIEW

These funds will be used to purchase rapid test kits for STD testing in mobile clinics. Mobile testing will increase the health response to disproportionately impacted populations and help mitigate the spread of sexually transmitted infections. This will reduce the need to draw blood specimens for patients served on the mobile units.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Mobile testing with rapid test kits allows for more targeted outreach to disproportionately impacted populations based on zip codes and outbreak data. This approach helps to mitigate the spread of sexually transmitted infections in the community more effectively.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

This is a newly established program and the key performance indicators are in the process of being established.

Output:

• TBD

Outcome:

• TBD

PROJECT 86ARPAPHCR: Public Health Community Recovery

## FUNDING AMOUNT

\$400,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

## PROJECT OVERVIEW

This program provides opportunities for existing or new programs to address shortfalls in delivery of services to the community related to the impacts of the pandemic. This is essential service "gap" funding will prioritize projects focused on serving disproportionately impacted populations.

## PROJECT DEMOGRAPHIC DISTRIBUTION

General Public

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### **PROJECT INVENTORY**

## PERFORMANCE REPORT

This is a newly established program and the key performance indicators are in the process of being established.

#### Output:

#### • TBD

Outcome:

• TBD

PROJECT 86ARPAACT: Adverse Childhood Training and Resources

## FUNDING AMOUNT

\$3,380,000

## PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

## PROJECT OVERVIEW

- MCPDH is committed to supporting the community with building systems that allow for trauma-informed, social and emotional learning opportunities as well as linkages to care that address the growing effect of Adverse Childhood Experiences (ACEs) on Maricopa County youth and families. In recent research, ACEs has revealed the serious implications for the county's health future. According to the National Survey of Children's Health (2017) over one-quarter, 31.1% of children 0–17 years old in Arizona have experienced 2 or more ACEs. This is significantly higher than the national average (22.6%).
- This program involves training and educating leaders who work with youth to implement trauma informed practices, creating resource libraries, and offering a linkages to care model for families who may need additional emotional support. Additionally, as youth educators are overworked in the face of COVID-19, this program will provide funds to participants and educators with stipends to ensure high levels of commitment.

## PROJECT DEMOGRAPHIC DISTRIBUTION

• General Public

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

This is a newly started program with few measures to report. However, five major projects have been identified: Youth Education Program, District and Schools Program, School Staff Program and Community Organization Program, and the Resource Library. Over 20.5 hours of trainings have been developed and 46 school sites have preliminarily signed up. There are also 2 new youth focus groups. Key performance indicators are in development, but preliminary indicators can be found below:

Output:

• Number of participants for each activity, number of locations, number of referrals. Outcome:

- Percentage of referrals seeking care
- Percentage of participants reporting improvement (pending survey development)
- Percentage of outset goal reached

#### <u>PROJECT</u>

86ARPAVUN: Vaccines for Uninsured

FUNDING AMOUNT \$500,000

#### PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

#### PROJECT OVERVIEW

This program will increase access to vaccines for uninsured adults. The pandemic decreased vaccination rates for preventable diseases due to the response needed to mitigate COVID-19. Uninsured adults have increased difficulty accessing routine immunizations and are a vulnerable population disproportionately impacted by the aftermath of COVID-19. This program will increase access by purchasing and improving availability of vaccine for uninsured adults to support a mission of bringing vaccination rates back to pre-pandemic levels in Maricopa County.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Uninsured adults have increased difficulty accessing routine immunizations. This is a vulnerable population that has been disproportionately impacted by the pandemic.

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

This is a newly established program and the key performance indicators are in the process of being established.

Output:

TBD

Outcome:

• TBD

PROJECT 86ARPAWIC: WIC Service Enhancements

#### FUNDING AMOUNT

\$2,000,000

#### PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

#### PROJECT OVERVIEW

ARPA funding will be used for the WIC Program to support WIC clinic building rent, payroll and outreach programs. Those included in the payroll are the WIC Outreach Team, as well as some members of the management team and support staff. The money is needed to continue to provide WIC services across Maricopa County during transition to the County Public Health buildings in the next two years. In addition, this money is needed to support outreach and partnerships to recruit and retain all eligible WIC clients in the hardest to reach populations.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

• General Public

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

This is a newly established program and the key performance indicators are in the process of being established.

Output:

#### **PROJECT INVENTORY**

• TBD

#### Outcome:

• TBD

PROJECT

86ARPAMVAC: Mobile Vaccination Vehicles

#### FUNDING AMOUNT

\$1,000,000

#### PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

#### PROJECT OVERVIEW

Providing access to vaccinations and other routine preventative health services is an essential part of keeping communities healthy. Maricopa County has purchased and is outfitting two mobile health units to help support the delivery vaccinations and other services to the community. Mobile vaccination clinics allow MCDPH to serve populations that otherwise have difficulty getting access to care. It also allows for responding to needs such as outbreaks in a targeted, more effective way.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Historically underserved communities face increased barriers to accessing quality healthcare, which includes vaccinations. Limited access to vaccine clinics, lack of transportation, mobility issues and work schedules are some of the obstacles that Maricopa County residents face when seeking vaccinations. Maricopa County will perform regular gap analyses and monitor current outbreak trends as well as demographic data to determine geographical areas that need targeted outreach. Mobile vaccination vehicles will increase access to these areas and increase access to vaccinations for high-risk individuals.

#### USE OF EVIDENCE

It is well-documented that mobile vaccination strategies targeted for hard-to-reach and highrisk populations increase access to vaccinations. The CDC produced guidance documents on best practices and key operational considerations for mobile vaccination services. These operational guidelines, which include guidance on site selection, community outreach and forming critical partnerships will be used to optimize and maximize vaccination efforts in Maricopa County.

#### PERFORMANCE REPORT

The two mobile health units were successfully purchased and are in the process of being outfitted with a pushed back timeline of March 2023 due to supply chain.

Output:

- Status of vehicle purchase: **Complete**
- Timeline of mobile vehicle outfit: **Projected completion date is March 2023**

#### Outcome:

- Percent completion by funding end date
- Description of improved services

PROJECT 86ARPAPHCL: Public Health Clinic Locations

#### FUNDING AMOUNT

\$29,000,000

#### PROJECT EXPENDITURE CATEGORY

1.14 Other Public Health Services

#### PROJECT OVERVIEW

- Maricopa County geographically covers 9,226 square miles and is home to over 4.5 million people with a rapidly growing population. The MCDPH operates a single clinic location in the central region that has been unable to keep up with increasing demand for services since the COVID-19 pandemic. Moreover, the pandemic has highlighted gaps in serving communities in different regions of Maricopa County. Residents, especially those facing socioeconomic barriers, need more access to care. To address this, MCDPH is expanding clinic locations to different regions to provide more community health services to all, regardless of economic status. To date, 3 PHS clinic locations have been purchased in Goodyear, Glendale and Mesa. Additionally, research is being conducted to site two additional locations.
- Capital expenditures were favored for clinic expansion as a prudent expenditure of public funds due to the high cost of lease expenses coupled by the cost of leasehold improvements that are required for medical facilities. The purchase of these facilities will address regionalization in the most cost-effective manner and provide an answer to emergency and disease control needs for many years to come.

• Programs offered at these clinics will include child and adult vaccinations, STD and TB testing and treatment, nutrition services including WIC, Oral health service and Vital Record Services.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- Services are offered regardless of ability to pay. Most clients are Medicare eligible and live below 200% of the federal poverty level. Clients are the most vulnerable to disease as they are the demographic the least able to afford care.

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

Two clinic locations were purchased with the first tranche of ARPA funding: Goodyear and Glendale. The Goodyear location is in the architectural planning phase with a preliminary projected completion date in December 2023. The Glendale location recently completed the architectural planning phase and has moved to the permit stage with preliminary projected completion in March 2023. A third clinic location is in the process of being purchased following second tranche funding with a timeline in development. Research is also being conducted for siting two additional clinic locations in the Northeast Valley and Central Valley.

Output:

- Number and type of each capital project: 3 medical facilities/clinic locations
- Timeline for each capital project: See above

Outcome:

- Percent completion for each project during established time frame.
- Description of improved services.

# NEGATIVE ECONOMIC IMPACTS

## ASSISTANCE TO HOUSEHOLDS

### HOUSEHOLD ASSISTANCE: FOOD PROGRAMS

#### **PROJECT**

22HSARPAFA: Food Bank Support

#### FUNDING AMOUNT

\$3,000,000

#### PROJECT EXPENDITURE CATEGORY

#### 2.1 Household Assistance: Food Programs

#### PROJECT OVERVIEW

- Support food assistance operations and capital purchases necessary to provide food assistance.
- Maricopa County will distribute monies to food banks and pantries that provide food assistance to low-income and food insecure persons; all of whom were disproportionately impacted by the COVID-19 pandemic. The project funds will be distributed equitably among the major food assistance providers in the County. Additionally, a portion of the funds will be used to expand research and client data analysis capabilities to allow for more transparent and accurate data on how many persons are served and where the greatest need is for food assistance. This data can then be used to support future targeted food assistance programs.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Households that experienced increase food or housing insecurity
- This project serves primarily disadvantaged communities. For example, the monies distributed from this project will go towards food banks that serve low-income and food insecure persons. Additionally, many of food banks these monies will go to are located in low-income areas such as Qualified Census Tracts. USDA (2019) research found that approximately 35% of food insecure persons, who are the primary recipients of these services, are below the poverty line.

#### USE OF EVIDENCE

The goal of this project is to reduce food insecurity in the County by providing critical funding to food banks to distribute food to food insecure persons. Bazwerghi, McKay, and Dunn (2016) Journal of Community Health The role of food banks in addressing food insecurity: a systematic review found that food banks play a critical role in reducing food insecurity and can be further supported by better funding.

#### PERFORMANCE REPORT

Output:

 Amount of monies provided to buy and provide foods to food insecure persons: \$1,320,421

Outcome:

- Pounds of food provided to food insecure persons: 2,459,745
- Number of food insecure persons served with funding: 40,413

## HOUSEHOLD ASSISTANCE: RENT, MORTGAGE AND UTILITY AID

PROJECT 22CDARPACM: Longer-Term Case Management & Self Support

#### FUNDING AMOUNT

\$4,475,000

#### PROJECT EXPENDITURE CATEGORY

2.2 Household Assistance: Rent, Mortgage and Utility Aid

#### PROJECT OVERVIEW

The County plans to use funds to provide long-term case management for clients obtaining rent and utility assistance through any of the programs the County administers. As a result of COVID-19 the County has seen an increase in the amount of time staff have to devote to various clients. More specifically, the County has found that many clients have ongoing and complex issues (even after obtaining rent or utility assistance), and the County intends to provide case managers who can work with these clients and provide long-term coaching and case management to help them reach economic sustainability. These long-term case management services will also be able to assist clients in obtaining other County-provided and/or community-based services, such as workforce assistance and childcare/early education assistance.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

This project serves primarily disadvantaged communities by providing direct service to households with low incomes. Further, this project aims to help those with more complex cases and persons who may need additional supports to lift them out of poverty.

#### USE OF EVIDENCE

The main goal of this evidence-based project is to prevent evictions in the short-term and longterm by hiring long-term case management services for those facing eviction due to COVID-19. These long-term case managers will be able to work with the more complex cases and help clients obtain multiple necessary services which will not only prevent evictions but will also help guide clients to obtain more long-term support. According to research conducted by Treskon et.al. (April 2021) <u>Eviction Prevention and Diversion Programs: Early Lessons from the</u> <u>Pandemic</u> case management is an important component of preventing evictions.

#### PERFORMANCE REPORT

Output:

• Number of clients provided long-term case management services.

Outcome:

• Amount of monies provided to persons receiving long-term case management including monies used to prevent eviction.

#### **PROJECT**

22CDARPALA: Eviction Prevention Legal Aid

FUNDING AMOUNT

\$2,600,000

#### PROJECT EXPENDITURE CATEGORY

2.2 Household Assistance: Rent, Mortgage and Utility Aid

#### PROJECT OVERVIEW

Maricopa County is providing monies for expert legal counsel to assist persons facing eviction due to nonpayment of rent and, if necessary, represent those persons in County Court. Legal counsel will educate tenants about their legal rights, provide advice regarding the tenant's case, negotiate with landlords concerning the tenant's case and provide legal representation in any of the 26 County Justice Courts. This legal assistance is expected to significantly reduce the number of tenants evicted due to nonpayment of rent. Further, this will provide opportunities to guide tenants to other County programs and provide further rental and utility assistance to prevent evictions long-term.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Disproportionately impacted low-income households and populations
- This project primarily services economically disadvantaged persons. Specifically, this project will target low and very low-income persons at risk of eviction for nonpayment of rent by providing necessary legal representation and assistance. Research by organizations such as Apartment List found that nearly 80% of evictions are due to nonpayment of rent. Other research compiled by the CDC (July 2021) states that low-income persons are more likely to be evicted for nonpayment of rent.

#### USE OF EVIDENCE

The main goal of this evidence-based project is to prevent evictions by providing critical legal mediation and representation to persons facing eviction due to nonpayment of rent. County

information on eviction programs indicate that tenants often lack effective legal assistance which could help prevent them from being evicted. This project aims to address this gap. According to research conducted by Holl, Dries, and Wolf (2015) <u>Interventions to prevent</u> <u>tenant evictions: a systematic review</u> Health and Social Care in the Community Legal assistance is an effective practice in decreasing the risk of eviction.

#### PERFORMANCE REPORT

Output:

• Number of persons provided with assistance or legal representation: **319** 

Outcome:

 Number of evictions that were prevented. Defined as number of persons not evicted because of successful negotiation with landlord and/or representation in Justice Court: 38

<u>PROJECT</u> 22CDARPANA: Navigation & Application Assistance

#### FUNDING AMOUNT

\$3,871,102

#### PROJECT EXPENDITURE CATEGORY

2.2 Household Assistance: Rent, Mortgage and Utility Aid

#### PROJECT OVERVIEW

Maricopa County will use funds to provide navigation and application assistance for applicants to obtain rental and/or utility assistance through designated navigators as well as emergency/temporary housing if needed. Specifically, this project will fund designated rental and utility assistance navigators who will follow up with persons who submitted incomplete applications for rental or utility assistance through programs like ERA and guide those persons to complete applications. Additionally, this will fund staff who will assist persons going through a housing crisis and refer these persons to agencies who can provide them with bridge shelter housing. This project will result in 1) more applications for rental/utility assistance, 2) a higher quality of submitted applications, 3) a greater sum of monies provided to persons who need rental/utility assistance to prevent eviction, and 4) connect persons in crisis with critical housing supports to prevent homelessness. Overall, this will result in a greater number of COVID-19 impacted persons served.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

• Disproportionately impacted low-income households and populations.

 This project will focus on disadvantaged communities by helping low-income persons navigate/apply for rental/utility assistance and obtain bridge shelter housing. Specifically, the navigation portion of the project will prioritize households that are part of the ERA program making 50% or less of AMI or have been unemployed for the past 90 days at the time of application. The housing crisis portion of this project focuses on persons who are low-income and facing both eviction and homelessness.

#### USE OF EVIDENCE

The goals of this evidence-based project are to prevent evictions and improve long-term housing sustainability by assisting persons who may be eligible for assistance through the ERA program to obtain key documentation needed for that program and effectively apply for such assistance. The outcome of this will be more persons qualified for the ERAP will obtain those services and prevent short-term eviction. Substantial data, including experimental studies, across a variety of human service and health fields show that persons who receive resource navigation and technical assistance are more likely to participate in funded programs. Additionally, research by Schapiro, et al. (2021) <u>The Effects of Rental Assistance on Housing Stability</u>, <u>Quality</u>, <u>Autonomy</u>, <u>and Affordability</u> (Journal of Housing Instability, low quality housing, lack of autonomy related to housing, and other measures of housing affordability.

#### PERFORMANCE REPORT

Output:

• Number of persons with incomplete rental/utility assistance applications contacted and provided assistance: **13,348** 

Outcome:

• Number of persons who received rental or utility assistance as a result of the guidance and completed an application for rental/utility assistance: **4,011** 

PROJECT 22CDARPAPL: Payments to Landlords

FUNDING AMOUNT \$11,589,030

PROJECT EXPENDITURE CATEGORY

2.2 Household Assistance: Rent, Mortgage and Utility Aid

PROJECT OVERVIEW

The County is using these monies to prevent tenant evictions due to nonpayment of rent by providing direct payments to landlords and utility companies. More specifically, the County will provide direct payments to landlords and utility companies in Maricopa County who have tenants facing eviction due to nonpayment of rent with assurances from these landlords that these tenants will not be evicted after they receive these monies. The County will identify landlords that obtain monies through rent and utility assistance programs such as the Emergency Rental Assistance (ERA) program and create partnerships with these landlords. This program will help support other programs, such as ERA and further prevent tenant evictions.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Disproportionately impacted low-income households and populations.
- This project serves primarily disadvantaged communities by focusing only on households with low-incomes and those that have been impacted by the COVID-19 pandemic.

#### USE OF EVIDENCE

The goals of this evidence-based project are to prevent low-income persons from being evicted by providing direct payments to landlords with the assurance that these tenants will not be evicted. This project will help support other eviction prevention programs such as ERA funded by the American Rescue Plan Act. Further, research conducted by Treskon et.al. (April 2021) Eviction Prevention and Diversion Programs: Early Lessons from the Pandemic showed that direct financial assistance (including payments to landlords) is critical to prevent evictions.

#### PERFORMANCE REPORT

Output:

• Number of landlords the County provided direct payments to with the assurance of no eviction: **687** 

Outcome:

 Number of tenants who were not evicted because of direct payments from the County: 1,430

PROJECT 89ARPAEP: Eviction Prevention

#### FUNDING AMOUNT \$449,273

#### PROJECT EXPENDITURE CATEGORY

2.2 Household Assistance: Rent, Mortgage and Utility Aid

#### PROJECT OVERVIEW

- Rental assistance for those negatively, financially impacted by COVID19.
- Rental assistance for renters/individuals who lost jobs or had significant income reduction due to the pandemic.
- Individuals are verified to be "low income' per federal standards. The Treasury has determined that low-income persons have had financial hard times because of COVID-19.
- This project is complete.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

Disproportionately impacted low-income households and populations.

#### USE OF EVIDENCE

- None of the funding amount was allocated to towards evidence-based interventions.
- No program evaluation was conducted.

#### PERFORMANCE REPORT

Output:

• Money provided to renters for rent payment assistance.

Outcome:

• Number of households that were provided rent assistance: **31** 

PROJECT 89ARPAUA: Utility Assistance

# FUNDING AMOUNT

\$396,239

#### PROJECT EXPENDITURE CATEGORY

2.2 Household Assistance: Rent, Mortgage and Utility Aid

#### PROJECT OVERVIEW

- Utility payment assistance for those negatively, financially impacted by COVID19.
- Utility assistance for individuals who lost jobs or had significant income reduction due to the pandemic.
- Individuals are verified to be "low income' per federal standards. The Treasury has determined that low-income persons have had financial hard times because of COVID-19.

• This project is complete. It was established to allow for the expenditure transfer of eligible costs incurred from the County's CARES Act funding.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

Disproportionately impacted low-income households and populations.

#### USE OF EVIDENCE

- None of the funding amount was allocated to towards evidence-based interventions.
- No program evaluation was conducted.

#### PERFORMANCE REPORT

Output:

• Money provided to households for utility assistance.

Outcome:

• Number of households served: 358

## ASSISTANCE TO UNEMPLOYED OR UNDEREMPLOYED WORKERS (E.G., JOB TRAINING, SUBSIDIZED EMPLOYMENT, EMPLOYMENT SUPPORTS OR INCENTIVES)

<u>PROJECT</u> 22WDARPACC: Career, College, and Credential Initiative

#### FUNDING AMOUNT

\$10,000,000

#### PROJECT EXPENDITURE CATEGORY

2.10 Assistance to Unemployed or Underemployed Workers (e.g., job training, subsidized employment, employment supports or incentives)

#### PROJECT OVERVIEW

The County is in the early process of using funds to provide specific programs targeted towards assisting workers obtain credentials and education from sources other than university settings to help these workers obtain gainful employment. Although university programs can achieve good employment outcomes for workers, the goal of this program is to focus on workers who are not going through that pathway and want to obtain work in trades (e.g., through trade schools), through community colleges, and/or help workers obtain better jobs through certification programs such as IT certification programs. The initiative intends to focus services

on those who were disproportionately impacted by the COVID-19 Pandemic including lowincome, unemployed, justice involved, homeless, and underemployed persons. The goal is to help persons find long term employment in in-demand industries as defined by the County's Workforce Development Board.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Households that experienced unemployment.
- This program will provide a variety of workforce services to disadvantaged persons including but not limited to low-income (based on FPL or AMI), unemployed, justice involved (formerly incarcerated), homeless, and underemployed persons. Reports from a variety of government and scholarly sources indicate that during the COVID-19 pandemic these groups were severely impacted and unable to find employment.

#### USE OF EVIDENCE

Although the programs and "interventions" funded through this initiative are not studied in the same way as other worker programs such as those in the Job Seeker and Employer Services Initiatives, there is a wealth of information from various government and scholarly sources indicating that providing assistance for persons to enter community colleges, trade schools, and other non-university settings for education and credentialling as well as providing supports for low-income persons to obtain those credentials greatly improves the chances of those persons obtaining better long-term employment (depending on the school, trade/degree, and participant).

#### PERFORMANCE REPORT

Output:

• Number of students/persons enrolled in career navigation services and provided with supports to obtain credentialing and other career advancement services.

Outcome:

• Aggregated participant obtainment of education milestones.

#### PROJECT

22WDARPAEI: Employer Services Initiative

#### FUNDING AMOUNT

\$5,000,000

#### PROJECT EXPENDITURE CATEGORY

2.10 Assistance to Unemployed or Underemployed Workers (e.g., job training, subsidized employment, employment supports or incentives)

#### PROJECT OVERVIEW

The County plans to provide funds to eligible contractors to implement employee retention programs and support services that will ensure persons at risk of unemployment retain a skilled workforce and provide proper training to retaining for gainful employment. These include established programs such as incumbent worker training, navigation services, and other programs to help employers retain their employees and upskill them for better jobs and longterm career success. This free service will not only assist employers in retaining their workforce (benefiting the company) but will improve the long-term success of low-income and low-skilled professions to advance and find more sustainable employment.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Households that experienced unemployment.
- This program will provide a variety of workforce services to disadvantaged persons including but not limited to low-income (based on FPL or AMI), justice involved (formerly incarcerated), homeless, and underemployed persons. Reports from a variety of government and scholarly sources indicate that during the COVID-19 pandemic these groups were severely impacted and unable to find employment.

#### USE OF EVIDENCE

The goals of this evidence-based project are to help primarily underemployed persons and companies employing those persons retain their employees and upskill those workers to better paying positions through moderate to high evidence-based practices such as incumbent worker training, work experience, on-the-job training and other similar services. Like the Job Seeker Initiative, these programs are based entirely or mostly on evidence-based practices. For example, Miller, C., et. al. (2009). <u>Strategies to help low-wage workers advance: Implementation and early impacts of the Work Advancement and Support Center (WASC) demonstration and Glosser, A., et. al. (2016). <u>Testing two subsidized employment approaches for recipients of Temporary Assistance for Needy Families: Implementation and early impacts of the Los Angeles County Transitional Subsidized Employment Program showed these types of programs are highly effective in improving retention rates and employment rates in various workers.</u></u>

#### PERFORMANCE REPORT

Output:

• Number of workers provided incumbent worker training, work experience, navigation services, and on-the-job training and other employer retention services.

Outcome:

• Number and percentage of workers who retained their jobs because of Employer Services Initiative services.

PROJECT 22WDARPAJI: Job Seeker Initiative

#### FUNDING AMOUNT \$15,520,818

#### PROJECT EXPENDITURE CATEGORY

2.10 Assistance to Unemployed or Underemployed Workers (e.g., job training, subsidized employment, employment supports or incentives)

#### PROJECT OVERVIEW

The County plans to use funds to provide programs such as rapid worker training, navigation and counseling services, and support services with multiple providers across the Maricopa County. The program intends to focus services on those who were disproportionately impacted by the COVID-19 Pandemic including low-income, unemployed, justice involved, homeless, and underemployed persons. The goal is to help persons find long term employment in in-demand industries as defined by the County's Workforce Development Board.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Households that experienced unemployment.
- This program will provide a variety of workforce services to disadvantaged persons including but not limited to low-income (based on FPL or AMI), unemployed, justice involved (formerly incarcerated), homeless, and underemployed persons. Reports from a variety of government and scholarly sources indicate that during the COVID-19 pandemic these groups were severely impacted and unable to find employment.

#### USE OF EVIDENCE

The goals of this evidence-based project are to help job seekers obtain sustainable and longterm employment through multiple services which are based on interventions that have a moderate to strong evidence base. For example, according to studies published in the U.S. Department of Labor Clearinghouse such as Smith, T. C., et. Al (2010). <u>Rapid employment</u> <u>model evaluation: Update #2</u> and Modicamore, D., et. al. (2017). <u>Accelerating Connections to</u> <u>Employment volume I final evaluation report</u>. Programs such as rapid/accelerated training, navigation services, and support services have been shown to improve employment, retention, and wages for those entering those programs.

#### PERFORMANCE REPORT

Output:

• Number of job seekers provided rapid worker, navigation, and other similar workforce assistance services.

Outcome:

• Number of unemployed and underemployed job seekers who obtained a job or improved their wages based on Job Seeker Initiative Services.

#### PROJECT 30ARPAYCC: Youth Conservation Crews

## FUNDING AMOUNT

\$800,000

#### PROJECT EXPENDITURE CATEGORY

2.10 Assistance to Unemployed or Underemployed Workers (e.g., job training, subsidized employment, employment supports or incentives)

#### PROJECT OVERVIEW

- Two-year project to provide on the job training for parks trail maintenance and rehabilitation.
- Parks trails maintenance and construction utilizing youth conservation crews to perform effective and efficient trail maintenance and construction projects for 636 miles of trails. Leverage resources for job skill development and completing highly visited trail improvements. Provide experiential learning opportunities for youth in a real-life natural resource environment.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Other households or populations that experienced a negative economic impact of the pandemic.
- Not specifically geared toward assisting disadvantaged communities. The program will focus on hiring agencies that provide young adult/youth (18 to 25) job training and career exposure. Crews from AmeriCorps, American Conservation Experience (ACE), and similar agencies will be utilized. These agencies focus on "service opportunities for youth, young adults, and emerging professionals of all backgrounds to explore and improve public lands while gaining practical professional experience." (https://www.usaconservation.org/)

#### USE OF EVIDENCE

Goal is to provide on the job training for youth and young adults for to provide learning opportunities in a real-life natural resource environment.

#### PERFORMANCE REPORT

Output:

• Trail miles to be constructed and/or rehabilitated.

Outcome:

- Number of workers enrolled in sectoral job training programs.
- Number of workers completing sectoral job training programs.

#### <u>PROJECT</u>

95ARPAGNPP: Graduate Nurse Practice Readiness Pilot Project

#### FUNDING AMOUNT

\$750,000

#### PROJECT EXPENDITURE CATEGORY

2.10 Assistance to Unemployed or Underemployed Workers (e.g., job training, subsidized employment, employment supports or incentives)

#### PROJECT OVERVIEW

This pilot project is a collaboration between Maricopa County, more than five hospitals and medical centers in Maricopa County, and three Nursing programs (colleges/universities) in Maricopa County to increase the number of qualified nurses in Maricopa County to help mitigate various public health emergencies such as the COVID-19 Pandemic and address chronic shortages in the number of nurses needed across the County. The goal is to not only increase the number of qualified nurses and to create a model by which future incentive programs and improvements can be made to address the chronic shortage of nurses in Maricopa County. Nurses have been critical in addressing various public health emergencies and Maricopa County is striving to address this long-term shortage of nurses.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- This project is not specifically geared towards disproportionately impacted persons and is focused on increasing qualified/trained nurses in Maricopa County to help mitigate public health emergencies such as the COVID-19 Pandemic.

#### USE OF EVIDENCE

- None of the funding amount was allocated to towards evidence-based interventions.
- No program evaluation was conducted.

#### **PROJECT INVENTORY**

#### PERFORMANCE REPORT

Output:

• Number of senior-level student nurses provided incentives and training to complete coursework: **55** 

Outcome:

• Success Rate of Incentive program defined as nurses hired within one year of completing the incentive program: *Goal is 100 percent*.

#### HEALTHY CHILDHOOD ENVIRONMENTS: CHILD CARE

#### **PROJECT**

22EDARPAEE: Early Education and Childcare Bridge Funding

#### FUNDING AMOUNT

\$1,000,000

#### PROJECT EXPENDITURE CATEGORY

2.11 Healthy Childhood Environments: Child Care

#### PROJECT OVERVIEW

Maricopa County is using monies to increase the hours of instruction and operation in it's early education programs (e.g. Head Start and Early Head Start). More specifically, the County has found to allow the parents of young children to work full-time or work the necessary hours they needed to be self-sustaining that the current programs' operating hours is insufficient. By extending the hours of these programs, the County will be able to provide increased educational hours to the children served and increase the number of working parents who will enroll their children in these programs. Finally, this project will help bridge existing federal funding with other sources of funding, so that the changes made to the programs will be sustained long-term.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Low-or-moderate income households or populations.
- This project serves disadvantaged communities/persons. Specifically, families eligible for early education childcare services (Head Start/Early Head Start) are very low-income to low-income households and/or households with a child who has disabilities, and often face many other household instability issues.

#### USE OF EVIDENCE

The goals of this project are to improve childcare overall and reduce the financial burden on Head Start/Early Head Start participants. Specifically, by increasing the service hours of more than 25 County operated Head Start and Early Head Start facilities to 6 to 10 hours per day, the County will significantly improve the childcare and early learning for the children in its programs. Head Start and Early Head Start programs are well established and evidence-based interventions according to multiple sources such as the PEW Results First Clearinghouse and furthering these programs is, therefore, evidence-based.

#### PERFORMANCE REPORT

Output:

• Number of Head Start and Early Head start facilities operating on 10-hour per day schedules.

Outcome:

- Percent of children ages 4-5 demonstrating school readiness.
- Number of Children Served by Childcare Program: Goal is 1,245 annually.

## LONG-TERM HOUSING SECURITY: AFFORDABLE HOUSING

#### **PROJECT**

22HDARPAHS: Affordable Housing Development and Support

#### FUNDING AMOUNT

\$65,236,552

#### PROJECT EXPENDITURE CATEGORY

2.15 Long Term Housing Security: Affordable Housing

#### PROJECT OVERVIEW

In an effort to address the growing lack of affordable housing in the County, Maricopa County will support the development of affordable housing for low-income households. Specifically, Maricopa County plans to add at least 120 affordable housing units to its existing affordable housing inventory. The County will contract for construction and require that proposals include options for serving economically disadvantaged persons. For example, proposals will include options such as constructing new affordable housing on a Qualified Census Tract (QCT) or renovating an existing building located in a Qualified Census Tract to become affordable housing. Additionally, Maricopa County will encourage primary contractors to subcontract a portion of the work with small businesses, if possible. This effort will further the purpose of the American Rescue Plan Act by promoting small businesses that may have been

disproportionately impacted by the COVID-19 pandemic. After awarding the contract the project is expected to take three years to complete.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Low-or-moderate income households or populations.
- The project will primarily serve disadvantaged communities. Specifically, the affordable housing projects will focus on (but not be limited to) providing affordable housing in a Qualified Census Tract.

#### USE OF EVIDENCE

The goals of this evidence-based project are to provide affordable housing to low-income persons who have been negatively impacted by the COVID-19 pandemic which will further increase the well-being of residents and revitalize low to moderate income communities. County reports and information repeatedly show a lack of affordable housing causing a strain on many residents. This project aims to help address some of that need. According to research conducted by Diamond and McQuade (2015) <u>Who Wants Affordable Housing in their</u> <u>Backyard? An Equilibrium Analysis of Low-Income Property Development</u> (Journal of Political Economy) affordable housing in low-income areas improves the financial well-being by \$23,000 per homeowner and \$6,500 per renter. Overall, the research strongly shows that that affordable housing is an effective way to revitalize low-income communities. Further because the goal of affordable housing development of affordable housing is an evidence-based practice.

#### PERFORMANCE REPORT

Output:

• Money to preserve or develop affordable housing units.

Outcome:

• Number of affordable housing units preserved or developed: 120

# LONG-TERM HOUSING SECURITY: SERVICES FOR UNHOUSED PERSONS

#### <u>PROJECT</u>

22HDARPALE: Landlord Engagement Improvement Project

#### FUNDING AMOUNT \$5,000,000

#### PROJECT EXPENDITURE CATEGORY

#### 2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

Maricopa County is funding and overseeing the establishment and administration of a centralized systemwide landlord engagement service for the County's homeless services system. The project will include rental market research as well as outreach, education, recruitment, incentivization, and retention of landlords to expand housing opportunities for people experiencing homelessness. This project will further support other County efforts such as Permanent Supportive Housing and Rapid Rehousing long-term and allow for more targeted landlord engagement activities in the future. The project will result in increased numbers of landlords participating in County programs to house those experiencing homelessness as well as increase the numbers of persons experiencing homelessness placed in housing.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Low-or-moderate income households or populations.
- This project primarily serves disadvantaged communities. Specifically, the project is geared towards improving persons experiencing homelessness placements into housing.

#### USE OF EVIDENCE

- The goals of this project are to increase the number of landlords participating in the County's homeless services system to result in significantly greater numbers of unhoused persons provided affordable housing. Additionally, this project will expand the reach of existing County programs such as rapid rehousing so that homeless services efforts can be improved long-term. Although Landlord Engagement Services for homeless persons lacks experimental studies to support it, organizations such as the U.S. Department of Housing and Urban Development and National Coalition to End Homelessness promotes local agencies and organizations conduct landlord engagement for homeless persons to improve placements. Both organizations have resources and published reports detailing effective strategies to accomplish this task.
- Monies associated with this project are not geared towards evidence-based practices. However, results of this work will inform a greater body of evidence around landlord engagement as an effective practice for reducing homelessness.

#### PERFORMANCE REPORT

Output:

- Total number of properties that accept homeless housing programs.
- Number of new properties recruited to accept homeless housing programs.
- Total number of units available by unit size, city, zip code, and housing programs accepted with an emphasis on units in zip codes that support de-concentration efforts.

• Number of landlord outreach and education events hosted or participated in by landlord engagement service.

Outcome:

• Percentage increase in annual homeless housing placements per year (Goal: 20% year 1 and 10% thereafter).

#### **PROJECT**

22HDARPAPF: ARPA Provider Funding (Flexible Funding Account)

#### FUNDING AMOUNT

\$3,000,000

#### PROJECT EXPENDITURE CATEGORY

2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

The County will use funds to establish a pool of funds that homeless service providers will be able to request monies from on behalf of persons who are experiencing homelessness or may become homeless to provide housing and wrap around support services for those who are homeless and prevent persons from becoming homeless. Providers will be able to request up to \$2,500 per person annually for services such as rent and utilities. These funds will be provided to one or more providers through a competitive request for proposals. These providers must show that their process to approve/deny applications for assistance is made in a fair, expedient, and reliable manner. Homeless service providers have reported that persons can often unexpectedly be put into circumstances where they may become homeless. Monies for this project are expected to help prevent and address these situations as well as assist those who are currently homeless find and be supported in long-term housing.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Disproportionately Impacted other households or populations that experienced a disproportionate negative economic impact of the pandemic.
- The project will primarily serve disadvantaged communities/populations. More specifically, this project will focus on assisting persons experiencing homelessness.

#### USE OF EVIDENCE

• The goal of this evidence-based project is to prevent increased homelessness on an ongoing basis by creating a funding pool that nonprofit providers can quickly obtain monies from to directly assist homeless persons and persons at risk of homelessness. However, there is a lack of data and research indicating whether having a flexible

funding pool for providers improves homeless services over a geographic area such as a county.

• The monies provided for this project will help increase the body of evidence around funding pools for nonprofit homeless providers.

#### PERFORMANCE REPORT

Output:

- Number of assistance applications processed.
- Percent of approved applications for assistance processed within 15 business days.

Outcome:

- Number of persons prevented from becoming homeless through flexible funding.
- Number of persons experiencing homelessness who obtained housing through flexible funding.

PROJECT 22HDARPARR: ARPA Rapid Rehousing

FUNDING AMOUNT

\$4,000,000

#### PROJECT EXPENDITURE CATEGORY

2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

Maricopa County intends to provide monies to increase Rapid Rehousing Services for homeless persons. Rapid Rehousing is a federally established program with a significant amount of evidence from the U.S. Department of Housing and Urban Development as well as published research showing that the program effectively lowers the numbers of homeless persons by proving these persons with more stable long-term housing. Because of the COVID-19 pandemic, there has been a significant increase in the number of homeless persons and the County is attempting to help mitigate this challenge through this project. The County intends to contract with established nonprofit homeless service providers to conduct these services and address the significant increase in demand that has occurred because of COVID-19. This project will also coordinate with other County programs for reducing homelessness to ensure monies are spent efficiently and effectively.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

• Disproportionately Impacted other households or populations that experienced a disproportionate negative economic impact of the pandemic.

• The project will primarily serve disadvantaged communities/populations. More specifically, this project will focus on assisting homeless persons.

#### USE OF EVIDENCE

The goals of this evidence-based project are to rehouse homeless persons and place them into long-term housing. County community assessments show a lack of capacity to shelter homeless persons and this project will help address this critical gap. A multitude of studies and research show that providing homeless services such as shelter beds reduces homelessness and the PEW Results First Clearinghouse further indicates this program has a positive impact based on high-quality evidence.

#### PERFORMANCE REPORT

Output:

• Number of homeless persons provided rapid rehousing assistance.

Outcome:

• Percentage of individuals and families provided rapid rehousing services who returned to homelessness.

#### <u>PROJECT</u>

22HDARPASB: Additional Homeless Shelter Beds

## FUNDING AMOUNT

\$21,000,000

#### PROJECT EXPENDITURE CATEGORY

2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

The County will provide monies to homeless service providers located within the County to add new shelter, bridge, and transitional beds for persons experiencing homelessness. Although the number of beds each provider will add and the costs for the added beds will vary, this project is expected to significantly increase the number of available beds for those experiencing homelessness and allow service providers to better address the increase to homelessness caused by COVID-19. Additionally, by providing these monies to expand the bed capacity for homeless persons the County will help significantly improve County-wide services to end homelessness in the long-term.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Disproportionately or populations that experienced a disproportionate negative economic impact of the pandemic.
- The project will primarily serve disadvantaged communities/populations. More specifically, this project will focus on assisting persons experiencing homelessness.

#### USE OF EVIDENCE

The goals of this evidence-based project are to increase the available number of beds that can house homeless persons. County community assessments show a lack of capacity to shelter homeless persons and this project will help address this critical gap. A multitude of studies and research show that providing homeless services such as shelter beds reduces homelessness.

#### PERFORMANCE REPORT

Output:

• Number of additional homeless shelter beds added to capacity (for County).

Outcome:

• Number of additional homeless persons provided shelter services.

#### <u>PROJECT</u>

22HDARPASS: Provide Additional Homelessness Services

FUNDING AMOUNT

\$41,753,710

#### PROJECT EXPENDITURE CATEGORY

2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

- Disproportionately Impacted other households or populations that experienced a disproportionate negative economic impact of the pandemic.
- The County is continuing its County-wide COVID-19 Isolation and Housing Program for people experiencing homelessness. Additionally, these funds will be used to continue providing homeless services at its various bridge housing locations, which the County established with CARES Act funding. These bridge locations provide critical services to persons experiencing homelessness and are transitioning to permanent housing. Due to the COVID-19 pandemic, many homeless persons became infected with the virus but were unable to go to shelters or other housing because of COVID-19 restrictions. The programs funded by this project will continue to mitigate this issue.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

The project will primarily serve disadvantaged communities/populations. More specifically, this project will focus on assisting homeless persons.

#### USE OF EVIDENCE

The goals of this evidence-based project are to provide critical housing to homeless persons transitioning to permanent housing as well as prevent further COVID-19 infections for homeless by providing quarantine housing for these persons. A multitude of studies and research supports providing housing such as transitional and bridge housing to assist these persons in obtaining more permanent housing.

#### PERFORMANCE REPORT

Output:

• Number of homeless persons provided bridge housing services.

Outcome:

• Number of homeless persons moved to permanent/long-term housing.

#### <u>PROJECT</u>

22HSARPAHG: Homeless Services Grants for Small Cities and Towns

#### FUNDING AMOUNT

\$3,000,000

#### PROJECT EXPENDITURE CATEGORY

2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

Funding will be made available to Small Cities and Towns that do not receive other funding to address homeless and unsheltered individuals in their respective communities.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted households that experienced increased food or housing insecurity.

#### USE OF EVIDENCE

This program has not started. Evidence based intervention amounts and any program evaluations are TBD.

#### PERFORMANCE REPORT

This program has not started. Performance measures are in development. Output: • TBD

#### Outcome:

• TBD

#### <u>PROJECT</u>

22HSARPAHN: Homeless Navigation and Additional Housing Services

#### FUNDING AMOUNT

\$2,600,000

#### PROJECT EXPENDITURE CATEGORY

2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

Persons experiencing homelessness and individuals and families facing homeless will be provided with housing related navigation services to move the individuals from emergency shelter to housing.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted households that experienced increased food or housing insecurity.

#### USE OF EVIDENCE

This program has not started. Evidence based intervention amounts and any program evaluations are TBD.

#### PERFORMANCE REPORT

This program has not started. Performance measures are in development. Output:

• TBD

Outcome:

• TBD

#### <u>PROJECT</u>

22HSARPAHS: Homelessness System Regional Training and Service Standardization

FUNDING AMOUNT \$1,000,000

#### PROJECT EXPENDITURE CATEGORY

2.16 Long Term Housing Security: Services for Unhoused Persons

#### PROJECT OVERVIEW

Training content will be purchased to provide standardization promoting equity and increasing the level of service for homeless service providers.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted households that experienced increased food or housing insecurity.

#### USE OF EVIDENCE

This program has not started. Evidence based intervention amounts and any program evaluations are TBD.

#### PERFORMANCE REPORT

This program has not started. Performance measures are in development. Output:

• TBD

Outcome:

• TBD

## HOUSING SUPPORT: HOUSING VOUCHERS AND RELOCATIONS ASSISTANCE FOR DISPROPORTIONATELY IMPACTED COMMUNITIES

<u>PROJECT</u> 22CDARPARE: Relocation Assistance

FUNDING AMOUNT \$16,000,000

#### PROJECT EXPENDITURE CATEGORY

2.17 Housing Support: Housing Vouchers and Relocation Assistance for Disproportionately Impacted Communities

#### PROJECT OVERVIEW

Relocation Assistance will be provided to low-income individuals who would otherwise face homelessness.

#### **PROJECT INVENTORY**

#### PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted households that experienced increased food or housing insecurity.

#### **USE OF EVIDENCE**

This program has not started. Evidence based intervention amounts and any program evaluations are TBD.

#### PERFORMANCE REPORT

This program has not started. Performance measures are in development. Output:

• TBD

Outcome:

• TBD

## HOUSING SUPPORT: OTHER HOUSING ASSISTANCE

PROJECT 22HDARPAER: Emergency Repairs and HVAC

FUNDING AMOUNT

\$8,650,000

#### PROJECT EXPENDITURE CATEGORY

2.18 Housing Support: Other Housing Support

#### PROJECT OVERVIEW

Maricopa County is providing emergency home repairs to individuals and families experiencing hardship as a result of the COVID-19 pandemic. These services will be provided County-wide over the next two years and will include general emergency repairs such as roofing and plumbing, rehabilitations such as ADA accommodations and addressing safety hazards, HVAC repairs and replacements, and other repairs/cleanup such as bio-hazard cleaning. The project will provide up to \$15,000 per unit for these services. Additionally, these services will be targeted to low-income persons (80% Area Median Income) and prioritized for persons most disproportionately impacted such as seniors, children, persons with disabilities, and persons living on Qualified Census Tracts.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

• Low-or-moderate income households or populations.

• This project will primarily serve disadvantaged communities. Although the project does not solely focus on persons living in disadvantaged geographic areas such as Qualified Census Tracts, it will prioritize applications and requests for home repairs in those areas. Additionally, all intended beneficiaries will be low-income persons facing household insecurity.

#### USE OF EVIDENCE

The goals of this evidence-based project are to improve the safety and comfort of low-income persons by providing critical repairs to their homes. These services will allow cost burdened persons who have been disproportionately impacted by the pandemic to address key safety hazards in their homes. Research conducted by the University of Michigan (February 2021) Reinforcing low-income homeownership through home repair: Evaluation of the Make It Home Repair Program showed evidence that persons receiving such public emergency home repair services could not have repaired their homes without such services. Further, the experimental study showed that the public home repair programs improved the safety, livability of the home, and stability of home ownership.

#### PERFORMANCE REPORT

This program has not started. Performance measures are in development. Output:

- Number of low-income persons served: **299**
- Number of persons served who live in a Qualified Census Tract: **116** Outcome:
  - Number of served homes where emergency repair needs were alleviated: 299

## SOCIAL DETERMINANTS OF HEALTH: COMMUNITY HEALTH WORKERS OR BENEFITS NAVIGATORS

#### <u>PROJECT</u>

22SDARPACM: Case Management, Intensive Care Case Management, and Support

#### FUNDING AMOUNT

\$2,373,000

#### PROJECT EXPENDITURE CATEGORY

2.19 Social Determinants of Health: Community Health Workers or Benefits Navigators

#### PROJECT OVERVIEW

The County is using monies to expand its Senior Adult Independent Living (SAIL) program through several strategies. First, the County will hire a SAIL Program Intensive Case Manager who will be responsible for case management to clients with the most complicated and laborintensive issues to address. Currently this work falls to existing case managers and decreases the time they can devote to clients. Second, the monies will be used to hire multiple SAIL case managers. With less than 30 case managers who report handling more than 120 cases per month, the workload of these employees is too high and prevents staff from providing the preferred level of customer service and support to their clients. Monies to fund additional case managers will significantly reduce this burden and allow for higher quality services to these vulnerable adults. Additionally, funds will be used to purchase additional supplies and equipment for staff to help increase overall efficiency and effectiveness in service delivery. Finally, the monies will also be used to purchase necessary supplies for clients to help them remain living in their homes with safety and with dignity.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Low-or-moderate income households or populations.
- This program will provide services to vulnerable and disadvantaged seniors and adults with disabilities. Information from the CDC reports and published research such as Smorenberg, et. al. (2021) <u>How does SARS-CoV-2 target elderly patients? A review on</u> <u>potential mechanisms increasing disease severity</u> clearly show that COVID-19 has a disproportionate impact on seniors.

#### USE OF EVIDENCE

The goals of this evidence-based project are to help support seniors and persons with disabilities remain living in their homes safely and with dignity. According to Beswick et.al. (2008) <u>Complex interventions to improve physical function and maintain independent living in elderly people: a systematic review and meta-analysis case management interventions to assist adults maintain independent living improved multiple health outcomes.</u>

#### PERFORMANCE REPORT

Output:

- Number of additional case management hours funded.
- Number of intensive case management hours provided to clients.

Outcome:

- Number of additional clients assisted (aggregate caseload of clients served by ARPA funded case managers).
- Intensive cases provided with secure housing.

## MEDICAL FACILITIES FOR DISPROPORTIONATELY IMPACTED COMMUNITIES

#### <u>PROJECT</u>

86ARPAFQHC: Federally Qualified Health Care Centers

# FUNDING AMOUNT

\$52,000,000

#### PROJECT EXPENDITURE CATEGORY

2.21 Medical Facilities for Disproportionately Impacted Communities

#### PROJECT OVERVIEW

- FQHCs are safety-net providers for underserved and at-risk communities, who were disproportionately impacted by COVID-19. As a result, service demands on FQHCs grew immensely during the pandemic and some are unable to meet the demand or provide additional services because they lack equipment or the physical space to expand operations. Within Maricopa County there are nine Health Centers with approximately 55 clinics or sites.
- MCDPH is working with the Arizona Association for Community Health Centers (AACHC) to distribute up to \$52,000,000 to support facility construction, purchase or refurbishment, or capital equipment in order to provide additional or enhanced services in areas of high need. Priority is given to high-impact projects that will commence quickly. Partnering with the AACHC to pursue these capital expenditure projects over alternatives was the best option given their unique role in enhancing access to healthcare services for underserved communities.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- General Public
- COVID-19 has disproportionately impacted low-income and underserved communities, which has led to increased demands for services from facilities that primarily serve these populations. FQHCs are safety-net providers for underserved and at-risk communities. They must provide comprehensive, high-quality, and culturally competent services to uninsured individuals, Medicare and/or Medicaid beneficiaries and others regardless of ability to pay.

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

In the first tranche of funding, over \$24M was awarded to AACHC and 5 projects were selected:

- 1. Wesley Community & Health Centers will receive \$7.5 million to support the development of a new location to replace their original clinic at 1300 S. 10th Street near downtown Phoenix, which was acquired in 1950. The new location will allow the Wesley clinic to see an additional 3,500 to 7,000 patients each year.
- 2. Terros Health will receive \$5.5 million for renovations at the Community Health Center at 4909 E. McDowell Road, in Phoenix. The renovation will include additional patient care rooms and waiting room enhancements that will help facilitate integrated care and expand access to primary care, opioid use treatment, HIV testing and prevention, and youth services for the 9,000 patients served as this location.
- 3. Neighborhood Outreach Access to Health (NOAH) will receive \$4.1 million in funding to support the development of a large, new comprehensive Community Health Center at 8705 E. McDowell Road in Scottsdale. The new location will serve as the new Cholla Health Center and allow for the consolidation of three existing sites by providing the space and operational efficiencies needed to continue to provide quality health care to over 16,000 individuals with low incomes in Scottsdale, east Phoenix, Tempe, and Mesa.
- 4. Native Health will receive \$3.68 million to renovate a vacant business suite at their Southern Business Center at 777 W. Southern Avenue in Mesa. The renovation will facilitate the expansion of dental, optometry, podiatry, pharmacy, and telehealth services and generate an additional 4,200 patient visits over the first two years.
- 5. Valleywise Health will receive \$656,000 for facility improvements at their Community Health Center at 950 E. Van Buren Street in Avondale. The facility upgrades will be implemented using evidence-based design and support a safe, effective, and efficient setting for the 5,000 patients served at this location.

In the second tranche of funding, 7 new projects have been selected thus far:

- 1. Mountain Park Health Center will receive \$7.5 million to support the construction of a new primary care clinic in a high-need area of Glendale. Projected to serve approximately 10,000 individuals, the 27,500 square foot clinic will include 36 exam rooms for family medicine, pediatrics, and women's health. The center also will provide oral health, behavioral health, dietitian services and an on-site laboratory.
- 2. Valle del Sol will receive \$533,500 to replace equipment across six health center locations. This organization-wide equipment upgrade will improve patient experience by providing a more accessible location for their physical and behavioral health care.
- 3. Valleywise Health will receive \$1.3 million for renovation and improvements at Valleywise Community Health Center in Guadalupe. The Valleywise Community Health

Center in Chandler will receive \$3.7 million for renovation of the clinic's x-ray suite and dental suite, as well as a pharmacy expansion and overall building improvements.

- 4. Circle the City will receive \$5.6 million to build, purchase or lease a facility in the East Valley for a medical respite care center and possible primary care. The medical respite care center will provide people experiencing homelessness who need medically recuperative services with short-term residential care allowing them to also access behavioral and physical therapy supportive services.
- 5. Circle the City also will receive \$501,656 for renovation of its Downtown Family Health Center in Phoenix, which will create new exam rooms, a patient consult room, a medical procedure room, and other spaces to increase the Center's capacity to provide medical care for an increasing number of patients and to add medical services.
- 6. Neighborhood Outreach Access to Health (NOAH) will receive \$3.4 million to purchase equipment required to establish a new information technology network that will allow NOAH to better meet patient needs and improve patient care and outcomes. The funds will also be used to purchase equipment for NOAH's new Desert Mission Health Center, which will provide patient care for women's health, hearing, vision, infectious disease, and individuals with limited mobility.
- 7. NATIVE HEALTH will receive \$1.7 million for the purchase of dental equipment at two Phoenix clinics and one Mesa clinic. The equipment will allow NATIVE HEALTH to begin providing dental care as a new service at its Mesa location.

Output:

- Number and type of projects: 12 (see above)
- Project timelines: TBD

Outcome:

• Description of improved services: Reportable upon completion

## STRONG HEALTHY COMMUNITIES: NEIGHBORHOOD FEATURES THAT PROMOTE HEALTH AND SAFETY

#### <u>PROJECT</u>

22HSARPASA: Surprise Resource Center

#### FUNDING AMOUNT

\$18,000,000

#### PROJECT EXPENDITURE CATEGORY

2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

#### PROJECT OVERVIEW

- Maricopa County is partnering with the City of Surprise to construct a new Community Resource Center in Surprise, Arizona. This Resource Center, once constructed, will be used by both the City and Maricopa County staff to provide various services including workforce assistance, rental and utility assistance, and connections to other Maricopa County and City of Surprise social support services. Because of the variety of services that will be provided at this Resource Center, this project will strengthen the immediate and long-term health and economic resiliency and resiliency of the Northwest part of Maricopa County.
- The City has provided the land and design. At the completion of the project, several Maricopa County departments will be on-site to provide services to the residents in the northwest valley. The site is currently an underdeveloped former mobile home park that has been cleared for some time.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

- Impacted low-or-moderate income households or populations.
- The Community Resource Center will be constructed in Qualified Census Tract 608.01. The Resource Center will serve primary low-income persons, in-poverty persons, and various groups of persons disproportionately impacted by the COVID-19 Pandemic.

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

Output:

• Project completion to expenditure ratio: (goal is 100 percent completion with 100 percent or less of budgeted cost = ratio of 1:1).

Outcome:

• Additional disproportionately impacted persons served through Maricopa County Resources 3-months after Resource Center Opening.

#### <u>PROJECT</u>

30ARPAIPKS: Investments in Parks

#### FUNDING AMOUNT \$10,000,000

#### PROJECT EXPENDITURE CATEGORY

2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

### PROJECT OVERVIEW

- This project will provide supplemental resources to several of Maricopa County Parks to ensure our outdoor spaces are modernized, improved and maintained. Outdoor recreational opportunities are important ways to maintain our residents and visitors' quality of life.
- Investment in outdoor recreation spaces to better serve citizens disproportionally impacted by COVID-19 is an eligible use of ARPA funding. According to a recent study, park usage during COVID-19 demonstrated a drop-off in urban and county park use of "census tracks with lower socioeconomic status" (Olenizcz, para 9). To engage these census tracks, Maricopa County Parks and Recreation will create new amenities: a family campground in the southwest valley (Estrella Mountain Regional Park), bike tracks in the east and west valley (White Tank Mountain and McDowell Mountain Regional Parks), and hiking trail access in the northwest region (Lake Pleasant Regional Park). The pandemic resulted in socially and economically disadvantaged individuals staying closer to home, unwilling or unable to travel to utilize these services. The requested projects will provide quick access to camping, hiking, and biking, better serving disproportionately impacted communities though local access and improved service offerings.
- Olenizcz, Laura. <u>Study Raises Questions About Access to Urban Parks During the Pandemic</u>, September 29, 2021.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

**General Public** 

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

Output:

• TBD

Outcome:

• TBD

# ASSISTANCE TO SMALL BUSINESSES

## LOANS OR GRANTS TO MITIGATE FINANCIAL HARDSHIP

#### <u>PROJECT</u>

#### 95ARPASBRP: Small Business Resilience Program – Loans and Grants

### FUNDING AMOUNT

\$55,000,000

## PROJECT EXPENDITURE CATEGORY

2.29 Loans or Grants to Mitigate Financial Hardship

### PROJECT OVERVIEW

- Address Negative Economic Impacts & Disparities in Public Health Outcomes Small Business Economic Assistance through the Small Business Resilience Program. This program helps small businesses grow.
- Maricopa County is offering grants up to \$25,000 to help stabilize and support underserved small businesses, micro businesses and nonprofits who have experienced a financial hardship due to the COVID-19 pandemic.
- Small Businesses can apply for the grant for up to \$25,000 who demonstrate revenue declines or unanticipated operating cost deficits from between July-Dec 2019 and July-Dec 2020 as well as other qualifications.

## PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted small businesses that experienced a negative economic impact of the pandemic.

## USE OF EVIDENCE

- None of the funding amount was allocated to towards evidence-based interventions.
- No program evaluation was conducted.

## PERFORMANCE REPORT

Output:

• Grant awards to impacted small and micro-sized businesses.

Outcome:

• \$30.1 million awarded to 1,354 small and micro-sized businesses. These grants were for a wide range of business types across multiple ethnicities. They helped these businesses with payroll, rent and many other costs thereby mitigating the pandemic impact on the businesses, their employees and their supply chains.

# ASSISTANCE TO IMPACTED NONPROFIT ORGANIZATIONS IMPACTED OR DISPROPORTIONATELY IMPACTED

**PROJECT INVENTORY** 

<u>PROJECT</u> 22HSARPADF: Reduce Domestic Violence Funding Gaps

#### FUNDING AMOUNT

\$5,000,000

### PROJECT EXPENDITURE CATEGORY

2.34 Assistance to Impacted Nonprofit Organizations Impacted or Disproportionately Impacted

## PROJECT OVERVIEW

Maricopa County has provided monies to reduce funding gaps that nonprofit domestic violence service providers experienced as a result of COVID-19. Domestic violence service providers all reported significant decreases in revenues and funding because their main funding sources, federal contracts/funds and fundraising efforts declined because of COVID-19. Specifically, federal cuts for victim services and an inability to raise donations because of the COVID-19 pandemic caused significant revenue losses for service providers and service needs remained high or increased during the pandemic. Monies will be distributed to help restore service levels for providers across the County and help ensure the stability of domestic violence service programs.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Other non-profits disproportionately impacted by the pandemic.
- This project is assisting nonprofit domestic service providers which will use these monies to provide critical services to a highly disadvantaged and marginalized group, domestic violence survivors.

## USE OF EVIDENCE

The goals of this project are to reduce the funding and revenue issues that have impacted nonprofit domestic violence service providers County-wide. Specifically, the County aims to award monies to various domestic violence service providers and reduce the financial impact that occurred because of COVID-19. There is a long history that domestic violence service providers directly help victims of domestic violence with strategies such as financial assistance, counseling, and sheltering.

## PERFORMANCE REPORT

Output:

• Monies used to reduce revenue loss/funding gaps: **\$4,839,200 to date.** 

## Outcome:

• Number of non-profits served: 9

• Percentage of monies distributed to domestic violence service providers using a trauma informed approach: **100%** 

PROJECT 22HSARPANA: Nonprofit Assistance Program

FUNDING AMOUNT

\$13,736,552

## PROJECT EXPENDITURE CATEGORY

2.34 Assistance to Impacted Nonprofit Organizations Impacted or Disproportionately Impacted

## PROJECT OVERVIEW

This project focuses on providing monies to human services/social services programs through grants that grantees will use to expand existing programs or to develop and implement unique human services programs that will serve Maricopa County residents. The County awarded and managing grants up to \$200,000 with 82 nonprofit providers to provide a variety of human services (food assistance, eviction prevention and housing services, legal services for low-income persons, job training, senior assistance, services for persons with disabilities, homeless shelter assistance, clothing for impoverished persons, youth education and mentoring, domestic violence shelter assistance, etc.). This project not only assists a large number of nonprofit providers that were negatively hit by the pandemic but assists a large number of persons in a variety of difficult circumstances obtain housing, legal assistance, food, safety/protection, employment, and many other necessities. Further, this program expands Maricopa County's partnerships with nonprofits and will allow more referrals of County clients to nonprofit providers for additional assistance, allowing for better overall County services.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Other non-profits disproportionately impacted by the pandemic.
- Disproportionately impacted households and populations residing in Qualified Census Tracts.
- This program serves a large variety of persons negatively impacted by the pandemic including but not limited to: justice-involved women, homeless persons, persons facing eviction, low-income persons, unemployed persons, food insecure persons, impoverished children, persons with various physical and mental disabilities, domestic violence victims, seniors, and more. Further, all nonprofits report on persons served persons on Qualified Census Tracts which accounts for a substantial portion of total persons served.

## USE OF EVIDENCE

This program/project is so diverse that there is no specific study/research on how effective these programs are. However, the County's monitoring of each of these providers show that these grants resulted in direct assistance being provided to thousands of vulnerable persons, each with different positive outcomes depending on the provider (higher employment, better safety, obtaining housing, improvement in physical health metrics, etc.). Therefore, the County is assured that there is strong direct evidence that these grants and this program as a whole are successful.

### PERFORMANCE REPORT

Output:

• Total clients provided with services through nonprofits: 332,443

Outcome:

- Social assistance programs that have been added or maintained through nonprofit assistance:
  - Children's Programs: 12
  - Workforce Assistance: **15**
  - Food Assistance: 6
  - Domestic Violence Assistance: 2
  - Clothing Programs: 2
  - Eviction Prevention: 8
  - Homeless Programs: 11
  - Services to persons with disabilities: 7
  - Senior Support: 8
  - Healthcare Assistance: 5
  - Other Social Services Programs: 8

## **PROJECT**

95ARPABAS: Business Association Support

## FUNDING AMOUNT

\$2,000,000

## PROJECT EXPENDITURE CATEGORY

2.34 Assistance to Impacted Nonprofit Organizations Impacted or Disproportionately Impacted

## PROJECT OVERVIEW

• Address Negative Economic Impacts & Disparities in Public Health Outcomes - Business Association Support Program used to stabilize non-profit 501c(6) organizations that

support local businesses in Maricopa County. Supporting and promoting small businesses through marketing, networking, and professional development.

• Business Association Assistance Program are used to stabilize non-profit (501©6) organizations that support local businesses in Maricopa County.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

Impacted classes of non-profits designated as negatively economically impacted by the pandemic.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

### PERFORMANCE REPORT

Output:

• Number of 501(c)6 Organizations provided with funding.

Outcome:

• Number of business associations provided with funding to promote growth due to recent economic setbacks from COVID-19: 4

# AID TO OTHER IMPACTED INDUSTRIES

## **PROJECT**

22SDARPARR: Adult Day Health Care Center Revenue Replacement

FUNDING AMOUNT

\$3,000,000

## PROJECT EXPENDITURE CATEGORY

2.36 Aid to Other Impacted Industries

## PROJECT OVERVIEW

The County intends to provide monies to reopen Adult Day Health Care Centers in the County that have closed due to COVID-19. During the pandemic, 12 of the 14 Adult Day Health Care Centers located in Maricopa closed. These Centers provide critical services to seniors and adults with disabilities; and have been unable to safely reopen because of a lack of funding. These funds will be distributed equitably to the Adult Day Health Centers based on need and help them safely reopen to begin providing services. This work alone will reopen more than 85 percent of the Adult Day Health Centers in the County allowing for many vulnerable adults to be served.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Non-Profits that experienced a negative economic impact of the pandemic.
- This project focuses on serving disadvantaged communities. Specifically, many seniors and adults with disabilities rely on Adult Day Health Care Centers for various services. Because of COVID-19 a majority of these centers in the County have been closed which further increases the risks and vulnerabilities of this disadvantaged population. Through this project these Centers can resume services and provide critical care to these disadvantaged groups.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

Output:

- Amount of monies provided to reopen Adult Day Health Centers: **\$2,774,200** Outcome:
  - Number of Adult Day Health Centers Reopened: 10 of 14
  - Percentage of Adult Day Health Centers located in Maricopa County reopened with these monies and providing services: **71%**

## COVID-19 IMPACT ON INDUSTRY AND DESCRIPTION OF ASSISTANCE

As a result of the COVID-19 pandemic 12 of the 14 Adult Day Health Centers in the County closed and have been unable to reopen due to a lack of funding. These centers provide critical healthcare support and services to vulnerable seniors; the loss of which placed many seniors in the County at greater health risk. By providing funds for such items as payroll, safety measure implementation, equipment, and supplies these Centers they will be able to reopen and resume health care service for vulnerable seniors.

# ECONOMIC IMPACT ASSISTANCE: OTHER

## **PROJECT**

22CDARPATR: Transportation Assistance

## FUNDING AMOUNT \$766,988

## PROJECT EXPENDITURE CATEGORY

2.37 Economic Impact Assistance: Other

### PROJECT OVERVIEW

Maricopa County is partnering with Arizona's 2-1-1 provider to provide free transportation to low-income residents who are facing housing or rent crisis. Specifically, these services will transport residents from their homes to housing resources (e.g. nonprofit, County, City, or State locations) to obtain mortgage, rent, or other housing services needed to prevent eviction and/or becoming homeless.

## PROJECT DEMOGRAPHIC DISTRIBUTION

This program focuses on persons disproportionately impacted by the Pandemic; low-income persons facing a rent/mortgage/housing crisis.

## USE OF EVIDENCE

Currently there is a lack of evidence on the effectiveness of such programs in the context of preventing evictions/homelessness and assisting persons who may have a housing crisis. However, Maricopa County intends to use the results of this program to provide a starting evidence-base for other jurisdictions to attempt similar interventions and assist persons who are in a housing crisis.

PROJECT 22HSARPABA: Funeral and Burial Assistance

<u>FUNDING AMOUNT</u> \$2,049,248

## PROJECT EXPENDITURE CATEGORY

2.37 Economic Impact Assistance: Other

## PROJECT OVERVIEW

Maricopa County is distributing monies to economically disadvantaged persons to assist with burial and cremation services. This project only services economically disadvantaged persons who have been affected by the COVID-19 Pandemic, such as by loss of employment, and recently lost a loved one. Low-income for this program is defined as 300% of the federal poverty level and the County. The County will require applicants to submit income documentation, such as paystubs or enrollment in other federal programs for households with low-income (e.g., TANF, SNAP, SSI), to support that the applicant is eligible for services. The County provides up to \$1,200 per applicant for burial and cremation services. The project is expected to serve approximately 15-20 households per week.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Low-or-moderate income households or populations.
- This project serves primarily disadvantaged communities. Specifically, to be eligible for services persons must be below 300% of the Federal Poverty Level which is similar to low-income (80% of Area Median Income) or be receiving federal or state social safety net payments. The County determined that these eligibility requirements are effective proxies to the definition of economically disadvantaged per Treasury requirements.

## USE OF EVIDENCE

The goal of this project is to reduce the financial burden of funeral and burial costs that many low-income County residents face during the COVID-19 pandemic. Specifically, along with the significant number of COVID-19 deaths, many deaths that have occurred during the pandemic are persons who provided critical financial support for the household and with their passing, the household faces a significant strain to fund their burial. By providing up to \$1,200 per funeral/burial to low-income applicants the County aims to reduce this burden. Although there is direct evidence that these monies reduce financial burdens of the funeral, there is a lack of available data on the long-term effects of this type of intervention. Therefore, \$0 of this project are allocated to evidence-based interventions.

## PERFORMANCE REPORT

Output:

- Number of applicants approved for assistance: **739**
- Number of approved applicants who are low-income (300% of FPL): **705**
- Number of approved applicants who experienced a financial hardship due to COVID-19: 352

Outcome:

• Percentage reduction in funeral costs for applicants: 55%

PROJECT 22SDARPASC: Additional Funding for Senior Centers

FUNDING AMOUNT \$3,000,000

PROJECT EXPENDITURE CATEGORY

2.37 Economic Impact Assistance: Other

The County is providing monies to help reopen senior centers that have been closed due to COVID-19. More specifically, 14 different Senior Centers throughout the County closed during the stay-at-home orders and have been unable to reopen because of a lack of funding. These senior centers provide critical services to the elderly and improve their overall health and quality of life. The County plans to use these grant funds to address the various funding requests of these senior centers to help them safely reopen.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- Low-or-moderate income households or populations.
- This project is focusing on providing services to seniors who have been disproportionately impacted by the pandemic by improving the supports those seniors rely on for mental and physical health. Additionally, according to research from the National Council on Aging a majority of senior center participants are female and according to The Treasury, women were disproportionately impacted by the pandemic.

## USE OF EVIDENCE

The goal of this project is to improve the critical support system for seniors by reopening senior centers in the County. A significant number of senior centers were closed down due to COVID-19 and the County anticipates providing funding so these centers can reopen, thereby providing this support for hundreds of vulnerable seniors. Information and research collected by the National Council on Aging show that senior centers rely on government funding to operate and research by this Council as well as others such as Aday et. al. (2018) <u>Linkages</u> <u>between the Senior Center as a Public Place and Successful Aging</u> show senior centers improve the physical and mental health of these disproportionately impacted persons. Providing this support and improving the health outcomes of seniors.

## PERFORMANCE REPORT

Output:

 Amount of monies provided to eligible senior centers for necessary equipment and for programs to provide nutritional support and address social determinants of health: \$2,774,200 to date.

Outcome:

Number of senior centers reopened and providing critical services to seniors. *Goal is* 14.
 Actual-18

## <u>PROJECT</u>

34ARPASPVP: Support for Vulnerable Populations

## FUNDING AMOUNT

\$2,380,000

## PROJECT EXPENDITURE CATEGORY

2.37 Economic Impact Assistance: Other

## PROJECT OVERVIEW

- This project will enable the County to bring a 24:1 ratio of court appointed cases to staffing order to facilitate hospital discharges, coordinate community housing, enroll in entitlements, ensure health care services, etc.
- The project mitigates and prevents vulnerable populations from being denied medical and other essential public health services, enhances health care capacity by discharge to congregate living or alternative care facilities.

## PROJECT DEMOGRAPHIC DISTRIBUTION

Disproportionately impacted low-income households and populations.

## USE OF EVIDENCE

- None of the funding amount is allocated to towards evidence-based interventions.
- No program evaluation was conducted.

## PERFORMANCE REPORT

Output:

• Provide guardianship, conservatorship and decedent services on court appointed cases. Outcome:

• Staffing to case ratio is 24:1, bringing Maricopa County closer in line with other Arizona agencies.

# PUBLIC HEALTH-NEGATIVE ECONOMIC IMPACT: PUBLIC SECTOR CAPACITY

## GENERAL PROVISIONS

# PUBLIC SECTOR WORKFORCE: PAYROLL AND BENEFITS FOR PUBLIC HEALTH, PUBLIC SAFETY, OR HUMAN SERVICES WORKERS

<u>PROJECT</u> OPAY: Payroll County COVID Response

<u>FUNDING AMOUNT</u> \$13,784,204

## PROJECT EXPENDITURE CATEGORY

3.1 Public Sector Workforce: Payroll and Benefits for Public Health, Public Safety, or Human Service Workers

## PROJECT OVERVIEW

- Initial payroll for public health COVID response grants staff and reallocated payroll for COVID-dedicated staff paid from other funding (mostly General Fund).
- Maricopa County is hiring 48 new positions (16 new financial and procurement staff and 32 other support staff) who will provide support for the ARPA and several other COVIDresponse grants awarded to MCDPH. There are also numerous staff paid from other sources (mostly General Fund) whose COVID response time/cost will be allocated to this ARPA program.

## PROJECT DEMOGRAPHIC DISTRIBUTION

ARPA-funded projects are designed to serve underserved and marginalized individuals in our community. To ensure these projects meet federal requirements and are accountable to their purpose, additional staff is necessary to monitor grant requirements and finances, thereby freeing program staff to serve individuals and communities in the shared goal of reducing the impact of COVID-19.

## USE OF EVIDENCE

Staff funded under this project will operate under a number of evidence-based practices, including Generally Accepted Accounting Principles, the Maricopa County Procurement Code, US Treasury guidelines and requirements for grant reporting and management, and human resources policies.

## PERFORMANCE REPORT

Output:

• Number of FTE's: 54

Outcome:

• Number of Compliance Reports submitted on time: **6 of 6** 

## PUBLIC SECTOR WORKFORCE: OTHER

### <u>PROJECT</u>

21ARPAEWR: Retention Bonus for Election Workers

## FUNDING AMOUNT

\$250,000

## PROJECT EXPENDITURE CATEGORY

3.3 Public Sector Workforce: Other

## PROJECT OVERVIEW

Elections Department essential worker premium retention pay.

## PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

Output:

• Compensation for staff

Outcome:

• Number of staff recruited or retained

PROJECT 26ARPANRI: Nursing Retention Incentive

<u>FUNDING AMOUNT</u> \$554.000

## PROJECT EXPENDITURE CATEGORY

3.3 Public Sector Workforce: Other

Retention incentives to address retention issues for nurses who are not eligible for a sign-on incentive. To persuade employees to remain with the Correctional Health as compared to other employment options.

## PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

Output:

• Number of senior-level student nurses provided incentives and training to complete coursework: **55** 

Outcome:

• Success Rate of Incentive program defined as nurses hired within one year of completing the incentive program: *Goal is 100 percent*.

## PROJECT 86ARPAPHS: ARPA Other Public Health Services

## FUNDING AMOUNT

\$2,072,008

## PROJECT EXPENDITURE CATEGORY

3.3 Public Sector Workforce: Other

- Rent and infrastructure costs to support over 200 positions funded by the various COVID grants to address the pandemic and provide communities in Maricopa County with public health services.
- Maricopa County Department of Public Health has increased in size by over 250 positions to support ongoing pandemic response. In addition, the increased requirement for social distancing, and alternate and telework schedules created the need to modify and adapt space throughout the department. While many staff members have vacated space to telework full time, the additional staffing required the leasing of an additional 10,700 square feet in its administration building. In addition to the office space, staff require furniture and computer and phone equipment in order to perform their job

duties. A new platform for reserving desk space, Workspace Finder, was also implemented as a solution to maximize space.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

**General Public** 

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

### PERFORMANCE REPORT

Between July 1, 2021 and June 30, 2022, several new projects took place to support the growing staff at MCDPH. The first involved acquiring and outfitting the second-floor rental space at 4041 N Central Ave which added an additional 71 workspaces and was completed in June 2022. While that was outfitted, the 11th floor was temporarily rented to provide an additional 36 workspaces. The third project involved maximizing space at 4041 N Central Ave through the implementation of a desk reservation software, Workspace Finder. This allowed for nearly 100 existing workspaces to be adapted for a hybrid work environment and shared during pandemic telework conditions. Beyond these projects, there are several additional efforts across the Public Health department to update existing spaces and better meet the needs of changed work conditions due to COVID-19 (e.g. docking stations and webcams) that will be reported once complete. Timelines have been impacted due to supply chain issues.

Output:

• Number of workstations redeveloped or built for new staff: TBD

Outcome:

• Percentage of workstations that are equipped and ready to use: TBD

## PUBLIC SECTOR CAPACITY: EFFECTIVE SERVICE DELIVERY

PROJECT 22HSARPAIT: Human Services IT Platform

<u>FUNDING AMOUNT</u> \$2,000,000

## PROJECT EXPENDITURE CATEGORY 3.4 Public Sector Capacity: Effective Service Delivery

The County is using funds to design and structure a database system and client-facing portal for all its Human Services programs including workforce development, early education and childcare, community services such as rental and utility assistance, and more. This IT system will provide County Human Services Department staff with the ability to manage client applications and communications, track performance measures and expenditures, reduce paperwork, and improve customer service overall. Additionally, this system will allow County Human Services Department clients to apply for services electronically and quickly which will help address barriers many clients face during the COVID-19 pandemic. Finally, the data collected from this IT system will assist County administration and leadership in strategic planning for services.

## PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

Output:

• Number of applications submitted through the Client Portal.

Outcome:

- Availability and accessibility of data through views, charts, and dashboards and its impact on the organization's decision-making processes.
- Impact of the finance module that has been built out in Dynamics.

## <u>PROJECT</u>

86ARPAPHIT: Public Health IT Platform

FUNDING AMOUNT

\$2,000,000

## PROJECT EXPENDITURE CATEGORY

3.4 Public Sector Capacity: Effective Service Delivery

- Maricopa County Public Health seeks to build an EDW platform to modernize technology, connect disparate systems, and allow health care providers to leverage the consolidated data and insights from that data.
- This project will involve purchasing and implementing 1) a vaccine management system (VMS) to provide real-time information that will assist in the vaccine distribution and

administration for populations across Maricopa County 2) an asset management and tracking system along with staff to develop and support processes, supply rotation, audit, reporting and property accountability and 3) a Data Warehouse along with ongoing annual support costs. All projects will also involve collaboration across departmental divisions and with community stakeholders.

• These projects will help facilitate the integration of data to best leverage public health resources, drive public health strategy and address community health needs.

## PROJECT DEMOGRAPHIC DISTRIBUTION

- General Population
- Historically underserved communities face increased barriers to accessing quality healthcare, including vaccinations. Information from this system will be used alongside geographic and demographic data to guide immunization and outreach activities with a focus on hard-to-reach and vulnerable communities.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

### PERFORMANCE REPORT

This project remains in early planning stages and key performance indicators are in development.

Output:

• TBD

Outcome:

• TBD

<u>PROJECT</u> 86ARPAPHI: Public Health Informatics System Improvements

## FUNDING AMOUNT

\$2,201,000

## PROJECT EXPENDITURE CATEGORY

3.4 Public Sector Capacity: Effective Service Delivery

## PROJECT OVERVIEW

• Throughout the COVID-19 pandemic, teams of MCDPH epidemiologists and data specialists developed near-real-time public health data reports and dashboards. Numerous challenges were identified due to antiquated data collection, integration, and

analytical systems and processes. This program supports MCDPH's ability to modernize technology and implement solutions to support accessible public health data for the community. It will improve the capacity of MCDPH to monitor community health, provide situational awareness to Maricopa County Leadership and respond to future public health emergencies.

• MCDPH also seeks to increase data quality by improving sensitive data collection from Maricopa County community members who were disproportionately impacted by the pandemic.

## PROJECT DEMOGRAPHIC DISTRIBUTION

**General Public** 

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

This program has not started. Performance measures are in development. Output:

• TBD

Outcome:

• TBD

## PUBLIC SECTOR CAPACITY: ADMINISTRATIVE NEEDS

PROJECT ARPACRCS: Criminal Case Staffing

FUNDING AMOUNT

\$6,298,580

## PROJECT EXPENDITURE CATEGORY

3.5 Public Sector Capacity: Administrative Needs

#### PROJECT OVERVIEW

• The Maricopa County Attorney's Office will use ARPA monies to assist in prosecuting increased homicide and family violence crimes committed in Maricopa County throughout the COVID pandemic. Homicides, family violence, and other violent crimes have increased by more than 32% since the COVID-19 pandemic began in 2020. Eight attorneys, two paralegals, and two legal support specialists will be hired to facilitate

moving these serious crimes expeditiously through the court processes. Work will be dedicated explicitly to prosecuting homicides and family violence crimes.

- The Public Defense System will use ARPA monies to represent clients charged with homicide and family violence crimes committed in Maricopa County throughout the COVID pandemic. Nine attorneys, three investigators, three mitigations specialist, three paralegals, and three legal secretaries will be hired to facilitate the moving of these cases through the court process. Costs charged to ARPA funds will be exclusively for homicides and family violence crimes occurring in Maricopa County during the COVID pandemic.
- The approximate timeline is November 2021 through June 2023.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

**General Public** 

### PERFORMANCE REPORT

Maricopa County Attorney

Output:

• Prosecution of increased numbers of homicide and family violence crimes.

Outcome:

• Reduction in the number of cases awaiting resolution.

Public Defense

Output:

 Provide representation to defendants charged with non-capital murder with staff attorneys.

Outcome:

• Percent of non-capital defendants represented by staff attorneys.

# PREMIUM PAY

# PUBLIC SECTOR EMPLOYEES

PROJECT PMPY: Hazard Pay

FUNDING AMOUNT \$16,725,247

#### PROJECT EXPENDITURE CATEGORY

#### 4.1 Public Sector Employees

#### PROJECT OVERVIEW

- Provide premium pay for critical County front line workers specifically for Adult Probation, Correctional Health, Election Workers, Juvenile Probation, Superior Court, and Sheriff Detention employees, to the extent that they work on the COVID-19 response.
- Average number of employees receiving Hazard Pay is 2,788 including Adult Probation, Correctional Health, Election Workers, Juvenile Probation, Superior Court, and Sheriff Detention employees.
- The average dollar amount given for Hazard Pay is \$4.00-\$5.00 per hour.

### PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

Output:

• Monies used to provide premium pay for County front line workers specifically Adult Probation, Correctional Health, Election Workers, Juvenile Probation, Superior Court, and Sheriff Detention employees to the extent in which they work with COVID-19 response.

Outcome:

• Number of County front line workers receiving Hazard Pay: 2,788

# INFRASTRUCTURE

# WATER AND SEWER

## CLEAN WATER: OTHER SEWER INFRASTRUCTURE

#### PROJECT

SEWR: Parks Waste Water ARPA

FUNDING AMOUNT \$3,000,000

## PROJECT EXPENDITURE CATEGORY

#### 5.5 Clean Water: Other Sewer Infrastructure

## PROJECT OVERVIEW

- Provide wastewater infrastructure improvements at Lake Pleasant County Park.
- Lake Pleasant evapo-transpiration beds removal and reinstallation of new components.
  - Projected/Actual construction start date: 7/2021
  - Projected/Actual initiation of operations: 6/2024
  - Location: Latitude: 33°51'52.1" N, Longitude: 112° 19'2.2" W
  - NPDES permit number P-100602 (ADEQ Aquifer Protection Permit)
  - PWS ID number: N/A

### PROJECT DEMOGRAPHIC DISTRIBUTION

No specific demographic. Park wastewater infrastructure improvements is to provide service for all Lake Pleasant visitors.

#### PERFORMANCE REPORT

Output:

• To provide Lake Pleasant evapo-transpiration beds removal and reinstallation of new components.

Outcome:

• Number of evapo-transpiration beds completed.

## DRINKING WATER: OTHER WATER INFRASTRUCTURE

## PROJECT 22HSARPAWI: County Island(s) Water Infrastructure

# FUNDING AMOUNT

\$5,000,000

## PROJECT EXPENDITURE CATEGORY

5.15 Drinking Water: Other Water Infrastructure

#### PROJECT OVERVIEW

Maricopa County has identified a number of unincorporated areas where the water delivery infrastructure does not exist. These areas continue to utilize groundwater resources through a well or by hauling water into the area. Protecting water resources is vital for the residents of

Maricopa County. The County will utilize the funding to provide water infrastructure and project management.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

Output:

• Provide drinking water to areas of rural and unincorporated Maricopa County that do not have secured drinking water.

Outcome:

• Number of residents the infrastructure provides with drinking water.

#### <u>PROJECT</u>

WATR: Parks Drinking Water ARPA

FUNDING AMOUNT

\$5,850,000

## PROJECT EXPENDITURE CATEGORY

5.15 Drinking Water: Other Water Infrastructure

#### PROJECT OVERVIEW

Provide drinking water infrastructure improvements at County Parks.

#### PERFORMANCE REPORT

Output:

• Provide safe drinking water for the 1.1 million visitors to the parks listed.

#### Outcome:

- Number of projects completed.
- Number of parks providing safe drinking water for visitors.

## WATER AND SEWER: OTHER

#### PROJECT

95ARPAGBSW: Gila Bend Sewer

## <u>FUNDING AMOUNT</u> \$500,000

## PROJECT EXPENDITURE CATEGORY

5.18 Water and Sewer: Other

### PROJECT OVERVIEW

Maricopa County will partner with the Town of Gila Bend to replace a Water/Sewer line that had been severely damaged during an August 2021 flood. This sewer line is critical to all residents of Gila Bend and Gila Bend has been attempting to take various measures to support residents until the sewer line can be repaired. However, Gila Bend requires County assistance and funding to repair this sewer line. Maricopa County strives to assist its partner agencies in public infrastructure emergencies such as damaged/broken sewer lines. The goal is to repair this sewer line by March 2023.

## PROJECT DEMOGRAPHIC DISTRIBUTION

Not applicable for this project.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

## PERFORMANCE REPORT

Output:

• Monies provided to fix sewer line.

Outcome:

• Number of residents on qualified census tracts served with repaired water/sewer line.

# BROADBAND

# **BROADBAND: OTHER PROJECTS**

PROJECT 95ARPABRBD: Broadband Other Projects

FUNDING AMOUNT \$35,100,000

## PROJECT EXPENDITURE CATEGORY

5.21 Broadband: Other Projects

## PROJECT OVERVIEW

- Delivery of, or enhancements to, broadband services throughout Maricopa County.
- This project was authorized by the Maricopa County Board of Supervisors in late June 2022. Implementation details and specific project outcomes are not yet determined.

### PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

### PERFORMANCE REPORT

Output:

• TBD

Outcome:

• TBD

# REVENUE REPLACEMENT

# **PROVISION OF GOVERNMENT SERVICES**

<u>PROJECT</u>

47ARPARVRP: Revenue Replacement of Government Services

## FUNDING AMOUNT

\$10,000,000

## PROJECT EXPENDITURE CATEGORY

6.1 Provision of Government Services

#### PROJECT OVERVIEW

County Construction in Process (CIP) Projects for Government Services.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

## USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

# ADMINISTRATIVE

## ADMINISTRATIVE EXPENSES

PROJECT ARPAOV: County Support

## FUNDING AMOUNT \$1,977,500

PROJECT EXPENDITURE CATEGORY 7.1 Administrative Expenses

<u>PROJECT OVERVIEW</u> County Administrative Support such as oversight, accounting and reporting.

## PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

#### USE OF EVIDENCE

This section is not applicable per Treasury Reporting Guidance.

# TRANSFERS TO OTHER UNITS OF GOVERNMENT

<u>PROJECT</u> 955ARPAFD: Support for Fire Districts

<u>FUNDING AMOUNT</u> \$5,000,000

#### PROJECT EXPENDITURE CATEGORY

7.2 Transfers to Other Units of Government

#### **PROJECT INVENTORY**

#### PROJECT OVERVIEW

This project is supporting outlying area public health responses through several fire districts.

#### PROJECT DEMOGRAPHIC DISTRIBUTION

This section is not applicable per Treasury Reporting Guidance.

#### **USE OF EVIDENCE**

This section is not applicable per Treasury Reporting Guidance.

#### PERFORMANCE REPORT

Output:

• Money provided to Fire Districts throughout the County.

Outcome:

- Five outlying fire districts in Maricopa County have been reimbursed for employee paid leave time associated with COVID-related absences from work. Additionally, they have been offered vaccine incentives. Also, payroll costs for staff substantially dedicated to the COVID-19 response. These districts are:
  - o Arizona Fire & Medical Authority
  - o Buckeye Valley Fire District
  - Daisy Mountain Fire District
  - Harquahala Valley Fire District and
  - Rio Verde Fire District



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