

Individual Online Accounts for a Modern Taxpayer

Did you know? You can now interact directly with the IRS through online accounts for individuals



Taxpayers now have 24/7 access to their tax account information. Individual online accounts provide you with capabilities for improved profile management, historical records views, and much more; catered to help you have a more thorough understanding of your tax status.

Access your online account today!

Activate your account through the IRS website and learn about other IRS online services. **It is secure, convenient, and your privacy is protected.** Learn more [here](#).



Who can open an individual online account?

You can! Start your journey by activating an IRS online account [HERE](#).



What can you do with your individual online account?

Having an individual online account will allow you to feel confident about your interactions with the IRS.

Through an online account, you can...

- Access tax-related information, including prior-year tax data and wage and income information
- View the status of your tax refund
- Receive email notifications for new account information or activity
- View digital copies of certain notices and letters the IRS has sent you
- Help prevent scams by verifying information you receive via text, phone call, or mail, online
- Access additional tools like identity protection services
- Use the lien payoff calculator
- View and approve tax professional power of attorney
- ...and more!



How can you access your individual online account?

Scan the QR code at left or visit irs.gov and sign-in by clicking [here](#).

Individual Online Accounts for a Modern Taxpayer

Building new economic opportunities for all Americans requires a modern Internal Revenue Service (IRS). Taxpayers today expect and deserve a level of online capabilities similar to what they receive from their banks and financial institutions, where self-service tools allow them to engage at their pace and on a schedule of their choosing.

Enhancing IRS online capabilities, coupled with improvements in live assistance capabilities, enables the IRS to provide taxpayers with improved options to voluntarily comply with their tax obligations. The IRS is now more efficient at processing tax returns and other tax documents and is ensuring taxpayers receive information in ways that meet their needs. Specifically, individual taxpayers, business taxpayers, and tax professionals can access secure online accounts and self-service tools that enable them to view account and profile information, make changes, interact with the IRS, and manage preferences for payments, refunds, and communications.

What can taxpayers do with an individual online account?

Enhancements to individual online accounts allow taxpayers to retrieve tax-related information from a single source. Through an online account, taxpayers can expect improved communication through live customer support services and advanced chatbots. Taxpayers can view the status of their refunds along with other updates and choose to receive email alerts to view account notifications. Taxpayers can also protect themselves from tax-related identity theft by requesting an Identity Protection PIN (IP PIN) through their online account. Each of these elements is streamlining the user experience, providing more intuitive navigation and easier access to critical account information as taxpayers prepare for the 2025 filing season.

Importantly, information available through an online account allows taxpayers to confirm that a notice or any other communication they receive via mail, text, or telephone is authentic and not a scam. With an Individual Online Account, taxpayers can feel confident about their interactions with the IRS.

Summary of Current Online Account Capabilities

Online Profile Management	<ul style="list-style-type: none">• Validate and Save Multiple Bank Accounts• Request and/or retrieve Identity Protection Personal Identification Number (IP PIN)
Historical Records	<ul style="list-style-type: none">• View Account Balance• View Tax Records• Access Transcripts• View Economic Impact Payments• View Advance Child Tax Credit Payments• View Payment History• View Returned and Cancelled Payments
Digital Communications	<ul style="list-style-type: none">• Access the IRS Virtual Assistant, Live Chat, Secure 2-way Messaging (for enrolled users only)• View digital copies of select notices from the IRS
Digital Upload	<ul style="list-style-type: none">• View & Approve Tax Professional Power of Attorney
Payments	<ul style="list-style-type: none">• Make, schedule, or cancel a payment• Set up or revise payment plans• View Payment Plan Details
Status Updates and Alerts	<ul style="list-style-type: none">• View Account Notifications• Opt. in or out of Paper Notices• Opt. into email notifications• Undeliverable Mail Prompts Address Change