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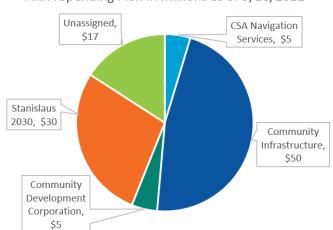
# **GENERAL OVERVIEW**

# **Executive Summary**

The State and Local Coronavirus Fiscal Recovery Funds (SLFRF) program, a part of the American Rescue Plan Act (ARPA), which was signed into law by President Biden on March 11, 2021, includes \$65.1 billion in direct, flexible aid to every county in America. Funds must be used by December 31, 2024, and all projects funded with ARPA completed by December 31, 2026. Stanislaus County has been allocated \$106,959,250 through ARPA SLFRF.

Information on guidelines and regulations governing the use of ARPA SLFRF program funds can be found on the United States Department of Treasury's website at home.treasury.gov.

On May 18, 2021, the Board of Supervisors approved the following initial funding priority strategies for the use of \$90 million of the \$107 million ARPA funds to support the County's recovery from the economic impacts of the COVID-19 pandemic (resolution number 2021-0210):



ARPA Spending Plan in Millions as of 5/18/2021

The remaining ARPA balance is reserved for additional consideration after the initial development of the core funding priorities.

The goals of the County's established programs are to connect individuals with the benefits and services that are needed, increase affordable housing in Stanislaus County, improve infrastructure in communities hit hardest by the COVID-19 public health emergency, and improve economic opportunities for all community members.

#### **Uses of Funds**

#### **Public Health:**

Social inequities prevented some residents from taking advantage of programs/services in existence pre-COVID, and the pandemic exacerbated those difficulties for individuals/families already struggling with self-sufficiency and meeting basic life needs. Given the multitude of safety net programs in place in the County, augmented through several Federal/State funding streams to ensure adequate food, shelter, and access to health services to prevent COVID spread and aid recovery, staff have identified a need to assist individuals and families to access the array of resources available to them. Through these efforts, the County will be able to help community members most in need access the services they need. These efforts will also help the County to



identify program/service gaps should an agency not be able to connect an individual with an appropriate benefit.

See project CSA: Benefit Navigation Services for more details.

# **Negative Economic Impacts:**

To maximize the receipt of public and private investment opportunities, Stanislaus County is investing up to \$30 million in ARPA funding to support future investments in economic development activities focused on the creation of quality job opportunities in the community. Stanislaus County is working with broad consortium of public and private stakeholders to review

existing conditions in Stanislaus County, advise on best practices in high-performing communities and develop a comprehensive plan with specific initiatives designed for the community. There are multiple examples of similar efforts in other communities which have proven successful in attracting and aligning funding for economic development activities.

See project SCF: ARPA for more details.

#### Water and Sewer Infrastructure:

Stanislaus County has been working for several years to address infrastructure deficiencies within unincorporated developed neighborhoods of the County. On August 23, 2011, the Stanislaus County Board of Supervisors took several actions intended to guide infrastructure improvements and support the annexation of unincorporated pocket areas to incorporated cities. For residential neighborhood infrastructure projects utilizing redevelopment and community development grant funds, the Board action placed priority on those with public health and safety needs. The installation of sewer mainlines, and potable water systems would be the first priority. Storm drainage would be considered a second priority in areas subject to persistent standing water problems. Further, the Board adopted a resolution supporting the annexation of unincorporated county residential pockets within adopted city spheres of influence. The greatest impediment to such annexations is providing municipal infrastructure (curbs, gutter, sidewalks, streets, sewer,

storm drain, lighting, etc.) consistent with city standards. Such infrastructure improvements are costly and without an adequate funding source. In the past, Stanislaus County has utilized a variety of sources of funds (California redevelopment funding, community development block grant funding, highway user tax, federal/state grants) to advance work in this area slowly. In a subsequent action, the Board on March 28, 2017, prioritized Community Development Block Grant funds to low-income neighborhoods in the unincorporated area of Stanislaus County for sewer infrastructure improvements.



In 2019, Stanislaus County began to develop cost estimates for public improvements consistent with city standards and to prepare an expanded analysis of key criteria to prioritize urban pockets for annexation. The analysis evaluated 41 individual pocket areas. The urban pockets are in all 5 Supervisorial Districts but predominantly around Modesto, Turlock, Ceres and Riverbank. A preliminary analysis revealed a total of 7,641 total parcels with infrastructure needs in the 41 pocket areas examined. Further, \$453 million was the estimated cost associated with needed infrastructure improvements in these pocket areas. In 2020, a companion analysis was conducted of 13 County Communities: Cowan, Crows Landing, Del Rio, Denair, East Oakdale, Gravson.

Hickman, Keyes, Knights Ferry, Monterey Park, Salida, Valley Home, and Westley. A preliminary analysis revealed a total of 9,453 total parcels with infrastructure needs in the 13 County Communities. Further, \$178 million was the estimated cost associated with needed infrastructure improvements in the County Communities. ARPA funds provide a unique opportunity for Stanislaus County to begin making a "dent" strategically on the infrastructure needs in its urban pockets.

Stanislaus County is concluding public outreach to determine how the issues and concerns that are most pressing within each community and will be presenting the outcomes in late summer 2022. See <a href="Project NBS">Project NBS</a> (Infrastructure): Urban Pockets & Communities Public Outreach Project for more details on the outreach.

# **Revenue Replacement-Standard Allowance:**

Stanislaus County is electing to use the standard allowance of revenue replacement due to the COVID-19 public health emergency. ARPA – SLFRF guidelines allow for up a standard allowance of up to \$10 million of ARPA SLFRF awarded funds to be claimed as revenue replacement under a presumed status. The flexibility of claiming these funds will allow the County to continue to operate county services without considering reductions that could affect operations and will allow the County to continue to address the needs of the community, to include those under privileged areas hit especially hard by the COVID pandemic. Consistent with the practice identified in this document, all ARPA SLFRF program related projects will be brought to the Board of Supervisors for consideration and public input.

# Other Recovery Funds Received:

ARPA – Child Care Stage 2 - \$151,163

The purpose of the CalWORKs Child Care program is to provide payments to subsidized childcare providers. Child Care Stage 2 serves CalWORKs recipients who are transitioning off CalWORKs.



The purpose of the CalWORKs Child Care program is to provide payments to subsidized childcare providers. Child Care Stage 3 serves CalWORKs recipients who have been off of aid for 24 months.



Emergency Rental Assistance Program (ERAP) - \$42.9 million

The ERAP funding was made available to assist households that are unable to pay rent and utilities due to the COVID-19 pandemic. The available funding is for Stanislaus County. \$2.6 million was administered locally, with the remaining \$40.3 million being administered by the State of California. \$20.2 million of the funding is from the State of California with the additional \$20.1 million coming from ARPA.

ARPA – Health Resources and Services Administration - \$4,584,375

Establish, expand, and sustain the health care workforce to prevent, prepare for, and respond to COVID-19, and to carry out other health work force-related activities, including modifying, enhancing, and expanding health care services and infrastructure.

ARPA - Workforce Development Supplemental Funding - \$1,153,893

For strategically recruiting, hiring, and training personnel to address projected jurisdictional COVID-19 response needs while continuing to distribute and administer vaccine without discriminating on non-public-health groups within a prioritized group.

#### ARPA - Covid-19 Public Workforce - \$268,073

Establish, train, and sustain a response-ready public health workforce at State, Tribal, Local and Territorial levels.

## ARPA - Older American Act Programs - \$1,590,818

## Supportive Services

Personal care, homemaker, chore, adult day health care, case management, assisted transportation, transportation, legal assistance, information and assistance, outreach, outreach services, services that promote or support social connectedness and reduce negative health effects associated with social isolation, and long-term care ombudsman advocacy, as defined in the National Aging Programs Information Systems categories and the National Ombudsman Reporting systems.

## Congregate Nutrition

Nutrition services for older individuals in a congregate setting. Services include meals, nutrition and health promotion education, health promotion programs, nutrition risk screening, and opportunities for socialization.

## **Delivered Meals**

Nutrition services provided to homebound older individuals including meals, nutrition and health portion education, and nutrition risk screening.

#### Preventative Services

Disease prevention and health promotion programs that are based on scientific evidence and demonstrated through rigorous evaluation to be effective in improving the health of older adults. Title IIID evidence-based health promotion programs include programs related to the prevention and mitigation of the effects of chronic diseases (including osteoporosis, hypertension, obesity, diabetes, and cardiovascular disease) infectious disease, and vaccine-preventable disease, and prevention of sexually transmitted diseases. Evidence based programs also include programs focused on alcohol and substance abuse reduction, chronic pain management, smoking cessation, weight loss and control, stress management, fall prevention, physical activity, and improved nutrition.

#### Family Caregiver

Information services, access assistance, support services, respite care, and supplemental services.

#### Elder Abuse Prevention

Activities to develop, strengthen and carry out programs for the prevention, detection, assessment, and treatment of, intervention in, investigation of, and response to elder abuse, neglect, and exploitation (including financial exploitation). Activities that promote the development, coordination, and utilization of Ombudsman services and establish and maintain effective communication with programs that provide legal services for the elderly and advocacy services.

Additionally, the County received Coronavirus Aid, Relief, and Economic Security (CARES) Act funding from both Federal and State agencies. This funding assisted multiple County Departments in responding to the COVID-19 pandemic. These Departments included Public Health and the Health Services Agency who received additional funding of approximately \$55 million to support the Department's COVID-19 response efforts in the local community. The department has sufficient funding to address current community OCVID-19 response needs.

# **Promoting equitable outcomes**

The goals of the ARPA initiatives defined in this document are to address the negative impacts of the COVID-19 public health emergency. The programs identified in this document target historically underserved or adversely affected groups within the community. Performance criteria has been incorporated into the various projects to ensure equitable outcomes.

<u>Project CSA: Benefit Navigation Services</u> was created to address issues of access and distribution. This project specifically aims to connect individuals with the benefits and services they need. The project specifically targets those communities hit hardest by the COVID-19 public health emergency.

<u>Project S.E.P., Inc.: Community Development Corporation</u> was created to address the housing crisis in Stanislaus County that was exacerbated by the COVID-19 public health emergency. The project was created to provide services to disproportionately impacted communities in Stanislaus County by creating more affordable housing.

# **Community Engagement**

Spending plans proposed to be funded with ARPA-SLFRF are first brought to Public Meetings with the County's Local Governing Body, the County Board of Supervisors, for public awareness and Board of Supervisors approval. These reports to the Board of Supervisors are agendized and published for the public to see and inspect 72 hours before the public meeting is held. Members of the public are invited to bring forward comments and attend the meetings in person, or to view the meetings in televised form. In addition, the meetings accept correspondence on this and any



other issue of public interest and discloses receipt of correspondence in the meeting agenda and in the Board of Supervisor's public meetings. This process will continue as future plans and updates to approved plans are brought back to subsequent Board of Supervisor's public meetings.

Each of the identified funded strategies will incorporate community and partner input to ensure service delivery models are informed by and targeted to areas of greatest need, and/or to remove/reduce barriers to individual/family accessibility.

The Board of Supervisors held special public meetings in unincorporated communities throughout Stanislaus County to provide updates regarding community infrastructure. The meetings were held on the following dates and locations.

# May 5

• Riverdale Park & Fishing Access (Corner of Parkdale Dr. and Avondale Ave., Modesto)

- Iglesia Bautista Emanuel (1318 Hays St., Modesto)
- Mancini Memorial Park (1204 River Road, Modesto)
- Olympic Southern Mission Baptist Church (1601 Church Lane, Modesto)

## May 16

- Oregon Drive Park (1601 Oregon Dr., Modesto)
- Northeast Corner of Coffee Rd. and Thorsen Ave., Modesto
- Oasis of Hope Church (6600 Claus Rd., Riverbank)

#### June 15

- Corner of Starr Ave. and N. Mitchell Ave., Turlock
- Montana Park (1001 Montana Ave., Turlock)
- Fairview Park, Corner of Tucson Ave. and Placer Ave., Modesto

#### **Labor Practices**

County staff will follow the bid procedures as outlined in the California Uniform Public Construction Cost Accounting Act and follow the California Public Contract Code to ensure quality infrastructure is delivered using licensed contractors, whom have not been debarred, and are experienced with public works improvement projects. Although ground-breaking on ARPA funded Infrastructure projects has not begun, the County uses prevailing wage clauses and requires contractors pay prevailing wage on County bid projects. This section will be updated with additional applicable information when infrastructure projects are being pursued.

#### **Use of Evidence**

Community Development Corporations – Through their grassroots efforts, CDCs have played a critical role in advancing positive transformation and ensuring that they are responsive to the needs of lower-income communities and residents. CDCs contribute a significant amount to their local economies through housing and commercial development and a range of community services, while also increasing household wealth, building the local tax base, revitalizing neighborhoods and creating jobs. <a href="https://www.stlouisfed.org/publications/bridges/summer-2018/neighbors-first">https://www.stlouisfed.org/publications/bridges/summer-2018/neighbors-first</a>

Stanislaus 2030 – Over the winter of 2021/2022, Brookings led a significant qualitative and quantitative research resulting in a comprehensive market assessment with implications and considerations for economic and workforce development. The market analysis was synthesized into an Executive Summary and widely disseminated in late March 2022 to the local community. 5 workgroups were formed in April 2022 and launched for a mini-sprint process. More information can be found in this report under the "Performance Report" section.

Urban Pockets & Communities Public Outreach Project – similar to the guidance provided in Title 42 – The Public Health and Welfare, Chapter 69- Community Development, Sec. 5301 - Congressional findings and declaration of purpose for the Community Development Block Grant which can be used to improve infrastructure in low and moderate-income communities, this project meets the goal of ensuring a suitable living environment by addressing infrastructure needs in Urban pockets. More information can be found in this report under the "Performance Report" section.

# **Performance Report**

The goals of the County's established programs are to connect individuals with the benefits and services that are needed, increase affordable housing in Stanislaus County, improve infrastructure in communities hit hardest by the COVID-19 public health emergency, and improve economic opportunities for all community members.

The benefit navigation services program will report on the following outcomes:

- 1. Number of people served.
- 2. Demographic information.
- 3. Number of referrals/applications/enrollments completed for recovery supports by type.
- 4. Number of case plans developed.
- 5. Percentage of referrals where a case plan was completed.
- 6. Percentage of case plans where the stated goal was completed.

Using these outcomes, Stanislaus County will be able to evaluate the performance of the program to ensure the program is successfully helping those most in need to access the benefits and services needed. Stanislaus County will monitor these outcomes and work with vendors to update the outcomes being tracked to ensure adequate information is being captured to fully evaluate the program.

Additionally, Stanislaus County is tracking the number of affordable housing units being developed/preserved, the outreach efforts regarding



infrastructure needs, and the completion of the Stanislaus 2030 initiative in providing a menu of options to address economic development issues to recover from the public health emergency.

# **PROJECT INVENTORY**

# **Project Stanislaus Community Foundation (SCF): ARPA**

Funding amount: \$450,000

<u>Project Expenditure Category</u>: 3.4 – Public Sector Capacity: Effective Service Delivery

#### Project Overview

On August 10, 2021, the Board of Supervisors (<u>Resolution No. 2021-0377</u>) authorized the Chief Executive Officer to execute an agreement with the Stanislaus Community Foundation for a consulting engagement in support of the Stanislaus 2030 economic development initiative.

Stanislaus 2030 is a collaboration among business, government, and civic stakeholders to create and deliver a joint strategy and investment plan by Summer/Early Fall 2022, for regional economic growth and opportunity in the coming decade. We envision - and commit to build - a high-performing, diverse economy to match our multi-cultural lifestyles and dreams for the future. We will create pathways for Stanislaus residents to achieve economic mobility by building an economy that is diverse, inclusive, connected, vibrant and sustainable.

To achieve the above, we recognize that we must collectively understand larger market forces and future trends, the current and future state of the county's economy, with knowledge of

demographic shifts, and incorporate community input. With this grounding knowledge, activation plans for each priority investment area will include plans with investable strategies and tactics owned by local stakeholders, funding and policy aligned with each of the plans, and performance that is reported regularly to partners and the public.

In terms of partnership infrastructure, the project has aligned institutions and partners from multiple sectors for a 30-person Executive Committee; developed a 200+ person Leadership



Council and an Elected Officials Roundtable, all supported by a local backbone team serving as project managers. In partnership with Stanislaus Community Foundation as the backbone agency, the national consulting firm/think tank Brookings Institution was hired to develop a deep analysis of local economic forces and develop strategies for the future. Local consulting firm Debrief Methods was hired to undertake community engagement and a resident survey.

Over the winter of 2021/2022, Brookings led a significant qualitative and quantitative research

resulting in a comprehensive market assessment with implications and considerations for economic and workforce development. The market analysis was synthesized into an Executive Summary and widely disseminated in late March 2022 to the local community. Five workgroups were formed in April 2022 and launched for a mini-sprint process. The five focus areas that workgroups are focused on are: bioproducts and circular economy, food sector adoption of innovation, non-skill barriers to jobs and training, talent development, and entrepreneurship and small business dynamism. A community-wide event was held in downtown Modesto on June 17, 2022 to showcase the strategies emerging from the workgroups.

The final strategies developed by these workgroups will be operationalized over the summer of 2022 into an investment blueprint and action plan, to be presented to the Board of Supervisors and other elected officials, as well as the community at large, in the Fall of 2022.

Alongside these efforts, the initiative will establish a long-term governance structure to facilitate implementation, pursue resources, measure performance, and ensure accountability. A pro forma is being developed for this next phase of distributed implementation.

More information about Stanislaus 2030 can be found at <a href="https://www.stanislaus2030.com/">https://www.stanislaus2030.com/</a>.

#### Performance Report

- Preparation and Information Gathering (Completed)
  - MOUs with all parties involved.
  - Success statement, mission, objectives developed.
  - o Project workplan, including tasks, assignments, and schedule.
  - Clear job descriptions detailing roles of Backbone Team, Leadership Council, and consultancies.
  - Comprehensive market assessment detailing current development system landscape and market assessment leading to 'future' economy along with clear definitions of 'quality jobs.'
  - o Protocol for communications management and communications plan.
  - Community presentations.
- Building a Coalition of the Willing (Completed)
  - o Identified public and private sector partners, including two co-chairs.

- Orientation of Executive Committee and Leadership Council. Meetings begin to guide the process.
- Qualitative interviews with key leaders and/or public opinion poll and/or town hall meetings.
- Initial mapping of existing local projects and initiatives.
- Initial formation of potential investment agenda (high level goals, common definitions).
- Strategy Development & Distributed Implementation (Work in Progress)
  - Final investment agenda with key priorities.
  - o Clearly defined workgroups for each priority initiative, leading to operational business plans with related funding needs (1.3.5 years).
  - Strategy for promoting workplan and investment agenda to key decision-makers (with owners and actors).
  - o Confirmed schedule for ongoing check-in meetings and progress monitoring.

Stanislaus 2030 will formally be done, in its current iteration, with the publication of the Investment Blueprint & Action Plan, in mid-September 2022. We will still be promoting the plan after that date, and we will begin to work on a distributed implementation model for the various strategies within the Blueprint/Plan, but that is not covered by the current project. The strategies will be brought to the County Board of Supervisors for consideration on how to further implement an economic development roadmap, from which future projects will be initiated.

# Project S.E.P., Inc.: Community Development Corporation (CDC)<sup>1</sup>

Funding amount: \$5,000,000

Project Expenditure Category: 2.15 – Long-Term Housing Security: Affordable Housing

#### **Project Overview**

On October 26, 2021, the Board of Supervisors (Resolution No. 2021-0522) authorized the Chief Executive Officer to execute a \$5 million agreement with Stanislaus Equity Partners (STEP) to

provide services to disproportionately impacted communities in Stanislaus County. The agreement allows STEP to utilize the funds to establish the CDC, run its two Core Initiatives, and meet specific objectives and target goals. The five main objectives are:

 Facilitate the development of innovative and cost-effective housing projects, such as accessory dwelling units (ADUs), tiny home villages, transitional housing, non-profit housing development projects, workforce housing, and other unique housing models;



<sup>&</sup>lt;sup>1</sup> This project was given the project number of "S.E.P., Inc" when initially reported to the U.S. Treasury. It is in reference to the project that is ran by Stanislaus Equity Partners (STEP). To maintain consistency between all ARPA reports, the reporting will continue to reference the S.E.P., Inc. project number consistent with the Project and Expenditure Reports.

- Identify available properties and lots to maximize current land-use, facilitate the construction of cost-effective housing projects, and the preservation of existing units in distressed communities;
- 3. Connect low- to moderate-income households and other disproportionately impacted community members to access resources, capital, and financial products for the purchase or lease of affordable housing options;
- 4. Catalyze partners and/or provide financial literacy, educative services, and technical training as a basic component of affordable housing and sustainability to program beneficiaries, to empower families to improve their financial health and accumulate wealth;
- 5. Provide economic and resource development services to individuals and businesses, particularly those in at-risk and/or minority-owned categories, including access to capital, resources and technical assistance.

While Objectives and Target Goals represent the fundamental intention of the agreement, the Proposed Activities may change over time and do not represent an exhaustive list of activities. The County recognizes the housing and financial landscape is always changing and understands and supports the need for STEP to have flexibility and versatility in meeting the Objectives and Target Goals of the agreement.

#### Use of Evidence

Described in the "Use of Evidence" section of this report.

#### Performance Report

Number of affordable housing units preserved or developed: 7

STEP utilized project development funds for the purchase, development, and operation of the Property at 112 James Street in Modesto, CA. The Property is a seven unit, newly constructed complex that will provide permanent supportive housing for community members who are at risk for or are experiencing homelessness in Stanislaus County, including voucher holders of Stanislaus County Behavioral Health and Recovery Services (BHRS). Oversight and management of all activities for the purchase of the real property as follows:

- Completion of due diligence, including staff walk-throughs and site inspections
- Review of due diligence and property information, including City-provided documentation, for the real property
- Coordination of activities with STEP's partners, Stanislaus County Affordable Housing Corporation (STANCO), City of Modesto, and Stanislaus County Behavioral Health and Recovery Services (BHRS), to complete due diligence and application requirements of the Project Homekey Program of the California Department of Housing and Community Development (CA HCD) ("Project Homekey") in contemplation of this Property and its served



clients (Project Homekey is a state application that requires site control of real property for potential capital attraction).



# Project NBS (Infrastructure): Urban Pockets & Communities Public Outreach Project

Funding amount: \$284,500

<u>Project Expenditure Category</u>: 3.4 – Public Sector Capacity: Effective Service Delivery

#### **Project Overview**

On February 15, 2022, the Board of Supervisors approved a public outreach strategy to support the development of a priority list for expenditure of the \$50 million allocated for investment in county islands and county communities.

#### Performance Report

Stanislaus County contracted with NBS to perform public outreach regarding the \$50 million allocated for investment in county islands and county communities. A survey was developed in both English and Spanish to assist in soliciting comments and feedback from the residents, landowners, and stakeholders in the 53 unincorporated urban pockets and communities to determine how and where to allocate the available funding.

NBS created the following website, <a href="www.civicmic.com/stanislaus">www.civicmic.com/stanislaus</a>, along with a Facebook page, as a resource for the community throughout the process. In developing the outreach program, a multilingual factsheet was created in both English and Spanish to explain ARPA funds potential use, along with how community priorities would be documented through the survey and participation in community workshops. Both the flyer and survey were posted to the website, shared via social media, and distributed throughout the public. Additionally, the survey was mailed out to the stakeholders.

The following in-person workshops were held the week of June 7 through June 13.

- June 7
  - Harvest Hall
- June 8
  - Oakdale Event Center
  - Harvest Hall
- June 9
  - Harvest Hall
  - King-Kennedy Center
- June 13
  - Modesto Scout Service Center
  - Denair's Board Room

The following virtual workshops were held to accommodate those unable to attend in-person workshops.

- June 15 (Spanish Workshop)
- June 20 (English Workshop)

A preliminary report has been completed and is pending acceptance by the Board of Supervisors on August 16, 2022, at which time the report will be posted as an agenda item and will include a staff report.

# **Project Community Services Agency: Benefit Navigation Services**

Funding amount: \$5,000,000

<u>Project Expenditure Category</u>: 2.19 – Social Determinants of Health: Community Health Workers or Benefit Navigators

#### **Project Overview**

On March 1, 2022, the Board of Supervisors approved the award of agreements by CSA for the provision of ARPA navigation and case management services to Aspiranet, Center for Human Services, Sierra Vista Child and Family Services, and Stanislaus Multi-Cultural Health Coalition West Modesto/King Kennedy



Collaborative (<u>resolution 2022-0089</u>). The agreements provide funding to the contractors to provide the following services:

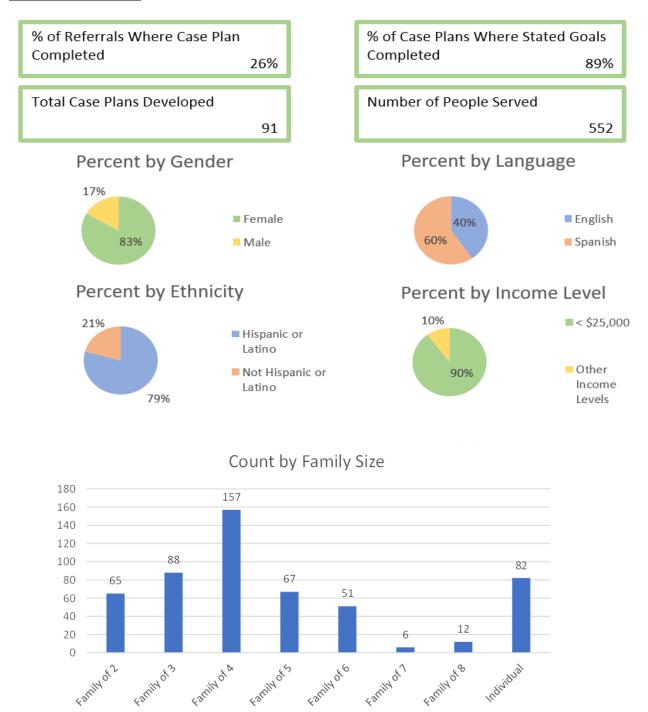
- Provide navigation and case management services to remove barriers preventing individuals and families from applying for, enrolling in and/or accessing recovery support services.
- Provide culturally based and familiar outreach and engagement, education and resource/referral on COVID-19 prevention and recovery support services.

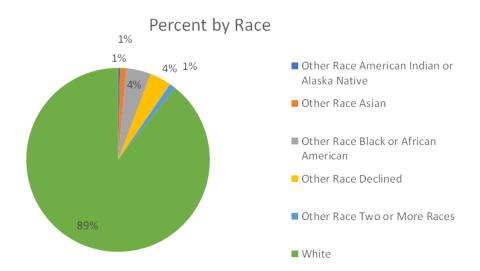
This project will run through December 31, 2024.

## Use of Evidence

Contractors are required to submit periodic reporting that helps to evaluate whether practices are reaching their intended purpose and recipients of the services are better off in accessing available resources.

# Performance Report





#### Success Stories – Words from Vendors

Story 1 - A community yard sale was hosted at the West Modesto Community Collaborative. During this event community members had the opportunity to either sell or purchase from vendors. During this event there was engagement with every community member to promote the Navigation Project. There were many interested applicants who showed interest and applied for assistance. One, in particular, spoke to a coordinator, about his current living situation with his family. During this engagement, he mentioned he and his family had recently lost their home and were currently staying at a hotel. After sharing a little bit about himself and his family's situation, a coordinator handed him an application and encouraged him to fill it out and return it, as soon as possible. He returned to the office a few days later with a completed application. During this time, he also expressed his concern about no longer being to afford to live in a hotel and being unable to provide food for his family. Project coordinators decided to take action and research local shelters in which they could provide shelter for a family of six. That day the family was successfully referred to the Turlock Gospel Mission and We Care for Shelter, where the family was able to reside for as long as they needed. West Modesto Collaborative also provided food assistance. The family was provided resources for groceries and was given a referral for Second Harvest of the Greater Valley for future food assistance. This story is just one of many examples of how the Navigation Project has helped community members in Modesto.

Story 2 - A Family Resource Center (FRC) Navigator connected with a local family severely impacted by COVID. The husband was hospitalized and in critical condition in a local hospital Intensive Care Unit for over 6 months, with slim odds of survival. The family subsequently experienced a loss of income and difficulty making utility and rental payments for their home. Although he survived and was transferred to a rehabilitation facility, the fiscal impact on the family was dire. The Navigator helped the family access emergency assistance for both housing and utility assistance for several months, and connected them to resources for food and household supplies. She worked with the mother on creating budget needs/priorities and applying for other benefits. After her husband returned home, the Navigator stayed connected to provide continued resource support as needed. Last month, her husband was able to return to work part time, helping move the family back to financial stability. The support and connection the FRC Navigator

was able to provide made a significant difference in the family's ability to maintain their home as well as personal and economic well-being.

Story 3 - A FRC Navigator connected with a local family severely impacted by COVID-19. The husband was hospitalized and subsequently passed away from Covid. The family was reeling from the loss. The mother was 4 months pregnant at the time of her husband's death. The family was connected to various programs and resources. The mother was assisted with enrolling in Cal Fresh, obtaining utility assistance, was provided food, clothing, and given basic needs assistance. The family is slowly recovering from the loss and beginning to find stability. The support and connection the FRC Navigator was able to provide made a significant difference in the family's ability to maintain their home as well as personal and economic well-being.