



HAMP Application Activity by Servicer¹ As of June 2013

Servicer Name	Activity in June 2013				Program-to-Date			
	# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵	# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵
Bank of America, NA ⁶	11,621	13,023	1,722	11,301	1,304,307	1,289,260	577,824	711,436
BankUnited	49	33	23	10	9,323	9,155	4,485	4,670
Bayview Loan Servicing, LLC	204	142	57	85	28,388	26,006	9,606	16,400
Carrington Mortgage Services, LLC	1,968	1,731	645	1,086	61,303	59,612	20,582	39,030
CCO Mortgage, a division of RBS Citizens NA	433	406	24	382	23,977	23,303	5,583	17,720
CitiMortgage Inc	818	1,226	1,016	210	523,215	510,638	219,559	291,079
Green Tree Servicing LLC	1,433	973	612	361	77,118	73,713	28,113	45,600
JPMorgan Chase Bank, NA	13,638	10,461	1,693	8,768	1,478,464	1,463,592	430,475	1,033,117
Midland Mortgage Co.	2,128	2,005	331	1,674	90,390	88,828	7,031	81,797
Nationstar Mortgage LLC	14,502	4,099	507	3,592	357,363	310,759	68,382	242,377
Navy Federal Credit Union	250	223	51	172	8,978	8,527	1,654	6,873
Ocwen Loan Servicing, LLC ⁷	26,008	22,556	4,585	17,971	1,192,894	1,173,189	282,646	890,543
OneWest Bank	4,683	5,424	563	4,861	372,845	359,982	100,572	259,410
ORNL Federal Credit Union	6	8	1	7	451	451	46	405
PennyMac Loan Services, LLC	511	701	254	447	14,332	13,456	3,877	9,579
PNC Bank, National Association	4	17	2	15	586	539	24	515
PNC Mortgage ⁸	391	376	58	318	34,378	34,357	26,946	7,411
Residential Credit Solutions, Inc.	289	335	52	283	14,622	14,201	1,737	12,464
Select Portfolio Servicing, Inc.	3,025	2,797	993	1,804	119,665	114,866	82,869	31,997
Specialized Loan Servicing LLC	2,964	1,362	333	1,029	40,037	36,402	5,192	31,210
U.S. Bank National Association	1,852	1,117	126	991	106,902	101,822	42,277	59,545
Wells Fargo Bank, NA	8,272	9,146	2,731	6,415	775,031	759,780	267,808	491,972
Other Servicers ⁹	-	-	-	-	170,842	170,842	106,111	64,731
TOTAL	95,049	78,161	16,379	61,782	6,805,411	6,643,280	2,293,399	4,349,881

¹ This report is sourced from the Monthly Servicer Survey of select servicers participating in MHA under a Servicer Participation Agreement. All data present in this report reflects what is provided by servicers participating in the survey, and cannot be separately reviewed or validated by Treasury.

Beginning in August 2012, this report reflects a change in reporting requirements of the Monthly Servicer Survey; servicers report all HAMP modification requests received and their outcome, including multiple requests made on a loan. Prior to August 2012, servicers counted only one request per loan. As a result of this change, prior months' reporting contained data compiled under the different methodology. This update is reflected in this report on a going forward basis.

From time to time, a servicer's current month's cumulative results may not equal that servicer's prior month's cumulative results and current month's activity; this is due to corrections or updates made to prior reporting methodology. Note that Requests Processed, Requests Approved, and Requests Denied in any given month may be related to Requests Received in prior months.

² "Requests Received" is the total number of HAMP mortgage modification requests received, as reported by servicers to Monthly Servicer Survey question: "Number of requests received for a HAMP modification". Cumulative Requests Received include all HAMP mortgage modification requests received since implementation of Supplemental Directive 10-02, effective June 1, 2010, and any requests that were approved and sent a Trial Offer prior to implementation of this program guidance.

³ "Requests Processed" is the total number of the HAMP mortgage modifications approved or denied and communicated to the borrower by the servicer, calculated as the sum of Requests Approved and Requests Denied, defined below. Figures include HAMP mortgage modification requests evaluated and denied due to insufficient documentation.

⁴ "Requests Approved" is the total number of HAMP mortgage modification requests approved and Trial Offers sent to the borrowers, as reported by servicers to Monthly Servicer Survey question: "Number of requests Approved and Sent a HAMP Trial Offer". Note that all Requests Approved do not become Active Trials because some borrowers do not accept the trial or fail to make the first trial payment. Cumulative Requests Approved include all HAMP mortgage modification requests approved and Trial Offers sent since program inception, or March 2009.

⁵ "Requests Denied" is the total number of HAMP mortgage modification requests denied and communicated to the borrower by the servicer in accordance with program guidance, as reported by servicers to Monthly Servicer Survey question: "Number of requests Denied for a HAMP Trial". Cumulative Requests Denied include all HAMP mortgage modification requests denied and communicated to the borrower by the servicer since implementation of Supplemental Directive 10-02, effective June 1, 2010. Figures include HAMP mortgage modification requests evaluated and denied due to insufficient documentation.

⁶ Bank of America, NA includes BAC Home Loans Servicing, LP.

⁷ Ocwen Loan Servicing, LLC includes GMAC Mortgage, LLC.

⁸ Formerly National City Bank.

⁹ Includes servicers that are no longer actively participating in the survey process or whose Servicer Participation Agreement has been terminated. These servicers no longer submit a survey, and their results only reflect previous periods when the survey questions were not as extensive as current surveys (e.g. #Requests Denied was not a component of earlier surveys).