

Department of the Treasury
Franchise Fund

Congressional Budget
Justification and Annual
Performance Plan and Report

FY 2024

Table of Contents

Section I – Budget Request	3
A – Mission Statement.....	3
B – Summary of the Request	3
1.1 – Resource Detail Table.....	4
1.2 – Budget Adjustments Table.....	4
C – Budget Increases and Decreases Description.....	5
1.3 – Object Classification (Schedule O) Obligations	7
D – Appropriations Language and Explanation of Changes	7
E – Legislative Proposals.....	7
Section II – Annual Performance Plan and Report	8
A – Strategic Alignment	8
B – Budget and Performance by Budget Activity	9
2.1.1 – Treasury Shared Services Program Resources and Measures	9
Treasury Shared Services Programs Budget and Performance.....	9
2.1.2 – Centralized Treasury Administrative Services Resources and Measures	10
Centralized Treasury Administrative Services Budget and Performance.....	10
2.1.3 – Administrative Services Resources and Measures.....	11
Administrative Services Budget and Performance	11
2.1.4 – Information Technology Resources and Measures	12
Information Technology Services Budget and Performance	12
Section III – Additional Information	14
A – Summary of Capital Investments.....	14
B – Treasury Franchise Fund Program Costs	14

Section I – Budget Request

A – Mission Statement

To assist customer agencies in meeting their mission by providing responsive, customer-focused, cost-effective administrative and information technology support services.

B – Summary of the Request

The Treasury Franchise Fund (TFF) supports effective administrative and information technology services through commitment to service, efficient operations, openness to change, and values-based behavior. The TFF achieves cost savings by leveraging economies of scale which promote efficient use of resources by shared service providers.

The TFF providers include Departmental Offices' Treasury Shared Services Programs (TSSP), Departmental Offices' Centralized Treasury Administrative Services (CTAS), and the Bureau of the Fiscal Service's Administrative Resource Center (ARC). TFF shared service providers offer financial management, procurement, travel, human resources, information technology, and other administrative services to federal customers on a fully cost recoverable, fee-for-service basis.

The TFF FY 2024 Congressional Budget Justification reflects revised estimates for FY 2023 along with new funding estimates for FY 2024. The revised estimates in FY 2023 for ARC Administration (Admin) includes an increase in customer project and system investments to achieve mission and priorities. The revised estimates also include a reduction in staffing resources needed in ARC Information Technology's (IT) planned operations and maintenance support because of a revision to staffing methodology to align projections more closely to budgetary resources. Additionally, the FY 2023 revised estimates include an increase in TSSP resources to facilitate the modernization of the Internal Revenue Service (IRS) Human Resources IT systems and improve employee experience aligned with delivery of commodity applications through Treasury's enterprise shared service offerings.

In FY 2024, TSSP will continue to support efforts in cybersecurity with the additional transferred operations and maintenance costs for initiatives developed under the Cybersecurity Enhancement Account (CEA). These cybersecurity initiatives will be deployed and implemented as a shared service to support enterprise-wide services and capabilities to strengthen the cybersecurity posture across the components of the Department of Treasury. Additionally, the Departmental Offices plans to improve hiring and recruitment in FY 2024 to make investment in Human Resources and Human Capital. Also, the CTAS program will continue to invest in resources to maintain the Treasury's owned spaces (Main Treasury Building and Freedman's Bank Building).

In FY 2024, ARC Admin's priorities include a balance of continuous improvement, strategic investments in solutions of the future through the Financial Management Quality Service Management Office (FM QSMO) marketplace and continuing to increase federal agency adoption of services. ARC IT's FY 2024 objectives are centered around consistently implementing, optimizing, securing, and scaling technology and services from end-to-end in alignment with federal technology priorities, including Executive Order 14028 Improving the Nation's Cybersecurity and subsequent OMB Memoranda.

1.1 – Resource Detail Table

Dollars in Thousands

Budgetary Resources	FY 2022		FY 2023		FY 2024		FY 2023 to FY 2024	
	FTE	AMOUNT	FTE	AMOUNT	FTE	AMOUNT	FTE	AMOUNT
Revenue/Offsetting Collections								
Treasury Shared Services Program		\$435,390		\$338,400		\$358,661	NA	6.0%
Centralized Treasury Administrative Services		\$135,520		\$160,151		\$166,058	NA	3.7%
Administrative Services		\$212,876		\$219,623		\$238,664	NA	8.7%
Information Technology Services		\$226,620		\$229,890		\$246,817	NA	7.4%
Recover from Prior Years		\$23,269		\$13,000		\$13,000		0.0%
Unobligated Balances from Prior Years		\$123,571		\$137,008		\$125,000	NA	-8.8%
Total Revenue/Offsetting Collections		\$1,157,246		\$1,098,072		\$1,148,200	NA	4.6%
Obligations								
Treasury Shared Services Program	275	\$437,060	283	\$338,400	296	\$358,661	4.6%	6.0%
Centralized Treasury Administrative Services	166	\$138,866	170	\$160,151	177	\$166,058	4.1%	3.7%
Administrative Services	1,148	\$224,844	1,245	\$225,227	1,271	\$238,664	2.1%	6.0%
Information Technology Services	458	\$221,461	487	\$230,390	489	\$246,817	0.4%	7.1%
Total Expenses/Obligations	2,047	\$1,022,231	2,185	\$954,168	2,233	\$1,010,200	2.2%	5.9%
Net Results	2,047	135,015	2,185	\$143,904	2,233	\$138,000	2.2%	-4.1%

*The Financial Management Administrative Support Service and Shared Services Programs, as denoted in the President's budget is also referred to as the Administrative Services and Treasury Shared Services Program, respectively.

1.2 – Budget Adjustments Table

Dollars in Thousands

	FTE	Amount
FY 2023 Estimate	2,209	\$919,111
Adjustment to FY 2023 Estimate	(24)	35,057
Support Customer Projects (ARC Admin)		\$14,146
Revised Estimates and IT Maintenance (ARC IT)	(28)	\$8,720
IRS Human Resources Information Technology Modernization (TSSP)	4	\$12,191
FY 2023 Revised Estimate	2,185	\$954,168
Changes to Base:		
Maintaining Current Levels (MCLs):		\$28,096
Pay Annualization (2023 4.6% average pay raise)		\$3,349
Pay Raise (5.2% average pay raise)		\$11,488
Non-Pay		\$13,259
Subtotal Changes to Base		\$28,096
FY 2024 Current Services	2,185	\$982,264
Program Changes:		
Program Increases:	48	\$27,936
IRS Human Resources Information Technology Modernization (TSSP)	5	\$9,295
Cyber Enhancement Act Investments in Shared Services (TSSP)	8	\$1,600
IT Systems Modernization and Program Support (TSSP)		\$800
Common Approach to Identity Assurance (ARC IT)	2	\$9,673
Existing and New Customer Growth (ARC Admin)	26	\$4,825
Facilities and Office Infrastructure (CTAS)	3	\$755
Improve Hiring and Recruitment Programs (CTAS)	3	\$736
Promote Evidence Act and Treasury Data Strategy(CTAS)	1	\$252
Subtotal Program Changes	48	\$27,936
FY 2024 Estimate	2,233	\$1,010,200

C – Budget Increases and Decreases Description

Adjustments to FY 2023 Original Estimate +\$35,057,000/ -24 FTE

Support Customer Projects (ARC Admin) +\$14,146,000 / +0 FTE

The updated ARC Admin FY 2023 includes adjustments to support customer projects and system investments to meet the demands of the customers. Without these resources, customers will experience delays in projects, impacting mission success and other federal priorities.

Revised Estimate and IT Maintenance +\$8,720,000 / -28 FTE

Updated FY 2023 estimates includes adjustments to reflect declines in projected staffing levels and anticipated vacancies along with increased cost in non-labor related to ongoing maintenance costs for computing solutions.

IRS Human Resources Information Technology Modernization (TSSP) +\$12,191,000/ +4 FTE

The updated TSSP FY 2023 estimate includes adjustments to modernize the IRS HRIT system and improve employee experience aligned with delivery of commodity applications through TSSP. The IRS HRIT portfolio includes approximately 100 applications, 100 workflows and multiple supplemental Excel and Access-based processes. This will be a multi-year effort that will start in FY 2023.

Maintaining Current Levels (MCLs)..... +\$28,096,000 / +0 FTE

Pay Annualization (4.6%) +\$3,349,000 / +0 FTE:

Funds are required for annualization of the January 2024 4.6 percent average pay raise.

Pay Raise (5.2%) +\$11,488,000 / +0 FTE:

Funds are required for a 5.2 percent average pay raise in January 2024.

Non-Pay +\$13,259,000 / +0 FTE

Funds are required for non-labor expenses such as travel, contracts, rent, supplies, and equipment.

Program Increases..... +\$27,936,000 / +48 FTE

IRS Human Resources Information Technology Modernization (TSSP) +\$9,295,000/ +5 FTE

Treasury will increase spending to continue to modernize the IRS HRIT system and improve employee experience aligned with delivery of commodity applications through TSSP. The IRS HRIT portfolio includes approximately 100 applications, 100 workflows and multiple supplemental Excel and Access-based processes. FY 2024 will be the second year of this effort that started in FY 2023.

Cybersecurity Enhancement Account (CEA) Investments in Shared Services (TSSP)

+\$1,600,000 / +8 FTE

The TSSP supports the transition of additional O&M costs from CEA for cybersecurity enhancements and capabilities that will be deployed enterprise wide to be in accordance with Executive Order 14028 Improving the Nation’s Cybersecurity and subsequent OMB Memoranda. The investments will be made in the following Cyber Categories:

- Other Cybersecurity Priorities (+\$1,000,000 / +5 FTE)

- Cloud Adoption (+\$400,000 / +2 FTE)
- Zero Trust Architecture (+\$200,000 / +1 FTE)

IT Systems Modernization and Program Support (TSSP) +\$800,000 / +0 FTE

Treasury will increase spending for program support for the IT system modernization for enhancements to the Technology Business Management (TBM) to improve the IT cost transparency across the Department.

Common Approach to Identity Assurance (ARC IT) +\$9,673,000 / +2 FTE

ARC IT increase funding supports the growing Common Approach to Identity Assurance (CAIA) that will assist with implementing, optimizing, securing, and scaling technology and services from end-to-end in alignment with federal technology priorities, including Executive Order 14028 Improving the Nation’s Cybersecurity and subsequent OMB Memoranda.

Existing and New Customer Growth (ARC Admin) +\$4,825,000 / +26 FTE

FY 2024 estimate includes strategic investments in solutions and continuous improvements of the Financial Management Quality Service Management Office (FM QSMO) to support customer growth consistent with FM QSMO’s goal to increase the number of agency subcomponents using common financial management solutions by 25 percent. ARC Admin will continue to support the marketplace for scalable growth by simplifying the delivery of complex financial management services.

Facilities and Office Infrastructure (CTAS) +\$755,000 / +3 FTE

This request also provides funding for a repairs and improvements account within DO. Historic office buildings like Treasury’s are expected to have costs near \$3 per square foot per annum. Based on that benchmark the costs for maintaining buildings of the size of Main Treasury (MT) and Freedman’s Bank Building (FBB) Treasury Facilities would be approximately \$2 million in funding annually. Treasury’s current funding level is approximately \$450,000.

Improve Hiring and Recruitment Program (CTAS) +\$736,000 / +3 FTE

Increase spending for additional staffing in Human Resources and Human Capital to improve the hiring and recruitment efforts for Departmental Offices in the Office of terrorism and Financial Intelligence , International Affairs and the Committee of Foreign Investment in the United States.

Promote Evidence Act and Treasury Data Strategy (CTAS) +\$252,000 / +1 FTE

FY 2024 estimates include additional staff in the Office of the Chief Data Officer (OCDO) to engage with the Departmental Offices, data owners and staff to modernize data infrastructure, build and manage the enterprise data inventory, and identify and pursue priority data sharing opportunities. This investment will also enable OCDO staff to lead analytics efforts for high priority projects and programs, including long-range analytic studies aligned to the Administration and Learning Agenda priorities.

1.3 – Object Classification (Schedule O) Obligations

Dollars in Thousands

Object Classification	FY 2022	FY 2023	FY 2024
	Actuals	Revised Estimate	Estimate
11.1 - Full-time permanent	195,081	202,465	214,453
11.3 - Other than full-time permanent	943	1,049	1,090
11.5 - Other personnel compensation	7,535	4,021	4,177
11.6 - Overtime	0	3,453	3,587
11.8 - Special personal services payments	335	15	16
11.9 - Personnel Compensation (Total)	203,894	211,003	223,323
12.0 - Personnel benefits	78,464	80,175	83,292
13.0 - Benefits for former personnel	175	31	32
Total Personnel and Compensation Benefits	\$282,533	\$291,209	\$306,647
21.0 - Travel and transportation of persons	439	490	509
22.0 - Transportation of things	156		
23.1 - Rental payments to GSA	40,388	38,250	39,737
23.3 - Communication, utilities, and misc charges	74,681	92,983	96,597
24.0 - Printing and reproduction	241	215	223
25.1 - Advisory and assistance services	292,322	154,025	174,836
25.2 - Other services from non-Federal sources	37,663	39,946	41,499
25.3 - Other goods and services from Federal sources	157,479	161,402	167,676
25.4 - Operation and maintenance of facilities	1,311	3,250	3,376
25.7 - Operation and maintenance of equip	85,455	114,313	118,757
26.0 - Supplies and materials	2,807	3,266	3,393
31.0 - Equipment	43,706	50,254	52,208
32.0 - Land and structures	2,201	4,559	4,736
42.0 - Insurance claims and indemnities	31	6	6
43.0 - Interest and dividends			
44.0 - Refunds	817		
Total Non-Personnel	\$739,697	\$662,959	\$703,553
New Budgetary Resources	\$1,022,230	\$954,168	\$1,010,200
FTE	2,047	2,185	2,233

*Amounts include all budgetary resources.

D – Appropriations Language and Explanation of Changes

The TFF has no appropriated resources.

E – Legislative Proposals

The TFF has no legislative proposals.

Section II – Annual Performance Plan and Report

A – Strategic Alignment

Alignment with the Treasury Strategic Plan

The Treasury Franchise Fund aligns to the following Treasury strategic goals and objectives as presented in the FY 2022 - 2026 strategic plan:

Goal 5: Modernize Treasury Operations

- Objective 5.1 – Recruit and Retain a Diverse and Inclusive Workforce - Recruit and retain a diverse workforce that represents communities that Treasury serves.
- Objective 5.2 - Future Work Routines - Transform the Department’s work routines to support changing mission and workforce needs.
- Objective 5.3 – Better Use of Data - Increase timely access to and use of quality data and other types of evidence to inform decision-making.
- Objective 5.4 – Customer Experience Practices - Mature and embed strong customer experience practices across the Department, establishing Treasury’s reputation for consistently positive experiences.

TFF continues to set the benchmark for federal mission support services and is committed to:

- Customer satisfaction
- Streamlining processes
- Implementing innovative and customer centric solutions

The TFF is well positioned in FY 2024 as a key federal resource. The TFF service providers to enhance federal mission for all customer Bureaus and Offices by providing services that align and comply with priority areas including cybersecurity and IT modernization of the infrastructure and networks. The TFF emphasizes this through a standardized “build once, use many” service model with a focus on providing economies of scale enabling agencies to concentrate on mission critical activities.

B – Budget and Performance by Budget Activity

2.1.1 – Treasury Shared Services Program Resources and Measures

Dollars in Thousands

Resource Level	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
	Actual	Actual	Actual	Actual	Actual	Revised Estimate	Estimate
Expenses.Obligations	241,845	235,515	284,298	359,467	437,060	338,400	358,661
Budget Activity Total	\$241,845	\$235,515	\$284,298	\$359,467	\$437,060	\$338,400	\$358,661
FTE	234	225	252	191	275	283	296

*The FY 2018 - FY 2022 columns represent realized resources for full-time equivalents, reimbursables, and user fees.

Budget Activity	Performance Measure	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2022	FY 2023	FY 2024
		Actual	Actual	Actual	Actual	Actual	Target	Target	Target
Treasury Shared Services	Average Cost per FTE	N/A	\$1,463.50	\$1,460.00	\$1,580.30	\$1,951.00	\$1,710.50	\$1,710.50	DISC
Treasury Shared Services	Annual Effective Spend Rate	N/A	97%	96%	96%	93%	96%	96%	96%
Treasury Shared Services	Customer Satisfaction	N/A	75%	80%	80%	73%	80%	80%	80%

Key: B - Baseline; DISC - Discontinued

Treasury Shared Services Programs Budget and Performance

(\$358,661,000 from offsetting collections):

Treasury Shared Services Programs (TSSP) provides administrative and information technology services on a competitive basis and delivers outstanding customer service. TSSP supports the goals and objectives for the current Treasury Strategic Plan by allowing customers to maximize their operations support resources and the benefit from centralized approaches to program support and administration.

Description of Performance

TSSP measures focus on customer satisfaction and the value proposition of the services provided. The Current TSSP performance measures are:

- Annual Effective Spend Rate
- Customer Satisfaction
- Average Cost per FTE

To provide greater transparency into the value proposition of shared services, the average cost per FTE and annual effective spend rate measures have been identified as measures to demonstrate the value. As agencies budgets shrink, it becomes increasingly important to demonstrate clear insight into the current cost of shared services and to help customers assess the cost efficiency benefits of the shared approach.

The annual effective spend rate provides insight to the financial management and oversight of the TSSP programs. It measures how much of the resources collected from customers are being obligated for service delivery in the fiscal year. This measure captures the efficient use of resources by the service providers. In FY 2022, 93 percent of the funds collected from customers for the shared services was obligated which was slightly below the 96 percent target rate set for the fiscal year. The target will remain at 96 percent for FY 2023 and FY 2024.

In FY 2022, the survey results yielded a 73 percent overall customer satisfaction rating which is down from 80 percent target. Strategic partnerships with TSSP governance councils, meeting monthly with Treasury budget directors and the use of the TSSP Roadshows provides expanded customer engagement opportunities to the various stakeholders to better communicate the expected changes to program budgets and the impact to their upcoming service level agreements. Treasury will continue to build on these transparency initiatives to improve the customer satisfaction scores. The target for this measure is set at 80 percent for both FY 2023 and 2024.

2.1.2 – Centralized Treasury Administrative Services Resources and Measures

Dollars in Thousands

Resource Level	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
	Actual	Actual	Actual	Actual	Actual	Revised Estimate	Estimate
Expenses.Obligations	N/A	136,565	122,034	129,135	138,866	160,151	166,058
Budget Activity Total	N/A	\$136,565	\$122,034	\$129,135	\$138,866	\$160,151	\$166,058
FTE	N/A	196	161	156	166	170	177

Budget Activity	Performance Measure	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2022	FY 2023	FY 2024
		Actual	Actual	Actual	Actual	Actual	Target	Target	Target
Centralized Treasury Administrative Services	Annual Effective Spend Rate	N/A	98%	94%	96%	96%	96%	96%	96%
Centralized Treasury Administrative Services	Customer Satisfaction	N/A	75%	75%	80%	78%	80%	80%	80%

Key: B - Baseline; DISC - Discontinued

Centralized Treasury Administrative Services Budget and Performance

(\$166,058,000 from offsetting collections):

The Centralized Treasury Administrative Services (CTAS) program provides administrative support to offices within Treasury’s Departmental Offices. This support includes administrative functions such as financial management, travel, human resources, information technology, and facilities management.

Description of Performance

FY 2019 was the first year of inclusion CTAS program into the TFF. CTAS has identified the following performance measures:

- Annual Effective Spend Rate
- Customer Satisfaction

In FY 2022, the annual effective spend and customer satisfaction rates were 96 and 78 percent respectively. The annual effective spend target was met however the customer satisfaction score was slightly below the FY 2022 target score of 80. The targets set for the annual effective spend rate and customer satisfaction measures are mirrored after the TSSP target to maintain consistency in overall financial management of the two shared services providers within Departmental Offices. The targets set in both FY 2023 and 2024 is 96 and 80 percent, for the annual effective spend rate and customer satisfaction measures respectively.

2.1.3 – Administrative Services Resources and Measures

Dollars in Thousands

Resource Level	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
	Actual	Actual	Actual	Actual	Actual	Revised Estimate	Estimate
Expenses, Obligations	150,876	170,184	220,180	224,019	224,844	225,227	238,664
Budget Activity Total	\$150,876	\$170,184	\$220,180	\$224,019	\$224,844	\$225,227	\$238,664
FTE	957	988	1,152	1,183	1,148	1,245	1,271

*The FY 2018 - FY 2022 columns represent realized resources for full-time equivalents, reimbursables, and user fees.

Budget Activity	Performance Measure	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2022	FY 2023	FY 2024
		Actual	Actual	Actual	Actual	Actual	Target	Target	Target
Administrative Support Services	Customer Unmodified Audit Opinions [%]	NA	100%	100%	100%	100%	100%	100%	100%
Administrative Support Services	Percentage of shared services service level agreement performance metrics met or exceeded [%]	NA	89%	87%	94%	97%	94%	94%	94%
Administrative Support Services	Customer Satisfaction with ARC Admin Services [%]	90%	86%	91%	93%	90%	80%	80%	80%

Key: B - Baseline; DISC - Discontinued

Administrative Services Budget and Performance

(\$238,664,000 from offsetting collections):

ARC provides administrative services in the areas of financial management, human resources, procurement, and travel to 85 federal agencies to support core business activities. ARC's services allow agencies to focus on their missions and avoid redundancies within administrative operations, creating cost avoidance across government, including more than \$129.6 million in FY 2022. Using shared services reduces the need for Treasury and other federal agencies to maintain duplicative financial management systems, thereby promoting efficiency and cost savings while enhancing the quality, timeliness, and accuracy of financial management processes. Since 2018, ARC has generated more than \$605 million in cost avoidance through the use of shared financial management systems. ARC continues to focus on financial innovation, transformation, and improving the customer experience.

Description of Performance:

In FY 2022, ARC continued to receive strong customer satisfaction scores, with 90 percent of customers being satisfied with ARC Administrative Services. Despite recent achievement of over 90 percent, ARC maintains an 80 percent target and continues to focus on a balance of cost and quality, a strategy that has made them a preferred federal provider for over 20 years.

In FY 2022, ARC received an unmodified opinion on franchise operations for the 20th consecutive year and met its performance target of 100 percent of customer unmodified audit opinions (33). By meeting this metric consistently year after year, ARC has improved public confidence in federal stewardship, operations, and reporting.

In addition, ARC continues to support pandemic response programs under the Coronavirus Aid, Relief, and Economic Security (CARES) Act and the American Rescue Plan (ARP), some within days of authorization. ARC continues to provide support for seven of Treasury's eight ARP programs, conducting application integrity reviews and contacting applicants to finalize more

than 10,000 grant applications, providing contact center services, and disbursing nearly \$600 billion to program recipients so far.

In FY 2022, ARC completed OPM Release 1 implementation with FY 2023 go-live of FM platform support. The partnership between OPM and ARC enables a modernized, secure financial management solution and re-engineered processes to support the administration of the OPM Trust Fund program which includes retirement, health, and life insurance. ARC is continuing to support the next phase of OPM Release 2 implementation throughout FY 2024.

2.1.4 – Information Technology Resources and Measures

Dollars in Thousands

Resource Level	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
	Actual	Actual	Actual	Actual	Actual	Revised Estimate	Estimate
Expenses.Obligations	197,009	179,631	222,547	231,156	221,461	230,390	246,817
Budget Activity Total	\$197,009	\$179,631	\$222,547	\$231,156	\$221,461	\$230,390	\$246,817
FTE	465	465	504	506	458	487	489

*The FY 2018 - FY 2022 columns represent realized resources for full-time equivalents, reimbursables, and user fees.

Budget Activity	Performance Measure	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2022	FY 2023	FY 2024
		Actual	Actual	Actual	Actual	Actual	Target	Target	Target
Information Technology Services	% of IT Portfolio (TFF) Software and Hardware Currency	N/A	N/A	N/A	B	76%	75%	75%	85%
Information Technology Services	% of On-Premise Target Service Level Agreements Met	N/A	N/A	N/A	B	94%	80%	80%	80%

Key: B - Baseline; DISC - Discontinued

Information Technology Services Budget and Performance

(\$246,817,000 from offsetting collections):

ARC IT provides shared services to over a dozen federal customers, delivering value through consolidated IT infrastructures and standardized IT service delivery in a modern, technically innovative, and secure environment. In FY 2023 ARC IT will continue to modernize infrastructure and technology service delivery for our customers (to include cloud adoption), implement enterprise-scale foundational technology services, and continue to operationalize IT portfolio management and cybersecurity enhancements and best practices. FY 2023 objectives include supporting the maturity of zero trust architecture, increasing the ability to accommodate changes in volume and demand, improving customer experience, adding new business capabilities, and promoting faster time to market for IT customers.

- **Accelerate Cloud Adoption:** Modernizing technology service delivery and conducting cloud migration activities remain priorities in FY 2023. ARC IT will capitalize on the investments made in prior fiscal years, including the network architecture and Trusted Internet Connection (TIC) modernization effort, the adoption and implementation of multiple cloud hosting environments, and the expansion of enterprise, scalable Application Programming Interface (API) solution and offerings. As customer applications are migrated to various cloud hosting environments, ARC IT will proactively ensure adherence to Executive Order 14208 and compliance with Zero Trust Architecture requirements. Additionally, modern

infrastructure and cloud adoption can meet high availability and disaster recovery requirements more economically while providing the foundation to develop more easily managed microservice applications – to enable faster time to market, proactive security, and smooth innovation. Implementing a modern architecture – one that enables consistency, transparency, performance, security, and cloud-readiness across multiple environments – is necessary to support ongoing and new mission critical efforts while simultaneously reducing the accumulation of technical debt.

- Implement Enterprise-scale Foundational Technology Services: Implementing enterprise-scale foundational technology services will consistently and iteratively secure and operationalize environments across multiple hosting platforms. ARC IT will continue to build on initiatives that utilize services and capabilities that are standardized, portable, reusable, scalable, and resilient through the implementation of agile practices and the increase of automation. Examples of these services include incident response, logging/event aggregation, identity and access management, network access, and the public key infrastructure. ARC IT will also continue to evolve and mature our security development, and operations processes and use of automated deployments, maturing the capability to deploy applications, infrastructure changes, patches, and databases with tools and scripts, thereby allowing simple, common tasks to be cloned and shared across multiple applications with little to no additional development or human interaction. This strategy includes use of the cloud and other secure hosted solutions.
- Modernize IT Infrastructure and Transform Mainframe Services: In concert with the acceleration of cloud adoption, ARC IT is modernizing its IT infrastructure from aging, costly platforms – specifically the on-premises mainframe – to a cloud-based architecture. Several of the Department’s High Value Assets (HVAs) that support the National Financial Critical Infrastructure (NFCI) are currently hosted on this aging platform and are based on antiquated code. The Mainframe Services Transformation initiative will decommission the mainframe platform by leveraging enterprise solutions (e.g., Enterprise API Solution) and modernized, foundational technology services. This initiative also supports compliance with Executive Order 14208 and the remediation of audit deficiencies. Decommissioning the Mainframe environment will also help control substantial contractual costs that are anticipated to continue increasing over time, thereby increasing costs to provide these services to our customers.
- inARC-IT will close one data center by 2025 and the second by 2029 to comply with the Data Center Optimization Initiative (DCOI), EO 13834, CloudSmart, the Energy Act of 2020, and the Treasury Climate Acton Plan. The closure of a data center will decrease the costs of the services provided by ARC IT, reduce energy consumption, and be a catalyst for modernization and the move of applications and services to the cloud.

- Operationalizing Cybersecurity: Operationalizing optimized cybersecurity – with coordinated and embedded security across a distributed and shared infrastructure – ensures the resiliency to identify, protect, detect, respond, and recover should our systems become compromised. This includes protecting our critical information and systems, supporting compliance with Executive Order 14208, and adhering to the established cybersecurity strategic direction.

Description of Performance:

In FY 2022, ARC IT established a baseline for software and hardware currency with the goal of reducing the use of End of Life (EOL) technology, which in turn further minimizes technical debt and risk for our customers. A key priority related to software/hardware currency is the Mainframe Services Transformation program, which seeks to decommission ARC IT’s physical mainframe footprint, including hardware and software, and modernize business applications.

ARC IT established a baseline for on-premise target service level agreements (SLA) met during FY 2022. The SLA performance measure is an operational indicator to reflect the performance of technical teams closing out requests and incidents. The target reflects the operational commitment to our customer and allows room for improvement. Sometimes, agreements are breached through no fault of the service provider (ARC-IT). For example, a customer might open a ticket (which starts the clock for open items) and then go on vacation, which may prevent resolution of the ticket. Another example of a delayed ticket closing is waiting for a vendor to provide software licensing. These types of delays are beyond the control of the service provider and are factored into the Service Level Objectives.

Section III – Additional Information

A – Summary of Capital Investments

The TFF’s planned investments enhance the capabilities and capacity of our IT and financial management shared services. Investing in service-oriented architecture will allow customers to streamline application connections resulting in benefits that include reducing development time, using industry development best practices for coding efforts, allowing real time processing of transactional data between systems, and independent communication between systems. This effort will also reduce redundancy, providing more flexible and efficient interfaces with customers' third-party applications.

The Administrative Resource Center capital investments are contained within the Fiscal Service capital investment summary. The Treasury Shared Service Programs capital investments are contained within the Departmental Offices capital investment summary. A summary of capital investment resources, including major information technology and non- technology investments can be found at: [Summary of Capital Investments | U.S. Department of the Treasury](#)

B – Treasury Franchise Fund Program Costs

This information is provided to fulfill requirements of Section 121 of the FY 2022 Financial Services and General Government appropriations bill.

Treasury Franchise Fund – Treasury Shared Services Programs, FY 2022 Total Charges by Customer

FY 2022 TSSP Customers	Enterprise Business Solutions Total	Infrastructure Operations	Cyber Security	IT Strategy and Technology Management	Non-Information Technology Services	Grand Total
Administrative Resource Center	\$ 3,293,567.14	\$ 5,906,185.42	\$ 35,354.51	\$ 85,048.23	\$ 945,636.18	\$ 10,265,791.48
Agency for Healthcare Research and Quality	\$ -	\$ -	\$ -	\$ -	\$ 3,658.73	\$ 3,658.73
Alcohol and Tobacco Tax and Trade Bureau	\$ 422,873.95	\$ 1,322,677.95	\$ 10,914.07	\$ 26,254.71	\$ 524,832.91	\$ 2,307,553.59
Build America Bureau	\$ -	\$ -	\$ -	\$ -	\$ 38,453.57	\$ 38,453.57
Bureau of Alcohol, Tobacco, Firearms and Explosives	\$ 1,189,012.62	\$ -	\$ -	\$ -	\$ 62,143.19	\$ 1,251,155.81
Bureau of Engraving and Printing	\$ 2,716,005.03	\$ 5,586,386.85	\$ 51,925.54	\$ 98,681.52	\$ 1,576,908.04	\$ 10,029,906.98
Bureau of Labor Statistics	\$ -	\$ -	\$ -	\$ -	\$ 9,970.80	\$ 9,970.80
Bureau of the Fiscal Service	\$ 1,451,517.07	\$ 760,939.81	\$ 108,523.00	\$ 108,054.40	\$ 2,107,917.47	\$ 4,536,951.75
CARES Act	\$ 17,448,467.94	\$ 537,782.13	\$ 2,235.95	\$ 5,378.76	\$ 845,226.81	\$ 18,839,091.59
Centers for Medicare and Medicaid Services	\$ -	\$ -	\$ -	\$ -	\$ 135,825.88	\$ 135,825.88
Centralized Treasury Administrative Services	\$ 1,195,725.93	\$ 1,245,007.79	\$ 3,354.14	\$ 8,068.66	\$ 274,212.30	\$ 2,726,368.82
Community Development Financial Institutions	\$ 385,531.13	\$ 70,377.26	\$ 1,647.29	\$ 3,962.70	\$ 502,450.69	\$ 963,969.07
Consumer Financial Protection Bureau	\$ 487,192.86	\$ -	\$ -	\$ -	\$ 97,436.93	\$ 584,629.79
Department of Commerce	\$ 11,935,245.45	\$ -	\$ -	\$ -	\$ 410,597.63	\$ 12,345,843.08
Department of Education	\$ -	\$ -	\$ -	\$ -	\$ 552,721.67	\$ 552,721.67
Department of Energy	\$ -	\$ -	\$ -	\$ -	\$ 3,842.91	\$ 3,842.91
Department of Health and Human Services Headquarters	\$ -	\$ -	\$ -	\$ -	\$ 18,693.30	\$ 18,693.30
Department of Homeland Security Headquarters	\$ -	\$ -	\$ -	\$ -	\$ 62,554.58	\$ 62,554.58
Department of Homeland Security Cybersecurity and Infrastructure Security Agency	\$ -	\$ -	\$ -	\$ -	\$ 37,074.92	\$ 37,074.92
Department of Housing and Urban Development	\$ 1,940,267.83	\$ -	\$ -	\$ -	\$ 134,342.64	\$ 2,074,610.47
Department of Interior	\$ -	\$ -	\$ -	\$ -	\$ 141.02	\$ 141.02
Department of Justice Drug Enforcement Administration	\$ -	\$ -	\$ -	\$ -	\$ 1,237.86	\$ 1,237.86
Department of Labor	\$ 3,141,232.46	\$ -	\$ -	\$ -	\$ 110,237.15	\$ 3,251,469.61
Department of Labor Office of the Inspector General	\$ -	\$ -	\$ -	\$ -	\$ 3,462.88	\$ 3,462.88
Department of Veteran Affairs Office of the Inspector General	\$ -	\$ -	\$ -	\$ -	\$ 11,240.95	\$ 11,240.95
Environmental Protection Agency	\$ -	\$ -	\$ -	\$ -	\$ 136,657.12	\$ 136,657.12
Exchange Stabilization Fund	\$ 100,057.42	\$ 103,753.54	\$ 199.24	\$ 479.29	\$ 1,347,587.31	\$ 1,552,076.80
Executive Office for Immigration Review	\$ -	\$ -	\$ -	\$ -	\$ 8,234.21	\$ 8,234.21
Export Import Bank	\$ -	\$ -	\$ -	\$ -	\$ 5,783.78	\$ 5,783.78
Export Import Bank Office of the Inspector General	\$ -	\$ -	\$ -	\$ -	\$ 351.50	\$ 351.50
Federal Communications Commission	\$ 137,496.29	\$ -	\$ -	\$ -	\$ 1,693.95	\$ 139,190.24
Federal Emergency Management Agency	\$ -	\$ -	\$ -	\$ -	\$ 40,105.17	\$ 40,105.17
Federal Financing Bank	\$ 41,006.82	\$ 512,701.40	\$ 673.22	\$ 1,619.49	\$ 95,980.04	\$ 651,980.97
Federal Housing Finance Agency	\$ -	\$ -	\$ -	\$ -	\$ 13,850.52	\$ 13,850.52
Federal Transit Administration	\$ -	\$ -	\$ -	\$ -	\$ 6,260.22	\$ 6,260.22
Financial Crimes Enforcement Network	\$ 314,820.32	\$ 1,204,711.75	\$ 104,243.31	\$ 14,698.38	\$ 468,737.51	\$ 2,107,211.27
Financial Stability Oversight Council	\$ 629,464.37	\$ 83,745.55	\$ 300.86	\$ 723.74	\$ 111,134.02	\$ 825,368.54
General Services Administration	\$ -	\$ -	\$ -	\$ -	\$ 90,411.59	\$ 90,411.59
Government Accountability Office	\$ 717,804.68	\$ -	\$ -	\$ -	\$ 23,451.78	\$ 741,256.46
Internal Revenue Service	\$ 40,934,247.27	\$ 191,267,474.80	\$ 2,262,726.80	\$ 4,409,088.12	\$ 35,011,872.23	\$ 273,885,409.22
International Trade Administration	\$ -	\$ -	\$ -	\$ -	\$ 11,004.68	\$ 11,004.68
Marshals Service	\$ -	\$ -	\$ -	\$ -	\$ 30,095.65	\$ 30,095.65
Millennium Challenge Corporation	\$ -	\$ -	\$ -	\$ -	\$ 7,527.74	\$ 7,527.74
Mint	\$ 715,277.32	\$ 2,792,669.24	\$ 79,257.06	\$ 85,740.56	\$ 1,650,932.40	\$ 5,323,876.58
National Archives and Records Administration	\$ -	\$ -	\$ -	\$ -	\$ 9,812.69	\$ 9,812.69
National Oceanic and Atmospheric Administration	\$ -	\$ -	\$ -	\$ -	\$ 126,115.48	\$ 126,115.48
National Transportation Safety Board	\$ -	\$ -	\$ -	\$ -	\$ 8,062.92	\$ 8,062.92
Office of D.C. Pensions	\$ 26,177.98	\$ 134,076.19	\$ 411.99	\$ 991.08	\$ 73,533.41	\$ 235,190.65
Office of Financial Research	\$ 254,290.50	\$ 4,539,633.78	\$ 2,435.19	\$ 5,858.05	\$ 395,168.60	\$ 5,197,386.12
Office of Financial Stability	\$ 217,812.50	\$ 213,776.01	\$ 191.72	\$ 461.19	\$ 604,944.56	\$ 1,037,185.98
Office of Government Ethics	\$ -	\$ -	\$ -	\$ -	\$ 1,186.63	\$ 1,186.63
Office of Management and Budget	\$ -	\$ -	\$ -	\$ -	\$ 14,375.65	\$ 14,375.65
Office of Technical Assistance	\$ 24,613.19	\$ 84,217.79	\$ 265.66	\$ 639.06	\$ 167,640.59	\$ 277,376.29
Office of the Comptroller of the Currency	\$ 2,227,020.91	\$ 3,413,755.85	\$ 107,248.01	\$ 183,676.51	\$ 1,872,277.15	\$ 7,803,978.43
Peace Corps	\$ 81,411.01	\$ -	\$ -	\$ -	\$ 5,478.42	\$ 86,889.43
Railroad Retirement Board	\$ -	\$ -	\$ -	\$ -	\$ 3,648.87	\$ 3,648.87
Small Business Administration	\$ -	\$ -	\$ -	\$ -	\$ 21,834.14	\$ 21,834.14
Small Business Lending Fund Administration	\$ 5,257.40	\$ 13,733.38	\$ 80.14	\$ 192.79	\$ 111,835.94	\$ 131,099.65
Small State Business Credit Initiative	\$ 1,066,721.11	\$ 135,720.39	\$ 708.42	\$ 1,704.16	\$ 91,344.83	\$ 1,296,198.91
Social Security Administration Office of the Inspector General	\$ -	\$ -	\$ -	\$ -	\$ 5,049.20	\$ 5,049.20
Special Inspector General for Pandemic Recovery	\$ 287,234.15	\$ 360,513.98	\$ 1,195.46	\$ 2,875.77	\$ 98,323.31	\$ 750,142.67
Special Inspector General for the Troubled Asset Relief Program	\$ 393,067.62	\$ 422,739.17	\$ 1,505.39	\$ 3,621.34	\$ 158,328.26	\$ 979,261.78
Terrorism and Financial Intelligence	\$ 3,347,929.68	\$ 3,530,371.20	\$ 248,666.06	\$ 29,876.05	\$ 1,662,478.77	\$ 8,819,321.76
Terrorism Insurance Program	\$ 8,324.02	\$ 687,658.23	\$ 132.83	\$ 319.54	\$ 41,899.27	\$ 738,333.89
Treasury Department Offices	\$ 20,254,572.81	\$ 6,683,749.07	\$ 1,243,651.11	\$ 36,489.79	\$ 5,539,969.76	\$ 33,758,432.54
Treasury Inspector General for Tax Administration	\$ 320,619.01	\$ 2,767,373.27	\$ 32,715.57	\$ 39,355.44	\$ 825,601.68	\$ 3,985,664.97
Treasury Office of Executive Asset Forfeiture	\$ 3,101,767.80	\$ 155,878.03	\$ 592.19	\$ 1,424.57	\$ 211,183.02	\$ 3,470,845.61
Treasury Office of Inspector General	\$ 131,922.59	\$ 546,302.40	\$ 4,383.34	\$ 10,544.49	\$ 210,704.61	\$ 903,857.43
U.S. Agency for International Development	\$ 1,341,842.90	\$ -	\$ -	\$ -	\$ 38,141.48	\$ 1,379,984.38
U.S. Air Force	\$ -	\$ -	\$ -	\$ -	\$ 169,144.13	\$ 169,144.13
U.S. Citizenship and Immigration Services	\$ -	\$ -	\$ -	\$ -	\$ 85,060.09	\$ 85,060.09
U.S. Defense Security Cooperation Agency	\$ -	\$ -	\$ -	\$ -	\$ 67,931.02	\$ 67,931.02
United States Secret Service	\$ 1,362,801.84	\$ -	\$ -	\$ -	\$ 40,507.34	\$ 1,403,309.18
Grand Total	\$ 123,650,290.92	\$ 235,083,912.23	\$ 4,305,538.07	\$ 5,165,828.39	\$ 60,194,074.25	\$ 428,399,553.86

Treasury Franchise Fund – Centralized Treasury Administrative Services Programs, FY 2022 Total Charges by Customer

FY 2022 CTAS Customers	Information Technology Services	Treasury Facilities and Operations Services	Financial Management Services	Human Resource Services	Privacy, Transparency and Records Services	Other Administrative Services	Grand Total
Administrative Resource Center	\$ 1,145,869.68	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,145,869.68
CARES Act	\$ 1,976,935.73	\$ 1,404,128.25	\$ 894,977.63	\$ 234,935.96	\$ 169,908.07	\$ 29,303.00	\$ 4,710,188.64
Community Development Financial Institutions	\$ 112,856.17	\$ 1,685,904.46	\$ 981,528.57	\$ 173,085.00	\$ 125,176.83	\$ 143,325.96	\$ 3,221,876.99
Consumer Financial Protection Bureau	\$ 5,459.00	\$ 905,475.91	\$ -	\$ -	\$ -	\$ 63,596.93	\$ 974,531.84
Exchange Stabilization Fund	\$ 382,298.10	\$ 33,401.41	\$ 94,576.65	\$ 20,934.89	\$ 15,140.32	\$ 29,556.08	\$ 575,907.45
Federal Financing Bank	\$ 1,899,554.60	\$ 955,573.69	\$ 60,225.87	\$ 70,736.66	\$ 51,157.47	\$ 201,822.89	\$ 3,239,071.18
Financial Crimes Enforcement Network	\$ -	\$ 2,682,483.98	\$ -	\$ -	\$ -	\$ 123,665.67	\$ 2,806,149.65
Financial Stability Oversight Council	\$ 263,641.16	\$ 268,564.30	\$ 187,899.32	\$ 31,611.68	\$ 22,861.89	\$ 35,381.04	\$ 809,959.39
Office of D.C. Pensions	\$ 430,050.07	\$ 657,709.78	\$ 172,593.83	\$ 43,288.70	\$ 31,306.82	\$ 71,911.47	\$ 1,406,860.67
Office of Financial Research	\$ 25,000.00	\$ 4,222,849.02	\$ 2,029,853.38	\$ 255,870.85	\$ 185,048.40	\$ 347,602.42	\$ 7,066,224.07
Office of Financial Stability	\$ 532,611.60	\$ 767,244.20	\$ 287,261.69	\$ 20,144.01	\$ 14,568.36	\$ 112,118.20	\$ 1,733,948.06
Office of Technical Assistance	\$ 159,095.61	\$ 816,748.41	\$ 2,314,980.81	\$ 27,913.18	\$ 20,187.10	\$ 159,156.90	\$ 3,498,082.01
Shared Services Programs	\$ 6,104,401.34	\$ 7,512,094.38	\$ 6,093,155.09	\$ 618,509.62	\$ 447,312.44	\$ 1,029,217.50	\$ 21,804,690.37
Small Business Lending Fund Administration	\$ 48,433.38	\$ 82,795.53	\$ 199,241.05	\$ 8,420.48	\$ 6,089.77	\$ 28,548.14	\$ 373,528.35
Small State Business Credit Initiative	\$ 485,281.53	\$ 340,118.33	\$ -	\$ 74,435.16	\$ 53,832.26	\$ 11,163.42	\$ 964,830.70
Special Inspector General for Pandemic Recovery	\$ 659,883.97	\$ 33,460.48	\$ -	\$ -	\$ 8,274.60	\$ 43,450.24	\$ 745,069.29
Special Inspector General for the Troubled Asset Relief Program	\$ 1,038,497.40	\$ 1,552,800.04	\$ 25,850.54	\$ -	\$ 7,447.14	\$ 173,846.61	\$ 2,798,441.73
Terrorism and Financial Intelligence	\$ 11,060,002.51	\$ 6,907,222.93	\$ 6,244,455.99	\$ 1,304,941.32	\$ 943,746.82	\$ 1,142,659.92	\$ 27,603,029.49
Terrorism Insurance Program	\$ 72,101.58	\$ 66,658.93	\$ 48,339.91	\$ 13,956.59	\$ 10,093.55	\$ 10,093.67	\$ 221,244.23
Treasury Departmental Offices	\$ 11,511,936.16	\$ 10,408,272.19	\$ 9,093,828.64	\$ 1,673,819.51	\$ 1,152,666.46	\$ 1,840,015.35	\$ 35,680,538.31
Treasury Office of Executive Asset Forfeiture	\$ 440,920.13	\$ 11,606,061.68	\$ 1,255,935.26	\$ 62,223.14	\$ 45,000.41	\$ 723,865.76	\$ 14,134,006.38
Treasury Office of Inspector General	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,226.47	\$ 1,226.47
Grand Total	\$ 38,354,829.72	\$ 52,909,567.90	\$ 29,984,704.23	\$ 4,634,826.75	\$ 3,309,818.71	\$ 6,321,527.64	\$ 135,515,274.95

Treasury Franchise Fund – Administrative Resource Center, FY 2022 Total Charges by Customer

FY 2022 ARC Customers	Financial Management Services	FMLoB FEES	Human Resource Services	Procurement Services	Travel Services	Information Technology Services	Grand Total
ACCESS BOARD	\$316,456		\$128,602	\$256,061	\$18,066		\$719,185
ADMIN OFFICES OF THE US COURTS	\$86,282						\$86,282
AFRICAN DEVELOPMENT FOUNDATION	\$898,349			\$476,716	\$36,090		\$1,411,155
AGENCY FOR INTERNATIONAL DEVELOPMENT		\$95,819					\$95,819
AGENCY FOR INTERNATIONAL DEVELOPMENT - OIG	\$177,265						\$177,265
ALCOHOL AND TOBACCO TAX AND TRADE BUREAU	\$933,950		\$1,225,704	\$821,286	\$233,276		\$3,214,216
ARCHITECT OF THE CAPITOL	\$266,386						\$266,386
ARMED FORCES RETIREMENT HOME	\$1,115,494		\$967,774	\$1,181,379	\$15,979		\$3,280,626
BUREAU OF ENGRAVING AND PRINTING			\$3,880,931		\$145,400		\$4,026,331
BUREAU OF THE FISCAL SERVICE	\$17,319,337		\$6,871,064	\$2,573,328	\$358,951	\$180,643,610	\$207,766,290
CDFI PROGRAM FUND	\$996,403		\$189,210	\$253,274	\$14,000		\$1,452,887
CENTER FOR DISEASE CONTROL					\$2,002,583		\$2,002,583
CHEMICAL SAFETY AND HAZARD BOARD	\$325,427			\$282,656	\$32,136		\$640,219
COMPTROLLER OF THE CURRENCY				\$139,846			\$139,846
CONSUMER FINANCIAL PROTECTION BUREAU	\$1,446,603		\$3,428,953	\$1,167,449	\$837,612		\$6,880,617
CONSUMER PRODUCT SAFETY COMMISSION	\$1,256,106			\$426,088	\$123,419		\$1,805,613
CORPORATION FOR NATIONAL AND COMMUNITY SERVICE	\$2,638,851		\$391,210	\$1,032,548	\$263,148		\$4,325,757
DC PENSIONS PROJECT OFFICE	\$2,440,252		\$39,611	\$38,071	\$754	\$1,657,682	\$4,176,370
DEFENSE HEALTH AGENCY					\$80,954		\$80,954
DEFENSE LOGISTICS AGENCY	\$507,103						\$507,103
DENALI COMMISSION	\$440,944		\$86,756	\$51,426	\$8,822		\$587,948
DEPARTMENT OF AGRICULTURE		\$167,510					\$167,510
DEPARTMENT OF COMMERCE		\$95,819					\$95,819
DEPARTMENT OF DEFENSE		\$562,026					\$562,026
DEPARTMENT OF EDUCATION		\$230,616					\$230,616
DEPARTMENT OF ENERGY	\$202,172	\$124,236					\$326,408
DEPARTMENT OF HEALTH & HUMAN SERVICES		\$230,616			\$237,132		\$467,748
DEPARTMENT OF HOMELAND SECURITY		\$187,342				\$1,182,380	\$1,369,722
DEPARTMENT OF HOMELAND SECURITY - CIS					\$339,223		\$339,223
DEPARTMENT OF HOMELAND SECURITY - OIG	\$835,923		\$86,306	\$200,025	\$273,367		\$1,395,621
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT	\$20,865,304	\$230,616	\$21,685,851	\$3,043,580	\$2,186,972		\$48,012,323
DEPARTMENT OF JUSTICE	\$209,603						\$209,603
DEPARTMENT OF JUSTICE JMD/OCIO/EGSS/BOG		\$124,236					\$124,236
DEPARTMENT OF LABOR	\$69,875	\$141,399					\$211,274
DEPARTMENT OF STATE	\$298,874	\$95,892					\$394,766
DEPARTMENT OF THE INTERIOR	\$565,709	\$124,236					\$689,945
DEPARTMENT OF TRANSPORTATION		\$230,616					\$230,616
DEPARTMENT OF VETERANS AFFAIRS		\$158,998					\$158,998
DEPARTMENT OF VETERANS AFFAIRS - OIG			\$2,823,000				\$2,823,000
DEPARTMENT OF VETERANS AFFAIRS - TAC					\$63,771	\$780,971	\$844,742
ELECTION ASSISTANCE COMMISSION	\$441,844		\$11,693	\$252,134	\$37,078		\$742,749
ENVIRONMENTAL PROTECTION AGENCY		\$95,819					\$95,819
EXECUTIVE OFFICE OF THE PRESIDENT	\$1,535,034			\$279,653	\$329,713		\$2,144,400
FARM CREDIT ADMINISTRATION	\$569,655			\$64,905	\$194,946		\$829,506
FARM CREDIT SYSTEM INSURANCE CORPORATION	\$283,819			\$2,204	\$4,075		\$290,098
FEDERAL EMERGENCY MANAGEMENT AGENCY	\$68,237				\$43,375		\$111,612
FEDERAL HOUSING FINANCE AGENCY	\$1,113,477			\$245,615	\$229,107		\$1,588,199
FEDERAL HOUSING FINANCE AGENCY - OIG	\$332,011		\$251,847	\$98,061	\$63,415		\$745,334
FEDERAL LABOR RELATIONS AUTHORITY	\$518,029			\$28,155	\$31,416		\$577,600
FEDERAL MARITIME COMMISSION	\$482,105			\$76,567	\$24,710		\$583,382
FEDERAL MEDIATION & CONCILIATION SERVICE	\$988,824			\$18,784	\$109,331		\$1,116,939
FEDERAL MINE SAFETY AND HEALTH REVIEW COMMISSION	\$386,382		\$243,259	\$19,361	\$25,018		\$674,020
FEDERAL TRADE COMMISSION	\$891,245			\$330,003	\$254,406		\$1,475,654
FINANCIAL CRIMES ENFORCEMENT NETWORK	\$756,112		\$989,855	\$970,278	\$70,550	\$3,546,904	\$6,333,699
FOOD AND DRUG ADMINISTRATION					\$719,711		\$719,711
GENERAL SERVICE ADMINISTRATION		\$41,332		\$552,078			\$593,410
GULF COAST ECOSYSTEM RESTORATION COUNCIL	\$394,761		\$154,405	\$90,364	\$26,902		\$666,432
INTER AMERICAN FOUNDATION	\$689,450			\$426,146	\$29,239		\$1,144,835
INTERNAL REVENUE SERVICE					\$1,842		\$1,842
MERIT SYSTEMS PROTECTION BOARD	\$457,306			\$98,345	\$47,299		\$602,950
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION		\$124,236				\$688,591	\$812,827
NATIONAL ARCHIVES & RECORDS ADMINISTRATION	\$3,999,236		\$6,530,744	\$508,913	\$194,005		\$11,232,898
NATIONAL CAPITAL PLANNING COMMISSION	\$303,002			\$6,804	\$4,649		\$314,455
NATIONAL MEDIATION BOARD	\$306,052			\$230,722	\$35,297		\$572,071
NATIONAL SCIENCE FOUNDATION		\$139,094			\$72,683		\$211,777
NUCLEAR REGULATORY COMMISSION	\$1,369,530	\$41,332			\$1,089,288		\$2,500,150
OCCUPATIONAL SAFETY AND HEALTH REVIEW COMMISSION	\$331,093			\$13,318	\$19,638		\$364,049

**Treasury Franchise Fund – Administrative Resource Center, FY 2022 Total Charges by Customer
(continued)**

FY 2022 ARC Customers	Financial Management Services	FMLoB FEES	Human Resource Services	Procurement Services	Travel Services	Information Technology Services	Grand Total
OFFICE OF FINANCIAL STABILITY	\$865,121		\$32,552	\$47,233	\$6,291		\$951,197
OFFICE OF GOVERNMENT ETHICS	\$396,190		\$209,832	\$105,998	\$6,664		\$718,684
OFFICE OF PERSONNEL MANAGEMENT	\$11,964,618	\$41,332					\$12,005,950
OFFICE OF TECHNICAL ASSISTANCE	\$1,082,654		\$49,781	\$38,616	\$129,943		\$1,300,994
OFFICE OF THE INSPECTOR GENERAL	\$430,146		\$398,059	\$347,322	\$46,054		\$1,221,581
PRIVACY AND CIVIL LIBERTIES OVERSIGHT BOARD	\$398,404			\$136,512	\$4,599		\$539,515
RAILROAD RETIREMENT BOARD					\$13,254		\$13,254
SECURITIES AND EXCHANGE COMMISSION	\$86,282						\$86,282
SMALL BUSINESS ADMINISTRATION		\$67,475					\$67,475
SOCIAL SECURITY ADMINISTRATION		\$67,475				\$1,190,124	\$1,257,599
SPECIAL INSPECTOR GENERAL - PANDEMIC RELIEF	\$310,982		\$283,032	\$105,943	\$28,668		\$728,625
SPECIAL INSPECTOR GENERAL - TARP	\$400,026		\$270,448	\$177,560	\$33,160	\$35,000	\$916,194
TREASURY DEPARTMENTAL OFFICES	\$1,792,784				\$1,820,558	\$1,173,596	\$4,786,938
TREASURY EXECUTIVE OFFICE FOR ASSET FORFEITURE	\$2,206,155						\$2,206,155
TREASURY FRANCHISE FUND/ADMINISTRATIVE SERVICES						\$18,251,934	\$18,251,934
TREASURY FRANCHISE FUND/INFORMATION TECHNOLOGY	\$1,122,170		\$1,617,805	\$1,662,547	\$98,434		\$4,500,956
TREASURY FRANCHISE FUND/SHARED SERVICES PROGRAM	\$3,823,151	\$95,892	\$5,475,289	\$1,308,816	\$545,669	\$10,919,234	\$22,168,051
TREASURY INSPECTOR GENERAL FOR TAX ADMINISTRATION	\$724,054		\$2,126,822	\$698,821	\$327,712		\$3,877,409
TRUST FUND - BLACK LUNG DISABILITY	\$127,315						\$127,315
TRUST FUND - FEDERAL DISABILITY	\$250,412						\$250,412
TRUST FUND - FEDERAL HOSPITAL INSURANCE	\$318,768						\$318,768
TRUST FUND - FEDERAL OLD AGE & SURVIVORS	\$250,412						\$250,412
TRUST FUND - FEDERAL SUPPLEMENT INSURANCE	\$318,768						\$318,768
TRUST FUND - OIL SPILL LIABILITY	\$165,000						\$165,000
TRUST FUND - UNEMPLOYMENT	\$519,854						\$519,854
U.S. DEPARTMENT OF COMMERCE OFFICE OF INSPECTOR GENERAL			\$563,608				\$563,608
UNITED STATES MARSHALS SERVICE					\$8,195		\$8,195
UNITED STATES MINT	\$9,293,962		\$4,430,890	\$2,886,196	\$213,135		\$16,824,183
US COURT OF APPEALS FOR VETERANS	\$410,475			\$13,251	\$13,287		\$437,013
US TAX COURT	\$477,216			\$38,266	\$24,672		\$540,154
USDA FOOD AND NUTRITION						\$948,062	\$948,062
USDA OCIO INTERNATIONAL TECHNOLOGY SERVICES			\$2,489,937				\$2,489,937
USDA OFFICE OF INSPECTOR GENERAL			\$37,059				\$37,059
Grand Total	\$108,164,792	\$3,513,964	\$67,971,889	\$23,823,223	\$14,249,643	\$221,018,088	\$438,741,600