Montgomery County, Maryland
Recovery Plan

State and Local Fiscal Recovery Funds

2025 Report

Montgomery County, Maryland

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General Overview

Executive Summary

On March 5, 2020, the Governor of Maryland declared a state of emergency in response to the COVID-19 pandemic. Since then, more than 250,000 County residents have contracted COVID-19, and more than 2,700 County residents have lost their lives to this disease.

The County Executive and County Council have made many difficult financial and operational decisions to adjust to these unprecedented times. The County's Federal and State partners have provided some much-needed assistance. The Coronavirus Aid, Relief, and Economic Security (CARES) Act provided the County with $183.3 million in flexible aid to help address many of our most pressing expenditure challenges. Furthermore, the American Rescue Plan Act (ARPA) provided the County government with $204.1 million in Federal aid that has been used over the last several years to respond to the challenges created by the pandemic.

The County's approach to the allocation of these infusions of Federal aid has focused on three main goals: response, recovery, and resilience. This ensures that County residents and businesses can continue to pull through this crisis, while advancing economic development across the County, and providing efficient and effective public services.

As shown in the following table, the County Executive and County Council have allocated $204.1 million of the County's $204.1 million share (100.0%) of the ARPA State and Local Fiscal Recovery Funds (SLFRF). This amount was determined through the calculation methodology prescribed by the U.S. Department of the Treasury and has been used to pay for government services that County residents have come to rely upon. In fiscal year 2021 (FY21), the County recognized $92 million in pandemic-related revenue losses.

Of the budget enhancements in fiscal year 2022 (FY22), $25 million was allocated to pay for an expansion to the Working Families Income Supplement (WFIS) Program to provide financial assistance to low-income working families in the County. The County's health programs that support underserved communities received over $13 million in ARPA funds to continue the vital work of ensuring pandemic response among all of the County's communities. The County allocated over $5 million to establish a mobile health clinic to promote health outcomes for underserved communities, enhance therapeutic recreation services, provide for mental health services for students and families, and continue the vital human services that are provided at the County's service consolidation hubs including meals, diapers, telemedicine, and comprehensive wraparound services to residents most impacted by the pandemic. In addition to this funding, $3 million was provided to support the expansion of high school wellness programs in high schools that do not currently have a wellness center to support needs of high school students and their families, plus almost $400,000 was provided to expand positive youth development initiatives through after school support and engagement hubs and the out of school time initiative. In addition, $1.5 million was provided to expand the County's rapid rehousing program and rental assistance program to ensure that the County's most vulnerable residents can continue to have a roof over their heads. Furthermore, $1.3 million has been provided to support the County's broadband infrastructure programs. For workforce development and business assistance efforts, $3 million was allocated to support workforce development programs, including the Youth Employment Program, Grant Relief for Onboarding

Workers Program, and Workforce Recovery Network Program; and over $8 million was allocated to support the business rental assistance and hotel relief programs, provide grants to arts organizations impacted by the pandemic, and provide operational support to the County's Conference and Visitor's Bureau. Finally, the County also allocated $3 million in funding to support storm water infrastructure projects, $2.4 million to support enhancements for food security efforts, $1.2 million to provide aid to adult medical day care providers who have been significantly impacted by the effects of the pandemic, and over $700,000 to support community violence interventions. While funding for these programs was allocated in FY22, implementation of the programs continued into fiscal years 23 and 24 (FY23 and FY24).

Of the budget enhancements in FY23, $25 million was allocated to continue to fund the expansion to the WFIS Program which provides financial assistance to low-income working families in the County. The County's Department of Health and Human Services received $3.3 million to continue providing important services at the County's Service Consolidation Hubs including food and diaper distribution as well as care coordination for residents most impacted by the pandemic. The department also received an additional $500,000 to continue to support the development of a mobile health clinic. In addition, $3.44 million was allocated to provide rental assistance to the County's most vulnerable residents to reduce evictions and provide stable housing. While funding for these programs was allocated in FY23, implementation of the programs continued into FY24.

Of the budget enhancements in FY24, $6.5 million was allocated to provide critical food staples to nonprofit food assistance providers. In May 2023, the County Council approved a supplemental appropriation that added $1.29 million to the WFIS Program, utilizing $0.34 million in unused funds previously allocated to the Business Rental Assistance Program and $0.95 million in unused funds previously allocated to the Hotel Relief Program.

The entirety of the County's $204.1 million share of SLFRF was allocated through FY24, and no new allocations were made in fiscal year 2025 (FY25). In December 2024, the County Council approved a supplemental appropriation that added $0.75 million to the WFIS Program, utilizing unused funds previously allocated to several other programs. The County is reviewing projects with remaining balances according to additional Treasury guidance provided in April 2025. The remaining balance in some projects is reclassified to the WFIS Program and reflected in the data provided. Others are anticipated to be reclassified to WFIS program as the remaining projects are closed out. Funding reductions identified in the Project Inventory section in each affected project is the result of unspent funds at the conclusion of the project. As of June 30, 2025, all projects have been completed except for the Home Accessibility Rehabilitation Program. The County has expended $203.4 million as of that date.

Allocation of ARPA SLFRF Funds ($ in Millions)							
Project Number	Expenditure Category	Project Name	FY21	FY22	FY23	FY24	FY25
2004010	6.1	Revenue Loss Factor Recognition	$91.95				
2004399	2.3	Working Families Income Supplement Expansion		$25.00	$25.00	$1.29	$0.79
2004490	1.14	Latino Health Initiative - COVID Response "Por Nuestra Salud"		$2.95			
2004836	1.14	Latino Health Initiative - COVID Response "Por Nuestra Salud"		$4.44			-$0.00
2004491	1.14	African American Health Program - COVID Response		$1.70			
2004837	1.14	African American Health Program - COVID Response		$3.16			
2004576	1.14	Asian American Health Initiative - COVID Response		$1.15			
2004395	1.14	Enhance Therapeutic Recreation Services		$0.75			-$0.56
2004406	1.14	Establish Mobile Health Clinic to Promote Health Equity		$0.88	$0.50		
2004407	1.14	Provide for Health and Human Service Hubs to Promote Equity		$3.60	$3.30		
2004408	2.26	Mental Health Services for Students & Families		$0.25			
2004405	2.2	Rapid Rehousing Expansion		$0.49			-$0.00
2004398	2.2	Rental Assistance Program Enhancement		$1.00	$3.44		-$0.01
2004397	2.34	Operational Aid to Conference Visitors Bureau		$0.80			-$0.02
2004401	5.21	Broadband Infrastructure FiberNet2 Maintenance		$0.50			
2004402	5.21	Broadband Infrastructure FiberNet3 Build Out		$0.70			
2004403	5.21	Broadband Infrastructure Digital Equity Program		$0.10			
2004396	1.4	Circuit Court Remote Proceeding Modifications due to COVID		$0.27			-$0.01
2004779	2.10	Workforce Development		$3.00			
2004786	2.29	Business Rental Assistance Program		$2.00		-$0.34	
2004773	2.35	Hotel Relief Program		$2.69		-$0.95	
2004795	2.36	Arts Grants		$2.75			
2004745	2.26	High School Wellness Center Services Enhancement		$3.00			-$0.00
2004834	2.22	Youth Development - After School Support and Engagement Hubs		$0.25			
2004835	2.22	Youth Out of School Time Initiative		$0.13			
500320	5.6	Storm Water Infrastructure		$3.08			
2004567	2.1	Food Security Program Enhancements		$0.67			
2004741	2.1	Food Security Task Force Funding		$1.71			-$0.02
2004838	1.11	Violent Crime Information Center		$0.47			-$0.00
2004839	1.11	Group Violence Intervention Initiative		$0.16			-$0.16
2004841	1.11	Midnight Madness Activities Pilot Program		$0.07			
2004840	1.11	Youth and Family Violence Prevention Program		$0.04			-$0.00
2004752	1.14	Adult Medical Day Care Providers COVID Assistance		$1.20			
2005159	2.18	Homeowner Assistance Program			$3.00		
2005160	2.18	Home Accessibility Rehabilitation Program			$1.50		
2005166	2.1	Food Staples				$6.45	
		Total	**$91.95**	**$68.95**	**$36.74**	**$6.45**	**$0.01**

Notes: $1.4M for Short-term line of credit costs that were initially included in the FY22 ARPA appropriation (and reported in the 2021 Recovery Plan) were subsequently determined to be ineligible for ARPA funding under Treasury guidelines and removed from the County's allocation of State and Local Fiscal Recovery Funds. The above table reflects when funds were allocated for the programs, implemenation of some of the programs will continue into FY26. To-date, the County has allocated all $204.1 million in ARPA State and Local Recovery Funds, with no funds remaining to be allocated for future needs.

Figure 1. Allocation of American Rescue Plan Act State and Local Fiscal Recovery Funds

Uses of Funds

The goal of Montgomery County's State and Local Fiscal Recovery Funds (SLFRF) Program is to successfully address COVID-19's impact by encouraging economic recovery, considering the varied needs of Montgomery County residents, and executing decisions that are sustainable. First, Montgomery County enacted a ground-breaking program to encourage economic recovery in both working families and businesses. The Working Families Income Supplement Program boosts working families' revenue each month and the Business Rental Assistance Program enhances hotels and other industries' ability to continue making their lease payments. Second, funds were allocated to improve community health outcomes. Third, the choices that Montgomery County has made to support rental assistance, mental health services, and a food security program are sustainable initiatives.

- **Public Health**. The Por Nuestra Salud y Bienestar (PNSB) initiative was established to implement a holistic and integrated wrap-around services approach to address COVID-19 in Latino communities in Montgomery County. The African American Health Program is an opportunity to build infrastructure within the area of public health that is geared toward the black community, including the possibility of a black physician's network. The Asian American Health Initiative includes eleven community-based organizations that serve Asian American Pacific Islander communities in Montgomery County. The Asian American Health Initiative awarded grants to provide education, outreach, mental health/social service support, and access to COVID-19 testing and vaccination. The Department of Recreation leveraged its work in therapeutic recreation to initiate the Therapeutic Recreation Services, which was designed to enhance healthy cognition and increase participants' ability to constructively view the events that take place in one's life and, ultimately, to create a mindset that leads to a healthy lifestyle via diet, sleep, and exercise. The Montgomery County Department of Health and Human Services has established a Mobile Health Clinic and Mobile Services Unit that travels across Montgomery County to provide health and social care services, with the explicit mission of bridging health and social challenges. Health and Human Services created Service Consolidation Hubs that are a critical backbone for the County's response to COVID-19 and are the primary access point for serving the County's most vulnerable residents. The Hubs will continue to work with community providers and faith-based groups within the neighborhoods they serve to provide free food at weekly drive-through and walk-in distribution sites (serving upwards of 5,000-6,000 families per week); diapers and baby needs; home delivery of food, prepared meals, and other necessities for COVID-19 affected households or households experiencing emergencies or transportation barriers; and, more recently, case management to connect families to broader resources and County services. Mental Health Services for Public School Students and Families have provided individual youth, family, and/or group counseling services aimed at early identification and treatment of social/emotional/behavioral health risks or problems. Rapid Rehousing is an intervention designed to help individuals and families experiencing homelessness to quickly exit homelessness, return to housing in the community, and not become homeless again in the near term. The Montgomery County Department of Health and Human Services launched a COVID-19 Rent Relief Program, offering short-term rental assistance to qualifying households who faced income loss from the COVID-19 pandemic, resulting in rent payment difficulties. Finally, Mental Health and Mentorship includes wellness centers at Montgomery County high schools that include behavioral health and support services, youth development and prevention services, case management screening, and referral and social services.

- **Negative Economic Impacts**. The Working Families Income Supplement expansion provides financial assistance to the County's low-income working residents who are eligible to receive the State's expansion of the Earned Income Tax Credit under Maryland Senate Bill 218 of 2021. The County matched 100% of the State Earned Income Tax Credit through FY24 and 56% in FY25. The Conference and Visitors Bureau's marketing efforts assist with hotel revenues generated by booked hotel room nights. In addition, these hotel room revenues have a multiplier effect through the local economy from visitor spending. Funds have been used for FiberNet and Montgomery Connects, which provide technology training for adults 50 years and older. Montgomery County promoted a strong recovery by directing funds to WorkSource Montgomery. WorkSource Montgomery is focused on three areas of the workforce that were heavily impacted by the COVID-19 pandemic: a youth employment program; onboarding, training, and retention at small businesses; and training for occupational and entrepreneurial skills. Finally, funds have been used for Business Rental Assistance.

- Public Health-Negative Economic Impact: Public Sector Capacity

- Premium Pay

- **Water, sewer, and broadband infrastructure**. Funding has supported storm drain and/or culvert work that otherwise would not have been able to be funded in FY23. This included $2.275 million in funding for ten storm drain improvements that reduce flooding and runoff risks, and $800,000 for a culvert replacement project.

- **Revenue Replacement**. The County recognized $91.95 million of this revenue replacement factor in FY21.

Montgomery County Recovery Framework

As Montgomery County moved beyond the initial emergency response to the COVID-19 pandemic, County leaders organized a framework for an ongoing response that would both support our residents during the ongoing emergency and strengthen our community long into the future. The framework was established under a shared vision and set of outcome goals that were guideposts for the recovery operations. The framework also included a system of coordination among various County agencies as well as created Mission Area Teams that were responsible for assessing recovery needs in a variety of areas and developing and executing plans to address those needs, and Community Advisory Groups to ensure that the public was engaged during every step of the recovery.

Overall Recovery Vision

To create a more effective and efficient government that will lead the effort to revitalize communities throughout Montgomery County so that we successfully overcome the impact of COVID-19 by strengthening the economy and implementing innovative, sustainable solutions.

The guiding principles of the County's COVID-19 recovery efforts are:

- **Community Engagement:** Foster a transparent process with public forums where residents can provide feedback and recommendations on recovery efforts.
- **Economic Strength:** Prioritize a robust economy by optimizing resource allocation and streamlining policies to support business growth and job creation.
- **Innovation:** Harness advancements that sustain a continuation of County services and resources while improving access to services, cost effectiveness, and service delivery.
- **Sustainability:** Ensure that recovery decisions made today remain relevant and consistent with our shared vision of a resilient future through the thoughtful and rigorous application of the recovery framework.

Key Outcome Goals

The guiding principles will be achieved by the six recovery Mission Areas through the following goals:

- **Economic Revitalization:** Aid County businesses in adapting to the post-COVID-19 economy by guiding businesses through the re-opening process, adapting to changed consumer behaviors, and supporting the local economy and workforce by providing new opportunities for employment and commerce.
- **Government Services:** Improve how County government does its work by giving employees more flexibility, providing customers more options for accessing services, and making more efficient use of space and other resources.
- **Education:** Leverage the County government and school systems' organizations and resources to create better outcomes for students, parents, and staff.
- **Health and Human Services:** Address deficiencies in social services, health, and other support services amplified by the pandemic.
- **Housing**: Provide assistance to, and work in cooperation with, tenants, property owners, lenders, common ownership communities, and regulatory authorities, and recommend actions that Montgomery County can take to reduce evictions, and prevent homelessness, defaults, and foreclosures.
- **Food Resilience:** Guide the development of a long-term strategy building on the lessons learned from the COVID-19 pandemic response and work towards a vision of a sustainable, resilient food system.

Recovery Mission Areas:

To achieve the key outcome recovery goals, the work of recovery planning was organized around six Mission Areas:

- **Government Operations and Services** focused on restoring government operations, services, and facilities back to pre-pandemic conditions or better and will match interim and restored services to the anticipated renewed demand of the community. The mission area worked to address reconstituting County government workplaces safely to restore all services, plan for summer programming in the context of the health situation, implement process improvements, improve service delivery, expand telework effectively and for the long-term, and retool the workforce in conjunction with evaluating how workplaces can be restructured to be more efficient and effective.
- **Economic Revitalization** focused on returning economic activity to a sustainable level while also looking at innovative and viable economic opportunities. This Mission Area addressed the reopening of businesses and other vital community resources consistent with public health guidance; helped businesses, nonprofits, and workers impacted by the economic disruption get back on their feet; recognized the economic challenges presented by the pandemic; and identified opportunities for business advancement and related efforts to prepare the workforce for a changed economy.
- **Health and Human Services** focused on meeting the needs of vulnerable people and communities in Montgomery County, whose access to food, health care, social services, and other support services have been negatively impacted by the pandemic. This mission area also addressed childcare, behavioral health, and other cross-cutting issues critical to recovery, and worked closely with nonprofit partners to help them restore services.
- **Housing** focused on interim and long-term solutions for housing relief and sustainability. The mission area has worked to address keeping people housed, ensuring health and safety in multi-family housing, and expanding housing opportunities This work involved working with tenants, landlords, and lenders to prevent evictions and foreclosures, increasing affordable housing options, and assisting common ownership communities hurt by economic disruption.
- **Education** focused on supporting development and implementation of recovery plans by public, independent, and private sectors of K-12 and higher education as approved by their governing bodies. Essential elements of the plans that have been monitored are the delivery of remote instruction and support programs, sustainable and agile return-to-building strategies, and adaptation to the economic and fiscal environment.
- **Food Resilience** focused on coordinating and implementing the long-term recovery of the Montgomery County food system from the COVID-19 pandemic and building a more resilient food system in Montgomery County. This mission area used data to guide decision-making and strengthen the County food system’s critical infrastructure.

Noteworthy Challenges

- The ability to collect data about impacted communities/sectors in order to take action is complicated by the fact that some data is not immediately available.
- The up-and-down nature of the COVID-19 pandemic, to include the challenges brought on by variants, has necessitated a shift from recovery back into response several times.
- Economic challenges at the local level and in the community have made accessing and utilizing funding more complicated and dynamic than in normal times and previous emergency events.

Noteworthy Opportunities

- Montgomery County was able to implement its “Pre-Disaster Recovery Plan,” which was completed in 2019, to jumpstart the local recovery process. In doing so, County government has identified methods, systems, and partnerships that will likely continue beyond the COVID-19 pandemic.
- COVID-19 has given the County a unique opportunity to step-back and envision positive changes and new opportunities in our communities that were not previously contemplated.
- COVID-19 restrictions throughout the pandemic have enabled the County to rethink, restructure, and offer services and resources in new ways that are more accessible to the community.

Community Engagement

Community Recovery Advisory Group: Consisted of representatives from across the spectrum of communities, populations, issue areas, and institutions impacted by the pandemic. The group, which met as needed, advised the County Executive and County Council on the needs of the community in recovery. The group was supported by the Office of Community Partnerships, the Chief Equity Officer, Office of Emergency Management and Homeland Security (OEMHS) recovery staff, the Mission Area Teams, and other staff and subject matter experts as necessary.

Public Health Advisory Group: Consisted of public health, epidemiology, and clinical experts, and provides guidance to the Public Health Officer on the criteria for public health measures. This included reviewing metrics and data to understand the course of the virus and making recommendations regarding how to phase and carry out closures or re-openings, as well as developing an implementation plan to minimize the threat and impact posed by the expected other waves and variants of the virus.

Economic Advisory Group: Consisted of County leaders from businesses of various sizes and sectors, nonprofits and representatives of labor. Its purpose was to inform the County Executive and County Council on conditions in the community and to advise the County Executive and County Council on long-term strategies to adjust to a changing economic landscape. Through this effort, the County was poised to take advantage of the opportunity to enhance the local economy by helping businesses retool, pivot, and survive while simultaneously connecting employers with the various employee skillsets they need to prosper. In addition, the Economic

Advisory Group helped identify new opportunities and strategies to build on the County's economic assets.

Economic Revitalization & Recovery Town Hall: A forum that was hosted by the County Executive's Economic Development team to broadly engage the business community, share up-to-date information regarding the COVID-19 response and recovery, deliver helpful information on relevant topics, and receive valuable feedback from the community.

Health and Human Services - Service Hubs: One of the positive outcomes from the COVID-19 pandemic was the creation of Service Consolidation Hubs across Montgomery County. These eight Hubs are placed within government buildings, churches, or other nonprofit sites in neighborhoods with high needs and easy access to public transportation and are mostly run by community volunteers. Our ability to reach more residents in each community has been easier, and the Hubs have been able to serve clients who have never sought services before due to fear or other circumstances. Word of mouth through the communities allowed the Hub client numbers to grow quickly and residents know they can get food assistance, access to SNAP and other benefits, and other services in the Hubs without having to leave their neighborhood. The hubs have case managers to work with families and individuals with multiple needs and offer assistance in navigating services in the community and that are offered by the Department of Health and Human Services.

Montgomery Connects Programs: Leverages text-based promotions, offers promotional materials in Spanish as a standard practice, translates materials into other languages based on demand and need from partner organizations, leverages trusted community partners to expand participation within vulnerable communities and other traditionally underserved groups, and supports the ability of community organizations to expand internet-based communications and service delivery to their clients. In addition, FiberNet equipment supports the ability of County agencies and community organizations to offer services by leveraging public Wi-Fi at government and educational buildings and outdoor plazas.

Visit Montgomery: Promotes the County's assets and quality of life of all Montgomery County residents, including the parks system, historic sites, retail outlets, restaurants, museums, entertainment venues, sports venues, event venues and special events throughout Montgomery County. In turn, we provide the tools and assistance needed for businesses to promote their products and services to residents through our Tastemakers Trail, MoCo Eats and visitmontgomery.com website.

When developing programs to support local businesses, Visit Montgomery collaborates with local interest groups and stakeholders to ensure the structures of the programs align to serve community residents' interests. Recent collaborations include Heritage Montgomery, Montgomery Parks, Montgomery County Office of Agriculture, MoCo Pride, Montgomery County Food Council, Montgomery County Small Business Navigator and Regional Centers, Arts and Humanities Council of Montgomery County, and the Arts and Entertainment Districts.

Labor Practices

Montgomery County uses strong labor standards to promote effective and efficient delivery of high-quality projects while supporting the economic recovery through strong employment opportunities for workers.

Project Labor Agreement (PLA): There are currently no ARPA-funded projects utilizing a PLA, though Montgomery County does have other projects in which vendors were given points if they signed an attestation that they would work in good faith to enter into a PLA.

Minority, Female, Disabled-Owned Businesses Program (MFD): The MFD program sets a 21% subcontracting goal to MFD vendors for construction contracts. This requirement applies to all construction contracts that are over $50,000. The County has achieved on average 42% construction MFD subcontracting to construction MFD vendors in the past 4 years. In FY23, the MFD vendor utilization achieved a 37.5% in construction area, or $37.56 million out of the total $100.2 million in construction. The MFD program helped the resident businesses secure competitively awarded County dollars during the COVID-19 pandemic.

Labor Peace Agreement (LPA): The Chief Administrative Officer (CAO) has the authority to require a contractor awarded a covered contract to enter into a Labor Peace Agreement with a labor organization to prevent the interruption of services to County residents provided by private contractors due to concerted economic action or a lock-out during a labor dispute. However, this law is only applicable to “trash collecting and recycling services directly to County residents with a value equal to or greater than $250,000.”

Prevailing Wage Law (PWL): Enacted in 2008 and patterned after the Federal Davis-Bacon Act and Maryland State law, the Montgomery County PWL requires the prevailing wage be paid to workers on County financed construction contracts. The prevailing wage rate is the rate paid for comparable work in the private sector within the County. The rates are calculated by the State, based on surveys of construction company employers. In the instance where a job classification is not listed, one may request a rate determination via an online form.

Wage Requirement Law (WRL): Enacted in 2002, the Wage Requirement Law ensures workers on County-funded non-construction services (examples: custodial services, landscaping services, security guard services, consulting services, staffing, marketing) receive a living wage. Contractors and subcontractors must pay their employees an hourly wage rate compliant with the annually adjusted rate established by the Montgomery County Wage Requirements Law on qualifying contracts, with the following wage rates valid through June 30, 2026: Living Wage Rate History.

In addition to the aforementioned, the Montgomery County Office of Human Rights also manages and enforces a Minimum Wage Law and an Earned Sick and Safe Leave Law which relates to all businesses in Montgomery County.

Use of Evidence

Montgomery County strongly believes in and promotes the use of evidence-based practices. Many of the projects and interventions listed below that are leveraging and benefitting from SLFRF funds are grounded in research and evidence, particularly in the health and human services realm. When determining program design, a variety of steps are taken to promote the best possible outcomes, including: research and literature reviews, identification of best and/or promising practices, investigation into the practices of peer and surrounding jurisdictions, use of validated instruments for evaluation, use of data to identify and target program beneficiaries, and the identification of evidence-based practices. Where possible, the County has commissioned a study for new evaluation to help create additional research and evidence. To facilitate ongoing evaluation, refining, and success of these programs, both output and outcome metrics will be developed and regularly reviewed.

Performance Report

Key Performance Indicators (KPIs) for each project were developed by the project team. Some teams were aided by department-specific evaluation units like the Planning, Accountability and Customer Service (PACS) team within the Department of Health and Human Services. Additional assistance and review were provided as needed by CountyStat, the County's performance management and data analytics team. Some measures were defined in accordance with peer reviewed, national standards, as in the Mental Health Services for Public School Students and Families project, while others were designed to reflect local nuances and community outcomes as in the Asian American Health Initiative. Project managers determined the methods by which their outcomes were tracked that were most appropriate to their specific projects. In some cases, KPIs were tracked in preexisting databases while others were maintained in newly developed tracking tools.

KPIs are reported for each individual project in the inventory except where noted. KPIs may cover different reporting periods and are noted where known.

Project Inventory

Project 2004010: Revenue Loss Factor Recognition

Funding amount: $91,950,000

Project Expenditure Category: 6.1, Revenue Replacement

Project Overview

Using the methodology outlined in the Interim Final Rule, Montgomery County Government computed its revenue replacement factor. The County recognized $91.95 million of this revenue replacement factor in FY21 and used the funds to pay for the provision of government services as outlined by the Interim Final Rule.

Use of Evidence
N/A

Performance
N/A

Project 2004399: Working Families Income Supplement Expansion

Funding amount: $52.08 million (FY22: $25 million; FY23: $25 million; FY24: $1.29 million, FY25: $0.79 million)

Project Expenditure Category: 2.3

Project Overview

- The Working Families Income Supplement expansion provides financial assistance to the County's low-income working residents who are eligible to receive the State's Refundable Earned Income Tax Credit (EITC), which was increased in 2021. The State, on behalf of the County, mails out checks to eligible families and individuals at the end of July, October, and January to allow late filers to claim the credit.
- MD Senate Bill 218, Child Tax Credit and Expansion of Earned Income Credit
- Montgomery County Expedited Bill 14-21 – Working Families Income Supplement – Amendments

Use of Evidence

- The Working Families Income Supplement expansion provides financial assistance directly to the County's low-income working residents who are eligible to receive the State's expanded Refundable Earned Income Tax Credit using SLFRF funds.
- As of June 30, 2025, all $52,081,939.34 ARPA funds allocated to this project have been spent

Performance
The Working Families Income Supplement Expansion is a State-run and administered program. In FY22 and FY23 the County matched 100% of the State Refundable Earned Income Tax Credit (EITC), subject to annual appropriation, for Montgomery County residents. In FY24 the County match was reduced to 56% of the State Earned Income Tax Credit (EITC).

Working Families Income Supplement Recipients (All Funding Sources)

Fiscal Year	2022	2023	2024	2025
Total Recipients	52,187	64,302	52,687	54,929

Project 2004490: Por Nuestra Salud y Bienestar (PNSB)

Supporting COVID-19 recovery and resiliency through linguistically appropriate information, services, and care for Latino residents of Montgomery County.

Funding amount: $2,946,776

Project Expenditure Category: 1.14

Project Overview:
The Por Nuestra Salud y Bienestar (PNSB) initiative was established to implement a holistic and integrated wrap-around services approach to address COVID-19 in the Spanish-speaking communities of Montgomery County. These communities were identified as high-risk due to the known higher incidence of COVID-19 cases and/or because of existing high-risk health, social, economic, and environmental factors prevalent in those communities making them vulnerable to COVID-19.

Through a unique public-private partnership, PNSB has leveraged a broad array of programmatic areas to reduce and mitigate the impact from COVID-19 and its related issues, and to support the recovery among Spanish-speakers in the County.

Use of Evidence
PNSB's objectives are:

- Increase the dissemination of information on COVID-19 testing and vaccination to mobilize the Spanish-speaking community around prevention, testing, treatment, and vaccination services;
- Increase the number of COVID-19 tests;
- Provide COVID-19 vaccinations to high-risk, high-need communities;
- Provide effective clinical and social support for residents affected by COVID-19 and assist with placement and care as needed; and
- Conduct case management and navigation to address the general health and service needs of the Spanish-speaking community.

The Recovery Plan funds supported the following PNSB program areas: community outreach and engagement; case management; data management, analysis, and reporting; and non-clinical community mental health.

Performance
The following key performance indicators cover the period of July 1,2021, through June 30, 2022, the time frame during which the program utilized ARPA funding.

Case Management
- Number of Case Management Services (Clients): 14,289
- Number of Referrals Provided: 29,265

Mental Health Trainings
- Number of Trainings: 16
- Number of Participants: 160

Emotional Support Groups
- Number of Groups Sessions Conducted: 398
- Number of Participants: 755

Health Promoters
- Number of Residents Reached: 266,605

- Number of Residents Educated: 162,885
- Number of Referrals Provided: 140,889

Project 2004836: Por Nuestra Salud y Bienestar (PNSB)

Funding amount: $ 4,437,390 (reduced to $4,437,322 in FY25)

Project Expenditure Category: 1.14

See description under Project 2004490: Por Nuestra Salud y Bienestar

Project 2004491: African American Health Program – COVID Response (Implemented by the Black Physicians and Healthcare Network)

Funding amount: $1,701,809

Project Expenditure Category: 1.14

Project Overview

The African American Health Program contracted with a local nonprofit to support targeted COVID-19 pandemic efforts. The pandemic reinforced healthcare challenges and structural barriers that were previously identified within Montgomery County. Access to quality healthcare and eligibility requirements have historically been an obstacle for the Black community. The Black Physicians and Healthcare Network (BPHN) is expanding the County's public health infrastructure. The BPHN increased access within a segment of the community that required additional support from healthcare professionals. The success of this initiative has resulted in collective population health improvements. Nonetheless, gaining the trust and patronage of the Black diaspora required the acknowledgement of multiple challenges at the onset of the program.

- Significant time and effort required during the start-up phase since a diaspora-targeted program did not previously exist for serving the spectrum of distinct Black communities within Montgomery County.
- Development of COVID-19 related messaging that acknowledged the diaspora's history and medical mistreatment surrounding vaccines and ongoing vaccine hesitancy.
- Development of messaging and outreach practices to educate the diaspora on protective health practices, COVID-19 testing resources, and vaccination options.
- Identification and recruitment of Black healthcare providers within Montgomery County.

More information regarding the BPHN can be found on the program's website: Bphnetwork.org

Use of Evidence

Recent research suggests that social services should be provided to members of diverse groups in ways that reflect their needs and perspective. Failure to do so can foster mistrust between individuals and service providers which contributes to existing challenges in social and health outcomes. (See Giordano, G., & Edwards, J. (2023). Enhancing Cultural Responsiveness in Social Service Agencies, https://www.acf.hhs.gov/opre/report/enhancing-cultural-responsiveness-social-service-agencies)

Performance
The following KPIs cover the period July 1, 2021, through June 30, 2022, the time frame during which the program utilized ARPA funding.

	July 1, 2021 - June 30, 2022
Total Number Persons Tested	14,653
Total # Test Events	321
# COVID-19 Kits Distributed on Site	11,313
# Backpacks Distributed on Site	9,895
# Food Bags Distributed on Testing Site	13,471
# Households Received 2-Week Food Supply for positive test	298 families/1,159 people
Total Pounds Food Distributed	360,228.10 pounds
Total Persons Vaccinated	1,330
Referrals	
Community Resources Referrals	7,495
Black Physicians and Healthcare Network (BPHN) Provider Referrals	862
Mental Health Referrals – Hearts In Mind	716

Project 2004837: African American Health Program – COVID Response (Implemented by the Black Physicians and Healthcare Network)

Funding amount: $ 3,163,910

Project Expenditure Category: 1.14

See description under Project 2004491: African American Health Program – COVID Response

Project 2004576: Asian American Health Initiative

Funding amount: $1,150,000

Project Expenditure Category: 1.14

Project Overview

The funding supported a partnership with the Asian American Health Initiative to develop, administer, and monitor a Request for Proposal (RFP) process. Eleven community- and faith-based organizations that serve Asian American Pacific Islander (AAPI) communities in Montgomery County were awarded grants to conduct outreach and education about COVID-19, provide access to vaccination and testing, provide information and support for critical social services, and reduce stigma around mental health. The RFP amount was $1 million with the extra cost going toward administrative, planning, and reporting responsibilities. The RFP was released in October 2021 and awards were given to 11 CBOs and FBOs by November 2021. Importantly, the grants allowed capacity building within the AAPI community. Through this process, community-based and faith-based organizations were strengthened, improving their ability to become strong partners to the County and their communities.

Use of Evidence

Recent research suggests that social services should be provided to members of diverse groups in ways that reflect their needs and perspective. Failure to do so can foster mistrust between individuals and service providers which contributes to existing challenges in social and health outcomes. (See Giordano, G., & Edwards, J. (2023). Enhancing Cultural Responsiveness in Social Service Agencies, https://www.acf.hhs.gov/opre/report/enhancing-cultural-responsiveness-social-service-agencies)

Performance

The following KPIs cover the period November 2021, through May 2022.

- 92,824 Asian American clients served.
- 38,259 individuals were educated about COVID-19 and encouraged to socially distance and vaccinate.
- 25,699 clients received COVID-19 vaccination and testing services.
- 21,125 clients received social services including help applying for rental relief, healthcare services and more.
- COVID-19 also negatively impacted the mental health of the communities. The COVID-19 relief grantees:
    - Provided mental health services to 6,601 clients; and
    - Educated 1,140 individuals on fostering cultural understanding and navigating related social situations.
- 67 educational workshops held which were attended by 2,935 individuals.
- 12,255 individuals returned satisfaction surveys; 96% of participants reported that they were satisfied with the services provided by the grantees.
- The following demographic characteristics were collected from the participants who were surveyed.
    - 47% were male, 52% were female, and 1% declined to specify.

- 37% were individuals over 65 years old; 24% were 55-65 years old; 27% were 35-54 years old age, 7% were 18-34 years old, and 5% were under 17.
- 54% were Vietnamese; 17% were Chinese; 10% were Korean, 7% were Asian Indian, 6% were Indonesian; and 1% were Filipino.

Geographically, the surveyed individuals were concentrated in 4 ZIP Codes: 14% were in 20902 (Silver Spring), 10% were in 20906 (Silver Spring), 8% were in 20904 (Silver Spring) and 7% were in 20903 (Silver Spring).

Project 2004395: Therapeutic Recreation Services

Funding amount: $750,000 (reduced to $188,400 in FY25)

Project Expenditure Category: 1.14

Project Overview

The Montgomery County Department of Health and Human Services offers a wide array of services through school-based programming. This connection to children and their families has highlighted significant concerns around the negative psychological impact of COVID-19 and the need to help students reacclimate to interacting normally with peers and general society as stay-at-home orders lifted and they returned to learning in schools as opposed to virtually from home. In response, the department leveraged its work in therapeutic recreation, which is designed to enhance healthy cognition and increase the participant’s ability to constructively view the events that take place in one's life—and, ultimately, to create a mindset that leads to healthy lifestyle via diet, sleep, and exercise.

Therapeutic recreation is about using physical movement and activity to holistically enhance a youth’s ability to confront and regulate mental and behavioral challenges and find productive coping mechanisms. The sessions, which typically last between one and two hours, were intended to occur weekly throughout the calendar year. Relevant program activities included:

- Nature walks and hikes;
- Arts and crafts projects;
- Discussion groups;
- Sport activities; and
- Community outings for our students who are isolated from community events and activities (pool days, County parks, etc.).

This program commenced in the spring of 2021, though was not fully implemented until FY22 due to pandemic restrictions and services being delivered in person. This program was delivered primarily by contracted partners, including the City of Rockville, EveryMind, Identity Inc., Club480, Playball, Impact Silver Spring, and Sheppard Pratt. Through the program, youth managed negative emotions towards COVID-19 and in-person learning, and learned how to reengage with the community; build and practice skills that foster peer-to-peer and adult-to-student relationships; actively participate in therapeutic recreation activities on a consistent basis; and be empowered to engage with and participate in community-based activities.

Performance

Between July 1, 2021, and June 30, 2022, 210 youth received therapeutic recreation services. Between July 1, 2022, and June 30, 2023, services expanded and 537 youth benefited from these services. However, due to the adoption of a clinical outcome measurement tool for the mental health services of the program, the previous outcome measurement collection was discontinued. The new method did not specifically adopt a measure for therapeutic services. A combined outcome measurement is reported under the Mental Health Services for Public School Students and Families.

The eligibility requirements for the program were kept flexible for youth in the catchment area to allow access to any youth who would benefit from face-to-face therapeutic recreation services and who would otherwise have difficulty accessing these types of services (due to financial or other barriers). In addition, to ease access and participation, transportation and, if needed, meals, were provided.

Use of Evidence
Interventions drew from an array of practices. Peer-to-peer engagement and support strategies are based upon the evidence-based practice of peer support; literature and resources.

Project 2004406: Mobile Health Clinic

Funding amount: $1,379,218 (FY22: $879,218; FY23: $500,000)

Project Expenditure Category: 1.14

Project Overview
Access to healthcare services is a fundamental right, yet many communities, particularly those in rural or underserved areas, face significant barriers to accessing quality healthcare. Factors such as geographic isolation, transportation limitations, socioeconomic status, and healthcare infrastructure gaps contribute to these challenges. COVID-19 has highlighted the need for greater capacity to provide health and human services directly in hard-to-reach and vulnerable communities throughout the County. In response to these barriers, the Montgomery County Department of Health and Human Services established the Mobile Health Clinic (MHC), a viable solution to extend healthcare services directly to those in need.

The Mobile Health Clinic (MHC) aims to address health disparities by providing critical medical, dental, behavioral health, and social services to underserved and hard-to-reach communities. Launched in December 2023 with FY22 ARPA funding, the MHC enhances the County's public health infrastructure by delivering integrated care directly to neighborhoods with limited access to traditional healthcare. The MHC Vehicle, purchased with ARPA funding, has provided care to hundreds of patients throughout the community as of June 30, 2025.

The MHC increased access to care by providing physical exams, immunizations, chronic disease management, oral health services, and behavioral health support. Services were tailored to community needs and include health education, social service referrals, and assistance with food, housing, and insurance navigation. The MHC enhances emergency response capabilities and has been available for community health events, prioritizing areas with the greatest health challenges.

Follow-up care is a vital component of the MHC's patient-centered model. After a patient receives treatment, screening, or a diagnosis, the MHC provided structured follow-up services as needed to ensure continuity of care, link people to a primary-care medical home, behavioral health home, or dental home to promote positive health outcomes. This included scheduling appointments with community providers, conducting follow-up calls or telehealth to monitor health status, and offering personalized patient education to monitor recovery and identify any complications early.

Whether it's managing a chronic condition, addressing a recent diagnosis, or monitoring treatment outcomes, follow-up care may include physical, dental or behavioral health exams, blood work, or imaging, depending on the patient's needs. By providing these services directly in the community, the MHC helped ensure that patients not only receive timely care but also stay connected to the health system, especially those who may otherwise face barriers to follow-up due to transportation, cost, or access challenges.

Figure 1 presents the technical drawing of the vehicle specifications. The layout includes two exam rooms—one designated for medical services and the other for dental care—a counseling room, a laboratory station, and other essential features designed to support integrated, on-site care.

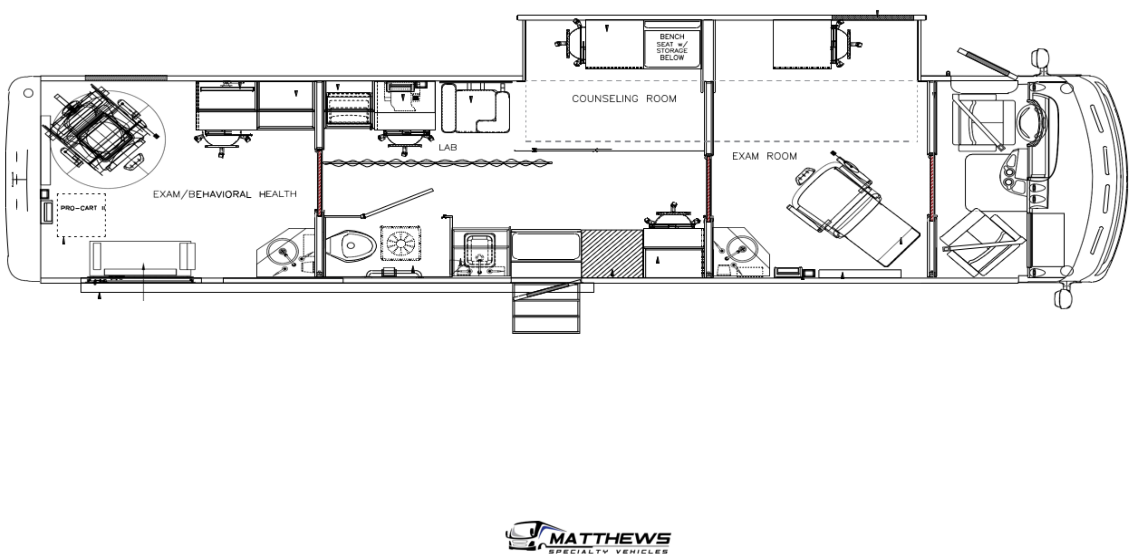


Figure 1. Conceptual drawing of MHC vehicle specifications

Monthly clinics are co-located at the six County DHHS Service Consolidation Hubs—trusted community sites where families already access food and essential services. The MHC also partnered with WUMCO Help, Inc. in the Agricultural Reserve to deliver care to rural populations. Services are available to all Montgomery County residents. The MHC expanded the County's capacity to proactively address challenges in health care access and outcomes by using data to strategically reach underserved, hard-to-reach populations and communities experiencing poor health outcomes.

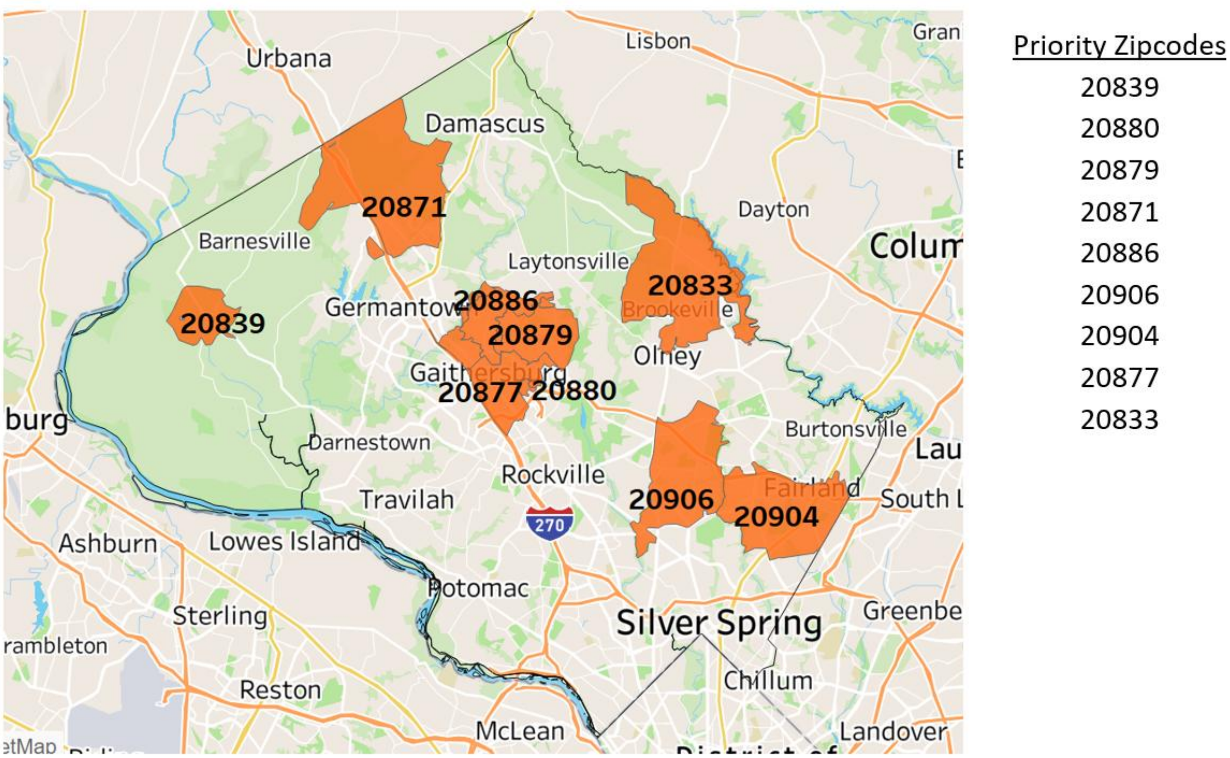
Targeting was informed by a robust evidence base developed by the County's epidemiology team, which identified ZIP Codes with the highest disease burden using Healthy Montgomery indicators (Figure 2). These included rates of diabetes-related emergency room visits, behavioral health emergency room visits, and the percentage of low birthweight infants. Data was also analyzed by primary care service area.

To reduce language barriers, the team included four bilingual staff and provided forms and materials translated into the top County languages. Additional language support is arranged as needed to ensure responsive care.

The MHC team included a Nurse Practitioner, Community Health Nurse, Licensed-Clinical Social Workers-Clinical (including a bilingual therapist), three Community Health Workers, and a Driver/Clerk. The dental team – a Dental Hygienist and a Dental Assistant – provided cleanings, fluoride treatments, fillings, and referrals. One Community Health Worker also served as a Medical Assistant/Phlebotomist for point-of-care testing and lab work. This collaborative model ensures holistic, high-quality care.

The MHC is a transformative initiative that brings preventive, patient-centered care directly to the communities that need it most. Through strategic partnerships, language access, and a data-informed focus, the MHC strengthens Montgomery County's efforts to eliminate health challenges and improve health outcomes for all residents.

Priority Zipcodes for Mobile Clinics
Montgomery County, MD



Performance
The department leveraged its electronic health records system, NextGen, to track patient data and engagement. NextGen is used to document and track health information for all patients receiving routine and diagnostic care services, care management, and social determinants of health screening.

Type	Jan – June 2024	July 2024 – April 2025	May – June 2025	Total
Blood Pressure	583	721	74	1,378
Body Mass Index	490	442	-	932
Vision	444	396	-	840
Dental	173	390	99	662
Mental Health	87	88	49	224
HIV	34	122	5	161
Urinary Tract Infection	-	-	5	5
Pregnancy Test	-	-	2	2
Blood Glucose A1c	-	-	52	52
Medical Consultations	-	-	53	53

Use of Evidence
The design and implementation of the MHC were guided by a strong foundation of evidence-based practices. Prior to launching the project, the department undertook an extensive research and planning process that incorporated the best national and local practices in mobile health service delivery. This included site visits and consultations with peer jurisdictions operating similar mobile health units which allowed the team to assess operational models, staffing structures, service offerings, and logistical considerations firsthand. These insights were complemented by a thorough review of the academic and gray literature on mobile health interventions, with a focus on integrated care models, population health impact, and strategies for reaching underserved communities. The core MHC staff attended the National Mobile Health Clinic Conference to learn about best practices and have integrated key lessons into program operations.

To ensure the MHC was deployed where it is most needed, the program leveraged a data-driven approach to service delivery. This includes the use of the County's ZIP Code Health Ranking Project, which synthesizes health outcomes, social determinants of health, and access-to-care indicators to rank and prioritize ZIP Codes experiencing the greatest health challenges. By using this geospatial data in conjunction with program utilization trends and community-level needs assessments, the MHC identified and targeted neighborhoods with high rates of uninsured individuals, chronic disease burden, and unmet medical, dental, and behavioral health needs. This evidence-informed approach ensured that services are responsive and aligned with the County's broader public health goals.

Project 2004407: Provide for Health and Human Service Hubs to Promote Equity

Funding amount: $6,900,000 (FY22: $3.6 million; FY23: $3.3 million)

Project Expenditure Category: 1.14

Project Overview
With the closing of most traditional service delivery locations during the pandemic, as well as large increases in the number of people needing access to food, the Montgomery County Department of Health and Human Services recognized the need to establish a network of

alternative service access points, with a particular focus on addressing the considerable needs in the County's hardest hit and most impoverished communities. In response, the department partnered with eight community-based organizations to launch Service Consolidation Hubs in mid-2020 that bring together County government and a range of nonprofit partners to serve Montgomery County residents in need with food and other basic necessities. Pre-COVID-19, the County was home to over 60,000 residents experiencing food insecurity. The stresses of COVID-19 dramatically escalated that number as the pandemic brought unprecedented levels of unemployment.

The Hubs quickly formed a critical backbone for the County's response to COVID-19 and served as the primary access point for serving the County's most vulnerable residents. Specifically, the Hubs work with community providers and faith-based groups within the neighborhoods they serve to provide free food at weekly drive-through and walk-in distribution sites (serving upwards of 5,000 families per week); diapers and baby needs; home delivery of food, prepared meals, and other necessities for COVID-19-affected households or households experiencing emergencies or transportation barriers; and, more recently, case management to connect families to broader resources and County services (with almost 1,900 case management encounters by the end of July 2021). In so doing, the Hubs enabled the department and its partners to continue to serve at-risk populations during the pandemic, while improving care coordination across a wide range of providers.

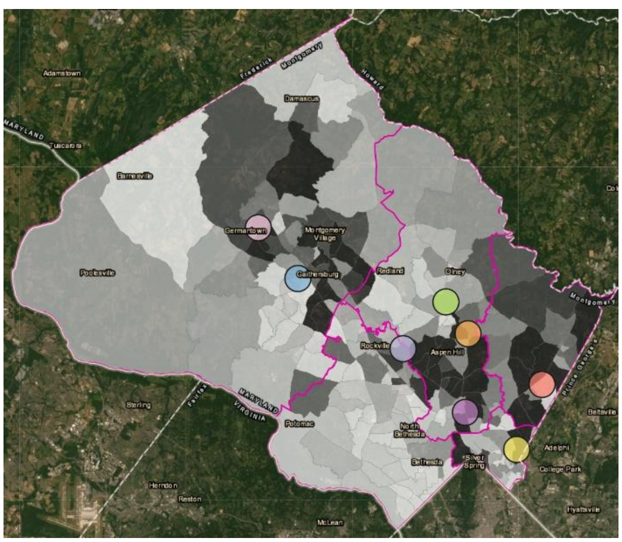


Figure 2. Map: Hub Locations and COVID Case Rate by Census Tract (darker = higher)

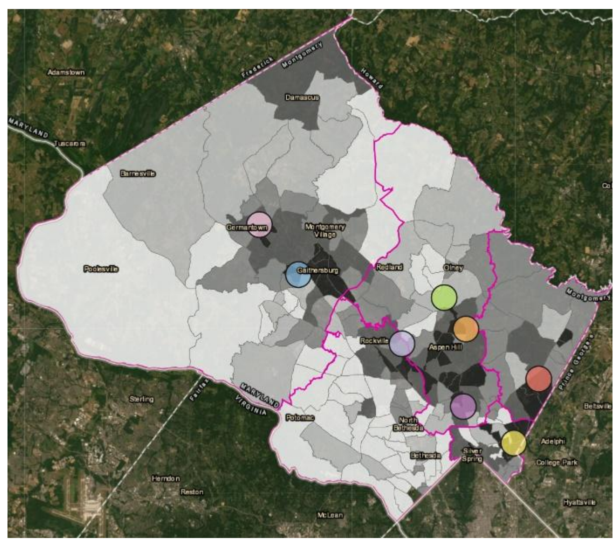


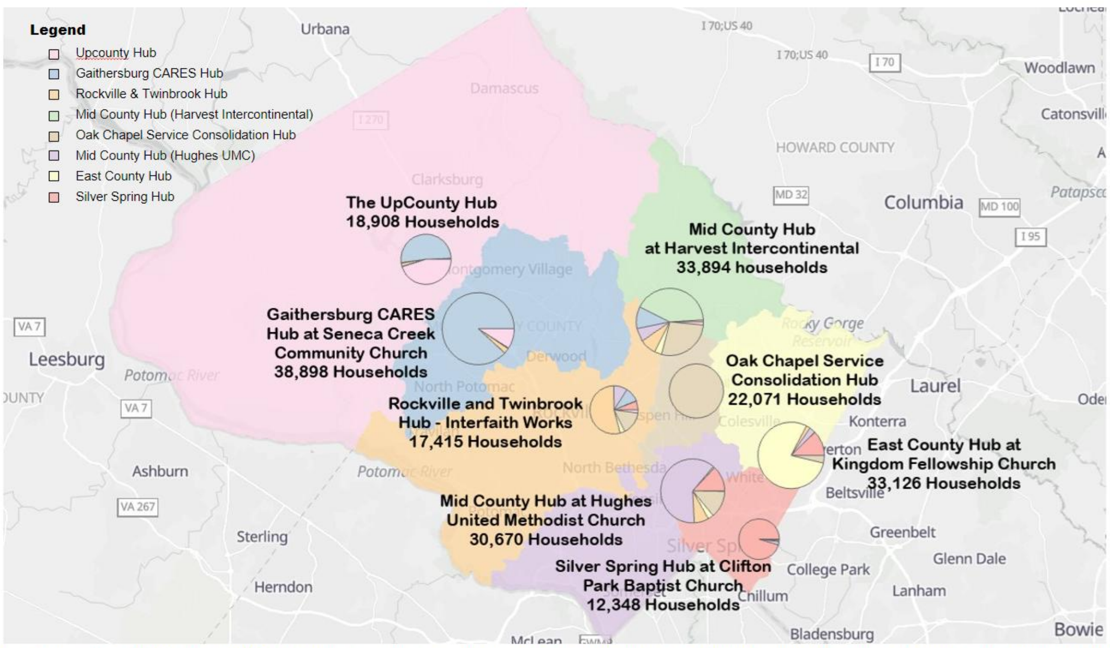
Figure 3. Map: Hub Locations and 200% Poverty Rates by Census Tract (darker = higher)

As of FY24, funding ceased for one of the eight Hubs – Oak Chapel United Methodist Church. This Hub served residents of 20906, exclusively. Two other Hubs, Hughes United Methodist in the Wheaton/Glenmont area and Harvest Intercontinental Church in Olney, have absorbed the needs of residents in 20906.

The Service Consolidation Hubs continue their mission of bridging the gap between social service providers and the clients they serve by co-locating services from government and community partners directly in the most vulnerable neighborhoods. The improved access and collaboration facilitated by the Hubs have proven to be an important asset in advancing the department’s strategic priorities of “ready access”, and “painless navigation.” Accordingly, the County government has extended the work of the Hubs beyond the COVID-19 recovery effort and have formed the foundation of this place-based approach to delivering health and human services in the County. The funds were used to support this transition and sustained activity.

The primary intention of this work is to ease access for clients to food distribution and care coordination services. Ultimately, it is the intended outcome of this work to stabilize supported families by giving them vital nutritional support and connecting them to other community-based and Department of Health and Human Services-provided services. The County maintains an online directory of the Hubs and their services.

Performance
Each Hub tracks the number of households, individuals, youth, and seniors served, number of diapers distributed and pounds of non-prepared food distributed. The data is captured in individual spreadsheets and compiled/aggregated by the department.



Note: Data time period is 2/7/2022-1/28/2023. Household counts are cumulative visits over time and are not *unique* households. Percentage breakdowns shown in the pie charts above are included in tables on the next slide.

Indicator	FY22	FY23	FY24	FY25
Households served*	310,909	364,000	282,149	264,148
Individuals served*	1,272,579	1,560,000	1,063,464	807,542
Pounds of food distributed	8,286,083	10,850,000	7,216,212	9,324,338

*Households and individuals served through food and diaper distributions, as well as care coordination. Both values are not distinct and reflect the transactions of services during the respective reporting periods.

In addition, the department and its partners seek to implement improved data collection to help track the impact of the care coordination work to include measures of outcome. The department is also examining opportunities for conducting an in-depth evaluation of the program to help inform its long-term design and operations beyond the pandemic.

Use of Evidence

The goal of the project, fundamentally, is to create opportunities for service access within the communities we serve. Place-based service has become an operational norm in human and social service systems across the nation. Embedding the services within the neighborhoods facing the greatest need reduces barriers and increases the likelihood of connecting potential recipients to programs and benefits to which they might not otherwise have access for a variety of reasons, including transportation, language or cultural barriers, issues pertaining to trust of government, etc. A barriers study has been commissioned with funding from the Kresge Foundation to evaluate one of these place-based initiatives. The learning from this study will be leveraged to evaluate the other initiatives over time.

Project 2004408: Mental Health Services for Public School Students and Families

Funding amount: $250,000

Project Expenditure Category: 2.26

Project Overview

The Montgomery County Department of Health and Human Services offers a wide array of services through school-based programming. This connection to children and their families has highlighted significant concerns around the negative psychological impact of COVID-19. As a part of the response to this concern, the department has placed a renewed emphasis on mental health services for public school students and families. These services are targeted to un- and under-insured school-aged youth who present with, or are at risk for developing, mental, emotional, or behavioral health problems that are mild to moderate in intensity, duration, and scope.

The scope of the services provided included individual youth, family, and/or group counseling services aimed at early identification and treatment of social/emotional/behavioral health risks or problems. The goal of these engagements was to address problems before they became more significant (improving functioning and decreasing the intensity of problems/symptoms). Under this general umbrella of services, contracted mental and behavioral health service providers conducted the following activities.

- Provide screening, assessment, intake, and referral services for school-aged youth and their families.
- Offer individual, family, group, and/or multi-family group counseling to youth and family members who are experiencing mild to moderate mental health problems related to their personal, social, or family well-being, using problem-solving, asset based, family-focused, evidence based, and goal-oriented approaches.
- Provide programs/services that target early symptoms of mental health problems.
- Provide crisis intervention services to youth on an as-needed basis if suicidal ideation and/or other safety issues are presented in the course of the delivery the program services.

By increasing access to viable behavioral and mental health services for populations with limited access due to financial and/or insurance constraints, the program aimed to improve access and outcomes for public school children during this challenging time.

Performance
The intended outcome of this program was to decrease youth emotional and behavioral issues and improve psychosocial functioning as measured by an evidence-based and County-approved measure of severity, using the [Pediatric Symptom Checklist (massgeneral.org)] completed by either the youth or the parent/caregiver (based on age of the child).

- The following key performance indicators cover the period from July 2021 through May 2022: 574 youth and 170 adults participated in services.
- Youth participating in services experienced a 17% improvement in clinical symptoms after six months.
- Youth participating in services experienced a 13% increase in psychological functioning after six months of services as measured on the Pediatric Symptom Checklist-17.

A new measurement tool was adopted midway through the fiscal year which is why outcomes are reported after six months rather than one year.

Use of Evidence
The goals of the project were to enhance psychosocial functioning and decrease emotional and/or behavioral health problems for school-aged youth. In evaluating the success of the program and individual client outcomes, contractors are used validated instruments, such as the Pediatric Symptom Checklist (massgeneral.org).

Project 2004405: Rapid Rehousing Expansion

Funding amount: $490,000 (reduced to $485,791 in FY25)

Project Expenditure Category: 2.2

Project Overview
The economic consequences of COVID-19, including an unprecedented rate of unemployment, put intense pressure on the County's effort to end and prevent homelessness. To expand resources for proven strategies, the Montgomery County Department of Health and Human Services allocated additional funds for its Rapid Rehousing program to best serve the most vulnerable families who face housing instability as a result of the pandemic.

Rapid Rehousing is an intervention designed to help individuals and families to quickly exit homelessness, return to housing in the community, and not become homeless again in the near term. The core components of a rapid rehousing program are housing identification, move-in and rent assistance, and rapid rehousing case management and services. The goal of the program is to help people quickly obtain housing, increase income, and support self-sufficiency to stay housed. Rapid rehousing is offered without any preconditions, such as employment, income, absence of criminal record, or sobriety. Rapid rehousing is complemented with extensive case management and cross-agency coordination to help ensure that households do not return to homelessness.

Rapid rehousing has proven to be an effective way to reduce the length of time a household experiences homelessness and increase the number of families exiting to permanent housing. In FY20, the Rapid Rehousing program served 690 households (up from 274 in FY17), with 67% exiting to permanent housing and with participants experiencing a 22% increase in income.

The funding allocated to this program was used to provide rapid rehousing to additional households, including households escaping domestic violence, to help meet the additional demand and pressure created by COVID-19 hardships.

Performance
The following key performance indicators cover the period July 2021 through May 2022.

- 30 households served.
- 10% of households have exited to permanent housing. Households can be part of this program for 24 months before exiting.
- Of the 30 households served, 11 are families with minor children with an average length of homelessness from initial entry to the system until housed of 110.56 days.

The following key performance indicators cover the period July 2022 through May 2023.

- 58 households served (22 households with minor children and 36 households without minor children).
- 38% of households that have exited to permanent housing.
- Of the 58 households served, 22 of households are families with minor children with an average length of homelessness from initial entry to the system until housed of 72 days.

Use of Evidence
The department developed strategies to solve the seemingly intractable problem of homelessness by building on previous successes, employing best and promising practices, engaging multiple stakeholders, using data to make tough decisions about resource allocation, and creating long-term systemic change. Rapid Rehousing is a proven strategy and established best practice backed by extensive research and real-world experience.

Project 2004398: Rental Assistance

Funding amount: $4,438,875 (FY22: $1 million; FY23: $3.44 million; reduced to $4,424,673 in FY25)

Project Expenditure Category: 2.2

Project Overview
The devastating economic consequences of the pandemic and the associated unprecedented rates of unemployment have led to thousands of County residents facing deep rental debt and fearing evictions and the loss of basic housing security—while exacerbating an affordable housing crisis that predated the pandemic. To address these concerns and assist residents in need, the Montgomery County Department of Health and Human Services (DHHS) established a series of programs to provide rental assistance to keep individuals and families housed.

Starting in FY23, DHHS provided a COVID-19 Rent Relief Program that provided short-term rental assistance to eligible households who experienced lost income due to the COVID-19 pandemic that has caused them to fall behind on their rent. The program leveraged multiple funding sources—including ARPA funds—to maximize service reach and coordinate resources.

To qualify, households were required to: (1) reside in Montgomery County for a least 9 months, (2) demonstrate financial hardship due to COVID-19, (3) have incomes at or below 30% of the Area Median Income (AMI), and (4) possess an active eviction judgment or court paperwork. Funds were used to pay for back rent owed and/or cover up to three months of future rent.

To strengthen its eviction prevention efforts, DHHS partnered with the Montgomery County Department of Housing and Community Affairs and the Montgomery County Sherriff's Office to conduct rapid outreach to families served with a writ of eviction. This coordinated effort ensured that vulnerable families were quickly informed of available County support and services to help avoid eviction and potential homelessness.

In FY24, DHHS provided rental assistance offerings including Emergency County Grants, which provided emergency financial support to households at imminent risk of homelessness. Eligible expenses included past-due rent, security deposits, and first month's rent. Funds could be used to pay for back rent owed and/or pay for up to three months of future rent.

In FY25, DHHS, through their Services to End and Prevent Homelessness division's Housing Stabilization Services, has continued to support eligible families facing financial crises—particularly those with incomes between 30% and 60% of the Area Median Income (AMI). Many of these households are still grappling with the lingering economic impacts of the COVID-19 pandemic. To meet the ongoing need, DHHS provides rental assistance programs like eviction prevention grants, which provide critical financial support to households at imminent risk of homelessness. The department has also added Relocation and Diversion services to assist families facing displacement. Eligible expenses under these programs include past-due rent, security deposits, and first month's rent—ensuring families can maintain or regain stable housing.

Diversion Services: Diversion services play a critical role in coordinated entry by helping individuals and families explore safe, alternative housing options before entering the homeless service system. These services empower individuals to evaluate personal resources, family networks, and other supports that may prevent the need for emergency shelter or crisis housing.

Rental Assistance Program (RAP): The County's Rental Assistance Program provides a shallow rental subsidy for households who are experiencing homelessness, or at risk of becoming homelessness. Program applicants or the household member must be aged 55 and older or have a documented disability. This resource is designed to support those on a fixed, limited income to avoid, and to exit, homelessness. This subsidy is renewable yearly.

Short-Term Housing Assistance and Resolution Program (SHaRP): The SHaRP program provides rental assistance support to households for up to one year. This program provides light touch case management for resources and referrals to supports to ensure housing stability while in the program. SHaRP will pay 100% of rent when households have less than $1,000 per month in documented income. Households documenting over $1,000 per month in income pay

40% of their income towards rent and the SHaRP program will cover the remainder. Eligible households must be experiencing homelessness.

Rapid Rehousing Program: Rapid Rehousing offers a time-limited flexible housing subsidy and support services. This program uses a scattered site model and may include room rentals, shared housing, and independent units. Households are expected to pay the full rent upon discharge from the program. Services are focused on increasing income, securing employment, and connection to community-based services. Rapid Rehousing can provide rental assistance for up to 24 months. Eligible households must be experiencing homelessness and be referred by a Continuum of Care provider.

Performance

The following key performance indicators cover the period July 2022 through May 2023.

- 2,018 households approved for rental assistance.
- $21,242,734 approved rental assistance dollars.

The following key performance indicators cover the period June 2023 through June 2024.

- 2,204 households approved for rental assistance.
- $2,681,373.56 approved rental assistance dollars.

The following key performance indicators cover the period July 2024 through June 2025.

- 1,013 households approved for rental assistance.
- $1,716,626 approved rental assistance dollars.

Program	Number of households FY25
Rapid Rehousing Program	8
Short-Term Housing Assistance and Resolution Program (SHaRP)	195
Rental Assistance Program (RAP)	810
Totals	1,013

Use of Evidence

The program uses national best practices and extensive data and analytics to prioritize applications from residents most at risk at homelessness. This work included the development of a Homeless Prevention Index based on the current literature on risk factors for homelessness.

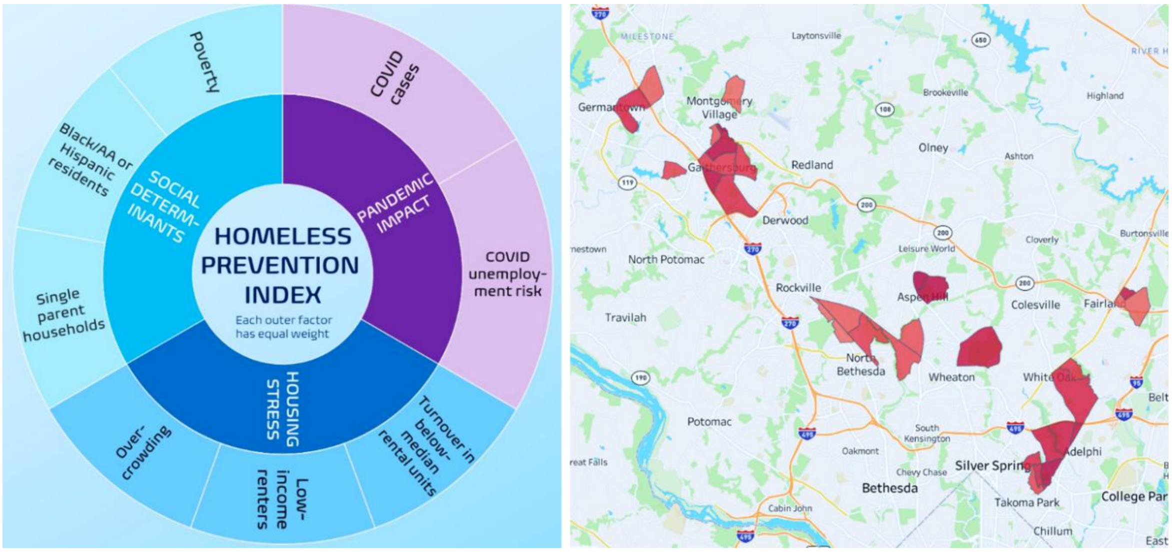


Figure 4. Montgomery County Homeless Prevention Index and Priority Neighborhoods

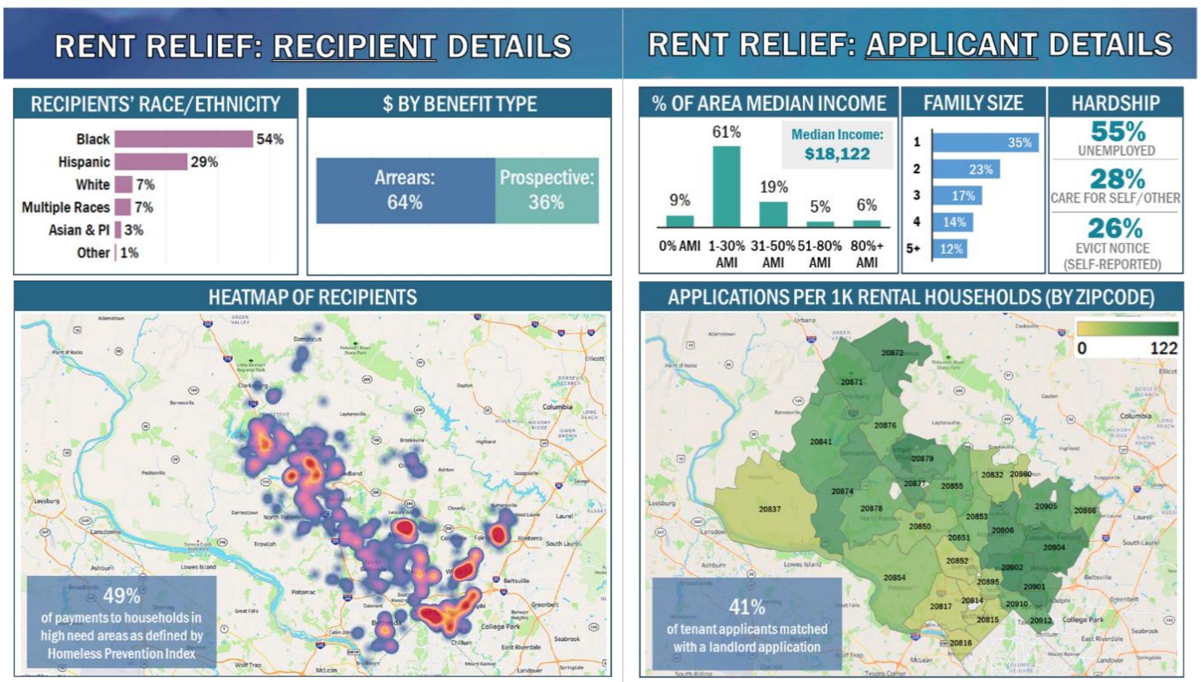


Figure 5. Profile of 2021 Emergency Rental Assistance Applicants and Beneficiaries

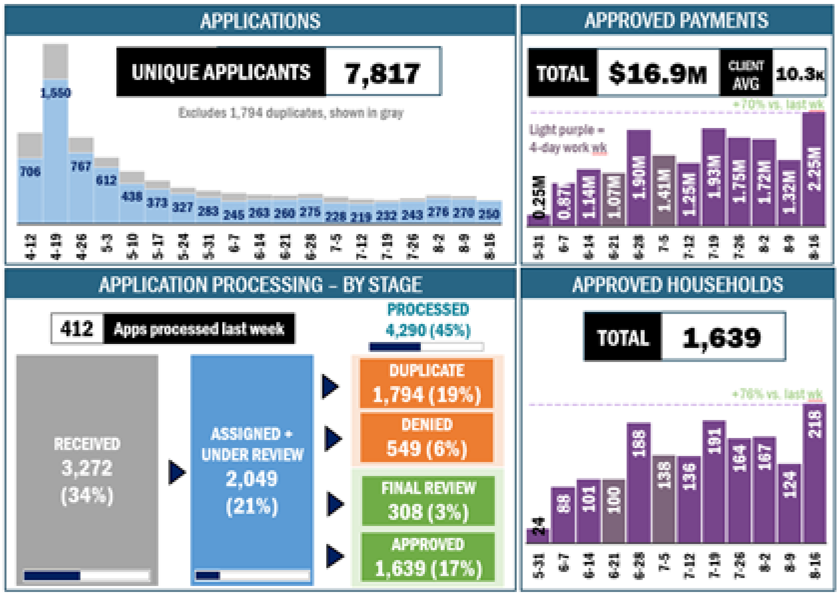


Figure 6. August 23, 2021, Snapshot of the Combined Emergency Rental Assistance Issued to County residents for the 2021 Phase of COVID-19 Rental Assistance

Project 2004397: Operational Aid to Conference and Visitors Bureau

Funding amount: $804,200 (reduced to $781,451 in FY25)

Project Expenditure Category: 2.34

Project Overview

The mission of Conference and Visitors Bureau (CVB) of Montgomery County, MD (also known as Visit Montgomery) is to market and develop Montgomery County and its communities as a preferred destination for group and individual travel thereby fostering economic growth and quality of place through tourism. The organization began receiving ARPA funding July 1, 2021, to assist with the tourism and hospitality industry recovery.

Visit Montgomery is funded by a 7% allocation of actualized hotel tax collections in Montgomery County. Revenues from the hotel tax from Fiscal Year 2019 to Fiscal Year 2020 decreased by 70% due to the COVID-19 pandemic’s impact on the tourism and hospitality industry. The CVBI markets the County as a destination for weekend leisure travel and youth and amateur sports events, implementing print and digital advertising and sales support services to group business. These marketing efforts assisted hotel revenues generated by booked hotel room nights. In addition, these hotel room revenues generate a multiplier effect into the local economy through visitor spending. In addition, sustained funding to the CVB for marketing the County as a location for recreational, leisure and entertainment opportunities will help to generate consumer spending in local shops, restaurants, and hotels, leading to increased economic activity for businesses inMontgomery County.

These Federal funds have been used to offset the negative impacts of the COVID-19 pandemic reduction in hotel tax collections, as well as for operating costs such as rent, personnel costs and print and digital advertising fees.

Use of Evidence
The leisure and hospitality sector is an incredibly important part of Montgomery County's economy. In 2023, leisure and hospitality comprised 8.7% of the workforce, according to the Maryland Department of Commerce. Visit Montgomery, Montgomery County's destination marketing organization, reported that the economic impact of visitors to Montgomery County was $1.94 billion in 2018. This funding allowed this important section of the economy to continue to operate through the pandemic.

Performance
Hotel occupancy rates were approaching pre-pandemic levels by the end of fiscal year 2023. Visitor spending increased 30% in 2022, to over $1.89 billion.

Project 2004401: FiberNet2 Equipment Maintenance

Funding amount: $500,000

Project Expenditure Category: 5.21

See description under Montgomery Connects Program.

Project 2004402: FiberNet3 Equipment Expansion and Support

Funding amount: $700,000

Project Expenditure Category: 5.21

See description under Montgomery Connects Program.

Project 2004403: Montgomery Connects Program

Funding amount: $100,000

Project Expenditure Category: 5.21

Project Overview
The FiberNet2 funding provided for annual technical support contracts for Passive Optical Networking (PON) and Multiprotocol Label Switching (MPLS) optical networking equipment powering the County's communications network (FiberNet).

FiberNet3 funding supported the annual technical support contract for remote monitoring of dense wave division multiplexing (DWDM) optical networking, including Internet Network Operations Center (INOC) and equipment support; and leasing of Equinix Ashburn, VA data center space to enable wholesale purchase of internet access and cloud services.

FiberNet supports communications services (internet, data, video, and Teams voice services) for the County, and is a critical component of the County's cybersecurity and business continuity strategic planning and operations.

Montgomery Connects funding provided technology training for adults aged 50 and older using a nationally recognized contractor, Older Adults Technology Services (OATS powered by AARP).

Use of Evidence
Research from the National Institute on Aging found that social isolation and loneliness pose significant health risks to older adults. A systematic review found that training seniors in utilizing technology can help reduce feelings of social isolation and isolation. Pew Research found that seniors who use the internet felt very positively toward their ability to find information and, once they learn how to access the internet, become regular internet users.

Performance
The following key performance indicators cover the period July 2022 through June 2023.

- 446 workshops and lectures, and 18 five-week (10-session) courses taught:
  - 3,681 participants;
  - 216 course graduates;
  - 446 total sessions (workshops, lectures, course sessions); and
  - 658 hours of training provided.
- Participant survey responses.
  - 86% feel more connected to friends, family and community.
  - 76% feel more confident in their ability to live independently.
  - 76% have more access to health information.
  - 48% feel more prepared for work.
  - 76% feel more optimistic about their future.
  - 86% report quality of life has improved.

Project 2004396: Circuit Court Remote Proceeding Facilitators & Schedulers

Funding amount: $273,308 (reduced to $265,784 in FY25)

Project Expenditure Category: 1.4

Project Overview
The Montgomery County Circuit Court's Family Division Services created the Remote Proceedings Team to support the scheduling and facilitation of remote hearings. Team members ensured that the hearings were scheduled in a timely manner and proceeded efficiently through facilitating remote access and trouble-shooting technical issues as they arise. Facilitation also included collecting the necessary exhibits to support testimony for certain hearings. Prior to the hearings, team members collected and verified party contact information, provided parties and participants with a remote proceeding Zoom link and responded to calls from the court's Remote Proceedings Hotline.

Scheduling and facilitation support is largely offered for scheduling hearings, pendente lite hearings (when remote, although now they are mostly in person), uncontested divorce hearings, settlement conferences and pre-trial settlements conferences that are presided over by magistrates. Occasionally, the team members provide assistance for enforcement and contempt hearings and various family and civil proceedings heard by senior judges.

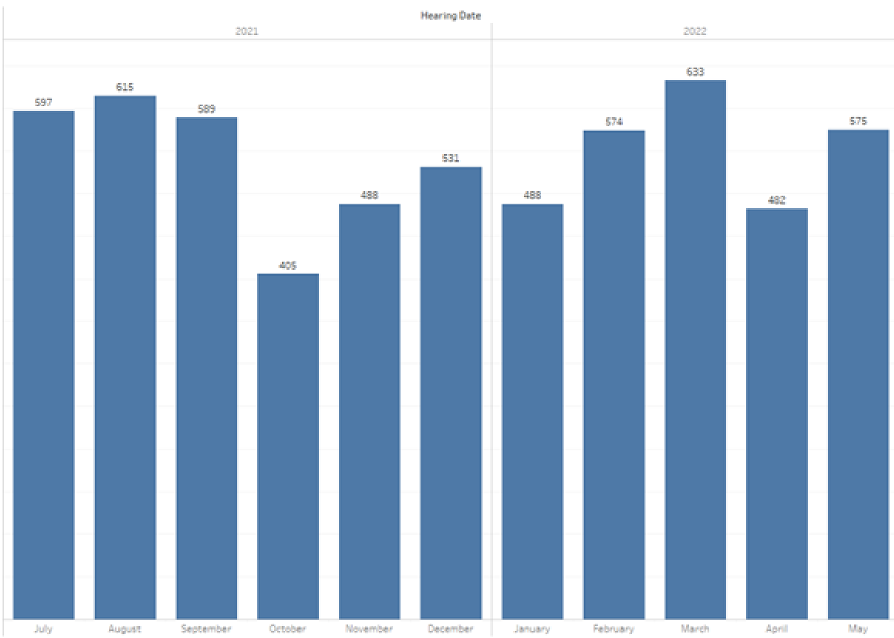
Use of Evidence

A national survey of public opinion conducted by the National Center for State Courts found that a majority of respondents approved of the use of video hearings. Survey respondents said cases could be heard and resolved more quickly, it is easier for people to participate, and it reduced barriers to access posed by having to travel in person to courts.

Performance

Chart 1 displays the number of hearings held/concluded in Fiscal Year 2022 between July 1, 2021 – May 31, 2022. Of the hearings supported by the Remote Proceedings Team, 543 (on average) were held/concluded over the reporting period.[1]

Chart 1. Remote Proceedings Team: Count of Concluded Hearings, FY2022 (July 2021-May 2022)



The lower number of held/concluded hearings in October 2021 aligns with the court's transition to the Maryland Judiciary's case management system (Odyssey) as the court reduced its workload, including the number of hearings. The time commitment to support remote

[1] The number of hearings reflects the following concluded proceedings presided by magistrates or senior judges that are supported by the Remote Proceedings Team: contempt hearings, enforcement hearing, pendente lite hearings, scheduling conferences, settlement pretrial hearings, settlement status hearings and uncontested divorce hearings. While the new case management system ('Odyssey') has a flag that indicates whether a given hearing is held remotely or not, the information has not been entered consistently since the court transitioned to the Odyssey at the end of October 2021. Accordingly, the current analysis used the type of proceeding and the judicial officer (i.e., magistrate and senior judge) to estimate the number of hearings supported by the Remote Proceedings Team. The court is working to improve the capturing of this information for future reporting.

proceedings varied. For instance, the hearings on contested matters such as enforcement and contempt hearings take much longer (up to a half- or full-day) than scheduling hearings and pre-trials conferences. In addition, for some hearings such as uncontested divorce hearings, parties file a request for remote spoken language interpretation, which requires active, extended assistance by Remote Proceeding Team members.

As noted in the original grant request, the COVID-19 pandemic created challenges for the judicial system. Virtual hearings, which were initially implemented to comply with social distancing requirements, have continued to operate to save counsel and litigants time and expense associated with traveling to the courthouse. The use of remote proceedings may also reduce the number of postponements as they provide greater access to court proceedings without requiring parties to appear in a courtroom.

The number of remote hearings largely depends on (original) caseload volume. Since certain hearings (such as family scheduling hearings and uncontested divorces) are initially scheduled to be held remotely (unless parties request otherwise, which is very rare), it is expected that the number of remote hearings will maintain within a particular range, as shown above. We would not expect an upward or downward trend over time unless, of course, the court changes its remote proceedings policies or dramatic shifts occur in caseload volume.

As shown in chart 2[2], in the first 11 months of Fiscal Year 2022, the number of Zoom meetings used for the court's hearing-related meeting types ranged from 893 (October 2021) to 1,298 (February 2022). A similar dip in Zoom meetings occurred in October 2021 as in chart 1, aligning with the court's conversion to Odyssey[3]. During the reporting period, the average number of Zoom meetings is 1,114 with total participants equal to 9,167 on average.

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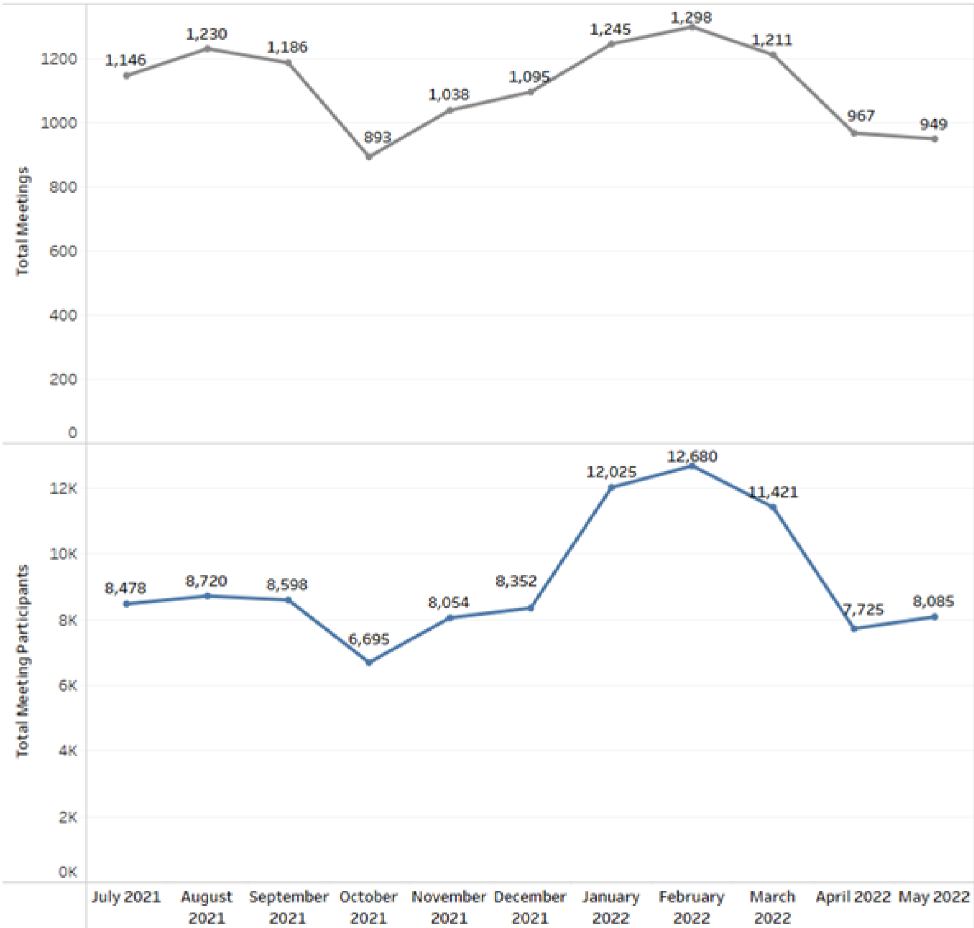
[2] The Zoom application data provides meeting information per Zoom Meeting ID. The meeting-level information is compiled for each Meeting ID and day. Accordingly, if a given Meeting ID is used multiple times for different hearings for the entire day, the meeting participants and meeting duration will be the aggregation of hearing participants and hearing durations for that entire day (based on the first value of duration and participants, which aligns with the total unique participants for the day/Meeting ID). In addition, a single Meeting ID may be used over several days within the same month. This "raw" information from the Zoom application data is aggregated by Meeting ID and Start Time (Day, Month and Year) to obtain the meeting and participant counts for each Meeting ID and Start Time combination, which are then aggregated to obtain the sum of Zoom meetings and meeting participants by month/year. Court hearings (from the Zoom application data) are identified by the meeting types of: 'court hearing on the record' and 'hearings.'

[3] The chart also shows a substantial increase in the number of participants between January and March 2022. Additional investigation reveals that the increase is, in part, caused by miscoding of the Zoom meeting type where meetings, as opposed to court proceedings, are coded as "hearings." The court is working with staff to ensure that such miscoding is minimized, if not eliminated.

Chart 2: Zoom Data - Meetings & Participants, Fiscal Year 2022 (to date)



Project 2004779: Workforce Development

Funding amount: $3,000,000

Project Expenditure Category: 2.10

Project Overview

Youth Employment Program: WorkSource Montgomery (WSM) entered into an agreement with Eckerd Youth Alternatives (EYA) in October 2021 to expand employment and training services for out-of-school youth and young adults. EYA served individuals between the ages of 16-24 years old who had been negatively impacted by the COVID-19 pandemic. In addition to serving those adversely affected by the public health crisis, the program was intentionally designed to reach individuals who are one or more of the following: low-income, homeless, pregnant and/or single parent, disabled, ex-offenders, English learners, public assistance recipients, or basic skills deficient. The provision of services included, but is not limited to, case management and barrier remediation, career coaching and counseling, occupational skills training, paid work experience, job placement assistance, and post-employment support.

Grant Relief for Onboarding Workers (GROW): As Montgomery County businesses attempted to rebound from the negative effects of the pandemic, including The Great

Resignation, WSM committed significant ARPA resources to support small businesses. WSM recognized the financial impact for employers who were laboring to fill multiple vacancies, train new staff, and develop employee retention methods and innovative incentive strategies. As a result, GROW was created to financially support local businesses striving to achieve pre-pandemic revenue levels. GROW provided grants to cover 50-75% of a new employee's wages for the first twelve (12) weeks of employment. Among other criteria, applicants are required to engage with Montgomery County's public workforce system via Maryland Workforce Exchange to recruit and hire unemployed and underemployed Montgomery County residents. Applicants are also required to demonstrate their COVID-19 hardship through detailed narrative, estimated revenue loss, and pandemic related lay-offs or closures.

Workforce Recovery Network (WRN): The WRN provides funding to support/expand local community-based organizations that provide employment and training services to individuals negatively impacted by the pandemic. Additionally, the programs may also serve those who are low-income, have criminal backgrounds, have disabilities, are homeless, veterans, English language learners, youth, or have other barriers to employment. Programs and services targeting individuals in Montgomery County's high poverty rate census tracks as well as the communities near the pending Purple Metro Line corridor were also encouraged to apply for WRN funding. WRN funding supported expansion of existing services such as recruitment, assessment, case management, training, placement, subsidized employment, internships, and supportive services. The WRN is designed to be flexible and encourage new ways of offering programs and serving under-resourced individuals in Montgomery County. Funding filled gaps brought to light by the pandemic, addressed issues magnified because of the pandemic, and expanded innovative ideas piloted during the pandemic. Examples of innovative WRN projects include:

- A workforce readiness program that addresses legal barriers with micro-grants to pay license re-instatement fees, expunge legal fees, and more;
- A technology initiative that provides technology infrastructure through micro-grants for program participants who have demonstrated a need for broadband connection to support remote job search, remote education access, or remote work. Digital literacy skills attainment training programs to support e-commerce opportunities, virtual services, and career exploration;
- Pre-apprenticeship and apprenticeship programs in high-demand industries to get individuals exposure and entry into high-wage career pathways with work-based learning and earn-and-learn opportunities;
- Education and training programs that include support for stackable credentials;
- Investment in social enterprise models to address a key community need such as childcare, transportation, food insecurity, housing, etc. that, if implemented successfully, would lead to proof-of-concept and provide opportunities to scale with additional investments from other funding sources. The models should include training and clearly define benefits to the participant;
- Initiatives related to entrepreneurship to support individuals with entrepreneurial endeavors through coaching, education, support, etc.; and
- Virtual reality learning and training models to reach underserved populations.

Upskill MoCo: Upskill MoCo provided funding for occupational and entrepreneurial skills training for individuals impacted by the COVID-19 pandemic. The program supported training endeavors for residents impacted by COVID-19 who may not qualify, or wish to enroll in other programs e.g., Workforce Innovation & Opportunity Act (WIOA). Upskill MoCo ensures that any unemployed/underemployed resident impacted by COVID-19 is able to receive support for occupational and entrepreneurial skills training. Additionally, WSM launched the SkillUp® Montgomery virtual platform. The platform is available for all Montgomery County residents through the Metrix Learning® platform. SkillUp® Montgomery offers free and unlimited access to more than 5,000 high-quality online training courses for 180 days (6 months). Key features include integrated assessments; 5,000+ workplace skills/business/it courses; 10 career pathways, 200 occupations; 300+ skill tracks; 100+ certification training tracks; free digital badges and certificates of completion. WSM has made some of the features of the Metrix Learning® System available to local employers. Employers have cost-free, 24-7 access to assessments, online skill training, and cost-effective programs for 130+ industry-recognized certifications from anywhere with internet access. As a result, the platform adds value to employers looking to upskill incumbent staff, find skilled candidates, or enhance new hire training. Custom curricula can be developed to a particular employer or industry. Employers can also list job openings, descriptions, and the skills they are looking for. Jobseekers can then view the job listings and take an assessment. Passing the assessment allows them to upload their resume and send information directly to the employer. Employers can select relevant assessments to evaluate candidates' skills and schedule interviews. For jobseekers who are not successful in passing the assessment, the system provides course recommendations and a personalized learning plan that allows them to retake the assessment when they are ready.

Use of Evidence

Workforce development programs have shown substantial evidence of effectiveness in equipping individuals with the skills and knowledge needed to thrive in the job market. Studies have consistently demonstrated that these programs lead to increased employability, higher earnings, and reduced unemployment rates among participants. Furthermore, workforce development initiatives have proven successful in addressing skill gaps, enhancing productivity, and fostering economic growth in various communities and industries.

Performance

The following key performance indicators cover performance through June 2023.

- Number of individuals receiving a credential (ARPA funded) – 175
- Number of individuals in a registered apprenticeship program (ARPA funded) – 30 with 8 who have successfully graduated and the addition of 15 pre-apprenticeships.
- Number of individuals served (ARPA funded) – 611 total disconnected youth; 748 total COVID-impacted residents, 608 total COVID-impacted businesses

Out-of-School Youth Programming

- Annually – 50 new enrollments; performance thru 6/30/2023 – 58/116%
- Percent Participating in Work Experience Program (WEX) – 40%; performance thru 6/30/2023 – 32/55%
- Percent Successfully Completing WEX – 80%; performance thru 6/30/2023 – 12/38%
- Percent Placed in Employment or Education at Exit – 70%; performance thru 6/30/2023 – 24/75%
- Percent Attaining Credential – 80%; performance thru 6/30/2023 - 27/84%
- Percent Achieving Measurable Skills Gain – 85%; performance thru 6/30/2023 – 66/206%
- Average Wage Per Placement – $14.00/hr.; performance thru 6/30/2023 - $15.60
- Employment (2nd Qtr. After Exit) – 69%; performance thru 6/30/2023 - 11/46%

Re-Entry Program

- Served – 50; performance thru 6/30/2023 - 216
- Occupational Skills Training Completion – 20; performance thru 6/30/2023 - 37
- Percent Placed in Employment – 70%; performance thru 6/30/2023

Apprenticeship Contracting, Programming and Business Incentives

- Number of Individuals Placed in Registered Apprenticeship – 50; performance thru 6/30/2023 – 30/60% (Wanada Automotive Dealer Education Institute)
- Business Incentives Provided - $944K

Pre-Apprenticeship Training

- Annually - Enrollment In training – performance thru 6/30/2023 – 15
- Training Completion – 80%; performance thru 6/30/2023 - 11/73%
- Placement In Employment – 70%; performance thru 6/30/2023 – 8/53%

Business Grant Relief for Onboarding Worker (GROW) Grants

- Annually – Businesses served – 75; performance thru 6/30/2023 – 126

Community Workforce Development Grants (Workforce Recovery Network)

- Annually – Grantees - 8-10; performance thru 6/30/2023 - 27 grants, 22 organizations
- Per Grantee – Number Enrolled in Training - 500; performance thru 6/30/2023 - 590/118%
- Number Completed Training – 350/70%; performance thru 6/30/2023 - 395/112%
- Number Placed in Employment – 210/60% performance thru 6/30/2023 - 134/64%

Occupational Skills Training

- Annually – Enrolled in Training – 50; performance thru 6/30/2023 – 98/196%
- Completed Training – 80%; performance thru 6/30/2023 – 82/84%
- Placed in Employment – 70% performance thru 6/30/2023 – 51/62%

Outreach and Community Engagement

- Annually – New Businesses Served – 100; performance thru 6/30/2023 - 217
- MWE Registrations – 250; performance thru 6/30/2023– 210

SkillUp® Montgomery (UpSkill MoCo) Virtual Career Center

- Annually – New Job Seekers Served – performance thru 6/30/2023 – 564
- Annually – SkillSoft Completions – performance thru 6/30/2023 – 3,483

Project 2004786: Business Rental Assistance

Funding amount: $2,000,000 (Reduced in FY24 to $1,660,105)

Project Expenditure Category: 2.29

Project Overview

The County approved $2 million to be disbursed in the form of grants to small businesses to help pay for rent expenses due to decreased revenue from the pandemic. Eligible businesses received up to three months of rent, based on their existing lease, with a maximum of $10,000 through this program. Per the authorizing resolution, the grant criteria excluded restaurants because the State of Maryland authorized a separate relief program for this industry. The grant required documentation that the awardee spent at least the total grant on lease payments after disbursement. The program operated in 2022 and awarded a total of $1,560,105 to 184 businesses. Montgomery County utilized a partner to disburse these funds, so an additional 10% of the awards was disbursed as an administrative fee. The County reduced the allocation to this project by $0.34 million in May 2023.

Use of Evidence
Small businesses are a vital part of local economies. The Office of Advocacy within the U.S. Small Business Administration found that small businesses create two-thirds of net new jobs and generate 44% of overall economic activity in the U.S. Providing grants to small businesses is therefore a valuable expenditure to maintain the vibrancy of the local economy.

Performance
- 184 businesses received funding through this project.
- Average grant awarded was $8,479.
- The grants were distributed throughout the geographic regions of Montgomery County, with higher concentrations near the larger municipalities of Gaithersburg and Rockville.

Project 2004773: Hotel Relief Program

Funding amount: $2,690,000 (reduced to $1,737,500 in FY24)

Project Expenditure Category: 2.35

Project Overview
The Hotel Relief Program provided financial assistance to hotels and other lodging entities located in Montgomery County. Hotels and other lodging entities were negatively impacted due to the COVID-19 pandemic and continued to experience disruption through 2022. Montgomery County announced this relief program to continue stabilization efforts of the local hospitality industry in the County. Grant awardees received $500 per sleeping room under this program. Any hotel or accommodation owner with ten or more sleeping rooms, or a bed and breakfast with five or more rooms, were eligible for grants through this program. The application was open from July 1, 2022, through July 22, 2022. A total of 19 businesses received $1,737,500 through this program. The County reduced the allocation to this project by $0.95 million in May 2023.

Use of Evidence
The leisure and hospitality sector is an incredibly important part of Montgomery County's economy. In 2023, leisure and hospitality comprised 8.7% of the workforce, according to the Maryland Department of Commerce. Visit Montgomery, Montgomery County's destination marketing organization, reported that the economic impact of visitors to Montgomery County was $1.94 billion in 2018. This funding allowed this important section of the economy to continue to operate through the pandemic.

Performance
- 19 businesses received a grant through this program.
- The average grant was $91,447 per business.

Project 2004795: Arts Grants

Funding amount: $2,750,000

Project Expenditure Category: 2.36

Project Overview

Montgomery County allocated $3.25 million to the Arts and Humanities Council of Montgomery County (AHCMC) to support local arts organizations and artists, funded through the CARES Act. Additional ARPA funding enabled another round of grants, including $2.75 million based on prior funding for similar grants and aligned with other ARPA business assistance programs. These grants were distributed to local artists and operational support for arts and humanities organizations in the County.

Use of Evidence

The arts are an important part of local and national economics. An economic and social impact study of the arts found that nonprofit arts and culture organizations generated $151.7 billion in economic activity in 2022. Within Montgomery County, arts and culture organizations provided over 3,800 jobs and over $5 million in local tax revenue.

Performance

FY23 COVID-19 Relief Fund Results: Organizations

- The number of applications submitted by organizations was 91.
- 82 eligible applicants were AHCMC grantees.
- 7 eligible applicants were not AHCMC grantees.
- 2 applicants were not eligible.

FY23 COVID-19 Relief Fund: Organizations Overview	
Total Applications Received from Organizations with 501(c)(3) status	91
Total Applications Received from Organizations Without 501(c)(3) status	0
Total Applications Approved	89
Total Applications Awarded	89
Total Applications Denied	2
Amount per Organization	Tiered by budget size
Total Amount Awarded	$2,525,000
Reasons for denial per the published guidelines (organizations)	• Is not based in Montgomery County • Operates as a for-profit Business

Financial Ranges	Award Amount per Financial Range	Number of Eligible Organizations	Total Amount Awarded per Financial Range
Organizations without 501(c)(3) regardless of budget size	$2,500	0	$0
Less than $25,000	$3,300	11	$36,300
At least $25,000 and less than $50,000	$5,325	8	$42,600
At least $50,000 and less than $100,000	$8,010	10	$80,100
At least $100,000 and less than $250,000	$14,000	19	$266,000
At least $250,000 and less than $500,000	$26,250	12	$315,000
At least $500,000 and less than $1,000,000	$45,000	9	$405,000
At least $1,000,000 and less than $3,000,000	$63,000	10	$630,000
At least $3,000,000 or more	$75,000	10	$750,000
Total		**89**	**$2,525,000**

FY23 COVID-19 Relief Fund Results: Individuals

The number of applications submitted by individuals was 78.

- 48 eligible applicants were AHCMC grantees.
- 27 eligible applicants were not AHCMC grantees.
- 3 applicants were not eligible.

FY23 COVID-19 Relief Fund: Individuals Overview	
Total Applications Received	78
Total Applications Approved	75
Total Applications Awarded	75
Total Applications Denied	3
Award Amount Per Individual	$3,000
Total Amount Awarded	$225,000
Reasons for denial per the published guidelines (individuals)	Is not a resident of Montgomery County, Is a full-time student

Project 2004745: High School Wellness Centers Services Enhancement

Funding amount: $3,000,000 (reduced to $2,999,885 in FY25)

Project Expenditure Category: 2.26

Project Overview

In April 2022, the County Council approved a special appropriation for $3 million as part of a larger package to expand and enhance mental health and positive youth development services in high schools, expanding services at schools with a Wellness Center and providing new services at schools without a Wellness Center. Vulnerable youth faced significant challenges as a result of the economic impact resulting from COVID-19 and social isolation arising from the need to prevent the spread of the virus. These funds responded to urgent mental health and social support needs of high school students and their families. The services provided include behavioral health and support services, youth development and prevention services, case management screening, referral, and social services.

The services commenced in the fall of 2022, with full implementation in January 2023. The program was delivered primarily by contracted partners, including EveryMind, Identity Inc., and Sheppard Pratt.

Use of Evidence
There were multiple goals of the project based on the type of service provided. For therapy services, the goal was to enhance psychosocial functioning and decrease emotional and/or behavioral health problems for high school youth. In evaluating the success of the program and individual client outcomes, contractors used validated instruments, such as the Pediatric Symptom Checklist (massgeneral.org). The goal of case management services was to increase the family self-sufficiency. Success was evaluated using 9 domains on LifeWorks Self-Sufficiency matrix, which is a modified version of the Arizona Self-Sufficiency Matrix Our Approach to Outcome Measurement — LifeWorks (lifeworksaustin.org) that can be given to youth or adults to measure the family's level of need or empowerment in each domain. The goal of youth development services was to increase engagement success, which was evaluated using individualized pre-post test assessments or the Positive Youth Development Inventory.

Performance
With the expansion of services to schools that did not have a Wellness Center, 1,644 students, parents, or household members benefited from the services in this program. Of those students receiving therapy services, they had an average of 13% improvement in their clinical symptoms after 8 months of services.

Project 2004834: Youth Development – After School Support and Engagement Hubs

Funding amount: $250,000

Project Expenditure Category: 2.22

Project Overview
Youth from low-income families faced significant challenges as a result of the economic impacts resulting from COVID-19 and social isolation arising from the need to prevent the spread of the virus. Distance learning in public schools and limited opportunities to congregate safely with peers due to COVID-19 prevention measures increased feelings of alienation and isolation among young people and impacted engagement of students in schools. In May 2022, the County Council appropriated $250,000 to support enhanced delivery of after-school youth support and engagement hub services in four high-needs school cluster/communities in Montgomery County and associated administrative and technical supports.

Use of Evidence
According to youth.gov, a website supported by the Federal government, afterschool programs provide many benefits to youth, including social, emotional, cognitive, and academic development. These programs can also reduce risky behaviors. Youth.gov notes that for every $1 spent on afterschool programming, $3 were saved through increasing a youth's future

earning potential, improving their school performance, and reducing their likelihood of committing a crime.

Performance

Program	Outcomes associated with $ spent	# of Youth
Empowering the Ages	Students will understand how their interests, plans for high school classes and extracurricular activities are connected to personal growth and future career. Students will identify at least 3 potential future careers and the skills necessary for success. Students will feel comfortable expressing their goals for the future. Students will understand the difference between a checking and saving account and a credit card and debit card. Students will feel supported unconditionally by community members.	14
Girls on The Run	Girls who began with lower pre-season scores on the 5Cs + 1 and physical activity behavior showed statistical and meaningful differences from pre- to post-season. In other words, the girls who are perhaps in most need of a positive program experience to improve psychosocial and physical qualities benefited the most from their participation in Girls on the Run.	87
Kids Kitchen	Limit foods and beverages high in added sugars, solid fat, and sodium. Learn the importance of physical activity and fitness for health and wellness. Promote personal fitness goals and lifelong physical activity in school and home environment. Develop intellectual ability and motivation to learn health and wellness knowledge that produces simple and effective critical thinking, creativity, problem solving, and communication skills. Increase confidence and positive attitudes toward healthy eating, food preparation, food culture, and fitness to transfer such skills to the home environment.	45-60
The Imprint	Girls Beyond participants will learn the importance of mental, physical, and emotional health and the different components that dictate healthy vs. unhealthy living habits. Girls Beyond participants will learn to work independently and as a group through uncomfortable experiences/ improving decision making skills. Girls Beyond participants will identify short and long-term goals for themselves and the group as a whole and will be supported in planning steps to reach those goals.	12
Take Flight	SportsFit will strengthen youth’s understanding of fundamental movement principles and techniques. Youth will gain a greater understanding of what is needed to be healthy – mentally, physically, and emotionally. Youth will strengthen their leadership, teamwork and communication skills through group and team activities.	20
480 Club	80% participation from ZIP Codes – 20876, 20886, 20874, 20879. Improved physical fitness, skill, and cardiovascular endurance. 50% who registered will complete MCCC survey. 80% of youth will complete a program survey. Increased	96

	peer to peer relationship building. 90% of registered youth report program as a safe space.	
Drew Star	Introduced to basic music production. Learn how to film a short music video. Learn social and emotional development skills in the areas of self-awareness, self-care and mindfulness, leadership, compromise, working in a group setting.	8
Queens Royal	Use transformative power and conditioning of sporting activities to empower and improve quality of life, and to help them get on track for successful and stable transition to adulthood. Program motivates participants to improve academically as it exposes them to scholarship opportunities in sports that can advance their educational and career goals; training for competitive sports, such as lightweight boxing and basketball games, will increase their competitive spirit and build their confidence; field trips will expand their knowledge base about, arts, cultural, and sporting activities and improve their social and communication skills, while encouraging them to be more inclusive; and mentoring and group sessions help them form positive relationships and healthy support system through continued interaction with our mentors, tutors, and coaches.	20
Camp Fire Patuxent (Summer 2022)	During summer 2022 Camp Fire provided a variety of programs and activities at properties in Montgomery County including Friendly Gardens and University Manor in Silver Spring. Children participating in the program range in age from 3 to 16, with the majority being school age grades 3-5. Programs were delivered in a variety of manners to address the needs of the local properties. Staff from Camp Fire assisted with activities for family events such as Resident Appreciation Days where they engaged campers and families in having fun while experiencing the appreciation of the staff.	25
Sci Tech 2 U (Summer 2022)	Students used 3D pens to manually print objects and learn the Tinkercad to 3D print objects with their personal 3D printer. Additionally, students were taught financial literacy, entrepreneurship, mixed reality, and topography, and became familiar with patent and trademarks. Students also engaged in team building activities to produce objects using design thinking procedures and address their social emotional wellbeing.	35
Kids Kitchen (Summer 2022)	Food, Fitness, Fun! "Summer Edition" is a kid-friendly food and fitness program designed to promote health and wellness for youth through interactive culinary, nutrition education.	150

Rosemary Hills ***	*** Contract paid close to 50% of budget due to staffing shortages.*** Teach the sport of lacrosse to 7-11 year old youth. Encourage leadership and teamwork through positive youth development.	90-180 (15-30 per location)

Project 2004835: Youth Out of School Time Initiative

Funding amount: $125,000

Project Expenditure Category: 2.22

Project Overview

Youth from low-income families faced significant challenges as a result of the economic impacts resulting from COVID-19 and social isolation arising from the need to prevent the spread of the virus. Distance learning in public schools and limited opportunities to congregate safely with peers due to COVID-19 prevention measures increased feelings of alienation and isolation among young people and impacted engagement of students in schools. In May 2022, the County Council appropriated $125,000 to support facility fee assistance programs for services that primarily serve low-income youth – including fields, courts, gyms, all-purpose rooms, auditoriums, and classroom spaces available for out-of-school time programs.

Use of Evidence

According to youth.gov, a website supported by the Federal government, afterschool programs provide many benefits to youth, including social, emotional, cognitive, and academic development. These programs can also reduce risky behaviors. Youth.gov notes that for every $1 spent on afterschool programming, $3 were saved through increasing a youth's future earning potential, improving their school performance, and reducing their likelihood of committing a crime.

Performance

The $125,000 was utilized from July 1, 2022, through June 30, 2023, through the Facility Fee Assistance Program (FFAP) which helps community groups and individuals pay for the use of public schools, libraries, or County office buildings when they provide community services that directly benefit vulnerable or at-risk youth, or limited income individuals and their families the FFAP is administered by Community Use of Public Facilities (CUPF).

Project 500320: Stormwater Infrastructure

Funding amount: $3,075,000

Project Expenditure Category: 5.6

Project Overview

This project included $2,275,000 in funding for ten storm drain improvements that improve climate resilience by reducing flooding, runoff risks, and mitigating property damage. Additionally,$800,000 was provided for one culvert replacement project.

- Conway Road - storm drain extension with stormwater best management practices (BMPs), $500,000. Construction started November 2023.

- Glenwood neighborhood - stormwater BMPs (Best Management Practice) to reduce flood risk, $200,000. Construction started September 2023.
- MacArthur Blvd culvert - sediment removal from culvert under road to reduce flooding, $200,000. Construction started August 2023.
- Kenilworth driveway - inlet upgrade and pipe upsizing across Kensington Parkway, $250,000. Construction started January 2024.
- Woodbine Street – parts of planned storm drain system never installed, $250,000. Construction started May 2024.
- Beech Tree Road – area sits at the bottom of large drainage area with a piped stream, multiple flooding complaints over several years, $75,000. Construction started October 2023.
- Fairfax Road – flooding of multiple below-grade garages, $125,000. Construction started July 2023.
- Reading Road – Storm drain system extension in design, $150,000. Construction started December 2023.
- Summit Avenue at Knowles Avenue – multiple homes with flooding impacts from storm drain that runs between and behind houses, $300,000. Construction started July 2024.
- Parkwood Drive – storm drain system extension to address issues when runoff leaves street down driveways, $225,000. Construction started October 2023.
- Seven Locks Road – culvert replacement, $800,000. Construction started 2025.

Use of Evidence
The goal of this project was to correct resident-reported drainage issues such as flooding, to reduce the risk of property loss and injury during future storms, and to improve climate resiliency. Climate resiliency and other environmental benefits are achieved by increasing storm drain capacity and constructing best management practices to reduce the amount of sediments and other pollutants reaching streams, rivers, and the Chesapeake Bay.

Performance
See project status updates above. This funding enabled the implementation of 10 storm drain improvements and one culvert replacement.

Project 2004567, 2004741: Food Security

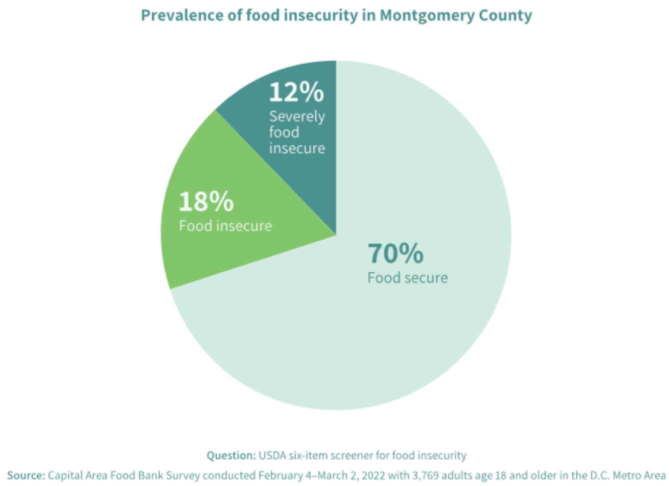
Funding amount: $1,710,000 (Project 2004741) and $669,000 (Project 2004567)

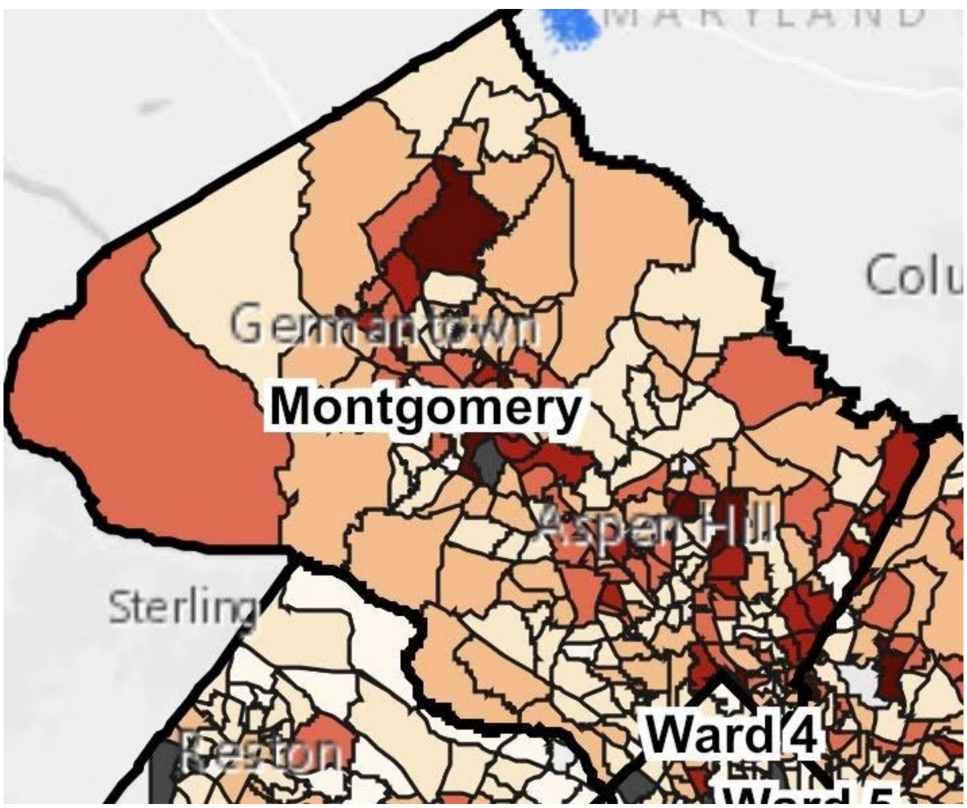
Project Expenditure Category: 2.1

Project Overview
Project 2004567 provided $669,000 to support the development of the County's food security initiatives including funds for strategic planning and coordination and critical response programs. In addition, Project 2004741 provided $1,710,000 in funding to the Montgomery County Food Security Task Force to purchase 800,000 pounds of food that was distributed in economically disadvantaged communities.

Use of Evidence
According to the Office of Disease Prevention and Health Promotion within the U.S. Department of Health and Human Services, "Food insecurity is linked to negative health outcomes in

children and adults, and it may cause children to have trouble in school. Giving more people benefits through nutrition assistance programs, increasing benefit amounts, and addressing unemployment may help reduce food insecurity and hunger."





The heat map is developed using SNAP data, USDA surveys and school lunch programs to identify food insecure populations.

Performance
Of the 800,000 pounds of food purchased with these funds, approximately 60% was distributed to Community Food Assistance Providers via a coordinated effort with the Capital Area Food Bank. The remaining funds were utilized to purchase shelf stable food that was distributed at Health and Human Service Hubs. See description under Project 2004407: Provide for Health and Human Service Hubs to Promote Equity.

Project: 2004838: Violent Crime Information Center

Funding amount: $471,875 (reduced to $470,091 in FY25)

Project Expenditure Category: 1.11

Project Overview
The Violent Crime Information Center (VCIC) is a center that uses law enforcement technologies and databases to provide officers in the field with intelligence. They use technologies such as license plate readers (LPR) and surveillance cameras to provide officers with real time knowledge as to where crimes are occurring, or where suspects have fled to. After the offense, they will use databases to provide workups and intelligence on victims and suspects to permit for more efficient responses to crimes.

Use of Evidence
The Electronic Frontier Foundation reports that there are over 140 real time crime centers in use across the United States. Real time crime centers (RTCCs) use technology to help law enforcement more quickly and effectively target crimes. A study in the Journal of Criminal

Justice presents evidence that RTCCs can help reduce time to close cases. On average, RTCCs in Chicago increased clearance rates by 5%.

Performance
The FY23 ARPA funded Violent Crime Information Center pilot was rebranded as the Real Time Information Center (RTIC). Since 2023, the RTIC has supported over 4,200 calls for service, delivering real-time information to first responders and investigators.

Project 2004839: Group Violence Intervention (GVI) Initiative

Funding amount: $156,250 (reduced to $0 in FY25)

Project Expenditure Category: 1.11

Project Overview
This initiative is a violence intervention best practice that would be implemented in partnership with the County's Street Outreach Network. GVI initiatives seek to reduce homicide and gun violence, minimize harm to communities by replacing enforcement with deterrence, and foster stronger relationships between law enforcement and the people they serve. It included contractual hospital navigator positions that mediate conflicts during gang and violent situations. The amount provided was intended to fund it through the end of FY23 as a pilot project. In FY25, the County determined that implementation would not be possible prior to the December 31, 2024, deadline to obligate the funds and the funds were withdrawn from this project and reallocated to the Project 2004399: Working Families Income Supplement Expansion.

Project 2004841: Midnight Madness Initiative

Funding amount: $65,500

Project Expenditure Category: 1.11

Project Overview
The Montgomery County Police Department (MCPD) launched a Midnight Madness basketball league in collaboration with the Montgomery County Department of Recreation to provide a 3-on-3 basketball league at one recreation center as a pilot program in the 3rd Police District. This program provided a free basketball league to youths ages 14 through 17 Montgomery County on Friday evenings. The participants had access to other activities available at the recreation center. A brief education series was provided. The amount provided funded it through the end of FY23 as a pilot project.

Use of Evidence
Literature reviews show that community-based policing and police athletic leagues may help reduce the likelihood that an individual will commit a crime. Even in cases where crime does not necessarily decrease, community-based policing can increase feelings of security and help people view police more favorably.

Performance
The following key performance indicators cover the period July 2022 through June 2023.

- White Oak Basketball - Averaged 30-40 youth one night per week for a month. Partnership with the Department of Recreation. Officers from the 3rd Police District and Community Engagement Division. White Oak Community Center.
- Long Branch Futsal - Averaged 30-40 youth one night per week for a month. Partnership with the Department of Recreation. Officers from the 3rd Police District and Community Engagement Division. Long Branch Community Center.
- MCPS after school mentoring 2022/ 2023 school year - Community Engagement Division: Community Engagement Officers (CEOs). CEOs met with students to build relationships, provide mentoring and leadership through group activities and presentations.
- Teen Alcohol Education - Traffic Division. Provided 1 high school level educational session on the dangers of alcohol abuse.
- Husky Leadership Academy - Clearspring Elementary School and MCPD conducted after school sessions each week for six weeks to 20 students. Students participated in activities with officers and learned from a number of officers assigned to a variety of units through the department. Organized by Community Engagement Officers and the Office of Public Information.
- Drug Education Program - Waters Landing Elementary School - Community Engagement Division officer’s meeting with students beginning in June 2023 and continuing through summer to educate and increase awareness on the danger of substance abuse.

Project 2004840: Youth and Family Violence Prevention Program

Funding amount: $37,500 (reduced to $37,496 in FY25)

Project Expenditure Category: 1.11

Project Overview

This project allowed for broad advertising reach across several mediums including radio, streaming and social media. In order to reach a diverse population, 15- and 30- second advertising spots were created and played across two different multimedia companies, Audacy and iHeartMedia, on platforms likely to reach a diverse population by age, race, and language in Montgomery County. The first campaign was targeting intimate partner violence awareness during the holiday season in December and January on three local radio stations along with their associated Facebook and Instagram accounts and streaming services.

The second campaign was targeting teen dating violence and featured a two-week advertising push on HOT 99.5 (a targeted teen radio station for all demographics) in support of the RespectFest event in April 2023, a project hosted by the Domestic Violence Coordinating Council.

Additionally, the director of the Family Justice Center was interviewed on WONK-FM news-talk radio about the services available at the Family Justice Center.

Use of Evidence
According to the Federal Office of Juvenile Justice, mass media public education campaigns have been effective in changing behavior related to a variety of issues. As a result of this program, hundreds of thousands of "impressions" were made via the social media outreach across three radio stations, two in English and one in Spanish, in the holiday intimate partner violence awareness campaign where listeners and social media users were directed to contact the Family Justice Center for free services.

Performance
Hundreds of thousands of "impressions" were measured across social media platforms of local radio stations. Nearly 600 teens attended the 2023 RespectFest at Wheaton Library, a teen dating violence awareness event, and was attended by popular DJ Elizabethany from HOT 99.5, a "teens of all demographics" targeted radio station. The combined social media following of all four radio stations is well over 1 million people. Additionally, giveaways were purchased as prizes for a bystander intervention quiz taken by the teen attendees.

Project 2004752: Adult Medical Day Care Provider COVID Assistance

Funding amount: $1,200,000

Project Expenditure Category: 1.14

Project Overview
Adult medical day care (AMDC) programs provide critical support to individuals aged 16 and older who are medically compromised or are functionally and/or cognitively impaired. Many are frail seniors. These individuals cannot live independently, but with support can continue to live at home, preventing placement in residential facilities such as nursing homes. AMDC programs provide a range of services, including transportation and meals, and provide an important source of social activities for participants. AMDC providers were negatively impacted financially when they were required to close and received a lower reimbursement rate than the rate received for in-person programming.

Use of Evidence
Evidence is evaluated based on the provider's daily attendance logs comprised for each month of service. The adult medical care providers submitted a final ARPA operational financial report i.e. rent, insurance, food, fuel, transportation, activities, labor, and other.

According to a study in The Gerontologist, a scientific journal, adult day care use has "positive health-related, social, psychological, and behavioral outcomes for care recipients and caregivers." These programs reduce costs by preventing adult institutionalization, provide respite for caregivers, and prevent isolation, depression, and early decline in older individuals.

Performance
The adult medical day care centers served approximately 1,600 participants between July 2022 and June 2023.

Project 2005159: Homeowner Assistance Programs

Funding amount: $3,000,000

Project Expenditure Category: 2.18

Project Overview

Funding for this project was distributed between two Homeowner Assistance Funds, which provide down payment assistance to first-time homebuyers in Montgomery County. The funding was equally divided between the Montgomery Homeownership Program (MHP) administered by the State of Maryland's Department of Housing and Community Development and the Montgomery County Homeownership Assistance Fund (MCHAF) administered by the Montgomery County Housing Opportunities Commission. Both the MHP and the MCHAF programs provide up to $25,000 per household with 0% interest to be used for down payment and closing cost assistance.

Use of Evidence

According to the Joint Center for Housing Studies at Harvard University, downpayment assistance can help increase homeownership rates for underserved households, one of the largest drivers of the lack of intergenerational wealth in those communities.

Quarterly reports were provided for each program and documented the number of loans administered under this funding. The amount of each loan, the locations of the homes purchased with the loan, the household's income, and the amount of the first mortgage obtained in collaboration with this down payment assistance loan were also provided.

Performance

The downpayment assistance program:

- Helped 120 first-time homeowners purchase a home.
- Home prices ranged from $159,000 to $735,000. The **average home price was $363,905.**
- Loan amounts ranged from $142,000 to $698,000. The **average loan amount was $342,974.**
- On average, the $25,000 downpayment assistance accounted for **8.3% of the total loan amount.**
- 26% of purchases were in Silver Spring, 19% were in Germantown, and 12.5% were in Gaithersburg.
- The average household size aided by this program was 2.3, with the smallest size being 1 person and the largest size being 8 people. The median household size was 2.

Project 2005160: Home Accessibility Rehabilitation Program

Funding amount: $1,500,000

Project Expenditure Category: 2.18

Project Overview

This initiative is a homeowner assistance program to provide necessary accessibility upgrades to low-income seniors and persons with disabilities. Funding was divided evenly between two nonprofit vendors to administer. Under the program, funding could be used for one occupational therapist visit who will then recommend resident-specific improvements to be made. Improvements may include those that assist with access from the exterior or access within the interior of the home. Permissible improvements may also include those that promote visitability and/or those that provide accommodation upgrades to kitchens, bedrooms and bathrooms.

Use of Evidence
Research shows that individuals with disabilities have difficulty finding appropriate living situations due to a lack of accessible housing or the lack of accessible features in their current housing. American Housing Survey data show that almost 50% of households that use a wheelchair have thresholds with steps at the entrance. These types of barriers to appropriate housing can lead to negative health outcomes. Barriers in the home can lead to falls and hospital stays, and feelings of isolation in homes that are unnavigable.

Quarterly reports will be provided to document the number of households served under the program, the age or disability of the resident being served, as well as the amount of funds and types of accessibility upgrades provided to accommodate that resident.

Performance
As of June 30, 2024, the program:

- Provided assistance to 57 households.
- Over 90% of assistance was spent mitigating fall risks.
- The payments ranged from $700 to almost $20,000. The average payment was $7,034.

As of July 15, 2025, the program:

- Provided assistance to 58 households
- Over 85% of assistance was spent mitigating fall risks.
- The payments ranged from $105 to over $27,000. The average payment was $9,690.

Project 2005166: Food Staples

Funding amount: $6,450,000

Project Expenditure Category: 2.1

Project Overview
This initiative provides critical food staples to nonprofit food assistance providers for distribution to households in need within Montgomery County. Partnerships with social services organizations that support underserved populations enhance outreach and connection with underserved communities. About a third of the food is distributed at seven Service Consolidation Hubs that provide community choice pantries, case management, and other essential services for the residents. They are using best practices to assist residents in advancing beyond food insecurity by combining food assistance with case management and other programming, such as vocational training and health education.

Use of Evidence
The program emphasizes supporting low-income populations suffering from food insecurity as identified using county data and Feed America's Food Insecurity map. The program invests in a total of 65 food providers that are in areas identified as at-risk for food insecurity.

Performance
Customer satisfaction surveys were implemented by two Food Staples vendors - Manna Food Center and Capital Area Food Bank (CAFB). Based on survey feedback, the program has provided a vital support for food assistance provider partners to feed the most vulnerable households who received a weekly basket of balanced nutrition including protein, vegetables, shelf stable food, bread and other essential nutritional items. The program also allowed partners to buy food in bulk at lower prices than buying retail and facilitated the receiving of those goods by delivering directly to their sites. The ability to get produce boxes facilitated quick distribution to recipients while reducing time for volunteers to pack. Several organizations depended on this funding alone to meet the increased demand that started during COVID-19 pandemic.

Manna Food Center works with 24 partners reported serving an average of 20,476 duplicated households in Montgomery County. Capital Area Food Bank's 48 partners reported distributing over 8,000,000 pounds of food including produce boxes, produce pallets, frozen protein, canned goods and other shelf stable food among 11 ZIP Codes identified with lack of access to food resources and limited transportation options. Below is the listing of estimated pounds distributed per ZIP Code by CAFB partners.

ZIP Code	Pounds Distributed
20904	1,493,533
20903	1,065,028
20877	865,433
20902	814,542
20878	665,212
20912	608,926
20832	517,636
20874	470,235
20851	392,372
20861	279,983
20850	271,278
20910	252,490
20905	168,639
20814	151,000
20895	148,149
20901	116,602
20879	112,073
20906	100,030
20853	90,207
20854	69,905
20886	27,741
Total	**8,681,014**