Arthur Ricker  
Galena Gazette  
716 S. Bench Street  
P.O. Box 319  
Galena, IL 61036-0319  

Dear Mr. Ricker:

This letter is our final response to your Freedom of Information Act (FOIA), 5 U.S.C. § 552, request, dated April 16, 2013, to the Department of the Treasury. You requested copies of applications for travel to Cuba submitted by Beyoncé Giselle Knowles (Sasha Fierce) and Shawn Corey Carter (J-Z). Treasury referred your FOIA request to the Office of Foreign Assets Control (OFAC) for processing.

Please be advised that OFAC has conducted a search of its records and found 32 pages of responsive records. Portions of several pages are exempt from disclosure pursuant to exemptions (b)(4) and (b)(6) of the FOIA.

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, no fees have been assessed.

You may appeal our final decision, in writing, within 35 days after the date of this letter to the Freedom of Information Act Appeal, Disclosure Services (DO), Department of the Treasury, Washington, DC 20220. The deciding official for OFAC appeals is the Director, Office of Foreign and Control. Please include with your letter of appeal a copy of this response letter. Please reference FOIA case number 2013-04-128 in all future correspondence. Copies of the FOIA and Treasury regulations are available at www.treasurv.gov/foia.

The Office of Government Information Services (OGIS) also mediates disputes between FOIA requesters and Federal agencies as a non-exclusive alternative to litigation. If you are requesting access to your own records (which is considered a Privacy Act request), you should know that OGIS does not have the authority to handle requests made under the Privacy Act of 1974. If you wish to contact OGIS, you may email them at ogis@nara.gov or call 1-877-684-6448.

Enclosed are information sheets pertaining to the FOIA exemptions and your right to administrative appeal.
If you need to contact our office about this matter, please email
OFACFOIAOffice@treasury.gov or call our FOIA Requester Service Center at (202) 622-2500,
online 3. Please reference FOIA No. 2013-04-128 in all communications.

Sincerely,

Marshall H. Fields, Jr.
Assistant Director, Information Disclosure
Office of Resource Management
Office of Foreign Assets Control

Enclosures:
1. Exemptions under the FOIA
2. Administrative Appeal Rights
3. Responsive Documents (32 pages)
FOIA Exemptions

EXEMPTIONS

Pursuant to 5 U.S.C. § 552 (b), the Freedom of Information Act does not apply to matters that are –

• (1)(A) specifically authorized under criteria established by an Executive Order to be kept secret in the interest of national defense or foreign policy and (B) are in fact properly classified under such Executive Order;

• (2) related solely to the internal personnel rules and practices of an agency;

• (3) specifically exempted from disclosure by statute, provided that such statute;
  (A) requires that the matters be withheld from the public so as to leave no discretion on the issue, or
  (B) establishes particular criteria for withholding or refers to particular kinds of matters to be withheld;

• (4) trade secrets and commercial or financial information obtained from a person and privileged or confidential;

• (5) inter-agency or intra-agency memoranda or letters which would not be available by law to a party other than an agency in litigation with the agency;

• (6) personnel and medical files and similar files the disclosure of which constitutes a clearly unwarranted invasion of personal privacy;

• (7) records or information compiled for law enforcement purpose, but only to the extent that the production of such records or information
  (A) could reasonably be expected to interfere with enforcement proceedings,
  (B) would deprive a person of a right to a fair trial or impartial adjudication,
  (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy,
  (D) could reasonably be expected to disclose the identity of a confidential source, including a state, local or foreign agency or authority, or any private institution which furnished information on a confidential basis, and, in the case of a record or information compiled by a criminal law enforcement authority in the course of a criminal investigation, or by an agency conducting a lawful national security intelligence investigation, information furnished by a confidential source,
  (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosures could reasonably be expected to risk circumvention of the law, or
  (F) could reasonably be expected to endanger the life or physical safety of any individual;

• (8) contained in or related to examination, operating or condition reports prepared by, on behalf of, or for the use of an agency responsible for the regulation or supervision of financial institutions; or

• (9) geological and geophysical information and data, including maps, concerning wells.
Appeal Rights
ADMINISTRATIVE APPEAL

You may file an appeal with the Department of the Treasury when:

- Access to records has been denied in part or in whole;
- There has been an adverse determination of your requestor category;
- Your request for fee waiver or reduction has been denied;
- It has been determined that no responsive records exist; or
- Your request for expedited processing has been denied.

Your appeal, other than an appeal of a denial for expedited processing, must be submitted within 35 days after (1) the date of the initial determination, or (2) the date of the letter transmitting the last records released, whichever is later, except in the case of a denial of expedited processing. An appeal of a denial for expedited processing must be made within 10 days of the date of the initial determination to deny expedited processing. The appeal must be in writing, signed by you or your representative, and contain the following information:

- Your name and address;
- Date of your initial request;
- Date of the letter denying your request;
- Description of why you believe the initial determination was in error; and
- The FOIA/PA number assigned to your request.

Please mail your appeal to: Freedom of Information Act Appeal Disclosure Services, DO 1500 Pennsylvania Ave., N.W. Department of the Treasury Washington, D.C. 20220

The deciding official on your appeal will be the Director, Office of Foreign Assets Control.
Sir John Soane's Museum Foundation  
1040 First Avenue, No. 311  
New York, NY 10022  

RE: Letters dated May 25, 2012, July 23, 2012 and October 9, 2012 (collectively, the “Application”)  

Dear [Name]  

Please find enclosed License No. CT-2012-294798-1, which, pursuant to section 515.565(b)(2) of the Cuban Assets Control Regulations, 31 CFR Part 515 (the “Regulations”), authorizes individuals under the auspices of Sir John Soane’s Museum Foundation to engage in the travel-related transactions involving Cuba as set forth in section 515.560(c) of the Regulations and other transactions directly incident to the types of educational exchange activities described in the Application, subject to certain conditions.  

Please note that OFAC considered the activities you described in the Application as examples of the types of activities your final programs would include. You have certified in writing to OFAC that each traveler will have a full-time schedule of educational exchange activities that will result in meaningful interaction between the travelers and individuals in Cuba and this commitment is reflected in a condition in the license (see Section 2(a)). Please note that OFAC does not authorize transactions related to activities that are primarily tourist-oriented, including self-directed educational activities that are intended only for personal enrichment, as provided in paragraph (c) of section 515.565. Furthermore, we remind you that an employee, paid consultant, or agent of your organization is expected to accompany the groups that travel to Cuba under your auspices to ensure that your travelers adhere to your program. Finally, please be mindful when planning your group size of the need to provide each traveler with the opportunity for meaningful interaction with Cuban individuals, consistent with your certification.  

If you elect to use a U.S. travel service provider, you may make your travel arrangements only through an OFAC-authorized Travel Service Provider (“TSP”). OFAC makes available a list of “Authorized Travel, Carrier, and Remittance Forwarding Service Providers” on its website at www.treasury.gov/ofac that may be helpful for making travel arrangements. You may also make your own travel arrangements without the use of a TSP by handling your arrangements directly with travel service providers that are located outside the United States and that are not subject to U.S. jurisdiction.  

Please also note the requirements set forth in the Comprehensive Guidelines for License Applications to Engage in Travel-Related Transactions Involving Cuba (the “Application Guidelines”), which are
available on OFAC's website at http://www.treasury.gov/resource_center/sanctions/Programs/Documents/cuba_tr_app.pdf. Should you wish to apply for an extension or renewal of this license, or for a new license, please ensure that your application complies with all requirements in the Application Guidelines.

Sincerely,

Jeffrey R. Braunger
Program Manager, Cuba Travel
Office of Foreign Assets Control

Enclosure
Case No. CT-2012-294798-1

Charles A Miller III, Executive Director
Sir John Soane’s Museum Foundation
1040 First Avenue, No. 311
New York, NY 10022

RE: Letters dated May 25, 2012, July 23, 2012 and October 9, 2012 (collectively, the “Application”)

Dear Mr. Miller:

Please find enclosed License No. CT-2012-294798-1, which, pursuant to section 515.565(b)(2) of the Cuban Assets Control Regulations, 31 CFR Part 515 (the “Regulations”), authorizes individuals under the auspices of Sir John Soane’s Museum Foundation to engage in the travel-related transactions involving Cuba as set forth in section 515.560(c) of the Regulations and other transactions directly incident to the types of educational exchange activities described in the Application, subject to certain conditions.

Please note that OFAC considered the activities you described in the Application as examples of the types of activities your final programs would include. You have certified in writing to OFAC that each traveler will have a full-time schedule of educational exchange activities that will result in meaningful interaction between the travelers and individuals in Cuba and this commitment is reflected in a condition in the license (see Section 2(a)). Please note that OFAC does not authorize transactions related to activities that are primarily tourist-oriented, including self-directed educational activities that are intended only for personal enrichment, as provided in paragraph (c) of section 515.565.

Furthermore, we remind you that an employee, paid consultant, or agent of your organization is expected to accompany the groups that travel to Cuba under your auspices to ensure that your travelers adhere to your program. Finally, please be mindful when planning your group size of the need to provide each traveler with the opportunity for meaningful interaction with Cuban individuals, consistent with your certification.

If you elect to use a U.S. travel service provider, you may make your travel arrangements only through an OFAC-authorized Travel Service Provider (“TSP”). OFAC makes available a list of “Authorized Travel, Carrier, and Remittance Forwarding Service Providers” on its website at www.treasury.gov/ofac that may be helpful for making travel arrangements. You may also make your own travel arrangements without the use of a TSP by handling your arrangements directly with travel service providers that are located outside the United States and that are not subject to U.S. jurisdiction.

Please also note the requirements set forth in the Comprehensive Guidelines for License Applications to Engage in Travel-Related Transactions Involving Cuba (the “Application Guidelines”), which are
available on OFAC’s website at http://www.treasury.gov/resource_center/sanctions/Programs/Documents/cuba_tr_app.pdf. Should you wish to apply for an extension or renewal of this license, or for a new license, please ensure that your application complies with all requirements in the Application Guidelines.

Sincerely,

[Signature]

10/19/12

Jeffrey R. Braunger
Program Manager, Cuba Travel
Office of Foreign Assets Control

Enclosure
Cuban Assets Control Regulations

License No. CT-2012-294798-1

LICENSE


To: Sir John Soane's Museum Foundation (the "Licensee")
1040 First Avenue, No. 311
New York, NY 10022
Attn.: Charles A Miller III, Executive Director

1. Pursuant to your application dated May 25, 2012, July 23, 2012 and October 9, 2012 (collectively, the "Application"), the following transactions are hereby licensed:

*****SEE REVERSE*****

2. This license is granted upon the statements and representations made in the Application, or otherwise filed with or made to the Treasury Department as a supplement to the Application, and is subject to the conditions, among others, that you comply in all respects with all regulations, rulings, orders, and instructions issued by the Secretary of the Treasury under the authority cited above and the terms of this license.

3. The Licensee shall furnish and make available for inspection any relevant information, records or reports requested by the Secretary of the Treasury or any duly authorized officer or agency of the Secretary.

4. This license expires on October 31, 2014, is not transferable, is subject to the provisions of Title 31, Parts 501 and 515 of the Code of Federal Regulations and any regulations and rulings issued pursuant thereto, and may be revoked or modified at any time at the discretion of the Secretary of the Treasury acting directly or through the agency through which the license was issued, or any other agency designated by the Secretary of the Treasury. If this license was issued as a result of willful misrepresentation on the part of the applicant or his duly authorized agent, it may, at the discretion of the Secretary of the Treasury, be declared void from the date of its issuance, or from any other date.

5. This license does not excuse compliance with any law or regulation (including reporting requirements) administered by the Office of Foreign Assets Control ("OFAC") or any other agency applicable to the transactions(s) herein licensed, nor does it release the Licensee or third parties from civil or criminal liability for violation of any law or regulation.

Issued on behalf of the Secretary of the Treasury:

OFFICE OF FOREIGN ASSETS CONTROL

By
Jeffrey R. Brauner
Program Manager, Cuba Travel

Date 10/17/12

[Attention is directed to 18 U.S.C. 1001, 50 U.S.C App. 16, 31 CFR 501.701 et seq., and 31 CFR 515.701 et seq. for provisions relating to penalties.]
SECTION 1 – AUTHORIZATION: (a) This license authorizes individuals under the auspices of Sir John Soane's Museum Foundation (the “Licensee”) to engage in the travel-related transactions involving Cuba as set forth in section 515.560(c) of the Cuban Assets Control Regulations, 31 CFR Part 515 (the “Regulations”), and other transactions directly incident to the types of educational exchange activities described in the Application, subject to the conditions set forth in Section 2 below.

(b) This license authorizes multiple trips during the validity period of the license.

Authority: 31 CFR §§ 515.560(a)(5) and 515.565(b)(2).

SECTION 2 - CONDITIONS: (a) The Licensee shall ensure adherence by all participants to a full-time schedule of educational exchange activities of the types described in the Application and that will result in meaningful interaction between the travelers and individuals in Cuba consistent with 31 CFR 515.565(b)(2) and the Licensee's certification in the Application.

(b) The predominant portion of activities to be engaged in by individuals traveling under the Licensee's program(s) will not be with individuals or entities acting for or on behalf of a prohibited official of the Government of Cuba, as defined in 31 C.F.R. § 515.337, or a prohibited member of the Cuban Communist Party, as defined in 31 C.F.R. § 515.338.

(c) The Licensee shall provide each traveler with a written statement on its letterhead stationery that cites the number of this license, confirms that the named individual will engage in authorized educational exchange activities under the license, and notifies the named individual of his or her recordkeeping responsibilities as a traveler under the license (See also Section 4 below).

(d) Any advertisement (e.g., in websites, press releases, print ads, or brochures) of the activities authorized by Section 1(a) above must identify the name of the Licensee as set forth in this license.

SECTION 3 – WARNINGS: (a) Except as authorized in Section 1 above, nothing in this license authorizes any person subject to the jurisdiction of the United States to engage in any transaction or activity prohibited by the Regulations.

(b) This license does not authorize the Licensee to provide the travel services described in 31 CFR 515.572(a)(1). Please see page 8 of the Comprehensive Guidelines for License Applications to Engage in Travel-Related Transactions Involving Cuba, which are available on OFAC's website at http://www.treasurv.gov/resource-center/sanctions/Programs/Documents/cuba_tr_app.pdf for information regarding arranging authorized travel to Cuba.

SECTION 4 – RECORDKEEPING REQUIREMENT: The Licensee shall keep a record of all transactions undertaken pursuant to this license, and such records shall be made available for examination upon demand for at least five years from the date of each transaction. OFAC may require the submission of a report from the Licensee or any individual traveler concerning the activities undertaken pursuant to the license. A report from the Licensee is required on activities undertaken pursuant to this license in conjunction with an application to renew or extend this license.
SECTION 5 - INFORMATION: The Department of State publishes consular information sheets (and, when necessary, travel warnings) on every country and territory in the world, including Cuba, which are available on the Internet at http://travel.state.gov, or through the State Department’s fax-on-demand service at (202) 647-3000. An abridged version of consular information sheets can be heard by calling (202) 647-5225. The U.S. Interests Section in Havana, Cuba (“USINT”), offers U.S. visitors information about the Cuban government, Cuban culture and society, and U.S. foreign policy. USINT also offers various services to U.S. visitors, including general briefings, contact information for Cuban officials, and a full range of consular services such as passport replacement and emergency assistance. USINT encourages all travelers to visit its website at http://havana.usint.gov/ and to contact USINT directly prior to your trip to Cuba at Ask-USINT@state.gov. USINT is located on Calzada between L & M Streets, Vedado, Havana.

SECTION 6 - PRECEDENTIAL EFFECT: The authorization contained in this license is limited to the facts and circumstances specific to the Application.

******************************************************************************
25 May 2012

Mr. Jeffrey R. Braunger
Program Manager, Cuba Travel
Office of Foreign Assets Control
Department of the Treasury
1500 Pennsylvania Avenue, N.W.
Washington, D.C. 20220

Re: Application for Renewal of Specific License No. CT-17937, under 31 C.F.R. § 515.565 (b) (2) of the Foreign Assets Control Regulations for Travel to Cuba to Engage in Educational Exchanges to Promote People-to-People Contact: Sir John Soane's Museum Foundation

Dear Mr. Braunger:

I write to request that Sir John Soane's Museum Foundation be granted a two-year renewal of Specific License No. CT-17937, authorizing Soane and individuals traveling under its auspices to engage in educational exchanges not involving academic study pursuant to a degree program, under The Cuba Assets Control Regulations, 31 C.F.R. § 515.565 (b) (2). Please find attached a copy of the license, dated July 20, 2011. (See Appendix C)

As part of this application we are enclosing a report on all activities undertaken pursuant to the license. To date, Sir John Soane's Museum Foundation has offered one successful people-to-people program in Cuba under its current license. The final itinerary, that includes the total number of participants, is attached. (See Appendix A) I certify that all travelers who have or will travel under our current People-to-People license A. (a) have had or will have a full-time schedule of educational activities that will result in meaningful interaction between the travelers and individuals in Cuba; and (b) the predominant portion of the activities engaged or to be engaged in by individuals traveling under Institution’s programs have not been or will not be with individuals or entities acting for or on behalf of a prohibited official of the Government of Cuba, as defined in 31 C.F.R. § 515.337, or a prohibited member of the Cuban Communist Party, as defined in 31 C.F.R. § 515.338; B. Furthermore, we have informed and will inform all travelers verbally and in writing of the restrictions and requirements on travel to Cuba and we believe that the actual activities on our programs have reflected and will reflect the representative activities contained in our initial license application.

These people-to-people exchanges in Cuba—offered through our program in conjunction with the licensed Travel Service Provider Academic Arrangements Abroad—remain an important part of our ongoing efforts to expand Sir John Soane's Museum Foundation educational mission. Through these trips we strive to emphasize the connections between our mission and Cuba. The participants on these trips have met with locally based art and architectural historians, artists, museum directors, musicians, and dancers; whenever possible, these meetings have been offered together with various foundations or non-governmental organizations. As such, they have ensured meaningful personal dialogue with Cuban cultural leaders, further serving the U.S. foreign policy goal of helping the Cuban people by facilitating exchanges with them and supporting the development of independent activity and civil society. In addition, our travelers have benefited from briefings conducted in Havana by the U.S. Special Interests Section.
At this time Sir John Soane's Museum Foundation would like to request a renewal of its license in order to plan future trips to Cuba that will build on the significant experience we have gained in operating one trip to Cuba. We believe the attached list of representative activities meets both the letter and spirit of the current OFAC guidelines and policies. (See Appendix B)

As in the past, the Soane’s trips will be advertised directly to our members, supporters, and friends. As with all programs, the focus will be purely educational, and a study leader from the Sir John Soane’s Museum Foundation will accompany each group to guide group discussions and provide information to participants on the cultural heritage of the country. All participants will be provided with a comprehensive reading list and additional reading materials compiled by our staff concerning Cuban culture prior to their trip. All flights to Cuba and payments for services in Cuba will be made through Academic Arrangements Abroad, which holds a TSP license for assisting licensed travelers to arrange and pay for their arrangements within Cuba.

We will comply with all of the guidelines as set forth by the Department of the Treasury as well as any updates to those guidelines. We will ensure that all the travelers in our groups are familiar with the requirements and restrictions on travel to Cuba. All participants will be informed of the necessity of full participation in the program, both in writing prior to the trip and at the first meeting.

Furthermore, I certify that: (a) each traveler will have a full-time schedule of educational activities that will result in meaningful interaction between the travelers and individuals in Cuba; and (b) the predominant portion of the activities to be engaged in by individuals traveling under Soane’s programs will not be with individuals or entities acting for or on behalf of a prohibited official of the Government of Cuba, as defined in 31 C.F.R. §515.337, or a prohibited member of the Cuban Communist Party, as defined in 31 C.F.R § 515 338.

Thank you very much for considering this application for a two-year renewal of Soane’s travel license to Cuba. I look forward to your response to this request. If I can provide you with any further information, please do not hesitate to call me. It is our sincere hope that Sir John Soane’s Museum Foundation will be able to continue to pursue these trips.

Sincerely,

Charles A Miller III
Executive Director

Attachments: Appendix A / B / C
SIR JOHN SOANE’S MUSEUM FOUNDATION

Final Itinerary

Havana, Matanzas, Varadero, Cardenas

January 22 to 29, 2012

Study Leader: Charles Miller III

Number of Participants: 27

January 22  MIAMI / HAVANA
- Flew to Havana from Miami
- Transferred to the Melia Cohiba Hotel for lunch and check-in
- Attended a lecture by Julio Cesar Perez, Cuban architect
- Welcome dinner at a paladar, a restaurant in a private home that operates with the special permission of the Cuban government.

January 23  HAVANA
- Drove to the U.S. Interests Section for a morning briefing on Cuban – American relations
- Continued to the Spanish Embassy for a reception hosted by the Ambassador.
- Visited the homes and studios of some of Havana’s leading artists, including Kadir and the Group of 4.
- Drove to the Swiss Ambassador’s Residence for a reception and tour of the home and garden.

January 24  HAVANA
- Guided walking tour of various neighborhoods of Old Havana with Julio Cesar Perez, Cuban architect
- Joined a curatorial tour with former Deputy Director, Alejandro Alonso, focusing on the Cuban art collection at the National Museum of Fine Arts
- Escorted by Director Alejandro Alonso and his staff at the Ceramics Museum at Casa Aguilera
- Concert by local musician, Luis Manuel Molina

January 25  HAVANA
- Gathered in a meeting room at the hotel for a briefing by a local historian, Aurelio Alonso, regarding Casa de las Americas
- Touried the Colon Cemetery with its ornate and historically important tombstones with a Cuban specialist
- Visited the artist Capote’s home and studio to discuss his artwork
- Drove to the Ludwig Foundation for the Arts for a presentation on Cuban Art. Met with the Foundation President, Helmo Hernandez and invited Cuban guests and artists for a reception/dinner

continued
Appendix A – 2 of 2 pages – Sir John Soane's Museum Foundation:

January 26 HAVANA
- Attended an informal morning rehearsal of the Contemporary Dance Company of Cuba at the Teatro Nacional and met the dancers
- Guided visit with a Cuban professor at ISA, Instituto Superior de Arte, and a presentation of student work
- Met local artists and craftspeople at the local market
- Concert by Ars Longa and discussions with Cuban performers

January 27 HAVANA / MATANZAS / VARADERO
- Departed for Matanzas
- Upon arrival in Matanzas toured the castle at San Severino, which includes a room on the Afro-Cuban religion of Santeria and one on slavery as part of UNESCO's project: "The Route of the Slave."
- Walking tour with a local official, Ercilio Sento Canesa and Adianes Ponce Villalonga from the Office of the Historian
- Also stopped at the Ediciones Vigia, workshop where handmade books are created and spoke to the artisans
- Lunch at Hotel Velasco on the main square
- Visited the Pharmacy Museum, for a tour with a local expert
- Met with local artist Osmany Betancourt Falcon, "Lolo", at his home/studio
- Drove to Varadero where overnight accommodations are arranged at a hotel

January 28 CARDENAS / VARADERO
- Spend the morning in nearby Cardenas to see the local museums and artist’s studios including both a painter and a photographer, Raul Rodriguez Perez and Daylene Rodriguez Moreno
- Return to Varadero for lunch at Xanadu, the Dupont mansion
- Visited a ceramic workshop and spoke to the artist Borodino

January 29 VARADERO / HAVANA / MIAMI
- Depart early this morning for the airport and the flight to Miami.

The above activities resulted in meaningful interaction between the travelers and individuals in Cuba. Each day of this week-long program, travelers had one-on-one conversations with individual Cuban artists, architects, students, musicians, craftsman, dancers, former diplomats and spiritual leaders. Almost all interactions took place in homes or studios, where informal and often personal discussions about work, politics, education, religion and social change, took place without censorship. Ample time was provided for these exchanges, as this provided purpose and richness to the program. Both Cubans and Sir John Soane’s Museum Foundation Travelers found their views of each other changed and broadened by the experience.

FOIA Request 2013-04-128-009
Appendix B – 1 of 3 pages – Sir John Soane’s Museum Foundation:

SIR JOHN SOANE’S MUSEUM FOUNDATION

Re: Application for a Renewal of Specific License No. CT-17937, under 31 C.F.R. § 515.565 (b) (2) of the Foreign Assets Control Regulations for Travel to Cuba to Engage in Educational Exchanges to Promote People-to-People Contact: Sir John Soane’s Museum Foundation

List of types of activities organized in conjunction with Academic Arrangements Abroad:

- Meetings with local artists at their in-home studios
  - Example - These visits are an intimate exchange of ideas on the processes, inspiration, and limitations on artistic expression in Cuba and an in-depth exploration of the Cuban artists' craft in an informal setting with the artists and their families, students, and local supporters of the arts.
  - Contacts - In Havana: Adrian Fernandez Milanes, photographer/graphic artist; Julio Larramendi, photographer; Milagros Borges Gomez, gallery owner/curator (represents 12 artists); In Trinidad: Carlos Mata, artist; In Matanzas: Osmany Betancourt Falcon, ceramicist In Cardenas: Daylene Rodriguez Moreno, photographer; Borodino, artist.

- Examine and explore current restoration projects in Old Havana
  - Example - Meet with urban planners and their associates, who are responsible for ongoing and future architectural rehabilitation projects in Old Havana. Tour specific sites with them and discuss current issues in city planning, construction and social issues. Depending on specific scheduling, activities may include: visits to a model used in the planning of the city by city planners, discussions with members of a non-governmental foundation dedicated to historic preservation in Old Havana, visits to a senior care facility and meetings with members, and meetings with project teams at current construction sites regarding historic preservation.
  - Contact - Julio Cesar Perez, Architect and Urban Designer.

- Visit Casa de las Americas for a round-table discussion with one of the sub-directors, who is a noted Cuban author and sociologist.
  - Example - Participants in these discussions would include various members of the center as well as any visiting artists/authors to discuss contemporary Cuban art/literature as appropriate.
  - Contact - Aurelio Alonso, Deputy Director at Casa de las Americas

- Attend a public recital at an art foundation geared towards the Cuban art community, followed by a reception with the Cuban attendees and performers. This would allow an informal setting to meet with members of the performing arts community in Cuba as well as a focus for discussions.
  - Contacts - Helmo Hernandez, President, and Wilfredo Benitez at the Ludwig Foundation

continued
Appendix B – 2 of 3 pages – Sir John Soane’s Museum Foundation:

- Visit the Museum of Fine Arts for a tour focused on Cuban art guided by students, curators, and notable members of the Cuban art community. By visiting the museum in smaller groups, there is a chance for more interactive discussions.
  - Contacts - Alejandro Alonso, former Deputy Director of the Museum of Fine Arts (currently Director at Museo Nacional de la Ceramica); Luz Marino, curator

- A viewing of the Ceramics Museum with a curator, followed by an intimate dinner including museum staff. This provides an opportunity to learn about the different facets of running a museum in Cuba through discussions with staff members, as well as to learn about the development of the Cuban ceramics tradition.
  - Contact - Alejandro Alonso, Director at Museo Nacional de la Ceramica

- Learn art techniques alongside Cuban students in their classroom at the Instituto Superior de Arte.
  - Example - Take a drawing or printmaking class with students and have the opportunity to learn about their work and also about life as a student in Cuba.
  - Contact - Arranged via Ludwig Foundation in Havana or via Havanatur (land operator)

- Support a local children’s theater group by attending a performance and hopefully arranging a short backstage tour where there is an opportunity to meet with the actors and stage crew.
  - Contact - La Colmenita children’s group in Havana

- Meet a world-renowned Cuban choir and listen to them perform. Afterwards, have a cocktail reception with them and discuss their achievements and experiences performing in Cuba and abroad.
  - Contacts – In Havana: Teatro Lirico (music, opera); In Cienfuegos: Cantadores de Cienfuegos; In Matanzas: Cantadores de Matanzas

- Meet with a local botanist and others with an interest in horticulture to learn about current and planned ecological/conservation projects.
  - Contact - Dr Angela Leiva, Director of the Jardín Botánico Nacional (Havana), or Rosa, one of her key curators.

- Explore Cuba's largest outdoor sculpture park, Prado de las Esculturas, with one of Cuba’s leading experts on sculpture
  - Contact – Arranged via Havanatur (land operator)

- Meet local entrepreneurs in their shops and paladares, and discuss with the owners their experiences in being self-employed in Cuba. Discussions would also focus on the new regulations in Cuba that are allowing unprecedented freedom to expand their business.
  - Contacts (Paladares, among those to be included) – In Havana: La Cocina de Lilliam; La Guarida (Fresa y Chocolate); and Atelier; In Trinidad: Paladar Lis and Sol Ananda

continued
Appendix B – 3 of 3 pages – Sir John Soane’s Museum Foundation:

- Attend a regular rehearsal at the practice studio of a Cuban dance company. Afterwards there will be an opportunity to talk with the performers and to learn dance techniques, if desired.
  o Contact - Ballet Nacional de Cuba and/or Contemporary Dance Company of Cuba

- As appropriate, invite members of the Cuban community to join us in the hotel or ship conference room facilities for a seminar and Q&A session led by a study leader from our institution on his or her individual field of expertise.

- Attend a meeting at the U.S. Cuban Interests Section to discuss U.S. Cuban relations, pending permission being granted.
  o Contact – Arranged via Havanatur (land operator)

- Join pilgrims in visiting the Basilica de Nuestra Señora de la Cobre in Santiago where thousands of Cubans make a journey each year to give offerings to the patron saint of their country.
  o Contact – Arranged via Havanatur (land operator)

- Meet with members of the Church and Jewish Patronato to discuss views on freedom of religion in Cuba.
  o Contact in Santiago de Cuba: Cardinal Jamie Ortega
  o Contact in Havana: Adela Dworin

- Speak with city historians to learn more about the history and culture of a city and its museums, and to discuss the issues in running a museum and preserving artifacts.
  o Contact in Santiago de Cuba: Jorge Carlos Jordan, Art Historian and Curator of Museo Casa Velazquez
  o Contact in Matanzas: Adianas Villalonga, City Historian

- Visit Ediciones Vigia, a hand-made book shop in Matanzas for a tour of the facilities and explanation of the work with the artist.
  o Contact: Rolando Estevez Jordán
Sir John Soane’s Museum Foundation  
1040 First Avenue, No. 311  
New York, NY 10022  
Attn: Charles A Miller III, Executive Director  

RE Letter dated May 24, 2011 (the “Application”)  

Dear Mr. Miller:  

Please find enclosed License No. CT-17937, which, pursuant to section 515.565(b)(2) of the Cuban Assets Control Regulations, 31 C.F.R. Part 515 (the “Regulations”), authorizes individuals under the auspices of Sir John Soane’s Museum Foundation to engage in the travel-related transactions involving Cuba as set forth in section 515.560(c) of the Regulations and other transactions directly incident to the types of educational exchange activities described in the Application, subject to certain conditions.

Please note that OFAC considered the activities you described in the Application as examples of the types of activities your final programs would include. You have certified in writing to OFAC that each traveler will have a full-time schedule of educational exchange activities that will result in meaningful interaction between the travelers and individuals in Cuba and this commitment is reflected in a condition in the license (see Section 2(a)). Please keep this condition and certification in mind as you finalize a travel schedule. We remind you that you (or a representative of your organization) are responsible for accompanying the groups that travel to Cuba under your auspices and seeing that your travelers adhere to your program. Finally, please be mindful when planning your group size of the need to provide each traveler with the opportunity for meaningful interaction with Cuban individuals, consistent with your certification.

If you elect to use a U.S. travel service provider, you may only make your travel arrangements through an OFAC-authorized Travel Service Provider (“TSP”). OFAC makes available a list of “Authorized Travel, Carrier, and Remittance Forwarding Service Providers” on its website at www.treasury.gov/ofac that may be helpful for making travel arrangements. You may also make your own travel arrangements without the use of a TSP by handling your arrangements directly with travel service providers that are located outside the United States and that are not subject to U.S. jurisdiction.

Please also note the requirements set forth in the Comprehensive Guidelines for License Applications to Engage in Travel-Related Transactions Involving Cuba (the “Application Guidelines”), which are available on OFAC’s website at http://www.treasury.gov/resource_center/sanctions/Programs/Documents/cuba_tr_app.pdf. Should you wish to apply for an extension or renewal of this license, or for a new license, please ensure that your application complies with all requirements in the Application Guidelines.

Sincerely,

Jeffrey R. Braunger
Program Manager, Cuba Travel
Office of Foreign Assets Control

Enclosure

FOIA Request 2013-04-128-013
To: Sir John Soane's Museum Foundation (the "Licensee")
1040 First Avenue, No. 311
New York, NY 10022
Attn. Charles A. Miller III, Executive Director

1. Pursuant to your application dated May 24, 2011 (the "Application"), the following transactions are hereby licensed:

*****SEE REVERSE*****

2. This license is granted upon the statements and representations made in the Application, or otherwise filed with or made to the Treasury Department as a supplement to the Application, and is subject to the conditions, among others, that you comply in all respects with all regulations, rulings, orders, and instructions issued by the Secretary of the Treasury under the authority cited above and the terms of this license.

3. The Licensee shall furnish and make available for inspection any relevant information, records or reports requested by the Secretary of the Treasury or any duly authorized officer or agency of the Secretary.

4. This license expires on July 31, 2012, is not transferable, is subject to the provisions of Title 31, Parts 501 and 515 of the Code of Federal Regulations and any regulations and rulings issued pursuant thereto, and may be revoked or modified at any time at the discretion of the Secretary of the Treasury acting directly or through the agency through which the license was issued, or any other agency designated by the Secretary of the Treasury. If this license was issued as a result of willful misrepresentation on the part of the applicant or his duly authorized agent, it may, at the discretion of the Secretary of the Treasury, be declared void from the date of its issuance, or from any other date.

5. This license does not excuse compliance with any law or regulation (including reporting requirements) administered by the Office of Foreign Assets Control ("OFAC") or any other agency applicable to the transactions(s) herein licensed, nor does it relieve Licensee(s) or third parties from civil or criminal liability for violation of any law or regulation.

Issued on behalf of the Secretary of the Treasury:

OFFICE OF FOREIGN ASSETS CONTROL

By Jeffrey R. Braungar
Program Manager, Cuba Travel

SECTION 5 – INFORMATION: The Department of State publishes consular information sheets (and, when necessary, travel warnings) on every country and territory in the world, including Cuba, which are available on the Internet at http://travel.state.gov, or through the State Department’s fax-on-demand service at (202) 647-3000. An abridged version of consular information sheets can be heard by calling (202) 647-5225. The U.S. Interests Section in Havana, Cuba (“USINT”), offers U.S. visitors information about the Cuban government, Cuban culture and society, and U.S. foreign policy. USINT also offers various services to U.S. visitors, including general briefings, contact information for Cuban officials, and a full range of consular services such as passport replacement and emergency assistance. USINT encourages all travelers to visit its website at http://havana.usint.gov/ and to contact USINT directly prior to your trip to Cuba at Ask-USINT@state.gov. USINT is located on Calzada between L & M Streets, Vedado, Havana.

SECTION 6 – PRECEDENTIAL EFFECT: The authorization contained in this license is limited to the facts and circumstances specific to the Application.
March 11, 2013

To Whom It May Concern:

The following individuals are authorized to travel to Cuba from April 3 to 6, 2013 under our license, issued by the U.S. Department of the Treasury, Division of Foreign Assets Control:

License No. CT-2012-294798-1

All travel arrangements for this trip have been arranged by Academic Arrangements Abroad, whose Travel Service Provider License No. is CU-78770.

Authority: 31 CFR 515.560 (c) and 515.565 (b) (2)

1. Gloria Carter
2. Shawn Corey Carter
3. 
4. 
5. 
6. 
7. 
8. Beyoncé Giselle Knowles
9. Celestine Beyoncé Knowles
10. Charles Arthur Miller III
11. 
12. 

(b) (6)

A copy of our license is attached. All travelers named above have been informed of the regulations related to travel to Cuba.

Sincerely,

Thomas A. Kligerman
President, Sir John Soane’s Museum Foundation
Scene Cuba Travelers

Visas are not issued for People-to-People programs. These are the documents that are prepared, like a visa, to allow entry to Cuba. Each traveler is issued a two-part card, one for entry, one for departure, each is surrender at customs.
RESERVATION FORM

OPERATOR/PARTICIPANT CONTRACT

THIS AGREEMENT SETS FOR THE TERMS AND CONDITIONS UNDER WHICH WE, MARAVIL CHARTERS, INC. 518 NW 57 Ave.,MIAMI, FLORIDA 33129, in return for payment of the amount stipulated as the total charter price, agree to provide to you the charter flight.

RESPONSIBILITY: We, as the principal, are responsible to you for the charter flight, provided however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the aircraft or any of the services offered in connection with the charter.

RESERVATIONS AND PAYMENT: Attached to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will notify you of the change in advance. Any changes in itinerary or date of travel must be made to you in writing, and you will be paid the full charter price when the ticket is issued. All change orders and credit card credits must be made payable to your travel agent, who in turn must remit payment to MARAVIL CHARTERS, INC. DEPOSITORY ACCOUNT.

CHARTER PRICE: The charter price of $4,595.00, represents your cost for a charter flight that departs from to and returns to .

U.S. taxes, fees and charges are included in the charter price. Excess baggage charges are not included in the charter price and will be collected separately.

AIRCRAFT: The aircraft will be performed by , operating as , with passengers on board. This air carrier reserves the right to substitute equivalent aircraft, if necessary.

INSURANCE: The charter price includes the cost of medical/accident insurance in . The charter price does not include the cost of trip cancellation insurance. The excess insurance provides limited protection if you are forced to cancel or alter your trip. If you are interested in obtaining more information about trip cancellation insurance, please contact your travel agent.

BAGGAGE: The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For INTERNAL.IsFalse, the air carrier’s liability for lost or damaged checked baggage is limited to the actual value of the baggage, but not more than $1,500 per item. For EXTERNAL.FARتركيز, the air carrier’s liability for lost or damaged checked baggage is limited to the actual value of the baggage, but not more than $1,500 per item.

SECURITY AGREEMENT: Your payment is protected by two security agreements that we have obtained from (1) (Name of Insurance Company) 23rd Ave., (2) (Name of Bank) 23rd Ave. If any of these banks fail, we will be protected by the funds held in trust by the banks.

CANCELLATION AND REFUND: Individual Travelers: If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. If we are able to sell all or part of your seat, we will receive a refund, less a $25 administrative fee (1). A $25 administrative fee will be deducted for all unconfirmed reservations. If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. If we are able to sell all or part of your seat, we will receive a refund, less a $25 administrative fee (1).

If your charter is canceled: You will receive:

<table>
<thead>
<tr>
<th>Time before departure:</th>
<th>Refund</th>
</tr>
</thead>
<tbody>
<tr>
<td>60 days before departure:</td>
<td>100% Refund</td>
</tr>
<tr>
<td>30 days before departure:</td>
<td>75% Refund</td>
</tr>
<tr>
<td>15 days before departure:</td>
<td>50% Refund</td>
</tr>
<tr>
<td>Less than 15 days before departure:</td>
<td>No Refund</td>
</tr>
</tbody>
</table>

REFUND: Requests for refunds must be made in writing on or before the scheduled departure date. Refunds, according to the schedule above, will be made within 14 days of receipt of the request. If a request is received after the scheduled departure date, refunds will be made within 14 days of receipt. Refunds will be credited to your travel agent or credit card as indicated on your reservation form.

I have read and agree to the terms and conditions of the Operator/Participant Contract. I have signed up for the flight specified above and on the Reservation Form.

Signature of Applicant: Date: Phone:

[Signature]

[Phone]

[Date]

[City]

[State]

[Zip]

[Name]

[Address]

[City]

[State]

[Zip]

[Phone]

[Email]

[Date]

[City]

[State]

[Zip]

[Phone]

[Email]
# Reservation Form

**Outbound Flight:** DW8526  
**Outbound Date:** 4/13/2013  
**Ticket:**  
**Destination:** HAV  
**Category:** X  
**IAT ANW  R RP SA**  

**Inbound Flight:** DW9529  
**Inbound Date:** 4/16/2013  
**Agency:**  
**Agency Name:**  
**Flight:**  
**Category:**  
**IAT ANW  R RP SA**  

| Last Name: | MILLER  
| First Name: | CHARLES  
| Date of Birth: | (b) (6)  

| Citizenship: |  
| Passports: |  
| Passport Number: |  
| Country of Issue: |  
| Date of Issue: |  
| Date of Return: |  

| Entry to USA: |  
| Doc Type: | PPT  
| Doc No: | (b) (6)  
| Doc Nationality: | USA  
| Doc expiration: | (b) (6)  
| Gender: | M  
| Race: |  
| Home Country: | USA  

| OFAC: | A1: Diplomats  
| A2: Journalists  
| A3: Specific License  
| A4: Infr Organization  
| A5: Professional Researchers  
| A6: Amateur Athletes  
| A7: Cuban Nationals  

| Address to USA: |  
| City: |  
| State: |  
| Zip: |  

| Address to Cuba: |  
| City: | HABANA  
| State: | HABANA  
| Zip: |  

**OPERATOR/PARTICIPANT/CONTRACT:**  
This agreement sets forth the terms and conditions under which we, MARIZUL CHARTERS, INC., 815 NW 57th Ave, Miami, Florida 33127, as the agent for payment, agree to provide you with a charter flight.  

**Responsibility:** We, as the principal, are responsible to you for arranging the charter flight, provided however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter.  

**Reservation and Payment:** Attached to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternative travel dates. The ticket will be issued only after the reservation is confirmed, and you may not be refunded.  

**Charter Price:** The charter price of $849.00 represents your cost for a charter flight that departs from MIA to HAV Cuba on 4/13/2013 and returns from HAV Cuba to MIA on 4/16/2013.  

**U.S. Taxes, Fees and Charges:** Included in the charter price. Fees and charges are NOT included in the charter price and will be collected separately.  

**AIRCRAFT:** The flight will be performed by AMERICAN EAGLE.  

**Baggage:** The air carrier allows each passenger to carry up to 40 pieces of baggage. Charges for excess baggage over 40 lbs will be collected at the airport. For INTERNATIONAL flights, the air carrier's liability for lost or damaged checked bags is limited to the actual value of the baggage, but not more than than amounts set forth in the Montreal Convention. Specifically, liability is limited to $100 per kilogram regardless of the number of checked bags. If, however, you declare a higher value for your baggage and pay an additional charge in advance, the air carrier's liability will be higher. You must also sign your claim for lost or damaged checked baggage at the airport or within 5 days of the flight. The claim must be made within 30 days of the flight.  

**Insurance:** The charter price includes the cost of additional insurance coverage in Cuba. The charter price does not include the cost of trip cancellation insurance. This insurance provides limited protection if you are forced to cancel or alter your trip. If interested in receiving more information about trip cancellation coverage, please contact your insurance broker.  

**Baggage Allowance:** The air carrier allows each passenger to carry up to 40 pieces of baggage. Charges for excess baggage over 40 lbs will be collected at the airport. For INTERNATIONAL flights, the air carrier's liability for lost or damaged checked bags is limited to the actual value of the baggage, but not more than than amounts set forth in the Montreal Convention. Specifically, liability is limited to $100 per kilogram regardless of the number of checked bags. If, however, you declare a higher value for your baggage and pay an additional charge in advance, the air carrier's liability will be higher. You must also sign your claim for lost or damaged checked baggage at the airport or within 5 days of the flight. The claim must be made within 30 days of the flight.  

**Security Agreement:** Your payment is protected by security agreements that we have arranged with American Airlines, American Express, Inc. ("the Security"). Unless you request to alter your itinerary, we are not responsible for claims made by you or others, the Security will be released from all liability to you under the security agreements.  

**Cancellation and Refund:** Individual Travelers: If you cancel the trip or fail to travel on the charter flight, your rights to receive a refund are limited as set forth below. If we are unable to make your trip, we will receive a refund, ip we are unable to make your trip, we will receive a refund,  

**Individual Travelers:**  
- Within 14 days before departure: No Refund  
- Between 14 days and 90 days before departure: Full Refund  
- Between 90 days and 30 days before departure: Partial Refund  
- More than 90 days before departure: Full Refund  

**Group Travelers:**  
- Within 14 days before departure: No Refund  
- Between 14 days and 90 days before departure: Partial Refund  
- Between 90 days and 30 days before departure: Full Refund  
- More than 90 days before departure: Full Refund  

**Fees and Charges:** The air carrier, or other suppliers of services offered in connection with the charter flight, shall not be liable for any fees and charges that may be due.  

**International Flights:** The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.  

**Signature of Applicant:**  
**Date:**  
**Phone:**

---

**Notes:**  
- **Airplane:** American Eagle  
- **Flight Number:** DW8526  
- **Inbound Flight Number:** DW9529  
- **Outbound Date:** 4/13/2013  
- **Inbound Date:** 4/16/2013  
- **Agency Name:**  
- **Flight:**  
- **Category:**  
- **IAT ANW  R RP SA**  
- **OFAC:**  
- **Address to USA:**  
- **City:**  
- **State:**  
- **Zip:**  
- **Address to Cuba:**  
- **City:** HABANA  
- **State:** HABANA  
- **Zip:**  

---

**FOIA Request 2013-04-128-019**
### Reservation Form

#### Operator-Participant Contract

**Outbound Flight:** OW5228  
**Outbound Date:** 4/2/2013  
**Ticket:**  
**Destination:** HAV  
**Category:** W  
**PTT OW R KF SA**

**Inbound Flight:** OW5229  
**Inbound Date:** 4/8/2013  
**Agency:** 208  
**Agency Name:** Academic Arrangements Abroad

**Passenger Information:**  
**Last Name:** KNOWLES  
**First Name:** CELESTINE  
**Date of Birth:** (b) (6)

**Citizenship:**  
**Passport Number:** (b) (6)

**Entry to Cuba:**  
**Type of Passport:** A  
**Country of Issue:** USA  
**Date of Issue:** (b) (6)  
**Expiry Date:** USA

**Entry to USA:**  
**Type of Travel:** USA  
**Country of Issue:** USA  
**Date of Issue:** (b) (6)  
**Expiry Date:** USA

**OFAC:**  
**License Number:** (b) (6)

**Address in USA:**  
**City:** HABANA  
**State:** HABANA  
**Zip:**

**Address in Cuba:**  
**City:** HABANA  
**State:**

**Hotel:** SARTOGA

---

**General Agreement:** This agreement sets forth the terms and conditions under which we, MARAZUL CHARTERS, INC., 316 NW 87 Ave #223, MIAMI, FLORIDA 33126, in return for payment of the amount indicated as the total charter price, agree to provide you with a charter flight.

**Responsibility:** We, as the principal, are responsible for you for arranging the charter flights, provided however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter.

**Reservations and Payment:** Attached to this agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will notify you of alternate travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. All changes in money orders, and credit card drafts must be made payable to your travel agent, who in turn must remit payment to MARAZUL CHARTERS, INC. DEPOSITORY ACCOUNT.

**Charter Price:** The charter price of $429.00 represents your cost for a charter flight that departs from MIA to HAV on 4/7/2013 and returns from HAV to MIA on 4/10/2013.

**U.S. Taxes, Fees and Charges:** Included in the charter price.

**Aircraft:** This flight will be performed by AMERICAN EAGLE, owning a RJ1 aircraft with 50 passenger seats. This aircraft reserves the right to substitute equivalent aircraft, if necessary.

**Insurancen:** The charter price includes the cost of mandatory insurance in Cuba. The charter price does not include the cost of trip cancellation insurance. The legal insurance protects the passenger in the event of a flight that is not completed, or if the flight is delayed for more than 12 hours.

**Baggage:** The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For international flights, the air carrier is liable for loss or damage of excess baggage only if caused by the air carrier. The air carrier is not liable for damage to baggage resulting from any event occurring after the baggage is placed on the aircraft.

**Security Agreement:** Your security is protected by two security agreements that we have obtained from (1) Allianz Insurance Company, 1575 Main Street, New Brunswick, CT 08901, and (2) American Express, 999 American Express Way, Amex Plaza, Coral Gables, FL 33159 (the "Secures"). Unless you file a claim with us, or, if we are not available, with the Secures within 60 days after the completion of the charter, the Service will be released from all liability to you under the security agreements.

**Cancellation and Refund:** Individual Travelers: If you cancel the trip or fail to travel on the charter flight, you have the right to receive a refund, less as administrative fee of $50. Group Travelers: If you cancel the trip or fail to travel on the charter flight, you have the right to receive a refund, less as administrative fee of $50. Group Travelers: If you cancel the trip or fail to travel on the charter flight, you have the right to receive a refund, less as administrative fee of $50.

**International Flights:** The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operator-Participant Contract. I have signed up for the flight specified above and on the Reservation Form.

---

**Signature:**

**Date:**

**Phone:**
RESERVATION FORM

Outbound Flight: OW5228
Outbound Date: 4/3/2013
Destination: MIA
Category: RT OW 8 RF UA

Inbound Flight: OW529
Inbound Date: 4/8/2013
Agency: 268
Travel Type: Academic Arrangements Abroad

Last Name: (b) (6)
First Name: (b) (6)
Date of Birth: (b) (6)
Citizenship: (b) (6)
Mother's Maiden Name: (b) (6)

Entry to USA: Passport: (b) (6)
Passport Expiration: Country of Issue: (b) (6)
Type of Visa: A X W ___ 
Entry to USA: Doc. Type: Passport: (b) (6)
Doc. No.: (b) (6)
Doc. Nativity: USA (b) (6)
Doc. Expiration: Gender: M USA
Home Country:

OFAC:
A1: Diplomat
A2: Journalist
A3: Specific License
A4: Int'l Organization
A5: Consular
A6: Professional Researchers
A7: Amateur Athlete
A8: Cuban National

Address in USA:
License No: 87-284789
City: HABANA
State: HABANA
Zip: (b) (6)

Address in CUBA:
HOTEL SARATOGA
City: HABANA
State: HABANA
Zip: (b) (6)

This AGREEMENT SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH WE, MARAZUL CHARTERS, INC., 818 NW 87 Ave, Miami, FL 33126, in return for payment of the amount indicated as the total charter price, agree to provide you this charter flight.

RESERVATION AND PAYMENT: Attached to this Agreement is your Reservation Form. The fare must be paid within 7 days after receiving the Reservation Form. If the charter flight is not fully booked, we will advise you of alternative travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the charter price when the ticket is issued. All checks must be made payable to your travel agent, who will forward payment to MARAZUL CHARTERS, INC., CONCEPT ACCOUNT.

CHARTER PRICE: The charter price of $439.00 represents your charter flight that departs from MIA to HAV, Cuba, and returns to MIA or MIA on 04/03/2013, and includes all charges.

AIRCRAFT: This flight will be performed by AMERICAN EAGLE, operating a RJ-110 aircraft with 60 passenger seats. This aircraft is equipped with turbulence protection.

INSURANCE: The charter price includes the cost of commercial insurance. The charter price does not include the cost of flight insurance. This insurance provides commercial and flight insurance. If you are interested in receiving more information about the insurance coverage, please contact your insurance broker.

BAGGAGE: The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For INTERNATIONAL flights, the air carrier's liability for loss of damage to checked baggage is limited to the actual value of the baggage, not more than amounts set forth by the Montreal Convention. Specifically, liability is limited to 1,200 Special Drawing Rights regardless of the weight of the baggage. If, however, you declare a higher value for your baggage and pay an additional charge in advance, the air carrier's liability will be higher.

SECURITY AGREEMENT: Your payment is protected by two security agreements. If you cancel your charter flight, the purchase price is refundable. If the charter flight is not fully booked, we will advise you of alternative travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the charter price when the ticket is issued. All checks must be made payable to your travel agent, who will forward payment to MARAZUL CHARTERS, INC., CONCEPT ACCOUNT.

CANCELLATION AND REFUND: Individual Traveler: If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited as set forth below.

If your trip is canceled, you will be refunded:

Individual Travelers: Within 14 days before departure: No refund
15 to 30 days before departure: 75% refund
31 to 59 days before departure: 50% refund
60 days or more before departure: Full refund

Groups (10 or more): Within 14 days before departure: No refund
15 to 30 days before departure: 75% refund
31 to 59 days before departure: 50% refund
60 days or more before departure: Full refund

You must send all requests for refunds to us in writing by facsimile or by overnight mail. Refunds, according to the schedule above, will be made within 14 days of receipt of the notice of cancellation. If a seat is released after the 14 days, Marazul will send you any balance that may be due.

We have no right to cancel the charter less than 10 days before departure except for circumstances that make it physically impossible to perform the charter trip. If you cancel the trip, we will notify you as soon as possible but no later than the scheduled departure date. If the charter is canceled, we will make a full refund to you within 14 days after cancellation.

The rights and remedies available under this contract are in addition to any other rights or remedies under applicable law. However, we offer refunds under this contract with the express understanding that a passenger's receipt of a refund waives any additional remedies.

INTERNATIONAL FLIGHTS: The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operation Participant Contract. I have signed up for the flight specified above and on the Reservation Form.

Signature of Applicant: (b) (6)
Date: (b) (6)
Phone: (b) (6)

FOIA Request 2013-04-128-021
### RESERVATION FORM

**OPERATOR/PARTICIPANT CONTRACT**

**This Agreement sets forth the Terms and Conditions Under Which We, Marazul Charters, Inc. (hereinafter "Operator") agree to provide you the charter flight.**

**Responsibility:** We, as the principal, are responsible for you far arranging the charter flight, provided however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services operated in connection with the charter.

**Reservations and Payment:** Attached to this Agreement are your Reservation Form. We will confirm the reservation within 7 days of receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel plans. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. All credit card orders and credit card drafts must be made payable to your travel agent. If the flight must cancel payment to MARAZUL CHARTERS, INC. DEPOSITORY ACCOUNT

**CHARTER PRICE:** The charter price of $5429.00 represents your cost for a charter flight that departs from MIA to HAV, Cuba on 4/3/2013 and returns from HAV, Cuba to MIA on 4/7/2013. The U.S. taxes, fees and charges included in the charter price. Excess baggage charges are not included in the charter price and will be collected separately.

**Aircraft:** This flight will be operated by AMERICAN EAGLE, operating as R.J. stock.

**Insurance:** The charter price includes the cost of comprehensive insurance in Cuba. The charter price does not include any cost of trip cancellation insurance. The latter insurance provides travel insurance protection if you are forced to cancel or alter your trip. If you are interested in receiving more information about trip cancellation coverage, please contact your insurance broker.

**Baggage:** The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For INTERNATIONAL flights, the air carrier may limit or exclude checked baggage in the event of overloading or other conditions.

**Security Agreement:** Your payment is protected by two security agreements that we have obtained from (a) SGI Insurance Company, 250 Main Street, New York, NY 10007 and (b) Vail National Bank, 1460 Valley Road, Vail, CO 81777 (the "Securites"). Unless you file a claim with us, or if we are not available, with the Securites within 50 days after the completion of the charter, the Securites will be released from all liability to you under the security agreement.

**Cancellation and Refund:** Individual Travelers: If you cancel the trip of flight to travel on the charter flight, your right to receive a refund is limited, as set forth below. If you are able to resell your seat, you will receive a refund less a 10% administrative fee. (b) (6)

**Return Policy:** (a) (6)

<table>
<thead>
<tr>
<th>Destination</th>
<th>Ticket</th>
<th>Outbound Date</th>
<th>Inbound Date</th>
<th>Agency</th>
<th>Category</th>
<th>Outbound Flight</th>
<th>Inbound Flight</th>
</tr>
</thead>
<tbody>
<tr>
<td>HAV</td>
<td>4/3/2013</td>
<td>GW9528</td>
<td>4/7/2013</td>
<td>208</td>
<td>A</td>
<td>Marazul Charters</td>
<td>Marazul Charters</td>
</tr>
</tbody>
</table>

**Note:** If you have any questions, please contact us at (954) 583-8623.

**Signature of Applicant:**

**Date:**

**Phone:**
RESERVATION FORM

Please use 1 sheet per passenger.

Outbound Flight

<table>
<thead>
<tr>
<th>Data</th>
<th>OW9529</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outbound Date</td>
<td>4/3/2013</td>
</tr>
<tr>
<td>Flight Number</td>
<td></td>
</tr>
<tr>
<td>Destination</td>
<td>HAV</td>
</tr>
<tr>
<td>Category</td>
<td>IX</td>
</tr>
</tbody>
</table>

Indirect Flight

<table>
<thead>
<tr>
<th>Data</th>
<th>OW9529</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indirect Date</td>
<td>4/5/2013</td>
</tr>
<tr>
<td>Agency</td>
<td>288</td>
</tr>
<tr>
<td>Agency Name</td>
<td>Academic Arrangements Abroad</td>
</tr>
</tbody>
</table>

Last Name: ___________________________ First Name: ___________________________

Passport No.: ___________________________ Date of Birth: ___________________________

Entry to Cuba:

<table>
<thead>
<tr>
<th>Doc. Type</th>
<th>PPT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doc. No.</td>
<td>(b) (6)</td>
</tr>
<tr>
<td>Country of Issue</td>
<td>USA</td>
</tr>
<tr>
<td>Type of Pax</td>
<td>M</td>
</tr>
</tbody>
</table>

Entry to USA:

<table>
<thead>
<tr>
<th>Doc. Type</th>
<th>PPT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doc. No.</td>
<td>(b) (6)</td>
</tr>
<tr>
<td>Country of Issue</td>
<td>USA</td>
</tr>
<tr>
<td>Type of Pax</td>
<td>M</td>
</tr>
</tbody>
</table>

OFC:

| A1 | Diplomatic |
| A2 | Specific License |
| A3 | Int'l Organization |
| A4 | Class/Type |
| A5 | Professional Researchers |
| A6 | Amateur Athlete |
| A7 | Cuban Nationals |

Address in USA:

| State | HABA |
| City | HABA |

Address in USA:

| State | HABA |
| City | HABA |

Type of Arrangement:

| Hotel Saratoga |
| City: HABA |

Operator/Participant Contract

This Agreement sets forth the terms and conditions under which Marazul Charters, Inc., 815 SW 8th Ave., Miami, Florida 33129, in return for payment of the amount indicated as the charter price, agrees to provide you this charter flight.

Responsibility: We, as the principal, are responsible to you for arranging the charter flight, provided, however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter.

Reservations and Payment: Attached to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. All change money orders, and credit card charges must be made payable to your travel agent, who in turn must remit payment to Marazul Charters, Inc., Depository Account.

Charter Price: The charter price is $5,445.00, representing your cost for a charter flight that departs from Mia, Cuba on 4/7/2013, and returns from HAV, Cuba on 4/9/2013.

U.S. taxes, fees, and charges are included in the charter price. Excess baggage charges are NOT included in the charter price and will be collected separately.

Aircraft: This flight will be performed by American Eagle, operating a RJ, with 50 passengers seated. The air carrier reserves the right to substitute equivalent aircraft, if necessary.

Insurance: The charter price includes the cost of cancelation insurance.

Baggage: The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For international flights, the air carrier's liability for lost or damaged checked baggage is limited to the lower value of the baggage, but not more than amounts set forth in the Montreal Convention. Specifically, liability is limited to $1,250 Special Drawing Rights regardless of the number of pieces being shipped. However, if you declare a higher value for your baggage and pay an additional charge, the air carrier will provide a higher level of protection. You must submit your claim for loss or damage to the air carrier within 30 days of the flight. All claims must be submitted to American Eagle.

Security Agreement: Your payment is protected by two security agreements that we have obtained from (a) AAI Insurance Company, 333 Main Street, Hackensack, NJ 07601, and (b) Florida National Bank, 1400 Valley Road, Hway, NJ 07470 (the "Securitas"). These agreements are only available with the Securitas within 60 days after the completion of the charter; the Securitas will be released from all liability to you under the security agreements.

Cancellation and Refund Policies: If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below:

- If your notice is received:
  - More than 30 days before departure: Full Refund
  - 16 to 30 days before departure: 50% Refund
  - 1 to 15 days before departure: No Refund

- Similar policies apply to confirmed groups or individuals as a group, as indicated below.

- You must send all requests for refunds to us in writing by facsimile or by overnight mail. Refunds, according to the schedule above, will be made within 14 days of receipt, and are subject to the conditions set forth above. If the charter is cancelled, we will make all refunds within 14 days of receipt of the notice of cancellation. If a notice is not received within 14 days, the air carrier will send you any balance that may be due.

We have no right to cancel the charter less than 10 days before departure except for circumstances that make it physically impossible to perform the charter trip. If that occurs, we will notify you as soon as possible but no later than the scheduled departure date. If the charter is cancelled, we will make all refunds within 14 days of receipt of the notice of cancellation. The rights and remedies described above under the contract are in addition to any other rights or remedies under applicable law. However, we offer refunds under the terms of the express understanding that a passenger's receipt of a refund waives any additional remedies.

International Flights: The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operator/Participant Contract. I have signed up for the flight specified above and on the Reservation Form.

Signature of Applicant: ___________________________ Date: ___________________________ Phone: ___________________________
RESERVATION FORM

OUTBOUND FLIGHT
- OW5528
- 4/3/2013
- HAV
- Category: "I" (I/F O/W R R/W DA)

INBOUND FLIGHT
- OW5529
- 4/3/2013
- Agency: 268
- Agency Name: Academic Arrangements Abroad

Last Name: CARTER
First Name: GLORIA
Date of Birth: 

Citizenship: 
Mother's Nationality: 

Entry to USA
- PPT
- USA

Entry to CUBA
- PPT
- USA

OPAC
- A1: Diplomatic
- A2: Specific License
- A3: Close Relative
- A4: Professional Researcher
- A5: Cuban National

Address in USA:
License #: CT-294795
City: 
State: 
Zip: 

Address in CUBA:
City: 
State: 
Zip: 

OPERATOR/PARTICIPANT CONTRACT

This Agreement sets forth the terms and conditions under which MARAZUL CHARTERS, INC. 616 NW 57 Ave #432, MIAMI, FLORIDA 33127, in return for payment by you of the amount indicated as the charter price, agree to provide you the charter flight.

RESERVE ABILITY: We, as the principals, are responsible for arranging the charter flight, provided however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter.

RESERVATIONS AND PAYMENT: Attention to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel dates. The charter will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. All checks money orders, and credit card drafts must be made payable to your travel agent, who in turn must remit payment to MARAZUL CHARTERS, INC. DEPOSITORY ACCOUNT.

CHARTER PRICE: The charter price of $5,439.00 represents your cost for a charter flight that departs from 

Inbound: 

- Havana, Cuba on 4/3/2013

Outbound: 

- Miami, USA on 4/4/2013 and return from 

- Havana, Cuba on 4/3/2013

U.S. taxes, fees and charges are included in the charter price. Excess baggage charges are NOT included in the charter price and will be collected separately.

AIRCRAFT: This flight will be performed by AMERICAN EAGLE, operating a RJ aircraft with 50 passenger seats. This air carrier reserves the right to substitute equivalent aircraft, if necessary.

INSURANCE: The charter price includes the cost of medical/medical insurance in Cuba. The charter price does not include the cost of trip cancellation insurance. The latter insurance provides low-cost protection if you are forced to cancel or alter your trip. If you are interested in obtaining more information about the cancellation coverage, please contact your insurance broker.

BAGGAGE: The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For INTERNATIONAL flights, the air carrier's liability for lost or damaged checked baggage is limited to the actual value of the baggage, but not more than amounts we forth in the Montreal Convention. Generally, liability is limited to 1,131 Special Drawing Rights, regardless of the number of checked bags. If, however, you declare a higher value for your baggage and pay an additional charge in advance, the air carrier's liability will be higher. You must submit your claim for lost or damaged checked baggage to the air carrier or to us within 3 days of the flight. The claim must include a copy of the Baggage Receipt.

SECURITY AGREEMENT: Your payment is protected by two security agreements that we have obtained from Acacia Insurance Company, 253 Main Street, New Britain, CT 06052 and 1460 Valley Road, Wayne, NJ 07470 the "Securites". Unless you file a claim with us or we are not available, with the Securites within 60 days after the completion of the charter, the Securites will be released from all liability to you under the security agreements.

CANCELLATION AND REFUND: Individual Travelers: If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. If you are able to refund your seat, you will receive a refund, less a 13% administrative fee. (See below for more details). If the group cancels the trip or fails to travel on the charter flight, the right to a refund is limited as explained below and in the attached supplement ("I)

- If your notice is received:
  - Within 14 days before departure: No Refund
  - More than 30 days before departure: 50% Refund

- Group (10 or more):
  - Within 14 days before departure: No Refund
  - 15 to 30 days before departure: 50% Refund
  - More than 30 days before departure: Full Refund

- You must send all requests for refunds to us in writing by facsimile or by overnight mail. Refunds, according to the schedule above, will be made within 14 days of receipt of the notice of cancellation. If a seat is refunded after 14 days, we will send you any balance that may be due.

- If you have a right to cancel the charter less than 10 days before departure except for circumstances that make it physically impossible to perform the charter flight, if that occurs, we will notify you as soon as possible but no later than the scheduled departure date. If the charter is cancelled, we will make a full refund to you within 14 days after cancellation.

- The rights and remedies made available under this contract are in addition to any other rights or remedies under applicable law. However, we offer refunds under this contract in good faith, understanding that a passenger's receipt of a refund varies with additional remedies.

INTERNATIONAL FLIGHTS: The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operation Participant Contract. I have signed up for the flight specified above and on the Reservation Form.

Signature of Applicant:

Date: 

Phone: 

---

FOIA Request 2013-04-128-024
<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outbound Flight</td>
<td>OW8826</td>
</tr>
<tr>
<td>Outbound Date</td>
<td>4/3/2013</td>
</tr>
<tr>
<td>Ticket</td>
<td>MIA</td>
</tr>
<tr>
<td>Destination</td>
<td>HAV</td>
</tr>
<tr>
<td>Category</td>
<td>BJT DFW 8 6 UP VA</td>
</tr>
<tr>
<td>Last Name</td>
<td>CARTER</td>
</tr>
<tr>
<td>First Name</td>
<td>SHAUN</td>
</tr>
<tr>
<td>Date of Trip</td>
<td>(b) (6)</td>
</tr>
<tr>
<td>Gender</td>
<td>M</td>
</tr>
<tr>
<td>Home Country</td>
<td>USA</td>
</tr>
<tr>
<td>Type of Pass</td>
<td>A X M.</td>
</tr>
<tr>
<td>Entry to USA</td>
<td>Passport: pppt, Document No.: 2816-1301, country: USA, Document Expiration:</td>
</tr>
<tr>
<td></td>
<td>USA</td>
</tr>
<tr>
<td></td>
<td>(b) (6)</td>
</tr>
<tr>
<td>OFAC</td>
<td>A1: Diplomat</td>
</tr>
<tr>
<td></td>
<td>A7: Cuba Nationals</td>
</tr>
<tr>
<td>Address in Cuba</td>
<td>HOTEL SARATOGA</td>
</tr>
<tr>
<td></td>
<td>City: HABANA</td>
</tr>
<tr>
<td></td>
<td>State: HABANA</td>
</tr>
<tr>
<td></td>
<td>ZIP: 11111</td>
</tr>
<tr>
<td>CHARTER PRICE</td>
<td>The charter price of $2,439.00 represents your cost for a charter flight that departs from MIA to HAV, Cuba on 4/2/2013.</td>
</tr>
<tr>
<td>U.S. taxes, fees, and charges included in the charter price. Excess baggage charges are not included in the charter price and will be collected separately.</td>
<td></td>
</tr>
<tr>
<td>Aircraft</td>
<td>This flight will be performed by AMERICAN EAGLE operating a RJ aircraft with 50 passengers. The air carrier reserves the right to substitute equivalent aircraft if necessary.</td>
</tr>
<tr>
<td>INSURANCE</td>
<td>The charter price includes the cost of medical/accident insurance in Cuba. The charter price does not include the cost of trip cancellation insurance. The liability insurance provided by American Eagle is a low-cost protection. If you are interested in obtaining more information about trip cancellation coverage, please contact your travel agent.</td>
</tr>
<tr>
<td>BAGGAGE</td>
<td>The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For international flights, the air carrier's liability for lost or damaged checked bags is limited to the actual value of the baggage, but not more than amounts set forth in the Montreal Convention. Specifically, liability is limited to 1,231 Special Drawing Rights per kilogram regardless of the number of checked bags. However, you endorse a higher value for your baggage and pay an additional charge in advance, the air carrier's liability will be higher. You must submit your claim for lost or damaged checked baggage to the air carrier no later than 60 days after completion of the charter. The claim must include a copy of the Baggage Check.</td>
</tr>
<tr>
<td>SECURITY AGREEMENT</td>
<td>Your payment is protected by two security agreements that we have obtained from (a) Aon Insurance Company, 333 Main Street, New Haven, CT 06503 and (b) Valley National Bank, 1440 Valley Road, White Plains, NY 10603. Unless you file a claim with us, or, if we are not available, with the Bank within 60 days after the completion of the charter, the Security will be released from all liability to you under the security agreements.</td>
</tr>
<tr>
<td>CANCELLATION AND REFUND</td>
<td>CANCELLATION BY INDIVIDUAL TRAVELER: If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. If you fail to travel on the flight, you will receive a refund, less a 3% administrative fee (f1). If the group cancels the trip or fails to travel on the charter flight, the right to a refund is limited, as explained below and in the attached supplement (g).</td>
</tr>
<tr>
<td>If your group is refunded</td>
<td>If you fail to travel</td>
</tr>
<tr>
<td>Individual Travelers</td>
<td>Within 14 days before departure:</td>
</tr>
<tr>
<td></td>
<td>More than 14 days before departure:</td>
</tr>
<tr>
<td></td>
<td>16 to 30 days before departure:</td>
</tr>
<tr>
<td></td>
<td>31 to 60 days before departure:</td>
</tr>
<tr>
<td></td>
<td>More than 60 days before departure:</td>
</tr>
<tr>
<td>Group(s) (10 or more)</td>
<td>Within 14 days before departure:</td>
</tr>
<tr>
<td></td>
<td>More than 14 days before departure:</td>
</tr>
<tr>
<td></td>
<td>16 to 30 days before departure:</td>
</tr>
<tr>
<td></td>
<td>31 to 60 days before departure:</td>
</tr>
<tr>
<td></td>
<td>More than 60 days before departure:</td>
</tr>
<tr>
<td>- You must mail all requests for refunds to us in writing at least 30 days before the scheduled departure date. If the trip is less than 14 days away, we will send you any refund that may be due. If the trip is more than 14 days away, we will send you any refund that may be due. If the trip is less than 14 days away, we will send you any refund that may be due. If the trip is more than 14 days away, we will send you any refund that may be due.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Signature of Applicant</th>
<th>Date</th>
<th>Phone</th>
<th></th>
</tr>
</thead>
</table>

This agreement sets forth the terms and conditions under which MARAZUL CHARTERS, INC., 818 NW 87 Ave., MIAMI, FLORIDA 33166, in return for payment of the amount indicated as the total charter price, agree to provide you this charter flight. RESPONSIBILITY: We, as the principals, are responsible to you for arranging the charter flight, provided, however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter. RESERVATIONS AND PAYMENT: Attached to this Agreement is your Reservation Form. We will confirm the reservation within 14 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. All checks, wire transfers, and credit card drafts must be made payable to your travel agent, who is bound only by payment to MARAZUL CHARTERS, INC., DEPOSITORY ACCOUNT. CHARTER PRICE: The charter price of $2,439.00 represents your cost for a charter flight that departs from MIA to HAV, Cuba on 4/2/2013. U.S. taxes, fees, and charges are included in the charter price. Excess baggage charges are NOT included in the charter price and will be collected separately. AIRCRAFT: This flight will be performed by AMERICAN EAGLE operating a RJ aircraft with 50 passengers. This air carrier reserves the right to substitute equivalent aircraft if necessary. INSURANCE: The charter price includes the cost of medical/accident insurance in Cuba. The charter price does not include the cost of trip cancellation insurance. The liability insurance provided by American Eagle is a low-cost protection. If you are interested in obtaining more information about trip cancellation coverage, please contact your travel agent. BAGGAGE: The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For international flights, the air carrier's liability for lost or damaged checked bags is limited to the actual value of the baggage, but not more than amounts set forth in the Montreal Convention. Specifically, liability is limited to 1,231 Special Drawing Rights per kilogram regardless of the number of checked bags. However, you endorse a higher value for your baggage and pay an additional charge in advance, the air carrier's liability will be higher. You must submit your claim for lost or damaged checked baggage to the air carrier no later than 60 days after completion of the charter. The claim must include a copy of the Baggage Check. SECURITY AGREEMENT: Your payment is protected by two security agreements that we have obtained from (a) Aon Insurance Company, 333 Main Street, New Haven, CT 06503 and (b) Valley National Bank, 1440 Valley Road, White Plains, NY 10603. Unless you file a claim with us, or, if we are not available, with the Bank within 60 days after the completion of the charter, the Security will be released from all liability to you under the security agreements. CANCELLATION AND REFUND: CANCELLATION BY INDIVIDUAL TRAVELER: If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. If you fail to travel on the flight, you will receive a refund, less a 3% administrative fee (f1). If the group cancels the trip or fails to travel on the charter flight, the right to a refund is limited, as explained below and in the attached supplement (g). |
RESERVATION FORM

OPERATOR-PARTICIPANT CONTRACT

THIS AGREEMENT SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH WE, MARAZUL CHARTERS, INC. 816 NW 57 AVE, MIAMI, FLORIDA 33126, in return for payment of the amount indicated as the total charter price, agree to provide you this charter flight.

RESPONSIBILITY: We, as the principal, are responsible to you for arranging the charter flight, provided, however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or another supplier of any of the services offered in connection with the charter.

RESERVATIONS AND PAYMENT: Attached to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. All extra money orders, and credit card drafts must be made payable to your travel agent, who in turn must remit payment to MARAZUL CHARTERS, INC. DEPOSITARY ACCOUNT.

CHARTER PRICE: The charter price of $549.00 represents your cost for a charter flight that departs MIAMI on 4/3/2013 and returns from HAVANA on 4/8/2013.

INSURANCE: The charter price includes the cost of accident and baggage insurance. The charter price does not include the cost of travel insurance.

This insurance provides financial protection if you are forced to cancel or alter your trip. If you are interested in receiving more information about trip cancellation coverage, please contact your insurance agent.

BAGGAGE: The air carrier allows each passenger to carry up to 40 pounds of baggage. Charges for excess baggage over 44 lbs. will be collected at the airport. For INTERNATIONAL flights, the air carrier's liability for lost or damaged checked bags is limited to the actual value of the baggage, but not more than amounts set forth in the Montreal Convention. Specifically, liability is limited to 1,131 Special Drawing Rights regardless of the number of checked bags. However, you declare a higher value for your baggage and pay an additional charge in advance, the air carrier's liability will be higher. You must submit your claim for lost or damaged checked baggage to the air carrier or in writing within 30 days of the flight. The claim must also include a copy of the Baggage Check.

SECURITY AGREEMENT: Your payment is protected by two security agreements that we have obtained from (a) ACI Travel Insurance Company, 233 Main Street, New Berlin, CT 06050 and (b) Academy Insurance, 7 Valley National Bank, 1440 Valley Road, Wayne, NJ 07470. Unless you have a policy with us or we are not available with the Security within 60 days after the completion of the charter, the Securities will be released from all liability to you under the security agreements.

CANCELLATION AND REFUNDS: Individual Travelers: If you cancel this trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. If you are able to cancel your trip, you will receive a refund. If you fail to travel, there is a $25 administrative fee.* (Groups of 10 or more individuals): If you group cancels the trip or fails to travel on the charter flight, the right to a refund is limited, as explained below and in the attached supplement (1).

<table>
<thead>
<tr>
<th>Refund Policy</th>
<th>Individual Travelers:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Within 14 days before departure:</td>
<td>60% Refund</td>
</tr>
<tr>
<td>30 days before departure:</td>
<td>50% Refund</td>
</tr>
<tr>
<td>More than 60 days before departure:</td>
<td>10% Refund</td>
</tr>
</tbody>
</table>

*You must send all requests for refunds to us in writing by facsimile or by overnight mail. Refunds, according to the schedule above, will be made within 14 days of receipt of your request. If you are unable to cancel your trip, you will receive a refund. A $25 administrative fee will be charged for each individual passenger. If you group cancels the trip or fails to travel on the charter flight, the right to a refund is limited, as explained below and in the attached supplement (1).

<table>
<thead>
<tr>
<th>Refund Policy</th>
<th>Group of 10 or more:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Within 14 days before departure:</td>
<td>No Refund</td>
</tr>
<tr>
<td>More than 30 days before departure:</td>
<td>50% Refund</td>
</tr>
<tr>
<td>More than 60 days before departure:</td>
<td>Full Refund</td>
</tr>
</tbody>
</table>

You must send all requests for refunds to us in writing by facsimile or by overnight mail. Refunds, according to the schedule above, will be made within 14 days of receipt of your request. If you are unable to cancel your trip, you will receive a refund. A $25 administrative fee will be charged for each individual passenger. If you group cancels the trip or fails to travel on the charter flight, the right to a refund is limited, as explained below and in the attached supplement (1).

INTERNATIONAL FLIGHTS: The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operator-PARTICIPANT Contract. I have signed up for the flight specified above and on the Reservation Form.
**RESERVATION FORM**

**Plea USE 1 SHEET PER PASSENGER**

<table>
<thead>
<tr>
<th>Outbound Flight</th>
<th>OW5526</th>
<th>Outbound Date:</th>
<th>4/12/2013</th>
<th>Ticket #:</th>
<th>506</th>
<th>Destination:</th>
<th>HAV</th>
<th>Category:</th>
<th>(X)</th>
<th>(I)</th>
<th>(I)</th>
<th>(I)</th>
<th>(R)</th>
<th>(6)</th>
<th>USA</th>
<th>(6)</th>
<th>(6)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inbound Flight</td>
<td>OW5529</td>
<td>Inbound Date:</td>
<td>4/8/2013</td>
<td>Agency:</td>
<td>258</td>
<td>Academic Arrangements Abroad</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Name:** Carter (Last Name) Carter (First Name) Carter (Middle Name)

**Passport:** (b) (6)

**Passport Exp.:** (b) (6)

**Country Issue:** USA

**Type of Pac:** USA

**Gender:** M

**Home Country:** USA

**Residence:** USA

**Entry to USA:** (b) (6)

**Passport:** (b) (6)

**Nationality:** USA

**Country of Issue:** USA

**Type of Pac:** USA

**Gender:** M

**Home Country:** USA

**Residence:** USA

**Entry to CUBA:**

**Doc. Type:** (b) (6)

**Doc. No.:** (b) (6)

**Nationality:** USA

**Country of Issue:** USA

**Type of Pac:** USA

**Gender:** M

**Home Country:** USA

**Residence:** USA

**OFAC:**

- All-Diplomat
- All-Specific License
- All-Dependent Relative
- All-Close Relative
- All-Professional Researcher
- All-Cuban National

**Address in USA:**

- License No.: CT-284778
- City: HABANA
- State: HABANA
- Zip: (b) (6)

**Address in CUBA:**

- Address: HOTEL SARATOGA, HABANA, HABANA

**CHARTER PRICE:** The charter price of $110.00 represents your cost for charter flight that departs from MIA with HAV, Cuba on 4/12/2013 and returns from HAV, Cuba to MIA on 4/8/2013. U.S. taxes, fees and charges are included in the charter price. Excess baggage charges are NOT included in the charter price and will be collected separately.

**AIRCRAFT:** This flight will be performed by AMERICAN EAGLE operating a RJ aircraft with 50 passenger seats. This air carrier reserves the right to substitute equipment aircraft, if necessary.

**INSURANCE:** The charter price includes the cost of medical/accident insurance in Cuba. The charter price does not include the cost of trip cancellation insurance. The latter insurance provides limited protection if you are forced to cancel or alter your trip. If you are interested in obtaining more information about trip cancellation coverage, please contact your insurance broker.

**BAGGAGE:** The air carrier allows each passenger to carry up to 44 pounds of baggage. Charges for excess baggage over 44 lbs will be collected at the airport. Per INTERNATIONAL RIGHTS, the air carrier's liability for lost or damaged checked baggage is limited to the actual value of the baggage, but not more than the amount set forth in the Montreal Convention. Specifically, liability is limited to 1,330 Special Drawing Rights regardless of the number of checked bags. If, however, you declare a higher value for your baggage and pay an additional charge (3.5% service charge), the air carrier's liability will be higher. You must submit your claim for lost or damaged checked baggage to the air carrier or his authorized agent within 5 days of flight. The claim must be made in writing on the Baggage Check.

**SECURITY AGREEMENT:** Your payment is protected by the security agreements that we have obtained from (1) American Insurance Company, 233 Main Street, New Britain, CT 06051 and (2) Valley National Bank, 1452 Valley Road, Westport, CT 06880 (the "Insurers"). If you are a claimant, or if we are not available, with the Insurers within 60 days after the completion of the charter, the Insurers will release all funds to you under the security agreements.

**CANCELLATION AND REFUND - INDIVIDUAL TRAVELER:** If you cancel the trip or fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. If you are able to resell your seat, you will receive a refund, less a $20 administrative fee (b) (6)

- **Full Refund:** 10 or more days before departure.
- **50% Refund:** 10 to 9 days before departure.
- **25% Refund:** 9 to 3 days before departure.
- **No Refund:** Less than 48 hours before departure.

**GROUPS (10 or more):**

- **Full Refund:** 10 or more days before departure.
- **50% Refund:** 9 to 3 days before departure.
- **25% Refund:** Less than 48 hours before departure.

- You must send all requests for refunds to us in writing by facsimile or overnight mail. Refunds, according to the schedule above, will be made within 30 days of receipt of the notice of cancellation. If a trip is rescheduled after the 14 days, Marazul will send you any notice that may be required. If you have no right to cancel the charter less than 10 days before departure, except for circumstances that make it physically impossible to perform the charter trip, if that occurs, we will notify you as soon as possible but no later than the scheduled departure date. If the charter is cancelled, we will make a full refund to you within 30 days after the cancellation.

**INTERNATIONAL RIGHTS:** The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flights will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Operator-Passenger Contract. I have signed up for the flight specified above and on the Reservation Form.

**Signature of Applicant:**

**Date:**

**Phone:**

---

FOIA Request 2013-04-128-027
Pages 28-32 are withheld in full pursuant to FOIA exemptions (b)(4) and (b)(6)