



REVIVE SANTANA

2025 Recovery Plan Performance Report
State and Local Fiscal Recovery Funds

**The City of Santa Ana
2025 Recover Plan
Table of Contents**

List of Acronyms.....	4
General Overview.....	5
Executive Summary	6
Progress and Outcomes:	6
Challenges and Opportunities:	9
Looking Ahead:	9
Uses of Funds	10
a. Public Health (EC 1):	10
b. Negative Economic Impacts (EC 2):	10
c. Public Health-Negative Economic Impact: Public Sector Capacity (EC 3):.....	11
d. Water, Sewer, and Broadband Infrastructure (EC 5):.....	12
e. Revenue Replacement (EC 6):	13
Other ARPA Funds	13
By City Category:	15
By Expenditure Category (EC):	17
[Historical] Promoting Equitable Outcomes.....	20
Introduction	20
Community Engagement	20
Labor Practices	20
Use of Evidence	20
Performance Report.....	20
Project Inventory.....	24
City Fiscal Health	24
221360: Legal/Contract Management Support	24
221361: Human Resources Service Enhancement Program	25
221362: Accounting & Compliance	26
221363: Funds for Revenue Loss.....	27
221365: Administration	28
Critical Infrastructure	30
221341: First Street Slope Stabilization Project	30
221370: Parking Structure Safety Enhancements	32
221370.1: Parking Structure Improvements.....	34
221375: Broadband Access.....	35
221380: Main Library Transformation – Childhood Learning Environments	37
221381: Jerome Park Outdoor Library	42
221382: Delhi Library Branch	45
221802: Newhope Improvements	49
221383: Speed Humps at St. Andrews	51
221385: Information Technology & Process Upgrades	52
221387-88: Neighborhood Safety Streetlights: Phase I & II	53
221390: Stormwater Channel Fencing Upgrades Phase II	55
221404: Davis Safe Routes to School	57
221405-221407: Pedestrian & Mobility Improvements.....	59
221418: Stormwater Channel Fencing Upgrades Phase III	61

Direct Assistance	64
221320: Early Childhood Support, Head Start and Child Care Programs	64
221321: After School & Youth Sports Programs	66
221322: Food Distributions	69
221323.0130001: "Investing in the Artist Grant" Grant Program	71
221323.01302: Downtown Holiday Lights	75
221323.01303: Business Grants	77
221323.0130405: Business Workshops	78
221323.0130607: Business/Nonprofit Assistance	80
221323.01308: Business Interruption Grants	81
221325: Technology Skills/Digital Literacy Education	83
221326: Resident Direct Assistance	89
221327.1172: Youth Violence Prevention Programs	92
221327.23 Youth Violence Prevention Programs (SAPAAL)	94
221328: Rent Stabilization and Just Cause Eviction Program	97
221329: Coronavirus Nonprofit Fiscal Recovery Fund for Organizations Located on City-Owned Parcels	101
221331: Historic Building Crime Prevention	102
221346: Commercial Property Compliance Assistance Program (CP-CAP)	103
Public Health and Safety	107
182681: Centennial Lake Renovations	107
217533, 217535: Campesino and Madison Parks Restrooms	111
221307: COVID-19 Sanitization Project	113
221309: Sanitization and Prevention: Right-of-Way	114
221340: Revive 5K Run	116
221342: 10th & Flower Land Acquisitions	117
221343: Santa Ana Winter Village	120
221344: 4404 W 1st St Land Acquisition	121
221345: Healthy Food Access	123
221347: Rapid Response Homeless Services	124
221348-221350, 221412: Upgrade Park Restrooms: Angels, Heritage, Riverview, and Windsor Parks	127
221352-57: Enhanced Security of Parks	130
221358: Public Health Plaza	132
221359: Gun Buyback Program	134
221377: Salgado Center Renovations	135
221378: Santa Anita Community Center	137
221402: Pressure Washing	139
221408: Bristol Recreation Corridor	141
221410: Warner-Delhi Linear Park	143
221413: Delhi Armory Conceptual Plan	146
221414: Logan/Chepa's Park	147
221415: Memorial Park & Aquatics Facility Renovation	148
221416: El Salvador Restroom Renovation	152
221420: Bike Trail Security Cameras	153
221421: Angels Park Lights	155
221422: Centennial Park Lights	157
221423: Delhi Park Lights	159
221424: Centennial Park Restrooms	161
Recovery from the Pandemic	163

221301: Mental Health Recovery.....	163
221304: Feasibility of Public Health Department	166
221306: Expansion of Critical City Communications Methods	168
221308: COVID Emergency Response	170
221310: Emergency Preparedness	171
221403: Bus Shelter Cleaning	173

List of Acronyms

ACS	American Community Survey
ARPA	American Rescue Plan Act
CARES Act	Coronavirus Aid, Relief, and Economic Security Act
CCTV	Closed-circuit television
CDC	Centers for Disease Control
CERT	Community Emergency Response Team
CoC	Orange County Continuum of Care
COVID-19	Coronavirus Disease 2019
CP-CAP	Commercial Property Compliance Assistance Program
CWA	Community Workforce Agreement
DTSA	Downtown Santa Ana
EC	Expenditure Category
ELA	Enterprise Learning Agenda
EMT	Emergency Medical Technicians
EPA	United States Environmental Protection Agency
ERA	Emergency Rental Assistance
FY	Fiscal Year Ending
HCD	California Department of Housing and Community Development
HUD	Department of Housing and Urban Development
HVAC	Heating, ventilation, and air conditioning [system]
OC	Orange County
OCFA	Orange County Fire Agency
OCHCA	Orange County Health Care Authority
OCTA	Orange County Transit Authority
PAAL	Police Athletics and Activity League
PAC	Parent Advisory Council
PRCSA	Parks, Recreation and Community Services Agency
QCT	Qualified Census Tract
RFP	Request for Proposals
SAPAAL	Santa Ana Police Athletics and Activities League
SAPD	Santa Ana Police Department
SBA	Small Business Association
SEL	Social Emotional Learning
SES	Socioeconomic status
SLFRF	State and Local Fiscal Recovery Funds
SMART	Santa Ana Multi-disciplinary Homeless Response Team
SPI	Social Progress Index
STEAM	Science, Technology, Engineering, Art, and Mathematics



REVIVE SANTA ANA

General Overview

Executive Summary

The City of Santa Ana (City) continues to make significant strides in utilizing the Coronavirus State and Local Fiscal Recovery Fund (SLFRF) and other state and federal funds to drive our comprehensive pandemic-recovery plan, Revive Santa Ana. This plan focuses on providing short-term financial and health assistance while addressing long-term needs in areas such as health, recreation, youth, and more, in response to the COVID-19 pandemic. Our commitment to the well-being and revitalization of our community is reflected in the allocation of these funds across five key funding categories: City fiscal health, critical infrastructure, direct assistance, public health and safety, and recovery from the pandemic.

City Fiscal Health

Prioritize the allocation of City resources to ensure an efficient and expeditious execution of relief funds in compliance with federal guidelines while supporting the long-term priorities of the City's General plan, [Golden City Beyond](#).

Critical Infrastructure

Provide safe and accessible public spaces that better serve the population and visitors. This includes a dedicated focus on making our roadways safer for pedestrians. We are implementing projects that slow, calm, and redirect vehicle traffic, as well as adding pedestrian crossing beacons, to promote safer, more active, and healthier lifestyles for our residents.

Direct Assistance Programs

Provide direct financial and nutritional resources to residents, businesses and nonprofit organizations that have been financially constrained as a direct result of the pandemic.

Recovery from the Pandemic

Reduce the spread of COVID-19 and other viral contagions and support the empowering distribution of vital public health information and resources.

Public Health and Safety

Provide a safe environment for residents and visitors while reducing crime and addressing the impacts of COVID-19 on our health and quality of life.

Since the filing of the previous year's annual plan, we have supported 76 distinct projects, the same amount as the previous Fiscal Year. The majority of Santa Ana's programs fall under expenditure category 2: Negative Economic Impacts, focusing on providing services for our residents within and adjacent to the U.S. Department of Housing and Urban Development's (HUD) designated qualified census tracts (QCTs).

Progress and Outcomes:

Over the past year, we have made meaningful progress in implementing the Revive Santa Ana program. Among the 76 planned projects, 40 have incurred expenditures in the past year, demonstrating our commitment to efficiently utilizing allocated funds.

Significant achievements and highlighted projects during the reporting year include the following:

- **Library transformations:** Completed several major new library expansions in Santa Ana, including the Delhi Library Branch and the Outdoor Library at Jerome Park. In addition to these two major expansions, the City has also completed approximately 30% of the construction on the Main Library Transformation, which will include a restoration of the building's historical windows to make way for updated mechanical, electrical, plumbing, and fire systems. These major renovations and improvements will help to create safe spaces for children and families to gather, learn, and connect with both services and community. Now that these library spaces have been created and expanded, librarians and support staff will be able to offer expanded programming, tutoring, and increased opportunities for outdoor play and performance.
- **Pedestrian Safety Improvements:** Implemented significant improvements in traffic infrastructure to make roadways and sidewalks safer for pedestrians, including residents with disabilities. Updates include the construction of wheelchair ramps, high-visibility crosswalks, rapid flashing beacons, traffic circles, and pedestrian hybrid beacons. These infrastructure investments will make navigating Santa Ana safer for residents of all kinds, resulting in fewer pedestrian crashes and increased access to recreation, sports, shopping, and professional opportunities for Santa Ana residents.
- **Fencing and Security Upgrades:** In an effort to improve water quality and resident safety, the City successfully completed a fencing stabilization project in the First Street corridor. This project, which ultimately stabilized 45,000 square feet and resulted in the installation of 691 linear feet of fencing, will help to improve the safety and aesthetic value of this critical access point to Downtown Santa Ana.
- **Security Enhancements:** As part of a larger effort to revive Santa Ana's shopping areas, the City has invested in increased security and lighting around the Downtown Santa Ana area. By partnering with security guards, installing streetlights, and offering free parking at designated times, the City has worked to augment tourism, boost economic activity, and improve residents' and visitors' subjective feelings of safety. This project, which was completed in FY2025, has resulted in a fourfold increase in customer visits, an 80% reduction in graffiti, and a 90% reduction in loitering. These significant improvements will help to revitalize economic activity in Downtown Santa Ana.
- **Investments in Santa Ana youth:** In an effort to uplift Santa Ana's young population, the City has allocated significant investment into youth services and programming. In addition to constructing recreational facilities such as libraries and skate parks, the City has also allocated targeted funding towards adolescent wellbeing through the Mental Health Recovery program. Through an \$800,000 investment in this program, Santa Ana was able to contract with two trauma-informed nonprofits, America on Track and Neutral Ground, to help divert at-risk adolescents away from gang activity. By providing mentorship, recreational activities, and trauma counseling, this project served a total of 1,928 youths. This project concluded in the past fiscal year.

Golden City Beyond: Leveraging Santa Ana's Core Values to Allocate Funds

Santa Ana's funding allocations were developed in close conversation with Golden City Beyond, the City's General Plan to guide long-term public policy and improve physical development, quality of life, economic health, and sustainability through 2045. In the past reporting year, significant progress has been made in various projects aligned to the core values of Golden City Beyond. Included below are highlighted projects related to each of the City's four core values:

- **Fair and Transparent Access** – the City values providing each of its residents fair and equal access to opportunity. When determining how funds and resources would be allocated, the City worked to ensure that diverse groups' needs received fair consideration. Key projects related to this core mission include the Davis Safe Routes to school and Pedestrian & Mobility Improvements

projects. These projects, which resulted in the construction of two rectangular rapid flashing beacons, 23 high visibility crosswalks, 3 traffic circles, 2 pedestrian hybrid beacons, 1 traffic signals, and 47 wheelchair ramps, have expanded access to residents with disabilities. These efforts have also helped to make Santa Ana safer and more accessible to children and families.

In addition to improving Santa Ana's accessibility, the City has also allocated significant funds to improving life for residents of Qualified Census Tracts (QCTs). These efforts aim to increase access to resources, services, and opportunities for residents in historically underserved areas. The Commercial Property Compliance Assistance Program, a successful initiative that concluded last year, aimed to alleviate the pandemic's negative economic impacts within QCTs by allocating one-time grants to local business and property owners. This project concluded in August 2024 and entailed \$714,451 in total grant expenditures to 19 local property owners. Similarly, Santa Ana has also worked to bring high-quality, community-informed amenities to residents living within QCTs. Residents of the Willard Community, a high-density, disadvantaged community, are being provided with a local park through the 10th and Flower Land Acquisition Project. In close partnership with the Public Works Agency Parks Services, the ~13,000 residents who live within walking distance of this proposed park were given the opportunity to share their vision for the space's future. Community engagement efforts were translated into Spanish and Vietnamese to maximize the reach of this public engagement campaign. Based on this community feedback, the park will contain a playground, exercise equipment, turf areas, community gathering spaces, a skate park for teens, and shaded areas for residents to host gatherings. In addition to expanding access to recreational areas, this six-million-dollar initiative will help bring Santa Ana closer to the California-wide goal of three acres of parkland per 1,000 acres.

- **Sustainability** – the City prioritizes making land use decisions that will sustainably benefit future generations, mitigate the most severe impacts of climate change, and incorporate environmentally sustainable design practices. Key projects include the First Street Slope Stabilization Project, which resulted in 45,000 square feet of stabilized slope. This project, which was largely completed within the past Fiscal Year, helped to increase the safety of this critical area while also protecting against the potential damages associated with climate change. In addition to these physical improvements, the City has also invested funds into preparing its residents for the potential impacts of climate change through the Emergency Preparedness project. After the City identified that it is susceptible to fifteen distinct large-scale emergency events, this project was designed to help educate residents about disaster preparedness. In the past Fiscal Year, the project has overseen the education of twenty-two students, each of whom received an emergency preparedness kit.
- **Culture** – The City values projects and initiatives that celebrate cultural differences, expand existing cultural resources, and empower residents. By investing in art, small businesses, and cultural initiatives, Santa Ana can prioritize cultural initiatives and help to enrich all residents' lives. The City has invested in arts, business, and youth-centered initiatives to help celebrate residents' cultural backgrounds and enrich their lives. In the past year, the Youth Violence Prevention Programs worked to provide local youth with a safe space to gather and receive mentorship. The ~5,000 children enrolled in this program have been given access to sports, community-building, and mentorship activities. Children who participate in this program are also encouraged to enroll in the program's associated summer camp.

Throughout all public health and awareness initiatives, the City of Santa Ana has worked to publicize information and resources in English, Spanish, and Vietnamese, helping to reach residents from all linguistic backgrounds.

- **Education** – the City values the education of lifelong learners, by investing in educational programs that advance residents’ economic wellbeing. Santa Ana has invested in education for both youth and adults, helping to maximize the value of educational programming. Key projects include the expansion of the Main Library, Jerome Outdoor Library, and Delhi Center and the construction on all three of these major transformations continued this year, with construction for the Jerome Outdoor Library and Delhi Center both concluding in 2025. These innovative educational and community spaces will provide a physical space for families to gather and receive access to educational opportunities.

Challenges and Opportunities:

While navigating the implementation of our projects, we have encountered various challenges and opportunities. These factors have contributed to our ongoing learning and adaptation, enabling us to refine our strategies and maximize the impact of our initiatives. We have restructured to focus on projects that will have the most impact on our community, removing projects that are inefficient or cost prohibitive. To date, eleven projects have been cancelled and/or merged as of June 30, 2025. Wherever possible, the City of Santa Ana has worked to maximize the value of this critical federal funding by prioritizing the highest-impact projects, saving on overhead costs through efficient budgetary allocations, and reallocating extra funding from finished projects.

Looking Ahead:

Moving forward, we remain dedicated to the empowering distribution of resources and information, the reduction of the spread of COVID-19, and the long-term health and well-being of our community. Our commitment to fiscal responsibility and compliance with federal guidelines ensures efficient execution of relief funds while aligning with the City's general plan. In the upcoming Fiscal Year, we plan to continue to execute these central goals while completing various projects in advance of the final funding deadlines.

For a more comprehensive overview of specific project goals and outcomes, please refer to the Project Inventory section of this report.

Uses of Funds

The City of Santa Ana's approach to utilizing the SLFRF aims to support a strong and healthy recovery from the COVID-19 pandemic and economic downturn. We have strategically allocated funds to address the specific needs of our jurisdiction and to benefit our communities, populations, and individuals. As of June 2025, the total budget from the 76 projects is \$128,360,813.

a. Public Health (EC 1):

To prioritize public health and prevent the spread of viruses, the City of Santa Ana has allocated funds in this category for targeted initiatives aimed at maintaining cleanliness and promoting community well-being.

Sanitation and Cleanliness:

Funds have been allocated to enhance sanitation efforts throughout the City. Through these increased sanitation efforts, the City has worked to mitigate the spread of COVID-19 and its variants. Significant scientific evidence indicates that improved sanitation of congregate settings can greatly reduce the transmission of viral particles, reducing the likelihood that community members will become sick. We are implementing measures such as increased sanitization of bus shelters, city benches, and park features including benches, tables, and play structures, and increased cleaning of the right-of-way areas. These initiatives are vital in ensuring a clean and safe environment for residents and visitors, reducing the risk of viral transmission.

Community Violence Interventions:

Recognizing the importance of fostering a safe community and investing in the well-being of our youth, we have dedicated substantial funding in this category to support community violence intervention programs. These programs aim to address the root causes of violence and provide support and resources to at-risk youth, which includes minority youth in low-income areas. By investing in these programs, we aim to create a safer environment and nurture the next generation, fostering a positive and thriving community.

b. Negative Economic Impacts (EC 2):

The City of Santa Ana recognizes the significant economic challenges posed by the COVID-19 pandemic and is committed to addressing these negative economic impacts on our community. We have strategically allocated funds in this category to support a range of initiatives aimed at stabilizing our local economy, assisting individuals and businesses, and enhancing the overall quality of life in our neighborhoods. Our programs are designed with clear objectives and performance metrics to ensure accountability and demonstrate measurable progress. We measure output with quantitative data and assess outcomes by evaluating their effectiveness in achieving project goals. These will be demonstrated in detail in the project inventory section.

Food Distribution Programs:

To address food insecurity and ensure access to nutritious meals, we allocated funds for food distribution programs. These initiatives aimed to support vulnerable populations by providing essential food resources, partnering with local food banks, community organizations, and nonprofits to efficiently distribute healthy foods and alleviate some of the economic burden caused by the pandemic faced by individuals and families. During the two years that this program was active, food was provided to over 325,000 residents.

Rent Stabilization and Just-Cause Eviction Support:

Recognizing the challenges faced by tenants during these difficult times, we allocated resources to implement rent stabilization measures and provide support for just-cause eviction protection. These efforts

aimed to promote housing stability, prevent displacement, and safeguard the rights of tenants in our community, and were the basis for a permanent rent stabilization and just-cause eviction program.

Resident Direct Assistance:

To provide immediate financial relief to our lowest-income residents, we implemented a resident direct assistance program in December 2021. This program involved distributing stimulus cards directly to eligible individuals and families, enabling them to meet their basic needs and navigate through economic hardships caused by the pandemic.

Support for Early Childhood and Daycare Programs:

We allocated funds to support early childhood education and daycare programs, recognizing the critical role they play in the development and well-being of children and allowing parents to provide income for their families. By investing in these programs, we provided accessible and high-quality childcare options, easing the burden on working families and supporting future generations.

Grants and Workshops for Small Businesses:

To bolster our local economy, we have established grant programs and workshops specifically tailored to support small businesses. These initiatives provide financial assistance, business development resources, and training opportunities to help small businesses recover, adapt, and thrive in a challenging economic environment.

Support for Artists, Microbusinesses, and Nonprofits:

Acknowledging the vital contributions artists, microbusinesses, and nonprofit organizations make to our community, we have allocated funding to support their sustainability and growth. These grants aim to empower local artists, foster entrepreneurship, and enhance the capacity of nonprofit organizations to serve the evolving needs of our community.

Parks and Open Space Enhancement:

Recognizing the importance of open spaces, especially in densely populated areas, we have directed a significant portion of funding toward neighborhood revitalization projects and park enhancements. These initiatives include purchasing land to create new parks, renovating and improving community centers, and revitalizing and reimagining existing parks. By investing in these initiatives, we aim to provide our residents with enhanced open spaces, promoting physical and mental well-being while reducing the likelihood of viral transmission.

Neighborhood Pedestrian Mobility and Safety Improvements:

To improve pedestrian mobility and safety within our neighborhoods, we have allocated funds for infrastructure enhancements and safety measures. These initiatives include the creation of pedestrian-friendly pathways, improved crosswalks, installation of traffic calming measures, and the enhancement of street lighting. By investing in these projects, we aim to create safer and more accessible neighborhoods, promoting walkability and enhancing the overall quality of life for our residents.

These initiatives collectively contribute to mitigating negative economic impacts, fostering community resilience, and enhancing the overall quality of life in Santa Ana.

c. Public Health-Negative Economic Impact: Public Sector Capacity (EC 3):

To enhance the capacity of our public sector in responding to the challenges posed by the pandemic, we have allocated funds to improve service delivery. These investments in technology infrastructure and operational enhancements enable us to effectively respond to public health emergencies, provide essential

services, and support the recovery efforts.

Public Workforce

The City of Santa Ana has promoted its public workforce capacity by working with the Orange County Fire Authority (OCFA) to ensure their personnel could effectively respond to COVID-19 related calls. While this program primarily focused on a reactive approach by addressing existing COVID-19 related emergency calls, it ensured critical emergency medical services were available to residents. In parallel, funds were also utilized to support critical staffing needs. This included the hiring of new public health personnel to address increased demands and the retention of existing, experienced staff through targeted incentives.

Technologies

The City invested in various technologies to improve public access and service delivery. These enhancements were designed to make it easier for the public to interact electronically with the City, find jobs, and access the internet from City facilities. Key improvements included upgrading technology used by the public for job searching and enhancing government services, such as implementing an improved queuing system for City Hall.

By investing in these programs, strengthening our public workforce, and enhancing technological capabilities, we create an environment that not only protects our residents but also attracts new individuals and businesses, thereby supporting the local economy and fostering community resilience.

d. Water, Sewer, and Broadband Infrastructure (EC 5):

The City of Santa Ana recognizes the importance of investing in critical infrastructure to support the health of our community and environment. In this category, we have focused on key projects to upgrade our stormwater management system and reduce water pollution.

Stormwater Projects:

Investing in critical infrastructure is vital to ensuring the long-term resilience and prosperity of our community. The City of Santa Ana has committed significant resources to enhancing its stormwater channel system and stabilizing eroded slopes—efforts that reduce water pollution, improve public safety, and enhance the visual appeal of key corridors throughout the city. These investments, particularly concentrated around Downtown Santa Ana, focus on slope stabilization, waste, and debris reduction, and improving the security of surrounding areas. Together, these projects address immediate infrastructure needs while advancing broader environmental and community development goals.

Santa Ana's stormwater projects play a key role in mitigating the impacts of climate change by improving downstream water quality and reducing pollutants. Elevated greenhouse gas levels and rising water temperatures pose serious threats to wildlife and marine ecosystems. By reducing water pollution, the City helps counteract these harmful effects. Additionally, the use of fencing and hardscape elements offers a low-energy alternative to downstream active treatment systems, further supporting sustainability.

Importantly, these investments have been concentrated in disadvantaged communities surrounding the Downtown core, expanding access to clean, safe, and livable infrastructure for all residents.

Broadband:

Recognizing the crucial role of broadband access in today's digital age, we explored the possibility of providing free Wi-Fi access to residents within our most densely populated qualified census tract. However, after conducting a thorough viability study, it was determined that the associated costs would be significantly higher than anticipated and the capacity of the network would be limited. Considering fiscal responsibility and efficient use of resources, we made the decision to reevaluate the feasibility of this

project. While the specific project was ultimately discontinued, we remain committed to exploring alternative strategies to enhance broadband infrastructure and bridge the digital divide within our community.

e. Revenue Replacement (EC 6):

The pandemic has had a significant impact on our City's revenue streams. To address this challenge, we are utilizing funds to replace lost revenue and maintain essential services. By ensuring the stability of our fiscal resources, we can continue to meet the needs of our community and support ongoing recovery efforts. Leveraging \$10 million in Revenue Replacement Funds allowed the City to cover the expense of the City's contracts with the Orange County Fire Authority, a critical City service that provides fire services to Santa Ana's residents.

Other ARPA Funds

In addition to the State and Local Fiscal Recovery Funds (SLFRF), the City of Santa Ana has strategically leveraged other federal and state funding sources to support residents during and beyond the COVID-19 pandemic. This includes Emergency Rental Assistance (ERA) funds and youth program grants under the American Rescue Plan Act (ARPA), received both directly from the U.S. Treasury and through the State of California as a pass-through entity.

Santa Ana received a total of \$9.88 million in ERA1 funds, which were rapidly deployed between March and September 2021 to meet urgent community needs. A second direct allocation of \$14 million in ERA2 funds followed in July 2021, enabling the City to recertify eligible households and assist new applicants facing rent arrears. These funds were fully expended by May 2022. Additionally, the City received \$9.27 million in State ERA2 funds, of which \$6.73 million was used between March and September 2022 to support tenants with past-due and forward rent payments, helping stabilize housing for families hardest hit by the pandemic.

Through a combination of CARES Act funding, Revive Santa Ana SLFRF, and ERA programs, the City provided rental assistance to 3,018 families, preventing eviction for 427 households during the height of the crisis. To build on this success, Santa Ana has launched a long-term eviction prevention program using remaining State ERA2 funds, in alignment with U.S. Treasury guidance. This initiative targets very low-income households at risk of eviction due to non-payment of rent, offering emergency rental assistance and supportive services to promote housing stability and address root causes of housing insecurity. To date, the Tenant Protections and Programs Project has supported 57 families—benefiting 182 individuals—and is nearing completion.

In parallel, the City received \$4.5 million through the California Volunteers Office of the Governor for the CaliforniansForAll Youth Jobs Corps program. This initiative aims to increase youth employment, foster interest in public service careers, and strengthen city capacity in areas such as climate action, food insecurity, and COVID-19 recovery. The program prioritized youth ages 16–30, especially those meeting state eligibility criteria, and provided up to 700 hours of paid work experience at \$17–\$18 per hour. The initial grant was fully expended by September 2024.

Building on this momentum, Santa Ana secured an additional \$2 million in continued funding to expand the Youth Employment Program. Since September 2024, over 750 applications have been received, with more than 240 youth placed in meaningful roles across government and nonprofit organizations. Participants have contributed to areas such as tutoring, administrative support, and program assistance, while gaining exposure to emerging fields like AI and STEM. With support from partners like Working Wardrobes, Dreams for Schools, and the Santa Ana Public Library, the program also offers hands-on tech

workshops and career readiness training. Signature events like the 2025 Youth Know Unconference and Prompt-A-Thon will further immerse participants in AI tools and community innovation, reinforcing the City's commitment to cultivating a resilient, future-ready workforce.

Through the strategic alignment of multiple funding streams—including federal, state, and local resources—the City of Santa Ana remains deeply committed to maximizing the impact of every dollar to enhance the quality of life for its residents. By investing in housing stability, youth employment, climate resilience, and public infrastructure, the City is not only addressing immediate community needs but also laying the foundation for long-term, inclusive growth. This integrated approach ensures that resources are used efficiently and equitably, reinforcing Santa Ana's vision of a thriving, resilient, and opportunity-rich community for all.

By City Category:

City Fiscal Health	EC	Budget
Accounting & Compliance	7.1	\$ 1,000,000.00
Administration	7.1	\$ 2,269,203.65
HR Service Enhancement Program	7.1	\$ 66,237.82
Legal/Contract Management Support	7.1	\$ 28,009.75
Funds for Revenue Loss	6.1	\$ 10,000,000.00
Total:		\$ 13,363,451.22

Critical Infrastructure	EC	Budget
Davis Safe Routes to School	2.22	\$ 2,114,025.00
Broadband Access	2.4	\$ 13,907.81
Delhi Center Library Branch	2.22	\$ 3,458,908.00
Newhope Improvements	2.37	\$ 3,921,555.00
First St Slope Stabilization	5.6	\$ 6,078,007.49
Information Technology & Process Improvements	3.4	\$ 1,767,382.00
Jerome Park Outdoor Library	2.22	\$ 3,129,550.00
Main Library Transformation	2.14	\$ 15,488,162.00
Neighborhood Safety Streetlights Phase II	2.22	\$ 1,072,177.60
NH Safety Streetlights Phase I	2.22	\$ 854,532.37
Parking Structure Safety Enhancements	1.11	\$ 999,073.53
Pedestrian & Mobility Improvements Phase 1	2.22	\$ 411,000.00
Pedestrian & Mobility Improvements Phase 2	2.22	\$ 2,995,850.74
Pedestrian & Mobility Improvements Phase 3	2.22	\$ 314,777.60
Speed Humps at St. Andrews	2.22	\$ 21,883.30
Stormwater Channel Fencing Upgrades Phase II	5.6	\$ 879,407.62
Stormwater Channel Fencing Upgrades Phase III	5.6	\$ 294,548.02
Total:		\$ 43,814,748.08

Direct Assistance	EC	Budget
Early Childhood Support & Head Start & Child Day Care	2.11	\$ 446,044.98
After-School / Youth Sport Programs	2.37	\$ 467,126.24
Artist Grants	2.35	\$ 726,029.40
Business Grants	2.29	\$ 113,000.00
Business Interruption Fund	2.29	\$ 1,000,000.00
Business Workshops	2.30	\$ 159,809.72
Business/Non-Profit Assistance	2.29	\$ 1,725,789.00
Coronavirus Nonprofit Fiscal Recovery Fund	2.34	\$ 506,608.51
Downtown Holiday lights	2.35	\$ 231,060.00
Food Distribution	2.1	\$ 1,305,200.09
Historic Building Crime Prevention	1.11	\$ 43,008.41
Property Compliance/Assistance Program	2.31	\$ 1,173,160.88
Rent Stabilization and Just Cause Eviction Program	2.2	\$ 800,000.00

Direct Assistance	EC	Budget
Resident Direct Assistance	2.3	\$ 6,207,207.35
Technology Skills / Digital Literacy Education	2.37	\$ 500,000.00
Youth Violence Intervention (PAAL)	1.11	\$ 1,245,594.53
Youth Violence/Sexual Assault Intervention/Reentry	1.11	\$ 894,713.86
Total		\$ 17,544,352.97

Public Health and Safety	EC	Budget
Centennial Lake Renovation	2.22	\$ 4,058,146.59
Bristol Recreation Corridor	2.22	\$ 668,712.00
Bus Shelter Cleaning	1.40	\$ 249,849.60
Community Center Renovations - Salgado (Rosita Park)	2.22	\$ 1,375,177.56
Community Center Renovations - Santa Anita	2.22	\$ 8,945,000.00
COVID-19 Sanitization Project	1.4	\$ 499,464.68
Gun Buyback Program	1.11	\$ 162,600.00
Memorial Park & Aquatics Facility Renovation	2.22	\$ 8,696,382.64
El Salvador Restroom Renovation	2.22	\$ 408,370.00
Bike Trail Security Cameras	2.22	\$ 211,393.00
Angels Park Lights	2.22	\$ 338,760.00
Centennial Park Lights	2.22	\$ 290,660.00
Delhi Park Lights	2.22	\$ 820,580.00
Centennial Park Restrooms	2.22	\$ 1,332,607.00
Park Acquisition - 10th & Flower	2.22	\$ 5,870,679.22
Park Acquisition - 4404 W 1st St Acquisition	2.22	\$ 3,477,454.25
Park Acquisition - Warner-Delhi Linear Park	2.22	\$ 68,972.00
Pressure Washing (COVID-19 Sanitization)	1.4	\$ 752,500.00
Public Health Plaza	2.22	\$ 196,260.57
Rapid Response Homeless Services	2.19	\$ 3,135,000.00
Revive 5K Run - Revive Community Health Fair and Run	2.22	\$ 59,958.11
Sanitization and Prevention - Right of Way	1.14	\$ 3,300,000.00
Security Cameras - El Salvador	1.11	\$ 135,463.70
Security Cameras - Madison & Windsor Parks	1.11	\$ 269,500.00
Security Cameras - Santa Ana Stadium	1.11	\$ 60,842.64
Update Park Restroom - Riverview	2.22	\$ 897,062.48
Upgrade Park Restroom - Heritage	2.22	\$ 853,328.00
Upgrade Park Restrooms - Angels	2.22	\$ 668,691.00
Upgrade Park Restrooms - Campesino	2.22	\$ 303,572.00
Upgrade Park Restrooms - Madison	2.22	\$ 577,500.00
Upgrade Park Restrooms - Windsor	2.22	\$ 853,327.00
Winter Village	2.35	\$ 850,717.95
Total:		\$ 50,388,531.99

Recovery from the Pandemic	EC	Budget
COVID Emergency Preparedness	1.7	\$ 98,358.87
COVID Emergency Response	3.1	\$ 700,000.00
Expansion of Critical Communications Methods	1.07	\$ 1,909,523.94
Feasibility of Public Health Department	7.1	\$ 141,883.79
Mental Health Recovery	1.11	\$ 399,962.07
Total:		\$ 3,249,728.67

By Expenditure Category (EC):

1: Public Health	EC	Budget
Bus Shelter Cleaning	1.4	\$ 249,849.60
COVID Emergency Preparedness	1.7	\$ 98,358.87
COVID-19 Sanitization Project	1.4	\$ 499,464.68
Expansion of Critical Communications Methods	1.7	\$ 1,909,523.94
Gun Buyback Program	1.11	\$ 162,600.00
Historic Building Crime Prevention	1.11	\$ 43,008.41
Mental Health Recovery	1.11	\$ 399,962.07
Parking Structure Safety Enhancements	1.11	\$ 999,073.53
Pressure Washing (COVID-19 Sanitization)	1.4	\$ 752,500.00
Sanitization and Prevention - Right of Way	1.14	\$ 3,300,000.00
Security Cameras - El Salvador	1.11	\$ 135,463.70
Security Cameras - Madison & Windsor Parks	1.11	\$ 269,500.00
Security Cameras - Santa Ana Stadium	1.11	\$ 60,842.64
Youth Violence Intervention (PAAL)	1.11	\$ 1,245,594.53
Youth Violence/Sexual Assault Intervention/Reentry	1.11	\$ 894,713.86
Total		\$ 11,020,455.83

2: Negative Economic Impacts	EC	Budget
Food Distribution	2.1	\$ 1,305,200.09
After-School / Youth Sport Programs	2.37	\$ 467,126.24
Angels Park Lights	2.22	\$ 338,760.00
Artist Grants	2.35	\$ 726,029.40
Bike Trail Security Cameras	2.22	\$ 211,393.00
Bristol Recreation Corridor	2.22	\$ 668,712.00
Broadband Access	2.4	\$ 13,907.81
Business Grants	2.29	\$ 113,000.00
Business Interruption Fund	2.29	\$ 1,000,000.00
Business Workshops	2.30	\$ 159,809.72
Business/Non-Profit Assistance	2.29	\$ 1,725,789.08
Centennial Park Lights	2.22	\$ 290,660.00
Centennial Lake Renovation	2.22	\$ 4,058,146.59

2: Negative Economic Impacts	EC	Budget
Centennial Park Restrooms	2.22	\$ 1,332,607.00
Community Center Renovations - Salgado	2.22	\$ 1,375,177.56
Community Center Renovations - Santa Anita	2.22	\$ 8,945,000.00
Coronavirus Nonprofit Fiscal Recovery Fund	2.34	\$ 506,608.51
Davis Safe Routes to School	2.22	\$ 2,114,025.00
Delhi Center Library Branch	2.22	\$ 3,458,908.00
Delhi Park Lights	2.22	\$ 820,580.00
Downtown Holiday lights	2.35	\$ 231,060.00
Early Childhood Support, Head Start, Child Day Care	2.11	\$ 446,044.98
El Salvador Restroom Renovation	2.22	\$ 408,370.00
Jerome Park Outdoor Library	2.22	\$ 3,129,550.00
Main Library Transformation	2.37	\$ 15,488,162.00
Memorial Park & Aquatics Facility Renovation	2.22	\$ 8,696,382.64
Neighborhood Safety Streetlights Phase II	2.22	\$ 1,072,177.60
Newhope Improvements	2.37	\$ 3,921,555.00
NH Safety Streetlights Phase I	2.22	\$ 854,532.37
Park Acquisition - 10th & Flower	2.22	\$ 5,870,679.22
Park Acquisition - 4404 W 1st St Acquisition	2.22	\$ 3,477,454.25
Park Acquisition - Warner-Delhi Linear Park	2.22	\$ 68,972.00
Pedestrian & Mobility Improvements Phase 1	2.22	\$ 411,000.00
Pedestrian & Mobility Improvements Phase 2	2.22	\$ 2,995,850.74
Pedestrian & Mobility Improvements Phase 3	2.22	\$ 314,777.60
Property Compliance/Assistance Program	2.31	\$ 1,173,160.88
Rapid Response Homeless Services	2.19	\$ 3,135,000.00
Rent Stabilization and Just Cause Eviction Program	2.2	\$ 800,000.00
Resident Direct Assistance	2.3	\$ 6,207,207.35
Revive 5K Run - Revive Community Health Fair and Run	2.22	\$ 59,958.11
Speed Humps at St. Andrews	2.22	\$ 21,883.30
Technology Skills / Digital Literacy Education	2.37	\$ 500,000.00
Update Park Restroom - Riverview	2.22	\$ 897,062.48
Upgrade Park Restroom - Heritage	2.22	\$ 853,328.00
Upgrade Park Restrooms - Angels	2.22	\$ 668,691.00
Upgrade Park Restrooms - Campesino	2.22	\$ 303,572.00
Upgrade Park Restrooms - Madison	2.22	\$ 577,500.00
Upgrade Park Restrooms - Windsor	2.22	\$ 853,327.00
Winter Village	2.35	\$ 850,717.95
Public Health Plaza	2.22	\$ 196,260.57
Total:		\$ 94,115,677.04

3: Public Sector Capacity	EC	Budget	
COVID Emergency Response	3.1	\$	700,000.00
Information Technology & Process Improvements	3.4	\$	1,767,382.00
Total:		\$	2,467,382.00

5: Infrastructure	EC	Budget	
First St Slope Stabilization	5.6	\$	6,078,007.49
Stormwater Channel Fencing Upgrades Phase II	5.6	\$	879,407.62
Stormwater Channel Fencing Upgrades Phase III	5.6	\$	294,548.02
Total:		\$	7,251,963.13

6: Revenue Replacement	EC	Budget	
Funds for Revenue Loss	6.1	\$	10,000,000.00
Total:		\$	10,000,000.00

7: Administrative	EC	Budget	
Legal/Contract Management Support	7.1	\$	28,009.75
Accounting & Compliance	7.1	\$	1,000,000.00
Administration	7.1	\$	2,269,203.65
Feasibility of Public Health Department	7.1	\$	141,883.79
HR Service Enhancement Program	7.1	\$	66,237.82
Total:		\$	3,505,335.01

[Historical] Promoting Equitable Outcomes

Introduction

According to the SLFRF compliance and reporting guidance issued on 4/29/2025, recipients are not required to report to this section in the annual recovery plans due in or after 2025.

Community Engagement

Our community engagement strategies for the planned and current use of funds focus on SLFRF and other government programs include written feedback through surveys, project proposals, and related documents; oral feedback through community meetings, issue-specific listening sessions, stakeholder interviews, focus groups, and additional public engagement. We also utilize digital campaigns to capture diverse feedback from the community.

Labor Practices

To ensure the successful implementation of high-quality infrastructure projects while also fostering economic recovery through robust employment opportunities, the City of Santa Ana has established a community workforce agreement in collaboration with the Los Angeles/Orange Counties Building and Construction Trades Council, as well as the signatory Craft Councils and Local Unions. This agreement applies to multi-trade construction contracts exceeding \$250,000 and specialty contracts over \$100,000 that are limited to a single trade or scope of work.

The City has reinstated its [Community Workforce Agreement](#) (CWA), which establishes labor relations policies and procedures for the City. The purpose of the CWA is to support the efforts of the City to increase union employment opportunities for workers who live in Santa Ana, to help increase training and employment opportunities for the City's students in the construction trades through apprenticeships, to promote the efficiency of construction operations performed for the City of Santa Ana, and to provide peaceful settlement of labor disputes and grievances without strikes or lockouts.

In compliance with California law, the City of Santa Ana ensures that workers employed on public works projects receive not less than the general prevailing rate of per diem wages. This provision is applicable to all public works projects undertaken within Santa Ana, emphasizing the City's commitment to fair and equal compensation for workers involved in these endeavors.

Use of Evidence

The use of evidence is different depending on the specific project. Wherever possible, projects were designed, funded, and implemented using scientifically validated, data-backed approaches to maximize effectiveness. Understanding the importance of evidence-based interventions, we prioritize setting clear objectives and identifying specific outputs and outcomes to track progress toward intended goals. Furthermore, all project design documents require clear justification of the chosen evaluation approach. Detailed evidence and scientific studies are included in the Project Inventory section of this report.

Performance Report

To effectively manage the diverse range of projects funded by the SLFRF, the City of Santa Ana has implemented several performance management tools. These tools enable comprehensive oversight and



monitoring of all SLFRF activities, ensuring adherence to project eligibility criteria, transparency in reporting standards, and public awareness of the SLFRF-funded programs.

To facilitate these efforts, the City dedicated a full-time Management Aide who was responsible for tracking performance across all projects. This individual played a vital role in maintaining reporting standards, verifying project eligibility, and ensuring transparency in the implementation of SLFRF-funded programs. By closely monitoring project progress, the Management Aide enabled effective performance evaluation and promoted accountability within the Revive Santa Ana initiative. In Fiscal Year 2025, the direct responsibilities for managing SLFRF-funded projects were shifted to the individual Project Managers overseeing those projects. To ensure their preparedness and effective oversight, these Project Managers received comprehensive training in November 2024. Furthermore, they were given direct access to a dedicated contractor, enabling them to address any questions or complexities related to SLFRF funding and its regulations. By combining direct management by Project Managers, the specialized support from contractors, and the oversight of the City's Supervising Accountant, provides significant benefits for the compliant and efficient utilization of SLFRF funding.

Additionally, the City employs a full-time Supervising Accountant who plays a key role in monitoring budgets for the overall grant and specific projects. Through their expertise, the Supervising Accountant contributes to financial oversight and ensures that the allocation of funds aligns with the Revive Santa Ana spending plan. The Supervising Accountant works in conjunction with the other Senior Accountants to review and approve budget change orders and vendor invoices across all City departments.

For more detailed performance metrics on each project, please refer to the Project Inventory provided below. Additionally, quarterly updates on the progress of the Revive Santa Ana initiative can be accessed through our dedicated [Revive webpages](#) and [Revive Dashboard](#). These resources offer a comprehensive overview of the initiatives, their milestones, and the impact they are making within the community. Both are available to the public on our City's website in order to ensure transparency about the use of these public funds.

By employing these performance management tools and providing accessible updates, the City of Santa Ana is committed to effectively managing the SLFRF projects, promoting transparency, and ensuring the successful implementation of the Revive Santa Ana initiative.



REVIVE SANTA ANA

Project Inventory





City Fiscal Health



City Fiscal Health

221360: Legal/Contract Management Support

Funding amount: \$28,009.75

Project Expenditure Category: 7.1 Administrative Services

Project Overview

- This project focuses on providing Legal Support and Contract Review for key City departments. On an ad-hoc basis, the City Attorney's Office provided legal advice to City departments on a variety of topics, including reviewing documents and agreements.

Approximate Timeline: Project ran from April 2022 until November 2023

Project Goals

- Provide thorough and diligent review of agreements to support City departments.
- Respond to requests for legal review related to ARPA compliance.

Performance Report

- Performance was based on project review.
- ARPA Projects/Legal Review covered multiple subjects and projects including:
 - Contract templates
 - Federal Guideline reviews
 - Public Works / Construction Contracts
 - Social Services - including food or necessities distribution.
 - Professional / Consultant Services
 - Grant Agreements
 - Artist Agreements/City Beautification
- The review could take up to two weeks per City Attorney's Office internal timelines. ARPA projects were given priority status for review.
- The work product included legal review and consultation.
- **Output Measure:**
 - 69 completed agreements.
- **Outcome Measure:**
 - Projects are shared for City Attorney's Office review as needed by City departments.

Project Status: Completed.



221361: Human Resources Service Enhancement Program

Funding amount: \$66,237.82

Project Expenditure Category: 7.1 Administrative Expenses

Project Overview

- This project's goal was to provide additional staffing to support Citywide efforts to fulfill recruitments for Revive Santa Ana projects. Additional staffing included the addition of a full-time Human Resources Analyst for recruitment of positions funded by the program, part-time support staff to review Certificates of Insurance for project contracts, and part-time support staff to assist with the City's response to the pandemic including contact tracing. The City of Santa Ana is an equal opportunity employer.

Project Goals:

- Hire staff to manage and oversee ARPA projects.

Approximate Timeline: The project timeline was from September 2021 through October 2023.

Project Status: Completed.



221362: Accounting & Compliance

Funding amount: \$1,000,000

Project Expenditure Category: 7.1 Administrative Expenses

Project Overview

- This project aims to provide accounting, purchasing, and consulting services to support SLFRF-funded City projects. Accounting and purchasing services include labor costs related to processing payments and procurement requests. To fulfill these goals, the City hired a consultant to assist with grant monitoring and compliance. The consultant provides recommendations through letters, emails, or meetings to support services are anticipated to continue throughout the SLFRF period of performance and during the award's closeout through April 2027.

Approximate Timeline: September 2021 through April 2027.

Project Goals

- Provide administrative support services and technical assistance to City departments to assist with grant monitoring and compliance.

Performance Report

- **Output Measures:**
 - During the fiscal year 2024-25, 142 purchase orders, 85 agreements, and 3,031 invoices have been processed for projects funded by SLFRF. 9 compliance-related tasks have been reviewed and completed by the consultant.
- **Outcome Measures:**
 - Provide timely administrative support services to City departments.
 - Processing purchase orders, agreements, and payments.
 - Providing recommendations for compliance matters.

Project Status: More than 50% complete.



221363: Funds for Revenue Loss

Funding amount: \$10,000,000

Project Expenditure Category: 6.1 Provision of Government Services

Project Overview

- The \$10 million was used to pay a portion of the Fiscal Year 2023-24 fire services contract. The City of Santa Ana contracts with the Orange County Fire Authority for fire services.

Approximate Timeline: Fiscal Year July 2023- June 2024

Project Goals

- To pay for government services in an amount equal to the revenue loss experienced by the City due to the COVID-19 public health emergency.

Intended Outcomes:

- The City's intended outcome of utilizing the revenue lost expenditure category is to restore fiscal stability and ensure the uninterrupted delivery of essential public services following the economic impact of the COVID-19 pandemic.
- The City aims to use revenue replacement funds to maintain current service levels for residents.

Performance Report

- **Output Measure:**
 - Utilize federal funding to cover the expense of the City's contracts with the Orange County Fire Authority.
- **Outcome Measure:**
 - Cover the expense impact of the pandemic on the City's finances by utilizing funds to pay for government services.

Project Status: Completed.



221365: Administration

Funding amount: \$2,269,203.65

Project Expenditure Category: 7.1 Administrative Services

Project Overview

- As part of this project, the City worked to leverage Project management skills to provide oversight across all Revive Santa Ana projects. The overarching goal of this project is to ensure project compliance with federal and Treasury requirements, manage contractors and sub-recipients, and submit annual and quarterly reports.
- This work was supported by internal city employees in both Finance & Management and Public Works.

Approximate Timeline: Project began with the launch of the grant in 2021 and will continue until every project is closed and reporting will be through January 2027.

Project Goals

- Ensure project eligibility.
- General project oversight
- Submit on time SLFRF quarterly and annual reporting.

Intended Outcome

- Successfully submit quarterly and annual reports, oversee projects, and ensure compliance.

Performance Report

- **Output Measure:**
 - Successfully submitted 15 quarterly reports to Treasury.
 - Successfully submitted 3 annual reports to Treasury.
 - Provided oversight for 76 total Revive Santa Ana projects.
- **Outcome Measures:**
 - Timely and accurate submission of all required quarterly and annual SLFRF reports, demonstrating effective use of SLFRF funds.

Project Status: More than 80% complete.



Critical Infrastructure



Critical Infrastructure

221341: First Street Slope Stabilization Project

Funding amount: \$6,078,007.49

Project Expenditure Category: 5.6 Clean Water: Stormwater

Project Overview

- First Street is a major arterial street and gateway to Downtown Santa Ana from the I-5 freeway. The railroad undercrossing along First Street, between Standard Avenue and Grand Avenue, consists of four dirt slopes. The dirt slopes are severely eroded, which facilitates the discharge of sediment into the street and City storm drain system during rain events. Additionally, the encampments that form at the top of the slopes lead to the discharge of trash and debris.
- This project addressed climate change impacts by reducing water pollution and improving downstream water quality. Increasing greenhouse gases and water temperatures caused by climate change can be harmful to wildlife and marine habitats. The reduction of water pollution helps offset these negative impacts of climate change. Additionally, the installation of fencing and hardscape is a lower energy method of improving water quality than an active treatment system downstream.
- This project is closely aligned with the best practices in urban water management and the Environmental Protection Agency (EPA) Clean Water State Revolving Fund (CWSRF) that protect and restore water quality, including wastewater treatment, nonpoint source pollution control, and stormwater management.

Project Goals:

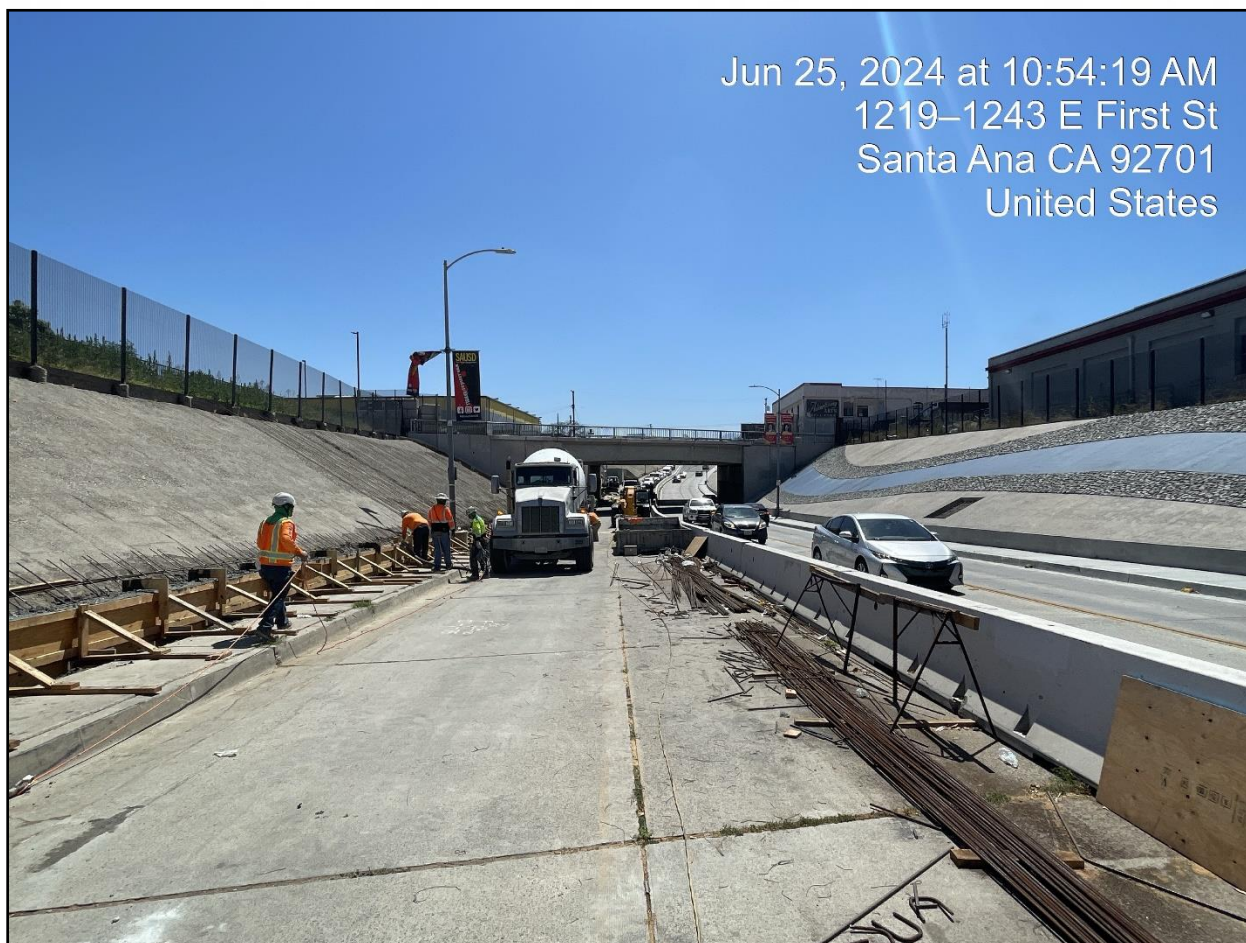
- The goals of this project were to improve water quality, pedestrian safety, and eliminate encampments to prevent the discharge of trash and debris from the slopes.

Approximate Timeline: Construction started in January 2023 and was preliminarily completed in January 2025, with final additions being added in May 2025.

Performance Report

- **Output Measures:**
 - Installation of decorative concrete, new security fencing, and a stormwater treatment device.
- **Outcome Measures:**
 - Square-feet of slope stabilized (45,000 square-feet)
 - Installation of new security fencing (691 linear feet)
 - Reduction of slope erosion
 - Reduction of trash and debris along slopes

Project Status: Completed.



Jun 25, 2024 at 10:54:19 AM
1219–1243 E First St
Santa Ana CA 92701
United States

Installation of concrete anchor wall on northern slope. Southern slope substantially completed.



221370: Parking Structure Safety Enhancements

Funding amount: \$999,073.53

Project Expenditure Category: 1.11 Community Violence Interventions

Project Overview

- To enhance public safety for residents, merchants, employees, and visitors, a new contract was established with Patrol Solutions, LLC. Security guards have been deployed throughout Downtown Santa Ana (DTSA) during peak times, with flexible scheduling to meet the community's needs. Residents, merchants, and employees can contact security guards via call or text to report incidents or request escort assistance. The presence of security guards effectively deters illegal or negative activities, fostering a safer environment.
- The Parking Structure Safety Enhancements project, aimed at supporting tourism and mitigating COVID-19 impacts, offers free parking from Monday to Friday, 7 a.m. to 5 p.m., and two-hour free parking after 5 p.m. on evenings and weekends. Security and safety measures have been implemented in each parking structure to ensure their safety. Additionally, each structure is equipped with electronic vehicle charging stations, including over 12 Tesla supercharging stations, contributing to climate change efforts.

Approximate Timeline: Project began in November of 2021 and is scheduled to conclude with the end of agreements at the end of 2026.

Project Goals

- Enhance safety.
- Augment tourism.
- Boost economic development.

Use of Evidence

- The project's goals include enhancing community safety, deterring illegal activities, preserving facilities and equipment, and assisting visitors¹.
- Although specific funds have not been allocated for evidence-based interventions, the effectiveness of security guards in creating a safe environment is supported by a 2015 study by Doyle et al.². This study highlights that the presence of security guards reassures people in their vicinity, a key factor in crowded areas like DTSA. The study also indicates that security guards' presence and directives are particularly effective with the younger population, who frequent DTSA.

Promoting Fair and Transparent Outcomes

- The project promotes economic and racial fairness through a transparent platform for releasing and accepting bids/proposals for the security guard company. The security guards are trained to avoid discrimination and maintain professionalism with all individuals. Key considerations include:
 - **Goals:** Ensure respectful treatment of all individuals in DTSA.
 - **Awareness:** Make the public aware of the added security service through visible, polite, and helpful security guards.
 - **Access and distribution:** Support businesses and invest in security to reduce incidents.
 - **Outcomes:** Deter negative/illegal activities, promote economic development in DTSA, and

¹ Moreira, Samuel, and Carla Cardoso. "Why Young People Obey Private Security Guards? A Scenario-Based Study." *Journal of Contemporary Criminal Justice*, vol. 36, no. 1, 2019, pp. 144–160, <https://doi.org/10.1177/1043986219890206>.

² Doyle, Maria, et al. "Feelings of Safety in the Presence of the Police, Security Guards, and Police Volunteers." *European Journal on Criminal Policy and Research*, vol. 22, no. 1, 2015, pp. 19–40, <https://doi.org/10.1007/s10610-015-9282-x>.



enhance community safety.

Performance Report

- **Output Measures:**
 - Assignment of security guards throughout DTSA.
 - Security guards secured for each parking structure 24/7 and for DTSA during peak times (M-F 9 a.m.-9 p.m. and weekends 10 a.m.-12 midnight)
- **Outcome Measures:**
 - Reduction of violence, crimes, and graffiti
 - Crime, graffiti, and suspicious activity decreased by over 50%.
 - Graffiti reduced by 80%.
 - Loitering and negative activities reduced by 90%.
 - Customer visits have quadrupled.
 - Boost in economic development.
- **Community Violence Interventions (EC 1.11):**
 - Number of workers enrolled in sectoral job training programs: 0
 - Number of workers completing sectoral job training programs: 0
 - Number of people participating in summer youth employment programs: 0

Project Status: Completed.



221370.1: Parking Structure Improvements

Funding amount: \$0

Project Expenditure Category: 2.35 Aid to Tourism, Travel, or Hospitality

Project Overview

- The Parking Structure Improvements and Safety Enhancements of \$500,000 is dedicated to DTSA to assist with tourism and attraction due to COVID impacts. Each parking structure receives aesthetic improvements such as graffiti removal, painting interior and exterior, and will receive a mural to attract tourist interest.

Project Status: This project was determined not to align with the funding program's criteria and was therefore cancelled.



221375: Broadband Access

Funding amount: \$13,907.81

Project Expenditure Category: 2.4 Household Assistance: Internet Access Programs

Project Overview

- This project included a study to determine if there is a feasible way for the City to provide internet access to the public.

Use of Evidence:

- An analysis was conducted to assess how ARPA funding could be utilized to assist with establishing low-cost internet broadband for Santa Ana residents and businesses. Due to restrictions placed on various federal and state funding sources, no other additional funds could be found to supplement the ARPA funds allocated to this project. Our external consultant determined that the most affordable option for the City would be a City-owned, cellular broadband network. They provided a cost estimate to build the network in just the QCT area and the cost exceeded any amount that could be allocated through the ARPA funding. Furthermore, the cellular broadband solution would not provide nearly the speeds of the existing wireline solutions available and would not be significantly better than what residents can already obtain using their own cell phone. Therefore, it was decided to reallocate the funding to other purposes.
- The City conducted an Internet Access Survey of residents to determine the availability, affordability, and reliability of local internet offerings. The findings are referenced on the City's website³.
- The survey determined that the City did have adequate coverage of broadband offerings by primarily two service providers and that the average cost of internet access was between \$76.96 and \$85.48 per month. Average bandwidth was 123 Mbps - 155 Mbps.
- The City developed a map of the locations of City facilities that provide free internet Wi-Fi access⁴.
- A vendor produced a cost estimate to develop a CBRS wireless network that would cover the lowest-income QCTs for potential internet access. The cost estimate was in excess of \$7 million+ and a maximum bandwidth of approximately 100 Mbps.
- \$13,907 of ARPA funding was used for the professional services for the survey and the project cost estimates.

Project Goals:

- Assess existing internet access capabilities of residents and businesses.
- Provide public access to the internet where allowable.

Performance Report

- **Output Measure:**
 - Conducted a survey of residents and business to assess existing internet access abilities.
 - A pre-program evaluation was conducted by a consultant to assess the viability of bringing free or reduced-cost internet to residents within QCTs. The study showed the proposed program was not economically sound and would be of little benefit to the residents it would serve.

³ <https://www.santa-ana.org/documents/internet-access-survey-results/>

⁴ <https://www.santa-ana.org/documents/public-wi-fi-locations/>



- **Outcome Measures:**

- A study determining that providing free or reduced-cost wireless internet for certain residents would not be effective, as anything we could provide would likely be no better than current capabilities.

Project Status: Completed.



221380: Main Library Transformation – Childhood Learning Environments

Funding amount: \$15,488,162

Project Expenditure Category: 2.14 Healthy Childhood Environments: Early Learning

Project Overview

- The Main Library will undergo a complete physical transformation that will create a digitally and technologically enhanced learning environment that will advance access in an effort to provide support for disproportionately impacted and underserved communities. This re-imagined library space will provide innovative learning landscapes and access to technology, tools, and services that will improve and enhance early childhood development and literacy, support positive educational outcomes for youth, and prepare our community's present and future workforce for an increasingly technology-driven world. Progress to date includes interior/exterior demolition and hazardous materials remediation. Additionally, restoration of the building's historical windows and exterior marble façade is underway as well as the replacement of the building's original and outdated mechanical, electrical, plumbing, and fire systems. The improvements will help to create safe and modern learning spaces for children and families.
- Throughout the various library spaces, children will be given opportunities to learn through play and hone their fine and gross motor skill development. The project will be completed via a design-bid-build delivery method and will address climate change and environmental justice through the replacement or refurbishment of antiquated building mechanical and electrical systems when applicable and within budget. Project partners include the City of Santa Ana Public Works and Information Technology Agencies, Orange County Fire Authority, and Friends of the Santa Ana Public Library.

Approximate Timeline: Project was launched at the end of 2021, and construction is planned to be completed by the end of 2026.

Project Goals

- As the City of Santa Ana's flagship location, the Main Library serves as a central hub for community programs and services. Renovating the Main Library will enhance the facility's physical, digital, and technological environment.
- The renovation will also expand access to a wide variety of free recreational and educational resources for underserved communities, while providing innovative and interactive public spaces for children, teens, and their families.

Use of Evidence

- In lieu of an evidence-based intervention, a program evaluation will be conducted at the completion of the project. The evaluation, which will be of a quasi-experimental style design, will include a staff developed survey for distribution to Library patrons after the library's physical transformation is complete.
- Survey participants will be engaged to complete the survey during Library programs and upon check out of Library materials. Survey questions will focus on determining if: 1) visiting the Library has helped improve digital literacy and reading skills; 2) the Library has provided improved access to hands-on interactive learning spaces; 3) the Library has provided increased access to resources and new technology; 4) visiting the Library has helped prepare for school/career success; and 5) the Library renovations promote a more welcoming and inclusive space within the community. The survey questionnaire will also deduce data pertaining to Library patron demographics. The anticipated timeframe for the survey will be approximately July 2026-July 2027, depending on the exact project completion date. No SLFRF will be used to conduct the evaluation.



Promoting Fair and Transparent Outcomes

- The Main Library Transformation Project will advance racial fairness and support for the impoverished and underserved Santa Ana communities in QCT 750.02 and surrounding QCTs, which are defined by a poverty rate of at least 25% or in which 50% of the households have incomes below 60% of the Area Median Gross Income. Further, the Orange County Equity Map, which spotlights social and health disparities in Orange County, notes that only 23% of residents in this QCT have access to basic knowledge and only 11% have access to advanced education.
- In response, the complete physical renovation of the library will create an enhanced digital and technological environment that will expand access and provide free innovative spaces for all children and their families. Extensive outreach in English, Spanish, and Vietnamese will be conducted to ensure the community is aware of the renovation and new services once complete. Surveys will also be conducted in these languages to ensure the project outcomes are measured appropriately and inclusively.

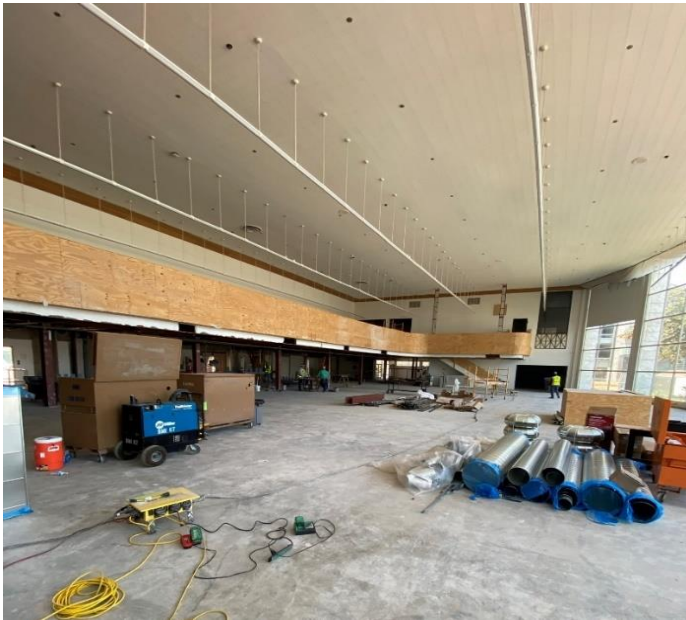
Performance Report

- **Output Measures:**
 - Number of new library card holders' system-wide
 - Number of program participants at the Main Library
 - Number of survey questionnaires returned.
 - Number of visitors at Main Library
 - Number of students who are participating in evidence-based tutoring programming: 0 (project is under construction and participation will likely begin in the next Fiscal Year)
- **Outcome Measures:**
 - Survey respondents reporting improved/increased:
 - Digital literacy and reading skills.
 - Access to hands-on interactive learning spaces
 - Access to resources and new technology
 - Preparedness for school/career success
 - A more welcoming and inclusive space within the community
 - 85-90% of survey questionnaire respondents strongly agree or agree to the various survey questions
 - Increase number of total library cardholders.
 - Increase program attendance at Main Library
 - Increase number of visitors at Main Library
- **Healthy Childhood Environments (EC 2.11-2.14):**
 - Number of children served by childcare and early learning services (pre-school/pre-K/ages 3-5): 0
 - Number of families served by home visiting: 0

Project Status: 30% Complete



Conceptual visualizations of the back entrance of the library (top) and the inside of the library viewing the front façade windows (bottom).



Interior demolition of the Main Library has been completed. The building's windows and mezzanine railing are historical and being protected in order to be restored. Upon project completion, the new northern entry will include patron service desks, public seating, and book collections.



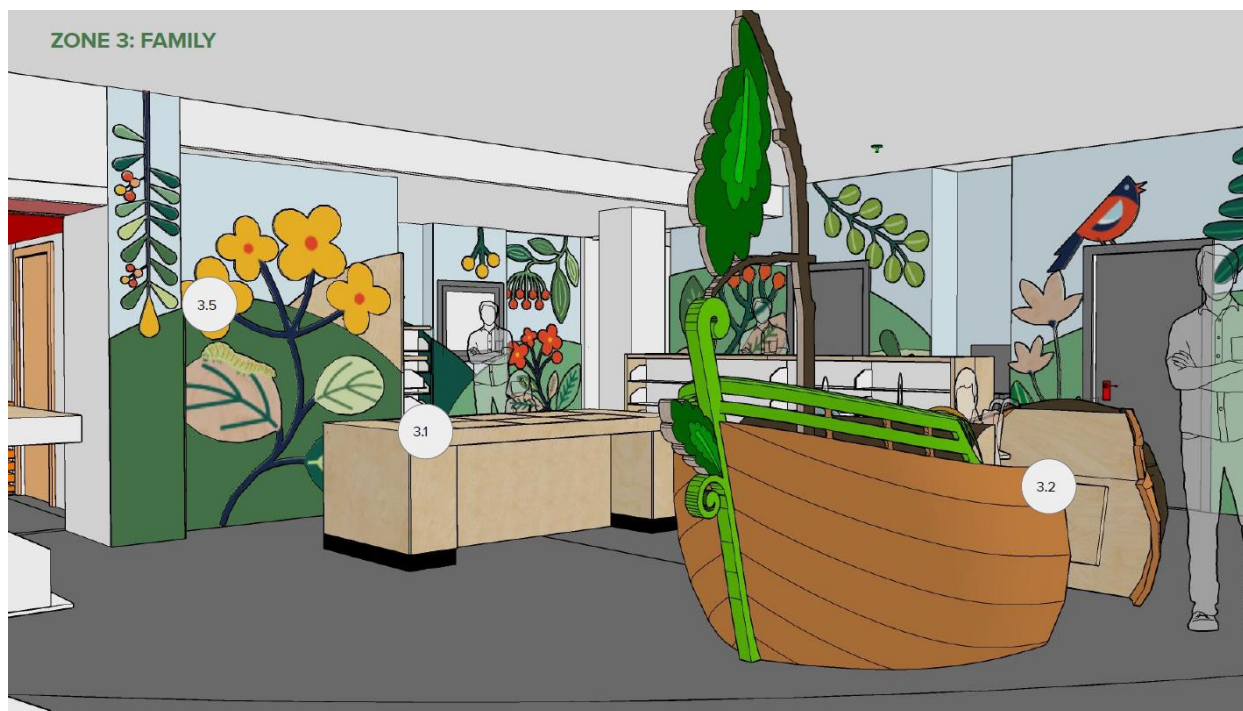
The new southern entry of the building will include a new gurney-sized, ADA accessible elevator, new fireplace reading room, and bookstore.



In the building's basement, replacement of the building's original and outdated mechanical, electrical, and plumbing systems is under way. Upon project completion, the basement will become the hub for Library staff to work and collaborate. It will include staff workstations, offices, storage areas, a break room, and meeting spaces.



Replacement of water and fire connections to the Main Library is under way.



Conceptual visualizations of the toddler and pre-crawlers space (top) and the family zone of the new library Children's Interactive spaces (bottom).



221381: Jerome Park Outdoor Library

Funding amount: \$3,129,550

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- The Outdoor Library at Jerome Park will be an innovative public library space, featuring an educational, technological, and play-focused satellite library kiosk with surrounding outdoor learning areas with emphasis on music and movement, recycling, water-wise landscaping, bicycle and street safety, fine and gross motor skill development, and language and literacy. This new concept in public library design to provide support for disproportionately impacted, underserved Santa Ana communities within its QCT 748.06 and surrounding QCTs.
- The Outdoor Library will feature the installation of a large library of materials dispensing a kiosk located in an outdoor learning landscape equipped with specialized and inclusive play areas for people of all abilities. Residents will benefit from multigenerational access to library resources (books, technology, STEAM kits) along with gamified or incentive-based programs focused on topics and materials located within the Outdoor Library.
- The project will be completed via a design-bid-build delivery method and will address climate change and environmental justice through a redesign of the park, featuring drought-resistant landscaping and water conservation-themed exhibits. Project partners include the City of Santa Ana Public Works Agency and the Information Technology Department.

Approximate Timeline: Project was launched in the beginning of 2023 and is scheduled to be open to the public in July 2026.

Project Goals

- The innovative Outdoor Library project will provide new and upgraded educational and recreational activities and facilities that will expand the health and wellness of the surrounding community.
- The project will advance safety, access, and support for Santa Ana's disproportionately impacted children and families.

Use of Evidence

- In lieu of an evidence-based intervention, a program evaluation will be conducted at the completion of the project. The evaluation, which will be of a quasi-experimental style design, will include a staff developed survey for distribution to library patrons after the Outdoor Library's physical transformation is complete. Survey participants will be engaged to complete the survey during Library programs and upon check out of Library materials. Survey questions will focus on determining if: 1) visiting the Library has helped improve digital literacy and reading skills; 2) the Library has provided improved access to hands-on interactive learning spaces; 3) the Library has provided increased access to programs, resources, and new technology; 4) visiting the Library has helped prepare for school/career success; and 5) the Library renovations promote a more welcoming and inclusive space within the community. The survey will also deduce data pertaining to library patron demographics. The anticipated timeframe for the survey will be approximately July 2025-July 2026, depending on the exact project completion date. No SLFRF will be used to conduct the evaluation.

Promoting Fair and Transparent Outcomes

- **Goals:** The Outdoor Library at Jerome Park will advance racial quality and provide support for disproportionately impacted, underserved Santa Ana communities in QCT 748.06 and surrounding



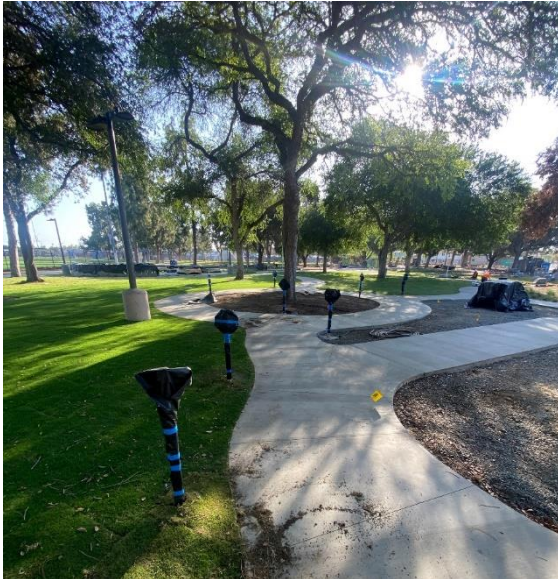
QCTs, which are defined by a poverty rate of at least 25% or in which 50% of the households have income below 60% of the Area Median Gross Income. Further, the Orange County Equity Map, which spotlights social and health disparities in Orange County, notes that only 23% of residents in this QCT have access to information and communication, and only 6% have access to advanced education. In response, the project will serve these disproportionately impacted households with an innovative, outdoor public library space, featuring an educational, technological, and play-focused satellite library kiosk with surrounding outdoor learning areas.

- **Access and Distribution:** Extensive outreach in English, Spanish, and Vietnamese will be conducted to ensure the community is aware of the new location and services. Surveys will also be conducted in these languages to ensure the project outcomes are measured appropriately and inclusively.

Performance Report

- **Output Measures:**
 - Number of new library card holders' system-wide
 - Number of survey questionnaires returned
 - Number of Library kiosk transactions at the Outdoor Library at Jerome Park
- **Outcome Measures:**
 - Survey respondents reporting improved/increased:
 - Digital literacy and reading skills
 - Access to hands-on interactive learning spaces
 - Access to resources and new technology
 - Preparedness for school/career success
 - Welcoming and inclusive space within the community
 - 85-90% of survey questionnaire respondents strongly agree or agree to the various survey questions

Project Status: More than 90% complete



The Outdoor Library at Jerome Park is anticipated to open to the public July 2025. The project will include a children's trike play track to encourage awareness of street and traffic safety.



The children's trike track will also include play electric charging stations.



The main focus of the project is an outdoor "satellite library" book kiosk with custom lockable shelter. The shelter is in the initial stages of install.



The project will include outdoor musical instruments to encourage interaction and creativity.



221382: Delhi Library Branch

Funding amount: \$3,458,908

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- The Delhi Library Branch project entails re-imagining approximately 2,500 square feet of office space as a new, innovative public library experience. A new outdoor activity patio will also be constructed to offer free library services and programs to a disenfranchised population that suffered disruptions in obtaining both formal and informal educational services during the pandemic. In particular, the Delhi Library Branch will help to provide support for the underserved Santa Ana communities in QCT 743, 744.03 and surrounding QCTs, which are defined by a poverty rate of at least 25% or in which 50% of the households have incomes below 60% of the Area Median Gross Income. Further, the Orange County Equity Map, which spotlights social and health disparities in Orange County, notes that only 2.4 % of residents in this QCT have access to advanced education. Currently, the City of Santa Ana only has two physical library locations, with an Outdoor Library in progress.
- Residents will have access to technology, tools and services that will improve literacy, support positive educational outcomes for youth, and prepare our community's present and future workforce for a technology-driven world. Throughout the newly created library space and outdoor activity patio, children, teens, and families will be provided with opportunities to learn and connect with their community in positive ways. Services may include STEM and robotics programs geared to neuro-divergent youth, special events and author hours, homework help and tutoring for students, and a wide variety of cutting-edge technology and computers for use in the library and at home. These new educational spaces and the accompanying programs and services will bring a much-needed community amenity to a poverty-driven area of the City that currently lacks library services.
- The Delhi Library Branch will be open to the public in 2025. The project will be completed via a design-bid-build delivery method. Project partners include the Delhi Community Center, City of Santa Ana Public Works Agency, and the Information Technology Department.

Approximate Timeline: The approximate project timeframe is January 2023 - 2025.

Project Goals

- The new Library will offer fresh educational and recreational spaces and free accompanying programs and services to a disenfranchised population that suffered disruptions in obtaining both formal and informal educational services during the pandemic.
- The newly created library space and outdoor activity patio will provide children, teens, and families with opportunities to learn, connect, and play in healthy and positive ways.

Use of Evidence

- In lieu of an evidence-based intervention, a program evaluation will be conducted at the completion of the project. The evaluation, which will be of a quasi-experimental style design, will include a staff developed survey for distribution to library patrons after construction of the new Delhi Library Branch is complete.
- Survey participants will be engaged to complete the survey during Library programs and upon check out of Library materials. Survey questions will focus on determining if: 1) visiting the Library has helped improve digital literacy and reading skills; 2) the Library has provided improved access to high quality learning and recreational spaces; 3) the Library has provided increased access to



resources and new technology; 4) visiting the Library has helped prepare for school/career success; and 5) the Library renovations promote a more welcoming and inclusive space within the community. The survey will also deduce data pertaining to library patron demographics. The anticipated timeframe for the survey will be approximately July 2025-July 2026, depending on the exact project completion date. No SLFRF will be used to conduct the evaluation.

Promoting Fair and Transparent Outcomes

- **Goals:** The goal of having the addition of this third brick-and-mortar location will allow for extended and improved services to the racially diverse and economically disadvantaged community that surrounds this new public library branch.
- **Awareness:** Extensive outreach in English, Spanish, and Vietnamese will be conducted to ensure the community is aware of the new location and services. Surveys will also be conducted in these languages to ensure the project outcomes are measured appropriately and inclusively.

Performance Report

- **Output Measures:**
 - Number of new library card holders' system-wide
 - Number of program participants at Delhi Library Branch
 - Number of survey questionnaires returned
 - Number of visitors at the Delhi Library Branch
- **Outcome Measures:**
 - Survey respondents reporting improved/increased:
 - Digital literacy and reading skills.
 - Access to hands-on interactive learning spaces
 - Access to resources and new technology.
 - Preparedness for school/career success
 - Welcoming and inclusive space within the community
 - 85-90% of survey questionnaire respondents strongly agree or agree to the various survey questions
 - Increase number of library card holders' system wide.
 - Increase program attendance at the Delhi Community Center
 - Increase number of visitors at the Delhi Community Center

Project Status: 95% complete



An early mock-up of the Delhi library branch renovations.



Located on this side of the Library will be the Adult Services collection, public service desk, and staff work area. A garage-style, roll-up door has been installed to promote patron flow to the outdoor activity patio.



The Youth and Young Adult collections will be located on this side of the Library. Mobile seating and shelving will allow for Library programs to be offered in this space.



Staff area behind the patron services desk at the Delhi Library Branch.



Construction of the outdoor activity patio is nearly complete. The space will include shaded public seating, amphitheater-style seating for Library programs, as well as a children's play area.



221802: Newhope Improvements

Funding Amount: \$3,921,555

Project Expenditure Category: 2.37 Economic Impact Assistance: Other

Project Overview:

- The Newhope Library will undergo a complete physical transformation that will serve as a new educational and cultural hub in the community. The renovated facility will provide exciting opportunities for people of all ages to connect socially and emotionally with family members and neighbors in a safe and welcoming environment. The re-imagined space also includes a new Innovation Center intended to further access to technology, tools and services that will improve digital literacy, support positive educational outcomes for youth, and prepare our community's present and future workforce for a technology-driven world. A fully renovated outdoor patio will offer additional educational and recreational space for free library services and programs.
- The project will be completed via a design-bid-build delivery method. Project partners include the City of Santa Ana Public Works Agency, Planning and Building Agency and the Information Technology Department.

Approximate Timeline: September 2024 - March 2026.

Project Goals:

- The goal of the Newhope Library project is to serve and support the underserved Santa Ana communities in QCTs 992.48, 992.49, 889.04, 748.02 and other surrounding QCTs. This underserved population suffered disruptions in obtaining both formal and informal educational services during the pandemic. The newly renovated library will help address these educational disparities by offering daily programs and services for students and families in a space specifically designed and improved to support learning and community connection. This includes summer learning programs related to math and reading; programs and services that provide access to science, technology, engineering, and math (STEM) tools for hands-on, experiential learning; staff-led tutoring services; and special programming including internships for young adults that are geared toward college and career readiness.
- Furthermore, the project is intended to increase library usage, visits, and program attendance, while improving patron skills and knowledge from use of Library resources and spaces.

Use of Evidence:

- In lieu of an evidence-based intervention, a program evaluation will be conducted at the completion of the project. The evaluation, which will be of a quasi-experimental style design, will include a staff developed survey for distribution to library patrons after construction of the Newhope Library renovation is complete. Survey participants will be engaged to complete the survey during Library programs and upon check out of Library materials. Survey questions will focus on determining if: 1) visiting the Library has helped improve digital literacy and reading skills; 2) the Library has provided improved access to high quality learning and recreational spaces; 3) the Library has provided increased access to resources and new technology; 4) visiting the Library has helped prepare for school/career success; and 5) the Library renovations promote a more welcoming and inclusive space within the community. The survey will also deduce data pertaining to library patron demographics. The anticipated timeframe for the survey will be approximately April 2026-March 2027, depending on the exact project completion date. No SLFRF will be used to conduct the evaluation.



Promoting Fair and Transparent Outcomes:

- The Newhope Library will advance community equity and provide services, programming, and improved gathering spaces for the underserved Santa Ana communities in QCT 992.48, 992.49, 889.04, 748.02 and surrounding QCTs, which are defined by a poverty rate of at least 25% or in which 50% of the households have incomes below 60% of the Area Median Gross Income. Extensive outreach in English, Spanish, and Vietnamese will be conducted to ensure the community is aware of the renovation project and new services being offered. Surveys will also be conducted in these languages to ensure the project outcomes are measured appropriately and inclusively.

Performance Report:

- **Output Measures:**
 - Number of new library card holders' system-wide
 - Number of program participants at Newhope Library
 - Number of survey questionnaires returned
 - Number of visitors at Newhope Library
- **Outcome Measures:**
 - Survey respondents reporting improved/increased:
 - Digital literacy and reading skills.
 - Access to hands-on interactive learning spaces
 - Access to resources and new technology
 - Preparedness for school/career success
 - Welcoming and inclusive space within the community
 - 85-90% of survey questionnaire respondents strongly agree or agree to the various survey questions
 - Increase number of library card holders' system-wide.
 - Increase program attendance at the Newhope Library
 - Increase number of visitors at the Newhope Library

Project Status: 7% complete



221383: Speed Humps at St. Andrews

Funding amount: \$21,883.30

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that promote Health and Safety

Project Overview

- This project will provide physical improvements to the built environment to enhance pedestrian traffic safety and promote walkability. Main activities will include but not be limited to installing the following improvements: speed humps, signage, and pavement markings. The project will be delivered via competitive bidding.
- Project contributes to promoting and facilitating walking as a viable mode of transportation that reduces the reliance on emission emitting vehicles. This will serve the underserved communities surrounding Madison Park, Washington Elementary, and public transit at St. Andrews.

Approximate Timeline:

- Project Design: July 1, 2021, to August 31, 2021.
- Construction: September 1, 2021, to December 31, 2021

Project Goals:

- Completion of the built environment improvements.
- Provide outdoor exercising opportunities for underserved communities who may have had no access to parks during the COVID-19 pandemic.

Promoting Fair and Transparent Outcomes

- The community surrounding this project area is primarily Latino. Most residents in this area are served by the local Washington Elementary School. The attendance boundary for Washington Elementary is a documented disadvantaged community. For this community, walking is a primary means of transportation, especially for access to Madison Park, Washington Elementary School, and public transit. St. Andrew Pl. bisects this community. The community has expressed traffic safety concerns along St. Andrews related to speeding and unsafe conditions for pedestrians, especially with regards to students who walk to and from Washington Elementary School and Madison Park. By reducing vehicular speeds along the project corridor, this project will increase pedestrian safety, access to recreational facilities, school, and transit for the entire community. Due to the demographic breakdowns of this community, the project is serving a community that has been disproportionately impacted by the pandemic.

Performance Report

- **Output Measures:**
 - Installation of speed humps, signs, and pavement markings.
 - Installed four speed humps.
 - Installed 16 speed humps signs.
 - Installed two 15 mph signs.
 - Installed 24 pavement markings.
- **Outcome Measures:**
 - Number of improvements speed humps, signs, and pavement markings installed.
 - Number of households within walking distance of improvements.

Project Status: Completed.



221385: Information Technology & Process Upgrades

Funding amount: \$1,767,382.00

Project Expenditure Category: 3.4 Public Sector Capacity: Effective Service Delivery

Project Overview

- A variety of technology enhancements to make it easier for the public to do business electronically with the City, find jobs, and access the internet from City facilities.

Project Goals

- Identify technology improvements the City can make to allow the public to access City services.
- Improve technology used by the public to help them find jobs.

Intended Outcomes:

- Rather than all interested parties waiting in one line for in-person City services, the new electronic queuing system allows residents to choose between making an appointment online or joining the queue in person.
- The system also notifies residents that their turn is approaching, allowing people to wait outside or in their vehicle to allow for better social distancing. This project has met its goals to date.

Performance Report

- **Output Measure:**
 - New computers and equipment were purchased in FY22. This project has met its goals to date.
 - Digital Building Permit Project
 - Project overview: Creation of an online portal for electronic access to building permit systems to allow residents to submit permit applications online without needing to come to City Hall
 - Total spent: \$24,000
 - Project outcomes: System is still in development, with an estimated go-live date for Phase 1 estimated for March 2026. Phase 2 is currently scheduled for completion in December 2026.
 - Updated City Hall Queueing System
 - Project overview: Implemented an electronic queue management system to facilitate expedited appointment scheduling for the public to access in-person services.
 - Total spent: \$25,469
- **Outcome Measures:**
 - Improvement of government services, such as an improved queuing system for City Hall.
 - The three biggest projects under this category:
 - Technology Replace Work Center
 - Replaced outdated computers, copiers, and conference room technology for the Work Center to assist with job placement.
 - Total spent: \$110,578

Project Status: More than 30% complete.



221387-88: Neighborhood Safety Streetlights: Phase I & II

Funding amount: \$1,926,709.97

Expenditure Category: Category 2.22 Strong Healthy Communities: Neighborhood Features that promote Health and Safety

Project Overview

- This project will provide physical improvements to the built environment to enhance pedestrian traffic safety and promote walkability. Main activities will include installing streetlights in neighborhoods that are missing streetlights to enhance walkability and pedestrian nighttime traffic safety. The project was delivered via competitive bidding.
- This project contributes to promoting and facilitating walking as a viable mode of transportation, which will reduce reliance on emissions producing vehicles.

Approximate Timeline:

- **Phase I timeline:** Project Design: July 1, 2021, to May 31, 2023; Construction: June 1, 2023, to July 2025.
- **Phase II timeline:** Project Design: July 1, 2021, to August 31, 2023; Construction: September 1, 2023, to September 2025.

Project Goals

- Completion of the built environment improvements.
- Provide outdoor exercise opportunities for underserved communities who may have no access to parks during the COVID-19 pandemic.
- Improve non-motorized routes in the community by removing barriers.

Use of Evidence

- A 2022 study by Kaplan and Chalfin show that better ambient lighting leads people to feel safer when spending time outdoors in their community⁵.
- Arizona State University also published research showing that increased residential lighting can improve feelings of safety, though noted that limited data are available to empirically display this⁶.

Promoting Fair and Transparent Outcomes

- All of the project improvements are located in areas that are within HUD disadvantaged areas and Free and Reduced Meal zones for local schools. The communities surrounding the project improvements are clearly disadvantaged communities. For these disadvantaged communities, walking is a major means of transportation and is sometimes the sole source of transportation. Therefore, fairness in mobility is key for these communities to access educational opportunities at local schools, exercise opportunities at local parks, and unimpeded access to transit for local and regional access to professional destinations. Access is needed day or night. The project community consists of high-density, low-income housing and have expressed a sense of insecurity walking in the dark, in part due to potential criminal activities and the general level of darkness in the area. Access to locally serving Lincoln Elementary is needed even in the dark due to after school events and programs. In addition, access to transit and walking or jogging as exercise is also required in

⁵ <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC8038535/>

⁶ <https://popcenter.asu.edu/content/improving-street-lighting-reduce-crime-residential-areas-0>



the dark. By installing these streetlights, this project will provide the community with a sense of security and safety while walking to and from their destinations during the night. In general, this project will increase pedestrian safety and access to recreational facilities, school, and transit for the entire community.

Performance Report

- **Output Measures:**

- Installation of neighborhood safety streetlights.
- 66 new streetlights installed.
- Number of households within walking distance of improvements.

- **Outcome Measures:**

- Provide outdoor exercise opportunities for underserved communities who may have no access to parks during the COVID-19 pandemic.

Project Status:

- **Project 221387** – More than 90% complete (Design completed. Approved by City Council on December 19, 2023. Construction started in March 2024. Project plans included in the title page below.)
- **Project 221388** – More than 50% complete (Design completed. Approved by City Council on May 21, 2024. Construction started July 2024. Project plans included in the title page below.)



221390: Stormwater Channel Fencing Upgrades Phase II

Funding amount: \$879,407.62

Project Expenditure Category: 5.6 Clean Water: Stormwater

Project Overview

- The Stormwater Channel Fencing Upgrades Phase II Project includes the design and construction of new security fencing and barriers along City-owned stormwater channels. The existing fencing was subject to vandalism and trespassing into the stormwater channels, which contributed to water pollution.
- For additional information about City Stormwater Management, refer to the City Stormwater Management Website.⁷
- This project addresses climate change by reducing water pollution and improving downstream water quality. Increasing greenhouse gases and water temperatures caused by climate change can be harmful to wildlife and marine habitats. The reduction of water pollution helps offset these negative impacts of climate change. Additionally, the installation of fencing and barriers is a lower-energy method of improving water quality than an active treatment system downstream, for example.

Approximate Timeline: Construction started in August 2022 and was completed in January 2024.

Project Goals

- The goals of this project are to improve water quality and reduce water pollution.
- This project will also improve public safety, as the stormwater channels will no longer be accessible to the public.

Use of Evidence:

- By installing secure fencing and barriers along stormwater channels, the project reduces unauthorized access and illegal dumping, which are key contributors to urban runoff pollution. According to the National Oceanic and Atmospheric Administration (NOAA), physical barriers like sediment and retaining fences are effective in urban areas for trapping pollutants, filtering runoff, and preventing contaminants from entering waterways⁸. These passive infrastructure solutions are especially valuable in densely populated areas where stormwater systems are particularly vulnerable to misuse and degradation.
- This project also supports broader climate adaption goals. As climate change intensifies rainfall events and raises water temperatures, the risk of pollutant-laden runoff harming aquatic ecosystems increases. NOAA emphasizes that stormwater runoff is one of the most significant threats to U.S. aquatic ecosystems, as it transports contaminants directly into rivers and streams.⁹ By reducing pollution at the source, the fencing upgrades offer a low-energy, cost-effective alternative to downstream treatment systems, helping to protect water quality and biodiversity in a changing climate.

Performance Report

- **Output Measures:**
 - Installation of new fencing and barriers along City-owned stormwater drainage channels.

⁷ <https://www.santa-ana.org/stormwater-management/>.

⁸ [Controlling Nonpoint Source Pollution: Pollution Tutorial](#)

⁹ [Watersheds, flooding, and pollution | National Oceanic and Atmospheric Administration](#)



- **Outcome Measures:**

- Reduction of trash and debris in City stormwater channels
- During the 2022-23 reporting period, approximately 4,020 linear feet of new security fencing was installed along City-owned stormwater channels as part of this project.

Project Status: Completed.



221404: Davis Safe Routes to School

Funding amount: \$2,114,025

Project Expenditure Category: 2.22, Strong Healthy Communities: Neighborhood Features that promote Health and Safety

Project Overview

- This project will provide physical improvements to the built environment to enhance pedestrian traffic safety and promote walkability. Main activities will include but not be limited to installing the following improvements: bulb-outs, wheelchair ramps, and sidewalks. This project is open to the general public, promoting strong, healthy communities for all residents, including disproportionately impacted communities.
- Project contributes to promoting and facilitating walking as a viable mode of transportation that reduces the reliance on emission-generating vehicles.
- The project will be delivered via competitive bidding.

Approximate Timeline: Project Construction: December 1, 2022 to October 2025.

Project Goals:

- Completion of the built environment improvements.
- Provide outdoor exercise opportunities for underserved communities who may have no access to parks during the COVID-19 pandemic.
- Improve non-motorized routes in the community by removing barriers.

Promoting Fair and Transparent Outcomes

- All of the project improvements are located in areas that are within HUD disadvantaged areas as well as Free and Reduced Meal zones for local schools. The communities surrounding the project improvements are clearly disadvantaged communities. For these disadvantaged communities, walking is a major means of transportation, and at times the sole source of transportation. Therefore, equality in mobility is key for these communities to access educational opportunities at local schools, exercise opportunities at local parks, and unimpeded access to transit for local and regional access to destinations such as jobs.
- This project will remove ADA barriers to Davis Elementary for the community. Non-compliant or missing wheelchair ramps create barriers for the community to access Davis Elementary School, local truck vendors, and local transit to French Park. In addition, intersections that have high speed and wider street widths have issues with vehicles yielding to pedestrians. Bulb-outs will enhance safe crossings for the community along the suggested routes to school and force motorists to drive at slower speeds. In general, this project will increase pedestrian safety and access to recreational facilities, school, and transit for the entire community.

Performance Report

- **Output Measures:**
 - Installation of wheelchair ramps, sidewalk, and bulb-out improvements.
- **Outcome Measures:**
 - Number of wheelchair ramps.
 - Sidewalk and bulb-out improvements.



- Number of households within walking distance of improvements.

Project Status: More than 90% complete



221405-221407: Pedestrian & Mobility Improvements

Funding amount: \$3,721,628.34

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that promote Health and Safety

Project Overview

- This project will provide physical improvements to the built environment to enhance pedestrian traffic safety and promote walkability. Main activities will include but not be limited to installing the following improvements: rectangular flashing beacons, hybrid beacons, raised crosswalks, speed humps, bulb-outs, wheelchair ramps, and sidewalks. The project will be delivered via competitive bidding.
- Project contributes to promoting and facilitating walking as a viable mode of transportation that reduces the reliance on emission-generating vehicles.

Approximate Timeline:

- Project Design: July 1, 2021, to December 31, 2023.
- Construction: August 1, 2023, to December 31, 2024

Project Goals:

- Completion of the built environment improvements.
- Provide outdoor exercise opportunities for underserved communities who may have no access to parks during the COVID-19 pandemic.
- Improve non-motorized routes in the community by removing barriers.

Use of Evidence

- According to the United States Department of Transportation (DOT) Federal Highway Administration, adding pedestrian hybrid beacons can significantly reduce pedestrian crashes. One study in 2010 found that pedestrian beacons can reduce crashes by as much as 69%¹⁰.
- Pedestrian hybrid beacons are on the DOT's suggestions for best behavior for pedestrian safety¹¹.
- A 2003 study conducted by Oregon State University and the Federal Highway Administration found that adding curb extensions (bulb-outs) contributed to significant reduction in the average number of vehicles that pass a waiting pedestrian before yielding to the pedestrian¹².

Promoting Fair and Transparent Outcomes

- All of the project improvements are located in areas that are within HUD disadvantaged areas and Free and Reduced Meal zones for local schools. The communities surrounding the project improvements are clearly disadvantaged communities. For these disadvantaged communities, walking is a major means of transportation and is at times the sole source of transportation. Therefore, equality in mobility is key for these communities to access educational opportunities at local schools, exercise opportunities at local parks, and professional opportunities in their local and regional areas.
- This project will remove barriers to parks where no existing viable nearby crossing is present, reducing pedestrians' need to walk out of their way to access the park or risk crossing several lanes of high speed, high traffic volume roadways. One specific project improvement location is 5th Street

¹⁰ <https://highways.dot.gov/safety/pedestrian-bicyclist/safety-countermeasures/pedestrian-hybrid-beacon-guide-recommendations>

¹¹ <https://highways.dot.gov/public-roads/januaryfebruary-2017/encouraging-best-behavior>

¹² <https://www.oregon.gov/ODOT/Programs/ResearchDocuments/PedestrianSafetyCurbExt.pdf>



at Susan Street. 5th Street separates the community from Cesar Chavez Campesino Park. No direct controlled pedestrian access is currently available. This roadway has documented past pedestrian fatalities. The project will provide a protected crossing for the whole community to access Cesar Chavez Campesino Park. In general, this project will increase pedestrian safety and access to recreational facilities, school, and transit for the entire community. Due to the demographic breakdown of the surrounding area, this project is serving a disproportionately impacted community.

Performance Report

- **Output Measures:**

- Number of improvements installed including rectangular flashing beacons, hybrid beacons, raised crosswalks, speed humps, bulb-outs, wheelchair ramps, and sidewalks installed.
- Number of households within walking distance of improvements.

- **Outcome Measures:**

- Installation of rectangular flashing beacons, hybrid beacons, raised crosswalks, speed humps, bulb-outs, wheelchair ramps, and sidewalks installed.

Project Status:

- **Pedestrian Mobility Improvements - Phase I (221405)** – Completed. (Design completed. Approved by City Council on June 6, 2023. Construction started in August 2023. Construction completed March 12, 2025. Project plans title page below.) Key performance indicators:
 - One (1) Rectangular Rapid Flashing Beacon
 - Two (2) high visibility crosswalk
 - Twenty-four (24) wheelchair ramps
- **Pedestrian Mobility Improvements - Phase II (221406)** – More than 70% complete. (Design completed. Approved by City Council on December 19, 2023. Construction started May 2024. Anticipated completion date December 2025. Project plans title page below.) Key performance indicators:
 - One (1) traffic circle with four (4) high visibility crosswalks (100% complete)
 - Two (2) pedestrian hybrid beacons, one with three (3) high visibility crosswalks and the other four (4) high visibility crosswalks (75% complete)
 - One (1) traffic signal with four (4) high visibility crosswalks (60% complete)
 - Four (4) wheelchair ramps (75% complete)
- **Pedestrian Mobility Improvements - Phase III (221407)** – Completed. (Design completed. Project advertised in March 2024. Construction completed March 12, 2025. Project plans title page below.)
 - One (1) Rectangular Rapid Flashing Beacon with raised speed table and high visibility crosswalk
 - One (1) traffic circle with four (4) high visibility crosswalks
 - Two (2) high visibility crosswalks
 - Nineteen (19) wheelchair ramps



221418: Stormwater Channel Fencing Upgrades Phase III

Funding amount: \$294,548.02

Project Expenditure Category: 5.6 Clean Water: Stormwater

Project Overview

- The Stormwater Channel Fencing Upgrades Phase III Project includes the design and construction of new security fencing along a stormwater channel. The existing fencing is subject to vandalism and trespassing, which contribute to water pollution.
- Additional information about the project can be found on the City Stormwater Management Website¹³.
- This project aims to reconstruct Santa Ana's aging infrastructure. As an auxiliary effect, this project addresses climate change by reducing water pollution and improving downstream water quality. Increasing greenhouse gases and water temperatures caused by climate change can be harmful to wildlife and marine habitats.
- The reduction of water pollution helps offset these negative impacts of climate change. Additionally, the installation of fencing and barriers is a lower energy method of improving water quality than an active treatment system downstream.
- This project is closely aligned with the Environmental Protection Agency (EPA) Clean Water State Revolving Fund (CWSRF) that protects and restore water quality, including wastewater treatment, nonpoint source pollution control, and stormwater management.

Approximate Timeline: Project scheduled to launch September 2024 and was completed in May 2025.

Project Goals

- The goals of this project are to improve water quality and reduce water pollution.
- This project will also improve public safety, as the stormwater channel will no longer be accessible to the public.

Performance Report

- **Output Measures:**
 - Installation of new security fencing along the stormwater channel
 - 775 linear feet of new security fencing were installed.
- **Outcome Measures:**
 - Reduction of trash and debris in the stormwater channels

Project Status: Completed.

¹³ <https://www.santa-ana.org/stormwater-management/>



Before (left) and after (right) the fencing upgrades.



Direct Assistance





Direct Assistance

221320: Early Childhood Support, Head Start and Child Care Programs

Funding amount: \$446,044.98

Project Expenditure Category: 2.14-Negative Economic Impacts-Healthy Childhood Environments: Early Learning

Project Overview

- As the COVID-19 pandemic continues to affect people's daily lives, families with young children need additional support to facilitate their children's academic readiness while also providing for their wellbeing and safety.
- The City of Santa Ana contracted with five organizations who will be responsible for developing and implementing a variety of academic support programs and services for young children and their families.

Partner Organization	Program	Program Delivery	Grant Amount
Discovery Science Center	Provided STEM education learning to 0–5-year-olds related to the spectrum of colors.	Face-to-Face Interaction	\$90,028
Kidworks	Provided a hands-on outdoor classroom for preschool aged children to learn about numbers, letters, sounds, color, and shapes.	Face-to-Face Interaction	\$125,000
O.C. Children Therapeutic Arts Center	Provided early childhood programming for 6 months-5-year-olds related to music, visual arts, and dance.	Face-to-Face Interaction	\$124,998
Padres Unidos	Provided literacy programs to 1–5-year-olds.	Face-to-Face Interaction	\$124,995
Think Together	Provided literacy and math programs to 0–5-year-olds.	Face-to-Face Interaction	\$125,000

Approximate Timeline: One of the five organizations completed its program on 6/30/2023. The remaining four had funds remaining and continued programming until funds were depleted. All programs ended on 6/30/2024 or prior.

Project Goal:

- To serve families through various academic support programs free of charge, for a 1-year to 2-year period.

Use of Evidence

- While some programs offered under this category conduct aspects of evidence-based programming, all use their own program evaluation for the success of the program. Five different organizations are funded under this category. In one instance, the Early Education modules prepare children for educational achievement by developing and fostering the value of parents as a child's first teacher. Pre- and post TK-Kinder Foundational Skills Assessment results demonstrated a growth increase on total score average of 47% in school readiness participants. More specifically: In Name Recognition Early Cognitive Learning skills- Children demonstrated a 28% increase. In Color Recognition and identification skills- Children averaged a 25.5% increase. In Early Math skills- Children averaged a 28% increase with a strength of 38% increase in counting



skills. In Early Reading skills- Children averaged a 20% increase. In Socio-emotional skills- 94% of our children evidenced improved socio-emotional skills as reported by parent and child educator observations. Parents demonstrated at least three different methods to engage/teach their child academic skills at home, focusing on developing listening, speaking, reading, and writing, and positive attitudes toward school and learning.

- As indicated above, the programs offer elements of evidence-based programming, but none offer a 100% evidence-based program as defined under ARPA.

Promoting Fair and Transparent Outcomes

- Two of the programs under this category are school-based programs, which offer services to Title I schools. The other organizations either provide services in a qualified census tract or to households that are low-income. Therefore, through these outreach efforts, the City is promoting educational access to underserved communities.
- Services provided are intended to better prepare early youth for the next stages of life and learning. Through the services provided by the non-profit organizations, youths are improving cognitive skills such as reading as well as socio-emotional skills.
- The immediate outcome is that if these children did not go through services like those in the programs, they would require additional time and educational interventions to bring them to the level that they are now. Because these services were primarily offered in Title 1 schools, this project was primarily oriented towards children and families who were disproportionately impacted by the pandemic.

Performance Report

- **Output Measures:**
 - Children and families served 1,196.
- **Outcome Measures:**
 - Every child that has completed the program is better suited for the next stage of learning.
- **Healthy Childhood Environments (EC 2.11-2.14):**
 - Number of children served by childcare and early learning: 1,196
 - Number of families served by home visiting: 0

Project Status: Completed.



Direct Assistance

221321: After School & Youth Sports Programs

Funding amount: \$467,126.24

Project Expenditure Category: 2.37-Negative Economic Impacts-Other: Economic Impact Assistance

Project Overview

- As part of the City's recovery efforts from the COVID-19 pandemic, after school and youth sports programs targeted to youth will be implemented in collaboration with youth-serving organizations in the City.
- The City of Santa Ana contracted with five organizations who will be responsible for developing and implementing a variety of after school and youth sports programs for elementary and intermediate school age youth.
- Programs and services will be provided at various locations throughout the City in an effort to reach youth most in need.
- Families that are low-income have less access and fewer options to afterschool programming. By providing these services free of charge, they are able to participate in activities that would otherwise not be available to them.

Approximate Timeline: 2022 – June 30, 2024. Two of the five organizations completed its program on 6/30/2023. The remaining three had funds remaining and continued programming until funds were depleted. All programs ended on 6/30/2024 or prior.

Project Goals:

- To serve families through the various academic support programs free of charge for a 1-year to 2-year period, depending on available funding.

Partner Organization	Program	Grant Amount
Backhausdance	Provided dance instruction	\$ 30,000.00
Community Action Partnership of Orange County	Provided tutoring	\$ 65,000.00
Kidworks	Provided counseling, college preparation, and academic assistance	\$ 125,000.00
Neutral Ground	Provided boxing instruction	\$ 122,172.00
The Cambodian Family	Provided tutoring and extra-curricular educational activities	\$ 125,000.00

Use of Evidence

- While some programs offered under this category conduct aspects of evidence-based programming, all use their own program evaluation for the success of the program. Five different organizations are funded under this category. In the example of Kidworks, for example, the Afterschool Program Metrics were as follows:
 - 444 students assisted from July 1, 2022 – June 19, 2023
 - 130 families attended monthly parent meetings.
 - 24 Parent Leaders involved in Parent Advisory Council (PAC)
 - 141 parent volunteers and 1,367 parent hours completed.



- 82% of families are very satisfied with how KidWorks treats them as a partner in their child's education.
- At least 83% of families are very satisfied with how KidWorks makes their family feel welcomed, valued, loved, and trusted.
- 96% High school students graduated on time (24 out of 25)
- 91% of youth feel inspired to think of different possibilities for their future.
- 61% of youth feel they have social competency skills to interact effectively with others, make difficult decisions, and cope with new situations.
- Alongside another organization that provided after-school programming and through case management with the participants' parents, goals were identified and achieved. The three main goals that were identified were increasing socioemotional capacities, building rapport with the staff and other youth, and increasing participation in programming. We were able to increase the youth's socioemotional capacities by providing them with tools and support during programming such as team building communication activities. Rapport was increased through staff engaging the youth in activities that they enjoyed, such as sports and gaming. Staff gave the youth the opportunity to share what they enjoyed about the program and what they wished to change. By engaging the youth in their choice of activities, attendance has increased and remains steady.
- As indicated above, while the programs offer elements of evidence-based programming, none meet the 100% evidence-based definition under ARPA; consequently, zero youths were served by fully evidence-based programs.

Promoting Fair and Transparent Outcomes

- One of the programs under this category was a school-based program which offered services to Title I schools. The other organizations either provided services in a qualified census tract or to low-income households. While this project is primarily open to the general public, through these outreach efforts, the City is promoting educational access to underserved communities that have been disproportionately impacted by the pandemic.
- The immediate outcome is to provide access to afterschool programs and services that are normally unavailable to youths of low-income households. Access to services like these improves mental well-being, health, physical fitness, and academic success.

Performance Report

- **Output Measures:**
 - 1,612 people served.
- **Outcome Measures:**
 - Access was provided for afterschool programs and services that are normally unavailable to youths of low-income households.

Project Status: Completed.



Direct Assistance



Highlighted images from Youth Summer programming.



Direct Assistance

221322: Food Distributions

Funding amount: \$1,305,200.09

Project Expenditure Category: 2.1 Household Assistance: Food Programs

Project Overview

- Partner with local nonprofits to provide food to households in and near HUD QCTs.

Approximate Timeline:

- **Year 1:** March 1, 2022-February 28, 2023

Organization	Funding	Goals	Outcomes
United Across Borders Foundation	\$218,576	Host at least one food distribution event per week, feeding at least 17,000 households per year	68,789 residents fed
Delhi Center	\$218,574	Host a food pantry 12 hours/day, 4-5 days per week	69,082 residents fed
Elks Lodge of Santa Ana	\$165,034	Provide ready-to-eat meals for up to 270 residents per week	8,064 meals provided
Latino Health Access	\$109,288	Hold at least 46 food distribution events per year, feeding up to 800 residents per month	35,961 residents fed
MPNA Green	\$188,528	Distribute 448 vouchers for food to residents living in QCTs	1,918 residents

- **Year 2:** March 1, 2023-February 29, 2024
 - Delhi Center: \$250,000
 - Seva Collective: \$250,000

Project Goals:

- Provide free food to residents experiencing food insecurities.

Use of Evidence

- Monthly evaluations of each program occur to ensure partner nonprofits are on track and utilize funds properly.
- Mabli and Jones (2012) determined that families with access to food pantries experienced less food insecurities than families that did not have access to such programs¹⁴.

Promoting Fair and Transparent Outcomes

- Each food distribution partner had different target demographics for their program. The Elks Lodge, for instance, was targeting seniors and veterans. MPNA Green was targeting QCTs and adjacent census tracts. Latino Health Access targeted the Latino populations within the City with their communications and held their distributions within a QCT. Both United Across Borders and Delhi Center had a broader approach, though since both are located adjacent to a QCT, the majority of their recipients lived in a QCT or were disproportionately impacted in another way.
- **Goals:** All food distribution programs were designed to bring food and other resources to those who are disproportionately impacted, particularly those who experienced food scarcity due to impacts from the pandemic (loss of job, reduction in pay/hours worked, COVID-19-related

¹⁴ [Food Security and Food Access Among Emergency Food Pantry Households](#)



Direct Assistance

illness/hospitalization, loss of family/household member, or facing eviction/been evicted).

- **Awareness:** Each nonprofit partner had their own method of conducting outreach to ensure their communities were aware of their services.
- **Access and Distribution:** For residents who could not attend a food distribution, the Elks Lodge and Delhi Center both had a means of delivery. The Elks Lodge partnered with three churches to provide meals for their seniors who are unable to drive, and Delhi Center partnered with DoorDash to provide food for residents who are unable to get to their food distribution location.
- **Outcome:** 9,890 individually reported households

Metric	Count	%
Asian	371	4%
American Indian/Alaskan Native	42	0%
Black/African American	47	0%
Native Hawaiian/Other Pacific Islander	87	1%
White Alone	276	3%
Hispanic/Latinx	9,092	92%
Non-Hispanic	746	8%
Experienced food insecurities	5,947	60%
COVID-19 Impact	8,481	86%

Performance Report

- **Output Measure:**

Year 1, March 1, 2022-February 28, 2023	
Organization	Residents Served
Delhi Center	69,082
Santa Ana Elks Lodge	8,064
Latino Health Access	35,961
MPNA Green	1,918
United Across Borders Foundation	68,789

Year 2, March 1, 2023-February 29, 2024	
Organization	Residents Served
Delhi Center	92,875
Seva Collective	49,037

- **Outcome Measure:**
 - Reduced food insecurity among residents receiving assistance, leading to improved access to consistent and nutritious meals.

Project Status: Completed.



221323.0130001: "Investing in the Artist Grant" Grant Program

Funding amount: \$726,029.40

Project Expenditure Category: 2.35, Aid to Tourism, Travel, or Hospitality

Project Overview

- The Investing in the Artist Grant distributes small but impactful grants to artists and arts organizations in Santa Ana.
- Main activities: Artists and arts organizations complete their projects to benefit the Santa Ana community.
- The Artist Grant Program advances the Justice 40 initiative by meeting the emergency needs of independent artists, art businesses, and arts and culture nonprofit organizations that have been impacted financially due to the COVID-19 pandemic. Funded projects will also serve underserved communities that do not have access to regular arts programming. As of 2025, all ARPA funds have been expended on this project and the resulting funds are being supplied by the General Fund.
- The program targets impacted by COVID-19 this includes artists and nonprofit arts & culture organizations to provide funding towards projects that help with the mental health recovery of surrounding communities and neighborhoods in direct response to the pandemic.
- The grants were awarded to artists to develop projects, installations, and performances that activate a wide range of public spaces including parks, trails, community centers, and neighborhood areas not usually defined or programmed as cultural spaces. This has helped reach underserved communities who lack access to regular arts programming.

Intended Outcomes:

- To support projects, art installations, performances, and arts and cultural enrichment programs including workshops and events that promote healing for the community.
- To support independent art businesses and nonprofit organizations experiencing financial hardships due to the long-term effects of the COVID-19 pandemic.

Delivery Channel & Partners:

- Qualifying artists and nonprofit arts organizations can apply for funding based on their specific needs and project proposals through an online portal. The application has clearly defined eligibility criteria, funding priorities (e.g., supporting underserved communities, public benefit, etc.), and application guidelines to streamline the process. A panel of arts professionals and community representatives then review the grant applications and ensure fair and equal distribution of funds.

Approximate Timeline:

- The projects have a maximum of a one-year timeline from the start of the projects. Project launched March 2022 and will conclude in December 2025. Additional information can be found at the program website¹⁵.

Project Goals

- Our goal is to provide financial relief and stability to impacted artists and nonprofit arts & culture organizations to help cover lost income, operational expenses, and overhead costs incurred due to the pandemic.

Promoting Fair and Transparent Outcomes

- Artists of color and arts & culture organizations serving communities of color have been particularly negatively impacted economically during the COVID-19 pandemic, such as experiencing higher

• ¹⁵ <https://www.santa-ana.org/investing-in-the-artist-grant/>



rates of unemployment and losing a larger percentage of their income. As the City's Arts & Culture Office, we have made deliberate efforts to design, implement, and measure our grants program with equality in mind.

- **Goals:** Enrich the City's cultural landscape and engage the community through free or affordable access to arts and cultural experiences for residents, enhancing quality of life and community cohesion.
- **Awareness:** We partnered with community organizations and Neighborhood Associations, conducted informational sessions, hosted grant-writing workshops, and utilized various communication channels to reach different audiences, particularly those who are underserved and underrepresented. Grant recipients have been recognized through public announcements, press releases, and social media campaigns, highlighting their contributions to the city's cultural vibrancy and recovery efforts.
- **Access and Distribution:** We provided resources and technical assistance to potential applicants, especially those who may face barriers to accessing grants. We simplified the application process, providing language translations, and offering support for individuals who are inexperienced with online applications. We considered factors within the application such as the applicant's commitment to serving underserved communities, promoting diversity, and addressing racial and economic inequities to ensure grants were granted to those who would benefit most and serve the most people. In scoring the grant applications, we assembled a diverse grant review panel who have expertise in various cultural disciplines and understand the needs of different communities, and provided clear evaluation criteria and guidelines to panelists that explicitly address these important considerations.
- **Outcomes:** Nearly every applicant for this program identified as a marginalized group, and every recipient provided free or low-cost participation to minority/marginalized populations within the City. The majority of participants identified as low-income or a person of color. These grants have provided economic relief and stability for these artists and arts organizations in the form of income support that help cover immediate expenses such as rent, utilities, and payroll, as well as job preservation by enabling organizations to retain or hire back staff who were laid off due to the pandemic. The grants have also enriched the city's cultural landscape and engage the community through free or affordable access to arts and cultural experiences for residents, enhancing quality of life and community cohesion. Furthermore, it funds educational initiatives, workshops, and outreach activities that use the arts to empower youths, seniors, and underserved populations, while addressing social issues and contributing to community resilience and healing. Through these supported arts events, the city's appeal as a cultural destination has been enhanced, attracting visitors and stimulating local businesses in hospitality, retail, and tourism sectors. Meanwhile, it encourages recipients of the grants to reinvest funds locally, supporting businesses such as suppliers, vendors, and service providers within the city.

Performance Report

- **Output Measures:**
 - Grant recipients are required to submit mid-term progress reports as well as final reports.
 - Staff attends project's culminating event.
 - Number of artists/projects completed: 27
 - Approved projects for 23-24: 23 recipients



- More than 50% complete

- **Outcome Measures:**

- Track and collect data on grant recipients and their audience.
- Engage with grant recipients to understand their challenges, successes, and lessons learned.

Project Status:

- 90% complete.
- 60% of recipients have completed their projects.

Testimony from an arts organization:

“Importantly, this project both activated a street deeply impacted by the COVID pandemic and long-term street closures due to construction. The vibrancy of free public arts has excited attendees and supported vital social connections that were severely curtailed by the pandemic. Additionally, activating the street directly supported the many small businesses who rely on foot traffic.”

Logan Crow, Executive Director of the Frida Cinema



Direct Assistance



Top: LibroMobile's 5th Literary Arts Festival; "Drag Queen Story Time with Foxy Blue Snacks". Bottom: Artist Roger Reyes, "Santa Ana Reflections."



221323.01302: Downtown Holiday Lights

Funding amount: \$231,060

Project Expenditure Category: 2.35 Aid to Tourism, Travel, or Hospitality

Project Overview

- Installation of permanent lights for aesthetic purposes, holiday lights and décor in Downtown Santa Ana (DTSA) aimed at stimulating economic development.
- Positive impacts observed among over 600 businesses and 3,000 residents due to increased activity and attention from the holiday lights and décor.
- To implement the Holiday Lights Program, the City of Santa Ana utilized a vendor-based delivery channel. Brightlife Designs LLC was selected through a competitive procurement process to carry out the work. The City also engaged stakeholders to help shape the program. Input was gathered from business owners across Downtown Santa Ana—home to over 700 businesses—as well as from the two former consultants for the previous Business Improvement District. The collective feedback included requests for festive lighting, a large holiday structure for photo opportunities, and overhead skylights, all intended to create a welcoming atmosphere, increase foot traffic, and boost the local economy.

Approximate Timeline: Project launched October 2021 and will continue through December 2026.

Project Goals

- Stimulate economic development in DTSA, which is within QCTs, and bring more business to minority-owned businesses within the district.

Promoting Fair and Transparent Outcomes

- **Goals:** Attract visitors to DTSA to foster economic development for the area's 600+ businesses. Improve safety and security for Santa Ana residents.
- **Awareness:** Enhanced visibility through e-newsletters, social media, and word-of-mouth promotion of the Downtown Holiday Lights.
- **Access and Distribution:** Strategic placement of holiday lights in public spaces such as plazas, promenades, and parking structures to ensure high visibility and accessibility.
- **Outcomes:** The Downtown Holiday Lights project attracted thousands of visitors, significantly boosting economic development in DTSA. The success of the project has inspired similar initiatives in other areas, resulting in widespread positive economic impact. This initiative is set to continue annually.

Performance Report

- The Downtown Holiday Lights project created a welcoming ambiance for tourists, residents, businesses, and guests throughout DTSA.
- The project attracted over 10,000 visitors during the holiday season from November 2022 through January 2023.
- DTSA saw increased activity with families, businesses, residents, and tourists visiting to eat, shop, and enjoy the holiday atmosphere.
- Many individuals shared photos of the holiday décor on social media, further promoting tourism and attracting additional visitors.
 - **Output Measures:**
 - A festive downtown with lights and holiday décor.



Direct Assistance



- **Outcome Measures:**
 - Increased traffic and business in DTSA

Project Status: 70% completed.



221323.01303: Business Grants

Funding amount: \$113,000

Project Expenditure Category: 2.29 Loans or Grants to Mitigate Financial Hardship

Project Overview

- Program provides \$1,000 grants to small businesses that complete a qualified business seminar that provides business technical assistance, counseling, and business programming. The assistance is to help stabilize or strengthen businesses impacted by the pandemic. The grant is intended to provide funding for businesses to apply the techniques learned in the seminars. This project primarily served small businesses that experienced disproportionate economic impacts from the pandemic.

Approximate Timeline: The program launched in November 2021 and continued until June 2024 when the funds became exhausted.

Project Goals

- Provide grants to small and micro-businesses that have completed a qualified business seminar that provides business technical assistance, counseling, and business programming.
- Stabilize and strengthen businesses impacted by the pandemic.

Promoting Fair and Transparent Outcomes

- **Goals:** In an effort to provide outcomes, including economic and racial equity, the City designed and implemented a grant program to ensure that program is accessible to businesses that are limited in English.
- **Awareness:** The business grant application, all marketing, and assistance to businesses in completing the application is available in Spanish and Vietnamese. Additionally, marketing the program is conducted through social media, mail, and door to door distribution of information in areas of high Hispanic/Latino and Vietnamese business populations.

Performance Report

- **Output Measures:**
 - 113 businesses assisted.
- **Outcome Measures:**
 - Provide business workshops with key knowledge and \$1,000 grants to small and micro-businesses.

Project Status: Completed.



221323.0130405: Business Workshops

Funding amount: \$159,809.72

Project Expenditure Category: 2.30 Technical Assistance, Counseling, or Business Planning

Project Overview

- Revive Santa Ana brings technical support seminars to small businesses in an effort to stabilize and strengthen small businesses that suffered negative economic impacts of the pandemic. The City has partnered with business support organizations to provide these seminars. Association de Emprendedoras is providing the Programa Emprendedoras. This 8-week program is in Spanish and covers business basics such as legal business structure, permits and licensing, marketing, finances, leadership, and empowerment. The Orange County Inland Empire Small Business Development Center is running the Santa Ana Main Street Digital seminar. This 5-week course covers all aspects of digital marketing to help businesses drive revenue.
- The program is offered in English, Spanish, and Vietnamese. The SBDC also launched a 5-week Reels program that trains businesses on creating short videos to highlight their businesses, with the intent of showcasing them on social media.
- CIELO is providing a Small Business Startup seminar, a 6-week program offered in English providing business basics and one-on-one mentoring. Businesses that complete any of the qualified seminars are eligible for \$1,000 grants to apply the skills they learned to their business.
- This project primarily targeted small businesses that have been negatively impacted by the pandemic.

Approximate Timeline: This program launched in November 2021 and will continue until all funds are exhausted. Additional seminars will be programmed to assist businesses in other topics.

Project Goals

- Provide technical support seminars to small businesses in an effort to stabilize and strengthen small businesses that suffered negative economic impacts of the pandemic.

Use of Evidence

- The programs implemented by the City aim to foster an entrepreneurial ecosystem that brings key counseling and training seminars to Santa Ana in an effort to enhance service delivery to small businesses.
- The U.S. Small Business Administration (SBA) promotes the use of evidence to improve programs and operations. The Enterprise Learning Agenda (ELA) was developed to assist program manager's strategies and objectives for programing. In the ELA, Strategic Goal 1, Objective 1.5: Build an entrepreneurial ecosystem through tailored training and counseling. This objective focuses on providing training and counseling programs. It cites that nearly two-thirds of participants changed their business and management practices after receiving assistance from a Small Business Development Center, Women's Business Center, or SCORE mentor¹⁶.

Promoting Fair and Transparent Outcomes

- In an effort to provide outcomes, including economic and racial equality, the City designed and implemented programming in Spanish. Additionally, English programming was translated and provided in Spanish and Vietnamese. is accessible to businesses that are limited in English.
- **Goals:** Provide business digital marketing seminars to minority small business owners, in the

¹⁶ <https://www.sba.gov/sites/sbagov/files/2022-04/FY%202022-2026%20SBA%20Enterprise%20Learning%20Agenda%20for%20Publication-508.pdf>



Direct Assistance



language they are most comfortable using to support these small businesses in thriving.

- **Awareness:** Marketing for the program was conducted through social media, email, and door to door distribution of information in areas of high Hispanic/Latino and Vietnamese business populations.
- **Access and Distribution:** Marketing the program was conducted through social media, email, and door to door distribution of information in areas of high Hispanic/Latino and Vietnamese business populations. These seminars were held in English, Spanish, and Vietnamese, which represents the three primary languages spoken in Santa Ana.
- **Outcomes:** 202 minority businesses were served.

Performance Report

- **Output Measures:**
 - 202 businesses served between November 2021 and June 2023.
- **Outcome Measures:**
 - Increased stabilization and growing small businesses through education on business financials, marketing, and leadership.

Project Status: Completed.



221323.0130607: Business/Nonprofit Assistance

Funding amount: \$1,725,789.08

Project Expenditure Category: 2.29 Assistance to small businesses: Loans or grants to mitigate financial hardship

Project Overview

- The Revive Santa Ana Small Business Rent & Debt Relief Grant provides a maximum of \$25,000 grants to eligible small businesses to aid in recovery and to address negative economic impacts from the COVID-19 pandemic. The support is targeted at current Santa Ana small businesses that have been in operation as of 2018, have 25 or fewer employees, sustained a decrease in revenue due to pandemic impacts, and are in need of funds to pay past due rent or for payments to loans or credit cards for debt that was incurred to maintain operations. This project primarily served small businesses that experienced disproportionate economic impacts from the pandemic.

Approximate Timeline: Project was launched in June 2023 and concluded in early 2024.

Project Goals

- Provide rent relief to small businesses to aid in recovery from the negative economic impacts of COVID-19.

Promoting Fair and Transparent Outcomes

- In an effort to provide outcomes, including economic and racial equality, the City designed and implemented a grant program to ensure that program is accessible to businesses that are limited in English.
- **Goals:** The business grant application, all marketing, and assistance to businesses in completing the application is available in Spanish and Vietnamese.
- **Awareness:** Additionally, marketing for the program has been conducted through social media, mail, and door to door distribution of information in areas of high Hispanic/Latino and Vietnamese business populations.
- **Access and Distribution:** Grant program was accessible to businesses that are limited in English. All materials were available in English, Spanish, and Vietnamese, the three primary languages spoken in Santa Ana.
- **Outcomes:** Financial assistance has been provided to 60+ minority-owned businesses

Performance Report

- **Output Measures:**
 - Provide financial assistance to 60+ businesses.
- **Outcome Measures:**
 - Increased stabilization and growing small businesses through financial assistance.

Project Status: Completed.



221323.01308: Business Interruption Grants

Funding amount: \$1,000,000

Project Expenditure Category: 2.29 Loans or Grants to Mitigate Financial Hardship

Project Overview

- Business Interruption Fund provided business grants to small businesses with 25 employees or fewer that are within the Qualified Census Tract 750.02, who were severely impacted by the COVID-19 pandemic and transit project construction. The objective of the grants was to retain businesses in the City, prevent permanent closure, and assist in marketing/advertising to promote economic development.
- Grant funds were provided to merchants in DTSA who were affected by the pandemic and the transit project construction and relied on foot traffic as their main source of revenue. Qualified businesses with 25 or fewer full-time employees. Grant amounts included \$10,000 based on 50% of rent/lease amounts for the previous 6 months, \$2,500 for pre-permitted Pushcart peddlers with active City permits, and \$1,000 for independent contractors (barbers, hair stylists, tattoo artists, etc.).

Approximate Timeline: Applications for this grant opened in April 2022 and payments were made from April to July of 2023.

Project Goals

- Provide grants to small and micro-businesses within QCT 750.02 who were severely impacted by the pandemic.

Use of Evidence

- The goals of the project are to support and sustain businesses during periods of interruption, ensuring they can continue operations and recover effectively. The funds are being used for evidence-based interventions that have demonstrated effectiveness in mitigating the impacts of business interruptions. These interventions are supported by a strong evidence base such as businesses remaining in operation versus closing permanently.
- Moreover, the projects are being evaluated through rigorous program evaluations designed to build and enhance the evidence base for business interruption fund grants. These evaluations aim to measure the impact of the interventions, identify best practices, and inform future funding decisions to maximize the effectiveness of the support provided to businesses.

Promoting Fair and Transparent Outcomes

- Several measures were implemented in the launch of this grant in order to promote valuable outcomes for businesses. The following efforts were imbedded into the process:
 - Simplified Application process.
 - Language & accessibility efforts to avoid language barriers.
 - Direct Assistance and capacity building services.
 - Fairness in criteria to meet underserved communities facing unique challenges.
 - Ongoing support and individualized assistance
- In describing their efforts to design their SLFRF program and projects with fairness in mind, recipients may consider the following:
 - **Goals:** To bolster our local economy, we have established grant programs and workshops



specifically tailored to support small businesses. These initiatives provide financial assistance, business development resources, and training opportunities to help small businesses recover, adapt, and thrive in a challenging economic environment. Additionally, the project provides business interruption grant funds to the most effected businesses who have the least amount of resources available.

- **Awareness:** Mass marketing as well as in-person outreach was provided to raise awareness of the business grants
- **Access and Distribution:** Various levels of criteria were established in an effort to be inclusive and intentional about providing access and distribution.
- **Outcomes:** Majority of the most negatively impacted businesses received the business grants due to the robust program organized, but also because of the intentional outreach provided to serve the community with equity in mind.

Performance Report

- Over 200 businesses received the grant and individualized business resource assistance, which assisted in retaining businesses in the city during a strenuous era.
- This grant was able to provide much needed grant funds to more independent contractors such as barbers, hairstylists, tattoo artists, and maintenance contractors, who often lack the benefits provided by other employers.
- **Output Measures:**
 - Outreach to over 600 businesses, made contact with over 400 businesses, provided grant funds to over 200 businesses, and provided business resources to over 500 businesses.
- **Outcome Measures:**
 - 99% of businesses that received the grant were able to remain in operation for at least one more year and continue to operate their business.

Project Status: Completed.



221325: Technology Skills/Digital Literacy Education

Funding amount: \$500,000.00

Project Expenditure Category: 2.37 Economic Impact Assistance: Other

Project Overview

- Nine different programming initiatives focusing on STEAM (Science, Technology, Engineering, Art, Mathematics) learning will provide disproportionately impacted and underserved Santa Ana communities with equal access to cutting-edge tools. Youth and their families will develop skills to live, learn, and work in a technologically advanced society. Staff-led programs will be delivered in the library and throughout underserved areas of the community via various Library spaces to address inaccessibility in early education and bridge the digital divide. These programs will increase physical access to technology, improve and enhance early childhood development and literacy, support positive educational outcomes for youth, and prepare our community's present and future workforce.
- These nine programming initiatives were launched in March 2022. The library utilized SLFRF to purchase equipment related to the programs, with all funds fully expended by June 30, 2024.
- Project partners include several City of Santa Ana Departments including Public Works, Finance and Management Services and Information Technology. Other partners include the California State Library, local non-profit Child Creativity Lab, and the Friends of the Santa Ana Public Library.

Project Goals:

- Give young people and their families the skills to live, learn, and work in a technologically advanced society.
- Increase physical access to technology, improve and enhance early childhood development and literacy, support positive educational outcomes for youth, and prepare our community's present and future workforce.

Use of Evidence

- In lieu of an evidence-based intervention, a program evaluation was conducted twice per year beginning in August 2022. The evaluation, which consisted of a quasi-experimental style design, included a staff-developed survey for distribution to Library patrons after device checkout or participation in a Library Technology Skills/Digital Literacy Program. Survey questions focused on determining if patrons: 1) gained access to new technology not previously accessible; 2) increased understanding of technology and its use; 3) gained valuable skills for school or the workplace; 4) gained more confidence using new technology; and 5) increased interest in STEAM. The survey questionnaire also deduced data pertaining to patron demographics. No SLFRF will be used to conduct the evaluation.

Promoting Fair and Transparent Outcomes

- The Technology Skills/Digital Literacy Education program will advance racial equality and support for the impoverished and underserved Santa Ana communities in HUD QCT 750.02 and surrounding qualified tracts, which are defined by a poverty rate of at least 25% or in which 50% of the households have incomes below 60% of the Area Median Gross Income.
- Further, the Orange County Equity Map, which spotlights social and health disparities in Orange County, notes that only 23% of residents in this QCT have access to basic knowledge and only 11% have access to advanced education. In response, the program initiatives focus on increasing physical access to technology, improving, and enhancing early childhood development and literacy, supporting positive educational outcomes for youth, and preparing our community's present and future workforce for multigenerational adults and youth who reside in this tract. To ensure the



programs are utilized, extensive outreach in English, Spanish, and Vietnamese is conducted to ensure the community is aware of the programs. Surveys are also offered in these languages to ensure the programs are measured appropriately and inclusively.

Performance Report

- **Output Measures:**

- Number of total program participants
 - 109,989 participants
- Number of various demographic group **(See Tables 1-4)**

Table 1: Participant Gender Identification

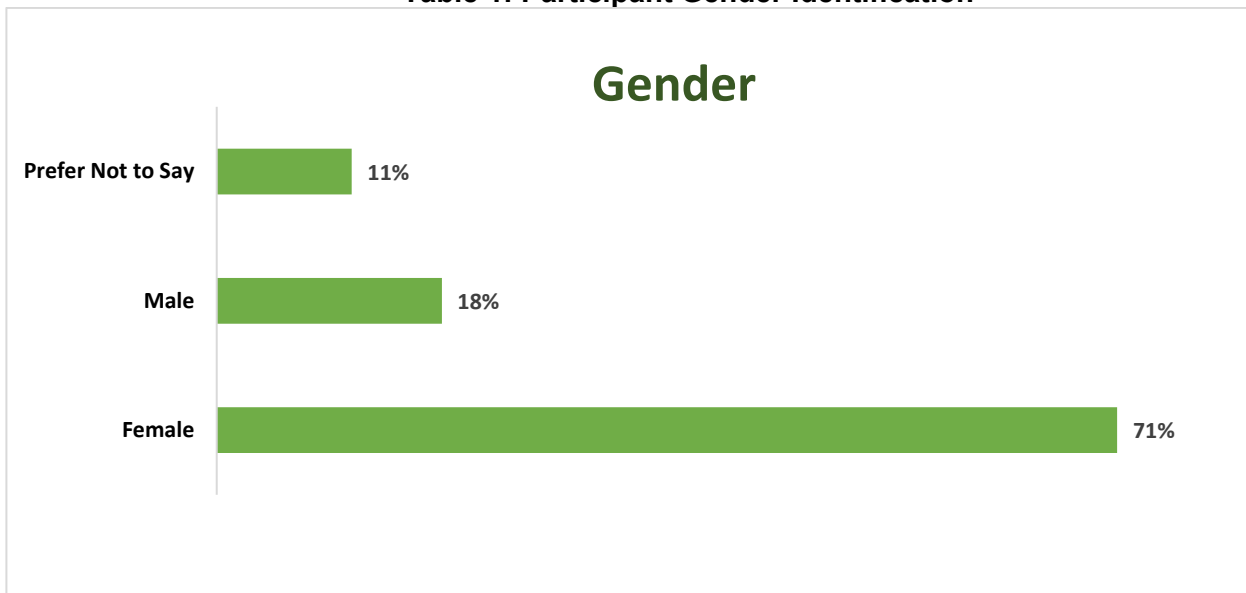


Table 2: Participant Ethnic Identification

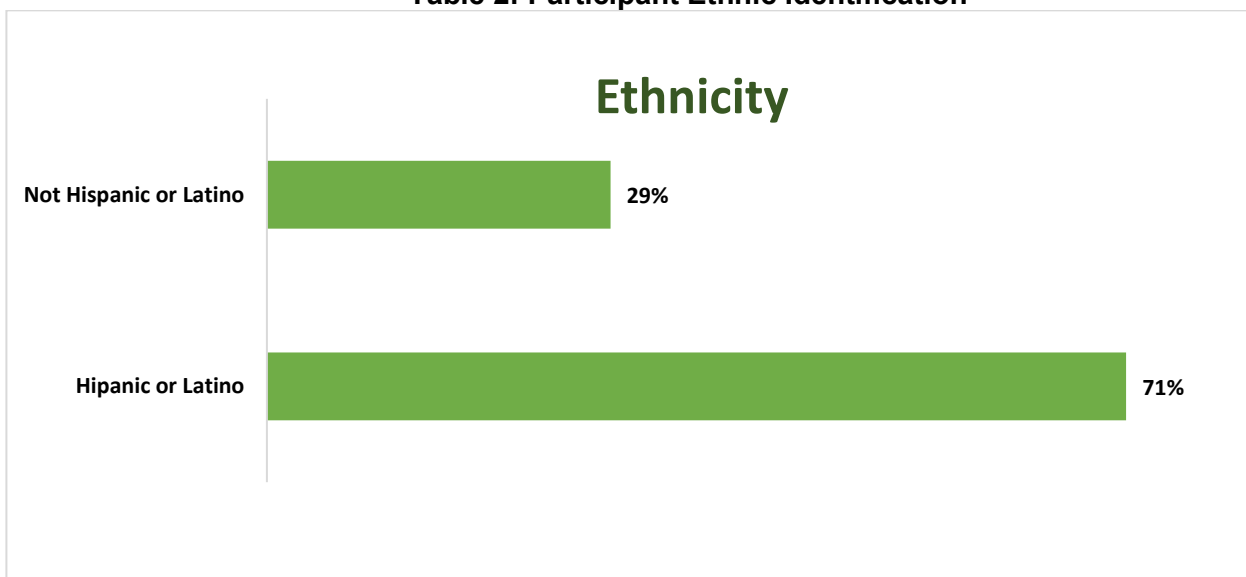




Table 3: Participant Race Identification

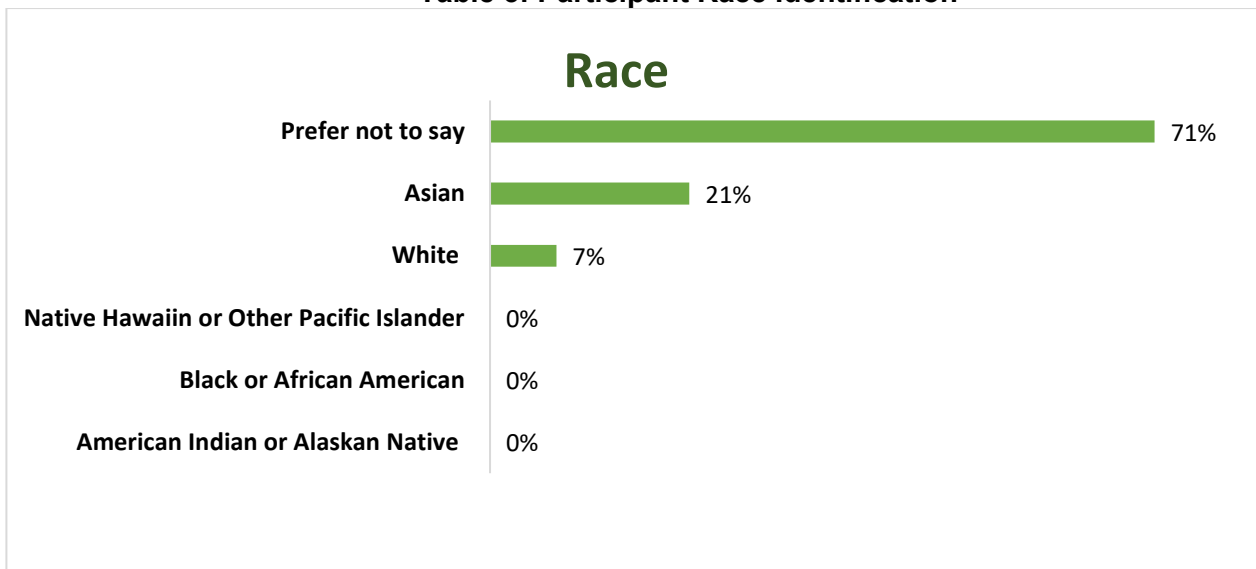


Table 4: Participant Age Groups

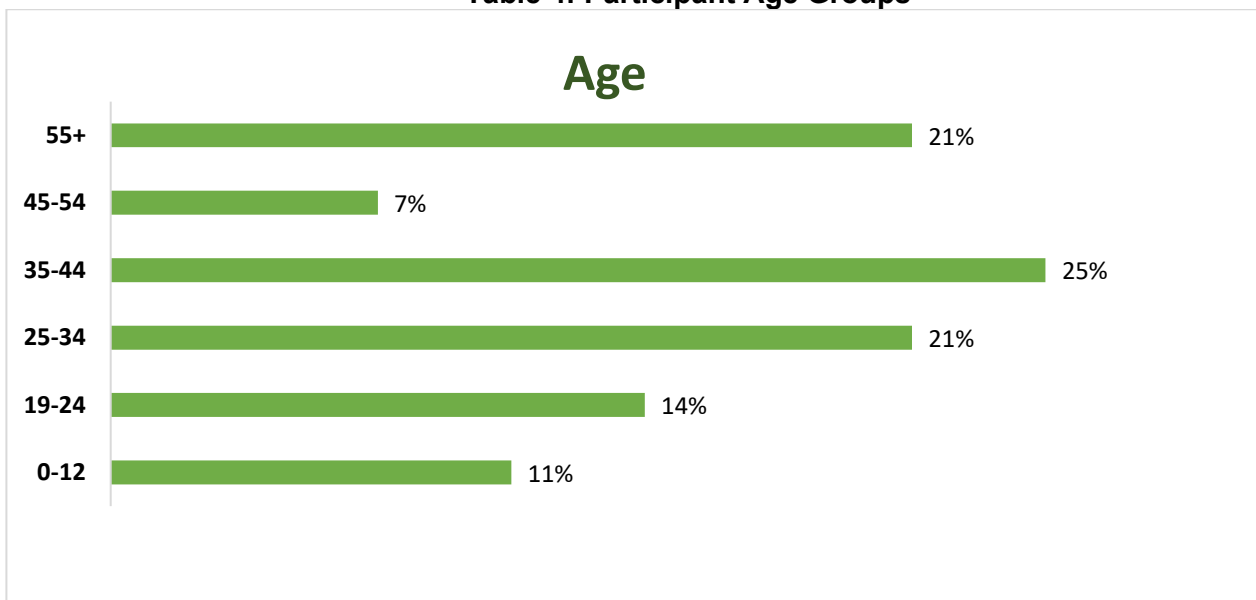




Table 5: Survey responses

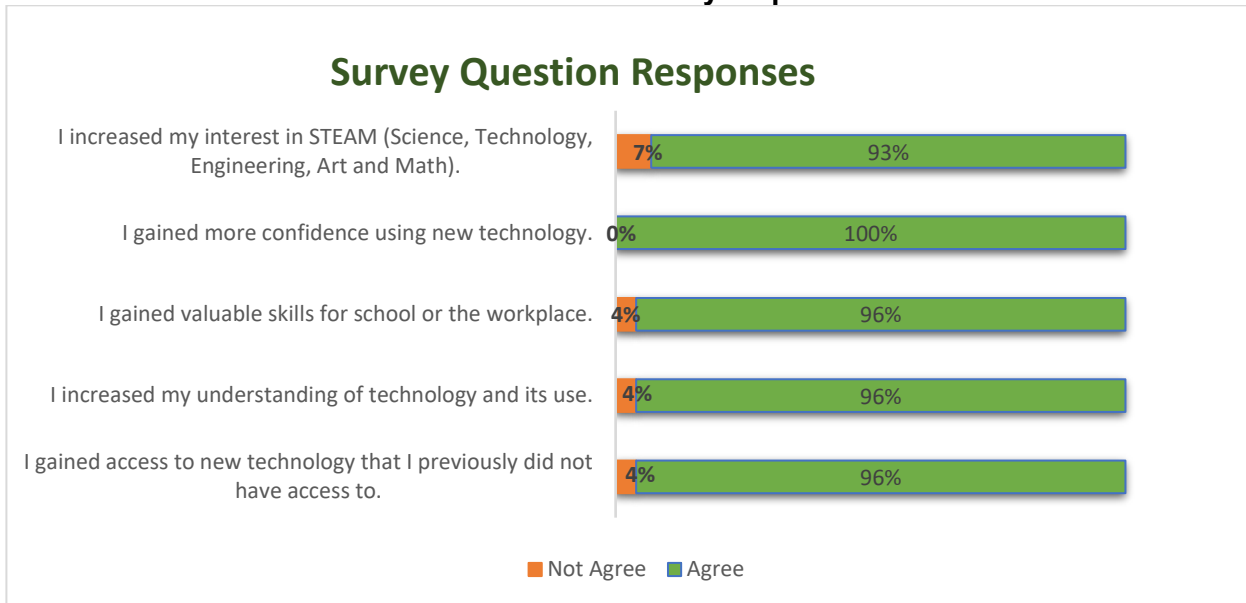
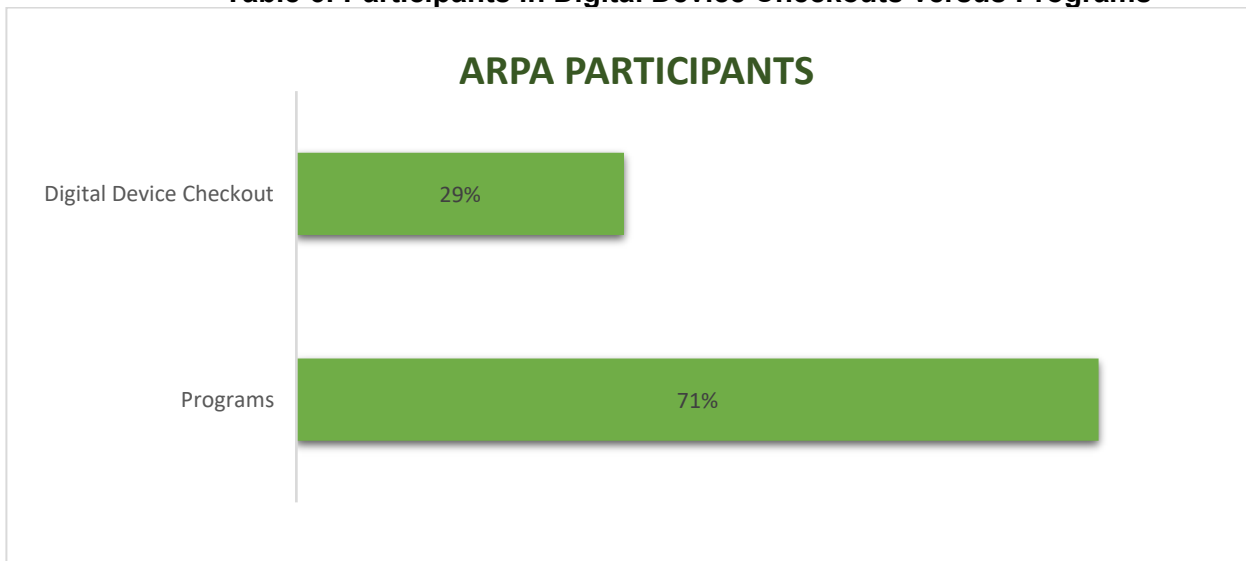


Table 6: Participants in Digital Device Checkouts versus Programs



- **Outcome Measures:**

- Survey respondents reporting improved/increased:
 - Access to new technology was not previously accessible
 - Understanding of technology and its use
 - Valuable skills for school or the workplace
 - Increased confidence using new technology
 - Interest in STEAM



Direct Assistance



- 93-100% of survey questionnaire respondents strongly agree or agree to the various survey questions (**See Table No. 5**)
- 71% of survey respondents participated in a program (**See Table No. 6**)

Project Status: Completed.



Direct Assistance



Clockwise from top: Families participate in X-STREAM Lab - Engineering Night and LED Card Night. A youth interacting with and ASD Robot. Adult participating in a Tech Workshop.



Direct Assistance



221326: Resident Direct Assistance

Funding amount: \$6,207,207.35

Project Expenditure Category: 2.3 Household Assistance: Cash Transfers

Project Overview

- The Revive Santa Ana Resident Stimulus program provides \$300 prepaid visa cards as an economic support to mitigate negative economic impacts of the pandemic. The support is targeted to rental households in economically disadvantaged areas as determined by HUD's Qualified Census Tracts and Census Tracts and to areas with poverty rates of over 42%. The City performed the work itself, without partnering with any other organization.

Approximate Timeline: City Staff distributed the assistance door to door to eligible housing units in December 2021. Between December 2021 and September 30, 2023, staff mailed letters to households that were not available during the initial door-to-door distribution to invite them to pick up the assistance at a City facility.

Project Goals:

- The goal of the project was to provide stimulus to households in the most economically-disadvantaged areas in the community. The federal and state governments provided stimulus relief to the general public. The City's intent was to enhance relief targeted at the lowest income members of the community.
- These areas were identified based on evidence of poverty. Areas with poverty rates of over 42% were targeted, specifically rental units, as residents of rental units are less likely to have access to capital whereas homeowners may have access to programs such as forbearance or lines of equity.

Use of Evidence

- The project is 100% allocated towards evidence-based interventions.
- The University of Michigan analyzed US Census Data and determined a key finding that "material hardship among U.S. households fell following implementation of robust federal income transfers and rose in the absence of government action." This study relied on US Census data that surveyed households for key measures following government assistance. Key areas such as food insufficiency, financial insecurity, and mental health problems (anxiety and depression) fell as a result of the assistance.¹⁷

Promoting Fair and Transparent Outcomes

- In an effort to provide fair and just outcomes, the City designed and implemented a program to serve residents in high poverty areas. These areas also have the highest rates of minority concentrations and were disproportionately impacted by the pandemic. For service delivery, the City took a door-to-door approach to reach all the eligible households.
- While the City reached out to all registered rental units in the target area, the City identified that there were many unregistered rental units that had been excluded from outreach. The program call center was available for prescreening of resident eligibility and provided a mechanism for those renters in unregistered rental dwellings to receive assistance.

¹⁷ <https://sites.fordschool.umich.edu/poverty2021/files/2021/05/PovertySolutions-Hardship-After-COVID-19-Relief-Bill-PolicyBrief-r1.pdf>



Direct Assistance



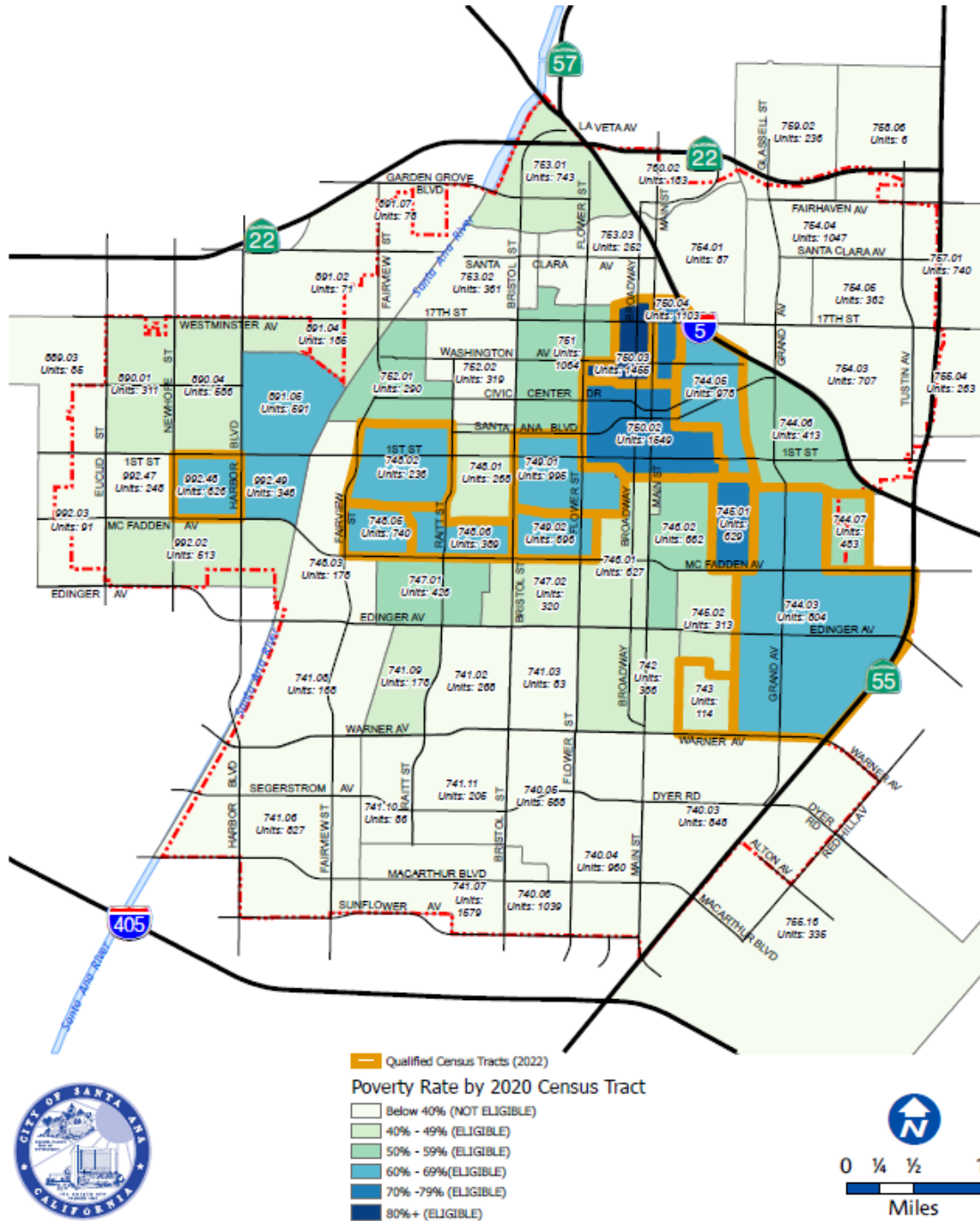
Performance Report

- **Output Measures:**
 - 17,261 cards issued
- **Outcome Measure:**
 - Provide \$300 assistance to 20,000 rental households in areas with poverty rates of over 42%.

Project Status: Completed.



Direct Assistance



Poverty rate and count of PREP units by Census Tract.



Direct Assistance



221327.1172: Youth Violence Prevention Programs

Funding amount: \$1,245,594.53

Project Expenditure Category: 1.11 Public Health-Community Violence Interventions

Project Overview

- An unfortunate outcome resulting from COVID-19 has been an increase in violence, especially amongst and/or towards youth. The City of Santa Ana intends to combat the rise in youth violence by collaborating with youth serving organizations and provide the much-needed support and resources for youth affected by violence.
- The City of Santa Ana contracted with eight expert non-profit organizations who were responsible for providing services and resources to youth and their families.

Approximate Timeline: Four of the eight organizations completed its program on 6/30/2023. The remaining four had funds remaining and continued programming until funds were depleted. All programs ended on 6/30/2024 or prior.

Project Goals:

- The overarching goal of this project was to reduce youth violence.

Partner Name	Grant Amount
ALBI	\$47,869
America On Track	\$125,000
Delhi Center	\$123,930
Latino Health Access	\$125,000
Neutral Ground	\$113,183
OC Children Therapeutic Arts Center	\$124,998
OC Bar Foundation	\$125,000
Padres Unidos	\$119,395

Use of Evidence

- While some programs offered under this category conduct aspects of evidence-based programming, all use their own program evaluation for the success of the program. Eight different organizations were funded under this category. In one instance, the program implemented primary prevention strategies on youth violence, using multi systematic approaches in early childhood support for teachers, families, and children. Young children participate in arts-based activities that combine social emotional learning (SEL), mindfulness, and yoga, while teachers and families are equipped with the tools to sustain healthy behaviors for a lifetime.
- With another program, at the beginning of the Parent Program, 58% of parents indicated they had talked face-to-face with their youth three times or more during the week; by the end of the Parent Program, the percentage increased to 73%. Parent-youth communication via cell phone three or more times during the week increased from 49% at the start of the Program to 62% by Program end. The percentage of parents that indicated they chose not to engage with their youth because he/she would get angry decreased from 49% at the start of the Program to 27% by Program end. Nearly 33% of parents at the beginning of the Program indicated they did not engage with their youth because their youth would argue with them; by the end of the Program, this percentage decreased to 19%. Prior to parent training, 24% of parents indicated they were too busy working to engage with their youth; after the Program, fewer parents (9%) were letting work get in the way of spending time with their youth. At the start of the Program, more parents were too frustrated to talk



to their youth as compared to at the end of the program—22% versus 5%, respectively. Overall, fewer parents at the end of the Program indicated that there was a reason for not engaging with their youth.

- As indicated above, the programs offered elements of evidence-based programming, but none offer a 100% evidence-based program as defined under ARPA.

Intended Outcomes: The intended outcome was to raise awareness and provide tools to prevent youth violence.

Performance Report

- Services were provided to individuals that are low-income or who reside in a qualified census tract, thereby are identified as being disproportionately impacted.
- Program delivery was provided through face-to-face interactions.
- **Output Measures:**
 - 4,754 youths People Served
 - No funds were allocated to 100% evidence-based programs
- **Outcome Measures:**
 - A better understanding and awareness of how to address youth violence.
- **Community Violence Interventions (EC 1.11):**
 - Number of workers enrolled in sectoral job training programs: 0
 - Number of workers completing sectoral job training programs: 0
 - Number of people participating in summer youth employment programs: 0

Project Status: Completed.



221327.23 Youth Violence Prevention Programs (SAPAAL)

Funding amount: \$894,713.86

Project Expenditure Category: 1.11 Community Violence Intervention

Project Overview

- The Youth Violence Prevention Program consists of improving youth academic/athletic after-school activities for our local youth through the Santa Ana Police Department's Police Athletics and Activities League Program (SAPAAL). The Program is operated by the Santa Ana Police Department with a Police Commander and Police Corporal as the Leadership Team. The coaching staff consists of Police Officers throughout the department, who volunteer their time to coach and mentor. The SAPAAL staff consists of part-time employees who mostly reside in the community they are serving.
- This program focuses on youth between the ages of 8-13 years. The afterschool program is designed to have the youth from within our community off the streets and away from potential gang recruitment. The program keeps the children engaged in their academics, which includes completing nightly homework as well as tutoring. The program then focuses on exercise and athletic activities including baseball, softball, basketball, soccer, and mixed martial arts. The kids also participate in art and music programs. During summer, the kids attend the Summer Camp, which includes arts and crafts, cooking classes, water sport activities and field trips.
- \$1.5 million dollars has been allocated for the expansion of the PAAL Programs at additional locations throughout the City, such as the Santa Anita Park Community Center, the Historical Fire Station (625 S. Cypress) and the Roosevelt / Walker Community Center. These funds are one-time costs to be spent on the expansion of the PAAL Program at these additional locations, besides PAAL Central Station.
- The goal is to add up to six PAAL Program locations to the original one across the City.

Approximate Timeline: ARPA-funded expansion began in January of 2022 and should be completed by late 2025. All funds will be expended by late 2025.

Project Goals

- Ensure more children and families within the Santa Ana Community can reap the benefits of this afterschool program.
- Create a program that is accessible to all youth and families that show interest.
- Keep local youth away from potential gang recruitment.
- The PAAL expansion project is to create additional locations throughout the high crime areas in the City so more children can benefit from the positive development and safety of this program.
- Create a safe environment for our youth during this age range, in hopes for them to have a bright and flourishing future as successful contributors to society.

Use of Evidence

- Studies have shown that structured after-school activities, particularly those combining academic support, physical activity, and mentorship, can significantly reduce the likelihood of youth engaging in delinquent behavior. According to the American Psychological Association's Commission on Violence and Youth, programs that foster strong adult-youth relationships and provide safe, engaging environments are associated with lower rates of aggression and improved social outcomes among at-risk youth. Moreover, evidence-based evaluations of similar initiatives highlight the importance of community-rooted staff and consistent mentorship, both of which are central to SAPAAL's model. The APA's review of violence prevention strategies emphasizes that programs



integrating academic enrichment with physical and creative outlets, including those offered through SAPAAL's sports, arts, and summer camp components, are particularly effective when they are sustained and culturally relevant¹⁸.

Promoting Fair and Transparent Outcomes

- **Awareness:** The PAAL Leadership Team has attended numerous City community meetings and have shared the funding source of the PAAL Program Expansion with community members.
- **Access and Distribution:** All community families are eligible to join the PAAL Program. However, there may be cases where there are waiting lists to be established due to the enormous interest in the program. This interest is pushing our growth!
- **Outcomes:** The PAAL Program is available to all families seeking a safe environment for their children during afterschool hours. Many families reside in high crime areas with constant gang activity. It is the intent of this program to keep our Community's Youth in a safe and flourishing environment during these specific hours of the day.
- PAAL partners with Title I schools to recruit students who are at risk for potentially joining criminal street gangs within their neighborhoods. By collaborating with Title I schools, we ensure our resources are going to those who need them most.

Performance Report

- The Youth Violence project has served 4,836 youths via the expansions made possible with SLFRF funding. Youths participated in after-school programs that assisted them with academics (daily homework and tutoring), then focused on community-building, physical fitness, athletic sporting leagues and arts education.
- **Output Measures:**
 - 4,836 youths attended Youth Violence Prevention Program.
- **Outcome Measures:**
 - Adding four (4) additional athletic teams, opening Roosevelt PAAL Station, Santa Anita PAAL Station, and the Cypress PAAL Station.
 - Expanding our Community Youth Outreach to a second high-crime area specifically for those children residing within that immediate area.
- **Community Violence Interventions (EC 1.11):**
 - Number of workers enrolled in sectoral job training programs: 0
 - Number of workers completing sectoral job training programs: 0
 - Number of people participating in summer youth employment programs: 0

Project Status: Completed.

¹⁸ [violence-youth.pdf](#)



Direct Assistance



Top left: SAPAAL students participate in a physical education class. Top right: SAPAAL Stingers and Sluggers pose for a photo following a baseball game. Bottom left: The Grasshoppers and Ladybugs during a softball game. Bottom right: students participate in a STEAM activity.



221328: Rent Stabilization and Just Cause Eviction Program

Funding amount: \$800,000

Project Expenditure Category: 2.2 Household Assistance: Rent, Mortgage, Utility Aid

Project Overview

- Effective November 19, 2021, the Santa Ana City Council adopted two ordinances to help protect renters: A Rent Stabilization Ordinance, which limits residential rent increases to the lower of 3% or 80% of CPI per year, and a Just Cause Eviction Ordinance, which limits the allowed reasons for which a renter can be evicted.
- Effective November 18, 2022, the Santa Ana City Council (“City Council”) adopted the amended Rent Stabilization and Just Cause Eviction Ordinance (“Ordinance”). The Ordinance provides for the administration and enforcement of renter protections for Santa Ana renters by establishing a rental housing board and a rental registry program. The Ordinance also includes petitions for tenants and landlords, voluntary mediation services, and various other administrative components.
- The City of Santa Ana partnered with a consultant (RSG, Inc.) to provide the following services:
 - Implement the regulatory framework and infrastructure necessary to support the delivery of efficient and effective program services to landlords and tenants;
 - Implement, administer, monitor, support, and enforce all the provisions of the Rent Stabilization and Just Cause Eviction Ordinance;
 - Protect tenants from unreasonable rent increases and unjust evictions;
- Provide the highest level of customer service, education, and outreach to the community related to the Ordinance.¹⁹

Approximate Timeline: The rental registry portal opened on August 5, 2023, to property owners and property managers to register their rental units in the portal. City staff and RSG continued to assist property owners to comply with the (“Ordinance”) by assisting with the rental registry through January 2024.

Project Goals:

- Serve landlords and tenants who are covered by the Ordinance by providing services to support rental housing stability, housing affordability, and housing habitability for renters and landlords in the City of Santa Ana.

Use of Evidence

- In the development of program policy such as the Long-Term Implementation Plan and amended Rent Stabilization and Just Cause Eviction Ordinance, staff and RSG conducted thorough research on best practices in jurisdictions with existing ordinances that were similar in nature. Program policies and procedures are designed based on evidence-based interventions, and for this reason, all program funding is allocated towards evidence-based interventions.
- The City continuously analyzes outcomes for the program and conducts evaluations in the following ways:
 - Respond to general public information inquiries and responses, which provides valuable insight into evaluating current program operations.
 - Meet monthly with community legal aid providers to receive feedback on program operations and assess program effectiveness and efficiency.

Primary Delivery Mechanisms

¹⁹ <https://www.santa-ana.org/renter-protections/>



Direct Assistance



- After the launch of the City Ordinance, Staff and RSG established a rental-registry, where rental property owners can register their rental property and upload changes in rental terms, rent increases, and eviction notices. Through this implementation, we can monitor rent increases to remain at maximum allowable rates. Additionally, this mechanism allows us to monitor for eviction notices, enabling staff enough time to provide other deliverables such as ensuring that the property owner provides the tenant with three (3) months of rent payment for a no-cause eviction. Other services include mediation services and service referrals such as Public Law Center, Legal Aid Services, and Fair Housing of OC.

Promoting Fair and Transparent Outcomes

The City of Santa Ana, in partnership with RSG, conducts robust education and outreach to the community related to the Ordinance. Community engagement efforts related to this project placed an emphasis on residents that have historically faced barriers to stable housing, including people of color, people with low incomes, and residents for whom English is not a first language. The following are some specific efforts to promote fairness and access:

- Providing all written materials in multiple languages
- Providing workshops and educational opportunities in multiple languages
- Utilizing Language Line to accommodate phone calls with residents for whom English is not a first language
- Conduct targeted outreach in partnership with Santa Ana Unified School District, neighborhood associations, nonprofits who work with low-income residents, and at local laundromats
- Conduct targeted outreach in local “hotspots” based on trends in eviction notices received by the City.

Throughout the initiative, the City strengthened its engagement with the community by conducting culturally relevant outreach and using best practices to enhance residents’ access to services.

Performance Report

During the duration of this project, the City fielded calls from the public and provided information, referrals, and education to renters and property owners on the City’s Rent Stabilization and Just Cause Eviction Ordinances. These services began in October 2021. The Rent Stabilization Division fielded a total of 8,749 calls from July 2023 – June 2024. A large volume of calls were received in the months of Aug-Sept 2023 as the rental registry opened to property owners to register their rental properties.



Direct Assistance

Month	# of Inquiries	Month	# of Inquiries	Month	# of Inquiries
Oct-21	34	Sep-22	89	Aug-23	1695
Nov-21	231	Oct-22	77	Sept-23	1800
Dec-21	215	Nov-22	54	Oct-23	870
Jan-22	215	Dec-22	72	Nov-23	516
Feb-22	203	Jan-23	60	Dec-23	705
Mar-22	332	Feb-23	80	Jan-24	686
Apr-22	161	Mar-23	90	Feb-24	556
May-22	174	Apr-23	93	Mar-24	349
Jun-22	111	May-23	101	Apr-24	423
Jul-22	93	June 2023*	88*	May-24	470
Aug-22	81	Jul-23	82	June-24	597

Cumulative Total 11,403

The City, in collaboration with RSG Consultant from Nov 2021- May 2023 conducted twelve (12) workshops. City staff conducted thirteen (13) workshops from August 2023 – June 2024. For a cumulative twenty-five (25) workshops combined for 1,314 attendees.

Date	# of Attendees	Date	# of Attendees
17-Nov-21	34	22-Aug-23	24
8-Dec-21	55	24-Aug-23	47
22-Dec-21	44	31-Aug-23	103
11-Jan-22	38	7 Sep-23	64
25-Jan-22	19	14-Sep-23	58
23-Feb-22	17	21-Sep-23	59
29-Apr-22	66	28-Sep-23	49
20-Jul-22	26	5-Oct-23	21
11-Aug-22	63	16-May-24	12
25-Aug-22	50	21-May-24	25
31-Jan-23	309	5-Jun-24	22
17-May-23	41	12-Jun-24	36
Total	762	26-Jun-24	32

Cumulative Total 1,314

The City requires that when changing the terms of a tenancy, an owner must submit proof of service to the City as evidence that the owner has complied with noticing requirements. The evidence compiled was provided from Feb 2022 through July 2023 and was submitted directly to city staff. However, property owners were required to submit this information directly through the rental registry portal. The rental registry was launched in August 2023. The rental registry does not have a function to identify the documents uploaded; hence, it is not possible to report on this item.



Direct Assistance

Month	# of Notices	Month	# of Notices
Feb-22	8	Jul-23*	44*
Mar-22	13	Aug-23	n/a
Apr-22	13	Sep-23	n/a
May-22	117	Oct-23	n/a
Jun-22	91	Nov-23	n/a
Jul-22	51	Dec-23	n/a
Aug-22	59	Jan-24	n/a
Sep-22	91	Feb-24	n/a
Oct-22	40	Mar-24	n/a
Nov-22	53	Apr-24	n/a
Dec-22	63	May-24	n/a
Jan-23	30	Jun-24	n/a
Feb-23	134		
Mar-23	61		
Apr-23	29		
May-23	76		
		Total	973

The City has informed the public of programmatic updates via Nixle, Constant Contact, social media, and email distribution lists:

Quarter	Total Reach/Impressions	Quarter	Total Reach/Impressions
Q2 - 2022	26,196	Q3 - 2023	20,670
Q3 - 2022	7,111	Q4 - 2023	21,032
Q4 - 2022	132,435	Q1 - 2024	21,366
Q1 - 2023	47,102	Q2 - 2024	23,251
Q2 - 2023*	9,730		
Total	222,574	Total	86,319

Cumulative Total 308,893

Total Households Receiving Eviction Protection Services: 226,963

* This information was gathered prior to the end of June (6/27/23). Key indicators such as calls fielded for the month of June and the reach of the June 2023 Newsletter were incorporated as a best estimate based on available data.

Performance Indicators

• Output Measure:

- Number of households receiving eviction prevention services (including legal representation): 226,963
- Number of affordable housing units preserved or developed: 0

• Outcome Measure:

- Staff and RSG provided eviction prevention assistance to 40 households through the petition process beginning February 2022 and ending in January 2024.

Project Status: Completed.



221329: Coronavirus Nonprofit Fiscal Recovery Fund for Organizations Located on City-Owned Parcels

Funding amount: \$506,608.51

Project Expenditure Category: 2.34 Assistance to Impacted Nonprofit Organizations

Project Overview

- The Delhi Center is a community-based nonprofit located on a City-owned parcel that provides essential services to the community. The creation of the Delhi Center, located in one of Santa Ana's oldest neighborhoods, the Delhi neighborhood, stems from direct involvement and advocacy from residents and local partners wanting to ensure a safe, accessible, and resource-rich space serves the community. Established in 1969, the Delhi Center, a private, community-based, nonprofit organization, upholds the mission to advance self-sufficiency through sustainable programs in health, education, financial stability, and community engagement.
- During the pandemic, the Delhi Center suffered a great loss of revenue, as their primary source of revenue is renting out event spaces. In order to keep this nonprofit serving the community to assist in recovery from the pandemic, the City provided Delhi Center with a revenue-loss grant. The Delhi Center primarily serves disproportionately impacted communities, including low-income households and populations residing in qualified census tracts.²⁰

Approximate Timeline: The project timeline with the Delhi Center was from July 2022 through June 2023.

Project Goals:

- Keep the Delhi Center open, allowing it to continue to provide essential services to the community.

Performance Report

- **Output Measure:** Recovery funds were used to keep Delhi Center open, elevate services, and fully staff Center needs. This enabled the Center to deliver the following services/programs:
 - Food pantry and La Tiendita
 - Non-school day camps
 - Teen programs
 - Vaccine clinics and health focused Community Resource Fairs
 - Family income support to reduce utility bills
 - General resource information
 - Rental spaces for community celebrations and resources
- **Outcome Measures:**
 - The project was successful at keeping the Delhi Center open, elevating its services, and fully staffing it to meet community needs.

Project Status: Completed.

²⁰ <https://delhicenter.org/>



221331: Historic Building Crime Prevention

Funding amount: \$43,008.41

Project Expenditure Category: 1.11 Community Violence Intervention

Project Overview

- Between 2020 and 2021, incidents of violent crime in the state of California increased 6%, per the [Public Policy Institute of California](#).²¹
- The [Dr. Waffle-Howe House](#)²², a historic home turned museum in the heart of Downtown Santa Ana, saw a significant increase in property damage during the pandemic.
- Installation of a security fence surrounding a historic property near the Civic Center to prevent further damage from violent crimes.

Approximate Timeline: Fence was installed in late April 2023.

Project Goals

- Build a fence around a historic property within a QCT to prevent violence.

Use of Evidence

- According to the [CDC](#)²³, modifications to the physical and social environment to create protective community environments is an evidence-based intervention.
- The entirety of these funds was used for fence installation, which evidence demonstrates will help to enhance the physical safety of the surrounding area.

Performance Report

- **Output Measure:**
 - Fence installation was completed by the end of April 2023.
- **Outcome Measure:**
 - Following the installation of the fence, incidents requiring the intervention of police decreased 550%, from 11 incidents in Q2 2021 to two incidents in Q2 2023.
- **Community Violence Interventions (EC 1.11):**
 - Number of workers enrolled in sectoral job training programs: 0
 - Number of workers completing sectoral job training programs: 0
 - Number of people participating in summer youth employment programs: 0

Project Status: Completed.

²¹ [Crime Trends in California - Public Policy Institute of California](#)

²² [Museum | Santa Ana Historical Preservation Society | United States](#)

²³ [Preventing Youth Violence | Youth Violence Prevention | CDC](#)



221346: Commercial Property Compliance Assistance Program (CP-CAP)

Funding amount: \$1,173,160.88

Project Expenditure Category: 2.31 Rehabilitation of Commercial Properties or Other Improvements

Project Overview

- CP-CAP supported enhancement efforts for commercial properties that were negatively and/or adversely impacted by the COVID-19 pandemic to facilitate revitalization, stimulate private investment, preserve and beautify commercial corridors, generate tourism, and patronage, and create a pleasant walking environment by improving the physical aesthetics of commercial building facades located within QCTs.
- Applicants were required to have their planned improvements pre-approved before receiving final approval. Improvements sanctioned through the program needed to be completed within 100 calendar days of receiving final approval from the City. Program protocol required applicants to submit before and after photos of the improved area and a final inspection to review façade improvements.
- Examples of façade improvements included, but were not limited to, restorations of building materials and architectural features, signage, awnings, fencing, doors, and parking lot resurfacing.
- Reimbursable grants were awarded on a first-come, first-served basis and will be distributed until funds are depleted. Grants could be valued at up to \$50,000. Grants were delivered via check to the applicant for the amount listed on their approval notice sent by the Planning and Building Agency.

Approximate Timeline: Project was launched in early 2022 and all payments have been made by the end of June 2024. The project was formally completed in August 2024, leaving \$126,839 available for reallocation for additional projects.

Projects Goals

- The program aimed to facilitate commercial revitalization, stimulate private investment, and preserve and beautify commercial corridors. Improving the visual aesthetics of commercial building facades helped to generate an engaging shopping experience and a pleasant walkable environment. CP-CAP aims to assist commercial property owners and businesses while enhancing collaborative code enforcement efforts through façade improvements for shopping centers, vacant storefronts, and other commercial storefronts within the QCTs.
- The primary goal of this project was to help property owners and businesses beautify their facades. Ultimately, PBA spent more on awards to commercial property owners than on staff time, demonstrating the efficient allocation of funds for this program.
- The program also aimed to increase foot traffic by investing in commercial space assists business and properties in the QCTs recovery efforts due to the COVID-19 pandemic and create long sustainable investments after recovery.

Use of Evidence

- The Secretary of HUD determines the designation of QCTs. QCTs are areas having either 50% or more household incomes less than 60% of the area median gross income, or a poverty rate of at least 25%. The City of Santa Ana has fifteen (15) QCTs.
- Commercial properties located within QCTs are the only eligible properties to apply for the program.
- CP-CAP gives priority to Code Enforcement-related improvements to integrate façade beautification and compliance. Code Enforcement provides brochures to properties out of compliance that are within the QCTs to assist with bringing them into compliance and potentially additional improvements.



Direct Assistance

- These stipulations ensure that commercial properties and businesses that were most impacted by the COVID-19 pandemic receive recovery efforts, resulting in a long-lasting investment and beautification of the lowest-income areas.

Performance Report

- **Output Measures:**

- 19 Completed projects within the QCT
- Average reimbursement requested - \$36,986
- Total reimbursed - \$714,451

- **Outcome Measures:**

- This program included property owners and/or business owners beautifying their facades to enhance the community in tandem with becoming code compliant.
- For residents, this provided an enjoyable experience while encouraging an interactive environment with businesses that were negatively impacted due to the COVID-19 pandemic.

Project Status: Completed.

Completed Projects



An image of a property before receiving its grant.



The same commercial property after receiving and implementing its grant.



Direct Assistance



A residential property before receiving its grant.



The same residential property after receiving its grant.



Public Health and Safety



Public Health and Safety

182681: Centennial Lake Renovations

Funding amount: \$4,058,146.59

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- The Centennial Lake Renovation project was a comprehensive rehabilitation effort to improve the existing 10-acre lake located in Centennial Park.
- The former operational equipment and facilities originally installed in 1978 had reached the limits of their design life. The functionality and efficiency of the system was failing, and the condition and health of the lake water had declined to the point where park maintenance staff were unable to address the deficiencies. The renovation efforts took a holistic approach to restore and rebalance the lake with measures involving both mechanical and biological systems and included new pumps, piping, aeration devices, and natural habitat improvements.
- By restoring lake health, residents will be encouraged to spend more time outdoors in the park participating in activities such as fishing and model boating. These efforts also opened up the possibilities of future recreational programming, such as paddle boating, kayaking, and educational programming surrounding the wildlife in the area.
- Centennial Park is the City's largest park and is home to the biggest events. In 2023, the Easter Eggs-travaganza had over 6,500 participants, and the 4th of July event had over 8,500. Additional information about Centennial Park can be found at the City's website.²⁴
- This project is funded by ARPA and \$2,500,000 by Cannabis Public Benefit Fund.

Approximate Timeline: The construction contract was awarded in May 2023. Construction was completed in September 2024.

Project Goals:

- This project's goal was to rehabilitate this park to help bring Santa Ana up to this California-wide standard.

Promoting Fair and Transparent Outcomes

- Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents.
- Centennial Park is Santa Ana's largest park and hosts the most events each year. It is within a half mile of a QCT, but due to its size and designation as a "City Park," it serves and attracts residents from all Santa Ana neighborhoods.
- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners and the website. All communication efforts were translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Access and Distribution:** Centennial Lake is open and accessible to all members of the public, and as the largest park in Santa Ana, attracts residents from all neighborhoods.
- **Outcomes:** The Centennial Lake Renovations implemented fair and transparent outcomes by

²⁴ <https://www.santa-ana.org/centennial-park/>



providing the community with a clean lake and improved experience, and opportunities for active and passive recreation to close park gap areas in the City.

Performance Report

- **Output Measures:**

- Renovation of the lake to restore and rebalance water with measures involving both mechanical and biological systems and include new pumps, piping, aeration devices and natural habitat improvements

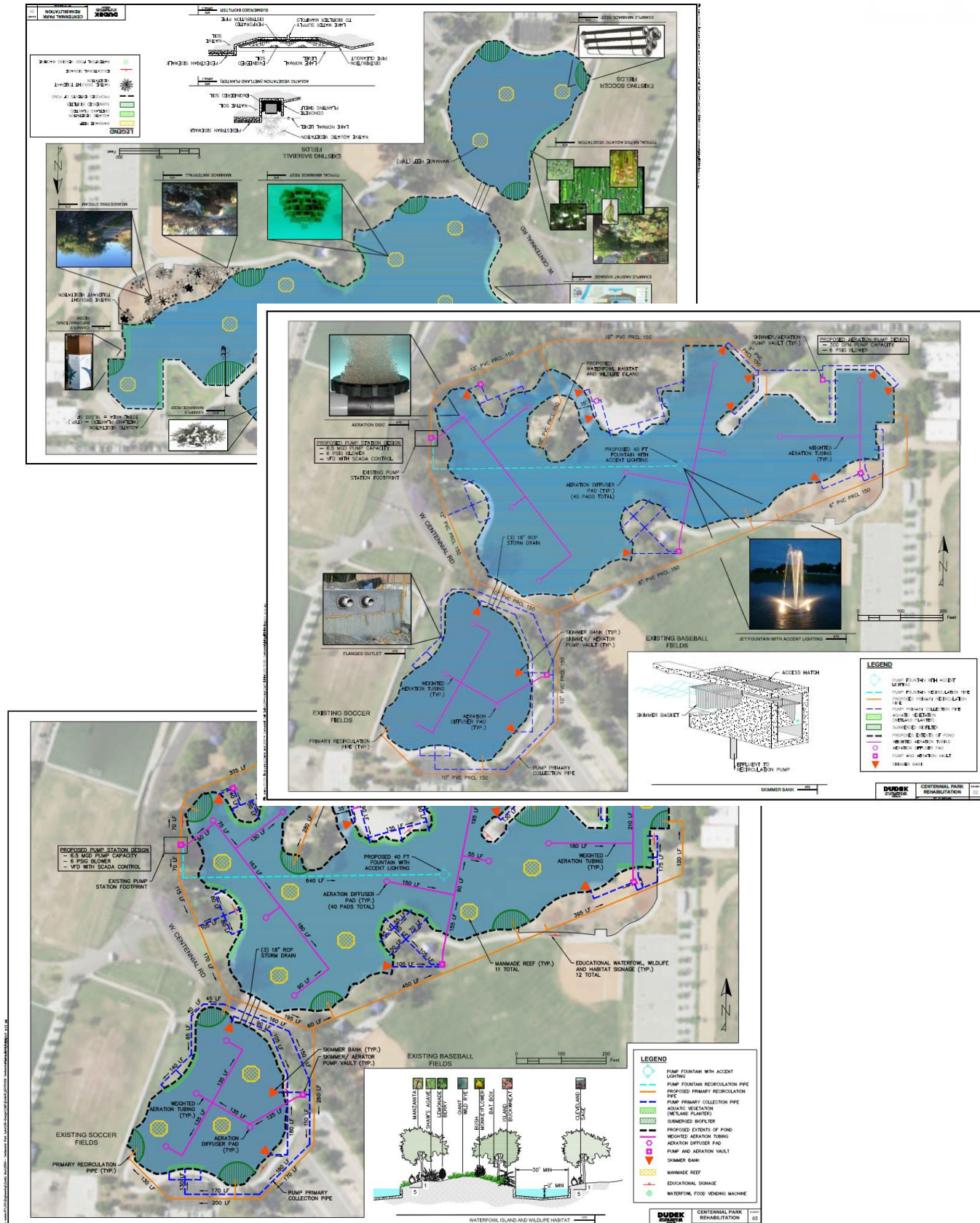
- **Outcome Measures:**

- By restoring lake health, residents will be encouraged to spend more time outdoors in the park participating in activities such as fishing and model boating.
- These renovations also opened up the possibilities of future recreational programming, such as paddle boating, kayaking, and educational programming surrounding the wildlife in the area.

- **Key Performance Indicators:**

- A construction contract was awarded May 2, 2023.
- A preconstruction meeting was held May 9, 2023.
- Site meetings began May 16, 2023.
- General Contractor obtained a dewatering permit with the Orange County Flood Control District to lower the lake water level(s) for new skimmer installation.
- Special provisions being implemented in the controlled draining of the lake in regard to public health & wildlife consideration.
- Construction was completed in September 2024.

Project Status: Completed.



Maps of the proposed renovation.



Images from the Centennial Lake Renovations, including plans, proofs of concept, and images from construction.



217533, 217535: Campesino and Madison Parks Restrooms

Funding amount: \$881,072

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- [Cesar Chavez Campesino Park](#)²⁵ is a 6.30-acre neighborhood park located near the intersection of 5th Street and Susan Street, at 3311 W. 5th Street. The park offers basketball courts, a diamond ball, handball courts, a multipurpose field, and a playground for young people. This project upgraded the park by installing a new, prefabricated restroom facility with modern and accessible health and safety components to benefit the surrounding disproportionately impacted communities, as it serves as their central park.
- [Madison Park](#)²⁶ is a 6.06-acre neighborhood park located near the intersection of Edinger Avenue and Standard Avenue, at 1528 S. Standard Avenue and it is within QCT 745.02. The park offers picnic areas, basketball courts, ball diamonds, a community garden, a multipurpose field, and playground for tots/youth. The project upgraded the park by installing a new, prefabricated restroom facility with modern and accessible health and safety components.
- The City contracted with iBuild Spectrum Inc to complete these projects.
- Both parks are located within qualified census tracts. Because these existing park facilities were over 50 years old, residents of the surrounding areas had been requesting updated bathrooms for many years.
- Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.

Approximate Timeline: All restrooms were installed in May 2023.

Project Goals:

- This project's goal was to invest in improvements for these parks to help encourage residents to utilize them, in line with California's overarching land use goals.

Promoting Fair and Transparent Outcomes

- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners and the website.
- **Access and Distribution:** The Campesino and Madison Park Restrooms are open and accessible to all members of the public. All communication efforts are translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Outcomes:** The Campesino and Madison Park Restrooms Project implemented fair and transparent outcomes by providing the community with a new amenity that improves the park experience and provides improved opportunities for active and passive recreation to close park gap areas in the City.

²⁵ <https://www.santa-ana.org/cesar-chavez-campesino-park/>

²⁶ [Madison Park - City of Santa Ana](#)



Performance Report

- **Output Measures:** Installation of new restroom facilities.
 - Cesar Chavez Campesino Park restrooms installed May 2023.
 - Total spent: \$303,571
 - Madison Park restrooms installed May 2023.
 - Total spent: \$577,500
- **Outcome Measures:**
 - Build an accessible restroom facility to allow residents to spend more time outdoors at the park.

Project Status: Completed.



221307: COVID-19 Sanitization Project

Funding amount: \$499,464.68

Project Expenditure Category: 1.4 Prevention in Congregate Settings

Project Overview

- The COVID-19 Sanitization Project included the application of a special disinfection solution at congregate settings, such as high-contact surfaces and street furniture at bus shelters, to reduce the risk of community transmission of COVID-19 and its variants. To conduct this work, the City contracted with United Storm Water Inc and Ocean Blue Environmental.
- This project served disproportionately impacted communities.

Approximate Timeline: The project started in October 2021 and was completed in March 2022.

Project Goals

- The goal of the project was to reduce the risk of community transmission of COVID-19 and its variants.

Use of Evidence

- The City of Santa Ana was severely impacted by COVID-19 and its variants. According to data from the Orange County Health Care Agency, Santa Ana had the second highest COVID-19 total case rate per 100,000 residents in Orange County of 24,858.5²⁷.
- A significant portion of Santa Ana residents rely on public transportation to travel around the City. Bus shelters act as congregate settings where numerous residents are within close proximity to each other and are touching the same surfaces (i.e., benches, waste receptacles, signage, etc.). According to the United States Environmental Protection Agency (EPA) "Guidance for Cleaning and Disinfecting," the targeted use of disinfectants can be done effectively, efficiently, and safely on outdoor hard surfaces and objects frequently touched by multiple people²⁸.
- The project featured the application of a Quaternary Ammonium disinfection solution (EPA #1839-168) that is on the EPA List N Tool and eliminates SARS-CoV-2 from hard, non-porous surfaces²⁹. The disinfection solution was applied to high-contact surfaces and street furniture at every bus shelter within Santa Ana to reduce the risk of community transmission of COVID-19 and its variants. The project started in October 2021, around the time when the Delta Variant was spreading through the community and ended in March 2022.

Performance Report

- **Output Measures:**
 - During the project, all 588 City-owned bus shelters were sanitized approximately eight times each.
- **Outcome Measures:**
 - Reduced transmission risk of COVID-19 and its variants for bus shelter users through the consistent sanitization of high-contact surfaces and street furniture.

Project Status: Completed.

²⁷ [COVID-19 Resources | Orange County California - Health Care Agency](#)

²⁸ [Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools, and Homes](#)

²⁹ [List N Tool: COVID-19 Disinfectants | US EPA](#)



221309: Sanitization and Prevention: Right-of-Way

Funding amount: \$3,300,000

Expenditure Category: 2.37 Negative Economic Impacts: Social Determinants of Health: Other

Project Overview

- The Public Works Agency Maintenance Services Division maintains the City's public right-of-way. The services included, but are not limited to, weed mitigation and removal, homeless encampment clean up, trash removal, and sanitizing of the public right-of-way. Due to the COVID-19 global pandemic, enhanced sanitization and cleaning of high-traffic pedestrian and bicyclist areas was needed.
- The Sanitation & Prevention Program increased sanitization efforts of the public right of way areas, encouraged healthy activities, improved recovery, and potentially reduced the spread of COVID-19.
- Enhanced services have allowed areas of high pedestrian activity to be serviced on a programmed, weekly scheduled basis. Locations were monitored in a proactive approach, when previous areas had been serviced in a request and complaint driven approach.
- The process of applying/spraying sanitizers to each serviced location added an additional layer of prevention to surfaces besides the standard removal of the physical items of trash. These additional sanitization efforts helped the City to meet its overall goals of preventing unnecessary Community transmission of COVID-19 and its variants.
- This project served disproportionately impacted communities within designated QCTs.
- To fund the enhanced services, existing contracts were increased by \$1,000,000 for FY 2021-22. Additionally, during the second round of the ARPA spending plan in 2022, \$1,000,000 was allocated to the program. Furthermore, as part of the City's mid-year budget process in March 2022, an additional \$1,300,000 in ARPA funding was identified and reallocated to contractual services. In total, \$3,300,000 has been identified for the Sanitization and Prevention Right-of-Way project.

Approximate Timeline: Conclusion of project/services was dependent on availability of funds; all funds were exhausted by June 2025.

Project Goals

- Additional staff of 12 contracted staff (four teams of three workers) surveyed and proactively cleaned areas of high pedestrian foot traffic. By increasing staffing levels, this greatly reduced our number of reported issues from the public and improved on our 48-hour response times.
- Increased sanitization service levels within the designated QCTs.
- Priority of areas was focused on areas with the highest foot traffic and concentration of issues are addressed in the following order:
 - Arterials
 - Alleys
 - Residential

Intended Outcomes: The goals of this project were to clean right-of-way areas of the City to reduce the spread of COVID-19 and improve the perceived quality of life.



Use of Evidence

- In a 2005 study by Yen et al³⁰, the authors state that perceived issues including trash and smells lower the quality of life reported by residents. Higher levels of perceived neighborhood problems were directly correlated with lower quality of life across all areas studied, including poorer physical functioning and increased depressive symptoms. By maintaining a clean environment for residents, we hope to improve the perceived quality of life. Additionally, Lei et al (2017) discuss how frequent cleaning has shown to reduce the spread of bacterial infections on high-touched surfaces.² Due to COVID-19's highly infectious nature, instituting frequent cleaning can help to both improve resident's quality of life and slow the spread of the virus³¹.
- According to the Mayo Clinic, promoting the use of outdoor facilities suggests "outdoor group activities are less risky than indoor ones in spreading the virus that causes COVID-19."³² Thus, clean and sanitized right of way locations are vital.
- Being outside and engaging in such activities offers other benefits, such as "emotional boost and can help you feel less tense, stressed, angry or depressed."
- The entirety of this project's budget was used for evidence-based interventions.

Promoting Fair and Transparent Outcomes

- The locations identified in the program were located within the QCT that historically contained the oldest parts of the City with aging infrastructure, the highest population density, and the historically underserved, socioeconomically disadvantaged population.
- The combination of these factors created more demand for public services to maintain the public areas clean and sanitized.
- By focusing this project in QCTs, we ensured that those served by this project were disproportionately impacted and/or historically underserved.
- By continuing to market and publicize use of the City's reporting app (MySantaAna), we further increased the likelihood of reports for service, as residents of these areas saw the benefits of reporting issues first-hand.
- Increased frequency of service levels to address the perceived neighborhood problems in these underserved areas directly improved the quality of life for local residents.

Performance Report

- **Output Measures:**
 - 36,100 locations have been serviced.
- **Outcome Measure:**
 - An increase in public satisfaction with the cleanliness and perceived safety of public right-of-way areas, fostering greater use of outdoor spaces and contributing to overall community well-being.

Project Status: Completed.

³⁰ Yen, H, et al. "532: Perceived Neighborhood Problems and Depressive Symptoms, Quality of Life, and Physical Functioning: Prospective Evidence from a Study of Adults with Asthma." *American Journal of Epidemiology*, vol. 161, no. Supplement_1, 2005, https://doi.org/10.1093/aje/161.supplement_1.s133c.

³¹ Lei, Hao, et al. "Exploring Surface Cleaning Strategies in Hospital to Prevent Contact Transmission of Methicillin-Resistant *Staphylococcus Aureus*." *BMC Infectious Diseases*, vol. 17, no. 1, 2017, <https://doi.org/10.1186/s12879-016-2120-z>.

³² Mayo Clinic Staff. : Safe Outdoor Activities During the COVID-19 pandemic. <https://www.mayoclinic.org/diseases-conditions/coronavirus/in-depth/safe-activities-during-covid19/art-20489385>



221340: Revive 5K Run

Funding amount: \$59,958.11

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- COVID-19 has reinforced the need for all to lead a healthy and active lifestyle. The City of Santa Ana contributed to these efforts through the implementation of a 5K run. People of all ages and fitness levels were able to participate in this event free of charge.
- This event was held within a QCT, and it served disproportionately impacted communities by giving underserved residents access to a free activity.
- Delivery of this run was provided through direct service to its participants. City staff were the organizers and administrators of this project and hired auxiliary services such as barricades and portable restrooms to facilitate the success of the project.
- Additional information can be found at the following Highlights video.³³

Approximate Timeline: This event occurred on October 23, 2021.

Project Goals

- To provide residents and members of the Santa Ana community with the opportunity to participate in a free, healthy activity.
- By providing a free outdoor activity to residents, the City's community was able to engage in an activity that was less likely to spread COVID-19 and its variants.

Performance Report

- **Output measures:**
 - All 1,400 participants were able to receive access to this outdoor activity.
- **Outcome measures:**
 - This project was to provide a run that people of all ages and fitness levels could enjoy, giving participants a healthy outdoor activity to mitigate the spread of COVID-19.

Project Status: Completed.

³³ [Revive Santa Ana 5K Run, October 23, 2021 - YouTube](#)



221342: 10th & Flower Land Acquisitions

Funding amount: \$ 5,870,679.22

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- Since 2021, the Willard community has petitioned the City for the creation of a new park to serve their high density, disadvantaged community. The City has targeted nine sites which altogether would provide a 1.04-acre neighborhood park. To date, the City has acquired eight of the nine sites. Plans to acquire the ninth site have been indefinitely postponed due to the current owner's desire to retain their property. The park will proceed with the eight sites
- This project primarily served a community that was disproportionately impacted by the pandemic within the QCT.
- The Public Works Agency Park Services Division met with the Willard Neighborhood Association in September 2022 to collect community input about what features they hoped to see in their park. Based on this community feedback, this project scope will include a playground area, exercise equipment, turf areas, area for community gathering and events, a skate park for teens, picnic areas, trees and shade, and site lighting.
- Additional information can be found at the park's website.³⁴

Approximate Timeline: The land acquisitions of the eight parcels were completed and the tenants have been relocated. As part of the larger project, 10th street will be closed and turned into a cul-de-sac. The construction documents are out to bid by contractors, and construction for this park commenced in late 2024.

Project Goal:

- Acquire land and create a conceptual plan for a new park in a high-density, low-income neighborhood.

Promoting Fair and Transparent Outcomes

- Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California. According to the Community FactFinder report, there is only a half-acre of open recreational space per 1,000 residents within a half mile radius of the proposed Park site. This is significantly lower than California's park equity goal of three acres per 1,000 acres.
- **Goals:** This project's goal is to connect underserved residents with outdoor recreation areas to improve their mental and physical health.
- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners and the website. All communication efforts are translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Access and Distribution:** The 10th and Flower Land Acquisition will be open and accessible to all members of the public once the project is complete.
- **Outcomes:** The 10th and Flower Land Acquisition will implement equal outcomes by providing the

³⁴ <https://www.santa-ana.org/park-location-and-information/>.



community with a new and improved gathering space for events and opportunities for active and passive recreation. The land will be developed into a new publicly accessible park, to work towards our goals of increasing park acreage in the park gap area near downtown Santa Ana. The Park will be within walking distance of two neighborhoods with an approximate population of 12,600 residents and offer recreational features and space to host activities that will appeal to a wide range of age groups. The Park will be a recreationally and aesthetically pleasing space that promotes exercise and social and educational community gathering in an area that currently lacks designated areas for such. The features were selected based on meetings between the City and neighborhood associations to ensure that the Park will serve the needs of this area.

Performance Report

- **Output Measures:**
 - Acquire additional open space for park land.
- **Outcome Measures:**
 - To purchase additional open space that will contribute towards meeting the City's goal of three acres per 1,000 residents and provide new opportunities for residents to spend more time outdoors.
- **Key Performance Indicator(s)**
 - Parcels A-F, H, and I have been purchased (see figure below).
 - In March 2023, Park Services issued a formal Request for Proposals and underwent a process to retain a Landscape Architect to prepare a concept plan, followed by Contract Documents for construction.
 - As of Summer 2024, Construction documents for the design of the new park site are more than 60% complete
 - In Spring 2024, Park Planning was awarded a grant from the State of California for \$2.25 million from the Land and Water Conservation Fund to provide funding for construction.

Project Status: More than 80% complete.



An image of the proposed plan for the park renovation.



221343: Santa Ana Winter Village

Funding amount: \$850,717.95

Project Expenditure Category: EC 2.35 Aid to Tourism, Travel, or Hospitality

Project Overview

- The Winter Village included an ice-skating rink, performances by local groups, visits from Santa and Mrs. Claus, food, and activities. The event was held during the month of December 2021 to draw visitors to the downtown Santa Ana business district, which experienced a marked decline in revenues due to the pandemic.
- This project primarily served impacted travel, tourism, and hospitality sectors, meaning that it primarily served communities that were disproportionately impacted by the pandemic. Additional information can be found in the following highlight video³⁵.

Approximate Timeline: This event was held from September 2021 through June 2022.

Project Goals:

- Bring an affordable, healthy, outdoor activity to local residents and attract outside tourists to our downtown area. The event was located within QCT 06059075002.
- Nearly 20 percent of residents within a mile of the event location are living in poverty, 42 percent of adults do not hold a high school diploma, and 90 percent of residents within a mile identify as Hispanic/Latinx.

Promoting Fair and Transparent Outcomes

- **Awareness:** Outreach to promote the Winter Village was done in many ways, including TV interviews in English and Spanish and social media ads run in English, Spanish, and Vietnamese. We also partnered with community stakeholders to get the word out.
- **Access and Distribution:** To make this event more accessible, residents of the City of Santa Ana had a discounted ticket price for the ice-skating rink. General admission to the Winter Village was free for all.
- **Outcomes:** Over 11,500 people attended the event, engaging in a healthy, outdoor activity and bringing more attention to downtown businesses.

Performance Report

- **Output Measures:**
 - Increased tourism in the downtown region.
 - Over 11,500 participants attended this affordable, healthy outdoor activity.
- **Outcome Measures:**
 - The event garnered substantial media attention creating awareness of the various restaurants and businesses located in the downtown district and drawing potential customers to the area.

Project Status: Completed.

³⁵ <https://youtu.be/V55PdxjSru8>



221344: 4404 W 1st St Land Acquisition

Funding amount: \$ 3,477,454.25

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- Following the acquisition, the City will conduct community outreach and begin the design process.
- This work was conducted in coordination with Verde Design.
- The park will be classified as a “Community Park” which will serve the City as a whole, including all QCTs.

Approximate Timeline: The purchase of this land occurred in December 2022. The project will be completed by late 2025.

Project Goals:

- The goal of this project was to purchase a 2.49-acre site on the west side of Santa Ana and develop it into public park land for an area of the City that is an Environmental Justice Community, and a gap area as identified in the Parks Master Plan.

Promoting Fair and Transparent Outcomes

- This future park site is located within QCT 992.48.
- Santa Ana is one of the most densely populated cities in the country, per the Public Land Trust, topping the nation’s list of cities facing extreme “Urban Hardship.” Urban Hardship is determined by several social and economic indicators such as unemployment, education, income, crowded housing, and percentage living below the federal poverty level. 90% of Santa Ana residents live in areas with less than three acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.
- **Goals:** In line with California’s overarching parks access goal, this project’s goal is to connect underserved residents with outdoor recreation areas to improve their mental and physical health.
- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners and the website.
- **Access and Distribution:** The 4404 W 1st Street Land Acquisition will be open and accessible to all members of the public once the project is complete. All communication efforts are translated due to the trilingual nature of Santa Ana’s residents.
- **Outcomes:** The 4044 W 1st Street Land Acquisition will implement equal outcomes by providing the community with a new and improved gathering space for events and opportunities for active and passive recreation to close park gap areas in the City.

Performance Report

- Parcel A acquisition is complete.
- **Output Measures:**
 - Acquired additional open space to create a new public park.
- **Outcome Measures:**
 - Acquired additional open space to develop a new public park site which will provide new open space opportunities in a park-poor area and encourage residents to spend time outdoors. To date, the project has succeeded in meeting its goals.
- **Key Performance Indicators:**



- The City has acquired all the open space required to move forward with the conceptual design of a future park.
- Staff has retained a landscape architecture consultant to conduct community outreach and conceptual design process utilizing a different funding source.

Project Status: More than 90% complete.



221345: Healthy Food Access

Funding amount: \$0

Project Expenditure Category: 2.1 Household Assistance: Food Programs

Project Overview

- Bring access to affordable, healthy food to Santa Ana by bringing a farmer's market to some of our QCTs.

Project Status

- Project has been cancelled, as other projects were identified as higher priority.



221347: Rapid Response Homeless Services

Funding amount: \$3,135,000

Project Expenditure Category: 2.19 Social Determinants of Health: Community Health Workers or Benefits Navigators

Project Overview

- With an overwhelming number of non-emergency calls relating to Santa Ana's unhoused population flooding into police dispatch, the City of Santa Ana has brought in a non-profit, City Net, to provide an innovative response to the situation. Under this program, calls, and requests for service regarding non-violent mental health or substance abuse for individuals experiencing homelessness were directed to City Net instead of the police department.
- The goal of this program was to transition calls to subject matter experts who are highly trained in their profession of crisis intervention for unhoused individuals, mental health, addiction, and medical services in order to provide the best response to those in need. The Pilot program was named Santa Ana Multidisciplinary Homeless Response Team (SMART).
- Multidisciplinary teams consisted of homeless services outreach workers, safety coordinators, and a dedicated live call center with trained dispatchers. Teams had direct access to professionals in the fields of medical, mental, and behavioral health to provide specialized interventions in the field as needed without the need for an additional call. Teams worked across the City seven days a week from 7:00 am- 9:00 pm, responding to the community's needs for homeless services interventions.

Approximate Timeline: Project began in early 2022 and was completed by the end of 2023.

Project Goals:

- Exit unhoused neighbors from the streets of Santa Ana.
- Divert homeless service calls that do not rise to the level of criminal activity or public safety from the City and from SAPD to a multidisciplinary team of homeless services professionals.
- Provide safe COVID information and interventions to vulnerable unhoused neighbors.
- Develop a pilot for regional response to homelessness that connects unhoused neighbors to regional housing solutions, through full participation of the Orange County Continuum of Care (CoC).

Use of Evidence

- This project was evaluated based on performance goals and the evaluation of data collected from the organization. This data was analyzed to assess program outcomes, identify strengths and weaknesses, and measure progress toward achieving program objectives.
- According to SAMHSA's *Behavioral Health Services for People Who Are Homeless* (2023), individuals experiencing homelessness often face co-occurring mental health and substance use disorders, and benefit most from trauma-informed, coordinated care that includes mental health, substance use, and social services³⁶. The SMART model, which deploys trained outreach workers and behavioral health professionals to respond directly to non-emergency calls, reflects this best-practice approach by reducing reliance on law enforcement and improving access to specialized care.
- Furthermore, SAMHSA's guidance emphasizes that multidisciplinary teams are essential for engaging individuals during the critical period before stable housing is secured, when risks of

³⁶ [Guide Overview: Expanding Access to and Use of Behavioral Health Services for People Experiencing Homelessness](#)



psychiatric distress and substance use are highest. These teams are shown to be effective in improving outcomes through interventions such as motivational interviewing, intensive case management, and peer support. By embedding these practices into its daily operations, SMART not only addresses immediate community needs but also aligns with national strategies for reducing homelessness and improving behavioral health outcomes.³⁷

Promoting Fair and Transparent Outcomes

- **Goals:** Our goal was to provide fair access and inclusion to all who need the services that are funded by SLFRF. Fair treatment, opportunity for assistance, and accessible resources are given to all populations that we serve. Currently, Black, Latinx, and Indigenous people experience homelessness at a rate of 10% annually. As part of our overarching goals, our plan was to focus on street outreach and collaboration with the Public Housing Authority to provide services to those who are underserved.
- **Awareness:** Informed by community engagement, these services were designed to be accessible to Santa Ana residents and businesses and further the City's goals. App-based service reporting has been established through the MySantaAna app. This reporting style is accessible and practical, allowing our community to connect those in need with the services that are offered and funded by SLFRF funds.
- **Access and Distribution:** There were no differences in levels of access to benefits and services across groups. There were no administrative requirements that result in disparities in ability to complete applications or meet eligibility criteria.
- **Outcomes:** Street outreach efforts in Santa Ana were systematic, coordinated, comprehensive, and equal. City Net provided the City with trauma-informed outreach and engagement, working to engage individuals who often required consistent and ongoing contact before they choose to accept services. We required that City Net hire workers that are relatable to the community, understand that disparities exist, and strive to get this population housed and off of the streets. Through this outreach and encouragement by outreach workers, unhoused neighbors were connected with the resources they needed, including shelter, mental health treatment, substance abuse treatment, and permanent housing options.

Performance Report

- **Output Measures:**
 - During the period of the project's performance, City Net submits dashboard reported Monday through Friday that provided daily totals from the previous day and cumulative totals from project inception. The following data elements are included:
 - Outreach Contacts
 - Case Management
 - Street Exits
 - COVID- 19 Engagements
 - Mental Health Assessments
 - Medical Assistance
 - Calls Dispatched
- **Outcome Measures:**
 - Exit unhoused neighbors from the streets of Santa Ana.

³⁷ [Behavioral Health Services for People Who are Homeless](#)



- Divert homeless services calls that do not rise to the level of criminal activity or public safety from the City and from SAPD to multidisciplinary team of unhoused services professionals.
- Provide safe COVID information and interventions to vulnerable unhoused neighbors.
- Develop a pilot for a regional response to homelessness that connects unhoused neighbors to housing solutions throughout the region, through full participation in the CoC.

Project Status: Completed.



221348-221350, 221412: Upgrade Park Restrooms: Angels, Heritage, Riverview, and Windsor Parks

Funding amount: \$3,272,408.48

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- This project includes demolishing existing restroom/concession buildings and replacing them with new, prefabricated restroom buildings. The project includes all utility connections and associated site work. Because the existing park buildings are more than 50 years old, the level of deterioration prevents effective renovations. The brand-new buildings will provide a significant reset for these community parks and offer a facility that the neighborhoods can be proud of and feel safe using. This work was prioritized as a result of community feedback, and was conducted in partnership with MMC Inc.

Approximate Timeline: A request for proposals was issued and a construction agreement was taken to council in April 2023. The park bathrooms were opened to the public in mid-2024.

Project Goal: build new restrooms in the following four parks:

1. [Angels Community Park](#) is a 1.72-acre neighborhood park that offers basketball courts, a multipurpose field, and a playground for youth. The park is located at 914 W. 3rd Street.
2. [Heritage Park](#) is a 6.51-acre neighborhood park that offers baseball, softball, and a playground for youth. The park is located at 4812 W. Camille Street.
3. [Riverview Park](#) is a 8.76-acre neighborhood park that offers basketball courts, ball diamond fields, and a playground for youth. The park is located at 1817 W. 21st Street.
4. [Windsor Park](#) is a 10.48-acre neighborhood park that offers picnic areas, tennis courts, a multipurpose field, and a playground for youth. The park is located at 2915 W. La Verne Avenue.

Promoting Fair and Transparent Outcomes

- Angels Park is located within QCT 749.01
- Heritage Park is located adjacent to QCT 992.48
- Riverview Park is located within a quarter mile of QCT 891.04
- Windsor Park is located within a quarter mile of QCT 748.05
- All parks are located within census tracts where average household income is under the low-income limit for the county.
- Santa Ana has a 90% minority population, an average of 11,347 people per square mile, and an average household size of 4.6 people. 90% of Santa Ana residents live in areas with less than three acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.
- **Awareness:** The City strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood meetings, post on social media, post flyers and on the website. All communication efforts are published in English, Spanish, and Vietnamese.
- **Access and Distribution:** The Park Restroom Upgrades will be open and accessible to all members of the public.
- **Outcomes:** The Park Restroom Upgrades implements fair and transparent outcomes by providing the community with a new amenity that improves the park experience and provides improved



opportunities for active and passive recreation to close park gap areas in the City.

Performance Report

- **Output Measures:**

- Installation of new accessible restroom facilities to support residents' ability to engage in active and passive recreation, as well as sports leagues.

- **Outcome Measures:**

- Increased park attendance, resulting in increased participation in passive and active recreation and increased feelings of safety at the existing facility.

- **Key Performance Indicators:**

- A request for proposals was issued and a construction agreement was taken to council in April 2023.
- Riverview Park prefabricated restroom was installed in February 12 and opened to the public on April 26, 2024
- The Heritage Park prefabricated restroom was installed on December 20, 2023 and opened to the public on March 2, 2024.
- Windsor Park prefabricated restroom was installed on February 26 and opened to the public on May 13, 2024.
- Angels Park prefabricated restroom was installed on March 21 and will be open to the public at the end of August.

Project Status:

- Windsor Park Restroom (221348): 95% Completed.
- Angels Restroom Renovation (221349): Completed.
- Heritage Park Restrooms (221350): Completed.
- Riverview Park Restrooms (221412): Completed.



Images from the Riverview Park renovations.



Photos from the Heritage Park renovation.



Photos from the Windsor Park renovations.



Photos from the Angels Park renovations.



221352-57: Enhanced Security of Parks

Funding amount: \$465,806.34

Project Expenditure Category: 1.11 Community Violence Interventions

Project Overview

- This project included the provision and installation of a surveillance system at the Stadium and park sites as a crime deterrent and to document illegal activity. Work included mounting new security cameras at a 30' height to prevent vandalism. Cameras were tied to the City's centralized system, which is managed by SAPD. Activity can be viewed by park and security personnel via an application on their smartphones.
- Security cameras were installed at [Windsor Park](#), [Jerome Park](#), [El Salvador Park](#), [Madison Park](#), and the [Santa Ana Stadium](#). In order to complete this work, the City utilized an existing contract with the Siemens Industry. By targeting this community violence interventions at several key public parks, this project fostered a safer environment for all Santa Ana residents.

Approximate Timeline: Project began in mid-2023 and was completed in late 2024.

Project Goals

- Create a safer park experience for all residents by adding security cameras to reduce instances of crime.

Use of Evidence

- Per the [CDC](#), modifications to the physical environment are considered violence prevention techniques, as they utilize environmental design to prevent crime. The addition of security cameras has been shown to deter crime, with 53% of burglars saying they would unquestionably skip a home that had visible security cameras (Kuhns et al, 2012)³⁸. A 2019 study by Piza et al showed that areas with CCTV had a ~13% reduction of crime in target areas as compared to control areas³⁹.
- All funds went towards evidence-based interventions.

Performance Report

- **Output Measures:**
 - Installation of video surveillance equipment tied to the city-wide video surveillance system already in place, serving as a deterrent to crime and vandalism.
 - Number of cameras installed
- **Outcome Measures:**
 - Reduction of illegal activity at park sites
 - Increase usability of City's park sites.
 - Enhanced public safety.
- **Community Violence Interventions (EC 1.11):**
 - Number of workers enrolled in sectoral job training programs: 0
 - Number of workers completing sectoral job training programs: 0

³⁸ Kuhns, Joseph; Blevins, Kristie; Lee, Seungmug "Zech." (2012). Understanding Decisions to Burglarize from the Offender's Perspective. [10.13140/21.2664.4168](#).

³⁹ Yen, H, et al. "532: Perceived Neighborhood Problems and Depressive Symptoms, Quality of Life, and Physical Functioning: Prospective Evidence from a Study of Adults with Asthma." *American Journal of Epidemiology*, vol. 161, no. Supplement_1, 2005, https://doi.org/10.1093/aje/161.supplement_1.s133c.



- Number of people participating in summer youth employment programs: 0

Project Status: Completed.



221358: Public Health Plaza

Funding amount: \$196,260.57

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- This project aims to build an accessible outdoor eating, meeting, and gathering area for employees of City Hall and the general public. The design of this gathering area includes removing inaccessible cobblestone, adding built-in picnic areas, and building shade covering.
- This project was delivered in phases, with the first phase involving the removal of existing dead trees (completed), replacement of existing cobblestone with ornamental concrete hardscape (bidding), and installation of new trees, landscaping, seating, and tables.
- This project was funded by multiple sources. SLFRF funded the paving and addition of outdoor seating.
- City Hall is located in QCT 750.02, serving Santa Ana's underserved communities.

Approximate timeline: Construction contract for site improvements including landscaping and site amenities was awarded in September 2024.

Project Goals

- Create a multi-purpose outdoor gathering space for uses including but not limited to: vaccine clinics and public meetings. This also creates a safe space for employees of City Hall to enjoy breaks outdoors.

Promoting Fair and Transparent Outcomes

- **Goals:** Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.
- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners and the website. All communication efforts are translated into English, Spanish, and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Access and Distribution:** The Public Health Plaza is open and accessible to all members of the public.
- **Outcomes:** The Public Health Plaza implements equal outcomes by providing the community with an improved Civic Center experience by replacing shade trees and providing new opportunities for seating and outdoor recreation.

Performance Report

- Landscape Architecture firm retained and completed construction documents.
- Construction contract for site improvements, including landscaping and site amenities, was awarded in September 2024. All funding has been expended.
- **Output Measures:**
 - Renovate existing outdoor space to create an inviting, safe, healthy environment, providing employees with a safe and inviting space to congregate outdoors.
 - Completion of a new gathering area.



- Removal of existing dead trees and installation of new trees, landscaping, and cobblestone
 - Tree removal completed
- Replacement of inaccessible cobblestone with ornamental concrete hardscape.
- Cobblestone replacement plans completed and currently advertised for public bids.
- **Outcome Measures:**
 - Provision of a space that will encourage individuals to take necessary breaks and spend time outside, for health benefits.

Project Status: Completed.



221359: Gun Buyback Program

Funding amount: \$162,600

Project Expenditure Category: 1.11 Community Violence Interventions

Project Overview

- This project was a one-day gun buyback event giving residents gift cards in exchange for their firearms. This project was accessible and available to all Santa Ana residents.

Approximate Timeline: The event was conducted in July 2022.

Project Goal

- Encourage residents to relinquish their weapons to reduce the number of firearms on the street.

Use of Evidence

- This project's goal was to remove guns from the street to help reduce gun violence in the community. This intervention is evidence-backed, as a study in 2010 by Andrew Leigh and Christine Neill showed that gun buyback programs resulted in an 80% reduction in firearm suicide rates and a similar reduction on homicides⁴⁰. A 2013 study by Phillips et al. showed a significant decrease in gun robbery levels⁴¹.
- 100% of funds are being used for evidence-based interventions.

Performance Report

- **Output Measure:**
 - 542 guns were surrendered during the one-day event.
- **Outcome Measure:**
 - Reduced availability of firearms in the community, contributing to a decrease in gun violence and enhanced public safety.
- **Community Violence Interventions (EC 1.11):**
 - Number of workers enrolled in sectoral job training programs: 0
 - Number of workers completing sectoral job training programs: 0
 - Number of people participating in summer youth employment programs: 0

Project Status: Completed.



A gun buyback.

⁴⁰ Leigh, Andrew, and Christine Neill. "Do Gun Buybacks Save Lives? Evidence from Panel Data." *SSRN Electronic Journal*, 2010, <https://doi.org/10.2139/ssrn.1631130>.

⁴¹ Phillips, Scott W., et al. "An Evaluation of a Multiyear Gun Buy-Back Programme: Re-Examining the Impact on Violent Crimes." *International Journal of Police Science & Management*, vol. 15, no. 3, 2013, pp. 246–261, <https://doi.org/10.1350/ijps.2013.15.3.315>.



221377: Salgado Center Renovations

Funding amount: \$ 1,375,177.56

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- This project involved a complete roof replacement to allow for complete heating, ventilation, and air conditioning (HVAC) system replacement. The construction contract was executed for this work and the project began in September 2023.
- The Salgado Center is open to the general public, but its location within a low-income neighborhood means that it specifically serves disproportionately impacted communities. Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household size of 4.6 people. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.
- Update HVAC system to allow this community center to be able to hold vaccine clinics, health workshops, and act as a cooling center during heat waves.
- The Salgado Community Center is located within Rosita Park, an 8.68-acre neighborhood park located near the intersection of Newhope St. and Hazard Ave. The park offers picnic areas, fitness court, gymnasium, a multipurpose field, swimming, and playground for tots/youth. The park is located at 706 N. Newhope Street. The project aimed to upgrade the gym with a new central air system and roofing⁴².

Approximate Timeline: The project began in September 2023 – February 2024.

Project Goals:

- By creating a cooling center in a centralized location, this project aims to protect residents from the health impacts associated with a lack of air conditioning.

Promoting Fair and Transparent Outcomes

- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and update the City's website. All communication efforts are translated to Spanish and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Access and Distribution:** The Salgado Center is open and accessible to all members of the public.
- **Outcomes:** The Salgado Center Renovations implemented fair, transparent, and equal outcomes by providing the community with a cooling center to mitigate the impacts of a changing climate, an improved gathering space for events, and opportunities for active and passive recreation to close park gap areas.

Performance Report

- **Output Measures:**
 - Installation of new HVAC unit and roof, resulting in improved access to the community center's vaccine clinics, health workshops, and other services.
- **Outcome Measures:**
 - Enhanced Park services that promote health and safety through a community center

⁴² <https://www.santa-ana.org/rosita-park/>

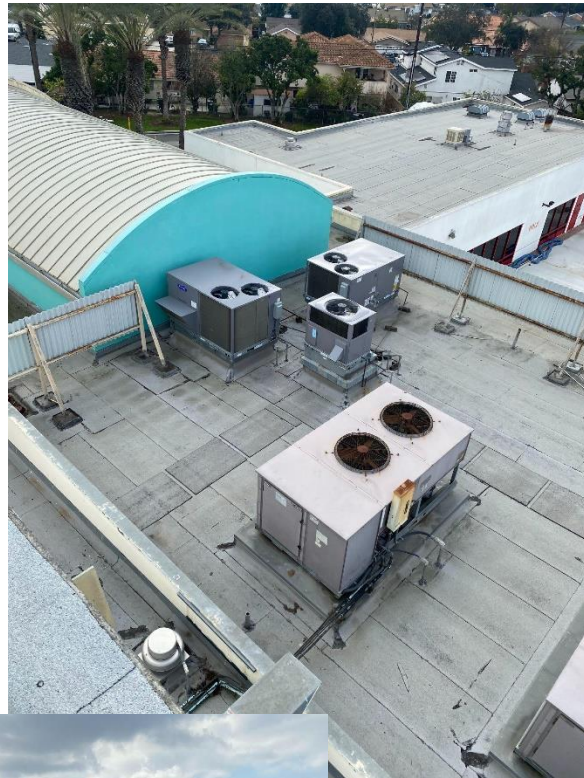


that is well-ventilated and safe for the public.

- **Key Performance Indicators:**

- Construction contract was awarded, a notice to proceed was issued to the contractor, construction has been completed, and the full amount has been paid out.

Project Status: Completed.



Images from the Salgado Center Renovations.



221378: Santa Anita Community Center

Funding amount: \$8,945,000

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- Santa Anita Park, dedicated in 1970, is a 5-acre neighborhood park located in the central-west area of the City of Santa Ana, surrounded by residential and commercial properties. It is accessible by vehicle via Figueroa Street, or by foot or bike from S. Gunther Street in the adjacent Santa Anita Neighborhood.
- Construction, funded by a different source, is currently underway to upgrade existing amenities, including a new synthetic soccer field with adjacent built-in bleacher seating, renovations to the municipal pool, a new basketball court, playground area, and an expanded parking lot. The former under-sized community center was over 50 years old, dilapidated, and unable to meet programming needs. The City has demolished the building and is utilizing Revive funding to construct a new facility to house a new aquatics facility, community center and recreation staff offices, and a Police Athletic & Activity League (PAAL) Center and police substation⁴³.
- This project was completed in partnership with Byrom-Davey Construction and Little Architectural, a consulting firm.
- The park is within QCT. In addition, the park is classified as a “Community Park” which serves the City as a whole, including all QCTs.
- This project is funded by 86% ARPA funds and 14% by CDBG.

Approximate Timeline: The project began in January 2023 and will be completed by late 2025.

Project Goals:

- This project’s primary goal is to give residents access to improved neighborhood features such as recreational facilities, a pool, and community gathering spaces.

Promoting Fair and Transparent Outcomes

- Santa Ana is one of the most densely populated cities in the United States, topping the nation’s list of cities facing extreme “Urban Hardship.” Urban Hardship is determined by several social and economic indicators such as unemployment, education, income, crowded housing, and percentage living below the federal poverty level. Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people, which is greater than any large city in the United States. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California. **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners and the website. All communication efforts are translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana’s residents.
- **Access and Distribution:** The Santa Anita Center is open and accessible to all members of the public.
- **Outcomes:** The Santa Anita Center implements equal and accessible outcomes by providing the community with a cooling center to mitigate the impacts of a changing climate, a new and improved gathering space for events and opportunities for active and passive recreation to close park gap

⁴³ <https://www.santa-ana.org/santa-anita-park/>



areas in the City.

Performance Report

- **Output Measures:**

- The new community center will ultimately include a new synthetic soccer field with adjacent built-in bleacher seating, renovations to the municipal pool, a new basketball court, playground area, and an expanded parking lot. This will serve residents by granting them access to a new-and-improved facility.

- **Outcome Measures:**

- Increased community use of the facility.

- **Key Performance Indicators:**

- An architect was retained in January 2023.
- A concept planning phase occurred immediately after, resulting in a final concept and rendering.
- A groundbreaking event was held on May 31, 2023, where presentations were made and the community was invited to be updated on the process.
- The Construction Documents were reviewed & approved by Orange County Fire Authority, Public Works Agency, and Planning Building Agency this Spring 2024.
- Building, Demolition, Electrical, Mechanical & Plumbing Permits were issued to begin construction.

- **Phase 2 of the project (ARPA Funded) Community Center is currently at 30% completion.**

- Design is completed. Construction Documents were approved, and permits were issued on April 2024.
- The grading for both of the buildings have been completed and foundation work is scheduled for late July 2024.
- Additionally, the pool deck area will be demolished & reconstructed, including new mechanical pool equipment & ADA required equipment.
- Estimated Project Completion Date: Late 2025.

Project Status: 60% complete.



Images from the construction of the Community Center.



221402: Pressure Washing

Funding amount: \$752,500

Expenditure Category: 1.4 Public Health: COVID-19 Mitigation & Prevention: Prevention in Congregate Settings

Project Overview

- While the COVID-19 pandemic has brought many economic and social challenges across societies, it has also taught us the importance of hygiene and sanitation. Where grime and dirt may have been tolerated in the past, they are met with discomfort and fear today. Public safety and comfort became important topics of discussion in 2020.
- The City of Santa Ana's pressure washing approach focuses on main corridors and City park amenities, reaching temperatures of 98 degrees Celsius; high-pressure mobile wash systems offer a cost-effective way to sanitize public spaces.
- The citywide street corridors include rights-of-way prioritizing bus stops, benches, street button signals, and other high-touch amenities. Because these spaces were available to the whole of Santa Ana, this project did not specifically target disproportionately impacted communities.
- At the City parks, pressure washing provided clean picnic areas, playgrounds, public restroom plumbing fixtures, and exercise equipment in an effort to improve communities' health by proactively responding to high-traffic and utilized City spaces with risk of infectious diseases on surfaces.

Approximate Timeline: This public health and safety project began in February of 2023 and was completed in February 2024.

Project Goals:

- The goal of this project was to add additional sanitizing high-touch surfaces in congregate settings to prevent the spread of COVID-19 and other communicable diseases.

Use of Evidence

- In a 2005 study by Yen et al, the authors state that perceived issues including trash and smells lower the quality of life reported by residents. Higher levels of perceived neighborhood problems were directly correlated with lower quality of life across all areas studied, including poorer physical functioning and increased depressive symptoms⁴⁴. By maintaining a clean environment for residents, we aimed to improve perceived quality of life. Additionally, Lei et al (2017) discuss how frequent cleaning has shown to reduce the spread of bacterial infections on high-touched surfaces⁴⁵. Regular cleaning and disinfection of public transit facilities, including bus stops, significantly reduce the viral load on surfaces. The American Public Transportation Association (APTA) emphasizes that cleaning protocols targeting high-contact surfaces are essential in reducing the risk of fomite transmission⁴⁶.

Promoting Fair and Transparent Outcomes

- Santa Ana is the 10th most densely populated city in the United States, topping the nation's list of

⁴⁴ Yen, H, et al. "532: Perceived Neighborhood Problems and Depressive Symptoms, Quality of Life, and Physical Functioning: Prospective Evidence from a Study of Adults with Asthma." *American Journal of Epidemiology*, vol. 161, no. Supplement_1, 2005, https://doi.org/10.1093/aje/161.supplement_1.s133c.

⁴⁵ [High-touch surfaces: microbial neighbors at hand | European Journal of Clinical Microbiology & Infectious Diseases](#)

⁴⁶ [APTA WP Cleaning and Disinfecting Transit Vehicles and Facilities During a Contagious Virus Pandemic FINAL 6-22-2020.pdf](#)



cities facing extreme “Urban Hardship.” Urban Hardship is determined by several social and economic indicators such as unemployment, education, income, crowded housing, and percentage living below the federal poverty level. Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people, which is greater than any large city in the United States. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.

- **Goals:** The goal of this project is to improve the sanitation of public spaces to encourage residents to take advantage of parks and other outdoor spaces.
- **Awareness:** The City of Santa Ana worked to reach all members of the community to ensure equal and transparent awareness of the project. Staff regularly attended Neighborhood Association meetings, posted on social media, posted flyers and banners, and updated the website. All communication efforts were translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana’s residents.
- **Access and Distribution:** The Pressure Washing occurred in publicly accessible locations.
- **Outcomes:** The Pressure Washing implemented fair and transparent outcomes by providing the community with a clean and improved environment, improved gathering space for events, and opportunities for active and passive recreation to close park gap areas in the City.

Performance Report

- **Output Measures:**
 - Increased cleaning and sanitation for high-traffic pedestrian and cyclist areas throughout the City.
 - Clean and sanitized park playgrounds
 - Clean park walkways and restrooms
 - Clean and sanitized park benches and restrooms
- **Outcome Measures:**
 - Decreased spread of infectious disease.

Project Status: Completed.



221408: Bristol Recreation Corridor

Funding amount: \$668,712

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- The project intends to purchase eleven vacant parcels on the west side of Bristol Street in central Santa Ana and develop it into public park land. The identified area lies within an Environmental Justice Community and a gap area as identified in the Parks Master Plan. This project has been conducted in coordination with Placeworks Design.
- Following the acquisition, the City conducted community outreach and began the design process.
- The location is within a half of mile of a QCT and median household income for its census tract lies under the low-income limit for the county. Santa Ana has a 90% minority population, an average of 11,347 people per square mile, and an average household of 4.6 people. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by California.

Approximate Timeline: The project began in December 2023. The anticipated completion date is December 2025.

Project Goals:

- Acquire land and design a new community park to help close the park gaps in the City, granting residents access to passive and active outdoor recreation opportunities.

Promoting Fair and Transparent Outcomes

- **Goals:** Provide residents with an outdoor passive and active recreation opportunities.
- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal and transparent awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners, and update the website. All communication efforts are translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Access and Distribution:** The Bristol Remnant Parcels will be a public amenity and will be open and accessible to all members of the public.
- **Outcomes:** The Bristol Remnant Parcel will implement fair and transparent outcomes by providing the community with a new and improved gathering space for events and opportunities for active and passive recreation to close park gap areas in the city.

Performance Report

- **Output Measures:**
 - Acquire additional open space to create a new public park, resulting in increased park access for the City's residents.
 - Project was merged with 22-1408 due to the parks' proximity and to facilitate a cohesive approach to the concept design, where all remnant parcels along Bristol street can be viewed together holistically to create a combined plan for a recreational corridor.
- **Outcome Measures:**
 - Provide residents with more opportunities for open space and outdoor activities.
- **Key Performance Indicators:**
 - Acquisition complete



Project Status: 40% complete.



221410: Warner-Delhi Linear Park

Funding amount: \$68,972

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- The project intends to purchase remnant vacant parcels on the north and south sides of Warner Avenue in southeast Santa Ana for development into a linear public park and a recreational trail rest stop.
- This project was completed in coordination with Kimley-Horn Engineering.
- These properties fall within both an Environmental Justice Community and a QCT.
- Following the acquisition, the City will conduct community outreach and begin the design process.

Approximate Timeline: The anticipated completion date for this project is December 2025.

Project Goals:

- Create a new linear park that will encourage residents to spend more time outdoors.

Promoting Fair and Transparent Outcomes

- Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people, which is greater than any large city in the United States. 90% of Santa Ana residents live in areas with less than 3 acres per ½ mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.
- **Goals:** The goal of this project was to connect these undeserved residents with public parks, increasing their ability to engage in passive and active recreation.
- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure equal and accessible awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners, and update the website. All communication efforts are translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Access and Distribution:** The Warner Remnant Parcels will eventually be a public amenity and will be open and accessible to all members of the public.
- **Outcomes:** The Warner Remnant Parcels will implement fair and transparent outcomes by providing the community with a new gathering space for events and opportunities for active and passive recreation to close park gap areas in the city.

Performance Report

- **Output Measures:**
 - Creation of a new linear park.
- **Outcome Measures:**
 - Provision of additional open space that will encourage residents to spend more time outdoors, for benefits to both physical and mental health.
- **Key Performance Indicators:**
 - Concept plan for parcel on the south side (recreational trail rest stop) completed and grant submission for construction funding submitted on June 30, 2023.
- The two Delhi projects were combined due to their proximity, to make a cohesive and holistic project. The consultant prepared concept plans and input was collected through community



outreach efforts during Spring 2024. Additional community input was gathered through two town hall presentations to the community in July 2024.

Project Status: 80% complete.



A mock-up of the proposed linear park.



221413: Delhi Armory Conceptual Plan

Funding amount: \$0

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- Project merged with 221410 due to their proximity and to facilitate a cohesive approach to the concept design, to create a holistic design for the Delhi armory and Warner Remnant parcels.
- Project was to involve a master planning exercise that examines the Delhi Armory (a California National Guard) site, the adjacent Delhi Park, and the adjacent Monroe Elementary School with whom we have a Joint Use Recreational agreement with Santa Ana Unified School District. This exercise was intended to be a study of the potential recreational gains that can be made if the Armory property was acquired and the three sites connected

Project Status: Canceled.



221414: Logan/Chepa's Park

Funding amount: \$0

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- This project was canceled due to time constraints.
- Project was to involve first a master planning exercise of the entire park, along with a new community center. Planned project scope included a new recreation/community center and surrounding site redevelopment (playground area, picnic, sports courts, lighting, etc.)

Project Status: Canceled.



221415: Memorial Park & Aquatics Facility Renovation

Funding amount: \$8,696,382.64

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview

- This project first included a master planning exercise of the east end of Memorial Park (east of the ballfields, to Flower St), considering a new Aquatics Facility (new aquatics center, swimming pool, pool equipment room) and surrounding site features. Community Outreach was conducted to help develop the site master concept plan. Once this was completed, Contract Documents (plans and specifications) were developed for the new facility and adjacent site improvements were prepared so the project could be publicly bid for construction.
- Memorial Pool is the City's oldest, largest, and most used pool. It is our Parks, Recreation and Community Services Agency (PRCSA) team's flagship facility, and is an important community resource; most residents in the city have at one time or another taken swim lessons or participated in recreational swim at Memorial Park Pool.
- Now that PRCSA has brought Aquatics programming back as a core service, the Aquatics Section is projecting to deliver over 2,000 swim lessons this summer across the four City pools. With Aquatics programming increasing through Senior Aqua Aerobics, Aqua Zumba, Lap Swim, Jr. Lifeguard Programs, Santa Ana Swim Team programming, Splash ball and Water polo programming, the Santa Ana PRCSA needs a state of the art Aquatics facility to ensure service level demands are met.
- This work was conducted in coordination with the Consultant ELS Architecture and the General Contractor AMG Construction.
- Memorial Park is a 17-acre neighborhood park located near the intersection of Flower St. and Gertrude Pl. The park offers picnic areas, basketball courts, a community center, swimming pool, ball diamonds, and playground for youth. The park is located at 2102 S. Flower Street. Additional information about the park can be found at the following [link](#). ARPA provided the seed money for this project, ultimately funding 20% of the overall initiative.

Approximate Timeline: Design consultant agreement awarded in August 2023. The estimated completion date is October 30, 2026.

Project Goals:

- Santa Ana has a 90% minority population, and minority populations are significantly more likely to die from a drowning event. By having an accessible, functioning swimming pool in the heart of the city, we will be able to teach more residents how to swim, ultimately decreasing our residents' risk of drowning.

Promoting Fair and Transparent Outcomes

- Memorial Park lies within a mile of a QCT and median household income for its census tract lies under the low-income limit for the county. 92% of residents in this tract identify as Hispanic or Latinx, making this community historically underserved.
- **Awareness:** The City of Santa Ana strives to reach all members of the community to ensure fair and accessible awareness of the project. Staff regularly attend Neighborhood Association meetings, post on social media, post flyers and banners, and update the website. All communication efforts are translated into Spanish and Vietnamese due to the trilingual nature of Santa Ana's residents.
- **Access and Distribution:** Memorial Park and Aquatics Facility Renovation will be open and



accessible to all members of the public.

- **Outcomes:** Memorial Park and Aquatics Facility will ensure equal and accessible outcomes by providing the community with a cooling center to mitigate the impacts of a changing climate, a new and improved and highly utilized public pool to ensure an overall improved park experience. These new services will provide opportunities for active and passive recreation to close park gap areas in the city.
- A [New York Times article](#)⁴⁷ was published in July 2023 explaining the gaps in access to swim education, highlighting Santa Ana's programs striving to bridge the gap.

Use of Evidence

- Swimming and Water-based recreational activities were identified by the County of Orange Health Officer in June 2020 as activities that could safely continue throughout the COVID-19 pandemic with CDC protocols in place.
- Drowning is the third leading cause of unintentional injury death worldwide. By bringing swimming lessons to residents that would not otherwise have access, the City can limit these deaths.^{48, 49}
- The Global report on drowning (2014) shows that age is one of the major risk factors for drowning. This relationship is often associated with a lapse in supervision. Globally, the highest drowning rates are among children 1–4 years, followed by children 5–9 years. In the WHO Western Pacific Region children aged 5–14 years die more frequently from drowning than any other cause.²
 - Drowning is the second leading cause of unintentional injury death in children 1-14 years old.
- Lower socioeconomic status, being a member of an ethnic minority, and lack of higher education tend to be associated with higher risk of drowning death. Santa Ana's population is over 90% people of color and over 90% low-income per the State of California.²

Performance Report

- **Output Measures:**
 - Build new aquatics facilities, including a swimming pool, aquatics/community center, and splash pad, resulting in improved access to swimming for residents. Complete a master plan for the east end of the park.
- **Outcome Measures:**
 - Build facility that will offer additional and new opportunities to the neighborhood and community, resulting in increased usage.
- **Key Performance Indicators:**
 - Awarded consultant agreement for design on August 2023.
 - Agreement Authorized on August 15, 2023.
 - Four community meetings were attended in 2023.
 - A request for qualified (RFQ) bidders for construction was created & issued in June 2024.
 - The Construction Documents were ready to submit for plan check on July 2024.
 - Construction documents are 100% completed.

⁴⁷ [Drowning Is No. 1 Killer of Young Children. U.S. Efforts to Fix It Are Lagging. - The New York Times](#)

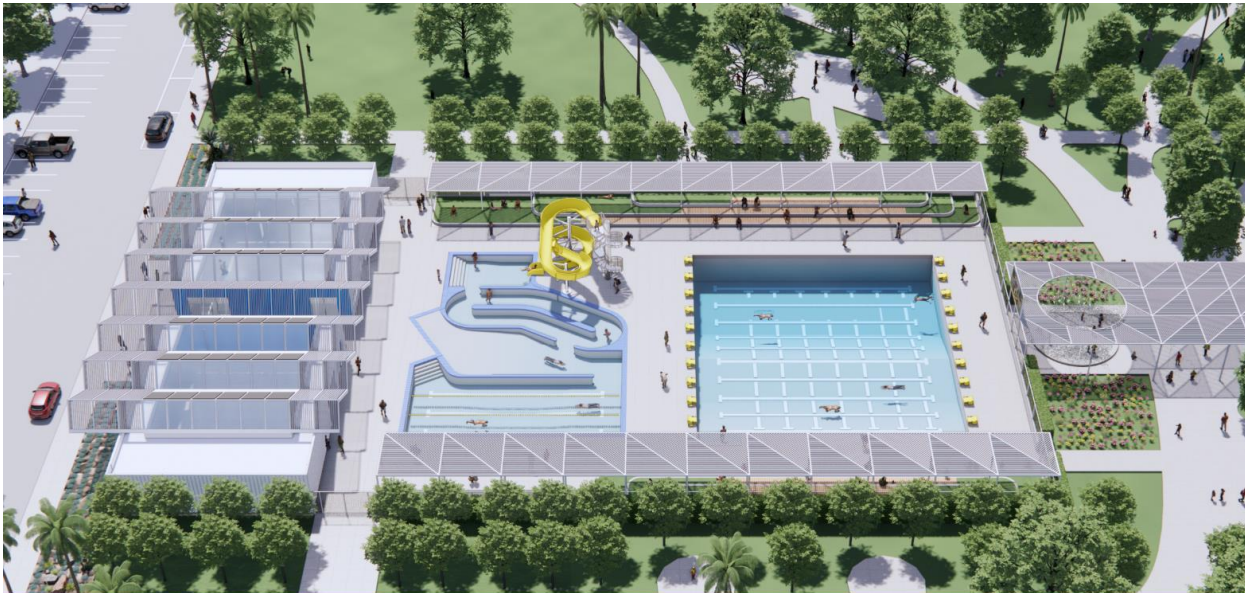
⁴⁸ <https://www.who.int/publications/i/item/global-report-on-drowning-preventing-a-leading-killer>

⁴⁹ <https://www.dds.ca.gov/initiatives/drowning-prevention/>



- The project went out to bid on July 31, 2024.

Project Status: 70% complete.



Coming Soon: THE NEW MEMORIAL PARK AQUATICS CENTER!

Construction commencing late 2024, anticipated completion 2026



els+swa

A mock-up of the new aquatics center.





Images from the proposed aquatics center.



221416: El Salvador Restroom Renovation

Funding Amount: \$408,370.00

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview:

- The project includes the reconfiguration of both men's and women's restrooms to six single use occupancy restrooms with toilets, renovates three restrooms to be ADA compliant, provides hand-washing station at exterior of facility, and provides ADA compliance for the overall interior restroom.
- The project also includes removing exterior privacy CMU wall at restroom entrances, as well as ceiling, slope, plumbing and electrical improvements.
- The City partnered with Bridgerock Construction to deliver this project.

Approximate Timeline: The project began in November 2024 and will be completed in 2025.

Project Goals:

- Upgrade restroom to meet latest ADA and building codes.

Promoting Fair and Transparent Outcomes:

- Santa Ana has a 90% minority population, an average of 11,347 people per square mile and average household of 4.6 people. 90% of Santa Ana residents live in areas with less than 3 acres per 1/2 mile of outdoor recreation space per 1,000 residents, a baseline established by the State of California.
- **Goals:** To transform outdated facilities into modern, safe, and fully accessible public amenities, which in turn supports the broader objective of providing well-maintained public parks for underserved residents to engage in recreation.
- **Awareness:** The City strives to reach all members of the community to ensure fair and transparent awareness of the project. Staff regularly attend Neighborhood meetings, post on social media, post flyers and on the website. All communication efforts are published in English, Spanish, and Vietnamese.
- **Outcomes:** El Salvador restroom renovations implements fair and transparent outcomes by providing the community with an improved amenity that improves the park experience and provides improved opportunities for active and passive recreation to close park gap areas in the City.

Performance Report:

- El Salvador restroom is 90% complete and pending final change order work.
- **Output Measures:**
 - Installation of new accessible restroom facilities
- **Outcome Measures:**
 - Build an accessible restroom facility where residents feel safe and will have a facility which enables them to spend more time outdoors at the park.

Project Status: 90% complete.



221420: Bike Trail Security Cameras

Funding Amount: \$211,393.00

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview:

- This project includes the provision and installation of a 911 emergency call system and a surveillance system along the Santa Ana Bike Trail to deter crime, document illegal activity, and enhance public safety.
- Key components include:
 - Installation of four (4) Code Blue Emergency Towers equipped with 911 call capability.
 - Integration of surveillance cameras into the City's centralized video system, managed by the Santa Ana Police Department (SAPD).
 - Real-time monitoring capabilities via smartphone application accessible to park staff and SAPD.
- This project primarily impacts disproportionately impacted communities, as it targets low- or moderate-income households and populations as the cameras were installed bypassing QCT communities.

Approximate Timeline: Late 2024 to Late 2025.

Project Goals:

- Provide an additional layer of safety and security for residents using the Santa Ana Bike Trail.
- Deter illegal activity through visible and functional emergency and surveillance infrastructure.
- Support faster emergency response through real-time access to video and emergency calls.

Use of Evidence:

- The Centers for Disease Control and Prevention (CDC) classifies modifications to the physical environment as an evidence-based violence prevention technique, specifically Crime Prevention Through Environmental Design (CPTED).
- Kuhns et al. (2012) reported that 53% of burglars would avoid locations with visible security cameras.
- A 2019 study by Piza et al. found that CCTV installation reduced crime by approximately 13% in target areas compared to control locations.
- All funding is directed towards evidence-based interventions.

Promoting Fair and Transparent Outcomes:

- **Goals:**
 - Provide equal access to safety and security enhancements for underserved areas along the bike trail.
 - Increase community trust in public infrastructure through improved visibility of proactive safety measures.
- **Awareness:**
 - Locations for tower placement were determined based on community feedback, and input from neighborhood safety forums.
 - Outreach included coordination with community safety advocates and local organizations to identify areas of highest need.



Performance Report:

- **Output Measures:**
 - Installation of four Code Blue Emergency Towers.
 - Code Blue Towers installed at four locations
 - Integration of video surveillance equipment into the existing city-wide monitoring system.
 - Deployment of a mobile application enabling park and police staff to access live video.
- **Outcome Measures:**
 - Reduction of illegal activity on the bike trail based on comparative incident reporting.
 - Increased trail usage as measured by pedestrian and cyclist counts, especially during early morning and evening hours.
- **Key Performance Indicators:**
 - Emergency call system fully operational and integrated with city dispatch
 - Cameras online and streaming to centralized SAPD surveillance system
 - Usage and incident data to be collected quarterly post-installation for impact analysis.

Project Status: 60% complete.



221421: Angels Park Lights

Funding Amount: \$338,760.00

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview:

- The Park Lighting Project seeks to install state-of-the-art Musco lighting at multiple locations within the park. This initiative will leverage both existing and new infrastructure to improve safety, extend the usability of park amenities, and deliver a more cost-efficient lighting solution for the city. The project primarily serves disproportionately impacted communities that are within QCT 749.01.

Approximate Timeline: Mid-2025 – Late 2026

Project Goals:

- Provide state-of-the-art lighting to improve public safety in park areas.
- Promote increased usage of parks and sports fields, especially during evening and early morning hours.
- Extend operational hours of park facilities by ensuring well-lit, safe environments for residents.

Use of Evidence:

- Research by the National Institute of Justice and other urban planning bodies confirms that well-lit environments discourage criminal activity and foster community engagement.
- Data from comparable municipalities show that lighting improvements lead to measurable increases in park attendance and reductions in reported incidents.
- Musco's lighting technology is an industry standard in efficient, focused outdoor lighting, proven to reduce energy use and light pollution while enhancing visibility.

Promoting Fair and Transparent Outcomes:

- **Goals:** Ensure equal access to safe, well-lit recreational spaces for all community members, especially in neighborhoods that previously lacked sufficient lighting infrastructure.
- Improve safety and accessibility for vulnerable populations, including children, seniors, and individuals who may use parks during non-peak hours.
- **Awareness:** Resident concerns about safety and limited lighting were collected through community surveys and public meetings in early 2024.
- The selection of lighting locations was informed by demographic analysis, park usage data, and feedback from local community groups.
- Ongoing community engagement is part of the implementation strategy to ensure continued responsiveness to resident needs.

Performance Report:

- **Output Measures:**
 - Installation of new Musco lighting systems at all three designated park locations.
 - Integration of lighting infrastructure with existing electrical and safety systems.
 - Completion of all required permitting, soil testing, and structural planning milestones.
- **Outcome Measures:**
 - Improved safety perception and actual security in target park areas.
 - Increased after-dark usage of parks and recreational fields.
 - Measurable reduction in security-related incidents reported in improved areas.



- **Key Performance Indicators:**
 - **Plan Design Started:** February 20, 2025
 - **Well Permits Submitted for Signatures:** March 13, 2025
 - **Well Permits Approved:** March 17, 2025
 - **Well Drilling for Soils Report Completed:** April 3, 2025
 - **Lab Results for Soils Report Completed:** May 1, 2025
 - **Soils Report Received:** May 30, 2025
 - **Final Footing Structural Design:** Currently in Process
 - **Final Plan Design:** Completed and awaiting Building Department Permit Approval upon receipt of structural plans

Project Status: 20% complete.



221422: Centennial Park Lights

Funding Amount: \$290,660.00

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview:

- The Park Lighting Project seeks to install state-of-the-art Musco lighting at multiple locations within the park. This initiative will leverage both existing and new infrastructure to improve safety, extend the usability of park amenities, and deliver a more cost-efficient lighting solution for the city.

Approximate Timeline: Mid-2025 – Late 2026

Project Goals:

- Provide state-of-the-art lighting to improve public safety in park areas.
- Promote increased usage of parks and sports fields, especially during evening and early morning hours.
- Extend operational hours of park facilities by ensuring well-lit, safe environments for residents.

Use of Evidence:

- Research by the National Institute of Justice and other urban planning bodies confirms that well-lit environments discourage criminal activity and foster community engagement.
- Data from comparable municipalities show that lighting improvements lead to measurable increases in park attendance and reductions in reported incidents.
- Musco's lighting technology is an industry standard in efficient, focused outdoor lighting, proven to reduce energy use and light pollution while enhancing visibility.

Promoting Fair and Transparent Outcomes:

- **Goals:** Ensure equal access to safe, well-lit recreational spaces for all community members, especially in neighborhoods that previously lacked sufficient lighting infrastructure.
- Improve safety and accessibility for vulnerable populations, including children, seniors, and individuals who may use parks during non-peak hours.
- **Awareness:** Resident concerns about safety and limited lighting were collected through community surveys and public meetings in early 2024.
- The selection of lighting locations was informed by demographic analysis, park usage data, and feedback from local community groups.
- Ongoing community engagement is part of the implementation strategy to ensure continued responsiveness to resident needs.

Performance Report:

- **Output Measures:**
 - Installation of new Musco lighting systems at all three designated park locations.
 - Integration of lighting infrastructure with existing electrical and safety systems.
 - Completion of all required permitting, soil testing, and structural planning milestones.
- **Outcome Measures:**
 - Improved safety perception and actual security in target park areas.
 - Increased after-dark usage of parks and recreational fields.



- Measurable reduction in security-related incidents reported in improved areas.
- **Key Performance Indicators:**
 - **Plan Design Started:** February 20, 2025
 - **Well Permits Submitted for Signatures:** March 13, 2025
 - **Well Permits Approved:** March 17, 2025
 - **Well Drilling for Soils Report Completed:** April 3, 2025
 - **Lab Results for Soils Report Completed:** May 1, 2025
 - **Soils Report Received:** May 30, 2025
 - **Final Footing Structural Design:** Currently in Process
 - **Final Plan Design:** Completed and awaiting Building Department Permit Approval upon receipt of structural plans

Project Status: 20% complete.



221423: Delhi Park Lights

Funding Amount: \$820,580.00

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview:

- The Park Lighting Project seeks to install state-of-the-art Musco lighting at multiple locations within the park. This initiative will leverage both existing and new infrastructure to improve safety, extend the usability of park amenities, and deliver a more cost-efficient lighting solution for the city.

Approximate Timeline: Mid-2025 – Late 2026

Project Goals:

- Provide state-of-the-art lighting to improve public safety in park areas.
- Promote increased usage of parks and sports fields, especially during evening and early morning hours.
- Extend operational hours of park facilities by ensuring well-lit, safe environments for residents.

Use of Evidence:

- Research by the National Institute of Justice and other urban planning bodies confirms that well-lit environments discourage criminal activity and foster community engagement.
- Data from comparable municipalities show that lighting improvements lead to measurable increases in park attendance and reductions in reported incidents.
- Musco's lighting technology is an industry standard in efficient, focused outdoor lighting, proven to reduce energy use and light pollution while enhancing visibility.

Promoting Fair and Transparent Outcomes:

- **Goals:** Ensure equal access to safe, well-lit recreational spaces for all community members, especially in neighborhoods that previously lacked sufficient lighting infrastructure.
- Improve safety and accessibility for vulnerable populations, including children, seniors, and individuals who may use parks during non-peak hours.
- **Awareness:** Resident concerns about safety and limited lighting were collected through community surveys and public meetings in early 2024.
- The selection of lighting locations was informed by demographic analysis, park usage data, and feedback from local community groups.
- Ongoing community engagement is part of the implementation strategy to ensure continued responsiveness to resident needs.

Performance Report:

- **Output Measures:**
 - Installation of new Musco lighting systems at all three designated park locations.
 - Integration of lighting infrastructure with existing electrical and safety systems.
 - Completion of all required permitting, soil testing, and structural planning milestones.
- **Outcome Measures:**
 - Improved safety perception and actual security in target park areas.
 - Increased after-dark usage of parks and recreational fields.



- Measurable reduction in security-related incidents reported in improved areas.
- **Key Performance Indicators:**
 - **Plan Design Started:** February 20, 2025
 - **Well Permits Submitted for Signatures:** March 13, 2025
 - **Well Permits Approved:** March 17, 2025
 - **Well Drilling for Soils Report Completed:** April 3, 2025
 - **Lab Results for Soils Report Completed:** May 1, 2025
 - **Soils Report Received:** May 30, 2025
 - **Final Footing Structural Design:** Currently in Process
 - **Final Plan Design:** Completed and awaiting Building Department Permit Approval upon receipt of structural plans

Project Status: 20% complete.



221424: Centennial Park Restrooms

Funding Amount: \$1,332,607.00

Project Expenditure Category: 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Project Overview:

- The project scope consists of site preparation to support park expansion, installation of new parking lot lighting, and comprehensive renovations of the existing restrooms at Centennial Park. These improvements aim to enhance the overall park infrastructure and visitor experience. The City partnered with A-s Construction to deliver this project.

Approximate Timeline: This project began in November 2024 and is on track for completion by the end of October 2025.

Project Goals:

- To construct an ADA compliant, prefabricated restroom, enhancing the existing infrastructure.

Use of Evidence:

- Research consistently shows that well-maintained and accessible parks enhance physical activity, reduce stress, and foster social cohesion, all of which are critical to public health⁵⁰. According to researchers Rachel Thompson et al⁵¹, renovated park infrastructure, such as lighting and restrooms, not only improves safety and usability but also increases park visitation and satisfaction, which are directly linked to better health outcomes. Moreover, green spaces serve as cost-effective public health tools that mitigate urban stressors like heat and pollution while offering inclusive environments that support mental and physical well-being, particularly in underserved communities⁵².

Promoting Fair and Transparent Outcomes:

- **Goals:** Ensure that the renovated facilities are functional and useful for future park visitors.
- **Awareness:** The project was informed by community feedback gathered through park user surveys, facility assessments, and site audits conducted over the past year, highlighting the need for infrastructure upgrades and improved amenities.

Performance Report:

- **Output Measures:**
 - Number of restrooms renovated: 5
 - Lighting installed: approx. 15 Light Poles and Footing Maintenance
 - Square footage of site preparation completed: approx. 50,000 sq. ft.
- **Outcome Measures:**
 - Increased satisfaction with restroom facilities by maintenance staff
 - Improved Park accessibility and nighttime usability
 - Enhanced public perception of safety in the area

Project Status: More than 40% complete

⁵⁰ [the-health-benefits-of-parks-and-their-economic-impacts_0.pdf](#)

⁵¹ [s41598-025-07264-3.pdf](#)

⁵² [The Power of Parks to Promote Health - Trust for Public Land](#)



Recovery from the Pandemic





Recovery from the Pandemic

221301: Mental Health Recovery

Funding amount: \$399,962.07

Project Expenditure Category: 1.11 Community Violence Intervention

Project Overview

- This program prioritized gang prevention and intervention services through the use and understanding of best practices, trauma-informed outreach, and care. The program's focus was to provide a pathway to healing and empower the community to reduce fears and concerns related to gang activity, by proactively addressing issues associated with at-risk youths and strengthening the family unit, which serves as the foundation of the community. This project primarily targeted at-risk youth, who have been disproportionately impacted by the pandemic.
- The City of Santa Ana brought in two experienced Santa Ana-based non-profits, America on Track and Neutral Ground. Together, these organizations worked to deliver direct services and assistance to high-risk youth ages 10-24.
- Both organizations brought staff experienced in working with the Santa Ana community demographic, including Family Case Managers, Community Intervention Workers, Health Educators, and Mental Health Counselors.
- America on Track hosted the Emerging Leaders for Civic Engagement and Brighter Futures for Children of Prisoners program, which provided at-risk youth an opportunity to build their leadership skills by participating in community activities, leadership training sessions, and mentor/mentee resources. Individuals who participated in this program were offered access to free mental health services, such as therapy, offered through MOSAIC, a mental health services group.
- Neutral Ground (NG): NG hosted weekly boxing lessons aimed at providing at-risk teens a safe and structured outlet for individuals to develop emotional regulation, discipline, and effective communication skills. The program allowed for youth to foster trust and mentorship in their Community Intervention Specialists (CIS), who would then provide restorative practices such as trauma counseling, mentorship, and peer navigation in schools. Neutral Ground served a sensitive population with active gang involvement and high encounters with local law enforcement; NG CIS's were suited to provide a trauma-informed approach based on their status as former, rehabilitated gang members.

These teams delivered the following:

- Provided resources to at-risk youth ages 10-24, to deter gang involvement.
- Administered resources, support, and community networking pathways that lead to effective programs and services and success in education.
- Created after-school activities for teens and incentives for participation.
- Provided re-entry services to youth returning from incarceration who were either involved in gang activity before incarceration or who are susceptible to engaging in gang activity upon their release.
- Created opportunities such as employment opportunities, job & skills training, and mentorship. Through rapport building with community leaders, identify opportunities for enhancement for those already involved or likely to be involved in gangs and provide trauma-informed care to the families of active gang members.
- Provided mental health resources to youth and families impacted by gang activity.



- Outreach: Each non-profit used various outreach and recruitment techniques to ensure targeted numbers were met. The goal was to saturate the community with information so they could take advantage of the resources. Another effective technique used in this gang prevention and intervention program was creating safe spaces on the streets, in schools, and at community centers. These provided a supportive environment where at-risk youth could engage in positive activities, access resources, and receive mentorship.

Approximate Timeline: RFP launched in mid-2023, programs began in early 2024, and agreements expired on December 1, 2024.

Project Goals

- **Prevent Gang Recruitment** - Deter youth from joining gangs by offering alternative activities, mentorship, and education on the dangers of gang involvement.
- **Support At-Risk Youth** - Provide comprehensive support services to youth who are at risk of gang involvement, including counseling, education, employment assistance, and recreational activities.
- **Promote Positive Development** - Encourage personal growth, self-esteem, and skills development that will lead to a healthy and productive lifestyle.
- **Strengthen Families** - Assist families in creating a supportive and stable environment that reduces the likelihood of youth turning to gangs.
- **Rehabilitate Gang Members** - Help current gang members exit the gang lifestyle through intervention strategies, offering pathways to education, employment, and other positive opportunities.
- **Foster Collaboration** - Work with schools, law enforcement, community organizations, and other stakeholders to create a coordinated approach to gang prevention and intervention.
- **Increase Community Safety** - Enhance the overall safety and well-being of the community by reducing gang presence and influence.

Use of Evidence:

- Trauma-informed gang prevention and intervention programs are increasingly recognized as essential strategies for addressing the complex social and psychological needs of at-risk youth. Research highlights that gang involvement is often a response to systemic trauma, including poverty, discrimination, and community violence. Programs that integrate trauma-informed care—such as those implemented by America on Track and Neutral Ground in Santa Ana—acknowledge the deep-rooted emotional wounds many youth carry and aim to foster healing through culturally competent, community-based support. Estrada et al. (2023)⁵³ emphasize that trauma-informed approaches must center the voices and lived experiences of youth, recognizing gang affiliation not as a personal failing but as a macro-level consequence of systemic neglect and historical trauma.
- Evidence from the Juvenile Intervention and Prevention Program (JIPP)⁵⁴ in Los Angeles further supports the effectiveness of holistic, wraparound services. This “whole child” model, which includes mental health counseling, academic support, and family engagement, led to a 50% reduction in suspension rates and significant improvements in both mental health and academic performance among participants.

By providing these services, the organizations were able to proactively work with youth and families to break the cycle of gang violence, encouraging participants to find alternate forms of self-expression and recreation.

⁵³ [Centering the community's voice and needs in gang prevention and intervention through a trauma-informed lens.](#)

⁵⁴ [JIPPSchoolSocial1.pdf](#)



Promoting Fair and Transparent Outcomes

- **Goals:** Provide at-risk youth with a means to escape the gang cycle.
- **Awareness:** This program aims to ensure that all participants, regardless of their background or circumstances, have fair opportunities to succeed and thrive.
- **Access and Distribution:** Our partner non-profit organizations will provide a comprehensive approach. This approach will be open and accessible to all members of the targeted demographic.
- **Outcomes:** This will implement fair and transparent outcomes by using a mix of evidence-based programs, policies, and practices that address the gang prevention & intervention priorities.

Performance Report

● Output Measure:

- Regular Progress Reports regarding performance and compliance.
- American on Track:
 - Total count of at-risk-youth: 15
 - Unduplicated participants: 506
 - Low-income participants: 506
 - Total participants served: 1,892
- Neutral Ground:
 - Total count of at-risk youth: 35
 - Unduplicated participants: 35
 - Low-income participants: 35
 - Total participants served: 35

● Outcome Measure:

- Increasing well-being and reduced vulnerability to gang involvement among participating.

● Community Violence Interventions (EC 1.11):

- Number of workers enrolled in sectoral job training programs: 0
- Number of workers completing sectoral job training programs: 0
- Number of people participating in summer youth employment programs: 0

Project Status: Completed.



221304: Feasibility of Public Health Department

Funding amount: \$141,883.79

Project Expenditure Category: 7.1 Administrative Expenses

Project Overview

- The COVID-19 pandemic and its aftermath have raised community and public awareness of the importance of public health agencies. This unprecedented pandemic has also raised the expectations for public health departments to address substantial local health inequities amongst jurisdictions in the County. During the pandemic, the City of Santa Ana, like many other California jurisdictions, considered whether the current public health delivery structure fully met the needs of its residents and requested proposals from qualified firms to perform a feasibility and fiscal evaluation of creating its own municipal public health agency. The consultant, Health Management Associates, analyzed current public health structures and provided a final document analyzing the feasibility and specific steps for the creation of a public health agency for the City of Santa Ana.

The scope of work included:

1. Regulatory and Statutory Requirements Analysis:
 - a. What are legally required mandates (state and federal) for public health departments?
 - b. What are public health regulations and what are requirements to qualify for funding?
 - c. What are the requirements for the regional health district?
2. Community Needs Assessment:
 - a. What do we know about current health conditions and issues for Santa Ana residents?
 - b. What are the specific health issues facing Santa Ana residents and related health priorities?
 - c. How did Orange County Health Care Authority (OCHCA)'s COVID-19 response address the needs of the City of Santa Ana?
3. Current Service Level, Cost, and Revenue Analysis:
 - a. What are current in-house and contracted services provided by OCHCA and related service levels (mandated and additional)?
 - b. What are current service levels and services to Santa Ana?
 - c. What are current costs and funding sources?
 - d. What has been OCHCA's COVID-19 response?
 - e. What are existing OCHCA public health accreditations?
4. Comparative Analysis and Forecasting:
 - a. What are examples of comparative municipal models – full service vs. limited service?
 - b. What are the core public health services and related staffing, facilities, and certification requirements?
 - c. What is the cost, service, and revenue data from these comparable municipal models?
 - d. What are the lessons learned from these municipalities' experience and relevance to Santa Ana?

Approximate timeline: The timeline for completion was 6-8 months. A final presentation to the City Council by the consultant was delivered on July 19, 2022. The consultants submitted a final report to the City in October 2022.

Project Goals:

- Work alongside the Consultant to analyze the feasibility and specific steps for the creation of a public health agency for the City of Santa Ana.



Promoting Fair and Transparent Outcomes

There is a large and well-established link between socioeconomic status (SES) and health, wellbeing, and mortality. For example, risk of death is 2-3 times higher for the lowest SES group versus the highest. When looking at the Santa Ana health outcome data in comparison to Orange County in the SPI on pages 16-17, there are many health indicators in which Santa Ana fares worse than the overall county. The social, educational, and economic status of a community play largely into both perceptions of health and well-being and concrete health outcomes. The social determinants of health as an underlying root cause of health disparities are the lens through which we view the health outcomes in Santa Ana. This lens provides context and acknowledges the individual and social circumstances to help explain how the nuanced layers of how one's position in society directly affect individuals' health and well-being. The lack of access to public health services for Santa Ana residents was the driving reason that the City engaged in this study for its own municipal public health agency.

Performance Report

- **Output Measures:**
 - Two City Council presentations were completed by Health Management Associates. At the final Council meeting, City Council gave direction to explore the Public Health Strategist positions and monitor the process for a potential future Public Health Agency.
- **Outcome Measures:**
 - The goal of this project was to comprehensively explore the operational, fiscal, and policy implications of alternative models to public health delivery for the City of Santa Ana. Core to this project's success was a comprehensive understanding of public health delivery systems. The final deliverable included a comparative analysis considering operational, cost, and revenue projections for the three alternative models: Full Service Municipal Health Agency; Limited Municipal Health Agency; and Regional Health Strategist position. A final report weighing the pros, cons, and considerations of each model informed and served as the foundation for the critical strategic conversations that will help City leadership proceed in the desired direction for the residents of Santa Ana.

Project Status: Completed.



221306: Expansion of Critical City Communications Methods

Funding amount: \$1,909,523.93

Project Expenditure Category: 1.7 Other COVID-19 Public Health Expenses

Project Overview

- Expansion of Critical City Communications Methods includes creating digital marquees at neighborhood park sites and contracting with a translation subscription service.
- The intended outcome of this project is that our residents of various linguistic and cultural backgrounds will have improved access to important public health and community information through the placement of marquees in key locations, including high vehicle and pedestrian traffic areas and popular park and community gathering spots.
- Delivery channel and partners: A partner organization, Outdoor Dimensions LLC, was named to construct digital marquees at six designated sites across the city.

Approximate Timeline: City staff took the necessary contracts to the City Council for approval in August 2024, with the goal of all marquees being constructed by the end of 2025. As of June 30, 2025, three marquees have been constructed. The remainder of the six planned marquees will be constructed over the next three months.

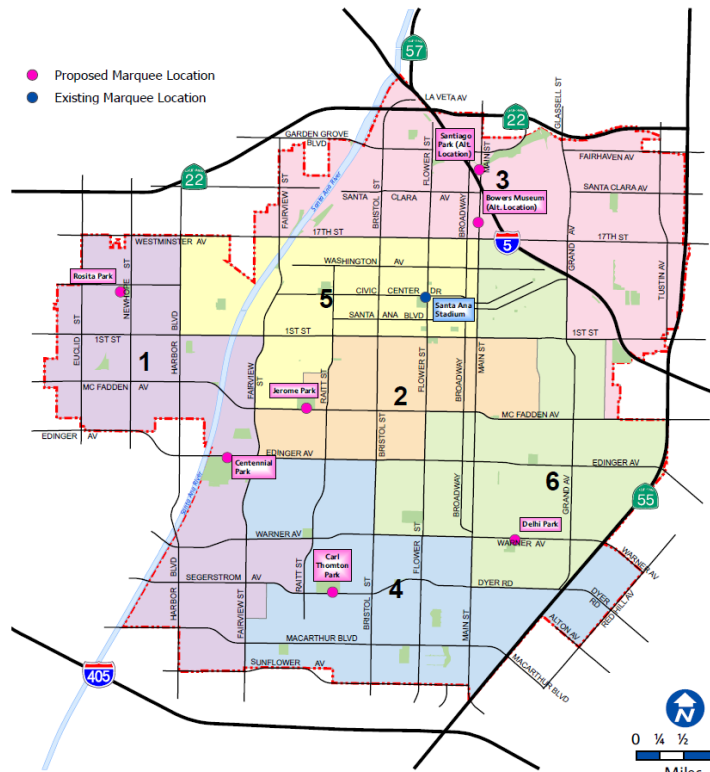
Project Goals

- The goal is to improve the City's ability to communicate information to our residents, businesses, and others.

Performance Report

- The goals of the project are to improve our ability to communicate essential health, assistance, and other vital information to our community, to provide multilingual information on these new displays, and expand our multilingual outreach through our existing communications platforms. This will give residents better access to important information such as mask orders, vaccine information, and rental assistance through the placement of marquees in high-traffic areas and popular park and community center gathering spots.
- **Output Measures:**
 - Delivery of digital signs and implementation of other services and programs.
 - The first digital marquee has been installed at Santa Ana Stadium
 - Two additional digital marquees have been installed
 - RFP for additional marquees closed in August 2023
 - Staff conducted community outreach to 1,458 residential addresses through English, Spanish, and Vietnamese postcards
 - Staff took the agreement back to council August 2024
- **Outcome Measures:**
 - Improved community participation in essential City programs and services.

Project Status: 80% complete.



Map of proposed marquee locations



Bowers Museum proposed marquee mockup.



Jerome proposed marquee mockup.



221308: COVID Emergency Response

Funding amount: \$700,000

Project Expenditure Category: 3.1 Public Sector Workforce: Payroll and Benefits for Public Health, Public Safety, or Human Services Workers

Project Overview

- The objective of the “COVID Emergency Response” program was to provide emergency assistance to Santa Ana residents through a contract with Orange County Fire Authority (OCFA). This program helps public health by responding to COVID-19 related calls by Emergency Medical Technicians (EMT).
- The costs allocated to this project included the number of COVID19-related calls compared to total calls during this period from our contract with OCFA.
- The City outsourced fire and emergency medical services with OFCA.

Approximate Timeline: The project was completed during the 2nd quarter of 2022.

Project Goals

- The goal of this project was to respond to all COVID19-related calls and provide assistance to City of Santa Ana residents through Orange County Fire Authority (OCFA).

Promoting Fair and Transparent Outcomes

- **Goals:** The goal for this program was to respond to all COVID related calls for medical emergencies.
- **Awareness:** All 911 calls were received and a response provided if needed.
- **Access and Distribution:** This program was open to any residents who called 911.
- **Outcomes:** Any outcomes of the program were fair and accessible, as any Santa Ana resident who called 911 for a COVID-related reason was served by this program.

Performance Report

- From January through March 2022, 310 of 7,318 911 calls were COVID-related.
- **Output Measures:**
 - 310 COVID calls taken
- **Outcome Measures:**
 - OCFA responded to all COVID-related calls for medical emergency services throughout Santa Ana communities.

Project Status: Completed.



221310: Emergency Preparedness

Funding amount: \$98,361.71

Project Expenditure Category: 1.7 Other COVID-19 Public Health Expenses

Project Overview

- The City of Santa Ana has identified that it is reasonably and foreseeably susceptible to at least fifteen disasters or large-scale emergency events. These include those from natural causes (Earthquake, Extreme Heat, Storm/Flood, Pandemic Disease, Drought or Fire), from technological causes (Power Failure or Dam Failure) and intentional acts (Weapon of Mass Destruction or Targeted Act of Violence). These events have a significant ability to cause injury, illness, and loss of life; to damage or destroy homes, businesses, and schools; to damage transportation, utilities, communications, and other public infrastructure; and to disrupt resident's ability to house, feed and provide for themselves and their families. Most of these events occur with little or no warning or time to prepare.
- The COVID Emergency Preparedness program will educate residents about disaster preparedness for the hazards that may impact them. It will provide instruction in how to reduce their potential harm and prepare their home and family to sustain themselves and to be able to assist others when professional responders or governments may not be able to respond quickly. This includes partnering with the Orange County Fire Authority to provide Community Emergency Response Team (CERT) training in basic disaster response skills, such as fire safety and suppression, light search and rescue, disaster medical operations and neighborhood organizing, and includes both classroom instruction and hands-on training. The program will offer a consistent, nationwide approach to volunteer training and organization that professional responders can rely on during disaster situations, allowing first responders to focus on more complex tasks. The program will also include neighborhood presentations or community meetings for a shorter program for those unable to attend and entire CERT course.
- The majority of the residents of the City of Santa Ana fall under some category of underserved, marginalized, or adversely affected groups.

Project Goals:

- The goal of this program is to enhance public safety through emergency preparedness for these groups and all Santa Ana residents.

Approximate Timeline: Project launched in 2022 and is scheduled to conclude in 2025.

Promoting Fair and Transparent Outcomes

- Santa Ana's demographics include populations with a heightened vulnerability or reduced resilience to such disaster events, including less affluent or underinsured persons, recent immigrant or non-English speaking persons, renters, or extended families living in the same residence. CERT courses will be open to all residents, with no requirements for participation. Both English and Spanish language courses will be delivered. The City will partner with Neighborhood and Homeowner Associations to recruit local participants and teach residents how to care for themselves and organize together as neighborhoods when public safety services may be unable to respond.
 - **Awareness:** By partnering with neighborhood associations, we will be able to reach out to residents within all areas of the city. By providing trainings in both English and Spanish, there will be equal awareness of the program across all regions of the city.
 - **Access and distribution:** All classes will have the same content and the same timeframe. Some classes will be held in Spanish to ensure equal access for non-English speakers.
 - **Outcomes:** Disadvantaged communities tend to have lower rates of emergency preparedness, and, as we saw with the COVID-19 pandemic, higher rates of adversity as a result of emergencies. This program aims to close the gap and ensure adversely affected neighborhoods are just as prepared for disasters as more affluent neighborhoods.



Performance Report

- To date, the effort has included developing the program through acquiring training equipment and supplies including classroom computers, first aid training supplies, course manuals, training mannequins, a fire suppression training prop, and other course supplies and equipment. As funding for programmatic staffing will end this year, the City will be unable to staff the program with a Community Preparedness Coordinator; this will reduce the number of CERT courses the City can provide. Approximately \$74,084 has been spent so far.
- During the 2024-2025 Fiscal Year, the facility in which trainings were hosted was demolished to make space for other initiatives. The City had initially planned to produce one or two 20-hour CERT training courses in each of the 23-24, 24-25 and 25-26 fiscal years, with approximately 25 participants in each course. As an incentive, persons completing the whole CERT course receive a personal emergency preparedness kit including emergency lighting, personal protective equipment, first aid materials and other emergency supplies, to keep in their home, auto or workplace. The City successfully held one 20-hour CERT training class in the 2024-2025 Fiscal Year and is aiming to hold an additional training during the 2025-2026 Fiscal Year, contingent on the creation of a new facility.
- **Output Measures:**
 - One class was provided in 2024-2025 and 22 students completed the course.
- **Outcome Measures:**
 - While it is difficult to measure individual preparedness for disasters, success can be evaluated by having participants complete course surveys rating how much their confidence in their preparedness and ability to manage a disaster situation improved after completing the course.
- **Key Performance Indicators:**
 - September 2024 CERT Course: 22 Students completed the course and received emergency preparedness kits.

Project Status: 80% complete.



221403: Bus Shelter Cleaning

Funding amount: \$249,849.60

Project Expenditure Category: 1.4 Prevention in Congregate Settings

Project Overview

- Project consists of increased cleaning at bus stops throughout the city, designated as "hot spots." The City has a base contract that incorporates up to 182 bus stops each week, and this contract adds an additional cleaning two days per week, one of which shall be a weekend day, to the existing contract. On the City's behalf, the contractor (Focus Media Group) is responsible for cleaning and emptying trash containers, cleaning all interior and exterior visible metal and concrete surfaces at each location, sweeping, and removing all litter from site area, removing stickers, decals, tape, and gum from concrete pads and sidewalks, and cleaning solar panels to ensure a healthy, clean area for residents and public transit users. The goal of this program is to reduce transmission of COVID 19 and infectious diseases at frequently used bus stops in the city. To accomplish this, the contractor uses Simple Green D Pro 3 Plus Antibacterial Disinfectant Concentrate, which has demonstrated effectiveness against viruses similar to Coronavirus.

Approximate Timeline: April 2023 – April 2025.

Project Goals

- Provide extra cleaning for bus stops within the city to help reduce the spread of viral contagions including COVID-19.

Use of Evidence

- In a 2005 study by Yen et al, the authors state that perceived issues including trash and smell lower the quality of life reported by residents. Higher levels of perceived neighborhood problems were directly correlated with lower quality of life across all areas studied, including poorer physical functioning and increased depressive symptoms⁵⁵. By maintaining a clean environment for residents, we hope to improve the perceived quality of life. Additionally, Lei et al (2017) discuss how frequent cleaning has shown to reduce the spread of bacterial infections on high-touch surfaces⁵⁶. Regular cleaning and disinfection of public transit facilities, including bus stops, significantly reduce the viral load on surfaces. The American Public Transportation Association (APTA) emphasizes that cleaning protocols targeting high-contact surfaces are essential in reducing the risk of fomite transmission⁵⁷

Promoting Fair and Transparent Outcomes

- The City of Santa Ana has the highest ridership in the county, with 7,182,629 boardings in 2023. The City averages 28,434 daily boardings, which constitutes 30.2% of Orange County Transportation Authority's (OCTA) daily ridership. Of the 100 busiest bus stops in Orange County, 54 are located in Santa Ana. The bus shelter cleaning project will advance racial equity and support disproportionately impacted Santa Ana residents who depend on public transportation. Bus riders are largely low-income people of color who were most affected by the pandemic. The additional

⁵⁵ Yen, H, et al. "532: Perceived Neighborhood Problems and Depressive Symptoms, Quality of Life, and Physical Functioning: Prospective Evidence from a Study of Adults with Asthma." *American Journal of Epidemiology*, vol. 161, no. Supplement_1, 2005, https://doi.org/10.1093/aje/161.supplement_1.s133c.

⁵⁶ Lei, Hao, et al. "Exploring Surface Cleaning Strategies in Hospital to Prevent Contact Transmission of Methicillin-Resistant Staphylococcus Aureus." *BMC Infectious Diseases*, vol. 17, no. 1, 2017, <https://doi.org/10.1186/s12879-016-2120-z>.

⁵⁷ [APTA WP Cleaning and Disinfecting Transit Vehicles and Facilities During a Contagious Virus Pandemic FINAL 6-22-2020.pdf](#)



maintenance and upkeep of these stops will help mitigate the spread of COVID-19 and provide essential protection to vulnerable individuals and improve the overall perceived quality of life.

- The following tables were provided by OCTA on 2024 ridership data for the City of Santa Ana.

Household Income	Number of Responses	Percent
\$0 - \$9,999	760	21.8%
\$10,000 - \$24,999	608	17.4%
\$25,000 - \$29,999	456	13.1%
\$30,000 - \$64,999	665	19.1%
\$65,000 - \$84,999	131	3.8%
\$85,000 - \$99,999	69	2.0%
Over \$100,000	39	1.1%
No Answer	758	21.7%
Total	3,486	100%

Ethnicity	Number of Responses	Percent
American Indian/Alaskan Native	18	0.5%
Asian	125	3.6%
Black/African American	101	2.9%
Hispanic or Latino	2,636	75.7%
Native Hawaiian/Pacific Islander	12	0.3%
White	207	5.9%
No Answer	384	11.0%
Total	3,483	100%

Performance Report

The contractor provides reports on a quarterly basis that detail the service cost associated with the project.

- **Output Measures:**
 - 182 bus stops cleaned two times per week
- **Outcome Measures:**
 - Lower instances of illness among riders
- **Key Performance Indicators:**
 - 182 bus stops cleaned two times per week for a total of 37,856 cleanings from launch of program in April 2023 through the end of the agreement - April 2025

Project Status: Completed.